

Online Business Satisfaction Survey Questions

1. How do you rate the timeliness of the services provided by WorkSource Oregon Employment Department?
 Excellent
 Good
 Fair
 Poor
 Don't Know
2. How do you rate the ability of WorkSource Oregon Employment Department to provide services correctly the first time?
 Excellent
 Good
 Fair
 Poor
 Don't Know
3. How do you rate the helpfulness of WorkSource Oregon Employment Department employees?
 Excellent
 Good
 Fair
 Poor
 Don't Know
4. How do you rate the knowledge and expertise of WorkSource Oregon Employment Department employees?
 Excellent
 Good
 Fair
 Poor
 Don't Know
5. How do you rate the availability of information at WorkSource Oregon Employment Department?
 Excellent
 Good
 Fair
 Poor
 Don't Know

6. How do you rate the overall quality of services provided by WorkSource Oregon Employment Department?
- Excellent
 - Good
 - Fair
 - Poor
 - Don't Know
7. How do you rate our communication with you during the recruitment period?
- Excellent
 - Good
 - Fair
 - Poor
 - Don't Know
8. Which of the following is true regarding those we referred on your job listing?
- a. Most of the referrals exceeded the minimum qualifications
 - b. Most of the referrals met the minimum qualifications
 - c. Most of the referrals did not meet the minimum qualifications
9. How did you hear about our services? (CHECK ALL THAT APPLY)
- From your Web site
 - From media advertising (bill board, radio or TV ad, etc.)
 - From a WorkSource Oregon letter or publication
 - A representative of WorkSource Oregon Employment Department visited my place of business
 - From the Oregon Employers Council
 - From a business organization (Chamber of Commerce, Rotary Club, etc)
 - Past experience or knowledge
 - Business associate, friend, family member, spouse, relative
 - Other (specify)