

20.2.4 - Summary of Supported Environments

For a complete list of all supported environments, review the *Supported Environments* section in [Civic Platform Version 20.2.x Release Notes](#) that can be found on the [Accela Community](#).

Operating Systems *(Note: Windows 7 is not compatible)*

Product	Windows 8 or 8.1	Windows 10
Civic Platform (back office)	✓	✓
Citizen Access (ACA) ¹	✓	✓

¹ ACA is not officially compatible with iOS or Android operating systems.

Web Browsers

Product	IE 11	Google Chrome 83	Microsoft Edge 85	Firefox 73	Safari 12	Opera 60
Civic Platform (back office)	✓	✓	✓			
Citizen Access (ACA)	✓	✓	✓	✓	✓	✓

Third Party Software

Product	Silverlight 5 (used for AGIS and Admin tools)	Adobe Acrobat Pro XI, DC 2015, DC 2018 (used alongside of Accela EDR)	ComparA 4.03.1024 (used alongside of Accela EDR)	ArcGIS 10.7.x, ArcGIS 10.8.x
Civic Platform (back office)	IE 11 only	✓	✓	✓
Citizen Access (ACA)	IE 11 only			

Minimum Hardware Requirements

Product	Processor	RAM	Hard Drive	Network
Civic Platform (back office) ¹	Intel Core i3, 3GHz	16 GB	20 GB free space	Internet connection

¹ Recommended: One 22" monitor with 1680 x 1050 resolution.