Oregon
Theodore R. Kulongoski, Governor

Department of Land Conservation and Development
635 Capitol Street, Suite 150
Salem, OR 97301-2540
(503) 373-0050
Fax (503) 378-5518
www.oregon.gov/LCD

April 11, 2008

TO: Land Conservation and Development Commission

FROM: Richard Whitman, Director
Rob Hallyburton, Acting Deputy Director
Teddy Leland, Operations Services Manager

SUBJECT: **Agenda Item 10, May 1-2, 2008 LCDC Commission Meeting**

COMMISSION REVIEW AND APPROVAL OF 2009-11 KEY PERFORMANCE MEASURE TARGET EXTENSIONS

I. RECOMMENDATION

Following public testimony, the department recommends that the commission deliberate and approve the proposed target extensions for key performance measures and authorize the department to submit these proposals to the Department of Administrative Services, Budget and Management Division.

II. AGENDA ITEM SUMMARY

This item includes a public hearing and Commission review of 2009-11 key performance measures proposed by the department.

For more information about this agenda item, contact Teddy Leland at (503) 373-0050, Ext. 237, or email Teddy.Leland@state.or.us.

III. PROPOSED 2009-11 KEY PERFORMANCE MEASURES

By April 30, 2008, the department must submit to the Department of Administrative Services, Budget and Management Division, any 2009-11 proposed changes to key performance measures. The department is not proposing substantive modifications to its key performance measure language pending recommendations and reports from the Land Use Task Force.

If the department proposes targets for 2010 and 2011 that are the same as 2009, the Department of Administrative Services and Legislative Fiscal Office do not require state agencies to submit a request for change. However, if a target changes (even if that change is based on the extension of a trend), a proposal for change must be submitted. Attachment A describes in detail the department's proposal for 2009-11 key performance measures and accompanying targets for 2010 and 2011.

The department recommends extending targets to levels that are different than those used for 2009 for the following key performance measures: 1, 2, 3, 5, 6, 9, and 17. Generally, changes to targets reflect continuance of past trends.

IV. COMMISSION OPTIONS

The Commission may:

1. Accept the department's recommendation and approve submittal of the target extensions to the Department of Administrative Services, Budget and Management Division; or
2. Deny the department's recommendation and approve submittal of the target extensions to the Department of Administrative Services, Budget and Management Division; or
3. Modify the department's recommendation and approve submittal of the target extensions to the Department of Administrative Services, Budget and Management Division..

V. DEPARTMENT RECOMMENDATION AND DRAFT MOTION

Following public testimony, the department recommends that the commission authorize the department to submit the target extensions described in this report.

Proposed Motion: I move that the Commission accept the department's recommendation to submit the target extensions described in this report.

Alternative Motion (1): I move that the Commission decline the department's recommendation to submit the target extensions described in this report; or

Alternative Motion (2): I move that the Commission approve the department's recommendation to submit the target extensions described in this report modified as follows: ***

Attachments:

A. 2009-11 Proposed Key Performance Measure Targets

ATTACHMENT A
2009-11 KEY PERFORMANCE MEASURES
REQUEST FOR TARGET EXTENSIONS FOR 2010 AND 2011.

DEPARTMENT OF LAND CONSERVATION AND DEVELOPMENT

Mission: To support all our partners in creating and implementing local comprehensive plans that reflect and balance the statewide goals, the vision of local citizens, and the interests of local, state, federal and tribal governments.

#1	**EMPLOYMENT LAND SUPPLY**– Percent of cities that have an adequate supply of land for industrial and other employment needs to implement their local economic development plan.	**Relates to 2007-09 KPM #1**
	Goal(s): Economic development: Promote economic development and quality communities.	**Measure since: 2002**
	HLO(s): OBM 4: Job Growth	**"X" any changes:**
	Strategy: FINANCIAL AND TECHNICAL SUPPORT. Provide funding and other technical assistance to local governments regarding periodic[1]	New wording
	Source: DLCD tracking of periodic review approval orders.	New data
	Owner: Rob Hallyburton, Planning Service Division 503-373-0050 ext 239	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual		14	38	44	48	56	44	60			
Target					72	79	86	71	76	81	

	2010	2011
Actual		
Target	79	79
Rationale for target Change:	Plan updates to provide buildable lands are assumed to be valid for ten years. The number of cities over 2,500 population has grown but the assumed number of annual plan updates remains the same, so the target percentage decreased.	Plan updates are assumed to be valid for ten years. It is assumed the same number of updates are completed as expire each year, so the target remains the same as the previous year.

CHANGE IN TARGET PROPOSED

#2	HOUSING LAND SUPPLY– Percent of cities that have an adequate supply of buildable residential land to meet housing needs.	Relates to 2007-09 KPM #2
Goal(s):	Economic development: Promote economic development and quality communities.	**Measure since: 2002**
HLO(s):	OBM 74: Affordable housing	**"X" any changes:**
Strategy:	FINANCIAL AND TECHNICAL SUPPORT. (1)Provide grant funds and technical assistance to local governments for[2]	New wording
Source:	DLCD tracking of periodic review approval orders.	New data
Owner:	Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual		14	37	44	73	75	82	95			
Target					72	79	86	89	92	67	

	2010	2011
Actual		
Target	**70**	**84**
Rationale for target Change:	Target reflects a projection of updated plans. Updated plans are assumed to be good for ten years.	The target was lower in 2009-10 because of a two-year delay in the update of the Metro UGB. It resumes at the higher level for 2011, but is lower than 2007 to account for plans that are over 10 years old, which no longer containing an adequate supply of buildable residential land.

CHANGE IN TARGET PROPOSED

#3	**PUBLIC FACILITIES PLANS** – Percent of cities that have updated the local plan to include reasonable cost estimates and funding plans for sewer and water systems.	**Relates to 2007-09 KPM #3**

Goal(s): Economic development: Promote economic development and quality communities.

HLO(s): OBM: 4 Job Growth and OBM 74: Affordable Housing

Strategy: FINANCIAL AND TECHNICAL SUPPORT. (1)Provide grant funds and technical assistance to local governments[3]

Source: DLCD tracking of periodic review approval orders.

Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239

Measure since: 2002	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual		7	12	17	26	31	34	37			
Target					21	29	33	41	42	43	

	2010	2011
Actual		
Target	44	43
Rationale for target Change:	Target reflects an extension of the existing trend line.	Target reflects an estimate of number of periodic cities expected to complete periodic review tasks related to public facilities plans in 2011, and plans updated more than 10 years ago that no longer containing current cost estimates and funding plans.

CHANGE IN TARGET PROPOSED

#4	CERTIFIED INDUSTRIAL SITES– Number of industrial sites certified as "project-ready" added each fiscal year.	Relates to 2007-09 KPM #4
Goal(s):	Economic development: Promote economic development and quality communities.	**Measure since: 2003**
HLO(s):	OBM: 4 Job Growth	**"X" any changes:**
Strategy:	FINANCIAL AND TECHNICAL SUPPORT. Provide grants funds and technical assistance to address land use issues [4]	New wording
Source:	Department records.	New data
Owner:	Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual					10	18	13	6			
Target					0	30	20	12	12	12	

	2010	2011
Actual		
Target	12	12
Rationale for target Change:	No change anticipated in target.	No change anticipated in target.

NO CHANGE IN TARGET PROPOSED

#5	**TRANSIT SUPPORTIVE LAND USE** – Percent of urban areas with a population greater than 25,000 that have adopted transit supportive land use regulations.	**Relates to 2007-09 KPM #5**

Goal(s): Economic development: Promote economic development and quality communities.

HLO(s): OBM 4: Job Growth and OBM 70: Commuting

Strategy: FINANCIAL AND TECHNICAL SUPPORT. Provide grants through the ODOT/DLCD TGM Program and technical assistance [5]

Source: Periodic review work task orders and post acknowledgment plan amendments.

Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239

Measure since: 2002	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**	Data Cycle: OR FY
Actual		**58**	**64**	**67**	**70**	**73**	**74**	**80**			
Target					**65**	**68**	**72**	**73**	**76**	**80**	

	2010	**2011**
Actual		
Target	**86**	**88**
Rationale for target Change:	Achievable rate of increase based on experience in local jurisdictions successfully adopting transit supportive land use policies.	Achievable rate of increase based on experience in local jurisdictions successfully adopting transit supportive land use policies.

CHANGE IN TARGET PROPOSED

#6	**TRANSPORTATION FACILITIES** – Percent of urban areas that have updated the local plan to include reasonable cost estimates and funding plans for transportation facilities.	**Relates to 2007-09 KPM #6**

Goal(s): Economic development: Promote economic development and quality communities.

HLO(s): OBM 4: Job Growth and OBM 72: Road Condition

Strategy: FINANCIAL AND TECHNICAL SUPPORT. Provide grants through the ODOT/DLCD TGM Program and technical assistance[6]

Source: Periodic review approval orders.

Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239

Measure since: 2002	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**	Data Cycle: OR FY
Actual	**25**	**34**	**42**	**51**	**64**	**71**	**77**	**83**			
Target					**38**	**43**	**48**	**53**	**58**	**62**	

	2010	**2011**
Actual		
Target	**69**	**76.6**
Rationale for target Change:	Target trend continues existing trend line at an attainable rate.	Target trend continues existing trend line at an attainable rate.

CHANGE IN TARGET PROPOSED

#7	**ERT**–Percentage of local participants who rank DLCD involvement in the ERT process as good to excellent.	**Relates to 2007-09 KPM #7**
	Goal(s): Economic development: Promote economic development and quality communities.	**Measure since: 2006**
	HLO(s): DLCD Mission.	**"X" any changes:**
	Strategy: COLLABORATION. Department will work with economic revitalization team to ensure customer satisfaction.	New wording
	Source: Customer service survey results provided by economic revitalization team (ERT).	New data
	Owner: Richard Whitman, Director's Office, 503-373-0050 ext 280	New measure

DATA:	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**	Data Cycle: Biennial
Actual							**62**	**N/A**			
Target								**66**	**66**	**66**	

	2010	**2011**
Actual		
Target	**66**	**N/A**
Rationale for target Change:	Target reflects effective involvement by DLCD in most ERT projects.	Biennial data collection through customer service survey is anticipated.

NO CHANGE IN TARGET PROPOSED

#8	**COASTAL DEVELOPMENT ZONING** – Percent of estuarine areas designated as "development management units" in 2000 that retain that designation.	**Relates to 2007-09 KPM #8**

Goal(s): Secure Oregon's Legacy
HLO(s): OBM 4: Job Growth
Strategy: MONITORING, FINANCIAL AND TECHNICAL SUPPORT. Assist local governments and port districts in preserving development[7]
Source: DLCD databases on periodic review, plan amendment, and permit consistency review.
Owner: Bob Bailey, Ocean and Coastal Services Division, 503-373-0050 ext 281

Measure since: 2002	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**	Data Cycle: OR FY
Actual			**100**	**100**	**100**	**100**	**100**	**100**			
Target				**100**	**100**	**100**	**100**	**100**	**100**	**100**	

	2010	**2011**
Actual		
Target	**100**	**100**
Rationale for target Change:	No change in target anticipated.	No change in target anticipated.

NO CHANGE IN TARGET PROPOSED

#9	**NATURAL RESOURCE INVENTORIES** – Percent of urban areas that have updated buildable land inventories to account for natural resource and hazard areas.	**Relates to 2007-09 KPM #9**
	Goal(s): Secure Oregon's Legacy	**Measure since: 2002**
	HLO(s): OBM 4:Job Growth, OBM 67:Emergency Preparedness, OBM 74:Affordable Housing, OBM 77:Wetlands Preservation, OBM 87: Native Fish and Wildlife	**"X" any changes:**
	Strategy: FINANCIAL AND TECHNICAL SUPPORT. Provide grant funds and technical assistance to local governments[8]	New wording
	Source: DLCD tracking of periodic review approval orders.	New data
	Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual					4	5	8	5			
Target					3	6	9	9	10	11	

	2010	2011
Actual		
Target	6	6
	Target reflects local government buildable land inventory updates.	Static target reflects local government buildable land inventory updates.

CHANGE IN TARGET PROPOSED

#10	**FARM LAND–** Percent of farm land outside urban growth boundaries zoned for exclusive farm use in 1987 that retains that zoning.	**Relates to 2007-09 KPM #10**
Goal(s): Secure Oregon's Legacy.		**Measure since: 2002**
HLO(s): OBM 4: Job Growth, OBM 80: Agricultural Lands		**"X" any changes:**
Strategy: MONITORING AND TECHNICAL SUPPORT. Department will monitor plan amendments and provide advice and technical [9]		New wording
Source: DLCD's rural lands GIS database and plan amendment database.		New data
Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239		New measure

DATA:	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**	Data Cycle: Calendar yr
Actual			**99.95**	**99.95**	**99.89**	**99.94**	**99.93**				
Target			**99.95**	**99.94**	**99.94**	**99.93**	**99.93**	**99.93**	**99.92**	**99.92**	

	2010	**2011**
Actual		
Target	**99.92**	**99.92**
Rationale for target Change:	No change in target assumes agricultural lands will remain zoned as such over time and that conversion will be minimal in relation to the overall amount of acreage zoned EFU.	No change in target assumes agricultural lands will remain zoned as such over time and that conversion will be minimal in relation to the overall amount of acreage zoned EFU.

NO CHANGE IN TARGET PROPOSED

#11	**FOREST LAND** –Percent of forest land outside urban growth boundaries zoned in 1987 for forest or mixed farm/forest use that remains zoned for those uses.	**Relates to 2007-09 KPM #11**

Goal(s): Secure Oregon's Legacy.

HLO(s): OBM 4: Job Growth, OBM 81: Forest Land

Strategy: MONITORING AND TECHNICAL SUPPORT. Department will monitor plan amendments and provide advice [10]

Source: DLCD's rural lands GIS database and plan amendment database.

Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239

Measure since: 2002	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**	Data Cycle: Calendar yr
Actual			**99.97**	**99.95**	**99.95**	**99.95**	**99.95**				
Target				**99.96**	**99.96**	**99.96**	**99.95**	**99.95**	**99.95**	**99.94**	

	2010	**2011**
Actual		
Target	**99.94**	**99.94**
Rationale for target Change:	No change in target assumes forest land will remain zoned as such over time and that conversion will be minimal in relation to the overall amount of acreage zoned forestland.	No change in target assumes forest land will remain zoned as such over time and that conversion will be minimal in relation to the overall amount of acreage zoned forestland.

NO CHANGE IN TARGET PROPOSED

#12	URBAN GROWTH BOUNDARY EXPANSION – Percent of land added to urban growth boundaries that is not farm or forest land.	Relates to 2007-09 KPM #12
Goal(s): Secure Oregon's Legacy.		**Measure since: 2002**
HLO(s): OBM 80: Agricultural Lands, OBM 81: Forest Land		**"X" any changes:**
Strategy: FINANCIAL AND TECHNICAL SUPPORT. Department will provide grants, advice and technical assistance to local governments [11]		New wording
Source: Plan amendment and periodic review database.		New data
Owner: Rob Hallyburton, Planning Service Division, 503-373-0050 ext 239		New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle:
Actual		48	74	46	30	30	67				Calendar yr
Target				55	55	55	55	55	55	55	

	2010	2011
Actual		
Target	55	55
Rationale for target Change:	No change in target assumes percentage of total land added to UGB that was not planned and zoned EFU or forest use or mixed farm/forest use prior to its placement in the UGB remains static.	No change in target assumes percentage of total land added to UGB that was not planned and zoned EFU or forest use or mixed farm/forest use prior to its placement in the UGB remains static.

NO CHANGE IN TARGET PROPOSED

#13	PERIODIC REVIEW REMANDS– Percent of periodic review work tasks that are returned to local jurisdictions for further action.	Relates to 2007-09 KPM #13
Goal(s):	Improve Collaboration.	**Measure since: 2003**
HLO(s):	DLCD Mission	**"X" any changes:**
Strategy:	COLLABORATION. DLCD will work closely with local jurisdictions in the development of their work tasks.	New wording
Source:	Department records.	New data
Owner:	Darren Nichols, Community Services Division 503-373-0050 ext 251	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual					8.14	9.26	13.04	8			
Target					0	0	0	15	15	15	

	2010	2011
Actual		
Target	15	15
Rationale for target Change:	No change in target. The goal is to not exceed 15% in remand of periodic review work tasks.	No change in target. The goal is to not exceed 15% in remand of periodic review work tasks.

NO CHANGE IN TARGET PROPOSED

#14	TIMELY COMMENTS – Percent of DLCD concerns or recommendations regarding local plan amendments that are provided to local governments within the statutory deadlines for such comments.	Relates to 2007-09 KPM #14

Goal(s): Improve Collaboration and Deliver the highest level of customer service possible.
HLO(s): DLCD Mission
Strategy: MONITORING AND TECHNICAL SUPPORT. DLCD will continue existing processes for review of local plan amendments.
Source: Department records.
Owner: Darren Nichols, Community Services Division, 503-373-0050 ext 251

Measure since: 2003	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual					100	100	100	82			
Target						100	100	100	100	100	

	2010	2011
Actual		
Target	100	100
Rationale for target Change:	No change in target reflects department capacity to meet statutory deadlines.	No change in target reflects department capacity to meet statutory deadlines.

NO CHANGE IN TARGET PROPOSED

#15	GRANT AWARDS– Percent of local grants awarded to local governments within two months after receiving application.	Relates to 2007-09 KPM #15

Goal(s): Improve Collaboration and Deliver the highest level of customer service possible.
HLO(s): DLCD Mission
Strategy: PRIORITIZING. DLCD will set grant application review a high priority for the part of the[12]
Source: Department records.
Owner: Darren Nichols, Community Services Division, 503-373-0050 ext 251

Measure since: 2003	
"X" any changes:	
	New wording
	New data
	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual					14	36	77	75			
Target					90	90	90	90	90	90	

	2010	2011
Actual		
Target	90	90
Rationale for target Change:	No change in target as target is ambitious but attainable.	No change in target as target is ambitious but attainable.

NO CHANGE IN TARGET PROPOSED

#16 **LAND USE APPEALS**– Percentage of agency appeals of local land use decisions that were upheld by LUBA and the Courts.

Relates to 2007-09 KPM #16

Goal(s): Economic development: Promote economic development and quality communities.
HLO(s): DLCD Mission
Strategy: MONITORING. DLCD will continue to appeal only those decisions that clearly violate state regulations.
Source: DLCD courts database.
Owner: Darren Nichols, Community Services Division, 503-373-0050 ext 251

Measure since: 2003
"X" any changes:
- New wording
- New data
- New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual			100	67	No appeals	No appeals	No appeals	100			
Target					100	100	100	100	100	100	

	2010	2011
Actual		
Target	100	100
Rationale for target Change:	No change in target.	No change in target.

NO CHANGE IN TARGET PROPOSED

#17 CUSTOMER SERVICE – Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.

Rates to 2007-09 KPMs #17

Goal(s): Improve Collaboration and Deliver the highest level of customer service possible.

HLO(s): DLCD Mission

Strategy: COLLABORATION. Department will review survey results and respond accordingly.

Source: Department survey results.

Owner: Richard Whitman, Director's Office, 503-373-0050 ext 280

Measure since: 2006	
"X" any changes:	
	New wording
	New data
	New measure

Data Cycle: Biennial

Overall	**2000**	**2001**	**2002**	**2003**	**2004**	**2005**	**2006**	**2007**	**2008**	**2009**
Actual							**77**	**N/A**		
Target						**0**	**77**	**77**	**80**	**80**
Timeliness										
Actual							**77**	**N/A**		
Target						**0**	**77**	**77**	**80**	**80**
Accuracy										
Actual							**80.4**	**N/A**		
Target						**0**	**80.4**	**80.4**	**83.4**	**83.4**
Helpfulness										
Actual							**80.4**	**N/A**		
Target						**0**	**80.4**	**80.4**	**83.4**	**83.4**
Expertise										
Actual							**86.7**	**N/A**		
Target						**0**	**86.7**	**86.7**	**89.7**	**89.7**
Availability of Information										
Actual							**80.7**	**N/A**		
Target						**0**	**80.7**	**80.7**	**83.7**	**83.7**

Note: Biennial data collection, therefore no date for 2007.

	2010	2011
Overall:		
Actual		
Target	**83**	**N/A**
Rationale for target Change:	Target reflects ambitious but attainable rate of increase.	Biennial customer service survey is anticipated.
Timeliness:		
Actual		
Target	**83**	**N/A**
Rationale for target Change:	Target reflects ambitious but attainable rate of increase.	Biennial customer service survey is anticipated.
Accuracy:		
Actual		
Target	**86**	**N/A**
Rationale for target Change:	Target reflects ambitious but attainable rate of increase.	Biennial customer service survey is anticipated.

Helpful:		
Actual		
Target	**86**	**N/A**
Rationale for target Change:	Target reflects ambitious but attainable rate of increase.	Biennial customer service survey is anticipated.
Expertise:		
Actual		
Target	**92**	**N/A**
Rationale for target Change:	Target reflects ambitious but attainable rate of increase.	Biennial customer service survey is anticipated.
Availability of Information:		
Actual		
Target	**86**	**N/A**
Rationale for target Change:	Target reflects ambitious but attainable rate of increase.	Biennial customer service survey is anticipated.

CHANGE IN TARGET PROPOSED

#18	TASK REVIEW– Percent of periodic review work tasks under review at DLCD for no longer than four months.	Relates to 2007-09 KPM #18
Goal(s): Streamlining		**Measure since: 2003**
HLO(s): DLCD Mission		**"X" any changes:**
Strategy: PRIORITIZING AND TECHNICAL SUPPORT. DLCD will continue to set staffing priorities in a manner that ensures[13]		New wording
Source: Department records.		New data
Owner: Darren Nichols, Community Services Division, 503-373-0050 ext 251		New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual					100	100	96	100			
Target					100	100	95	95	95	95	

	2010	2011
Actual		
Target	95	95
Rationale for target Change:	No change in target reflects ambitious but attainable target.	No change in target reflects ambitious but attainable target.

NO CHANGE IN TARGET PROPOSED

#19	MEASURE 49–Percentage of Measure 49 claims assigned to the agency that are processed within 180 days.	Relates to 2007-09 KPM #19
Goal(s): Streamlining		**Measure since: 2006**
HLO(s): DLCD Mission		**"X" any changes:**
Strategy: PRIORITIZING AND STREAMLINING. DLCD will continue to set staffing priorities and streamline procedures in a manner that[14]		X New wording
Source: Department records.		New data
Owner: Richard Whitman, Director's Office, 503-373-0050 ext 280		New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual							100	100			
Target							100	100	100	100	

NOTE: Technical adjustment to language for this measure was requested on 3/21/08 for approval by BAM/LFO. Technical adjustments do not require legislative approval. BAM/LFO approved the technical change. Use of the proposed changes to KPM online system is required if the following occurs: 1) Deletion, addition or substantive modification of KPM language; 2) Targets for 2010 or 2011 change from 2009.

	2010	2011
Actual		
Target	100	100
Rationale for target Change:	No change in target. Target reflects ambitious but attainable target.	No change in target. Target reflects ambitious but attainable target.

NO CHANGE IN TARGET PROPOSED

#20	BEST PRACTICES–Percent of total best practices met by the Board.	Relates to 2007-09 NEW
Goal(s):	Improve Collaboration.	**Measure since: 2007**
HLO(s):	DLCD Mission	**"X" any changes:**
Strategy:	COLLABORATION. DLCD will work closely with LCDC in meeting the statewide best practices standards.	New wording
Source:	Department records.	New data
Owner:	Rob Hallyburton, Director's Office, 503-373-0050 ext 223	New measure

DATA:	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	Data Cycle: OR FY
Actual											
Target									100	100	

Please note: for KPM #20, the Goals and Strategy sections have not been determined by the department because the key performance measure is new. Current language is a recommendation. We do not need BAM/LFO approval to complete these sections.

	2010	2011
Actual		
Target	**100**	**100**
Rationale for target Change:	No change in target assumes ambitious but attainable target.	No change in target assumes ambitious but attainable target.

NO CHANGE IN TARGET PROPOSED

DEPARTMENT OF LAND CONSERVATION AND DEVELOPMENT

ENDNOTES

Mission: To support all our partners in creating and implementing local comprehensive plans that reflect and balance the statewide goals, the vision of local citizens, and the interests of local, state, federal and tribal governments.

---

[1] PROPOSED KPM #1 - (Strategy continued) review and plan amendments intended to increase and maintain the supply of industrial and other employment sites. Department strategy also includes policy, program and process improvements and streamlining to reduce the cost and time necessary to comply with statewide planning requirements regarding land supply.

[2] PROPOSED KPM #2 - (Strategy continued) periodic review work program tasks to prepare or update buildable land inventories and needs analyses; and (2) for communities not in periodic review provide technical assistance, Transportation and Growth Management funds (in joint program with ODOT), and Coastal program grants funds; to update buildable land inventories and land needs analyses.

[3] PROPOSED KPM #3 - (Strategy continued) for periodic review work update public facilities plans; and (2) for communities not in periodic review provide technical assistance, Transportation and Growth Management funds (in joint program with ODOT), and Coastal program grant fudns; to local governments prepare or update public facilities plans.

[4] PROPOSED KPM #4 - (Strategy continued) related to industrial site certification in conjunction with other Economic Revitalization Team agencies.

[5] PROPOSED KPM #5 - (Strategy continued) for periodic review work tasks and plan amendments.

[6] PROPOSED KPM #6 - (Strategy continued) for periodic review work tasks and plan amendments.

[7] PROPOSED KPM #8 - (Strategy continued) zones in coastal estuaries for water dependent and water related uses important to local economies.
[8] PROPOSED KPM #9 - (Strategy continued) in updating buildable land inventories to account for natural resource and hazard areas.

[9] PROPOSED KPM #10 - (Strategy continued) assistance to local governments regarding farmland zoning requirements in state laws, goals and rules.

[10] PROPOSED KPM #11 - (Strategy continued) and technical assistance to local governments regarding forest land zoning requirements in state laws, goals and rules.

[11] PROPOSED KPM #12 - (Strategy continued) with regard to state policies pertaining to the choice of land for urban growth boundary expansion.

[12] PROPOSED KPM #15 - (Strategy continued) biennium that applications are received.

[13] PROPOSED KPM #18 - (strategy continued) periodic reviews are completed within four months.

[14] PROPOSED KPM #19 - (strategy continued) ensures claims are timely processed.