Schedule Inspections and Check Results Via Text Message
(888) 299-2821

The State of Oregon is proud to announce the launch of SelecTXT, a new service allowing contractors and homeowners to utilize interactive text messaging to:

- Schedule inspections
- Reschedule inspections
- Cancel inspections
- View inspection results
- Include comments/instructions for inspectors

How it works

With one word, users can begin the inspection scheduling process and SelecTXT will guide them from there. Helpful hints will ask them for an IVR tracking number and inspection code to complete the process in just a few key strokes. Users will have to do the following to:

Step 1:
Locate their IVR tracking number and inspection code

Step 2:
Text (888) 299-2821 with one of the following prompts

- **SCHEDULE or S** to schedule an inspection
- **CANCEL or C** to cancel an inspection
- **RESCHEDULE or RESCHED** to reschedule an inspection
- **RESULTS or R** to view inspection results

Step 3:
Follow the prompts

Looking for the inspection code list?

Text **LIST** to (888) 299-2821 to view the entire inspection list

**OR VISIT**

Where’s my IVR tracking number?
IVR tracking numbers are generated by the State of Oregon’s permitting software and located on the customer’s permit document
Is there a faster way? YES, with Express Commands

In addition to following the prompts, users can also use Express Commands to complete the process with a single text message. They simply need to include the inspection command, IVR tracking number, inspection code, and date request.

To **SCHEDULE** an inspection:

```
S  995076321384  6204  NEXT
SCHEDULE command  IVR tracking number  Inspection Code  NEXT for next available date
```

To **RESCHEDULE** an inspection:

```
RESCHED  995076321384  6204  NEXT
RESCHEDULE command  IVR tracking number  Inspection Code  NEXT for next available date
```

To **CANCEL** an inspection:

```
C  995076321384  6204
CANCEL command  IVR tracking number  Inspection Code
```

To view inspection **RESULTS**:

```
R  995076321384  6204
RESULTS command  IVR tracking number  Inspection Code
```