

Oregon Board of Parole and Post Prison Supervision

Information Technology Strategic Plan: 2026 - 2030

FOUNDATION

OUR MISSION

The Board of Parole supports a safe and just Oregon by supporting positive change in individuals while maintaining accountability.

OUR VISION

Through engagement of partners, development of compassionate policies, and respect for diversity, our strong and valued workforce strives for a better future for our state.

OUR CORE VALUES

Integrity - Making ethical, transparent, and well-intentioned decisions.

Teamwork - Each employee committed and working towards our shared mission and goals

Respect - Treating all people with dignity

Professionalism - Ensuring everyone who interacts with our agency received the same level of service

Public Service - Making sure all our decisions are in support of a safe and just Oregon

Adaptability - Working with our partners and the community to handle new situations in a manner that benefits all



STRATEGIC PRIORITIES

GOALS

1. Set the standard for parole boards in evidence informed decisions
2. Set the standard for parole boards in innovative tools
3. Set the standard for parole boards in effective operations
4. Improve Public understanding of our agency
5. Increase use of Data in driving our agency's actions

GUIDING PRINCIPLES

Focused IT Investments:
Management of IT investments (e.g. allocation of IT resources, funding of projects) will align with the strategic objectives and the governance process.

Modernize the Experience:
Running outdated applications causes many problems and challenges, and may not align with business goals. Modernization is focused on improving the employee and customer experience.

Innovation and Continuous Improvement:
The organization culture is a catalyst for continuous innovative change, and actively encourages exploration of technology innovation for business benefit.

Business Continuity and Reputation:
Business continuity is a responsibility of the business groups while IT disaster recovery is a shared responsibility among business and technical group, and IT outsourced vendor(s).

Quality Business Data:
Ensure sound data stewardship by providing a secure and accessible data environment.

ACTION PLAN

KEY INITIATIVES

Improved Victim Registration:
Replace our legacy victim registration and communication tools with the new state standard tool VISOR.

Data Informed Decisions:
Modernize our data tracking methods to reduce dependency on hand counted data, and increase accuracy of our reported measures

Agency Intranet Modernization:
Build out and modernize the agencies intranet to include: All legal advice from DOJ in a complete library, Easily accessible desk stats, home pages for all applications with

Build out LaserFiche Reporting:
Make use of the LaserFiche reporting tool to gather data from our new processes and provide management with accurate non-hand counted data.

ROADMAP

5-YEAR PLAN

Initiative	Jan-22	Jan-23	Jan-24	Jan-25	Jan-26	Jan-27	Jan-28
Improved Victim Registration					█		
Data Informed Decisions	█	█	█	█	█		
Agency Intranet Modernization					█		
Build out LaserFiche Reporting					█		

PERFORMANCE

ALIGNED KEY INDICATORS

Victim Notification:
Success criteria would be that the Board would have the ability to reach victims who have never known to register with us with our prior business process.

Parole Recidivism:
Tracking of release and revocation decisions keeping recidivism below 7.5% each biennium.

All KPMs:
Success criteria for this measure would be the Boards desk's manuals, and stats, and frequently required information being located within the Board's Sharepoint

All KPMs:
Success criteria for this measure would be the ability to accurately obtain the measure data for all workflows entered into LaserFiche through our new business process.

INVESTMENT PORTFOLIO

INVESTMENT LEVEL BY OBJECTIVE

Objective	Percentage
Parole Recidivism	34%
Victim Notification	42%
All KPMs	24%

COST PROJECTIONS

Year	Cost (Thousands)
2026	\$199
2027	\$-
2028	\$-
2029	\$-
2030	\$-