### **Construction Contractors Board**

201 High St SE, Suite 600 PO Box 14140

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### State of Oregon Honorable Kate Brown, Governor



### **DRAFT**

4/22/2021

## NOTICE OF PUBLIC MEETING CCB Teleconference Board Meeting

Wednesday, April 28, 2021 8:30 a.m. – 11:30 a.m.

Masting Called to Order	Page
Meeting Called to Order  Approval of the Agenda	(pg 1) (pg 2) (pg 4)
Public Comment	(P9 1)
Agency Reports 1. Agency Update (Chris Huntington) a. Budget	NO ATTACHMENT
Licensing (Dana Zeimantz)     a. CCB Licensing Stats	(pg 5)
Information Technology (Noel Magee)	(pg 21)
Education (Leslie Culpepper)     a. Outreach and Education Program Update, Newsletters	(pg 22)
Enforcement (Stan Jessup)     a. Enforcement Update, Quarterly Reports	(pg 28)
Old Business None	
New Business  1. Enforcement Consent Agenda (Stan Jessup)	(pg 32)

**Executive Session** pursuant to ORS 192.660(2)(f) and ORS 192.355(9) for the Board to review the proposed *Amended Proposed Order* in AG-GRO LLC

### **Adjournment**

The Board may meet in executive session under authority of ORS 192.660 from time to time. The specific statutory basis for the executive session will be announced on the record prior to the commencement of the executive session. Executive sessions are closed to the public. The Board may recess the public meeting, in order to deliberate privately, under authority of ORS 192.690(1). The public meeting will then reconvene for the purpose of decision-making. The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting; call Sara Heinz (503) 934-2217 to make arrangements.

### MINUTES OF THE February 24, 2021 CONSTRUCTION CONTRACTORS TELECONFERENCE BOARD MEETING

The Construction Contractors Board (CCB) met on Wednesday, February 24, 2021, via teleconference from the 6th floor at 201 High Street SE, Salem, Oregon.

### **Attendees:**

**Board members appearing:** Board Chair Kurt Bolser, Jim Patrick, Dylan Bochsler, Jim Kitchin, Susan Steward, Patty Dorroh, Eric Olsen, Rosa Martinez and Andrea Noble

**Staff:** Administrator Chris Huntington, Executive Assistant/Board Secretary Sara Heinz, Licensing Manager Dana Zeimantz, Enforcement Manager Stan Jessup, IT Manager Noel Magee, Communication/Education Manager Leslie Culpepper and Assistant Attorney General Catriona McCracken

### A. MEETING CALLED TO ORDER:

Chair Bolser called the meeting to order at 8:32 a.m.

### B. APPROVAL OF AGENDA:

**MOTION**: Patty Dorroh moved to approve the agenda. Jim Patrick seconded the motion. Motion to approve the agenda carried unanimously.

### C. APPROVAL OF MINUTES:

**MOTION:** Susan Stewart moved to approve the minutes from 12/2/2020. Jim Kitchin seconded the motion. Motion to approve carried unanimously.

**D. DATE OF NEXT REGULARLY SCHEDULED MEETING:** The next meeting is scheduled for April 28, 2021 via teleconference from the 6th floor at 201 High Street SE, Salem, Oregon.

### E. PUBLIC COMMENT:

None

Public Session adjourned at 8:35 a.m.

Executive Session called to order pursuant to ORS 192.660(2)(i) to review and evaluate the performance of Board Administrator Chris Huntington at 8:37 a.m.

Executive Session adjourned at 8:54 a.m.

Public Session called back to order at 8:55 a.m.

### F. AGENCY REPORTS:

Chris Huntington, Administrator provided an update on the Secretary of State Risk Assessment and the continuing work being done related to that assessment. In addition the budget report was discussed and parts of the official budget presentation were presented.

Dana Zeimantz, Licensing Manager reported that her team have been really flexible during the challenges that have come up over the last year. The quarterly reports were discussed.

Noel Magee, Information Technology Manager reported that the memo supports what has been accomplished in 2020. The intent for 2021 is to streamline in house mechanisms, data clean up and system security. Microsoft 365 will be coming in June 2021.

Leslie Culpepper, Communication/Education Manager advised that in her memo the Education section has three goals for the next biennium. Increasing homeowner awareness, contractor engagement through continuing education and lastly communication and engagement more with people who speak English as a second language.

Stan Jessup, Enforcement Manager noted that the attached memo went over accomplishments of 2020. Also mentioned was a contractor case that has received media attention and recent indictments from law enforcement.

### G. OLD BUSINESS:

None

### H. NEW BUSINESS:

**MOTION:** Patty Dorroh made a motion to approve the Notices of Intent on the Enforcement Consent Agenda. Jim Patrick seconded the motion. Motion to approve carried unanimously.

**MOTION:** Patty Dorroh made a motion to approve the Final Orders on the Enforcement Consent Agenda. Dylan Bochsler seconded the motion. Motion to approve carried unanimously.

The meeting adjourned at 10:11 a.m.

CCI	B Board Meeting Calenda	ar, 2021
DATE	NOTED ITEMS	LOCATION
February 24, 2021		1st Floor Hearings Room or Teleconference via GoTo Meeting
April 28, 2021	Election of Officers	1st Floor Hearings Room or Teleconference via GoTo Meeting
June 23, 2021	New Officer Terms Begin	1st Floor Hearings Room or Teleconference via GoTo Meeting
August 25, 2021	KPM Best Practices Survey Finalized	1st Floor Hearings Room or Teleconference via GoTo Meeting
October 27, 2021		1st Floor Hearings Room or Teleconference via GoTo Meeting
December 1, 2021		1st Floor Hearings Room or Teleconference via GoTo Meeting

The following dates will be reserved for potential meetings in the event that urgent matters arise requiring immediate action by the Board. Board members and the public will be notified in advance when a meeting is going to occur, and whether it will be held in Salem or via teleconference.

- January 27, 2021
- March 24, 2021
- May 26, 2021
- July 28, 2021
- September 22, 2021

### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621 503-373-2007 FAX



### Memorandum

To: Construction Contractors Board

From: Dana Zeimantz, Licensing Manager

Date: April 28, 2021
Subject: Licensing Report

- New applications have increased by approximately 200 for March over January and February 2021 totals. In addition, new applications have increased by approximately 100 over March 2020.
- Coming off the heels of an ice storm and a current decrease in staff availability the agency has been challenged with increased processing times for new applications. Licensing has begun collaborating with Enforcement staff to reduce new application processing time.
  - This work includes performing new application background checks concurrently or prior to licensing data processing and shifting some of the data entry to enforcement staff.
  - The expected results are more streamlined agency communication with applicants and faster licensure.
  - o This work also levels out the workflow from Licensing to Enforcement.
- Collaborating with Education to review and update the "Guide to becoming a licensed contractor".
- Reviewing and updating license applications to eliminate common pitfalls for contactors. Expected outcomes are:
  - Reduced volume and length of phone calls regarding new applications
  - Increased satisfaction with new application process
  - Shorter turnaround due to fewer incomplete or incorrect applications
- Collaborating with IT and Education to review license card format and shift printing/distribution to the State print plant. Expected outcomes are:
  - Uniform design for all license card types
  - Cost savings by shifting process to the print plant (this includes, printing, stuffing, supplies, postage and overall reduction in agency labor costs) Increased availability of Licensing staff to outside customers (because they are not stuffing envelopes)

# CONSTRUCTION CONTRACTORS BOARD LICENSING PROGRAM

# STATISTICAL REPORTS Seventh Quarter 2019-2021 Biennium



### Dana Zeimantz, Program Manager

### **Licensing Staff**

Brenna Anderson Regina Arnold Amber Berry Kerri Hasche Vicki Foster Kevin Kerner Karla Martin Nancy McIntyre Jason Parson Darla Seeley Karen Taylor Angie Warkentin Dara White

### NUMBER OF NEW LICENSES BY ENDORSEMENT TYPE

Endorsement Type	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1. 2019 - Mar 31, 2019	Apr 1, 2019 - June 30, 2019	Jul 1, 2019 - Sep 30. 2019	Oct 1, 2019 - Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020 - Jun 30, 2020	Jul 1, 2020 - Sep 30, 2020	Oct 1, 2020 - Dec 31, 2020	Jan 1. 2021 - Mar 31, 2021
Residential	1133	1206	1035	923	1103	791	852	999	868
Commercial	262	229	130	217	220	191	191	197	194
Total	1,395	1,435	1,165	1,140	1,323	982	1,043	1,196	1,062

### **New License and Renewal Counts**

Month	NEW LICENSE COUNT	Expected Renewal Count	Renewal Count	Renewal Percent	Total Licenses Made Active
January-21	295	1,786	1,441	80.68	1,736
February-21	297	1,928	1,560	81.00	1,857
March-21	455	2,396	1,811	75.58	2266

### **Number of Specialty Licenses and Certifications**

	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020 - Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
Locksmith	494	444	503	506	510	524	545	471	469
Home Inspector	716	725	734	734	753	775	802	765	778
EEAST	13	13	11	10	9	7	8	8	8
Lead Based Paint Renovation	5,437	5,464	5,536	5,605	5,661	5,865	5,247	5,189	5,035
Lead Based Paint Activities	82	89	92	102	110	114	97	99	95
Flagger	*	*	*	23	23	23	24	24	24
Home Energy Assessor	137	33	142	141	153	87	88	91	94

### **Total Number of Residential and Commercial Licneses**

	Seventh	Eighth	First	Second	Third	Fourth	Fifth	Sixth	Seventh
	Quarter	Quarter	Quarter	Quarter	Quarter	Quarter	Quarter	Quarter	Quarter
	Jan 1, 2019-	Apr 1, 2019-	Jul 1, 2019-	Oct 1, 2019-	Jan 1, 2020 -	Apr 1, 2020-	Jul 1, 2020 -	Oct 1, 2020-	Jan 1, 2021-
	Mar 31, 2019	Jun 30, 2019	Sep 30, 2019	Dec 31, 2019	Mar 31, 2020	Jun 30, 2020	Sep 30, 2020	Dec 31, 2020	Mar 31, 2021
Residential	34,512	35,911	35,972	36,182	36,281	36,595	35,690	36,777	36,615
Commercial	10,017	10,274	10,308	10,315	10,367	10,398	10,326	10,538	10,484

### Average Days to Process Renewals, Certificates of Insurance and New Applications

	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019 - Mar 31, 2019	Apr 1, 2019 - Jun 30, 2019	'	Oct 1, 2019 - Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020 - Sep 30, 2020	Oct 1, 2020 - Dec 31, 2020	Jan 1, 2021 - Mar 31, 2021
Renewals	3	4	5	6	9	10	8	9	10
Insurance Certificates	2	3	4	6	8	7	13	9	13
New Applications	4	4	7	9	12	15	17_	20	17

### **TELEPHONE CALLS**

	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019 - Mar 31, 2019	1 '		Oct 1, 2019 - Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020 - Jun 30, 2020	Jul 1, 2020 - Sep 30, 2020	Oct 1, 2020 - Dec 31, 2020	Jan 1, 2021 - Mar 31, 2021
Calls Received	28,829	26,896	22,195	20,395	26,032	21,133	24,265	21,743	26,428
Average Time to Answer (seconds)	160	180	160	120	180	150	180	205	*337

<sup>\*</sup>Phone issues documented on next page

### Percent of Persons that Agree or Strongly Agree with Each Statement

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 20211 - Mar 31, 2019
I found the CCB forms and instructions to be clear and complete.	97.6%	*	94.1%	93.9%	96.5%	*	97.5%	96.2%	97.4%
I was satisfied with the length of time it took to process my application/renewal.	95.8%	*	95.1%	93.4%	96.5%	*	93.7%	89.8%	89.3%
I was satisfied with the length of time it took the CCB to notify me of any problems with my application/renewal.	94.1%	*	94.4%	92.7%	92.4%	*	93.8%	91.5%	90.7%
I found the letters from the CCB to be clear and easy to understand.	98.1%	*	99.0%	95.8%	99.1%	*	96.9%	95.5%	96.6%
I was satisfied with the length of time it took to respond to my phone inquiries.	96.4%	*	97.5%	94.1%	96.9%	*	96.3%	95.0%	92.2%
I found the telephone staff at the CCB to be courteous and helpful.	97.5%	*	99.4%	95.9%	97.9%	*	97.7%	97.0%	98.1%
Overall, I was satisfied with the manner in which my application/renewal was handled by the CCB.	98.5%	*	96.5%	94.4%	96.9%	*	96.8%	95.2%	96.3%

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021 - Mar 31, 2021
I found the CCB forms and instructions to be clear and complete.									
a. Strongly Agree	150	*	102	95	108	*	84	109	106
b. Agree	173	*	89	91	112	*	71	91	78
c. Disagree	6	*	10	9	8	*	3	5	3
d. Strongly Disagree	2	*	2	3	0	*	1	3	2
Total No. of Responses to Question 1	331	*	203	198	228	*	159	208	189
Percent of Survey Respondents that Agree or Strongly Agree	97.6%	*	94.1%	93.9%	96.5%	*	97.5%	96.2%	97.4%

### Question 2

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
I was satisfied with the length of time it took to process my application/renewal.		or per at hi to a million or the control							
a. Strongly Agree	181	*	116	113	124	*	83	113	106
b. Agree	137	(#C)	78	72	95	*	66	72	61
c. Disagree	11	*	6	4	6	*	8	12	12
d. Strongly Disagree	3	*	4	9	2	*	2	9	8
Total No. of Responses to Question 2	332	*	204	198	227	*	159	206	187
Percent of Survey Respondents that Agree or Strongly Agree	95.8%	*	95.1%	93.4%	96.5%	*	93.7%	89.8%	89.3%

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
<ol> <li>I was satisfied with the length of time it took the CCB to notify me of any problems with my application/renewal.</li> </ol>									
a. Strongly Agree	155		96	93	108	*	74	88	80
b. Agree	131		73	72	86	*	61	74	67
c. Disagree	11		6	4	15	*	6	7	8
d. Strongly Disagree	7		4	9	1	*	3	8	7
Total No. of Responses to Question 3	304	*	179	178	210	*	144	177	162
Percent of Survey Respondents that Agree or Strongly Agree	94.1%	*	94.4%	92.7%	92.4%	*	93.8%	91.5%	90.7%

### **Question 4**

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020- Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
<ol> <li>I found the letters from the CCB to be clear and easy to understand.</li> </ol>									
a. Strongly Agree	165	*	106	106	115	*	88	108	95
b. Agree	151	*	91	78	109	*	66	82	77
c. Disagree	5	*	1	5	2	*	5	8	5
d. Strongly Disagree	1	*	1	3	0	*	0	1	1
Total No. of Responses to Question 4	322	*	199	192	226	*	159	199	178
Percent of Survey Respondents that Agree or Strongly Agree	98.1%	*	99.0%	95.8%	99.1%	*	96.9%	95.5%	96.6%

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
•	Jan 1, 2019- Mar 31, 2019		Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020- Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
I was satisfied with the length of time it took to respond to my phone inquiries.									
a. Strongly Agree	158	*	88	97	105	*	76	89	89
b. Agree	110	*	71	63	80	*	55	61	53
c. Disagree	7	*	2	5	6	*	4	13	10
d. Strongly Disagree	3	*	2	5	0	*	1	2	2
Total No. of Responses to Question 5	278	*	163	170	191	*	136	165	154
Percent of Survey Respondents that Agree or Strongly Agree	96.4%	*	97.5%	94.1%	96.9%	*	96.3%	95.0%	92.2%

### **Question 6**

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
•	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020- Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
<ol> <li>I found the telephone staff at the CCB to be courteous and helpful.</li> </ol>									
a. Strongly Agree	186	*	111	105	129	*	89	111	112
b. Agree	85	*	51	59	60	: <b>*</b> S	40	51	40
c. Disagree	6	*	0	2	3	*	3	4	1
d. Strongly Disagree	1	ŧ	1	5	1	*	0	1	2
Total No. of Responses to Question 6	278	*	163	171	193	*	132	167	155
Percent of Survey Respondents that Agree or Strongly Agree	97.5%	*	99.4%	95.9%	97.9%	*	97.7%	97.0%	98.1%

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2019- Jun 30, 2019	Jul 1, 2019- Sep 30, 2019	Oct 1, 2019- Dec 31, 2019	Jan 1, 2020- Mar 31, 2020	Apr 1, 2020- Jun 30, 2020	Jul 1, 2020- Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
7. Overall, I was satisfied with the manner in which my application/renewal was handled by the CCB.				STEPH PROSEUT PRO 2507 000 PP 100	CONSTRUCTION TO A SECTION				
a. Strongly Agree	194	*	126	113	135	*	88	121	111
b. Agree	130	*	68	73	85	*	65	76	70
c. Disagree	2	*	6	5	7	:•€	3	7	4
d. Strongly Disagree	3	*	1	6	0	*	2	3	3
Total No. of Responses to Question 7	329	*	201	197	227	*	158	207	188
Percent of Survey Respondents that Agree or Strongly Agree	98.5%	*	96.5%	94.4%	96.9%	*	96.8%	95.2%	96.3%

### Percentage of Licensing Customer Satisfaction Surveys Returned

Description	Seventh Quarter	Eighth Quarter	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Fifth Quarter	Sixth Quarter	Seventh Quarter
	Jan 1, 2019- Mar 31, 2019	Apr 1, 2017 - Jun 30, 2017	Jul 1, 2019 - Sep 30, 2019	Oct 1, 2019 - Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020 - Jun 30, 2020	Jul 1, 2020 - Sep 30, 2020	Oct 1, 2020- Dec 31, 2020	Jan 1, 2021- Mar 31, 2021
Customer Satisfaction Surveys Sent	6,695	*	6,077	6,077	7,014	*	6,362	6,089	6,784
Customer Satisfaction Surveys Returned	332	*	204	198	227	*	159	208	189
3. Percentage Returned	5.0%	*	3.4%	3.3%	3.2%	*	2.5%	3.4%	2.8%

## Customer Service Survey January 1, 2021 – March 31, 2021

I'm a dinosaur I personally don't like them (computers).
The a uniosaul i personally don't like them (compaters).
We prefer fax.
Online very easy and fast.
Don't like to use charge card for password.
New license application.
I didn't know about it.
I tried to reset my password.
I haven't renewed yet.
It is good the way it is.
I prefer mail system.
I need a paper trail. Not into wasting my time.
I don't need to renew / I am current.
Not adept with computer usage & poor wife in my area.
I didn't know about it.

Not online.

## Customer Service Survey January 1, 2021 – March 31, 2021

Hard copies.
It did not work for me.
New applicant.
No reason. Mailed it as I was doing in the past.
Just received renewal application in the mail, filled out and mailed it back.
I don't have a computer.
No recommendations, only complication every had was all of 2020's coved changes to the way everything is being done. Could send out frequent changes to CCB rules.
It would be good to have a better process for renewing applications. As a long time contractor the content we have to review to renew is stal and does not offer any new info. The whole process is frankly just busy work and doesn't add anything to a contractor unless they are a new contractor.
Great job, easy to use.
You are doing a great job, even in these crazy times.
No suggestions to offer.
Licensing process with CCB is very well done.
You all a wonderful! Very helpful with the subs that don't pay us and we file a complaint with you.
No change needed.

## Customer Service Survey January 1, 2021 – March 31, 2021

Send out notices that renewals are coming due.

I don't see how! Well done, thanks.

Update website.

Email notification of license renewal.

I'm happy with the way licensing has worked.

Our notice of renewal for some reason didn't get delivered this year causing a couple day lapse in our license. It would be great to get an email notification as well as a mailed notice before the license renewal date. Thanks!

I personal didn't had any issues during the application process I think all of you are doing the job well. Thank you for all your help.

The licensing section could better serve me by beginning to enforce the requirements that legitimate contractors follow. Workman's comp and lead paint requirements are expensive and time consuming, it's difficult to compete with contractors paying their labor "under the table"

Faster response time, better follow up.

More regular reminders pending expiration dates.

It worked out well for me and I cannot come up with any suggestions at this time.

I don't have any complaints about your service. I have had nothing but good experiences with your group.

This form should be available online and no paper sent if a contractor requests paperless updates.

You do an excellent job with any and all situations. Thank you :)

When I renewed on-line, each box turned green until I had completed 6 out of 6, thought I was done, so I didn't click go to final payment.

## Customer Service Survey January 1, 2021 – March 31, 2021

When I renewed on-line, each box turned green until I had completed 6 out of 6 thought I was done so I didn't click to go to final payment.

**Excellent Service.** 

I had sent in the wrong document for proof of liability Insurance. It took WAY TOO LONG to be notified about this (something like 5 weeks). I do want to note that with COVID and everything mail in can cause delays which is why I answered "Agree" for question #7".

I would like to know what are my options for continued education in the future.

I found their service very satisfactory.

Get rid of forms like this. Waste of just my time.

Postage free return survey.

Learning process for me.

Please strive to upload CE credits to CCB website in a timely manner. I had to wait 4 weeks before I could renew online.

I feel that the licensing wait time was long. I don't understand why there is a 15 day waiting period for processing. The staff was helpful via the phone, but I got a few incomplete answers when I asked questions. Kevin was by far one of the most helpful & knowledgeable.

Timely online update or mail / phone communication during process.

The Klamath Falls contractor office was a great help & they answered my questions in a timely manner - much appreciated!!!

I really think this year was great! Thank you.

Keep doing what you are doing.

## Customer Service Survey January 1, 2021 – March 31, 2021

Everything is great, but it would be nice to get applications within 2 weeks not aware month of paying insurance for nothing.

Making the contractor aware that the transfer of the certificate of insurance from the insurance company to the CCB is not necessarily an automatic process.

Send renewal info by USPS - DO NOT tell me to go online Remove Training Req. for Business owners who have been in business a longtime (5 yrs.) No Law, Regulation or Req [illegible] for anyone to be on time (as far as I know).

It's ridiculous to have to take a 30 hour commercial license renewal after having a license for 2 years & no complaints.

You're doing so well considering these crazy times. Thanks so much.

Auto Re-new.

I have no suggestions at this time.

Clear & concise forms, [illegible] didn't follow info on form.

The app for residential license asks for license # in the insurance certification, caused confusion.

Classes that pertain to the construction of specialty products, such as carpentry and cabinets.

1. Darla is a gem!! So helpful. 2. Allow us to print a copy of license online - ours - got lost in the mail. Thanks,

I think everything you are doing is working well.

Better confirmation of renewal online, & payment received.

COVID has presented delays to application processing - I can understand that - But it took 2 months to process my application." [rec'd 9/8/20 lssued 10/15/2020...dz].

## Customer Service Survey January 1, 2021 – March 31, 2021

Coordinate license renewal times for all CCB licenses.

It has been great & easy to use!

Clearer instructions, communication.

There needs to be a clearer path to renew a current license.

Thank you for offering courses online!

Process applications faster.

I was very satisfied with the prompt response of the phone staff, also how informative they all were on the multiple times I had to call.

You guys have always been a big help to us when we have needed it. Keep it up.

Renewal early.

I had plenty of time to do the necessary training - could easily plan the courses into my day.

I have been doing this for 47 years now'; this is the best it ever was.

### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621 503-373-2007 FAX



### Memorandum

To: Construction Contractors Board

From: Noel Magee, IT Manager

**Date:** 16 April 2021

Subject: Information Technology Report

### **Ongoing Activities**

Along with the ordinary maintenance tasks our major projects moved forward during this period. The M365 transition dominated our workload but policies and procedures, reconciliation of accounts receivable, and moving printer tasks to the state print plant all moved forward.

### **Current Period Changes**

- Policies, Print, Cleanup
- Execute Enterprise Information Services(EIS) initiated IT enhancement projects

### **Details**

- 1. Document disaster recovery plan -- In Progress
- 2. License Cards move to state print plant In Progress
- 3. IT specific policies *completed*, two (2) non-IT-specific *In Progress*
- 4. Move CCB to Microsoft M365 & statewide Microsoft Tenant *On Track, on schedule.* 
  - a. 17 March, 2021 EIS kickoff meeting (complete)
  - b. Internal messaging -4/5, 4/12
  - c. Recommended email cleanup
    - 543,000 mailbox size down to 471,000 (13%)
    - 2,198,000 mailbox items down to 1,965,000 (10%)
  - d. Training opportunities identified
  - e. Azure sited Microsoft Exchange (Email) migration starts ~15 May 2021
  - f. 4 June, 2021 Go Live Weekend
- Security reported status Reported monthly by EIS/Enterprise Security Office (ESO)
  - ♦ 5 April 2021
    - 98% of systems scanned (statewide 91%)
    - 4% have critical vulnerabilities (statewide 45%)

### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



### Memorandum

**To:** Construction Contractors Board

From: Leslie Culpepper, Communications and Education Manager

**Date:** April 16, 2021

**Subject:** Outreach and Education Program update

Now 4 months into 2021, CCB's Education section has made strides in outreach and contractor training.

### Webinar Update:

- Contractors taught in live webinars for year 2021 so far:
  - April 110\*
  - o March 276
  - o February 318
  - January 367
  - Total for the year so far: 1070\*\*

\*as of the writing of this memo, three more webinars are scheduled for later this month. April's numbers will increase.

\*\*this is approximately double the number of contractors reached in live classes in all of 2019

### Outreach:

- CCB recently released a new homeowner newsletter, which was delivered to over 9,000 recipient emails. The homeowner newsletter is attached to this board memo.
- The feature article in the homeowner newsletter was picked up by the St.
   Helens Chronical. This is the second (known) time that an article in the
   homeowner newsletter was picked up by small newspaper. We are now
   exploring new ways to expand the reach of the newsletter through media
   outlets.

The Education section is currently working on a new online course that contractors can access through their online services account. We're also actively sorting through the online classes to weed out old courses that may need to be updated. Ideally, we'd

like to complete two online courses this year as we were unable to complete an online course last year, and we try to do this work annually.

We're currently scheduling at least 3 live webinars per month, and plan to continue to schedule three per month as long as enrollment numbers continue to be high. Nearly every class this year has been fully booked by the day of the webinar.

April 2021



### Oregon Construction Contractors Board

PO Box 14140 Salem, OR 97309-5052

Phone 503-378-4621 Fax 503-373-2001

www.oregon.gov/ccb

### **Protect Yourself From Paving Scams**

It happens every year: scammers travel from state to state claiming to offer paving services to unsuspecting homeowners. These scams happen all over the country. A simple search for the term "paving scams" in your web browser will turn up articles from east coast to west citing occurrences that all sound eerily similar.

### What happens?

Scam artists go door-to-door, often claiming they have leftover supplies from work performed elsewhere in the neighborhood. After making a lowball offer to pave the driveway, they start work immediately, giving homeowners no time to reconsider.

They take money up front and perform shoddy work with low-grade materials. They're smooth-talking, forceful and often work in teams. Usually they return to demand more money through intimidation. Once the job begins, homeowners feel afraid to say "No, I won't pay more than the agreed upon price."

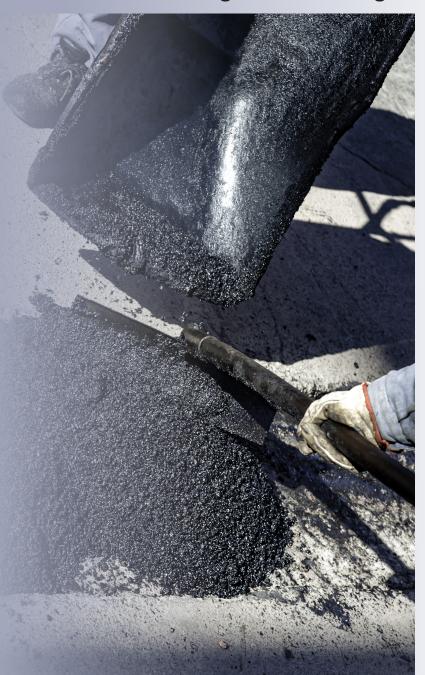
When the work is finished, they cash the check at the nearest bank, within minutes of pulling away from the property.

Their work crumbles quickly, or washes away with the first rain.



A recent article in the Bend Bulletin illustrates the work of one paving scammer that defrauded homeowners in Klamath, Deschutes and Lane counties. This textbook scammer walked away with thousands of dollars from homeowners who never received the services they paid for. You can protect yourself. With information about how these scams work, you can make informed decisions that can help you avoid scams.

### What Are the Signs of a Paving Scam?



Paving scammers have a formula that works, and they often don't deviate far from that formula. While their tactics are effective for unsuspecting victims, you can spot the signs of a scam if you know what to look for.

A deal you can't refuse. It's hard to walk away from an amazing opportunity, but you know what they say: If it sounds too good to be true, it probably is.

"Limited time only." This is a pressure tactic that sometimes leads homeowners to make on-the-spot decisions without doing their homework. Do not be pressured by people soliciting door-to-door, especially for paving services.

Not a lot of equipment. Legitimate driveway paving requires equipment that pavers may leave in a conspicuous place or at the worksite. Meanwhile, paving scammers use surprisingly little equipment and have far less material than you would expect for the size of the job.

Out-of-state plates, no CCB# on signage. Often, these scam artists use magnetic signs to mark their trucks, which they then remove or replace between states. By contrast, contractors licensed with the state of Oregon should include their CCB number on any vehicle signage.

Want to use "leftover materials". Paving scammers often claim they have leftover materials from a job done just down the street. You may even have noticed their crew at a neighbor's house, which seems to lend credibility to their story.

### **How Can You Reduce Your Risk of Becoming a Victim?**

All homeowners have some level of risk of being scammed. Remember, if it wasn't an effective tactic, scammers wouldn't be doing it. Still, you can decrease your risk by adopting some of the habits below.

• Make yourself wait. Don't be pressured to act immediately. Wait a few days. Give yourself time to make an informed decision. If the contractor insists you must make a decision now, this is a red flag. Say no.

- Check their CCB number. Paving contractors must be licensed by the CCB. Get their CCB number and check the number to be sure it's active. Make sure the name of the business matches the contractor's business name.
- Do your homework. If you need driveway paving services, interview multiple contractors before choosing
  a professional you trust. Get references. Compare bids. Remember, driveway paving can be costly. Be
  cautious of bids that are dramatically lower than the others, and make sure it's an apples-to-apples
  comparison.
- **Get a family member's opinion.** Don't make big decisions alone. Talk to a family member who may offer a different perspective.

### **How to Report Unlicensed Contractor Activity**

Help us catch scammers. Report unlicensed contractor activity to the CCB. You can do this through our website at: http://search.ccb.state.or.us/online\_complaint\_enf/ or call us at 503-934-2246.

### Want More Info? CCB Will Send You Helpful Publications (free!)

CCB provides publications to homeowners who would like to know more about performing home improvement projects and how to hire a licensed contractor. Email us at <a href="mailto:ccbeducation@ccb.state.or.us">ccbeducation@ccb.state.or.us</a>
Tell us which publications, how many and where to send them. You can also call us at 503-934-2227 with the same information.

Here's a sample of the publications that we can offer:

- Guide to Selecting a Contractor. This guide provides in-depth information for homeowners beginning a
  large-scale home improvement project, like a kitchen remodel or a home addition. You'll learn when to get
  a contract, how to find a contractor, what to expect step by step through your project and more.
- **Home improvement checklist**. This quick reference checklist provides information about some of the steps to get started with your home improvement project.
- "Anyone Can Pretend to Be a Contractor" business card holder with CCB business card inside. This business card holder contains important messaging about how to search for a contractor's license online and how to report unlicensed contractor activity. We'll include a business card, so you can contact us if you have questions. Put it on your fridge! (note: we also provide this publication to contractors, who use them to hold their own business cards! If you're asking for this publication as a homeowner, be sure to tell us so we'll know to include a CCB business card.)



## Do you represent a community group, like a town council, a local non-profit or a retirement community?

We can send you publications to distribute or make available in your lobby or resource room. We can also provide webinars for your community group if you would like to see a presentation on this topic. Contact us to learn more! Call 503-934-2195, or email <a href="mailto:leslie.culpepper@state.or.us">leslie.culpepper@state.or.us</a>.



## **Know Someone Making Home Improvement Projects? Tell Them About Our Newsletter!**

We've created this newsletter to reach homeowners around the state regarding issues they face when hiring a contractor. In the coming months, we'll be covering topics like:

- Avoiding Unlicensed Contractor Scams
- Steps to Maintaining Good Communication With Your Contractor
- Steps to a Smooth Home Improvement Project
- Did You Know? Resources for Homeowners Starting an Improvement Project

Spread the word about CCB's newsletter! If you know someone who could use advice about hiring a contractor, the link to our sign up is located at: <a href="https://public.govdelivery.com/accounts/ORCCB/subscriber/new">https://public.govdelivery.com/accounts/ORCCB/subscriber/new</a>

Questions? Call 503-378-4621 or visit www.oregon.gov/ccb

### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621 503-373-2007 FAX



### Memorandum

To: Construction Contractors Board

From: Stan Jessup, Enforcement Program Manager

**Date:** April 14, 2021

Subject: Enforcement Update

As we closed out the first calendar quarter of 2021 (7<sup>th</sup> biennial quarter) I will recap the quarter and outline a few changes for the Enforcement Programs.

### **DRS Processes**

- DRS Correspondence project is now complete and "paperless"
- Complaints filed are still below the year ago figures

### **Compliance Process**

- Compliance cases are also still below the year ago quarter and holding steady
- New applications sent for screening hit a record level in March

### **Field Services Process**

- Field site visits are slightly above one year ago
- Field reports are also very close to one year ago figures

A few personnel changes are coming in April with the return of a third Field Investigator to the Portland metro area and Greg Armstrong and Bob Burcham retire at the end of the month.

Bob's replacement has been hired and I am pleased to welcome Allie Platz to the Enforcement team!

Greg's replacement is currently in recruitment and while it will be tough to replace Greg, I am confident we will be adding a new team member very soon.

# Construction Contractors Board Compliance Section 7th Quarter - 2019-2021 Biennium January 1, 2021 - March 31, 2021

The Compliance section is charged with evaluating evidence to substantiate violations of ORS 701 and OAR 812. Violation tips and complaints come from the Field Investigation Section (FIS), Dispute Resolution Services (DRS), on-line tips, phone tips as well as from local jurisdictions. The Compliance staff verifies a violation and determines whether an administrative warning or civil penalty is warranted. When warranted Compliance staff has the ability to enter into settlement agreements on behalf of the agency which is usually for a first time offenses. Respondents have a choice of entering into a settlement agreement which is conditional or opting to have an administrative hearing where the Compliance staff would represent the agency as a lay representative.

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	2019 - 20 Fiscal Year	Fifth Quarter	Sixth Quarter	Seventh Quarter	Eighth Quarter	2020 - 21 Fiscal Year	2019 - 21 Biennium
	Jul 1, 2019 Sep 30, 2019	Oct 1, 2019 Dec 31, 2019	Jan 1, 2020 Mar 31, 2020	Apr 1, 2020 Jun 30, 2020	Jul 1, 2019 Jun 30, 2020	Jul 1, 2020 Sep 30, 2020	Oct 1, 2020 Dec 31, 2020	Jan 1, 2021 Mar 31, 2021	Apr 1, 2021 Jun 30, 2021	Jun 1, 2020 Jun 30, 2021	Jul 1, 2019 Jun 30, 2021
Complaints	828	876	868	502	3,074	421	504	570		1,495	4,569
Violations	691	736	716	405	2,548	337	429	475		1,241	3,789
Civil Penalties	253	249	257	145	904	133	153	166		452	1,356
Files Opened	831	880	872	509	3,092	425	507	571		1,503	4,595
Files Closed	749	813	838	611	3,011	444	514	491		1,449	4,460

# Construction Contractors Board Dispute Resolution Services 7th Quarter - 2019-2021 Biennium January 1, 2021 - March 31, 2021

Dispute Resolution Services provides a process designed to resolve construction disputes. It is available to persons or businesses alleging that contractors have breached a contract, performed improper work, or failed to pay for work performed or materials supplied. This service involves a mediation service to try to keep disputes out of the court system. If the dispute must be resolved by a court and the consumer who filed the complaint receives a court judgment but the contractor fails to pay the judgment, then the consumer has access to the contractor's bond for payment. Owners of construction companies are prevented from starting new construction businesses until all amounts awarded in the judgments are paid in full. When both parties participate in the mediation process, over 60-70% of those mediations result in a settlement agreement.

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	2019 - 20 Fiscal Year	Fifth Quarter	Sixth Quarter	Seventh Quarter	Eighth Quarter	2020 - 21 Fiscal Year	2019 - 21 Biennium
	Jul 1, 2019 Sep 30, 2019	Oct 1, 2019 Dec 31, 2019	Jan 1, 2020 Mar 31, 2020	Apr 1, 2020 Jun 30, 2020	Jul 1, 2019 Jun 30, 2020	Jul 1, 2020 Sep 30, 2020	Oct 1, 2020 Dec 31, 2020	Jan 1, 2021 Mar 31, 2021	Apr 1, 2021 Jun 30, 2021	Jul 1, 2020 Jun 30, 2021	Jul 1, 2019 Jun 30, 2021
Complaints Filed	469	433	371	322	1595	282	344	291		917	2512
Complaints Closed	433	402	423	372	1630	321	322	372		1015	2645
Mediations Held Where Both Parties Participated	249	275	246	210	980	148	199	187		534	1514
Mediations Attempted but One Party Failed to Participate	49	41	50	44	184	34	41	52		127	311
Settlements Reached at Mediation	184	171	161	127	643	86	140	131		357	1000
Determination Amount	\$1,398,033	\$2,017,015	\$1,933,687	\$688,897	\$6,037,632	\$1,797,164	\$1,067,063	\$1,236,923		\$4,101,150	\$10,138,782
Determination Amounts Paid	\$659,208	\$584,566	\$903,156	\$703,000	\$2,849,930	\$555,079	\$812,184	\$544,464		\$1,911,726	\$4,761,656

### Construction Contractors Board Field Investigation Section Quarterly Report for the 2019-2021 Biennium

Knowing that unlicensed and illegal construction activity is bad for consumers and legitimate contractors, the CCB established the Field Investigation Section in 2007, to provide statewide coverage and immediate response to complaints of unlawful activity in the construction industry. The staff includes 10 Investigators, each assigned to their own district in the state, where they are positioned to respond to complaints of illegal construction activity and conduct random checks of local construction sites. Sweeps are executed to find those involved in unlawful construction activity. The Field Investigation Section also participates in joint investigations with other state, county, and city agencies, some of which lead to the filing of injunctions or criminal charges.

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	2019 - 20 Fiscal Year	Fifth Quarter	Sixth Quarter	Seventh Quarter	Eighth Quarter	2020 - 21 Fiscal Year	2019 - 21 Biennium
	Jul 1, 2019 - Sep 30 2019	Oct 1, 2019 - Dec 31, 2019	Jan 1, 2020 - Mar 31, 2020	Apr 1, 2020 - Jun 30, 2020	Jul 1, 2019 - Jun 30, 2020	Jul 1, 2020 - Sep 30, 2020	Oct 1, 2020 - Dec 31, 2020	Jan 1, 2021 - Mar 31, 2021	Apr 1, 2021 - Jun 30, 2021	Jul 1, 2020 - Jun 30, 2021	Jul 1, 2019 - Jun 30, 2021
Complaints-Telephone or In Person	47	35	16	30	128	11	19	15		45	173
Complaints-Online	361	348	367	299	1,375	239	211	189		639	2,014
Complaints-Referrals	7	7	6	5	25	5	5	4		14	39
Jobsite Checks Conducted	2,575	3,283	2,748	927	9,533	2,059	2,234	2,804		7,097	16,630
Field Incident Reports Created	324	290	239	143	996	171	184	210		565	1,561

### 02/10/2021 - 04/13/2021

### **NOTICES OF INTENT**

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

<u>File #</u> 127284	Respondent BERRY, MARIE ANN	<u>Cite</u> 701.021(1)	<u>Date</u> 02/10/2021	<u>Amount</u> 5,000.00
127204		701.021(1) 701.021(1)	02/10/2021	
127304	POOLER, DARYN DUANE LOPEZ, JOSE REFUGIO ORTIZ	701.021(1) 701.021(1)	02/12/2021	5,000.00 1,000.00
127433			02/19/2021	600.00
	ELDRIDGE, CAMERON WAYNE	701.021(1)		5,000.00
127504	CHURCH, ROBERT TAYLOR	701.021(1)	02/10/2021	
127510	SIMPLE SOLUTIONS LANDCARE LLC ABM STRUCTURES LLC	701.021(1)	02/12/2021	5,000.00
127546		701.021(1)	02/10/2021	5,000.00
127560	MD BARNMASTERS MERRIMAN, JUDD DELANEY	701.021(1)	03/08/2021	5,000.00
127561	·	701.021(1)	02/11/2021	1,000.00
127568	LUJAN JR., RAMIRO	701.021(1)	02/10/2021	1,000.00
127576	TOUGH ROOFING LLC	701.021(1)	02/19/2021	1,000.00
127578	CHIATOVICH, LAWRENCE STEVEN	701.021(1)	02/11/2021	1,000.00
127579	PETERS, CHRISTOPHER EDWARD	701.021(1)	02/11/2021	1,000.00
127580	RITTER, CHRISTIAN SCOTT	701.021(1)	02/11/2021	1,000.00
127587	FAULAFO, KEVITA K	701.021(1)	02/18/2021	600.00
127590	YAMHILL VALLEY CONSTRUCTION LLC	701.021(1)	02/18/2021	1,000.00
127590	YAMHILL VALLEY CONSTRUCTION LLC	701.021(1)	02/18/2021	1,000.00
127592	TRUESOURCE LLC	701.021(1)	02/22/2021	1,000.00
127603	OI PROPERTY INVESTMENTS LLC	701.021(1)	03/30/2021	5,000.00
127608	MCFAUL, ROBIN BETH	701.021(1)	02/26/2021	1,000.00
127615	EATWELL, JASON DAVID	701.021(1)	02/24/2021	600.00
127629	RICHMOND RESTORATION LLC	701.021(1)	03/02/2021	1,000.00
127631	KOWALKOWSKI CUSTOM PAINTING & REMODELING INC	701.021(1)	03/02/2021	1,000.00
127632	DODGE, RONALD G	701.021(1)	03/02/2021	1,000.00
127654	QUINTANA, ROBERT HUGH	701.021(1)	03/01/2021	5,000.00
127661	JONES, JAMES R	701.021(1)	03/02/2021	5,000.00
127665	GARCIA, TERESO REYES	701.021(1)	03/02/2021	5,000.00
127691	PFEIFER HOME REMODELING LLC	701.021(1)	03/05/2021	5,000.00
127695	RODRIGUEZ, SERGIO JAVIER	701.021(1)	03/03/2021	1,000.00
127698	RAINLAND CONCRETE & CONSTRUCTION LLC	701.021(1)	03/05/2021	5,000.00
127700	SPEARS, RONALD W	701.021(1)	03/08/2021	5,000.00
127701	GARCIA, NOEL REYES	701.021(1)	03/08/2021	5,000.00
127702	HEINZ, SCOTT KEVIN	701.021(1)	03/08/2021	600.00
127703	BARTH CONTRACTING CO	701.021(1)	03/09/2021	1,000.00
127704	BARTH CONTRACTING CO	701.021(1)	03/09/2021	1,000.00
127709	IHRIG, JESSE JAMES	701.021(1)	03/15/2021	1,000.00
127713	OREGON BACKYARD BUILDINGS	701.021(1)	03/30/2021	600.00
127720	MOLOFIY, TANASIY	701.021(1)	03/23/2021	5,000.00
127721	COASTAL RENOVATION & DESIGN INC	701.021(1)	03/10/2021	5,000.00
127724	OREGON TREE & SHRUBBERY SPECIALIST LLC	701.021(1)	03/11/2021	1,000.00

### 02/10/2021 - 04/13/2021

### NOTICES OF INTENT (cont.)

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	Respondent	<u>Cite</u>	Date	Amount
127725	WHITLOW CONSTRUCTION & REAL ESTATE	701.021(1)	03/11/2021	1,000.00
	DEVELOPMENT LLC			
127727	DALTON, LAWRENCE MARVIN	701.021(1)	03/11/2021	5,000.00
127728	FIOCCHI, MATTHEW EVERETT	701.021(1)	03/12/2021	600.00
127731	JERRYS CONSTRUCTION LLC	701.021(1)	03/16/2021	1,000.00
127734	CORTEZ SOLARNO, FRANCISCO	701.021(1)	03/18/2021	1,000.00
127735	CITYCRAFT DEVELOPMENT LLC	701.021(1)	03/16/2021	5,000.00
127737	VEAILA, SEFITA	701.021(1)	04/05/2021	5,000.00
127742	MERRIMAN, JUDD DELANEY	701.021(1)	03/16/2021	1,000.00
127745	SENSIBLE HEATING & REFRIGERATION LLC	701.021(1)	03/24/2021	5,000.00
127748	ROBERTS FAMILY CONSTRUCTION LLC	701.021(1)	03/17/2021	700.00
127752	SEGOVIANO, SONIA	701.021(1)	03/17/2021	3,000.00
127756	HIGUERA, AARON MICHAEL	701.021(1)	03/23/2021	700.00
127756	HIGUERA, AARON MICHAEL	701.021(1)	03/17/2021	700.00
127758	SEGOVIANO BUSTAMANTE, OLGA SUSANA	701.021(1)	03/18/2021	3,000.00
127766	GOLDSBERRY, MICHAEL S	701.021(1)	03/19/2021	600.00
127768	BRIDDLE WOOD FACILITY SERVICES	701.021(1)	03/18/2021	1,000.00
127770	MARTINEZ, AUDEN	701.021(1)	03/18/2021	600.00
127771	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127772	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127773	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127774	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127775	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127776	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127777	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127778	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127779	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127780	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127781	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127782	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127783	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127784	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127785	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127786	MAYA INVESTMENTS LLC	701.021(1)	03/31/2021	5,000.00
127787	SONS OF THE NORTH LLC	701.021(1)	03/19/2021	5,000.00
127797	SYMONDS FLAGS AND POLES	701.021(1)	03/23/2021	1,000.00
127808	BACH LAND DEVELOPMENT	701.021(1)	03/24/2021	1,000.00
127817	CURTIS, DWAYNE E	701.021(1)	03/24/2021	5,000.00
127833	KIRSCH, JOSEPH JAMES	701.021(1)	03/24/2021	5,000.00
127842	RADFORD, MICHAEL J	701.021(1)	03/25/2021	5,000.00

### 02/10/2021 - 04/13/2021

### **NOTICES OF INTENT (cont.)**

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127845	DREYER, MARK ANTHONY	701.021(1)	03/26/2021	1,000.00
127848	HOMETOWN SEWER AND DRAIN SERVICES LLC	701.021(1)	03/26/2021	5,000.00
127853	SAUCEDO II, RICHARD RAY	701.021(1)	04/07/2021	700.00
127854	MANNHALTER, CRAIG	701.021(1)	03/29/2021	5,000.00
127876	CLARK, ERIC TAYLOR	701.021(1)	03/26/2021	1,000.00
127879	MCMILLENS TIMBER FALLING	701.021(1)	03/31/2021	600.00
127887	SHEEHAN, MARK DEWITT	701.021(1)	03/31/2021	5,000.00
127890	SHEETS, TRAVIS ALLEN	701.021(1)	04/01/2021	5,000.00
127904	RUSSU, EMIL	701.021(1)	04/06/2021	5,000.00
127918	CULBERTSON, WILLIAM E	701.021(1)	04/06/2021	600.00
127920	ALL UNDER 1 ROOF LLC	701.021(1)	04/07/2021	1,000.00
127935	SANCHEZ, SANTIAGO FLORES	701.021(1)	04/09/2021	5,000.00
127940	RODRIGUEZ, SERGIO JAVIER	701.021(1)	04/09/2021	1,000.00
127942	PURVIS, TERRILL EUGENE	701.021(1)	04/12/2021	1,000.00
127960	SHARP, DARYN	701.021(1)	04/13/2021	5,000.00
127961	QUESADA, JACOB	701.021(1)	04/13/2021	5,000.00

### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES

File #	Respondent	Cite	<u>Date</u>	<u>Amount</u>
127557	ROOF ENHANCER INC	701.035(3)	02/10/2021	1,000.00
127567	URBAN GREEN PAINTING & REMODELING LLC	701.035(3)	02/12/2021	1,000.00
127585	GET'ER DONE TREE SERVICE LLC	701.035(3)	02/19/2021	1,000.00
127609	THREE MOUNTAINS CONSTRUCTION LLC	701.035(3)	02/23/2021	1,000.00
127634	LINCH, ROBERT WAYNE	701.035(3)	02/25/2021	1,000.00
127638	BROTHERS RELIABLE REMODELS LLC	701.035(3)	02/25/2021	1,000.00
127652	LAGUNA REMODELING LLC	701.035(3)	03/01/2021	1,000.00
127656	FERRISS, THOMAS WESLEY	701.035(3)	03/04/2021	1,000.00
127697	WOOLSEY, JOSHUA RAY	701.035(3)	03/05/2021	1,000.00
127708	WC ROOFING LLC	701.035(3)	03/09/2021	1,000.00
127729	4ALL CONSTRUCTION AND REMODELS LLC	701.035(3)	03/12/2021	1,000.00
127739	LPI FRAMING LLC	701.035(3)	03/16/2021	1,000.00
127741	MARIN CONSTRUCTION LLC	701.035(3)	03/16/2021	1,000.00
127792	RG SIDING LLC	701.035(3)	03/22/2021	1,000.00
127793	JHERNANDEZ CONSTRUCTION LLC	701.035(3)	03/23/2021	1,000.00
127892	A&B FLOORS N MORE LLC	701.035(3)	04/01/2021	1,000.00
127895	MR HANDYMAN LLC	701.035(3)	04/01/2021	1,000.00
127941	DOUBLE A PLUMBING LLC	701.035(3)	04/09/2021	1,000.00
127954	SMITH, BROCK ANTHONY	701.035(3)	04/12/2021	1,000.00
127955	GTG LLC	701.035(3)	04/13/2021	1,000.00

### 02/10/2021 - 04/13/2021

### **NOTICES OF INTENT (cont.)**

### 3 - LEAD BASED PAINT

Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
NISSI CONSTRUCTION LLC	701.510(2)	02/10/2021	1,000.00
SIXTH PINNACLE ENTERPRISES LLC	701.510(2)	02/12/2021	1,000.00
CHRISTENSEN, THOMAS JEREMY	701.510(2)	02/16/2021	1,000.00
QUALITY CONSTRUCTION AND PAINTING LLC	701.510(2)	02/15/2021	3,000.00
BOWEN CONSTRUCTION LLC	701.510(2)	02/23/2021	1,000.00
TAMMIE ANN WEISGRAM AND STUART ALLEN	701.510(3)	02/25/2021	1,000.00
MCWILLIAMS			
JAMES ALAN CAVAN & FELICIA RENE CAVAN	701.510(2)	03/01/2021	1,000.00
ANDREW THOMAS BOAZ CONSTRUCTION LLC	701.510(2)	03/02/2021	1,000.00
CAROL ANN OLSON & DENNIS KEITH OLSON	701.510(2)	03/04/2021	1,000.00
4ALL CONSTRUCTION AND REMODELS LLC	701.510(2)	03/12/2021	1,000.00
FELICIANO, REMY GEORGE	701.510(3)	03/23/2021	1,000.00
LINCOLN GLASS CO INC	701.510(3)	04/05/2021	1,000.00
FITZPATRICK PAINTING INCORPORATED	701.510(3)	04/07/2021	1,000.00
	NISSI CONSTRUCTION LLC SIXTH PINNACLE ENTERPRISES LLC CHRISTENSEN, THOMAS JEREMY QUALITY CONSTRUCTION AND PAINTING LLC BOWEN CONSTRUCTION LLC TAMMIE ANN WEISGRAM AND STUART ALLEN MCWILLIAMS JAMES ALAN CAVAN & FELICIA RENE CAVAN ANDREW THOMAS BOAZ CONSTRUCTION LLC CAROL ANN OLSON & DENNIS KEITH OLSON 4ALL CONSTRUCTION AND REMODELS LLC FELICIANO, REMY GEORGE LINCOLN GLASS CO INC	NISSI CONSTRUCTION LLC  SIXTH PINNACLE ENTERPRISES LLC  CHRISTENSEN, THOMAS JEREMY  QUALITY CONSTRUCTION AND PAINTING LLC  BOWEN CONSTRUCTION LLC  TAMMIE ANN WEISGRAM AND STUART ALLEN  MCWILLIAMS  JAMES ALAN CAVAN & FELICIA RENE CAVAN  ANDREW THOMAS BOAZ CONSTRUCTION LLC  CAROL ANN OLSON & DENNIS KEITH OLSON  4ALL CONSTRUCTION AND REMODELS LLC  FELICIANO, REMY GEORGE  LINCOLN GLASS CO INC  701.510(2)  701.510(3)	NISSI CONSTRUCTION LLC         701.510(2)         02/10/2021           SIXTH PINNACLE ENTERPRISES LLC         701.510(2)         02/12/2021           CHRISTENSEN, THOMAS JEREMY         701.510(2)         02/16/2021           QUALITY CONSTRUCTION AND PAINTING LLC         701.510(2)         02/15/2021           BOWEN CONSTRUCTION LLC         701.510(2)         02/23/2021           TAMMIE ANN WEISGRAM AND STUART ALLEN         701.510(3)         02/25/2021           MCWILLIAMS         701.510(2)         03/01/2021           JAMES ALAN CAVAN & FELICIA RENE CAVAN         701.510(2)         03/02/2021           ANDREW THOMAS BOAZ CONSTRUCTION LLC         701.510(2)         03/02/2021           CAROL ANN OLSON & DENNIS KEITH OLSON         701.510(2)         03/04/2021           4ALL CONSTRUCTION AND REMODELS LLC         701.510(2)         03/12/2021           FELICIANO, REMY GEORGE         701.510(3)         03/23/2021           LINCOLN GLASS CO INC         701.510(3)         04/05/2021

### **5 - HIRING AN UNLICENSED SUBCONTRACTOR**

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127566	SIXTH PINNACLE ENTERPRISES LLC	701.026(1)	02/12/2021	1,000.00
127581	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/24/2021	1,000.00

### 6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127637	ARNOLD CONSTRUCTION & RENOVATION LLC	087.093(2)	03/08/2021	200.00
127726	PINNACLE ROOFING & REPAIR LLC	087.093(2)	03/11/2021	200.00
127846	CALVILLO PAINTING AND REMODELING LLC	087.093(2)	03/26/2021	200.00
127847	CALVILLO PAINTING AND REMODELING LLC	087.093(2)	03/26/2021	200.00
127855	DSF PROPERTIES LLC	087.093(2)	03/29/2021	200.00

### 7 - SUSPENSIONS

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127544	BEL AIR CUSTOM HOMES LLC	701.098(1)(b)	02/10/2021	0.00
127548	GRE ENERGY CONSTRUCTORS INC	701.515(1)(d)	02/10/2021	0.00
127549	MIKE RIDDLE CONSTRUCTION LLC	701.515(1)(d)	02/10/2021	0.00
127550	DARREN ORANGE PAINTING LLC	701.515(1)(d)	02/10/2021	0.00
127551	SYNERGIES RENOVATIONS LLC	701.515(1)(d)	02/10/2021	0.00
127552	MELTEBEKE BUILT PARADISE HOMES INC	701.515(1)(d)	02/10/2021	0.00
127553	PROGRESSIVE BUILDERS NORTHWEST INC	701.515(1)(d)	02/10/2021	0.00
127554	MCCARTT, JOHNNY E	701.515(1)(d)	02/10/2021	0.00
127596	CREATIVE AWNINGS & SHELTERS INC	701.106(1)(b)	02/17/2021	0.00
127617	CANYON HEATING & AIR LLC	701.102(2)(b)	02/24/2021	0.00

### 02/10/2021 - 04/13/2021

### NOTICES OF INTENT (cont.)

### 7 - SUSPENSIONS (cont.)

<u>File #</u> 127618	Respondent ANNA MARIA RODRIGUEZ & JOSHUA DUANE BENNETT	<u>Cite</u> 701.102(2)(a)	<u>Date</u> 02/23/2021	<u>Amount</u> 0.00
127619	VISION PROPERTY SERVICE LLC	701.102(2)(a)	02/23/2021	0.00
127620	SIMAS, DUSTIN QUENTIN	701.102(2)(a)	02/23/2021	0.00
127621	TIMOTHY EARL MALES & MITCHELL ERNEST BELL	701.102(2)(b)	02/24/2021	0.00
127624	VERSATILE COMPANY LLC	701.102(2)(a)	02/24/2021	0.00
127625	POWELL ROOFING LLC	701.098(1)(b)	02/24/2021	0.00
127626	RC SLAPE CONSTRUCTION INC	701.098(1)(b)	02/23/2021	0.00
127627	1 UP PLUMBING COMPANY	701.102(2)(a)	02/24/2021	0.00
127639	WALL TO WALL TILE & STONE LLC	701.102(2)(a)	02/26/2021	0.00
127643	STEVEN MELVIN HOLLIS & SPENCER DEREK HOLLIS & GREYSON TYRELL HOLLIS	701.102(2)(a)	02/26/2021	0.00
127645	MILLER, MARCIE MICHELLE	701.102(2)(a)	02/26/2021	0.00
127647	DOUBLE D CONSTRUCTION OF YAMHILL CO LLC	701.102(2)(a)	02/26/2021	0.00
127663	KSTONE LLC	701.102(2)(a)	03/03/2021	0.00
127668	MASCOLO JR, JERRY SALVATOR	701.515(1)(d)	03/03/2021	0.00
127669	UPPER V CUSTOM COATINGS LLC	701.515(1)(d)	03/03/2021	0.00
127670	UNIVERSAL FLOORING & INTERIORS LLC	701.515(1)(d)	03/03/2021	0.00
127671	MITCHELL INC	701.515(1)(d)	03/03/2021	0.00
127672	HAEFKER, KRIS J	701.515(1)(d)	03/03/2021	0.00
127673	PLUMMER, FRANKLIN REED	701.515(1)(d)	03/03/2021	0.00
127674	STA CLARA FLOOR COVERING SERVICES LLC	701.515(1)(d)	03/03/2021	0.00
127675	PAINTING & DECORATING SOLUTIONS LLC	701.515(1)(d)	03/03/2021	0.00
127676	FRUSCELLO, JOSEPH FRANCIS	701.515(1)(d)	03/03/2021	0.00
127677	JLA ENTERPRISES LLC	701.515(1)(d)	03/03/2021	0.00
127678	BARKLEYS GENERAL CONTRACTING LLC	701.515(1)(d)	03/03/2021	0.00
127679	TALARICO, RUDOLPH JOSEPH	701.515(1)(d)	03/03/2021	0.00
127680	KUS PAINTING LLC	701.515(1)(d)	03/03/2021	0.00
127681	G & J PAINTING INC	701.515(1)(d)	03/03/2021	0.00
127682	VALLEY WOODWORKS LLC	701.515(1)(d)	03/03/2021	0.00
127683	J & K WINDOW & DOOR INC	701.515(1)(d)	03/03/2021	0.00
127684	THORNTON, ROBERT LANE	701.515(1)(d)	03/03/2021	0.00
127685	SEELY, MICHAEL	701.515(1)(d)	03/03/2021	0.00
127686	ASSOCIATED HEATING & AIR CONDITIONING INC	701.515(1)(d)	03/03/2021	0.00
127687	CREATIVE ROOFING & CONSTRUCTION INC	701.515(1)(d)	03/03/2021	0.00
127688	STEPHENSON, JOEL FRANCIS	701.515(1)(d)	03/03/2021	0.00
127689	LDN PAINTERS INC	701.515(1)(d)	03/03/2021	0.00
127789	KANSAS CITY TREE CARE LLC	701.102(2)(b)	03/31/2021	0.00
127801	ROBLES PAINTING LLC	701.098(1)(b)	03/23/2021	0.00
127802	PACIFIC WEST HOMES & RENOVATIONS LTD	701.102(2)(a)	03/22/2021	0.00
127803	KENNEDY PAINTING LLC	701.515(1)(d)	03/23/2021	0.00

### 02/10/2021 - 04/13/2021

### NOTICES OF INTENT (cont.)

### 7 - SUSPENSIONS (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127805	MCMAHON, JEFFERY ALLEN	701.515(1)(d)	03/23/2021	0.00
127806	SENTAUR INC	701.515(1)(d)	03/23/2021	0.00
127807	MURRAYHILL REMODELING LLC	701.515(1)(d)	03/23/2021	0.00
127809	GRAND OPENINGS LLC	701.515(1)(d)	03/23/2021	0.00
127810	RIP CITY PAINTING LLC	701.515(1)(d)	03/23/2021	0.00
127811	DUN RITE CONSTRUCTION LLC	701.515(1)(d)	03/23/2021	0.00
127812	JTM CUSTOM HOMES LLC	701.515(1)(d)	03/23/2021	0.00
127813	YODER, GALEN WAYNE	701.515(1)(d)	03/23/2021	0.00
127814	RINCON, OSCAR E	701.515(1)(d)	03/23/2021	0.00
127816	BEND HOME SERVICES LLC	701.515(1)(d)	03/24/2021	0.00
127818	ALPHA PLUMBING & ROOTER SERVICE LLC	701.098(1)(b)	03/24/2021	1,000.00
127819	HARBOR VIEW WINDOWS HEATING & AIR INC	701.515(1)(d)	03/24/2021	0.00
127820	FERMAN HOME REMODELING LLC	701.515(1)(d)	03/24/2021	0.00
127821	HUNTER, MATTHEW GEORGE	701.515(1)(d)	03/24/2021	0.00
127822	MICHAEL ROE CONSTRUCTION INC	701.515(1)(d)	03/24/2021	0.00
127823	KABER INC	701.515(1)(d)	03/24/2021	0.00
127824	NERING CONSTRUCTION LLC	701.515(1)(d)	03/24/2021	0.00
127825	MODERN FLOORING LLC	701.515(1)(d)	03/24/2021	0.00
127826	KILGORE, JESSE LAWRENCE	701.515(1)(d)	03/24/2021	0.00
127827	NANCE CONSTRUCTION INC	701.515(1)(d)	03/24/2021	0.00
127828	JB WOOD CONSTRUCTION INC	701.515(1)(d)	03/24/2021	0.00
127829	STEWART, EDWARD L	701.515(1)(d)	03/24/2021	0.00
127830	POPE, SEAN S	701.515(1)(d)	03/24/2021	0.00
127831	KINSMAN CONSTRUCTION LLC	701.515(1)(d)	03/24/2021	0.00
127832	ST JOHNS DESIGN BUILD LLC	701.515(1)(d)	03/24/2021	0.00
127834	COLUMBIA PAINTING & RESTORATION CO	701.515(1)(d)	03/24/2021	0.00
127835	OLD FLOOR MADE LIKE NEW LLC	701.102(2)(c)	03/24/2021	0.00
127840	MYRI INDUSTRIES INC	701.102(2)(c)	03/24/2021	0.00
127859	SPRACKLEN, JASON GUTHRIE	701.515(1)(d)	03/29/2021	0.00
127860	ALL FUEL INSTALLATION & SERVICE LLC	701.515(1)(d)	03/29/2021	0.00
127861	FORREST, LINZEY JOHN	701.515(1)(d)	03/29/2021	0.00
127862	HERITAGE PAINTING & FINE FINISHING 1 LLC	701.515(1)(d)	03/29/2021	0.00
127863	WILLMAR DEVELOPMENT LLC	701.515(1)(d)	03/29/2021	0.00
127864	ADDCOX ELECTRIC INC	701.515(1)(d)	03/29/2021	0.00
127865	CASTLE CONSTRUCTION INC	701.515(1)(d)	03/29/2021	0.00
127866	BRUSH OF COLOR LLC	701.515(1)(d)	03/29/2021	0.00
127867	CONTINENTAL DRYWALL LLC	701.515(1)(d)	03/29/2021	0.00
127868	RIP CITY CONSTRUCTION & REMODELING LLC	701.515(1)(d)	03/29/2021	0.00
127869	HERBERT, STEPHEN ALLEN	701.515(1)(d)	03/29/2021	0.00
127870	LAURA MARIE ELLIS & DEREK STEVEN ELLIS	701.515(1)(d)	03/29/2021	0.00

### 02/10/2021 - 04/13/2021

### **NOTICES OF INTENT (cont.)**

### 7 - SUSPENSIONS (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127871	LENHART BROTHERS & COMPANY LLC	701.515(1)(d)	03/29/2021	0.00
127872	MC & I DRYWALL MASTERS LLC	701.515(1)(d)	03/29/2021	0.00
127873	HARTMANN HOLDINGS LLC	701.102(2)(a)	03/29/2021	0.00
127874	SOUTHERN OREGON BUILDER AND TILE LLC	701.102(2)(a)	03/29/2021	0.00
127894	EMPIRE ROOFING AND EXTERIORS LLC	701.102(2)(c)	04/01/2021	0.00
127896	MCCORMICK, CASEY ROBERT	701.102(2)(c)	04/02/2021	0.00
127898	SIMMONS CORP	701.102(2)(a)	04/02/2021	0.00
127915	STRAWN, MACKENZIE GLEN	701.102(2)(a)	04/06/2021	0.00
127936	WESTERN SERVICES GROUP LLC	701.106(1)(b)	04/07/2021	0.00
127937	NORTHWEST PAINTING AND DESIGN LLC	701.102(2)(a)	04/09/2021	0.00
127947	NW LINE OF STYLE DESIGN CORPORATION	701.102(2)(a)	04/09/2021	0.00

### 8 - OTHER

Eilo#	Pagnandant	Cito	Doto	Amount
File # 127558	Respondent C & L CONSTRUCTION INC	<u>Cite</u> 701.305(2)	<u>Date</u> 02/19/2021	<u>Amount</u> 200.00
127571	SIXTH PINNACLE ENTERPRISES LLC	701.305(1)	02/12/2021	500.00
127573	CHRISTENSEN, THOMAS JEREMY	701.305(1)	02/12/2021	500.00
127595	BRAUN GUTTER COMPANY	701.098(1)(b)	02/18/2021	50.00
127597	WING RIDGE CONSTRUCTION LLC	701.098(1)(b)	02/19/2021	50.00
127598	BRAUN GUTTER COMPANY	701.098(1)(b)	02/19/2021	100.00
127601	LAPPIN ENTERPRISES LLC	701.098(1)(b)	02/22/2021	100.00
127616	SHORT NAIL INC	701.106(1)(j)	02/24/2021	1,000.00
127630	BUFORD, EDWARD SCOTT	701.098(1)(b)	02/25/2021	100.00
127640	EMERSON, MICHAEL ORDEAN	701.098(1)(b)	02/26/2021	50.00
127642	UNIVERSAL ROOFING & TREE SERVICE LLC	701.106(1)(j)	02/26/2021	1,000.00
127657	Z & H CONSTRUCTION GENERAL CONTRACTING LLC	701.106(1)(j)	03/02/2021	1,000.00
127690	STONE, DANIEL ISSAC	701.305(1)	03/04/2021	500.00
127696	GREEN CONCRETE & CONSTRUCTION LLC	701.098(1)(c)	03/05/2021	1,000.00
127705	AGEE, RICHARD BRIAN	701.098(1)(g)	03/09/2021	1,000.00
127712	EXCLUSIVELY FLOORS LLC	701.106(1)(j)	03/09/2021	1,000.00
127714	MR TREE INC	701.106(1)(j)	03/10/2021	1,000.00
127719	SUMMERS WOOD FLOOR CO	701.098(1)(b)	03/10/2021	50.00
127744	DLM CONSTRUCTION & SON LLC	701.305(1)	03/16/2021	500.00
127759	CRADER, MICHAEL CLIFFORD	701.098(1)(b)	03/18/2021	50.00
127765	MARLON CONSTRUCTION LLC	701.106(1)(j)	03/18/2021	1,000.00
127799	PREFERRED BUILDING CONTRACTORS LLC	701.098(1)(g)	03/23/2021	1,000.00
127858	WELLS, WESLEY ALAN	701.098(1)(b)	03/29/2021	50.00
127875	MODERN HOMECRAFTER LLC	701.106(1)(j)	03/29/2021	1,000.00
127877	DUPONT, CORI	701.098(1)(b)	03/30/2021	50.00
127883	RON SPARKS INC	701.106(1)(j)	03/31/2021	1,000.00

### 02/10/2021 - 04/13/2021

### NOTICES OF INTENT (cont.)

### 8 - OTHER (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127886	AFFORDABLE ARBOR CARE LLC	701.106(1)(j)	03/31/2021	1,000.00
127897	WEST HILLS CONSTRUCTION LLC	701.098(1)(g)	04/02/2021	1,000.00
127899	TURNBULL ENTERPRISES LLC	701.098(1)(I)	04/02/2021	0.00
127907	J & J STUMP & TREE REMOVAL LLC	701.098(1)(b)	04/06/2021	100.00
127910	NORTHWEST FOUNDATION REPAIR LLC	701.106(1)(j)	04/07/2021	1,000.00
127922	DARRELL THOMPSON TANK & CONSTRUCTION INC	701.098(1)(f)	04/05/2021	0.00
127923	HALDEMAN HOMME INC	701.098(1)(f)	04/05/2021	0.00
127924	KILTY, JOHN BRIAN	701.098(1)(f)	04/05/2021	0.00
127930	VOGEL, MICHAEL JAMES	701.098(1)(g)	04/07/2021	1,000.00
127934	JAMESCO ROOFING LLC	701.106(1)(j)	04/08/2021	1,000.00

### 9 - CRIMINAL / INJUNCTIONS / STOP WORK

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127623	ARRINGTON, MICHAEL THOMAS	701.098(1)(i)	02/24/2021	0.00
127664	BIOTERRA ENVIRONMENTAL ENGINEERING INC	701.098(1)(i)	03/03/2021	0.00
127764	KLEEN CONSTRUCTION LLC	701.098(1)(i)	03/18/2021	0.00

### 02/10/2021 - 04/13/2021

### **FINAL ORDERS**

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

	_			
<u>File #</u> 127129	Respondent CONTRERAS, ERIK MARTINEZ	<u>Cite</u> 701.021(1)	<u>Date</u> 02/24/2021	<u>Amount</u> 700.00
127129	CORY DRYWALL SOLUTION LLC	701.021(1)	02/24/2021	5,000.00
127157	MY CONCRETE GUY LLC	701.021(1)	02/18/2021	1,000.00
127231	HICKS, MARK EDWARD	701.021(1)	02/16/2021	1,000.00
127277	PLESENT E BLAKLEY & JAMES MARTIN	701.021(1)	02/18/2021	5,000.00
127304	POOLER, DARYN DUANE	701.021(1)	03/09/2021	5,000.00
127326	CLEARPINE COTTAGES LLC	701.021(1)	04/08/2021	5,000.00
127358	MARTINEZ CONTRERAS, ERIK	701.021(1)	02/24/2021	700.00
127337	BELL, CODY BENJAMIN	701.021(1)	03/02/2021	5,000.00
127377	BLUEPLANK LLC	701.021(1)	02/24/2021	600.00
127390	MATTHEWS, JUSTIN NATHAN	701.021(1)	03/03/2021	700.00
127402	RAIN CITY TILE LLC	701.021(1)	03/09/2021	5,000.00
127406	BELL, CODY BENJAMIN	701.021(1)	03/02/2021	5,000.00
127412	EPIC PROPERTY PRESERVATION LLC	701.021(1)	02/23/2021	5,000.00
127414	ROSE GOLD DESIGN AND BUILD LLC	701.021(1)	03/09/2021	5,000.00
127418	J A MILLER UTILITY CONTRACTOR INC	701.021(1)	02/19/2021	1,000.00
127423	TOMPKINS, MARCUS PAUL	701.021(1)	03/16/2021	1,000.00
127432	MATHEWS, JUSTIN NATHAN	701.021(1)	03/03/2021	5,000.00
127444	SMITH, DANNY LEE	701.021(1)	03/02/2021	1,000.00
127452	VIXON CORPORATION	701.021(1)	03/02/2021	1,000.00
127453	MATTHEWS, JUSTIN NATHAN	701.021(1)	03/03/2021	5,000.00
127456	MATTHEWS, JUSTIN NATHAN	701.021(1)	03/03/2021	5,000.00
127457	INZUNZA SANCHEZ, ENRIQUE R	701.021(1)	03/01/2021	5,000.00
127458	SOUL BROTHERS CONSTRUCTION LLC	701.021(1)	02/22/2021	700.00
127459	MARK SCHOENBORN CONSTRUCTION LLC	701.021(1)	02/24/2021	1,000.00
127466	MATTHEWS, JUSTIN NATHAN	701.021(1)	03/03/2021	5,000.00
127467	POOLER, DARIN DUANE	701.021(1)	02/22/2021	5,000.00
127468	POOLER, DARIN DUANE	701.021(1)	02/22/2021	1,000.00
127473	SHULTZ, JONATHAN JOSEPH	701.021(1)	02/22/2021	5,000.00
127489	HIGH CASCADE CUSTOM HOMES LLC	701.021(1)	03/10/2021	1,000.00
127494	CITYCRAFT DEVELOPMENT LLC	701.021(1)	03/02/2021	1,000.00
127498	ELDRIDGE, CAMERON WAYNE	701.021(1)	03/18/2021	600.00
127502	KRAJEWSKI JR, STEVEN WADE	701.021(1)	03/01/2021	1,000.00
127504	CHURCH, ROBERT TAYLOR	701.021(1)	03/31/2021	5,000.00
127509	BOISE DISASTER SERVICES, LLC	701.021(1)	03/10/2021	1,000.00
127510	SIMPLE SOLUTIONS LANDCARE LLC	701.021(1)	03/24/2021	5,000.00
127514	ALDAMA, FRANCISCO	701.021(1)	03/18/2021	1,000.00
127519	BOBBY REYES & JOANN JACOBO BUSTINZA	701.021(1)	03/08/2021	5,000.00
127546	ABM STRUCTURES LLC	701.021(1)	03/23/2021	5,000.00
127560	MD BARNMASTERS	701.021(1)	03/31/2021	5,000.00

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### FINAL ORDERS (cont.)

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127561	MERRIMAN, JUDD DELANEY	701.021(1)	03/18/2021	1,000.00
127576	TOUGH ROOFING LLC	701.021(1)	03/16/2021	1,000.00
127578	CHIATOVICH, LAWRENCE STEVEN	701.021(1)	03/08/2021	1,000.00
127579	PETERS, CHRISTOPHER EDWARD	701.021(1)	03/08/2021	1,000.00
127580	RITTER, CHRISTIAN SCOTT	701.021(1)	03/08/2021	1,000.00
127587	FAULAFO, KEVITA K	701.021(1)	03/31/2021	600.00
127608	MCFAUL, ROBIN BETH	701.021(1)	03/29/2021	1,000.00
127615	EATWELL, JASON DAVID	701.021(1)	04/06/2021	600.00
127629	RICHMOND RESTORATION LLC	701.021(1)	04/08/2021	1,000.00
127632	DODGE, RONALD G	701.021(1)	03/25/2021	1,000.00
127654	QUINTANA, ROBERT HUGH	701.021(1)	03/25/2021	5,000.00
127661	JONES, JAMES R	701.021(1)	03/25/2021	5,000.00
127665	GARCIA, TERESO REYES	701.021(1)	03/08/2021	5,000.00
127691	PFEIFER HOME REMODELING LLC	701.021(1)	04/02/2021	5,000.00
127695	RODRIGUEZ, SERGIO JAVIER	701.021(1)	04/09/2021	1,000.00
127698	RAINLAND CONCRETE & CONSTRUCTION LLC	701.021(1)	04/06/2021	5,000.00
127700	SPEARS, RONALD W	701.021(1)	03/31/2021	5,000.00
127702	HEINZ, SCOTT KEVIN	701.021(1)	04/06/2021	600.00
127703	BARTH CONTRACTING CO	701.021(1)	04/02/2021	1,000.00
127704	BARTH CONTRACTING CO	701.021(1)	04/02/2021	1,000.00
127709	IHRIG, JESSE JAMES	701.021(1)	04/13/2021	1,000.00
127725	WHITLOW CONSTRUCTION & REAL ESTATE DEVELOPMENT LLC	701.021(1)	04/12/2021	1,000.00
127727	DALTON, LAWRENCE MARVIN	701.021(1)	04/02/2021	5,000.00
127731	JERRYS CONSTRUCTION LLC	701.021(1)	04/13/2021	1,000.00
127734	CORTEZ SOLARNO, FRANCISCO	701.021(1)	04/05/2021	1,000.00
127735	CITYCRAFT DEVELOPMENT LLC	701.021(1)	04/07/2021	5,000.00
127766	GOLDSBERRY, MICHAEL S	701.021(1)	04/13/2021	600.00

### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES

File #	Respondent	<u>Cite</u>	<u>Date</u>	<b>Amount</b>
127285	SANCHEZ AGUIRRE, JOSE DE LA CRUZ	701.035(3)	02/25/2021	1,000.00
127380	PANTOJA SANCHEZ, JORGE ANGEL	701.035(3)	02/22/2021	1,000.00
127392	SERNA, THOMAS ANGEL	701.035(3)	02/19/2021	1,000.00
127396	BERNARDO & SONS LLC	701.035(3)	03/02/2021	1,000.00
127433	RIP CITY ROOFING LLC	701.035(3)	03/02/2021	1,000.00
127455	WILLAMETTE CONCRETE LLC	701.035(3)	03/04/2021	1,000.00
127461	ANAYA PAVING & LANDSCAPING LLC	701.035(3)	03/09/2021	1,000.00
127470	CUTTING EDGE TREE SERVICE LLC	701.035(3)	03/16/2021	1,000.00
127477	JOHNSEN, ROBERT ANTHONY	701.035(3)	02/22/2021	1,000.00

### 02/10/2021 - 04/13/2021

FINAL ORDERS (cont.)

### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES (cont.)

Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
SHARMAS PRO REMODELING LLC	701.035(3)	02/24/2021	1,000.00
CLARKS GUTTERS LLC	701.035(3)	03/11/2021	1,000.00
OREGON GUTTERPRO LLC	701.035(3)	02/22/2021	1,000.00
CABLES OF OREGON LLC	701.035(3)	03/30/2021	1,000.00
KING, DENNIS PHILLIP	701.035(3)	03/08/2021	1,000.00
URBAN GREEN PAINTING & REMODELING LLC	701.035(3)	03/11/2021	1,000.00
GET'ER DONE TREE SERVICE LLC	701.035(3)	04/06/2021	1,000.00
THREE MOUNTAINS CONSTRUCTION LLC	701.035(3)	03/23/2021	1,000.00
LINCH, ROBERT WAYNE	701.035(3)	03/30/2021	1,000.00
BROTHERS RELIABLE REMODELS LLC	701.035(3)	03/23/2021	1,000.00
FERRISS, THOMAS WESLEY	701.035(3)	03/29/2021	1,000.00
WOOLSEY, JOSHUA RAY	701.035(3)	04/09/2021	1,000.00
	SHARMAS PRO REMODELING LLC CLARKS GUTTERS LLC OREGON GUTTERPRO LLC CABLES OF OREGON LLC KING, DENNIS PHILLIP URBAN GREEN PAINTING & REMODELING LLC GET'ER DONE TREE SERVICE LLC THREE MOUNTAINS CONSTRUCTION LLC LINCH, ROBERT WAYNE BROTHERS RELIABLE REMODELS LLC FERRISS, THOMAS WESLEY	SHARMAS PRO REMODELING LLC       701.035(3)         CLARKS GUTTERS LLC       701.035(3)         OREGON GUTTERPRO LLC       701.035(3)         CABLES OF OREGON LLC       701.035(3)         KING, DENNIS PHILLIP       701.035(3)         URBAN GREEN PAINTING & REMODELING LLC       701.035(3)         GET'ER DONE TREE SERVICE LLC       701.035(3)         THREE MOUNTAINS CONSTRUCTION LLC       701.035(3)         LINCH, ROBERT WAYNE       701.035(3)         BROTHERS RELIABLE REMODELS LLC       701.035(3)         FERRISS, THOMAS WESLEY       701.035(3)	SHARMAS PRO REMODELING LLC       701.035(3)       02/24/2021         CLARKS GUTTERS LLC       701.035(3)       03/11/2021         OREGON GUTTERPRO LLC       701.035(3)       02/22/2021         CABLES OF OREGON LLC       701.035(3)       03/30/2021         KING, DENNIS PHILLIP       701.035(3)       03/08/2021         URBAN GREEN PAINTING & REMODELING LLC       701.035(3)       03/11/2021         GET'ER DONE TREE SERVICE LLC       701.035(3)       04/06/2021         THREE MOUNTAINS CONSTRUCTION LLC       701.035(3)       03/23/2021         LINCH, ROBERT WAYNE       701.035(3)       03/30/2021         BROTHERS RELIABLE REMODELS LLC       701.035(3)       03/23/2021         FERRISS, THOMAS WESLEY       701.035(3)       03/29/2021

### 3 - LEAD BASED PAINT

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127286	SANCHEZ AGUIRRE, JOSE DE LA CRUZ	701.510(2)	02/25/2021	1,000.00
127338	OYLER, WILLIAM DAVID	701.510(2)	02/19/2021	1,000.00
127386	CLEMENT CONSTRUCTION LLC	701.510(2)	02/19/2021	1,000.00
127413	INNOVATIVE HOME DESIGNS LLC	701.510(2)	03/01/2021	1,000.00
127417	SHEER, BRIAN DAVID	701.510(2)	02/12/2021	3,000.00
127443	ELK CONSTRUCTION INC	701.510(2)	02/22/2021	1,000.00
127503	STALLINGS, MICHAEL WILLIAM	701.510(2)	03/17/2021	1,000.00
127525	FAIR SHARE CONSTRUCTION LLC	701.510(3)	03/08/2021	1,000.00
127555	NISSI CONSTRUCTION LLC	701.510(2)	03/11/2021	1,000.00
127569	SIXTH PINNACLE ENTERPRISES LLC	701.510(2)	03/09/2021	1,000.00
127572	CHRISTENSEN, THOMAS JEREMY	701.510(2)	03/09/2021	1,000.00
127575	QUALITY CONSTRUCTION AND PAINTING LLC	701.510(2)	03/11/2021	3,000.00
127604	BOWEN CONSTRUCTION LLC	701.510(2)	03/18/2021	1,000.00
127635	TAMMIE ANN WEISGRAM AND STUART ALLEN	701.510(3)	03/23/2021	1,000.00
	MCWILLIAMS			
127650	JAMES ALAN CAVAN & FELICIA RENE CAVAN	701.510(2)	03/26/2021	1,000.00
127655	ANDREW THOMAS BOAZ CONSTRUCTION LLC	701.510(2)	03/23/2021	1,000.00
127667	CAROL ANN OLSON & DENNIS KEITH OLSON	701.510(2)	04/09/2021	1,000.00
127730	4ALL CONSTRUCTION AND REMODELS LLC	701.510(2)	03/25/2021	1,000.00
127790	FELICIANO, REMY GEORGE	701.510(3)	03/31/2021	1,000.00

### **5 - HIRING AN UNLICENSED SUBCONTRACTOR**

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127415	OSCAR TILE LLC	701.026(1)	03/09/2021	1,000.00
127436	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/16/2021	1,000.00

### 02/10/2021 - 04/13/2021

FINAL ORDERS (cont.)

### 5 - HIRING AN UNLICENSED SUBCONTRACTOR (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127437	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/16/2021	1,000.00
127438	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/16/2021	1,000.00
127439	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/16/2021	1,000.00
127440	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/16/2021	1,000.00
127441	SHAH HOUSING SOLUTIONS LLC	701.026(1)	03/16/2021	1,000.00
127460	PALMER LLC	701.026(1)	02/19/2021	1,000.00
127501	SRL VENTURES LLC	701.026(1)	03/09/2021	1,000.00
127520	JMER HEATING AND COOLING LLC	701.026(2)	03/16/2021	1,000.00
127566	SIXTH PINNACLE ENTERPRISES LLC	701.026(1)	03/09/2021	1,000.00

### 6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127726	PINNACLE ROOFING & REPAIR LLC	087.093(2)	04/07/2021	200.00

### 7 - SUSPENSIONS

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127295	NEXT GENERATION TELECOMMUNICATIONS INC	701.098(1)(b)	03/23/2021	1,000.00
127300	REYES JR, ROBERT FERNANDO	701.102(2)(a)	03/10/2021	0.00
127383	RAPID FIRE CREATIONS LLC	701.102(2)(a)	02/10/2021	0.00
127401	CRYSTALRIDGE DEVELOPMENT INC	701.068(6)	02/24/2021	0.00
127480	M&M CONSTRUCTION & REPAIR LLC	701.102(2)(a)	02/23/2021	0.00
127482	NW DIVERSIFIED BUSINESSES INC	701.102(2)(a)	02/23/2021	0.00
127506	GREEN APPLE CONSTRUCTION LLC	701.102(2)(a)	02/26/2021	0.00
127618	ANNA MARIA RODRIGUEZ & JOSHUA DUANE BENNETT	701.102(2)(a)	03/18/2021	0.00
127625	POWELL ROOFING LLC	701.098(1)(b)	03/18/2021	0.00
127626	RC SLAPE CONSTRUCTION INC	701.098(1)(b)	03/18/2021	0.00
127663	KSTONE LLC	701.102(2)(a)	03/31/2021	0.00
127801	ROBLES PAINTING LLC	701.098(1)(b)	04/13/2021	0.00
127802	PACIFIC WEST HOMES & RENOVATIONS LTD	701.102(2)(a)	04/13/2021	0.00

### 8 - OTHER

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127451	IRVING, MARK FREDERICK	701.098(1)(g)	03/02/2021	1,000.00
127462	VIVINT INC	701.098(1)(b)	03/10/2021	50.00
127496	TOMS ROOFING & GENERAL CONTRACTOR INC	701.305(1)	03/17/2021	500.00
127512	FREEDOM HEATING AND AIR LLC	701.098(1)(b)	02/26/2021	100.00
127523	CREATIVE CONCRETE DESIGN INC	701.098(1)(f)	03/02/2021	0.00
127558	C & L CONSTRUCTION INC	701.305(2)	03/16/2021	200.00
127571	SIXTH PINNACLE ENTERPRISES LLC	701.305(1)	03/09/2021	500.00
127573	CHRISTENSEN, THOMAS JEREMY	701.305(1)	03/16/2021	500.00

### 02/10/2021 - 04/13/2021

### FINAL ORDERS (cont.)

### 8 - OTHER (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127595	BRAUN GUTTER COMPANY	701.098(1)(b)	04/13/2021	50.00
127597	WING RIDGE CONSTRUCTION LLC	701.098(1)(b)	03/16/2021	50.00
127598	BRAUN GUTTER COMPANY	701.098(1)(b)	03/03/2021	100.00
127601	LAPPIN ENTERPRISES LLC	701.098(1)(b)	03/18/2021	100.00
127616	SHORT NAIL INC	701.106(1)(j)	04/07/2021	1,000.00
127640	EMERSON, MICHAEL ORDEAN	701.098(1)(b)	03/11/2021	50.00
127657	Z & H CONSTRUCTION GENERAL CONTRACTING LLC	701.106(1)(j)	03/24/2021	1,000.00
127690	STONE, DANIEL ISSAC	701.305(1)	04/06/2021	500.00
127696	GREEN CONCRETE & CONSTRUCTION LLC	701.098(1)(c)	04/06/2021	1,000.00
127705	AGEE, RICHARD BRIAN	701.098(1)(g)	04/02/2021	1,000.00
127712	EXCLUSIVELY FLOORS LLC	701.106(1)(j)	04/06/2021	1,000.00
127714	MR TREE INC	701.106(1)(j)	04/13/2021	1,000.00
127719	SUMMERS WOOD FLOOR CO	701.098(1)(b)	03/18/2021	50.00
127759	CRADER, MICHAEL CLIFFORD	701.098(1)(b)	04/09/2021	50.00

### 9 - CRIMINAL / INJUNCTIONS / STOP WORK

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
127474	FERGUSON, RYAN ALLEN	701.098(1)(i)	04/06/2021	0.00