

**Mental Health  
Peer Delivered Services  
Fee-for-Service  
(Open Card)  
Billing Guide**



HEALTH SYSTEMS DIVISION



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## Introduction

The Oregon Health Authority (OHA) certified behavioral health provider organizations and clinics and community-based organizations to employ or contract with certified Peer Support Specialists and Peer Wellness Specialists and Certified Recovery Mentor (CRM) that includes:

- Adult Addictions Specialists,
- Adult Mental Health Specialists,
- Family Support Specialists,
- Youth Support Specialists, and
- Certified Recovery Mentor.

These provider types can render services to help with the behavioral health needs of individuals, children and family members enrolled in the Oregon Health Plan (OHP). Peers and CRM can work in any organization or program.

Peers and CRM cannot bill OHP. To get reimbursed for services render to OHP fee-for-service members, organizations can:

- Bill OHA, if they have a Certificate of Approval (COA) as required by Oregon Revised Statute ([ORS 430.637](#)). or

Have a different type of funding source to support the peers, such as grant funding.

Organizations and providers serving OHP non-open card recipients should contact the respective member's Coordinated Care Organizations (CCO) for more information about billing or any other questions. Please see [CCO directory](#).

## About this guide

This guide explains how PSS, PWS and CRM can qualify to serve OHP (open card) members and be reimbursed for fee for services provided:

- Become a certified and registered peer-delivered service provider.
- Enroll as an Oregon Medicaid provider.
- Billing and coding.

## What is a Peer Support Specialist (PSS)?

An individual who:

- Uses their lived experience (addiction, mental health condition, family member of an individual with a mental health condition or addiction) to provide guidance and support to a child or family member with similar lived experience.
- Meets qualification criteria adopted by OHA under [ORS 414.665](#).

- Currently or formerly receiving addictions or mental health services who provides supportive services to an eligible current or former consumer of mental health or addiction treatment.

## What is a Peer Wellness Specialist (PWS)?

An individual who:

- Responsible for assessing mental health and substance use disorder service and support needs of a member of a coordinated care organization through community outreach, assisting members with access to available services and resources, addressing barriers to a services and provider education and information about available resources for individuals with mental health or substance user disorder.
- Meets qualification criteria adopted by OHA under [ORS 414.665](#).
- Currently or formerly receiving addictions or mental health services who provides supportive services to an eligible current or former consumer of mental health or addiction treatment.

## What is a Certified Recovery Mentor (CRM)?

An individual who:

- A Certified Recovery Mentor (**CRM**) is an addiction treatment and/or recovery consumer who has been trained and certified to help other consumers identify and achieve self-determined goals of recovery.

## PSS and PWS support types

### Adult Addiction Specialist:

A person with lived experience in recovery from an addiction disorder who meets the abstinence requirements for recovering staff in alcohol or other drug treatment programs and who provides support services to people seeking recovery from addiction.

### Adult Mental Health Specialist:

A person with lived experience of a mental health condition who provides support services to other people with similar experiences.

### Family Support Specialist:

A person with experience parenting a child or youth who has experience with substance use or mental health who supports other parents with children or youth experiencing substance use or mental health.

### Youth Support Specialist:

A person with lived experience with substance use or mental health treatment who also had difficulty accessing education, health or wellness services who wants to strictly provide support services with people under the age of 30.

# Provider Enrollment

## Certification and registration

The Equity and Inclusion Division’s Traditional Health Worker Program certifies all PSS and PWS providers. To learn how to become a certified provider, [visit the program’s website](#).

- How to become a PSS and PWS
- THW [Training and Certification](#)
- For rule and law, see Oregon Administrative Rule [950-060-0000](#) and ORS [414.025 \(20-21\)](#).

The Mental Health and Addiction Certification Board of Oregon (MHACBO) certifies CRM providers. To learn how to become a certified provider, [visit MHACBO CRM certifications website](#).

## How new providers can enroll with OHA

### Enroll as an OHP provider

To enroll with OHA as a rendering OHP provider, complete form [OHP 3113](#). Enter provider type 13 and the specialty code appropriate for each provider’s PSS , PWS or CRM certification.

- For PSS and PWS certification, use codes from the table below.
- For CRM certification, use specialty code 603.

To learn more, visit the [OHP provider enrollment page](#). Please use the designated specialty code associated with your certification.

Service audience	Peer support type	Specialty Code	
		PSS	PWS
Adults	Adult Addictions Specialist	604	608
	Adult Mental Health Specialist	605	609
Youth (up to age 30)	Youth Support Specialist	607	611
Family members (of children)	Family Support Specialist	606	610

### If you have questions about enrolling with OHA:

If you have questions about how to enroll, contact Provider Enrollment at 1-800-336-6016 or email [provider.enrollment@odhsoha.oregon.gov](mailto:provider.enrollment@odhsoha.oregon.gov).

## Peer Support Specialist Resources

### **Substance Use and other Addictions**

[Substance Use Disorder Peer Supervision Competencies](#)

### **Mental Health**

[Copeland Center for Wellness and Recovery](#)

[Intentional Peer Support](#)

# Billing and Coding

## Eligibility

Please verify OHP eligibility and enrollment prior to rendering service or billing. Go to the [OHP Eligibility Verification page](#) to learn more.

## Documentation requirements

All documentation must be included in the treatment/service plan. In addition to the billing requirements listed here, the billing provider (i.e., the organization or clinic) needs to document behavioral health services as required by [OAR 410-172-0620](#) and [OAR 410-173-0045](#).

## Reimbursement

For current rates, see the Behavioral Health [Fee Schedule](#). OHA's fee-for-service rates are for members not enrolled in a CCO.

## Billing

There are four subcategories of peer delivered services that can render all services using the procedure codes listed in this guide.

### Family Support and Youth Support Services

Primary care clinics can bill for Family Support and Youth Support services only for children ages 0 to 18.

- **Bill CCOs** for services provided to OHP members enrolled in a CCO for physical and behavioral health care.
- **Bill OHA** for services provided to OHP members not enrolled in a CCO for physical and behavioral health care.

Behavioral health organizations can bill for Family Support and Youth services as follows:

- **Bill CCOs** as documentation for an advance payment made under the capitated rate (e.g., wraparound for children) or bundled rate (e.g., ACT for adults).
- **Bill OHA** for services provided to OHP members **not** enrolled in a CCO for behavioral health care.

Behavioral health organizations can bill for Family Support and Youth Support services even when those services are part of the child's service/referral plan or wraparound program. For example, in a wraparound or team meeting, the organization would bill for:

- The family support provided to the parent; and

- The youth support to the youth.

## Services to adults

Behavioral health organizations may bill for Adult Addictions or Adult Mental Health services when the adult’s needs include peer support, case management or skills training for their own health and wellness (not as a parent supporting his or her child’s health and wellness). For example, in an ACT team meeting, the organization would bill for:

- The peer support provided to the individual and
- Case management for coordination of the services (if no case manager is available).

Instructions for billing OHP services are on [OHP Billing Tips page](#).

## Coding

On the claim, report the PSS, PWS or CRM as the rendering provider.

- **HK** – modifier is **only** for residential facility-based rate that requires prior authorization.
- The organization or clinic bills for services rendered by a PSS, PWS or CRM. Oregon fee for service Medicaid does not allow for a PSS, PWS or CRM to independently bill for covered services.

The HK modifier is only for residential facility-based services. Peer-delivered services that use the HK modifier require [prior authorization](#).

To learn more about Scope of Practice, please refer to the [Traditional Health Worker Toolkit](#)

Code	Description	Diagnosis	Scope of Practice
<b>G0177</b>	Training and educational services related to the care and treatment of patient's disabling mental health problems, 45 minutes or more per session.  The goal is to alleviate patient discomfort and allow the patient to cope or control mental health issues.	E512-E512, F1010-F984, G300-G3183, R457-R457, Z62810-Z720	Education
<b>H0023</b>	Intensive In-Home Behavioral Health Treatment Services (IIBHT)	F1010-F1999, Z0389-Z0389 1:1 and A000-Z9989 0:11	Coaching and social support
<b>H0023</b>	Alcohol and/or drug outreach, Behavioral health outreach service (planned approach to reach a targeted population)	F1010-F1999, Z0389-Z0389 1:1 and A000-Z9989 0:11	Coaching and social support
<b>H0039</b>	Assertive community treatment, face-to-face, per 15 minutes.  Assertive community treatment uses a team based, multidisciplinary approach. The goal is to reduce the extent of hospital admissions, to improve the individual's quality of life, and to function in social situations by providing focused, proactive treatments. These services are most appropriate for individuals with severe and	F1010-F1999, Z0389-Z0389 1:1 and A000-Z9989 0:11	Coaching and social support



Code	Description	Diagnosis	Scope of Practice
	persistent mental illness and the greatest level of functional impairment.		
<b>H0046</b>	Home Based and Behavioral Habilitation, 60 minutes.  Use Modifier HW, along with HK, only when an individual has been approved for the HCBS 1915 (i) plan.	F0150-F0391, F04-F09, F200-F70, F78-F99	Coaching and social support
<b>H2011</b>	Crisis Intervention Services, per 15 min	F1010-F1999, Z0389-Z0389 1:1 and A000-Z9989 0:11	Coaching and social support
<b>H2011</b>	Mobile Crisis Intervention Services (MCIS), per 15 min	<a href="#">See mobile crisis billing guide</a>	Coaching and social support
<b>H2014</b>	Skills training and development, per 15 minutes. These services provide the patient with the skills they need to live independently and manage their illness and treatment.  Training focuses on skills for daily living and community integration for patients with functional limitations due to psychiatric disorders.	F1010-F1999, Z0389-Z0389 1:1 and A000-Z9989 0:11	Coaching and social support  Education
<b>H2023</b>	Supported Employment, per 15 min.  These services help individuals with serious mental illness get a job, stay employed in the community and continue treatment. This helps ensure rehabilitation and productive employment.	No restrictions	Outreach and direct services  Advocacy, organizing and systems change
<b>T1013</b>	Sign language or oral interpreter services	No restrictions	Coaching and social support
<b>T1016</b>	Case management, per 15 min.  These services improve care and contain costs by having one party manage or coordinate all care delivered to a patient. The patient usually has certain complex illnesses or injuries, including mental and behavioral health issues.  Case management may include, but is not limited to, the evaluation of a condition, the development and implementation of a plan of care, the coordination of medical resources, and the appropriate communication to all parties.	F1010-F1999, Z0389-Z0389 1:1 and A000-Z9989 0:11	Care coordination and system navigation  Assessment, evaluation and research

Code	Description	Diagnosis	Scope of Practice
H0038	Self-help/peer services, per 15 min.  Specialized therapeutic interactions to support and help individuals in their recovery and integration into the community. These services provide understanding, coping skills and empowerment through mentoring and other supports. They help individuals with serious and persistent mental disorders cope with stress and achieve personal wellness.	F1010-F1999, Z0389-Z0389	Coaching and social support  Education

### If you have billing questions or concerns:

For services to fee-for-service members, please review this guide. If you still have questions or concerns, call the Provider Services Unit at 1-800-336-6016 (option 5) or email [DMAP.Providerservices@odhsoha.oregon.gov](mailto:DMAP.Providerservices@odhsoha.oregon.gov) .

For services to CCO members, contact your CCO THW liaison or the [CCO](#).