

Board of Parole and Post-Prison Supervision

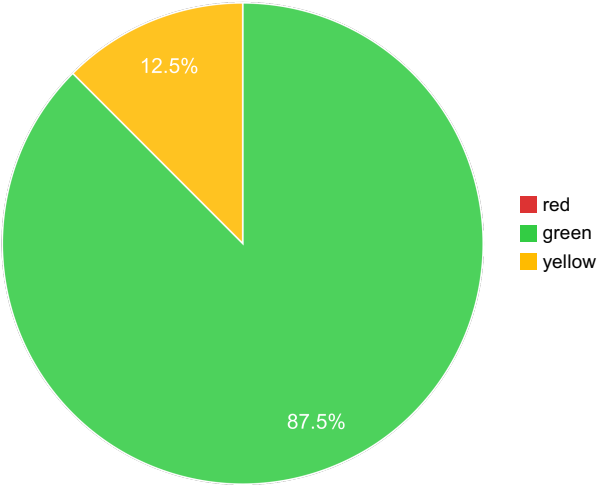
Annual Performance Progress Report

Reporting Year 2026

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KPM #	Approved Key Performance Measures (KPMs)
1	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
2	ORDER OF SUPERVISION - Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
3	VICTIM NOTIFICATION - Percentage of notifications sent to active registered victims no later than 30 days before any hearing conducted by the Board.
4	ARREST WARRANT - Percentage of warrants received by the Board in which the warrant is issued within 5 days.
5	REVOCATION - Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
6	DISCHARGE OF SUPERVISION - Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
7	ADMINISTRATIVE REVIEW - Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.
8	CUSTOMER SERVICE - Percent of customers rating satisfaction with the Agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.

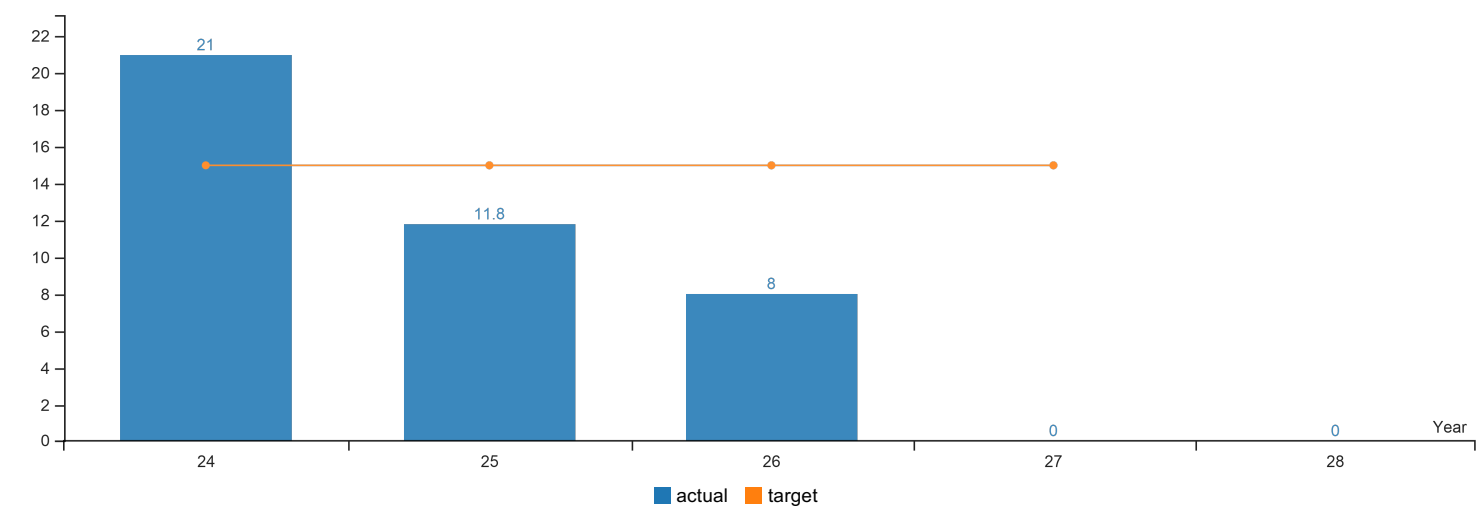
Proposal	Proposed Key Performance Measures (KPMs)
Delete	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
New	RECIDIVISM OF BOARD RELEASED INDIVIDUALS - Percentage of Adults in Custody (AICs) released by the Board convicted of a new felony within three years of initial release, including Matrix AICs (those whose crimes were committed prior to November 1, 1989), Dangerous Offenders under ORS 161.725 and ORS 161.735, AICs sentenced as a juvenile and released under ORS 144.397, and AICs convicted of Aggravated Murder and any other murder released under ORS 144.125.



Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	87.50%	12.50%	0%

KPM #1	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = negative result



Report Year	2024	2025	2026	2027	2028
PAROLE RECIDIVISM					
Actual	21%	11.80%	8%		
Target	15%	15%	15%	15%	

How Are We Doing

Board has proposed to replace this KPM.

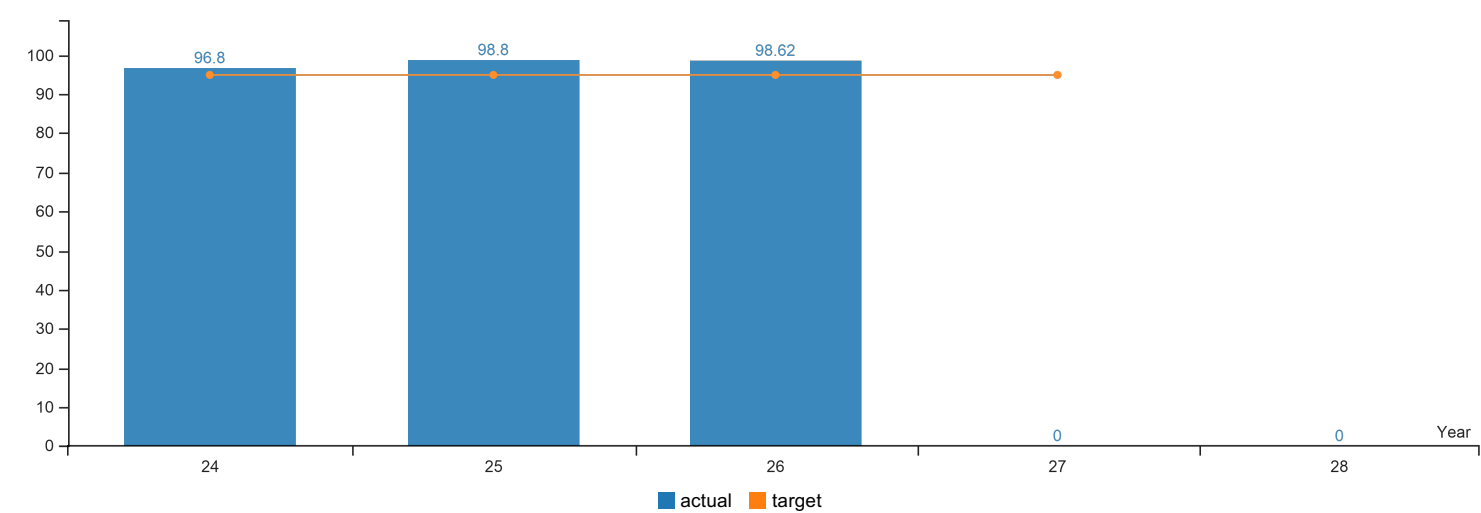
The Board recidivism rate on individuals who are convicted of a new felony within 3 years of release is 8%, less than target of less than 15%.

Factors Affecting Results

The Board has proposed that this KPM be replaced by a definition that includes all individuals released on authority of the Board.

KPM #2	ORDER OF SUPERVISION - Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2024	2025	2026	2027	2028
ORDER OF SUPERVISION					
Actual	96.80%	98.80%	98.62%		
Target	95%	95%	95%	95%	

How Are We Doing

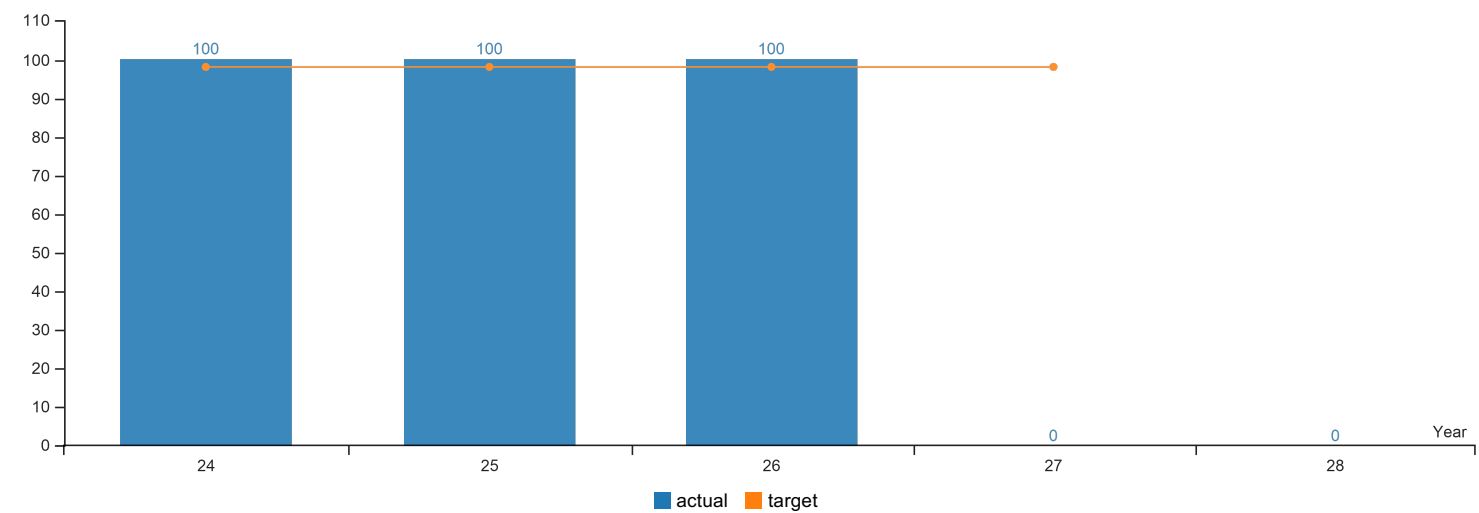
The Board generates release orders prior to the individuals release from incarceration date in 98.62% of cases, exceeding our target of 95%.

Factors Affecting Results

Some releases are done immediately and without notice, otherwise, staff is trained and able to process releases quickly.

KPM #3	VICTIM NOTIFICATION - Percentage of notifications sent to active registered victims no later than 30 days before any hearing conducted by the Board.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2024	2025	2026	2027	2028
VICTIM NOTIFICATION					
Actual	100%	100%	100%		
Target	98%	98%	98%	98%	

How Are We Doing

The Board notifies registered victims 30 days prior to Board hearings 100% of the time, exceeding target of 98%.

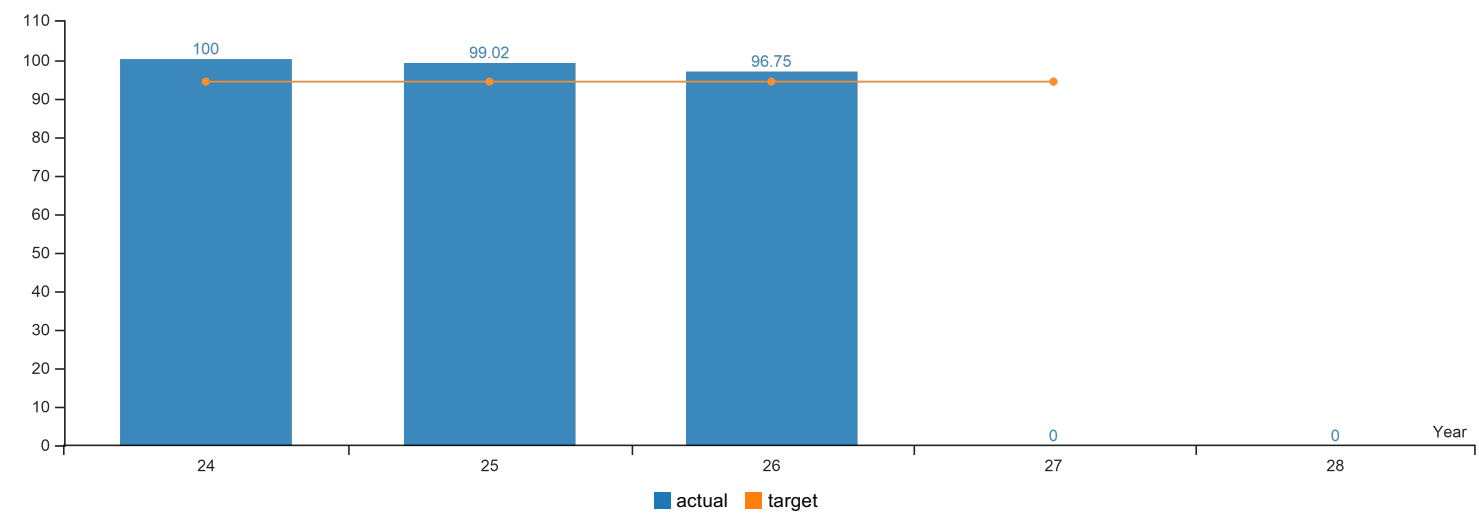
Factors Affecting Results

The Board's victim specialist uses a proprietary system for tracking victims. The Board is switching to VISOR this year in 2026.

Staff monitor closely and use automated reminders to ensure notifications are sent promptly.

KPM #4	ARREST WARRANT - Percentage of warrants received by the Board in which the warrant is issued within 5 days.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2024	2025	2026	2027	2028
ARREST WARRANT					
Actual	100%	99.02%	96.75%		
Target	94.20%	94.20%	94.20%	94.20%	

How Are We Doing

Board issues arrest warrants within 5 days 96.75% of the time, exceeding our target of 94.2%.

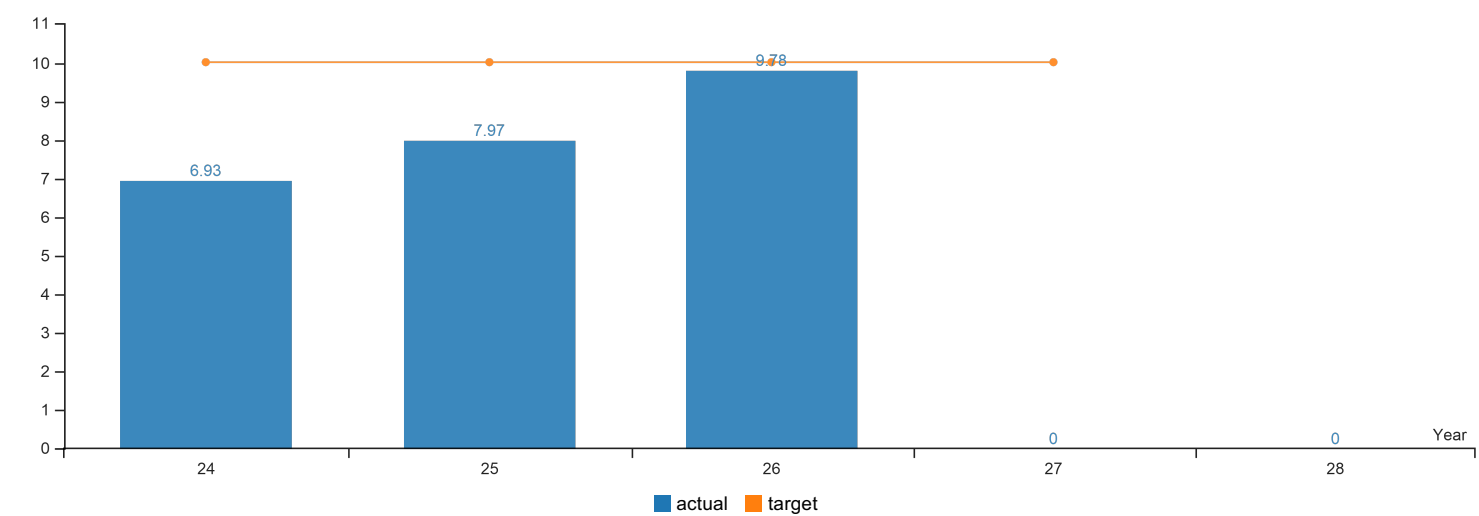
Warrants are issued when an individual on supervision fails to check in with their supervising officer, supervising officer is unable to locate in community and does not know their whereabouts, or there are other supervision violations.

Factors Affecting Results

Staff has designated back-ups and collaboration with DOC has enabled coverage to ensure warrants are issued quickly. Processes and procedures are consistently reviewed and revised to make sure that the Board is proceeding efficiently and quickly.

KPM #5	REVOCATION - Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = negative result



Report Year	2024	2025	2026	2027	2028
REVOCATION					
Actual	6.93%	7.97%	9.78%		
Target	10%	10%	10%	10%	

How Are We Doing

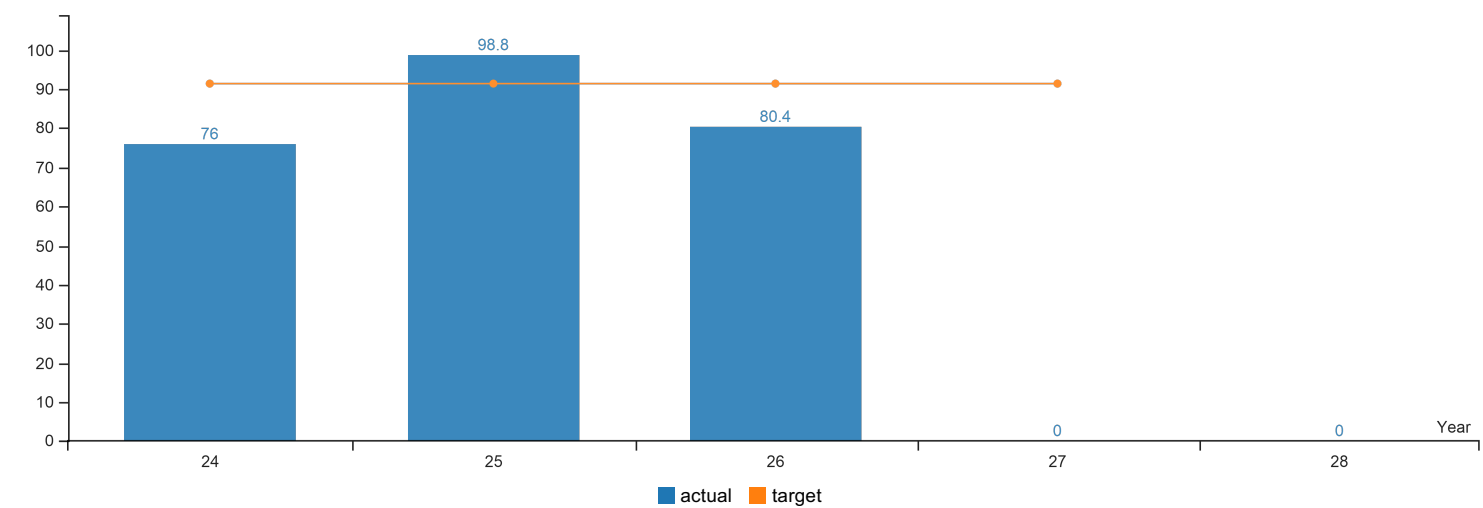
9.78% of individuals under the Board's supervision have their supervision revoked and are returned to prison which exceeds the target of less than 10%.

Factors Affecting Results

The Board uses data-based research to apply sanctions. By using structured sanctions and working closely with community corrections agencies, the Board is able to limit revocations to those who are a safety threat or have committed serious or violent offenses.

KPM #6	DISCHARGE OF SUPERVISION - Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2024	2025	2026	2027	2028
DISCHARGE OF SUPERVISION					
Actual	76%	98.80%	80.40%		
Target	91.50%	91.50%	91.50%	91.50%	

How Are We Doing

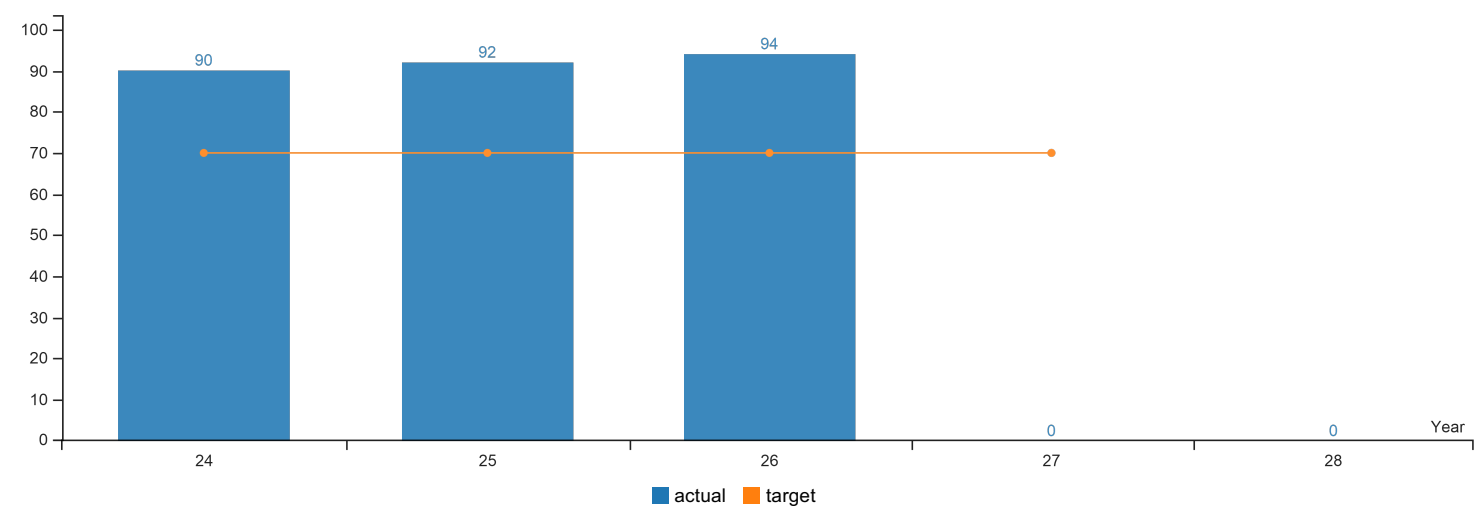
An Order of Expiration is issued by the Board within 5 days of discharge in 80.4% of discharges, falling under the target of 91.5%.

Factors Affecting Results

Because the Board is a small agency with little relief factor, any leave of absence significantly impacts operations and requires other team members to take on additional workload. This constraint has contributed to challenges in fully meeting this KPM.

KPM #7	ADMINISTRATIVE REVIEW - Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2024	2025	2026	2027	2028
ADMINISTRATIVE REVIEW					
Actual	90%	92%	94%		
Target	70%	70%	70%	70%	

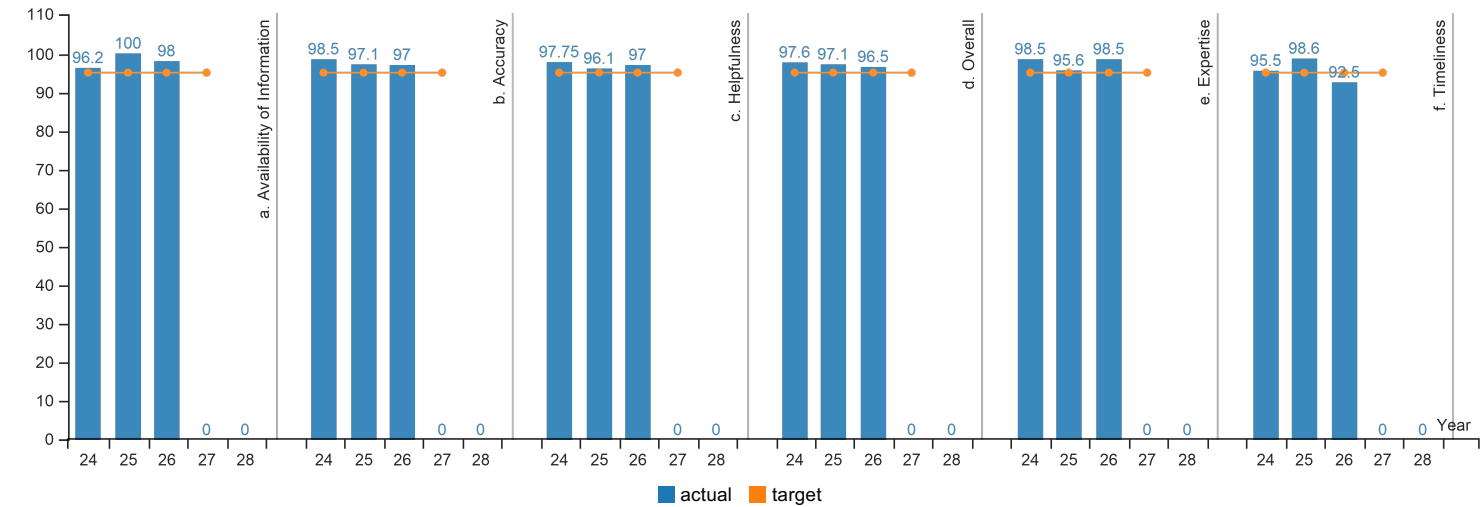
How Are We Doing

The Board completes administrative review responses (the mechanism for an individual to object to a Board decision) 94% of the time, exceeding the target of 70%. This exceeds last year's 92%.

Factors Affecting Results

The Board has multiple Board Members conduct administrative reviews and has been sufficiently staffed to have responses completed within 60 days.

KPM #8	CUSTOMER SERVICE - Percent of customers rating satisfaction with the Agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.
	Data Collection Period: Jul 01 - Jun 30



Report Year	2024	2025	2026	2027	2028
a. Availability of Information					
Actual	96.20%	100%	98%		
Target	95%	95%	95%	95%	
b. Accuracy					
Actual	98.50%	97.10%	97%		
Target	95%	95%	95%	95%	
c. Helpfulness					
Actual	97.75%	96.10%	97%		
Target	95%	95%	95%	95%	
d. Overall					
Actual	97.60%	97.10%	96.50%		
Target	95%	95%	95%	95%	
e. Expertise					
Actual	98.50%	95.60%	98.50%		
Target	95%	95%	95%	95%	
f. Timeliness					
Actual	95.50%	98.60%	92.50%		
Target	95%	95%	95%	95%	

How Are We Doing

The Board's level of customer service exceeds the targets in all areas except timeliness.

Factors Affecting Results

The Board added and trained 9 new staff members this year. Due to the small size of the agency, any vacancies, job coverage or training takes staff away from their regular duties.

The Board now has a fully trained staff with back-ups for each desk.