

RESIDENTIAL FACILITIES ADVISORY COMMITTEE MEETING

September 19, 2014

Office of the Long Term Care Ombudsman (LTCO)

3855 Wolverine NE, Suite 6

(Training Room)

Salem, Oregon

MINUTES

MEMBERS PRESENT:

Dan Dunham, Chair
Bill Bard, Vice Chair
Teena Ainslie
Glenn Berk
Kelly Breshears
Michele Edwards
Claudia Kyle
Betsy Welch

STAFF PRESENT:

Mary Jaeger, Director/State LTC Ombudsman
Debbie Boures, Deputy State LTC Ombudsman
Gretchen Jordan, Coordinator of Volunteers
Mary Ann Lebold, Office Manager

MEMBERS ABSENT:

Peter Fuchs
Meghan Moyer

LTCO VOLUNTEERS PRESENT:

Diane Bishop, Certified Ombudsman
Linda Setchfield, Certified Ombudsman

GUESTS:

May Dasch, Alzheimer's Network of Oregon
Connor Edmonds, Secretary of State's Office, Archives
Kelly Odegaard, Administrator, Allworth Oregon Veterans' Home, Lebanon
Cameron Smith, Director, Oregon Department of Veterans Affairs

CALL TO ORDER: Mr. Dunham called the meeting to order.

PUBLIC COMMENT: There was no public comment.

COMMITTEE BUSINESS - APPROVAL OF MINUTES: Gretchen Jordan asked that the August 15, 2014 minutes be corrected to show that on line open houses are held, not twice monthly, but on the second Wednesday of each month at 11:00 AM. Betsy Welch moved that the minutes of the Committee's August 15, 2014 meeting be approved as corrected. The motion was seconded and passed.

ANNOUNCEMENTS, CORRESPONDENCE AND RELATED ACTIVITIES: Mr. Bard distributed information from Elders in Action, based in Multnomah County and a partner organization with the LTCO and RFAC, marking Active Aging Week with various activities in downtown Portland on September 20, 2014 and information about a new Federal Trade Commission website intended to increase awareness of scams.

NEW BUSINESS: Mr. Dunham reminded Committee Members that the Committee's October meeting will be held at the new Allworth Oregon Veterans' Home in Lebanon.

Mr. Dunham introduced Kelly Breshears who was recently appointed to the Committee by the Governor and confirmed by the Oregon Senate. Ms. Breshears summarized her experience with guardianships and conservatorships at the Oregon Department of Veterans Affairs.

Mr. Bard drew Committee Members' attention to the Committee's 2014 Report to the Governor and Legislature and reviewed how the report has been distributed electronically and in a paper version. Ms. Jaeger reported that state legislators have been pleased to receive the report and valued the information in the report.

Ms. Ainslie reminded Committee Members that Fred Steele, Legal Services Developer with the Department of Human Services, had previously made Committee Members aware of recent changes in federal law regarding elder financial abuse and described her experience with the financial abuse of an acquaintance.

Mr. Dunham asked for Committee suggestions about topics and speakers that would be appropriate for the October meeting which will start at 10:00 and end at 2:00 PM. Consideration of the RFAC meeting schedule will continue in the October 2014 meeting.

Mr. Dunham thanked everyone who worked on the Agency Request Budget – especially Jerry Walker, Volunteer Chief Financial Officer.

KELLY ODEGAARD, ADMINISTRATOR, ALLWORTH OREGON VETERANS' HOME, LEBANON AND CAMERON SMITH, DIRECTOR, OREGON DEPARTMENT OF VETERANS AFFAIRS (ODVA): Mr. Dunham introduced Mr. Odegaard. Mr. Odegaard, an LTC facility administrator since 1990, described his experience and how it prepared him for the construction and administration of the new facility. Aided by a visual presentation, he described the new facility and caring for veterans needing long-term care in Oregon. Mr. Odegaard responded to several questions from Committee Members and others.

Mr. Smith spoke about the benefits provided to Oregon's veterans and how the ODVA works to provide benefits for veterans. Both the ODVA and the LTCO work to ensure that the dignity of veterans in long-term care facilities is protected. He thanked the Agency for their advocacy work by the volunteers for veterans who live in other care settings around the State. He looks forward to enhancing the partnership between the two agencies. Mr. Smith responded to numerous questions.

DIANE BISHOP, CERTIFIED OMBUDSMAN: Ms. Bishop, in addition to being a Certified Ombudsman, serves as a Recruitment and Screening Volunteer and as a mentor to Certified Ombudsmen. She described the mentoring program that is offered to Certified Ombudsman in Lane County and how she works with volunteers to increase volunteer retention. Her comments closely followed the information that she handed out. Several Committee Members expressed their appreciation of Ms. Bishop's work and how helpful her work would be to Certified Ombudsmen across the state of Oregon.

COMMITTEE MEMBER REGIONAL UPDATES: Mr. Bard distributed abbreviated copies of his report, *All Facilities Status Report as of 7/2/2014*. He explained how the data supporting the report was gathered and processed and the purpose of gathering the data. Mr. Bard and James Donder, LTCO Executive Volunteer, prepared the report so that the Deputy State LTC Ombudsmen would know where they stood regarding reaching agency targets for facility visits. In response to questions from Ms. Welch, Mr. Bard described the expectations regarding the number of facilities visited during a federal fiscal year and Ms. Jordan said that the statute requires that a Certified Ombudsman contribute sixteen volunteer hours each month. When the report was generated, only 51% of facilities had been visited but significant progress has been made and the LTCO expects to finish the year close to the goal of 90% of facilities visited. Regarding data gathering and reporting to the state and federal government, Ms. Jaeger suggested that there should be a different requirement for Oregon's reporting to the Federal Administration for Community Living (ACL), formerly the Administration on Aging (AoL), since the majority of the Oregon's LTCO funding now comes from state sources rather than federal sources. She believes agency resources would be better used if more of the data prepared for the LTCO's state Annual Performance Progress Report were used to meet the federal reporting requirements. Chair Dunham will appoint a subcommittee to better understand this issue and work with the ACL/AoA to address this issue.

Ms. Edwards distributed a schedule of meetings in Baker City, *Monthly Conversations for Building a Quality Eldercare Toolkit*. The entire community is invited to attend and participate in these area meetings. Certified Ombudsman Virginia Bloom who lives in Baker City presented at two of the meetings.

GRETCHEN JORDAN, COORDINATOR OF VOLUNTEERS, LTCO: Ms. Jordan distributed copies of her August 2014 report. She and other LTCO staff are considering ways to train volunteers as soon as possible following their application to be an Ombudsman volunteer. She has seen a significant increase in the number of applications received. She is pleased that both the number of Certified Ombudsman volunteers and Recruitment and Screening volunteers has grown in Eastern Oregon and the Medford area. Copies of the Residents Rights brochure, recently completed, were distributed.

MARY JAEGER, DIRECTOR/OREGON'S LTC OMBUDSMAN: Ms. Jaeger reported that the LTCO has continued to work with the Department of Administrative Services/Real Estate Services and the Salem Foundation, LTCO landlord, to negotiate and sign a lease for renovated and expanded premises.

Recruitment efforts for the State Public Guardian position continue. The next positions posted will be the Deputy for SB 626 and the Agency Deputy Director.

Ms. Jaeger focused on "Legislative Days" this week where RFAC Committee Member Judge Welch testified in front of the Judiciary Committee about guardianships and conservatorships, an area of professional expertise and personal passion.

Ms. Jaeger thanked the volunteers and deputies for their vigilance and advocacy for facility residents. She described some recent resident complaints that led to broader discussions with the Department of Human Services about opportunities to work more closely together in resolving concerns.

Ms. Jaeger reminded Committee Members to attend SB 21 presentations in their local communities over the next few weeks.

The meeting was adjourned at approximately 2:00 PM.

Executive Appointments Board Roster

Residential Facilities Advisory Committee

Agency: None
Authorization: ORS 441.137, SB 626
Members: Min: 11 Max: 11
Term Length: 4 years Limit: 2
Senate confirmation required? Yes

Policy Area: Human Services

Board Contact:
Mary Ann Lebold
3855 Wolverine NE, Suite 6
Salem, OR 97305-1251
503-378-6533
Fax: 503-373-0852
mary.ann.lebold@state.or.us

Current Appointments:

Member Name and Address (Alphabetical)

Teena Ainslie 1505 NE 148th Place Portland, OR 97230	Home: 503-254-2522 Email: teena@viewkey.com
House Minority Leader Appointment	Position Number: 2
Term(s): 07-01-2010 - 06-30-2014 07-01-2006 - 06-30-2010	

William S Bard, Vice-Chair 2555 SW Sunset Blvd Portland, OR 97239	Home: 503-246-0844 Email: billbits@comcast.net
Governor's Appointee, Senior Organization Recommendation	Position Number: 5
Term(s): 07-01-2014 - 06-30-2018 07-01-2010 - 06-30-2014	

Glenn H Berk 997 Constitution Drive Medford, OR 97504	Home: 541-500-1258 Cell: (541) 821-3853 Email: Glennberk@yahoo.com
Governor's Appointee, Senior Organization	Position Number: 6
Term(s): 12-07-2012 - 12-06-2016	

Kelly A Breshears ODVA 700 Summer St NE Salem, OR 97301	Work: 503-373-2099 Cell: 503-871-3945 Email: breshek@odva.state.or.us
ODVA Representative	Position Number: 10
Term(s): 09-19-2014 - 06-30-2018	

Daniel B Dunham, Chair 2241 NW Kleinschmidt Place Corvallis, OR 97330	Home: 541-757-9725 Cell: 541-990-8792 Email: dunhamds@comcast.net
	Position Number: 7
Term(s): 07-01-2014 - 06-30-2018 10-01-2010 - 06-30-2014	

Executive Appointments Board Roster

Residential Facilities Advisory Committee

Member Name and Address (Alphabetical)

Policy Area: Human Services

Michele Edwards
14748 Goodrich Creek Lane
Baker City, OR 97814

Home: 541-523-5299
Cell: 541-519-0695

Senate Majority Appt

Position Number: 3

Term(s): 06-01-2011 - 06-01-2015

Peter C Fuchs
PMB 8216
POB 8000
Black Butte Ranch, OR 97759

Home: 541-595-6170
Email: pfuchs@bendcable.com

Senate Minority Leader Appointment

Position Number: 4

Term(s): 07-01-2014 - 06-30-2018
07-28-2010 - 06-30-2014

Claudia Kyle
2324 Thrush Court SE
Salem, OR 97306

Home: 503-551-5845
Work: 503-375-2525
Email: kckyle55@aol.com

House Speaker's Appointment

Position Number: 1

Term(s): 07-01-2013 - 06-30-2017
12-27-2010 - 06-30-2013

Meghan W Moyer
6401 SE Foster Road
Portland, OR 97206

Work: 503-581-1805
Cell: 503-432-5777
Email: moyerm@seiu503.org

Position Number: 8

Term(s): 07-01-2014 - 06-30-2018

Betsy Welch
18387 SE Willamette Drive
Milwaukie, OR 97267

Home: 503-318-1233
Cell: 503-318-1233
Email: bdwelch32@comcast.net

Position Number: 9

Term(s): 07-01-2014 - 06-30-2018

Senate Bill 21 Community Tour Official Master List

- Tuesday September 30, 2014 – Ontario, Oregon
Four Rivers Cultural Center, 676 SW 5th Ave
12:00pm – 1:30 and 5:30pm-7:00pm
- Wednesday October 1, 2014 – LaGrande, Oregon
LaGrande Senior Center, 1504 Albany St
12:00pm-1:30pm and
Cook Memorial Library Community Conference Room, 2006 4th St
4:30pm-6:00pm
- Thursday October 2, 2014 – Pendleton, Oregon
Pendleton Convention Center, West Room 1, 1061 Westgate
11:30am-1:00pm
- Thursday October 2, 2014 – Hermiston, Oregon
New Hope Community Church, 1350 S Hwy 395
5:30pm-7:00pm
- Monday October 6, 2014 – The Dalles, Oregon
The Dalles Senior Center, 1112 West 9th St.
12:30pm-2:00pm
- Monday October 6, 2014 – The Dalles, Oregon
Spooky's Pizza Restaurant, 3320 West 6th St
5:30pm-7:00pm
- Tuesday October 7, 2014 – Bend, Oregon
Bend Community Center, 1036 NE 5th St
12:30pm-2:00pm (Donation lunch at 11:00am)

Updated 9.24.2014

- Tuesday October 7, 2014 – Bend, Oregon
Downtown Bend Library, 601 NW Wall St
5:30pm-7:00pm
- Wednesday October 8, 2014 – Klamath Falls, Oregon
Klamath County Library, Downtown/Main Branch, 126 3rd St
6:00pm-7:30pm
- Thursday October 9, 2014 – Klamath Fall, Oregon
Klamath Senior Center, 2045 Arthur St
11:15am-12:45pm
- Monday October 13, 2014 – Medford, Oregon
Jackson County Library, Downtown Branch, 205 South Central Ave
2:30pm-4:00pm
- Monday October 13, 2014 – Medford, Oregon
Smullin Health and Education Center at Rogue Regional Medical Center
(Rooms 102&104)
5:30pm-7:00pm
- Tuesday October 14, 2014 – Roseburg, Oregon
Public Safety Building, 700 SE Douglas
10:00am -11:30am
- Tuesday October 14, 2014 – Roseburg, Oregon
Douglas County Museum, 123 Museum Drive
2:00pm -3:30pm
- Wednesday October 15, 2014- North Bend/Coos Bay, Oregon
North Bend Public Library, 1800 Sherman Ave
6:00pm-7:30pm

Updated 9.24.2014

- Thursday October 16, 2014 - North Bend/Coos Bay, Oregon
North Bend Housing Authority, 1700 Monroe St
1:30pm-3:00pm
- Monday October 20, 2014 – Lebanon, Oregon
Lebanon Senior Center, 80 Tangent St
10:30am-12:00pm
- Tuesday October 21, 2014 – Newport, Oregon
Newport Senior Center, 20 SE 2nd St
11:15am-12:45pm
- Thursday October 23, 2014 – Springfield, Oregon
Springfield City Hall, Library Conference Room, 225 5th St
11:15am-12:45pm
- Monday October 27, 2014 – Astoria, Oregon
Guy Boyington, Clatsop County Clerk’s Office, 820 Exchange St
11:30am-1:00pm
- Tuesday October 28, 2014 – Hillsboro, Oregon
Hillsboro Public Services Building, Cafeteria, 155 1st St
12:30pm-2:00pm
- Tuesday October 28, 2014 – Beaverton, Oregon
Beaverton Community Center, Vose Room, 12350 SW 5th St Suite 100
5:30pm-7:00pm
- Wednesday October 29, 2014 – Molalla, Oregon
Molalla Adult Center, 315 Kennel St
10:00am-11:30am
- Wednesday October 29, 2014 – Oregon City, Oregon
Pioneer Center, 615 5th St
1:00pm-2:30pm

Updated 9.24.2014

- Thursday October 30, 2014 – Gresham, Oregon
ADS Program Center, 600 NE 8th St
5:00pm-6:30pm
- Friday October 31, 2014 – NE Portland, Oregon
N/NE Multicultural Center, 5325 NE Martin Luther King Blvd
12:45pm-2:15pm
- Thursday November 6, 2014 – Salem, Oregon
Center 50+, 2615 Portland Rd NE
1:30pm-3:00pm

Updated 9.24.2014