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OR 234 Pavement Repair

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# Oregon Dealer Services Wednesday Closure Pilot

ODS strives to meet service level goals and reduce processing times.

After consulting with the Oregon Dealer Advisory Committee (ODAC), Oregon Dealer Services (ODS) launched a pilot program closing phones, email, and counter services on Wednesdays, starting November 5<sup>th</sup>. This provides uninterrupted time for ODS staff to focus on processing title and registration transactions.

### **Dealers can help our mutual customers**

Security interest holders and customers often ask dealers for the status of their title transaction. When DMV staff responds to transaction status requests, that is time taken away from processing dealer transactions. There are resources for dealers to check the status of their title and registration paperwork. ODS issues a weekly status report via email on Mondays to dealer subscribers, showing the mailed-in date that each ODS location is processing.

For motor vehicles, dealers can also check the National Motor Vehicle Title Information System (NMVTIS) to see if a title has been produced. Visit <u>VehicleHistory.gov</u> for more information on NMVTIS.

As with any pilot program, feedback is important. DMV is committed to making informed decisions that support mutual success with the Oregon dealer community. Please share your experience and sign up for the Weekly Transaction Report at <a href="mailto:DMVDealerServices@odot.oregon.gov">DMVDealerServices@odot.oregon.gov</a>

# 2025 Legislative Session

Bills enrolled in the 2025 Legislative Sessions that may impact vehicle businesses.

**HB 2127** makes various changes to the laws that govern franchise agreements. Effective 1/1/2026.

**HB 2232** removes DMV's statutory authority to write rules for equipment standards for off-road vehicles. See a more detailed article in the <u>Spring 2025 Edition</u> of Dealer Details. Effective 7/1/2025.

**HB 2341** adds a uniformed service member or veteran's email address to the information DMV provides to the Oregon Department of Veterans' Affairs. Effective 1/1/2026.

**HB 2660** authorizes Oregon dealers to issue a new Recreational Vehicle Trip Permit valid for 30 days. See article on Page 3 for more details. Effective 1/1/2026.

**HB 2706** increases dismantler certification from one year to two years. See detailed article on <u>Page 3</u>. Effective 1/1/2026.

**HB 3178** makes changes to retail installment contract and lease agreement requirements. See article on this page (right) for more details. Effective 1/1/2026.

**HB 3875** requires manufacturers and their affiliates to comply with the requirements of the state's privacy laws in controlling and processing personal data. Effective 10/1/2026.

**HB 3991** provides increased funding for transportation. Updates on proposed fee increases are available on the DMV website and will be sent out via the ODS dealer mailing list.

**SB 159** authorizes DMV to issue veterans' recognition registration plates for use on mopeds and motorcycles. See detailed article on <a href="Page 7">Page 7</a>. Effective 1/1/2026.

**SB 840** is ODOT's Omnibus bill that affects various driver, vehicle, and business regulation programs. See detailed article on <a href="Page 3">Page 3</a> regarding impacts to vehicle dismantlers. See article on <a href="Page 6">Page 6</a> regarding impacts to vehicle dealers. Effective 1/1/2026.

# **HB 3178**

Effective January 1, 2026

The 2025 Legislature made changes to statutes relating to financing a transaction involving a motor vehicle, ORS 646.608 and 646A.090. Starting January 1, 2026, Oregon vehicle dealers must follow updated procedures when selling or leasing vehicles that are subject to lender financing approval:

**Decrease from 14 to a 10-Day Deadline**: If a lender does not fully approve financing within 10 calendar days of the buyer taking possession, the dealer must either:

- Finalize the deal under the originally agreed terms, or
- Void the transaction and notify the buyer within 2 days after the 10-day period, returning all payments or trade-in property.

### **Mandatory Retail Installment Contract**

**Disclosure:** In any transaction with a retail installment contract or lease agreement, dealers must provide buyers with a conspicuous notice (disclosure) advising the buyer of the dealer's right to void the contract if financing is not finalized. The notice must be available in Spanish, Vietnamese, Chinese, Russian, and Korean upon request. The Attorney General will provide a model form for the disclosure including translations on their website.

**Trade-In Restrictions:** Dealers may not sell or pay off loans on a trade-in vehicle until financing is fully approved. If the dealer sells the trade-in before receiving final approval for funding, they may owe the buyer the greater of:

- o The trade-in's value.
- o The loan payoff amount, or
- The proceeds from selling the trade-in.

**Enforcement and Liability:** Non-compliance may be considered an unlawful trade practice under Oregon law, exposing dealers to consumer complaints and legal action.



# **HB 2706**

Effective January 1, 2026

HB 2706 from the 2025 Legislative session amends ORS 822.125 (3) and ORS 822.700 (1), making the following changes to dismantler certificates:



- Certificates will be valid for two years instead of one year.
- The renewal fee will be \$1,000 for the two-year certification period.

Dismantler renewals will be processed as shown in the table:

Certificate Expiration	Submitted on or before 12/31/2025	Submitted on or after 01/01/2026		
12/31/25 or earlier	One year with current fee	Two years with new fee + Late fee (if applicable)		
01/01/26 or later	Two years with new fee	Two years with new fee		

Applications are not considered "submitted" until all necessary documents and fees are received.

Renewals for certificates that expire after January 1, 2026, will be held inoffice if submitted early. They will be processed after January 1, 2026.

# SB 840 - Dismantler Impacts

Effective January 1, 2026

Sections 16 and 30 through 38 of SB 840 remove references to "substantially altered vehicles". As of January 1, 2026, dismantlers will no longer report a vehicle as "substantially altered". Dismantlers are still required to report vehicles they acquire within 30 days using the Vehicle Dismantler's Notice to DMV (Form 735-270).

Section 24 of SB 840 requires DMV to immediately cancel a dismantler certificate if the applicable local zoning authority notifies DMV in writing that it has revoked approval of a dismantler's location.

See article on vehicle dealer related impacts on Page 6.

Compliance visits of Oregon dismantlers will continue annually. Fire Inspection Reports (FIR) must still be completed and submitted to DMV annually.

# **HB 2660**

Effective January 1, 2026

Beginning January 1, 2026, Oregon dealers may issue a new trip permit type for RVs purchased by out-of-state customers which allows the customer to extend their travel in Oregon in their newly purchased RV.

Permit Length:	30 consecutive days		
Cost per permit:	\$70		
Number of permits:	Limited to one permit per vehicle		

The permit can only be issued to the person who purchased the RV from the dealer, and it cannot be issued to a resident of Oregon. The purchaser must indicate on the purchase agreement that they do not intend to title the vehicle in Oregon.

This permit will be available for purchase through the Dealer Portal in DMV2U. If you need assistance activating your DMV2U Login, contact Business Licensing at DMVInsert@odot.oregon.gov.

# **Field Office Changes**

Oregon DMV made several changes in field offices to offer customers more consistent, predictable service.

### **Appointment-only offices**

- The Bend field office is available by appointment only on Thursdays. The office will continue to serve drop-ins and appointments on Mondays, Tuesdays, Wednesdays and Fridays.
- The Corvallis and South Salem offices are available by appointment only on Wednesdays. The offices will continue to serve drop-ins and appointments on Mondays, Tuesdays, Thursdays and Fridays.
- The Junction City office is only available by appointment.
- The Springfield office is only available by appointment.

"We're always looking at ways to improve our services," said DMV Administrator Amy Joyce. "By offering appointment-only days in these offices, you can book an appointment online on DMV2U, show up at your designated time and be confident you'll be served."

Available appointments are continually updated on DMV2U, so check back frequently. Offices differ in the number and types of appointments available. Customers who don't have online access or have difficulty with DMV2U scheduling can call DMV Customer Assistance agents at 503-945-5000 for assistance during business hours.

DMV strongly urges people to complete their transaction on DMV2U. There are more than 20 services online, including license renewals, vehicle registration and address changes. Using online services helps free up space in line at a field office for people with transactions that require inperson assistance.

# **Fee Calculation Sheets**

Two New Fillable PDF Forms Now Available Exclusively Online

Dealer and Transporter Renewal Fee Calculation Sheets are now available online as fillable PDFs. This update is part of our ongoing effort to reduce paper waste and provide access to important resources for dealers and transporters.

# Dealer Fee Calculation Sheet (Form 735-6933) This form helps certified dealers calculate renewal fees, including the cost of renewing existing plates and adding additional plates.

# • Transporter Fee Calculation Sheet (Form 735-6933a)

Tailored for certified transporters, this form assists in calculating renewal fees and the cost of additional plates.

Transporters are allowed no more than 10 plates.

The back of the forms may be used to report any plates that have been lost, stolen or destroyed.

Fee calculation sheets and renewal applications **are no longer mailed** to vehicle businesses. The applications are available for download online.

Go to <u>OregonDMV.com</u> and click on the **Forms** tab. Use the Search tool to locate the Dealer and Transporter Fee Calculation Sheets.

If you need help accessing or completing the forms, contact Business Licensing at <a href="mailto:DMVInsert@odot.oregon.gov">DMVInsert@odot.oregon.gov</a>

# **Lebanon and Stayton expansion**

The Lebanon and Stayton offices expanded service from three to five days a week. Both offices are now open Monday through Friday. "Staffing in these two offices has stabilized, and we've made changes to operations to confidently open both offices up to the community five days a week," said Joyce.

### Limited daily knowledge tests

Customers are now limited to two Class C knowledge tests or motorcycle endorsement knowledge tests in a 24-hour period in a DMV office. In the past, some customers have taken the test 10 or more times in a day, indicating they are not learning the information but hoping to pass by chance. This change will free up counter staff to serve more people, reduce lines and encourage people to take safety seriously. The two per day limit matches that of the online knowledge test available in eight languages on DMV2U. The knowledge test fee is \$7 each time you take the test, whether at a DMV office or online. People are encouraged to review the Oregon Driver Manual for new laws and safe driving practices.

# **Dealer Handbook Updates**



The November 2025 revisions to the Oregon DMV Title and Registration Handbook (Dealer Handbook) are available to view, print, or copy at DMV's website www.OregonDMV.com. The Handbook is updated quarterly. The next revision is scheduled for December 2025.

You may buy a printed copy from one of these organizations:

- Oregon Independent Auto Dealers Association (OIADA), 800-447-0302; info@OIADA.com; <u>www.oiada.com</u>
- Oregon Vehicle Dealer Association (OVDA), 877-541-2277;
   ovda@ordealers.com; www.ordealers.net

# Changes in the November 2025 Handbook revision are as follows:

**Cover Page** - This page was updated to show the revision date of 11/2025

**Chapter B -** Updated sample Application for Title and Registration (Form 735-226).

**Chapter C** - Reformatted entire chapter to clarify the application process for replacement titles and required signatures.

**Chapter D** - Updated samples Vehicle Identification Number (VIN) Inspection (Form 735-11) and Third Party Authorization to Pick Up a Dealer Expedite Title (Form 735-7287).

**Chapter E** - Reformatted entire chapter to clarify requirements for releases of interest. Clarified that a Statement of Error cannot be used for errors on Powers of Attorney.

**Chapter F** - Revised the contents of the statement that is required on a copy of an MCO that has been lost or destroyed. Updated sample *Dealer Certification of Compliance with Federal Emission and Safety Standards (Form 735-7290).* 

**Chapter G** - Updated sample *Inheritance Affidavit* (Form 735-516).

**Chapter H -** Added section on odometer disclosure requirements for leased vehicles.

**Chapter I** - Updated sample *Transitional Ownership Document (TOD) (Form 735-227).* 

**Chapter J** - Updated samples Application for Replacement Salvage Title (Form 735-230), Notice of Vehicle to be Dismantled / Proof of Compliance (Form 735-6017), Stolen Vehicle Notification (Form 735-6927), and Salvage Title Certificate (Form 735-417).

**Chapter K** - Added the Oregon Zoo Plate to the list of plates available through the Specialty Registration Plate Program. Updated samples Custom Plate Application (Form 735-205), Application for Amateur Radio Operator Registration Plates (Form 735-231), Application for Registration, Renewal, Replacement or Transfer of Plates and/or Stickers (Form 735-268), and Declaration of Exemption from the Oregon Low Emission Vehicle Requirement (LEV) (Form 735-7309).

**Chapter M** - Added information on increased fees in connection with HB 3991. Added information on the Oregon Zoo Plate. Updated sample *Fee Schedule, Heavy Motor Vehicles and Buses (Form 735-6013).* 

**Chapter P** - Added information on increased fees and change to two-year dismantler certificates in connection with HB 2706.

**Chapter R -** Updated to reflect name change from Dealer Investigations to Compliance and Investigations Unit. Updated to reflect job title name change from Dealer Investigator to Compliance Specialist. There are no changes to the tasks performed by the unit. Updated sample Dealer Trip Permit for Light Vehicle (Form 735-306) and Temporary Permit (Form 735-315).

**Index -** Added reference to the Oregon Zoo plate.

# **SB 840 Dealer Impact**

Effective January 1, 2026

### **Dealer Vehicle Sales and Records**

Under Section 20 of SB 840, purchasers may no longer negotiate down the \$35 portion of the document processing fee that is paid to the integrator.

Also under Section 20, Oregon dealers will be required to search the National Motor Vehicle Title Information System (NMVTIS) or an equivalent commercially available system before finalizing a sales transaction.

Dealers are not required to run the search when they are selling:

- A vehicle currently titled with a salvage title or certificate of destruction; or
- A non-motorized vehicle; or
- A vehicle type not reported to NMVTIS

Dealers must inform the purchaser of any irregularities in the report that may affect the value of the vehicle, which include:

- Odometer discrepancies
- Reports of damage
- Indication the vehicle has been stolen

Under Section 21, dealers must keep a copy of a NMVTIS record report for every used or second-hand vehicle they sell that is subject to NMVTIS reporting requirements.

### **Online Sales**

Under Section 22, dealers are no longer required to have a supplemental location to deliver a vehicle to a purchaser if the sale was conducted completely online or through electronic means.

# **Temp Permits for Vehicles Subject to DEQ**

Sections 51 and -52 of SB 840 allows Oregon dealers to issue a temporary registration (temp) permit to a vehicle subject to DEQ without proof of DEQ compliance. If issuing a permit in this way, the dealer must provide the purchaser a written notice that includes:

- The vehicle is subject to pollution control requirements (ORS 815.295).
- The purchaser must complete DEQ testing before the temporary registration expires (ORS 803.625) or the purchaser will be required to reapply for registration.
- The vehicle cannot be registered until proof of compliance is submitted (ORS 802.250).
- If the vehicle fails emissions, the purchaser must notify the dealer immediately (ORS 803.625).
- The dealer must ensure compliance before initial registration (ORS 468A.365, ORS 815.095).
- Once DEQ requirements for registration are met, the dealer is not responsible for future testing.

Dealers must provide the written notice when the temp permit is issued and retain a copy in their business records. If the dealer learns after the sale that a vehicle needs DEQ testing and they have already issued a temp permit, the dealer must send the above-described written notice to the purchaser within 5 business days of discovery.

Issuing a 90-day temp permit for a vehicle requiring DEQ compliance is intended for Oregon dealers that are located outside of Oregon's DEQ areas (Portland Metro area and Medford) and are selling a vehicle to residents who live within a DEQ area.

### **Additional Registration Options**

- 1. Obtain proof of DEQ compliance before selling the vehicle.
- 2. Provide up to two light-vehicle trip permits for the purchaser to obtain DEQ compliance.

### **Vehicle Transaction Workflow**

- 1. Dealer submits the transaction to DMV within 30 days (ORS 822.042).
- 2. If, at the time of processing, proof of DEQ compliance has not been submitted, DMV will send up to two letters requesting DEQ proof as a reminder to the purchaser/applicant.
- 3. If no proof is received within 90 days of the start of the temp permit, the title will be issued and registration fees refunded. If plates and/or stickers have been issued, they may be cancelled and registration fees retained.

**NOTE**: If a dealer or lienholder requests DMV to issue title only, DMV may issue title and return registration fees prior to the end of the 90-day timeframe.

SB 840 DMV Omnibus Bill article continued

# SB 159 – Veteran Plates for Motorcycles and Mopeds

Available for issuance January 1, 2026



SB 159 from the 2025 Legislative session created a veteran recognition plate for motorcycles and mopeds. The design of the plate will have a permanent American flag and the word "VETERAN" on the bottom center of the new smaller plates. The plates will feature a debossed printed style with the same four-letter configuration used on current veteran recognition plates for passenger vehicles. If an application is submitted for the new plates in a field office or dealer service center they will not be issued over the counter but will be mailed from the DMV Headquarters in Salem, OR.

Fees for the plate will be the standard fees for motorcycles or mopeds with the additional veteran plate surcharge of \$2.50 per plate per year. DMV's fee estimators will be updated to reflect the required changes.

# **DEQ Suspending Charge Ahead Rebate**

Closed for sales after December 4, 2025

Oregon Department of Environmental Quality (DEQ) announced it will suspend the Charge Ahead Rebate for new and used electric vehicles on Friday, December 5, 2025, due to high demand and projections for distributing remaining 2025 funds. Those wishing to qualify for this specific rebate must purchase or lease a new or used, eligible electric vehicle by 11:59 p.m. (PST) on Thursday, December 4, 2025.



Charge Ahead applicants who purchased or leased eligible electric vehicles during this year's open period (May 22 through December 4, 2025) still have six months from date of purchase or lease to apply for the rebate. However, they are encouraged to track available rebate funding online and apply early. If approved applications are submitted after funds are depleted, those applicants will be placed on a waiting list for payment in early spring 2026.

### **DEQ** offers two rebate types\*:

- 1. Charge Ahead Rebate (Open to low- and moderate-income households and nonprofit, low-income service providers)
  - o The Used Charge Ahead Rebate: \$5,000 for the purchase or lease of an eligible used battery electric or plug-in hybrid electric vehicle.
  - o The New Charge Ahead Rebate: \$7,500 for the purchase or lease of an eligible new battery electric or plug-in hybrid electric vehicle.

This rebate type will be suspended on December 5, 2025.

2. Standard Rebate (Open to all Oregon residents, businesses, non-profits and government agencies): Up to \$2,500 for the purchase or lease of a new battery electric or plug-in hybrid electric vehicle, or a new zero-emission motorcycle selected from the Standard Rebate Eligible Vehicle List.

This rebate type was suspended on September 9, 2025.

DEQ's Oregon <u>Clean Vehicle Rebate Program</u> web page contains more details. You may register at "<u>OCVRP Sign Up</u>" to receive program updates by email.

<sup>\*</sup>You may apply for only one rebate type.

# **Sanctions**

Unlicensed Dealer / Dismantler	Location	Violations Found	Offense & Count	Civil Penalty	Comments
<b>Timothy James Brewer</b> CP4627U	Milwaukie	Acting as a vehicle dealer without a current dealer certificate	Offense: 1 Count: 4	Assessed: \$10,000 Reduced: N/A Imposed: \$10,000	OAH Final Order by default
Freddy Alejandro Martinez-Izzo CP4665U	Portland	Acting as a vehicle dealer without a current dealer certificate	Offense: 1 Count: 7	Assessed: \$25,000 Reduced: \$22,500 Imposed: \$2,500	Settlement agreement
<b>Antonio Aguilar Santos</b> CP4667U	Hillsboro	Acting as a vehicle dealer without a current dealer certificate	Offense: 1 Count: 7	Imposed: \$17,500	Final Order by default

Dealer / Dismantler	Location	Violations Found	Offense & Count	Civil Penalty	Comments
Elite Motorworks LLC CP4616L	Portland	Failure to submit title, fees and all documents to DMV within 90 days	Offense: 2 Count: 1	Imposed: \$1,000	Final Order by default
		Failure to allow an administrative inspection	Offense: 2 Count: 1	Imposed: \$1,000	3-year suspension through 8/22/2028
Riverside Auto LLC CP4661L	Portland	Failure to submit title, fees and all documents to DMV within 90 days	Offense: 2 Count: 1	Assessed: \$1,000 Reduced: \$1,000 Imposed: Warning	Settlement agreement
		Failure to furnish title to purchaser within 90 days	Offense: 2 Count: 1	Assessed: \$1,000 Imposed: \$1,000	
Bobby's Cars LLC CP4662L	Oregon City	Failure to submit title, fees and all documents to DMV within 90 days	Offense: 1 Counts: 3	Imposed: \$1,000	Final Order by default
		Issuing DMV a dishonored check	Offense: 1 Count: 1	Imposed: \$1,000	
Hood River Auto LLC CP4663L (Dismantler)	Mount Hood Parkdale	Failure to submit Dismantler's Notice and ownership document to DMV within 30 days of the vehicle being dismantled or destroyed	Offense: 2 Count: 10	Assessed: \$2,500 Imposed: \$2,500	Payment agreement

Note: Civil penalty amounts display reductions and final amounts imposed

# **DMV Business Regulation and Oregon Dealer Services**

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Visit DMV Business Regulation and Oregon Dealer Services online at <a href="https://www.OregonDMV.com">www.OregonDMV.com</a>