

Finance & Admin Division Update

- **2020 Key Performance Measures & Annual Performance Review Report**
 - **Aviation Board Best Practice Survey**

Finance & Admin Division Update

2020 Annual Performance Progress Report-KPM's

KEY PERFORMANCE MEASURES

[ORS 291.110](#) The Annual Performance Progress Report (APPR) is the primary expression of agency performance measured against legislatively approved Key Performance Measures (KPM). The KPM reporting cycle was altered in 2008 to follow the customary budget development process timelines.

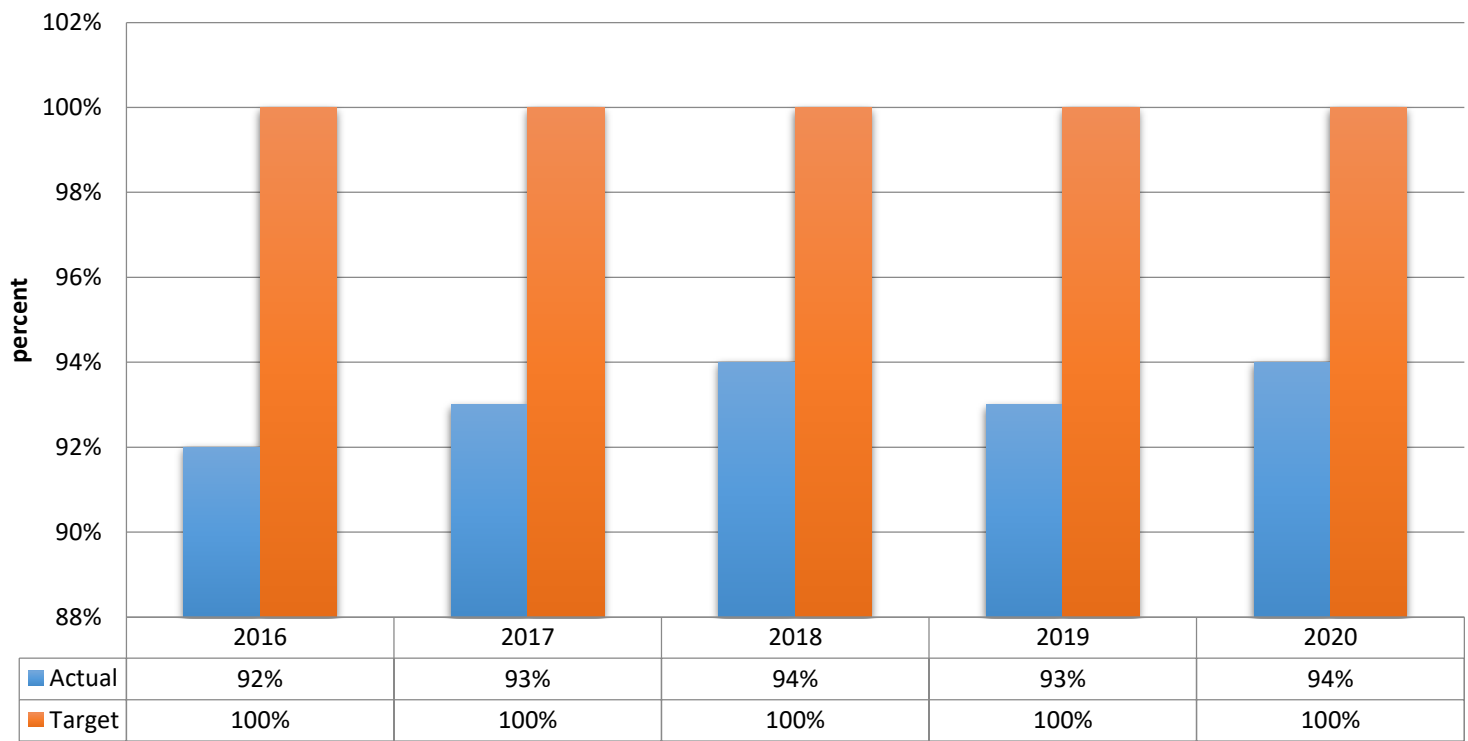
Our Report is Submitted Annually to The Legislative Fiscal Office and is part of our Budget.

Finance & Admin Division Update

2020 Annual Progress Report-KPM's

KPM #1 Percent of Runways in Good or Better Condition

Runway Pavement Condition

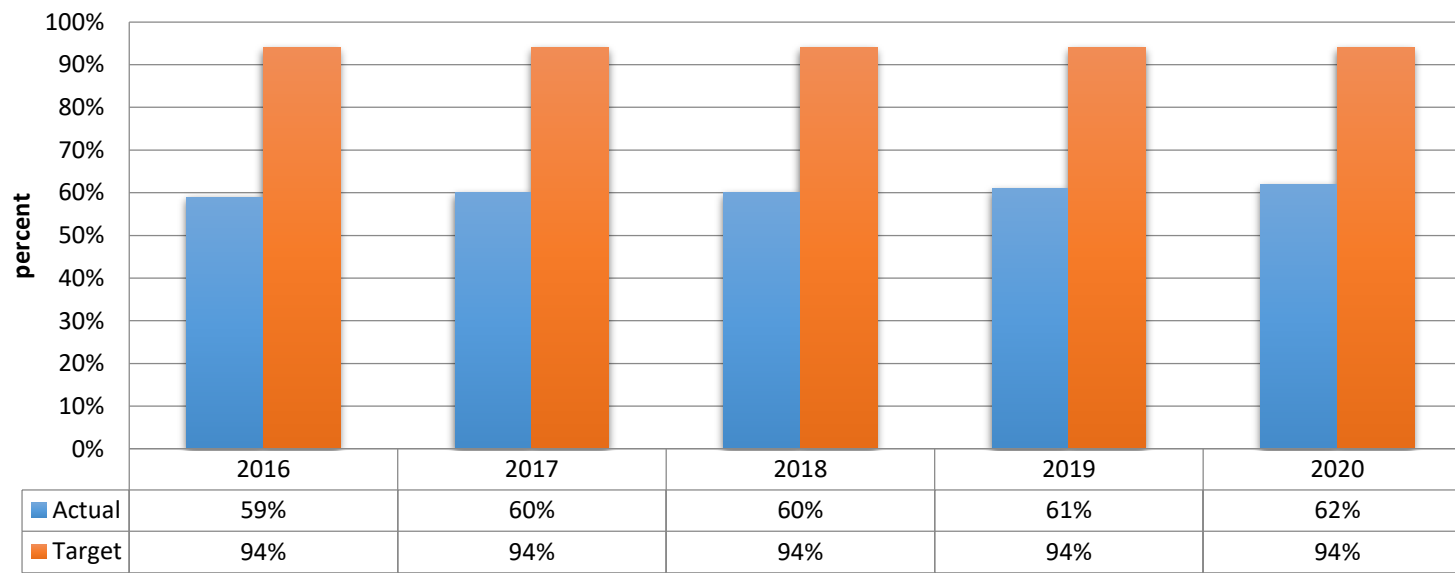


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2020 Annual Progress Report-KPM's

KPM #2 Percent of Runways Meeting or Exceeding Approach Surface Standards

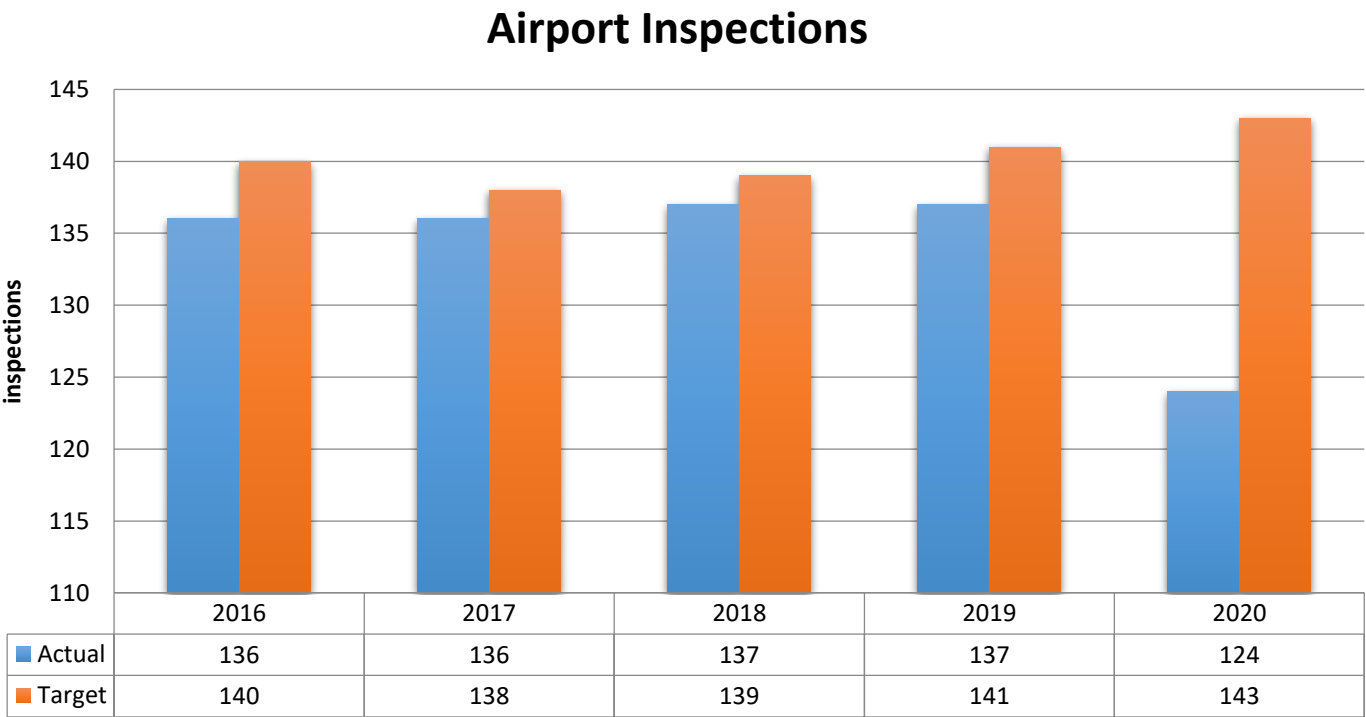
Runways meeting/exceeding approach standards (20:1)



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2020 Annual Progress Report-KPM's

KPM #3 Number of Public Use Airports Inspections Conducted

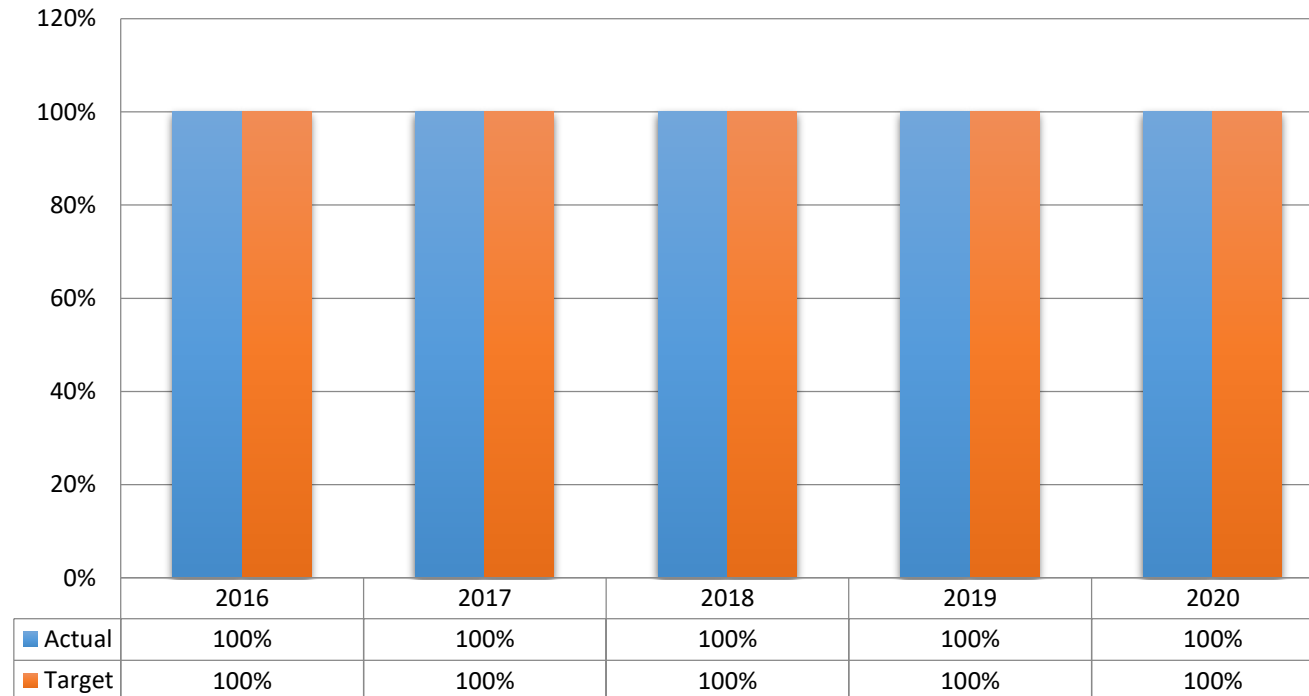


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2020 Annual Progress Report-KPM's

KPM #4 Percentage of Federal Funds Available that are Obligated or Spent

**Percentage of Federal Funds Available
that are Obligated for ODA Airports**

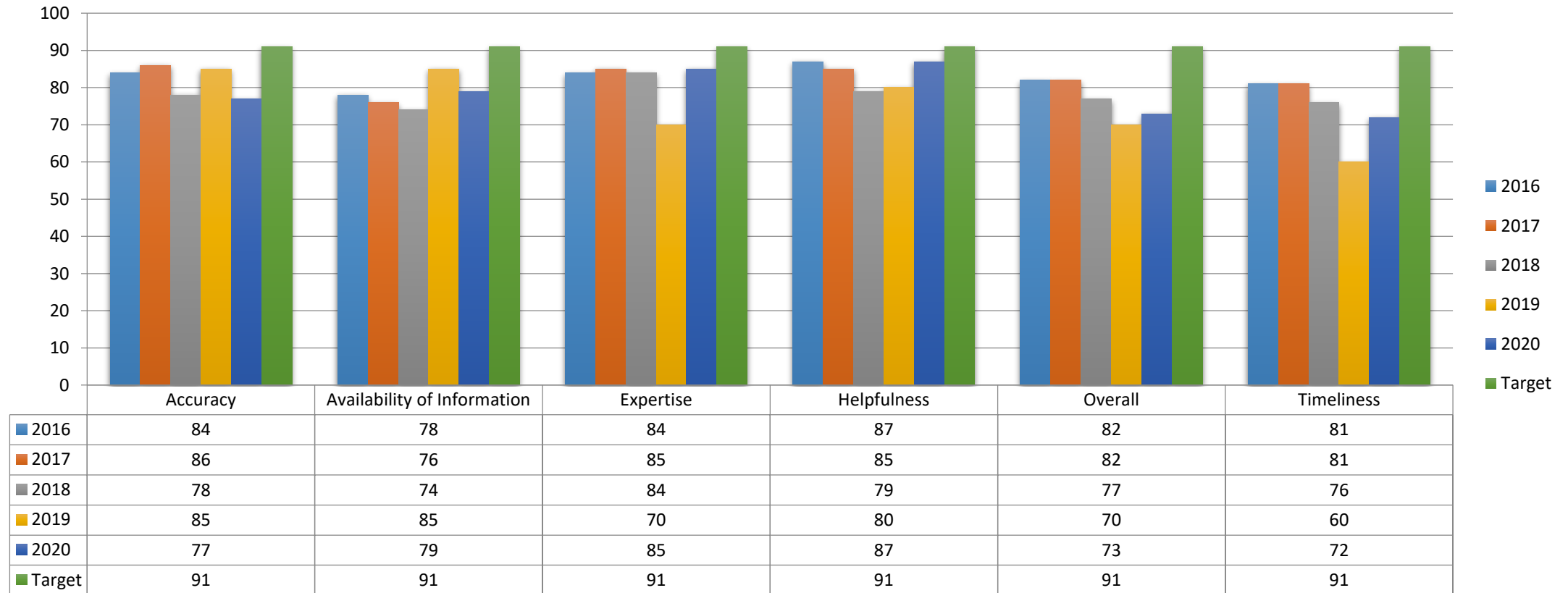


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2020 Annual Progress Report-KPM's

KPM #5 Customer Service Percentage of Customers rating the agency's customer service as good or excellent.

Customer Satisfaction



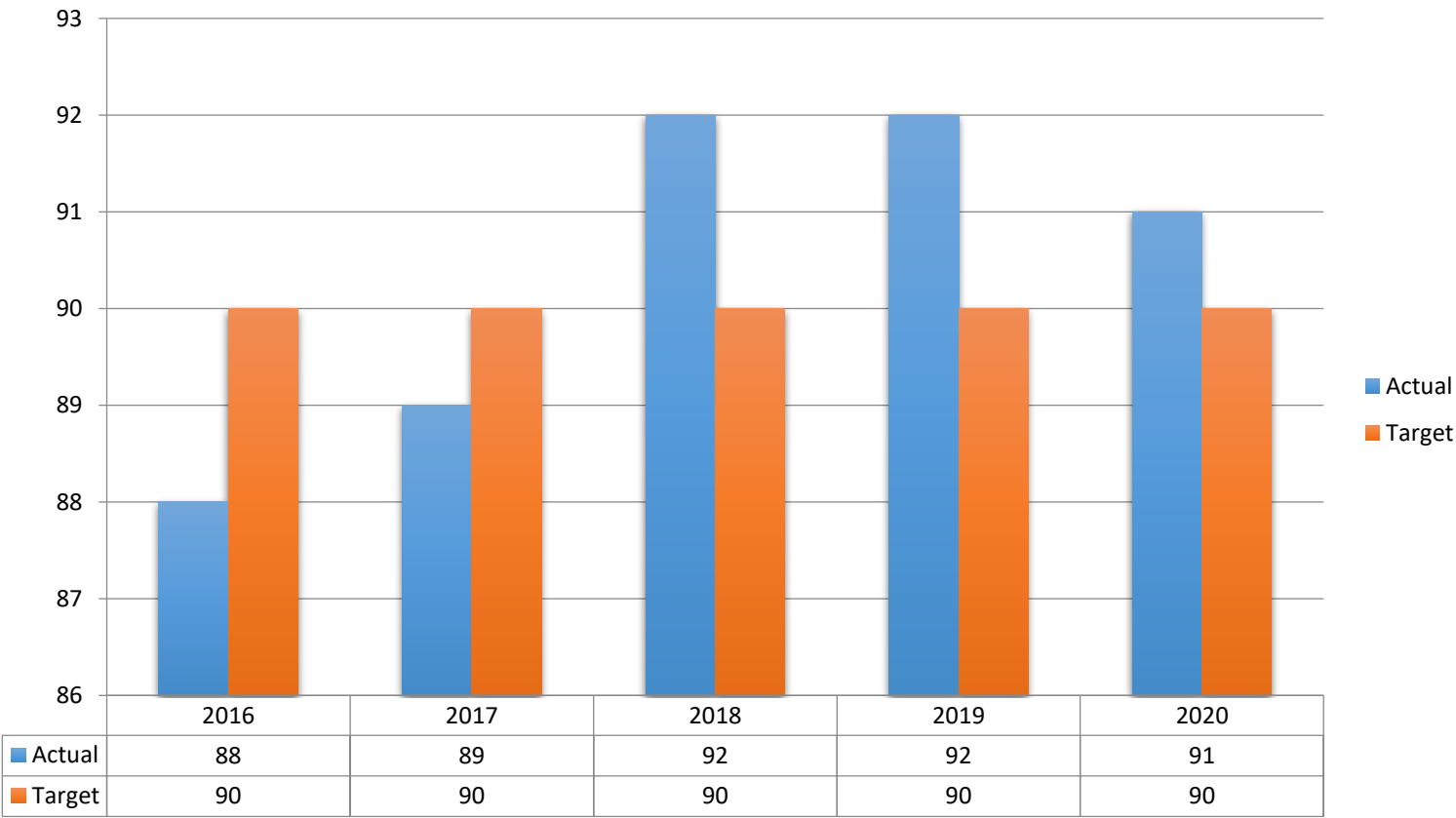


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2020 Annual Progress Report-KPM's

KPM #6 Percent of Aircraft Registered

Aircraft Registration





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2020 Annual Progress Report-KPM's

KPM #7 Percent of Pilots Registered

This KPM was eliminated.

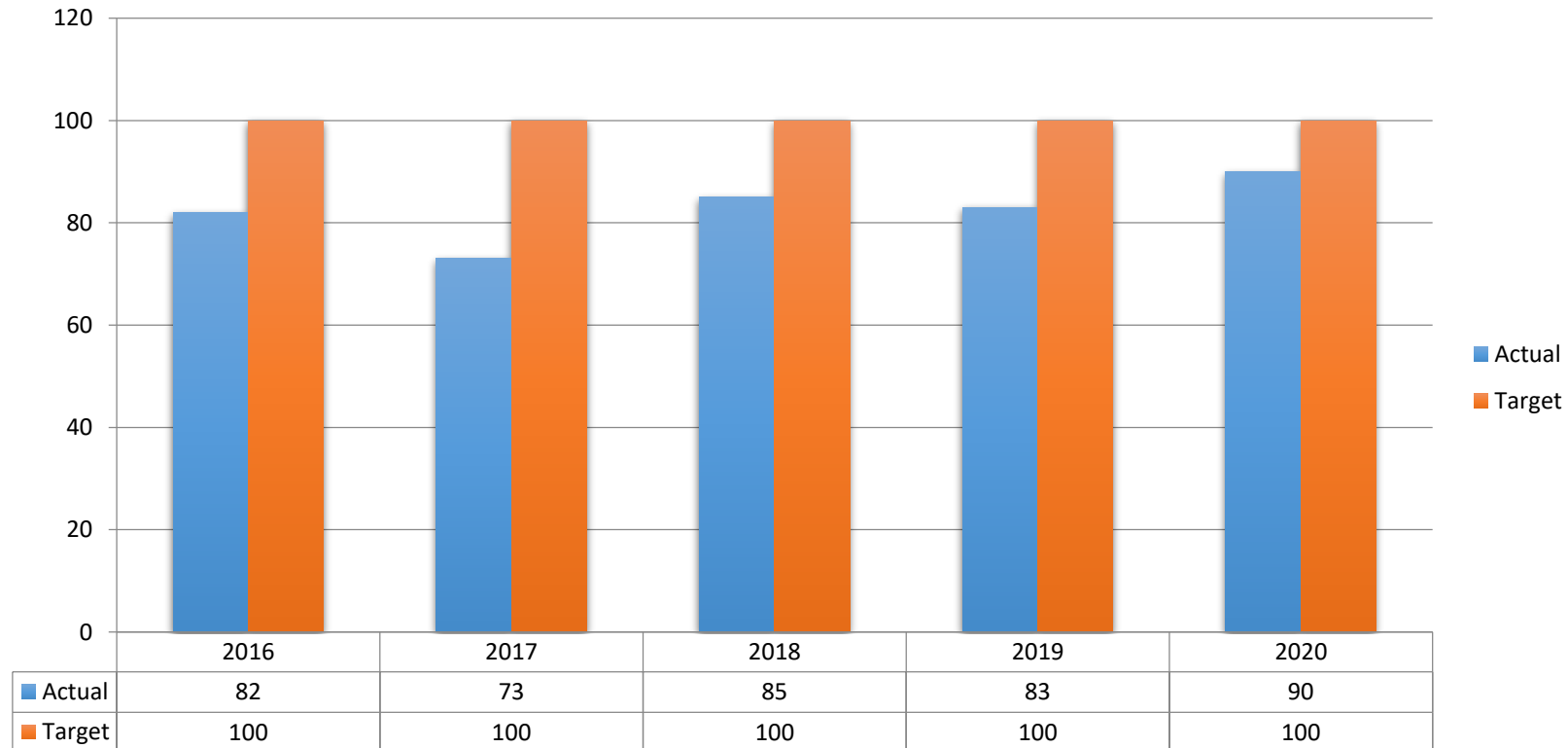
Oregon Pilot Registration was eliminated by SB 27 as of July 1, 2017

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2020 Annual Progress Report-KPM's

KPM #8 Percent of Best Practices Met by the Board

Aviation Board Best Practices



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KPM #8 Percent of Best Practices Met by the Board

Where did we Get the Questions?

DAS & LFO developed Best Management Practices for Boards & Commissions
Based on 5 Functions-

1. Executive Director Selection, Expectations & Feedback
2. Strategic Management
3. Strategic Policy Development
4. Fiscal Oversight
5. Board Management

They came up with Score Card that we use for our Survey-

The Board may add more questions however they will not be counted with totals.

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KPM #8 Percent of Best Practices Met by the Board- 2020 Survey Results

1	Executive Director's performance expectations are current.	50%
2	Executive Director receives annual performance feedback.	67%
3	The agency's mission and high-level goals are current and applicable.	83%
4	The Board reviews the Annual Performance Progress Report.	83%
5	The Board is appropriately involved in review of agency's key communications.	67%
6	The Board is appropriately involved in policy-making activities.	100%
7	The agency's policy option packages are aligned with their mission and goals.	100%
8	The Board reviews all proposed budgets (likely occurs every other year).	100%
9	The Board periodically reviews key financial information and audit findings.	100%
10	The Director is appropriately accounting for resources.	100%
11	The agency adheres to accounting rules and other relevant financial controls.	100%
12	Board members act in accordance with their roles as public representatives.	100%
13	The Board coordinates with others where responsibilities and interests overlap.	100%
14	The Board members identify and attend appropriate training sessions.	100%
15	The Board reviews its management practices to ensure best practices are utilized.	100%
	Average	90%