iOS Oregon Inspector App Release Notes, Version 1.0.6

Released Feb 5, 2020

1. Standard Comments Do Not Display (Write It / Cite It)

<u>Issue</u>: Standard Comments intermittently do not display to add to inspection result comments. For example: Write It / Cite It.

Fix: All Standard Comments now display correctly across all agencies, inspectors, and devices.

Reported by: Lake Oswego, Coos Bay, Umatilla County, and others

2. App Crashes After Performing a Search – REDMOND Only

<u>Issue</u>: The app crashes after performing a search in the REDMOND agency only. This occurs after performing both a Record and Inspection search.

Fix: The app no longer crashes and returns the appropriate records based on the search criteria.

Reported by: Redmond

3. The "CodeCompliance" Module for SPRINGFIELD Agency Missing

<u>Issue</u>: SPRINGFIELD is the only OSM agency that has a CodeCompliance module. It was not included in Record or Inspection Searches and assigned inspections are not populated in the Job List.

Fix: The CodeCompliance module works just like all other modules in the app.

Reported by: Springfield

4. Condition Banner Displays Incorrectly

<u>Issue</u>: When a Condition (Standard) status becomes Unapplied, the Condition Banner will incorrectly display and show the name CONDITION.

Fix: The Condition Banner does not display when the status becomes Unapplied.

Reported by: ePermitting Program

5. Logic for Email Content for Customer Name

<u>Issue</u>: When emailing the inspection reports to a customer that did not have a First Name, Last Name, or Business Name, the content of the email said, "Dear " leaving the name blank.

<u>Fix</u>: Updated the logic so that when First Name, Last Name, and Business Name are all blank, the content of the email says, "Dear Customer".

Reported by: Lake Oswego

6. Parcel Search Field Only Allows Numbers

<u>Issue</u>: The Parcel search field brings up the number keypad so it only allows numbers to be entered, no other characters.

Fix: Parcels often have letters and dashes so the full keyboard is now available for this field.

Reported by: Klamath County

7. Licensed Professional Email Addresses Not Available

<u>Issue</u>: Licensed Professional email addresses are not available in the app from the Record Details or when emailing the Inspection Result Report.

<u>Fix</u>: Licensed Professional email addresses are now available from Record Details and when emailing the Inspection Result Report.

Reported by: Deschutes County

8. Inspection Result Submit Button for Devices without a Home Button

<u>Issue</u>: Some inspectors that are using devices without a physical home button on their iOS devices have reported that they sometimes hit the virtual "Home" button instead of the "Submit" button when resulting an inspection.

<u>Fix</u>: The "Submit" button is now larger and moved up slightly away from the bottom of the app.

<u>Reported by:</u> (During training)

9. Display Phone Number and Email for all Contact Types and Make Clickable

<u>Issue</u>: Display the Phone Number and Email was not displayed consistently across all contact types. <u>Fix</u>: The Phone Number and Email Address for the following types of contacts on the record so that they can easily be clicked and launch either the Phone App or begin a new email message:

- Contacts
- Professionals
- Owners

Reported by: Deschutes County

10.App Crashes When Sorting by Address and Then Manually Reordering

Issue: The app crashes after sorting by address and then manually reordering the job list..

Fix: The app allows this sequence of events without crashing.

Reported by: Deschutes County