



Construction Contractors Board

201 High St SE, Suite 600
PO Box 14140
Salem OR 97309-5052
Phone: (503) 934-2217 Fax: (503) 373-2155
E-mail: Sanya.kite@ccb.oregon.gov Web: www.oregon.gov/ccb

State of Oregon
Tina Kotek, Governor

Zoom Meeting Call In: 1 (669) 254-5252, Meeting ID: 160 942 0409 Passcode:781196

The meeting is accessible to the public by telephone, video conference, or in-person attendance. To request video conference information, please contact Sanya Kite by email at sanya.kite@ccb.oregon.gov at least 48 hours prior to the meeting.

DRAFT
02/18/2025

NOTICE OF PUBLIC MEETING
CCB Board Meeting
201 High St SE, Salem and Zoom Videoconference
Wednesday, February 26, 2025
8:30 a.m. – 11:30 a.m.

Meeting Called to Order
Roll Call

Approval of the Agenda	ACTION ITEM	(pg 1)
Approval of the Minutes December 4, 2024, Board meeting.....	ACTION ITEM	(pg 2)
Board Calendar:		
Next Meeting: April 23, 2025, at 8:30 am		(pg 5)

Public Comment

Agency Reports

1. Agency Update (Chris Huntington)		
a) Budget Report		(pg 6)
b) Data Dashboard		(pg 7)
c) Licensing System Replacement Project Update.....		(pg 27)
d) Legislative Budget Presentation		(pg 29)
e) Administrator Performance Evaluation (discussion)		(pg 52)
2. Licensing (Dana Zeimantz)		
a) CCB Licensing Program Update.....		(pg 54)
3. Information Technology (Noel Magee)		
a) IT Update.....		(pg 55)
4. Education (Leslie Culpepper)		
a) Communication and Education Program Update.....		(pg 57)
5. Enforcement (Vena Swanson)		
a) Enforcement Update		(pg 61)

Old Business

None

New Business

1. Enforcement Consent Agenda.....	ACTION ITEM	(pg 63)
2. Executive Session		
a) Pursuant to ORS 192.660(2)(f); ORS 192.355(9); and ORS 40.225 for the purpose of receiving written advice of counsel pertaining to the effect of amendments to the OGEC statutory and regulatory scheme upon the Board.		
b) Pursuant to ORS 192.660(2)(f); ORS 192.355(9); ORS 40.225 and ORS 192.660(2)(h) for the purpose of receiving written advice of counsel pertaining to legal rights and duties regarding current litigation or litigation likely to be filed.		

Adjournment

The Board may meet in executive session under authority of ORS 192.660 from time to time. The specific statutory basis for the executive session will be announced on the record prior to the commencement of the executive session. Executive sessions are closed to the public. The Board may recess the public meeting, in order to deliberate privately, under authority of ORS 192.690(1). The public meeting will then reconvene for the purpose of decision-making. The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting; contact Sanya Kite by email at Sanya.Kite@ccb.oregon.gov or by phone at (503) 934-2217 to make arrangements.

**MINUTES OF THE December 4, 2024
CONSTRUCTION CONTRACTORS BOARD MEETING
PUBLIC SESSION**

The Construction Contractors Board (CCB) met on Wednesday December 4, 2024, in person at 201 High St SE, Salem OR and via Zoom teleconference.

ATTENDEES:

Board members appearing: Chair Dylan Bochsler, Deb Flagan, Sean VanGordon, Nate Gerding, Van White, Abel Carbajal (8:37am), Brent Landels

Board members absent: Vice Chair Eric Olsen, Rosa Martinez

Staff: Administrator Chris Huntington, Board Secretary Sanya Kite, , Licensing Manager Dana Zeimantz, Enforcement Manager Vena Swanson, IT Manager Noel Magee, and Assistant Attorney General Catriona McCracken

Staff members absent: Education Manager Leslie Culpepper

MEETING CALLED TO ORDER:

Chair Bochsler called the meeting to order at 8:31 am.

APPROVAL OF AGENDA:

MOTION: Chair Bochsler requested motion to approve December 4, 2024, agenda. Van White moved to approve the agenda as presented. Nate Gerding seconded the motion.

BOARD ACTION: Deb Flagan Aye, Sean VanGordon Aye, Abel Carbajal Aye. Brent Landels Aye; Motion to approve carried unanimously.

APPROVAL OF MINUTES:

MOTION: Chair Bochsler requested motion to approve October 16, 2024, Minutes. Nate Gerding moved to approve the minutes of October 16, 2024. Van White seconded the motion.

BOARD ACTION: Deb Flagan Aye, Sean VanGordon Aye, Abel Carbajal Aye. Brent Landels Aye; Motion to approve carried unanimously.

DATE OF NEXT SCHEDULED MEETING: The next meeting is scheduled for December 4, 2024, in person from the 1st floor Hearing Room at 201 High Street SE, Salem, Oregon and via Zoom teleconference.

AGENCY REPORTS:

Chris Huntington, Agency Administrator updated on the 2023-25 Fiscal Summary. Reviewed the Rates of renewals from 2023 to 2024 and the overview of the revenue stream of new apps and renewals per month in 2024.

Updated on the License System replacement project, CCB continues to prepare for the procurement and implementation of a License and Enforcement System Modernization. The scope of the Licensing and Enforcement System Modernization is to replace all disjointed systems currently being used and provide one system where staff can see the entire history of a license including documents uploaded related to a license. The system must be user friendly and provide licensees and other users the ability to serve themselves through online capabilities. CCB anticipates that the implementation of a modern system will bring multiple opportunities for business process reengineering.

The Department of Administrative Services, Enterprise Information Systems (EIS) requires agencies replacing major information systems to pass through a series of Stage Gates in order to ensure the success of such projects. To date, CCB has passed through Stage Gate 1 and 2.

Presented Agency Revenue discussion.

Dana Zeimantz, Licensing Manager provided status on the open projects, Licensing staff continue to participate in reviewing software requirements and developing use cases for the upcoming system replacement.

Current Quarter Update:

Top 3 reasons for customers calling Licensing are: Informational, Renewal and New Application status.

Processing time for background screening of new applications is within 3 days of receipt of application.

Licensing retired 1 employee and hired 1 employee in November. Licensing is currently training 2 new hires to replace the 2 recent retirees.

Licensing staff attended Field Investigator training to update Field staff regarding changes in license processes.

Noel Magee, IT Manager reported on ongoing projects, Generally, development work has slowed in favor of items that support the licensing system replacement process. Especially requirements development and data cleanup. During this interval most retention and cleanup efforts have slowed in favor of some other more immediate needs like prepping for our move to the State Data Center.

This Licensing System Replacement work continues with

1) documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward.

2) Software development to implement the retention specifications during this period although it will take some months to complete. On hold waiting for resource.

3) Requirements are being reviewed again by each section and IT. This will further refine and clarify what we want to achieve.

We're reporting good numbers on the Security metrics, and they are back down where we like prefer them to be.

Current Period Changes: Data Governance and retention, Reviewing the bulk of the ordinary retention data to ensure that nothing needing longer retention will be removed. The code to actually clean up documents is about 60% complete. Extract code is 50% complete. Post action documentation capture is complete and working for one-off tiny groups.

Leslie Culpepper, Education Manager shared:

Education Activities

- **CCB 3-hour Contractor Live Class (Wilsonville)** – October 9 – 40 contractors
- **CCB 3-hour Contractor Webinar** – October 23 – 110 contractors
- **CCB 3-hour Contractor Webinar** – November 19 – 105 contractors

Outreach Activities

- **How to Get a CCB License Webinar** – October 8 – 36 attendees
- **Eugene Home Show** – October 18-20 – 500 contractors
- **Homeowner Webinar** – October 29 – 64 attendees
- **How to Get a CCB License Webinar** – November 12 – 60 attendees

It's been a busy month in the education section. In addition to our live classes and webinars for contractors, we've also had quite a few outreach events and opportunities to talk to contractors and homeowners.

• **CCB alert to contractors** – On October 29th, the agency sent out an alert to contractors involving an email scam targeting Oregon contractors. The scam artists were sending emails telling recipients that the link in the email would take them to a docu-sign document from CCB. The alert is attached to this memo.

- **Homeowner webinar** – CCB partnered with an Energy Educator from Clackamas County to discuss weatherizing and hiring a contractor for weatherizing projects. This was our most well-attended homeowner webinar yet, with over 60 people in the audience. Attendees asked questions about weatherizing for almost half an hour. Some contractors attended as well and were given CE credit.
- **Press release** – A press release from November 13th about Enforcement sweeps generated some positive press for the agency and inquiries from the media. The press release has been attached to this memo.
- **Toolbox newsletter** – Education section released the Toolbox to contractors on November 14th, it is attached to this memo.
- **Scam alert to homeowners** – On November 15th, the agency sent out a scam alert to homeowners to alert them about a scam involving scam artists impersonating legitimate CCB contractors. The alert is attached to this memo.

Vena Swanson, Enforcement Manager shared field operation sweep updates the different regions. Compliance file load remains about 120 per week. Weekly focus groups collaborating on use case scenarios for the new system. Dispute Resolution: Interviews Southern FI (in progress), Dispute Resolution file load is about 590 Mediations Jan-Nov is 864. Project Highlights all in varying stages: License Replacement Project *Compliance Section*, Develop Training/ phone mediations *DRS Section*, Mediation agreement language revision *DRS Section*, Remote investigations- 2 In progress *Field Investigation Section*, Senate bill 228- License Conditioning *Compliance Section*, Senate bill 228- Settlement Agreements *DRS section*, E-Warnings Pilot *Enforcement Division Admin*, Public Facing Complaints *DRS Section*

OLD BUSINESS:

None

NEW BUSINESS:

Enforcement Consent Agenda

MOTION: Chair Dylan Bochsler made motion to approve the Notices of Intent and Final Orders on the Enforcement Consent Agenda. Deb Flagan moved to approved, Brent Landels seconded the motion.

BOARD ACTION: Abel Carbajal Aye, Sean VanGordon Aye, Nate Gerding Aye, and Van White Aye; Motion to approve carried unanimously.

Next Board Meeting February 26, 2025.

The meeting adjourned at 10:13 am.

2025 CCB Board Meeting Calendar

DATE	LOCATION
February 26, 2025	1st Floor Hearings Room or Teleconference via ZoomGov
April 23, 2025	1st Floor Hearings Room or Teleconference via ZoomGov
June 25, 2025	1st Floor Hearings Room or Teleconference via ZoomGov
August 27, 2025	1st Floor Hearings Room or Teleconference via ZoomGov
October 22, 2025	1st Floor Hearings Room or Teleconference via ZoomGov
December 3, 2025	1st Floor Hearings Room or Teleconference via ZoomGov

The following dates will be reserved for potential meetings in the event that urgent matters arise requiring immediate action by the Board. Board members and the public will be notified in advance when a meeting is going to occur and whether it will be held in person (Salem) or via Zoom teleconference.

- January 22, 2025
- March 26, 2025
- May 28, 2025
- July 23, 2025
- September 24, 2025

2023-25 Fiscal Status Report Summary

	Last Three Months			Thru December 2024 ACTUAL to DATE	REMAINING PROJECTED	TOTAL PROJECTED BI 2023-25	Authorized BUDGET (LAB)	LAB VS. PROJECTED
	OCT-24 Actuals	NOV-24 Actuals	DEC-24 Actuals					
Beginning Cash Balance				6,193,148		6,193,148		
Revenue	764,500	722,867	728,624	13,225,609	5,734,107	18,959,715	15,764,581	(3,195,134)
Personal Services	630,570	619,916	633,246	11,189,518	4,195,278	15,384,796	15,576,285	191,489
Services & Supplies	124,611	124,005	60,996	2,701,018	717,475	3,418,493	3,566,928	148,435
Capital Outlay	-	-	-	-	-	-	-	-
Expenditures	755,181	743,921	694,241	13,890,536	4,912,753	18,803,289	19,143,213	339,924
Revenue vs. Expenditures NOTE (1)	9,319	(21,055)	34,383	(664,927)	821,353	156,426		
Ending Cash Balance	5,514,892	5,493,837	6,193,148	5,528,221		6,349,574		

3-Month Contingency: \$2.35M (Currently 8.1 Months)

Proctor Info

Proctor Revenue	31,560	28,440	27,480	582,720	201,334	784,054	807,550	23,496
Total Revenue To LAB	796,060	751,307	756,104	13,808,329	5,935,441	19,743,769	16,572,131	(3,171,638)
Proctor Expense Recon	31,560	28,440	27,480	582,720	201,334	784,054	807,550	23,496
Total Expenditures (w/ Proctor)	786,741	772,361	721,721	14,473,256	5,114,087	19,587,343	19,950,763	363,420

NOTE (1): Agency revenue is cyclical with declines historically beginning in July and extending through December. Also, many large annual assessments are invoiced August through October. This historically leads to negative revenue vs. expenditure during this period.

CCB Statistics At-A-Glance

Rate of Renewals

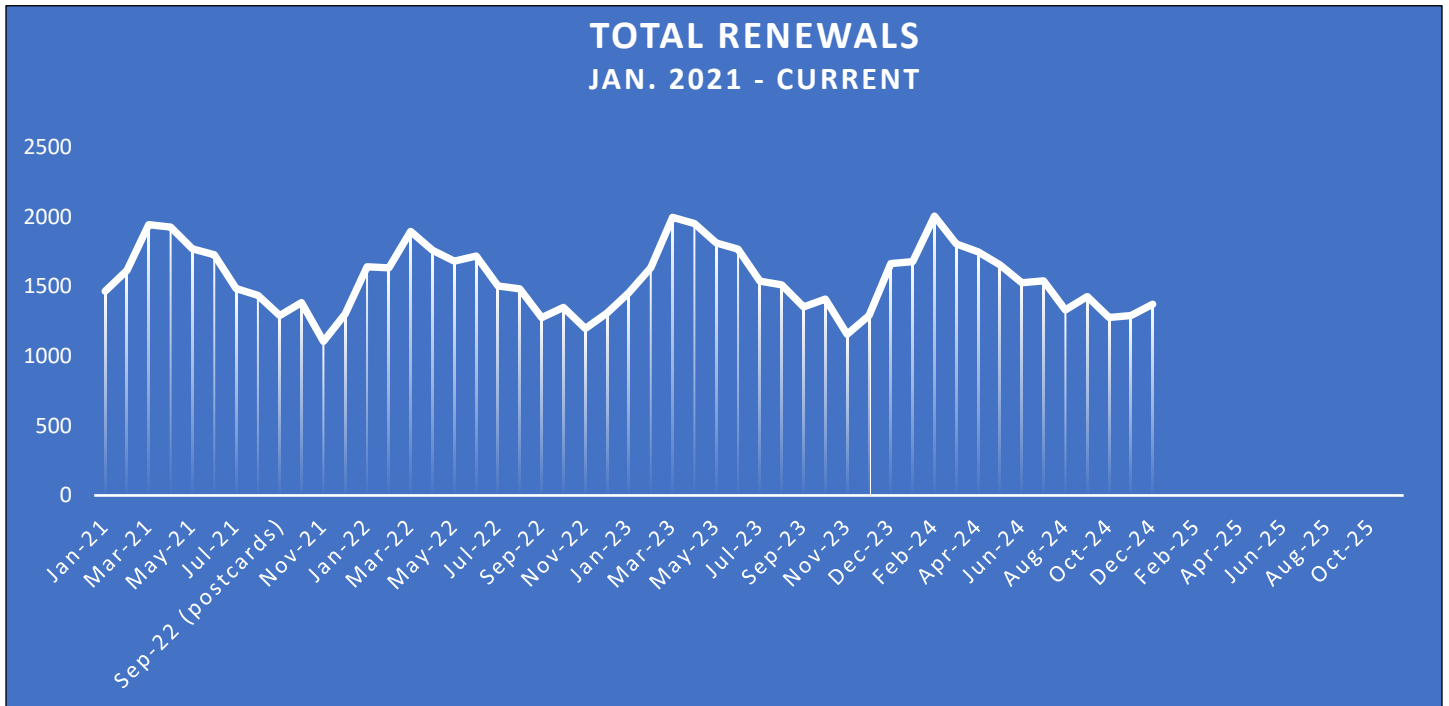
2024

Month/Yr	Expected Renewal Count	Actual Renewal Count	2024 Renewal Rate %
Jan-24	1996	1664	83.37%
Feb-24	2012	1677	83.35%
Mar-24	2387	2004	83.95%
Apr-24	2191	1805	82.38%
May-24	2166	1747	80.66%
Jun-24	2058	1654	80.37%
Jul-24	1864	1522	81.65%
Aug-24	1953	1528	78.24%
Sep-24	1677	1322	78.83%
Oct-24	1823	1415	77.62%
Nov-24	1641	1249	76.11%
Dec-24	1766	1184	67.04%
Average from 2023			80.15%

2023

Month/Yr	23 Renewal Rate
Jan-23	81.06%
Feb-23	83.28%
Mar-23	81.73%
Apr-23	80.69%
May-23	79.23%
Jun-23	79.10%
Jul-23	81.32%
Aug-23	80.50%
Sep-23	78.66%
Oct-23	78.32%
Nov-23	78.29%
Dec-23	76.44%

*Approximate 2-month lag for final renewal rate.



*Includes totals from 2021 for comparison

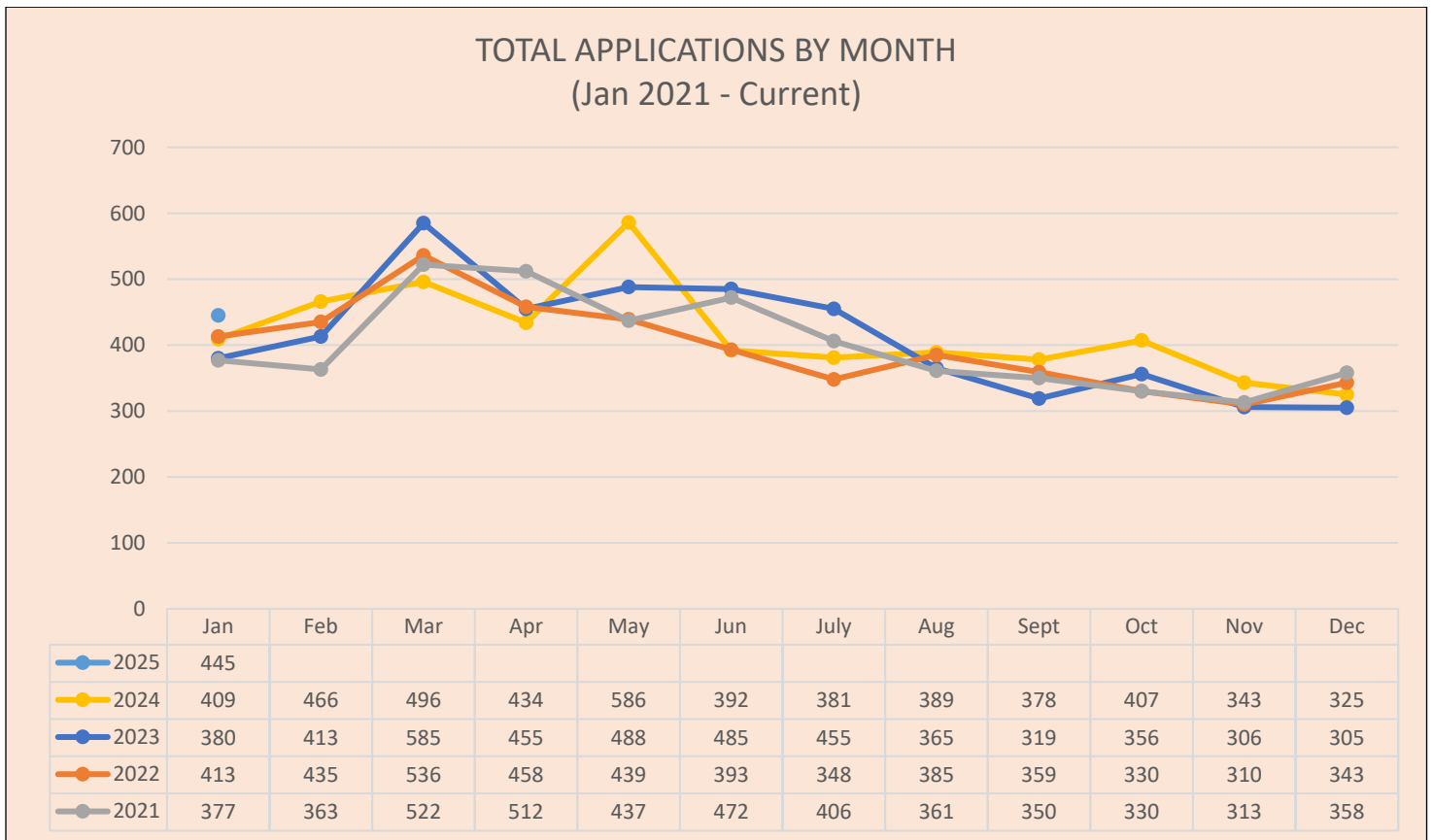
Rate of New Applications

2024

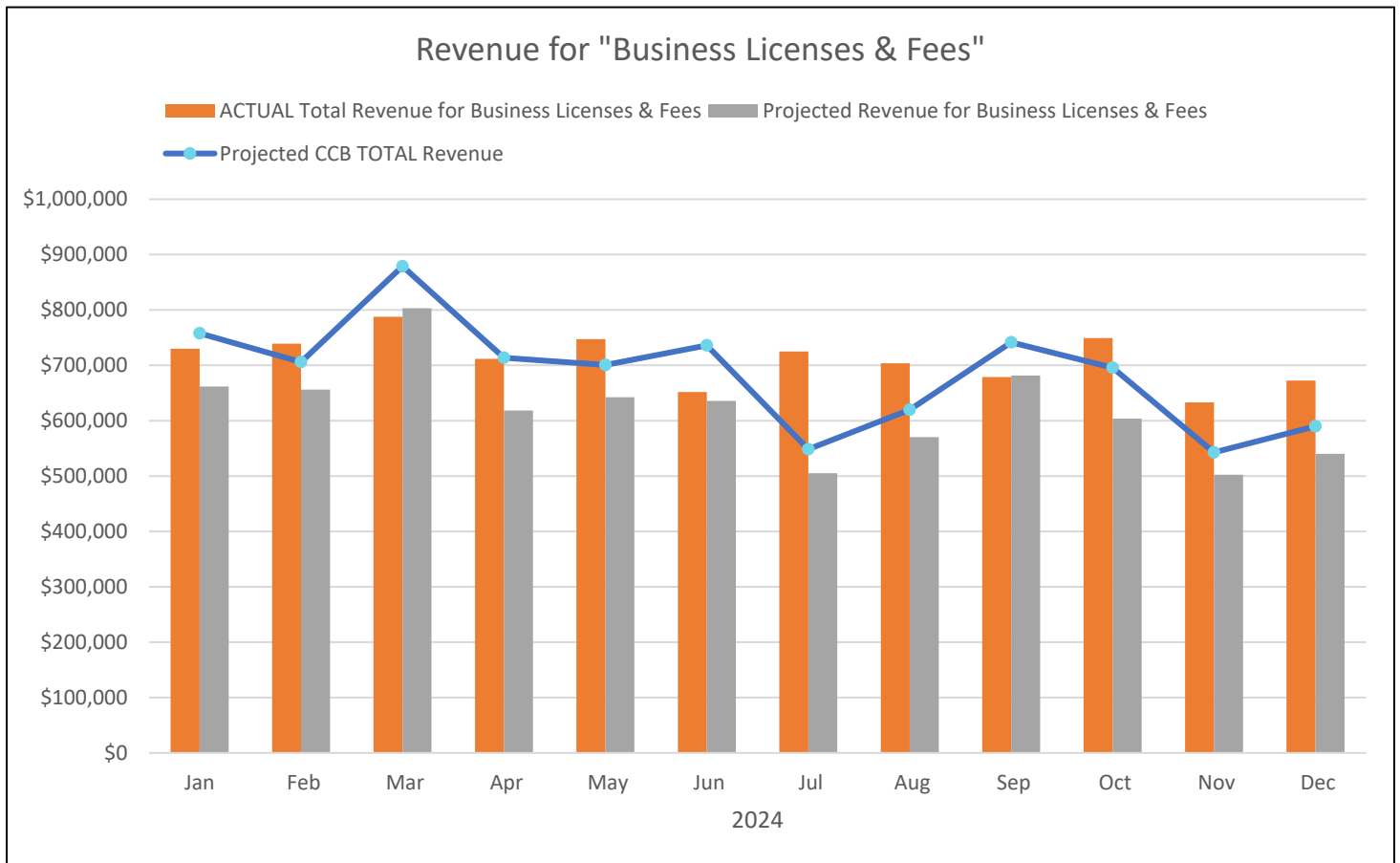
Month/Yr	New App Count
Jan-24	409
Feb-24	466
Mar-24	496
Apr-24	434
May-24	586
Jun-24	392
Jul-24	381
Aug-24	389
Sep-24	378
Oct-24	407
Nov-24	343
Dec-24	325
2024 Total	5006

2023

Month/Yr	New App Count
Jan-23	380
Feb-23	413
Mar-23	585
Apr-23	455
May-23	488
Jun-23	485
Jul-23	455
Aug-23	365
Sep-23	319
Oct-23	356
Nov-23	306
Dec-23	305



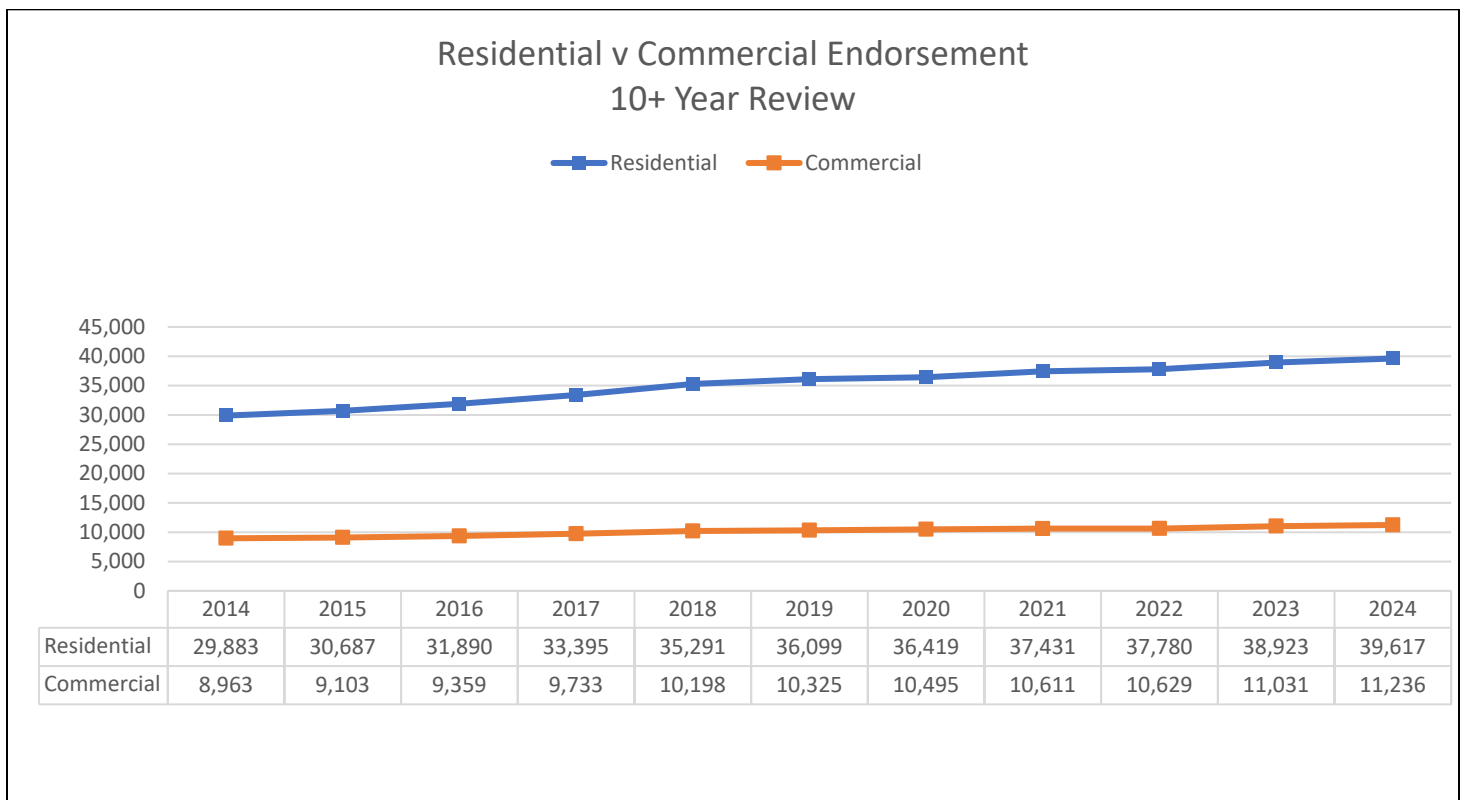
Revenue Stream of New Apps & Renewals Per Month in 2025



**These totals are pulled roughly 1.5 months behind schedule due to late renewals. Due to these factors, the totals are not definitive but are the most accurate at the time this report was created.*

Residential and Commercial Statistics, All Endorsements

	Total Residential Active + Inactive	Total Commercial Active + Inactive
	2025	
Jan	39692	11275
Feb	39750	11282
Mar	0	0
Apr	0	0
May	0	0
Jun	0	0
Jul	0	0
Aug	0	0
Sep	0	0
Oct	0	0
Nov	0	0
Dec	0	0



PROGRAM WORKLOAD

Enforcement

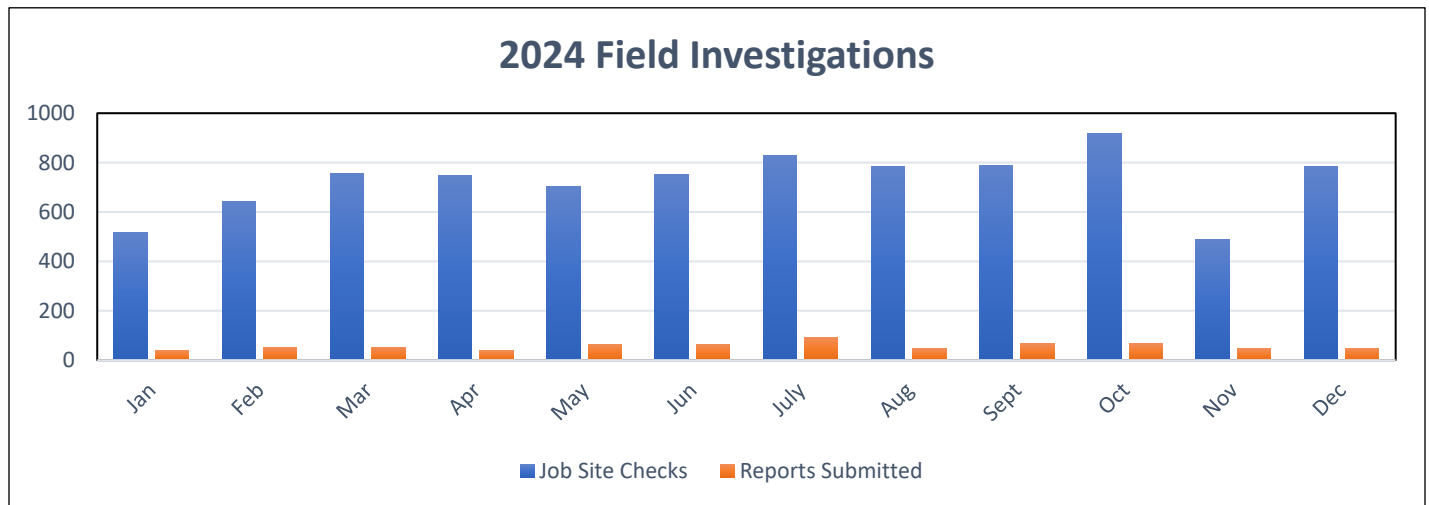
Investigation and Dispute Resolution Files Opened

Job Site Checks Performed

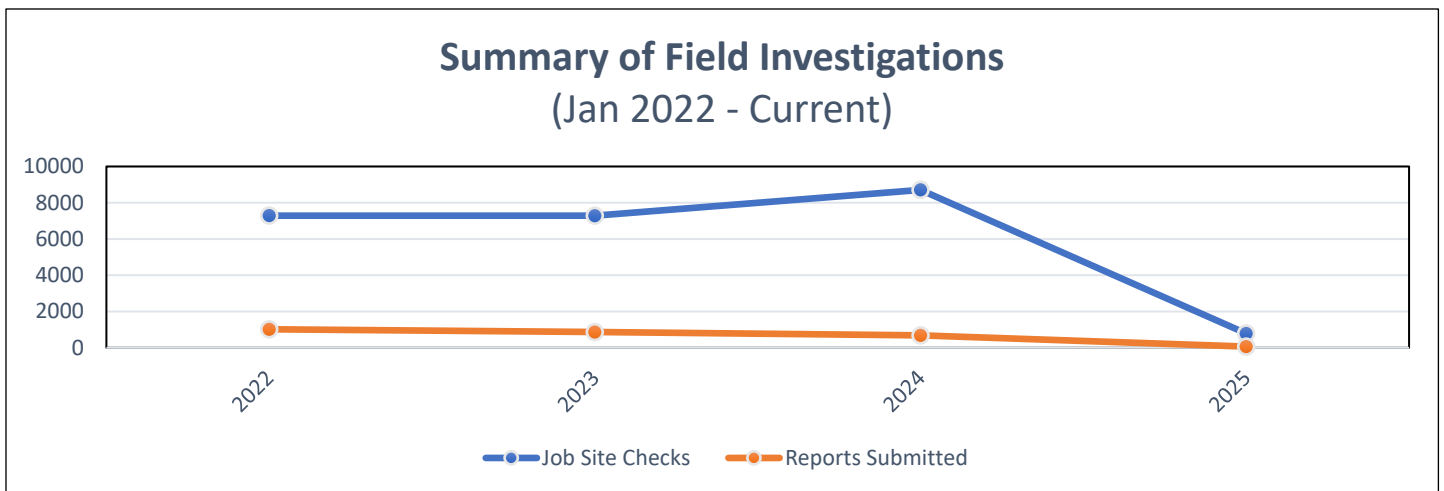
Month/Yr	Total
Jan-24	518
Feb-24	642
Mar-24	756
Apr-24	747
May-24	703
Jun-24	751
Jul-24	830
Aug-24	784
Sep-24	787
Oct-24	917
Nov-24	490
Dec-24	783

Field Investigation Reports Submitted

Month/Yr	Total
Jan-24	41
Feb-24	53
Mar-24	53
Apr-24	39
May-24	65
Jun-24	65
Jul-24	92
Aug-24	47
Sep-24	66
Oct-24	67
Nov-24	47
Dec-24	49



*There is no set target for field investigations. This area of work is highly driven by the market conditions. Monthly/Yearly stats are used to track this sections productivity and ensure adequate coverage in higher volume areas.



Average Days to Close Compliance and Dispute Resolution Files

Compliance (Target Days to Close is 40)

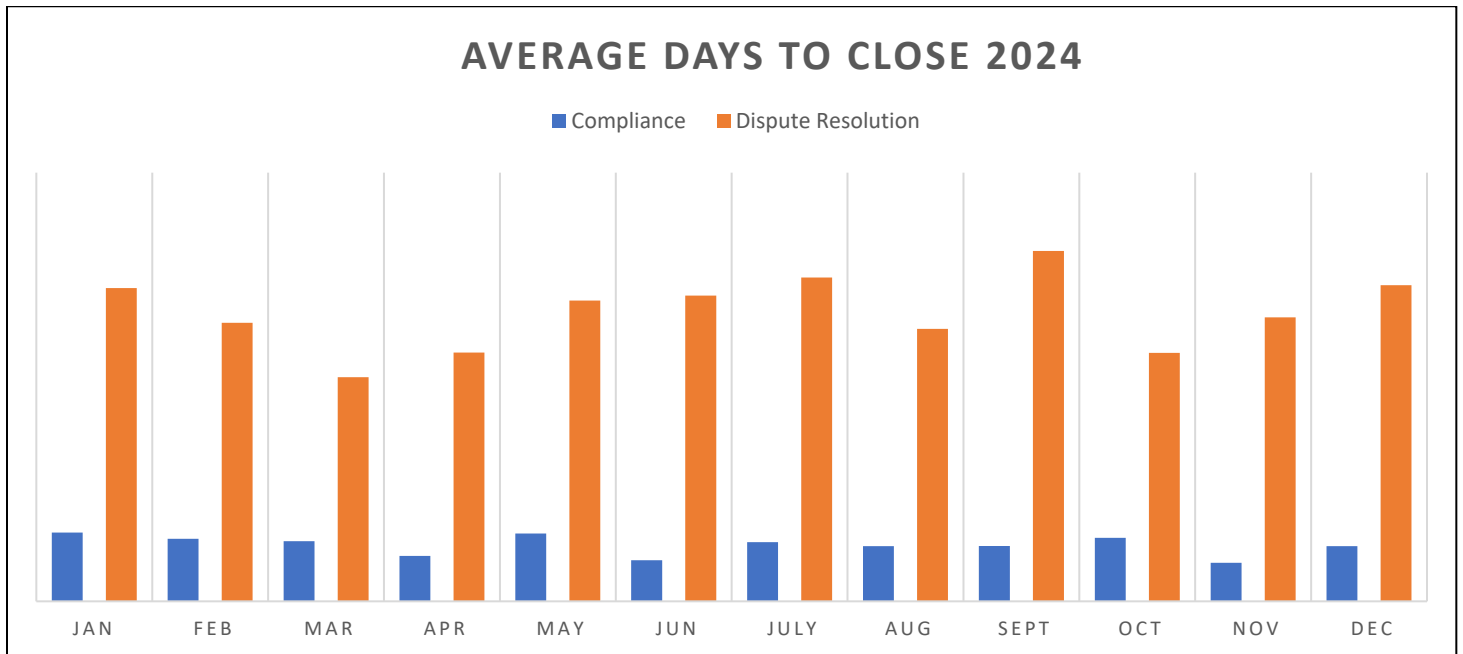
2023 Average	29.76416667
Jan-24	40.1
Feb-24	36.49
Mar-24	35.05
Apr-24	26.49
May-24	39.51
Jun-24	24
Jul-24	34.51
Aug-24	32.18
Sep-24	32.32
Oct-24	37.02
Nov-24	22.49
Dec-24	32.14
2024 Average	32.69166667

*Approximately 2 month lag for final closure dates.

Dispute Resolution (Target Days to Close is 155)

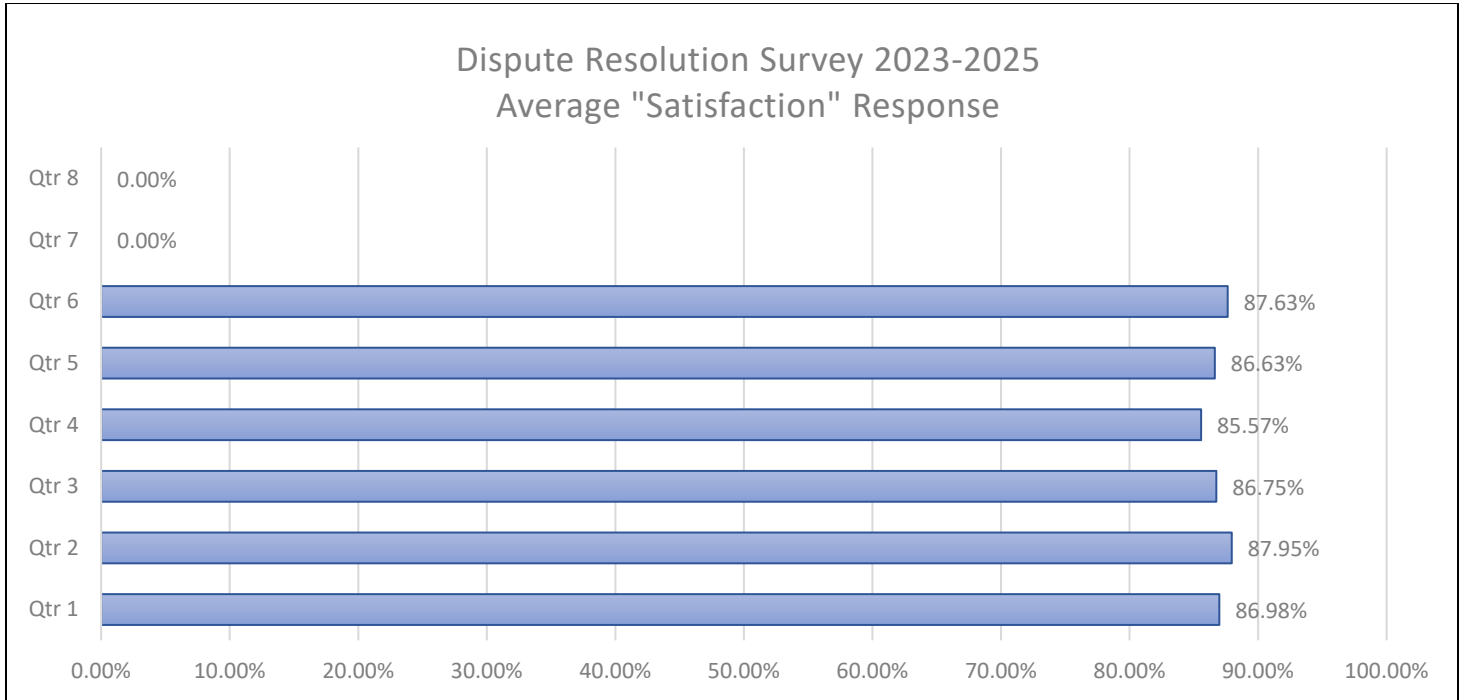
2023 Average	155.065
Jan-24	182.67
Feb-24	162.41
Mar-24	130.67
Apr-24	145.1
May-24	175.43
Jun-24	178.28
Jul-24	188.87
Aug-24	158.93
Sep-24	204.38
Oct-24	144.91
Nov-24	165.64
Dec-24	184.38
2024 Average	168.4725

*Approximately 2 month lag for final closure dates.



KPM #4: In FY 2024 (7/1/23-6/30/24) CCB has gone beyond the target expectation by 9 days.

KPM #5: The agency has gone beyond the target expectation by 3 days for FY 2024 (7/1/23-6/30/24).



Q6 - DRS Survey Comments

Why don't you want to take the contractors workmanship when progressing the claim to see what they are doing? It would add proof and show more cause for the claim.

It should be clear from the outset that the CCB has no actual authority, and you will need to get a lawyer if you hope to get any kind of settlement.

My contractor didn't participate in the mediation process, ignoring the call and attempts of contact from CCB, so it seems that I the complainant should be refunded the \$50 filing fee. I'm still waiting for CCB to mail me the documents and/or information to move forward with small claims court. It's a long, stressful, and difficult process all around.

No suggestions. I'm very satisfied. Very professional mediator. Thank You.

Nothing it went well

Don't let customers have an easy out of paying their bills! After all that's how we pay for your jobs and services. Seems odd.

Eliminate the agency.

None

I think ours was a unique experience. The respondent, within literally seconds of the start of the meeting, wanted to admit they were wrong and correct the situation. The entire process, for us, took about 5 minutes. That included the drafting of paperwork and getting signatures. Thanks for the assist.

No response. People were friendly and competent.

Help consumers educate themselves about choosing qualified contractors

The mediator said they don't judge the quality of the contractor's work. This gives the contractor a huge advantage.

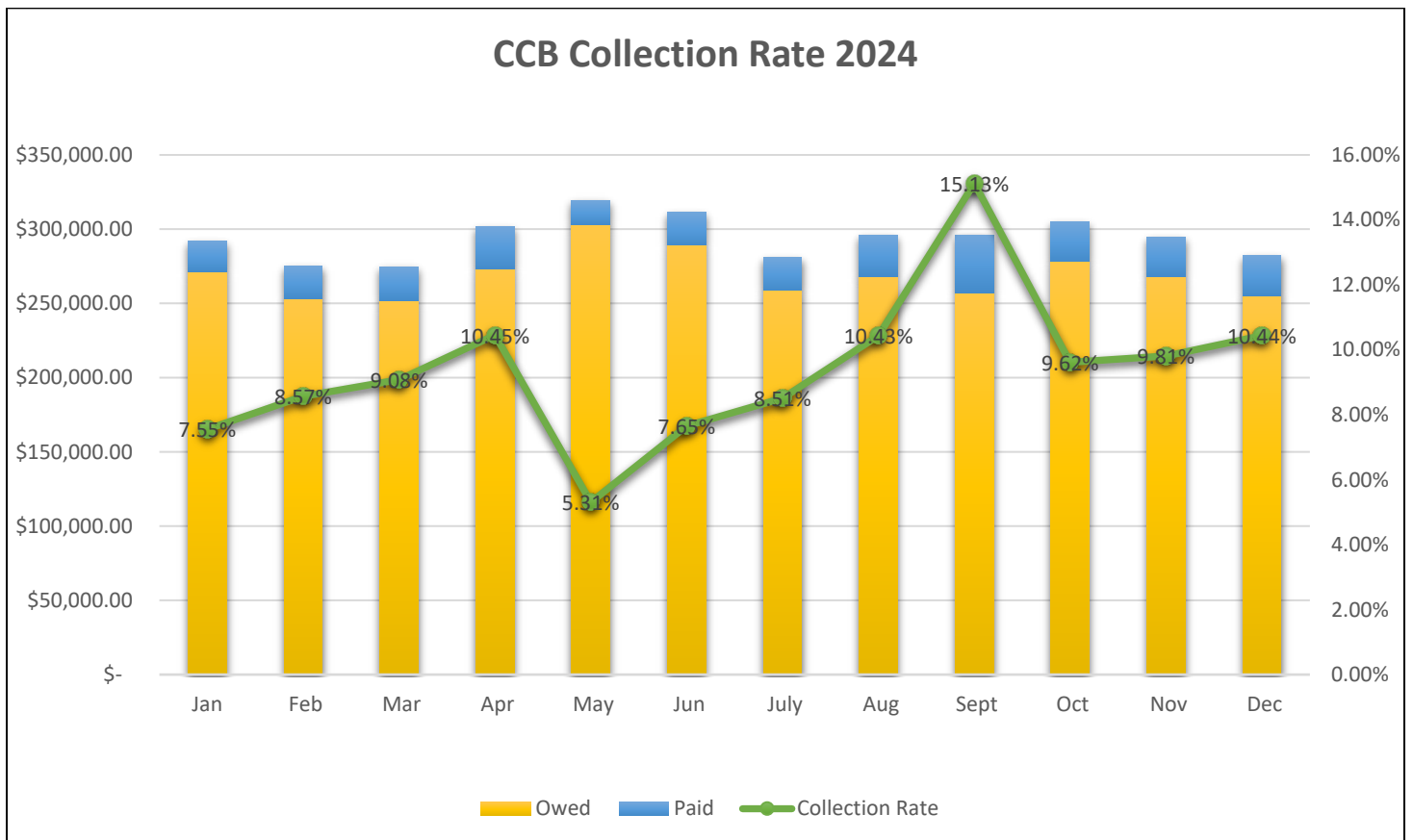
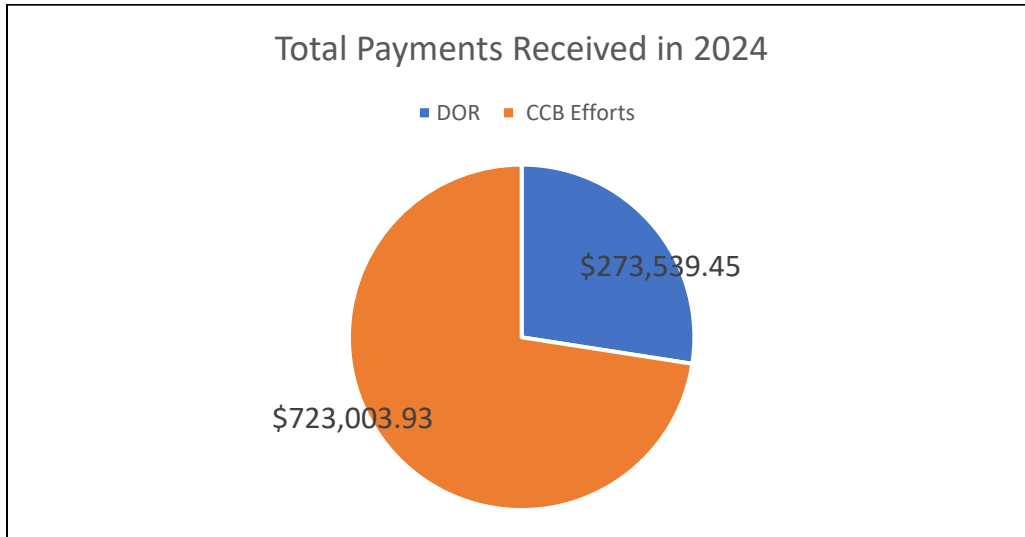
To be honest, I felt it was a complete waste of time. Nothing came out of it; we still have to go to court, and nothing was done about their ccb license.

I think that providing more information about what the homeowner can expect process wise in a mediation. Maybe I missed some information that your office already has on the process itself? Thank you.
Mediator didn't have the telephone number of the respondent, and I supplied the correct telephone number. Poor research on the part of the mediator.
Make the \$50.00 fee reimbursable automatically to the complainant as part of the resolution. The respondent should be financially responsible especially with a breached contract and the multitude of errors with the job.
Honestly, I wouldn't have a thing to suggest, it turned out the way I had hoped, and I was saved the time and expense of a legal action. I knew the reputation for volatility this business owner has, so didn't want to try to settle the matter on my own. It was a huge help to have this agency handle it the way they did, and the outcome was exactly what I had hoped for.
Our mediator handled the process with great professionalism. Thank you.
Everything went well during the whole time. The only suggestion I would have is that CCB really need to clean up those companies who are not qualified to do business. As this ruin not only their reputation but also CCB's.
The upfront process is confusing and to ask questions is difficult from workers who cannot give any "legal" advice. The whole stage is confusing. I feel like all the evidence I gathered made no difference at all.
Here the builder side or general contractor side not just say, pay the fine, and she'll be done with it.
While I get individuals must be given time, its lot of waiting. Your initial wait time with the contractor, 30 days for the intent to file, then 20+ days till mediation, then you can file with the court, which will then be more waiting. Again, I appreciate time being needed by all parties, and likely laws/statutes that are in place.
I think once mediation has been completed the decision is final. So that court is not required
I think they should be able to give their opinion without it being legal advice.
I would really like to see the Contractors Board try to help resolve the claim rather than just go back and forth with what both sides desire.
I think you guys are doing a pretty good job. Thank you.
Well you can start by not letting Contractors just avoid the process. 2nd the board shouldn't be all about just closing a case. Our case went on for more than 18 months, every month the board threaten to close the case at every possible point. The contractor board is a worthless money grab. Out contractor was using money we paid him for things not involved in our project. The least the board could do is be more supportive in the process. If you're going to be a viable agency, you never let a contractor just not answer the phone. Those contractors pay you and you regulate them. How about holding them to a Standard. Out agent said I have a 87% success rate. That's laughable. He made 2-3 calls and said you're in your own. Worthless!! We paid \$50 to get the process started and we got 2-3 phone calls. Our atty charged us every time we had to send an update letter which simply said. Case is still Open. Worthless
I think if you are a board for reviewing concerns, that you ought to be able to explain with a fact-based opinion, of the submission a recommendation for both the claimant and the respondent. Especially when the mediator has both parties not able to agree on a settlement. Surely there is enough information brought to the surface that professionals such as yourselves could render a suggestion that both parties can hear and still make up their own minds if they want to accept it or not. Really, you have heard both sides of an issue, don't you have an opinion?
I wish we knew how the process was going to be. We were under the impression that through a phone mitigation we would be talking to the defendant. Instead, we were told to pick an amount we thought they'd reimburse me and there would probably be a counteroffer. We weren't sure of the process and had to think fast. I'm not happy with the results but I'm ready to put this behind me.

You can improve your process by have right to suspend their contractor license for stilling other people money and then pay half of what they stole. Or you guys should even revoke their license for that kind of stuff.
When mediation is successful and the complainant agrees, the complaint should be removed from the respondent's record, or at minimum archived and not public since an agreement was reached. Many complainants are either habitual complainants or are scorned by no fault of the respondent.
Getting rid of the "automated" texts, phone calls and MULTIPLE letters from MULTIPLE persons. You guys f'd up the whole process and refuse to take any responsibility. Apologies and return of "processing fee" would be one way to begin to make your mistakes right.
I thought that the mediator was going to look at the defective workmanship. Other than that, it went fine.
There should be a timeframe explanation/clause because the mediator was not happy or extremely helpful when it was taking longer than expected and initially did not want to relay over more counteroffer.
Waiting 30 days for the respondent to respond is to much time for them, when they know they are in the wrong.
Helping with after contractor refused mediation.
Mediator facilitated a resolution. I would have preferred the discussion of risk include both risk impact in dollar terms and risk probability if each alternative.
Something maybe that can be improved is listening to both parties and not just assuming someone is in the wrong. Maybe try to come up with different forms of resolution
I like the way it went.
At least uphold the statutes. Contractors have no reason to meet the client in the middle. They get away with murder.
Continue what you are doing. But this case shouldn't be listed on my profile. He never truly went through the process. We never were able to be part of mediation, and this should be removed from other eyes. Perception is reality and it seems like we are a troubled company
Keeping doing what you are doing.
I would have appreciated more direct interaction with all parties throughout the mediation process. As it stands, I'm left having to rely solely on the mediator's account, which leaves me feeling somewhat out of the loop. Additionally, I had expected guidance on the steps required to execute a Court order, as this is crucial for moving forward.
Please refer to answer on question #2
Unsure! Doing a great job!
the 30 days to respond back to CCB is not enough time to talk to lawyers and get a response back on whether to proceed or not.
Clarity on the process, use a list of bullet points including timelines on the website and correspondence. State that it's going to cost \$50.00, period. (but include a process that makes the cost go to the non-prevailing party.
I think the waiting period seems longer than is needed between the processes.
Respondent initially agreed to the meeting but then showed up late, agreed to a 3-way call, but then back out. Maybe the mediator didn't communicate well enough with the respondent? I'm not sure.
Require contractors to be better qualified by requiring ALL their labor to be trained/licensed/certified in the work they are contracted to do.
Nothing
It seems as though this process totally favors the contractor. I believe as a consumer this shouldn't be a mandatory step in the process before using a lawyer. It seemed like a waste of my money because it's obvious that the board sides with the contractor and not the client.
I think everything went as well as it could under the circumstances. The mediator did a good job.

My case was pretty straightforward and so I have no comment here.
The process needs to be neutral and stop targeting the contractors. It is very clear to myself and many other contractors that the system is designed to help people go after contractors. The mediators have no interest in knowing why us contractors made the decisions that we made. Blackmailing us and manipulating us is not appropriate.
It is a good process and simply didn't resolve the issue in this case.
Everything was executed to my expectations! Very Happy with this resolution ~
Make a packet for how process will go fully explaining what is expected in two-hour session and clearly explain what will happen during exchange and what will happen if you do not meet an agreement. Providing ideas on how to come to an agreement. Mediator provided more information day of then i understood in conversations and letters. Providing tips from mediator experience would be so helpful for everyone involved.
To know that I should have a number ready for resolution.
It would be helpful to have someone qualified to inspect the work. Someone to agree or disagree with the complaints. I also don't see where the contractor is held liable to anything.
Have the ability to fine and remove the contractor's license in wrongdoing right away.
Change the time frame for making a complaint to 18 months rather than one year.
You cannot. I just wish I could have gotten enough money to pay for the repairs.

Collections



**Total Owed v Total Paid is a bit skewed due to the action code PEND08. This is when a licensee pays their penalty before a Final Order is issued. Therefore, the total owed is never entered into Hydra but the payment received is.*

KPM #3: The agency was well under the target maximum for FY 2024 (7/1/23-6/30/24), the agency achieved 29 percent.

Education

CCB CONTRACTOR CLASSES						
2024						
Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendees
CCB Contractor Class	CCB		Virtual	1/10/24	100	
			Virtual	1/30/24	89	
			Live - Bend	1/30/24	20	
			Virtual	2/14/24	58	
			Virtual	2/20/24	66	
			Virtual	3/12/24	125	
			Live	3/19/24	26	
			Virtual	3/20/24	81	
			Virtual	3/26/24	24	
Qtr - 1 Total						589
Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendees
CCB Contractor Class	CCB		Virtual	4/10/24	97	
			Virtual	4/23/24	85	
			Live	5/10/24	27	
			Virtual	5/14/24	81	
		Spanish	Live	5/21/24	30	
			Virtual	5/22/24	53	
			Live	6/7/24	60	
			Virtual	6/25/24	90	
			Virtual	7/17/24	76	
			Virtual	8/6/24	53	
			Virtual	8/14/24	112	
			Virtual	9/4/24	110	
Qtr - 2 Total						874
Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendees
CCB Contractor Class	CCB		Virtual	10/1/24	76	
		Spanish	Live	10/2/24	6	
			Live	10/9/24	40	
			Virtual	10/23/24	110	
			Virtual	11/19/24	107	
			Live	11/20/24	40	
			Virtual	12/11/24	118	
Qtr - 3 Total						497

Various Speakers

Department of Environmental Quality (DEQ)
 Oregon Occupational Safety and Health
 Administration (OSHA)

Division of Financial Regulations, DCBS (DFR)
 Workers Compensation Division
 811

CONSUMER CLASSES

2024						
Class Type	Stakeholder(s)	Taught in another language?	Where?	Date	Total Attendees	Qtr Total Attendees
Mid-Oregon Safety Summit	CCB, OSHA, Other		Live - Bend	1/30/24	100	
Homeowner Class	CCB, DCBS		Virtual	2/12/24	6	
Portland Home Show	CCB, DCBS		Live	2/22-2/25/24	300	
Marion County Business Fair	CCB		Live	2/27/24	20	
Marion County Business Fair	CCB		Live	2/29/24	40	
ScamJam	CCB		Live	3/26/24	50	
Qtr-1 Total						

Class Type	Stakeholder(s)	Taught in another language?	Where?	Date	Total Attendees	Qtr Total Attendees
Consumer Education	CCB, Access		Live	4/23/24	600	
Medford Home Show	CCB		Live	5/3-5/5/24	300	
COBA Home Show	CCB		Live	5/3-5/5/24	300	
Mini Scam Jam	CCB		Live	5/11/24	83	
Boomerama	CCB		Live	5/18/24	100	
Governors Marketplace	CCB		Live	6/5/24	100	
UNETE - How to hire a contractor	CCB - Spanish		Live	6/21/24	20	
CCC Expo	CCB		Live	8/8/24	200	
Qtr-2 Total						

Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendees
Senior Fair Lincoln City	CCB		Virtual	10/1/24	200	
Eugene Home Show	CCB		Live	10/18-10/20	500	
OSHA Spanish Conference	CCB		Live	11/5/24	300	
Homeowner Class	CCB		Virtual	12/11/24	12	
Qtr - 3 Total						1012

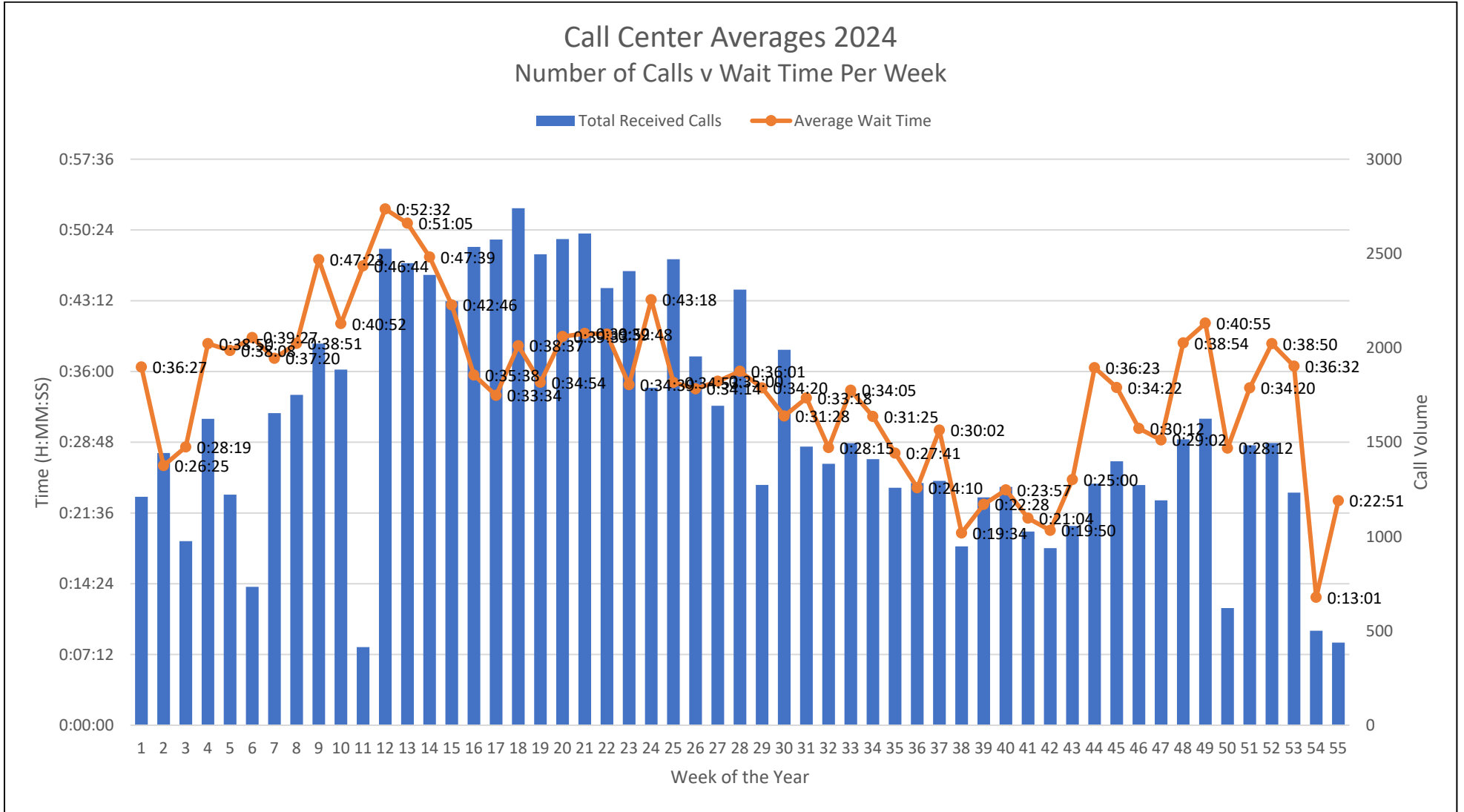
Stakeholders

Oregon Home Builders Association
 LatinoBuilt
 Oregon Office of Attorney General
 AARP
 Mid-Valley Association of Realtors
 City of Medford
 Jackson County Community

Lane County
 Wallowa Town Hall
 City of Portland
 OEM
 Lincoln City Senior Show
 Eugene Home Show
 Oregon Association of Realtors

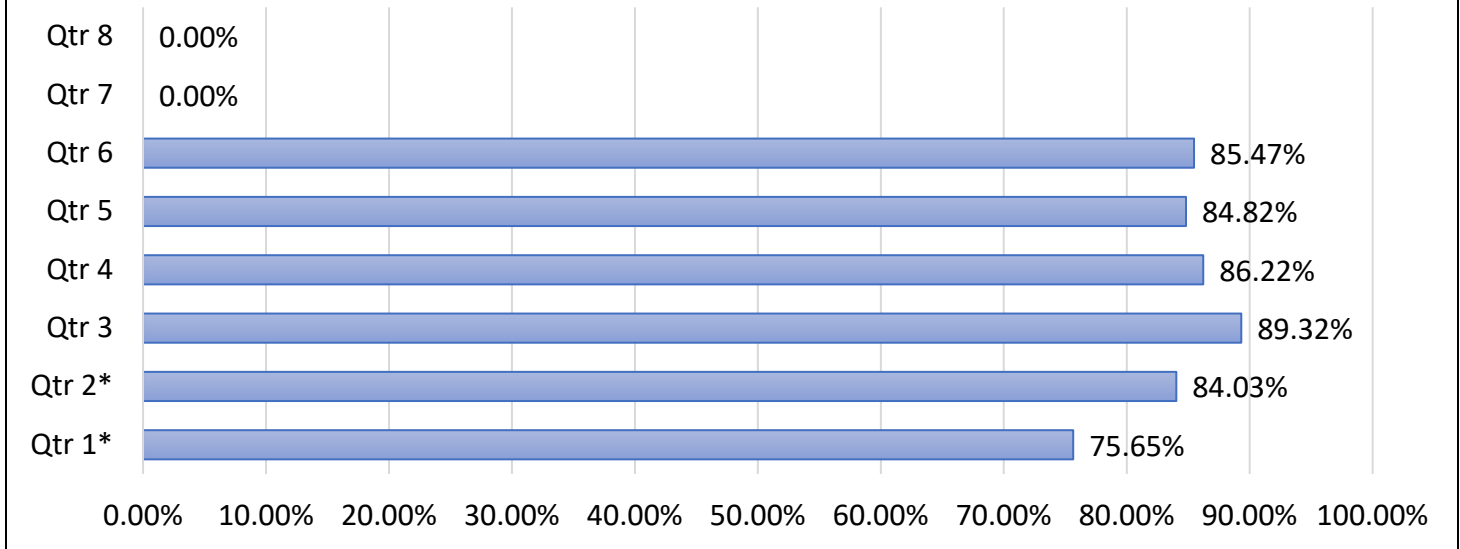
Pre-License Candidates

2024						
Class Type	Stakeholder(s)	Taught in another language?	Where?	Date	Total Attendees	Qtr Total Attendees
How to get CCB license	CCB		Virtual	6/4/24	22	
			Virtual	7/9/24	60	
			Virtual	8/1/24	52	
			Virtual	9/9/24	54	
Qtr-2 Total						188
Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendees
How to get CCB license	CCB		Virtual	10/8/24	36	
			Virtual	11/12/24	63	
			Virtual	12/6/24	35	
Qtr - 3 Total						134



NOTE: The average Wait Time to Answer can vary depending on staff coverage, business days worked, and incorporates the callback feature. Also, "Week of the Year" is not the standard calendar week. A work week may be split into two if it's a new month.

Licensing Survey 2023-2025 Average "Satisfaction" Responses



	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8
Total Survey's Sent via GovDelivery	6836	6940	6566	8023	7187	6078		
Engagement Rate (email received/opened/links clicked)	72%	86%	79%	77%	79%	81%		
Total Responses Received	*didn't collect summary data for Q1.	482	295 *Survey was not pulled at the end of Q3. Combined response for Q3 & Q4.		54 *Survey was not pulled at the end of Q5. These responses are only for the month of Sept. '24.	190		

Q6 Licensing Survey Comments

I was not able to renew our CCB license online. I called in and was helped by the friendliest and most helpful customer service rep that I have encountered in a long time. I believe her name is Darla.? At any rate, she was fantastic and helped me process the renewal ASAP.

Although I renews online, I did call in to speak to someone for clarification. Adam went above and beyond to help me understand and complete all the information as needed. Greatly appreciated his info and understanding!!

This is just information. I have been a licensed contractor for many years. I know that I must complete the required Oregon Contractors Education Courses as well as renewing my insurance policy in a timely manner for license renewal. I completed the required educational courses in early August. I also contacted my insurance company in August and paid my premium that month. Unbeknownst to me, the insurance company waited until September 20,2024 to notify CCB for the updating of my policy. When I received the post card notification for license renewal time from CCB, I tried to log-in and complete the process. I got lost trying to log-in, so I called the CCB number and asked for a paper copy of the renewal application. It was mailed to me on September 11, 2024. I received it on Sept. 13, 2024, and filled it out, included a check for \$ 400.00 and mailed it back that same day. That check was processed on Sept. 20, 2024. I anticipated that my license renewal would come in the mail before the expiration date of October 2, 2024. When it did not arrive as anticipated, I called CCB again on Oct. 2, 2024, to check on the application to see if I had completed everything that was needed for renewal. The lady that answered did some checking and said that everything

was fine, and it would be mailed out on Thursday. I recognize that the CCB probably processes thousands of applications on a daily basis so I will be patient. Thank You. George D. Potter, CCB # 86443.
Hi, and I am sure other contractors would greatly appreciate if the CCB could provide a simple 30-day courtesy notice electronically to contractors notifying them that their license is due to be renewed within the next month.
The lady, I can't remember her name, was a TREMENDOUS help. I hope all ccb employees are as kind and helpful as she was!!
I have a master's degree, I used to build websites and write computer code. Your website is a disaster to try to renew. Clicking on links sends you down rabbit holes instead of where you want to go. You have to EMAIL you class certifications, that feels about 30 years behind the times, why can't an individual UPLOAD their own file. This would automate the process and not require a human to have to DUPLICATE the same process. I feel the technology of your website is dated. Please get with the times. I waited on hold for an hour to never get my questions answered. I could not proceed with the online renewal until my files had been uploaded. Why is this depended on a human? It delayed me and stalled me from being able to proceed with my renewal. Again, for someone who understands how websites are built from scratch, the navigation and process is cumbersome. If I wasn't as intuitive or if English was a second language, I can only imagine the frustration and challenges others must also experience. Please make it user friendly. Michael Westom, Westom Home Services LLC. CCB#232852. 503-539-5407.
It went very smoothly
The online renewal process was nice, easy and fast.
Most questions in this survey did not apply to my renewal.
Thank you for all the help! It was very Easy to get everything done!
The CCB violation and discipline staff I do not feel do Theron job very well. There are many violations that get ignored "because they aren't life threatening violations". I don't feel the increase in fees are valid as enforcement of violations are ignored frequently. THE VIOLATION AND ENFORCEMENT TEAM NEED TO BE MORE ACTIVE AND MOTIVATED TO STOP PEOPLE WHO DELIBERATELY VIOLATE CCB RULES/ LAWS!
\$400. . . My children didn't eat for days because of you
The Contractor Control Bureau is just a bunch of money hunting regulators! You provide nothing for upstanding Contractors. Under the notion that you " level the playing field" your main focus is on Contractors and making them comply to laws, regulations and fining them. Although I have witnessed your money hunters harass a homeowner and his son in law at length because the son in law was working on his garage. Oregon is in steep decline, people and businesses are leaving. They are taking their talents and money with them. If it isn't already government will be the biggest employer in the state and the only entity investing moneys. Your agency is parasitic to the construction industry and as our state slowly dies under total democrat control the parasites will either have to become more aggressive or die back. What will the CCB Do?
Very smooth license renewal process. Thank you.
I would like to thank the lady who helped me over the phone because she did an excellent job and was very kind.
10/10 thank you!
Appreciate Adam's personal touch in allowing me to have the connection points to get my information to him in a timely manner and get my license turned around. Appreciate the kick in the butt too need to be a little more proactive. Thank you all
Great process!
The CCB has always been very help to me and my company. Thank you from Top Notch Drywall, LLC
On-line renewal fast, convenient, and easily done
Satisfied

It would be helpful to be able to obtain a copy of CCB License online when login to account
I was unable to reach the CCB by phone at all for several days which was a little nerve-racking, as my license was going to expire soon, and I couldn't reach anyone to answer my questions about being unable to log in to the website. Luckily, I was able to reach someone by phone just a few days before my license was going to expire, and they were able to help me. Whew!
Had to mail check for lead based paint renewal. Online would improve the process.
I have called multiple times and waited over an hour to speak with someone. When I finally reached a representative, the call was disconnected. I also left a message requesting a callback but never received one. Additionally, I received a notification regarding a document that was illegible. By the time I corrected it and resent it, it was considered expired, despite my repeated attempts to send the correct document to the proper location. Unfortunately, no one was able to process it in time.
OCHI payments cannot be made online and CEU certificates for OCHI cannot be submitted online.
If you go online, it gives you no information as to why your license is not being renewed. You have to wait for a letter or call in. When you email documents it's just to a generic email and you have no idea if it was received, and no one responds to it. It would be really helpful if someone at least responded that it's the right documents or not.
Phone contact is next to impossible.
Adam was NoKaOi!
The application process should not take so long for those that have or have had a license. The endorsement chart is not as clear so the extra hold on my new app was due to the wrong bond amount. However! The person handling it was able to get it to me the same week that I sent in for a larger bond amount. Overall ccb is getting better so keep it up! Thanks
Easy process to renew online
Being able to walk into your office and apply for my license was a major step for me. I dreaded trying to do it online, I had been told if I made a mistake then I'd have to pay to amend the application. I couldn't find whether this is true or not but just being able to walk in and go over it with the guy at the counter was a major convenience for me. I hope there will always be an option to do business in person and over the counter.
It would be nice to get info about approximately waiting time after submitting application. Thank you!
Renewed online and then talked to an agent with questions. Agent answered all my questions and speed up the acceptance of the renewal. Very pleased!
I tried to reach out because my CCB license card never arrived, and I emailed about a month ago and have yet to receive a response.
The customer service rep was fantastic!
The stuff at the front desk were very kind and helpful
Online courses from CCB and providers need to have selections for sole proprietors only.
Thank you!
Thank you for giving me plenty of time and advanced notice. As we are all busy I was happy I wasn't in a rush to complete the renewal
The process use to be able to be completed the same day and only cost \$200
Anytime I call, the people are extremely helpful and polite. I truly appreciate it. Thank you 🙏
The team was great with me, I really appreciate it your support, thank you so much
Cost are getting higher
Renewal: required courses required for renewal that are not with CCB are a bit more complicated to know what applies as the courses listed on the CCB website don't match the exact tiles on the 3rd party websites.

I was having issues with our RMI for renewal and called to get an answer. I called 3 different times. Each time I was on the line from 1 to 1 1/2 hours waiting. Totally understaffed. Then when I did get through, I got 3 different answers from 3 different people. I finally dropped the RMI issues, renewed and will get the RMI changed over the next few weeks.
I am very pleased with miss Kerri she is very helpful. Thank you.
Great system, super easy.
Thank you for your helpfulness!
Great time frame on getting my license, thank you
As my first time renewing my license the staff member helps me go through the paperwork to make sure that I did everything correctly. I am very grateful
Continue to be unsatisfied with the entity of Oregon CCB. A \$400 renewal fee that's all done online. What does this money go to other than just providing a desk job for folks that are more on the customer side than the Contractor? Haven't ever felt that this entity helps to support the people they "represent".
Always appreciate everyone involved in handling our license renewals.
Adam and Jason were a big help.
It's always so easy with you guys! Thank you!
I did everything online and did not engage with any staff - it was easy and straightforward.
Thank you!
I feel that businesses getting their license for the first time should be given a grace period to update contracts, ads, and vehicle graphics. I also feel that the NASCLA Manual and the Training course should inform applicants that there is no time frame specified regarding how much time is allotted to have ads, contracts, and graphics updated with their CCB # after it is issued.
New license.
As contractors it would be awesome to take the LBPR renewal class online. Thanks.
Every encounter with CCB staff, either on the phone or via email, was very helpful and courteous.
I submitted Personnel Change Request Forms on three different occasions two different ways and the change has still not been made. I received no feedback from any CCB personnel on any of my attempts to contact them on why the change hadn't been made. When I called CCB to ask for assistance, the representative was friendly but couldn't tell me why my request hadn't been processed or even responded to. Not to mention, I sat on hold for over an hour before opting to get a call back that finally came an additional two hours later. This whole process has been unnecessarily difficult and has not even been resolved.
The call waiting time is super long. Customer service is great, but waiting 2-4 hours for a call back is not.
First a complement to your staff and organization, then comments for the education folks: 1) As usual, VERY satisfied with my contact with CCB staff. She went above and beyond helping me renew timely, even though I should have done my CEs earlier. As I told the staff member when we talked, I'm not a fan of government sticking their noses in my business, but your noses are welcome. 2) I wanted to do only Trade courses, so only used that part of the Approved Content function. It could use improvement in two respects: First, and this is largely down to the industry course providers - it was difficult to coordinate what was approved with courses provided (my experience was with Simpson Strong-tie). I did two half hour courses, then got an email from Simpson that those were not CCB approved. If you have communication with providers, it would be good to give them a poke with a sharp stick about making it simple and straightforward to get to their courses and to show individually it they're CCB approved. I tried to go to the APA site, but gave up when their process wasn't simple - repeatedly didn't take me to where the link button said it would. Hopefully they will care about this. Second, again my experience was with Simpson, I think many more courses should be on your approved list. The two I took that weren't were about load paths in shear walls and are definitely good knowledge for builders. I've been doing this for a long time and have done quite a lot of structural remediation and some expert witness work with structural engineers, so I'm pretty knowledgeable as a

layman about structure, but have been appalled over the years at how ignorant many contractors are about how structure works (in pretty dangerous ways). If this is of interest, feel free to give me a call - I feel strongly about good contractor education and a conversation might be useful to you.

The Continuing Education was so informative and exciting. Last but not least a shout out to the CCB team who walked me through the process of renewing my license with so much care and concern. One employee in particular, Adam, who made sure my renewal processed in time. I, Nathaniel C. Hartley, would like to express the excellent service received from the Oregon CCB.

CCB printed WRONG YEAR EXPIRATION DATE ON OUR CARD DEC 31, 2025, INSTEAD OF DEC 31, 2024, KEEP GETTING MESSAGES & WARNINGS FOR 2 MONTHS

Website can be confusing for renewals. Like to see it more streamlined.

Honestly, I'm challenged by most what used to be called paperwork on the internet. At my age of 67 I prefer hard copy forms mailed to me that I then promptly fill out and mail it in. I rarely look at my computer and this year I missed my renewal notice on the internet likely due to the overabundance of junk mail. I wish I could get old fashioned snail mail notices and CCB news printout.

Being a painting contractor, there are very few resources for applicable courses for us. When I tried to seek out my own learning, many of the classes were not accepted. It would be nice for small businesses, with no employees, to have more resources.

I didn't have a credit card due to it being lost so I had to mail a check. the check cleared on the 6th of December, and I did the renewal process online. The wait times to call are over an hour. The first time I called I waited an hour and was disconnected. That is why I paid with a credit card even though you cashed the check because I was worried about my license not renewing on time. The process was cumbersome.

OREGON CONSTRUCTION CONTRACTORS BOARD

License System Replacement Project

Project Status Report

As of January 31, 2025

Project High Level Status

CCB continues to prepare for the procurement and implementation of a License and Enforcement System Modernization. The scope of the Licensing and Enforcement System Modernization is to replace all disjointed systems currently being used and provide one system where staff can see the entire history of a license including documents uploaded related to a license. The system must be user friendly and provide licensees and other users the ability to serve themselves through online capabilities. CCB anticipates that the implementation of a modern system will bring multiple opportunities for business process reengineering.

The Department of Administrative Services, Enterprise Information Systems (EIS) requires agencies replacing major information systems to pass through a series of Stage Gates in order to ensure the success of such projects. CCB received notification from DAS EIS that Stage Gate 2 has been approved.

Stage Gate	Purpose/Documentation Required	CCB Percentage Complete	Start Date	Estimated/Actual Completion Date
1	Origination and Initiation	100%		December 2023
2	Resource and Solution Planning and Analysis (CCB has to submit an updated Risk and Issue Log)	95%	November 2023	January 2025
3	Implementation Planning	0%	January 2025	When vendor selected
4	Execution (Implementation)		No estimate – need Vendor selected to start	

Milestones and Accomplishments to Date (1/31/2025)

- CCB Received official endorsement of Stage Gate 2 in January, 2025. DAS EIS and System Security approved CCB's requirements.
- DAS Procurement has the draft RFP and will be finalizing for release.
- Continue to help prepare staff for the change that will be happening.
- Continue to document processes in Use Case Format.
- Started looking at data, rules to be revised, and policies to be prepared for implementation. A list of tasks is being worked.

Next Steps

- Release RFP after DAS Procurement finishes their work.
- Continue work on Use Cases with SME's
- Start on Stage Gate 3 documentation
- Continue to work on cleansing data and make decisions on how to deal with things during implementation.

Schedule Status

- Budget request presented February, 2025
- Overall Project Completion prior to June 30, 2027

Budget Status

- Cost estimates have not changed
- Once budget approved by legislature and actual spending begins, this area will provide more detail

Construction Contractors Board



Agency Budget

2025 - 2027

Senate Bill 5509



Agenda



1. “What we do, how we do it.”
2. Program overview
3. Budget structure
4. 2025-2027 budget priorities:
 - a) POP 102: Fee increase – First since 2010
 - b) POP 101: Database replacement – First since early 90’s
 - c) Other POPs
5. Conclusion and questions



CCB Structure



Board – Staff – Customers

- Nine-member board appointed by Governor, confirmed by Senate.
 - Three residential contractors
 - Three commercial contractors
 - Two Public members
 - One local government representative
- 59 permanent staff providing license, enforcement, education, dispute resolution and administrative services.
- Support approximately 50,000 licensees.
- Protect all Oregon consumers of construction services and provide support for worker protections.



What We Do: The 3 C's



CONSUMERS

- CCB **protects** Oregon consumers by licensing contractors, enforcing standards, resolving disputes and educating consumers about successfully working with contractors.

CONTRACTORS

- CCB **supports** responsible licensed contractors through pro-active statewide enforcement, education and streamlining the path to compliance.

COOPERATION

- CCB **leverages partnerships** with other agencies to optimize service delivery and provide value-added programs.



How We Do It



Sustainable Financial Management

- **Background:** Revenue is heavily dependent on economic conditions.
 - More than 90% of operating revenue comes from contractor license fees.
- **Approach:** Ongoing (daily) monitoring of actual revenue and reserves:
 - **Revenue** drives adequacy of consumer protections and customer service.
 - **Reserves** support continuity of services and critical investments.

Accountable Service Delivery

- **Background:** Regularly survey both consumers and contractors:
 - All survey comments are discussed and published in public board packets.
- **Approach:** Measure performance – adjust services without increasing operational cost:
 - **Modernize** systems and processes to operate more efficiently.
 - **Improve productivity** through education and cross-training.



CCB Programs



Licensing – 19 FTE

- Process and screen new applications (325-450 monthly)
- Renew existing licensees (1,300 – 2,000 monthly)
- Update insurance and bonds (2,000 monthly)
- Contractor Call center (300-400 calls daily)
- Managing approximately 50,000 licensees
- **Modernizing:**
 - Call-back option on phone queue improves customer experience.
 - Online portal for new applications, cut processing time significantly.
- **Accountable Service Delivery:**
 - Customer service rating – 80% positive (**KPM #7**).
 - Improved to **86%** post modernization enhancements (noted above).

CCB Programs



Field Investigations and Compliance – 17 FTE

- CCB's enforcement program is
 - Statewide – Investigators cover every region of Oregon.
 - Responsive – Reports investigated within 24-48 hours.
 - Balanced – Education for harmless errors, penalties for public harm.
- Identify, investigate and prevent unlicensed work.
 - Field investigators: Visit 8K Oregon jobsites annually.
 - Compliance officers: Process cases and work to gain compliance.
 - Timely processing goal – Slightly above 40-day target at 49 days (**KPM #4**).
- **Cooperation:** License check partnership with Building Codes Division.
 - Maximizes use of public resources and reduces government duplication.
- **Modernization:** Remote investigations pilot program.
 - Expands the reach of our enforcement resources.
 - Use remote investigative techniques without need for onsite presence.



CCB Programs



Dispute Resolution – 7 FTE

- Mediate disputes between consumers and licensed contractors.
- Voluntary alternative to costly and time-consuming court process.
- 70% success rate when both parties participate.
- 89% of participants rate process fair and impartial (**KPM #6**).
 - **19%** increase from 2023 survey ratings.
- Courts still available if mediation fails.
- Bond available for unpaid judgments.
- **Improve Productivity:**
 - Cross-train investigators for more timely mediations.
 - Expanded use of scheduled phone mediations.



CCB Programs



Consumer & Contractor Education – 4 FTE

- **Consumer Education Program**
 - Educate consumers about legal protections and best practices.
 - Deliver topical webinars – winterization, insurance claims, avoiding scams.
 - 24% increase in public awareness – 78% **(KPM #1)**.
- **Contractor Education Program**
 - Deliver training on legal requirements and resources for contractors.
 - Rely on agency partners to provide contractors expanded regulatory picture.
 - Initiated monthly workshops for those planning to become a contractor.
- **Cooperation:** Partnerships are key to delivering value:
 - Avoiding disaster scams (DOJ, DFR and CCB).
 - Provide contractors a full regulatory picture (OSHA, DEQ, DFR).



CCB Programs



Administration and Central Services

- Administration, Policy and Human Resources – 4.5 FTE (.5LD)
 - Directs agency consistent with mission and strategic priorities.
 - **Improve productivity:** Focus resources to customer-facing operations.
- Business Services and Budget – 4 FTE
 - Budget development and execution; ongoing revenue analysis and projections
 - Procurement, contract administration, cashiering, mail etc.
- Information Technology – 4 FTE
 - Develop functionality that supports efficient service delivery
 - **Modernization:** Move to state data center (SDC) allows focus on areas that have direct customer and operational benefit.



Protect and Support



“Multi-layered” Approach

- **Consumer outreach and education:**
 - Information Resource – Learn how to protect valuable investment.
- **Pre-License support for contractor applicants**
 - Pre-license workshops streamline process & reduce errors/delays.
- **Initial license application screening**
 - Stop contractors with history of debt/violations from returning.
- **Verifiable license history**
 - History includes complaints, violations, prior licenses etc.



Protect and Support (contd.)



- **Proactive statewide enforcement**
 - Statewide enforcement presence in the field.
- **Financial protections**
 - Liability insurance and workers compensation.
- **Direct consumer recovery**
 - Surety bond can be a source of recovery for unpaid debt.
- **Dispute resolution**
 - Required notice prompts most contractors to resolve issues.
- **Contractor education and support**
 - CCB has services to aid contractors prior to and after licensing.



CCB Budget Structure



Revenue – 100% Other Funds

- **Operating Revenue Breakdown:**

- Contractor License fees: 91%
- Civil penalties: 7%
- Miscellaneous charges: 2%
- TOTAL: 100%

- **Revenue is tied to economic conditions:**

- Paying a license fee is an economic decision, made by a business.
- Monitor economic activity because it may affect license activity.
- Closely monitor license activity, because it materially affects revenue.



How Are We Doing?



Status: On Target

Revenue – Sustainable Path

- First fee increase since 2010 ensures sufficient revenue based on existing staffing levels – Senate Bill 5510 and POP 102.

Reserves – Sufficient to invest in future

- Support critical IT system replacement – POP 101.
- 2025-2027 projected ending fund balance: 4.64 months.
 - Assumes approval of fee increase as well as \$1.5M license system replacement.

Service Delivery – Improving service without adding cost

- Improvements in customer service measures achieved through efficiency and new tools without adding long-term operational costs.



2025-2027 Budget



Governor's Recommended Budget: \$23.3M

- **Top Priorities**

- Ratify board-adopted fee increase.
- Approval of request for critical IT investment.

- **Guiding Principles**

- Modernize programs and systems to support efficiency and long-term cost control.
- Continue to maximize existing resources in support of improved service delivery.

- **2025-2027 – Key points to address:**

- Staffing, Revenue and Service Delivery
- Basis for fee increase and expected outcomes
- IT Replacement Project
- Additional POPs



Agency Staffing



Keeping up with growing customer base

- Streamline processes and add tools to improve efficiency and customer experience:
 - Moved to simple online submission for new applications.
 - Remote investigations lengthens reach allows investigations to proceed remotely.
 - Scheduled phone mediations for more timely resolution of claims.
 - Call-back feature – reduces active hold times.

2025-2027 GRB Staffing: 59.5 FTE

- Retains existing staffing.
- Adds .5 FTE limited duration project manager (system replacement).



2025-2027 Priority 1: Revenue



Stabilize Revenue to Support Service Continuity

- What did we do?: Raised two-year license fee from \$325 to \$400
 - Implemented on renewals beginning July 2024
 - Implemented for new applicants beginning July 2025
- Why? **COST – PRICE – OUTCOMES**:
 - Since fee was last raised in 2010, operational **COSTS** are up more than 55%
 - The **PRICE** paid by contractors has not increased prior to board action in 2024.
 - Inaction would negatively impact **OUTCOMES** for contractors and consumers.
- Context: CCB is a “Fee-for-Service” Agency:
 - Over 90% of operating revenue comes from licensed contractors
 - Revenue directly drives adequacy of consumer protections and customer service
 - Board and industry voiced support for ensuring strong consumer protections and level playing field supported by CCB programs.
 - Board and industry also voiced support for greater predictability of future increases and board is working with industry to be responsive to that request.



2025-2027 Priority 2: Modernization



Modernization is Critical to Future

- What are we proposing? Replace 1990's era database with modern commercial product.
 - Built the reserves to ensure project completion.
 - Do the preparation, planning up front to make project successful.
 - Agency received Stage Gate 2 Endorsement from DAS – January 2025.
- Why? Current system is antiquated, inefficient and at risk of failure
 - Ties the agency to archaic paper processes and methods – higher staff costs.
 - Limited ability to provide improved or enhanced services to customers.
 - Limited ability to utilize data to make data driven decisions.
- Background on POP 101:
 - 2025-2027 Estimate: \$1.5 Million, primarily on implementation costs.
 - Annual maintenance and hosting estimated \$190K - \$250K.
 - Estimates based on multiple responses provided by potential vendors.



Additional POPs



Move IT Hosting to State Data Center (POP 104)

- Outsources infrastructure hosting to experts.
- Allows agency to dedicate scarce IT resources to:
 - Administration of new system
 - Forward-facing business operations
 - Enhancements that benefit consumers and contractors

Personal Services Adjustments (POP 105)

- Adjusts limitation in line with past and expected spending.
- Combination of:
 - Overtime, temporary, differential staffing that is consistent with past spending
 - Adjustments to ensure agency may hire at levels consistent with past hiring.



Conclusion



What We Do

- Consumers, Contractors & Cooperation

How We Do It

- Sustainable financial management
- Accountable Service Delivery

Strategic Priorities

- Modernize programs and systems to support improved service delivery, efficiency and long-term cost control.
- Continue to maximize existing resources in support of efficiency and improved service delivery.



CCB Leadership



Management Team

- **Chris Huntington**, Administrator
- **Vena Swanson**, Enforcement Manager
- **Dana Zeimantz**, Licensing
- **Leslie Culpepper**, Communications and Education
- **Noel Magee**, IT Manager
- **Heather Parker**, Senior HR Business Partner
- **Sanya Kite**, Board Supervising Executive Secretary



CCB Board Members



- **Dylan Bochsler, Chair:** General Contractor, large commercial (**Stayton**)
- **Eric Olsen, Vice Chair:** General Contractor, residential (**Monmouth**)
- **Rosa Martinez:** General Contractor, large commercial (**Eagle Creek**)
- **Abel Carbajal:** General Contractor, remodeler (**Independence**)
- **Nate Gerding:** General Contractor, large commercial (**Corvallis**)
- **Deb Flagan:** General Contractor, residential/small commercial (**Bend**)
- **Brent Landels:** Public Member (**Bend**)
- **Sean VanGordon:** Local Government (**Springfield**)
- **Van White:** Public Member (**Portland**)



Questions?

Chris Huntington

503-934-2184

chris.huntington@ccb.Oregon.gov

CCB Website

<https://www.oregon.gov/ccb/pages/index.aspx>



Memo

To: CCB Board Members

From: Heather Parker, Sr. Human Resources Business Partner

Date: 02/17/2025

Subject: 360-Degree Evaluation for Chris Huntington (Due by June 30, 2025)

Dear CCB Board Members,

In order to meet Governor Kotek's expectations that each agency Director be evaluated every 2 years and as part of our commitment to continuous improvement and effective leadership, we will be conducting a [360-degree evaluation](#) for Chris Huntington. This comprehensive evaluation process will gather feedback from various participants, including direct reports, peers, and external partners, to provide a well-rounded assessment of the director's performance.

Evaluation Process:

1. Preparation:

- *Identify evaluators:* We will select a diverse group of 12 – 15 evaluators who have regular interactions with the director. This includes direct reports, executive team members, peers, board members, and external partners.
- *Communication:* An email announcement will be sent to all selected evaluators, informing them of their participation and providing instructions on how to complete the evaluation.

2. Evaluation:

- *Survey:* Evaluators will be asked to complete a confidential survey that includes both quantitative and qualitative questions. The survey will cover key areas such as leadership, communication, decision-making, and overall effectiveness.
- *Timeline:* Evaluators will have two weeks to complete the survey. Reminder emails will be sent one week prior to the deadline. Evaluations are scheduled to be sent out the first week of March 2025.

3. Completion:

- *Data Collection*: The responses will be collected and aggregated into an executive summary. This summary will highlight strengths, areas for improvement, and actionable recommendations.
- *Review*: The executive summary will be reviewed by the board and shared with the director. A follow-up meeting will be scheduled in April 2025 to discuss the results and develop a plan for addressing any identified areas for improvement.

Next Steps:

- The evaluation process will begin on 03/01/2025 and conclude on 04/30/2025.
- If you have any questions or concerns, please feel free to contact me directly at heather.parker@ccb.oregon.gov or 971.718.1329.

Thank you for your participation in this important process. Your feedback is invaluable in helping us support and develop our agency's leadership.

Sincerely,

Heather M. Parker, SCHR P

CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600
PO Box 14140
Salem, OR 97309-5052
503-378-4621



Memorandum

To: Construction Contractors Board
From: Dana Zeimantz, Licensing Manager
Date: February 26, 2025
Subject: Licensing Report

Project Update:

Licensing staff continue to participate in reviewing decision briefs, software requirements and developing use cases for the upcoming system replacement. This now includes data clean up in preparation for data migration to new software.

Began coordinating with Dispute Resolution unit for bond validation project

Current Quarter Highlights:

Top 3 reasons for customers calling Licensing are: Informational, Renewal and New Application status.

For applications received in January, that were also issued in January, the processing time was 8 days.

Agency compliance officers and manager participated in annual Lay Rep training presented by Department of Justice.

Manager and lead worker participated in imaging software training.

Completed 19 quarterly performance feedback meetings with Licensing staff to review last years' performance and set new goals for the next quarter.

CONSTRUCTION CONTRACTORS BOARD

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PO Box 14140
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503-378-4621
503-373-2007 FAX



Memorandum

To: Construction Contractors Board
From: Noel Magee, IT Manager
Date: 26 February 2025
Subject: Information Technology Report

Ongoing Activities

There remain two primary focus areas for IT. The first and most immediate is the move to the State Data Center (SDC). The second area is the new system replacement activities. During this interval most retention and cleanup efforts have slowed in favor of SDC move activities and getting the new system replacement project through the next requirements, Stage Gate 2 (SG2) so that the RFP can go out. SG2 will likely be signed off by the date of this meeting.

Move to SDC:

- 1) A great deal of work to be done to get the "landing zone" at the SDC prepared so that it will accommodate CCB needs.
- 2) Primary control server being built and merging existing control (Active Directory) values over.
- 3) Networks have some very specific needs for CCB that we are working through. These also may be complete by the date of this meeting.
- 4) In Feb or early March we should be moving or have moved development servers into the SDC area.

This Licensing System Replacement:

- 1) documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward.
- 2) Software development to implement the retention specifications during this period although it will take some months to complete. On hold waiting for resource.
- 3) Requirements are being reviewed again by each section and IT. This will further refine and clarify what we want to achieve.

- 4) Documentation under review for SG2 approved by procurement, security still pending.

We're reporting good numbers on the Security metrics and they are back down where we prefer them to be.

➤ **Security reported status - Reported monthly by EIS/Enterprise Security Office (ESO)**

- ◆ The state numbers may be confusing. This percentage is arrived at by comparing the number of vulnerabilities found to the number of systems that have a vulnerability. So a single system with 2 critical vulnerabilities would rate 200%. Thus 155% means that, on average each vulnerable system has 1.55 vulnerabilities.
- ◆ During the current period our security numbers came back in line with our ordinary range.

- ◆ **06 January 2025**
 - 99% of systems scanned (statewide 91%)
 - 32% have critical vulnerabilities (statewide 59%)

- ◆ **04 November 2024**
 - 97% of systems scanned (statewide 92%)
 - 33% have critical vulnerabilities (statewide 43%)

- ◆ **02 September 2024**
 - 96% of systems scanned (statewide 91%)
 - 37% have critical vulnerabilities (statewide 45%)

- ◆ **05 August 2024**
 - 98% of systems scanned (statewide 91%)
 - 46% have critical vulnerabilities (statewide 62%)

- ◆ **03 June 2024**
 - 96% of systems scanned (statewide 91%)
 - 35% have critical vulnerabilities (statewide 77%)

- ◆ **01 April 2024**
 - 97% of systems scanned (statewide 91%)
 - 39% have critical vulnerabilities (statewide 38%)

- ◆ **21 February 2024**
 - 95% of systems scanned (statewide 91%)
 - 37% have critical vulnerabilities (statewide 45%)

- ◆ **02 October 2023**
 - 95% of systems scanned (statewide 92%)
 - 41% have critical vulnerabilities (statewide 57%)

- ◆ **04 September 2023**
 - 94% of systems scanned (statewide 91%)
 - 78% have critical vulnerabilities (statewide 91%)

- ◆ **05 July 2023**
 - 93% of systems scanned (statewide 90%)
 - 55% have critical vulnerabilities (statewide 69%)

CONSTRUCTION CONTRACTORS BOARD

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Salem, OR 97309-5052
503-378-4621



Memorandum

To: Construction Contractors Board
From: Leslie Culpepper, Communications and Education Manager
Date: February 13, 2025
Subject: Outreach and Education Program update

Education Activities

- **CCB 3-hour Contractor Webinar** – January 22 – 105 contractors
- **CCB 3-hour Contractor Webinar** – January 7 – 55 contractors
- **CCB 3-hour Contractor Webinar** – December 11 – 113 contractors

Outreach Activities

- **How to Get a CCB License Webinar** – January 31 – 75 attendees
- **Mid-Oregon Safety Summit** – January 27-28 - ~300 contractors
- **How to Get a CCB License Webinar** – December 6 – 32 attendees

Update

- **Upcoming Home Improvement Month** – This March will be the Education section's first Home Improvement Month, to be advertised in a press release and through the homeowner newsletter (which currently has a circulation of approximately 23,500). The newsletter is currently written and will be released toward the end of February. During home improvement month, CCB will offer three educational homeowner/consumer webinars.
 - **Door-to-Door Sales: What to Do When the Home Improvement Comes to You** - March 4
 - This consumer protection webinar addresses the issue of door-to-door sales. Many construction scams start with this sales technique. The webinar will ask the question, how can you tell when it's a scam and when it's legit? The presentation will discuss how consumers can protect themselves from scams and how to use CCB resources to look up contractor.
 - **Fire Hardening Webinar** - March 18
 - This webinar will feature a presentation from Building Codes Division about how consumers can harden their home against fires. At the end, CCB will present on best practices for hiring a contractor to do the work.
 - **Choosing a Real Estate Agent, their Duties to You, and What to Do If Things Go Wrong** - March 27
 - This webinar will feature a presentation from Oregon's Real Estate Agency (REA). Speakers will provide consumers who are buying and selling a home with tips for choosing an agent and will discuss what to do when things go wrong. At the end, CCB will present on working with contractors to repair a home during the buying and selling process.
- **Toolbox newsletter** – Education section released the Toolbox to contractors on January 31st, it is attached to this memo.

TOOL BOX

January 2025



Construction
Contractors Board

PO Box 14140
Salem, OR 97309-5052

Phone: 503-378-4621

Fax: 503-373-2007

www.oregon.gov/ccb

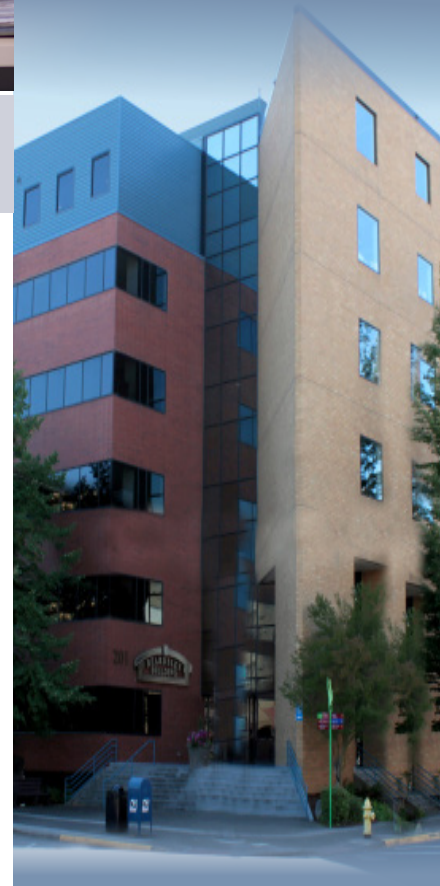


Be Aware of Scammers Posing as CCB!

Recently, a contractor contacted CCB to say that they received a phone call from someone with an out-of-state number, posing as a CCB representative. The person on the line told the contractor their license would be expiring soon. They asked the contractor to make their renewal payment over the phone. Fortunately, the contractor did not choose to give the person on the phone their credit card information. It was a scam.

The contractor above probably saved themselves from the scheme because they were suspicious of the out-of-state number. Many would also know that the CCB doesn't call contractors out of the blue to collect payment over the phone.

We live in a time of many scams. Scam artists use creative tactics to extract information from contractors – information such as their debit card numbers, bank account information, social security numbers, and more. Unfortunately, we can't anticipate every potential scam, nor can we tell contractors everything they should and shouldn't do to protect themselves.



We can provide you with tips to help you make smart choices and avoid situations that could lead to scams.

- Use strong passwords. Online accounts like your Angi listing can be hijacked by scam artists. These scam artists can replace your information with their information, thereby diverting your customers to them. This has happened. Use strong passwords and change them regularly to help keep your online accounts safe.
- Stay informed. Read the Toolbox, where we periodically alert contractors to new scams affecting licensees. Check out Oregon DOJ's Scam Alert Network for updates on new scams. Monitor your local news, too, for articles by consumer watch dogs.
- Be careful with links. In the recent past, contractors have received emails falsely claiming to be from CCB. These emails contained malicious links. Watch for warning signs that an email is not legitimate:
 - o The text contains obvious spelling errors, typos, and grammatical errors
 - o Sender email address is disguised to look legitimate. When you hover your mouse over the email address, the true email is often revealed to be non-legitimate.
 - o The email comes out of nowhere and is unexpected.
 - o The email encourages you to click a link to make a payment.

When you receive an email or phone call from CCB, if you're not sure whether it's legitimate, don't hesitate to contact CCB directly. Call us at 503-378-4621.



Need 3 Hours of CCB Credit? See Our Winter/Spring Schedule!

Most residential contractors must take 3 hours of CCB continuing education to renew their license. Get your 3 hours in with our live webinars! Here's our new winter/spring schedule:

Class Date	Class Type	Speakers	Sign Up
Tue Feb 18	Virtual	CCB, DEQ	click here to sign up
Tue Feb 25	Virtual	CCB, 811, Workers Comp	click here to sign up
Tue Mar 11	Virtual	CCB, DEQ	click here to sign up
Tue Mar 25	Virtual	CCB, Workers Comp, Paid Leave	click here to sign up
Tue April 8	Virtual	CCB, DEQ	click here to sign up
Wed April 30	Virtual	CCB, OSHA, 811	click here to sign up

For contractors who have limited access to Internet: CCB will work with all contractors who are unable to fulfill their 3-hour class requirement online. Please contact the CCB education section at 503-934-2227.

You can also [log in to your account or create an account](#) to take our classes on-demand.



Want One More Reason to Sign Up for a Live Webinar?

CCB education section creates a new PowerPoint presentation every two years, so contractors who attend our live webinars have access to new, up-to-date information. Our new presentation for the 2025-2027 period just debuted in December! If you haven't attended one of our webinars recently, this is the perfect time to check out our new presentation with information about staying in compliance, avoiding scams, and how using best practices can help you succeed as a contractor.

KEY CONTACTS

Licensing questions:

503-378-4621

Report unlicensed activity:

503-934-2229

Dispute resolution

(mediation) questions:

503-934-2247

Education questions:

503-934-2227

STAFF

Administrator

Chris Huntington

HR Manager

Heather Parker

heather.parker@ccb.oregon.gov

Licensing Manager

Dana Zeimantz

503-934-2199

dana.zeimantz@ccb.oregon.gov

Enforcement Manager

Vena Swanson

503-934-2246

vena.l.swanson@ccb.oregon.gov

Communications/Education Manager

Leslie Culpepper

503-934-2195

leslie.culpepper@ccb.oregon.gov

BOARD MEMBERS

Dylan Bochsler, C, Stayton

Eric Olsen, VC, Monmouth

Abel Carbajal, Independence

Brent Landels, Bend

Deb Flagan, Bend

Rosa Martinez, Eagle Creek

Sean VanGordon, Springfield

Van White, Public Member

Do Your Continuing Education Now – BEFORE the Busy Season!

Although some contractors with other Oregon licenses are exempt from continuing education, most need to do continuing education every two years to renew their license. In winter, many CCB licensees experience a slow season when there is a lower demand for services. This is the perfect time to get your continuing education out of the way!

Residential contractors must take 3 hours of CCB classes and either 5 or 13 hours of other provider classes (found in the CCB catalog). Visit our catalog to find other provider classes on business, trade, and safety. If you're required to take classes for your business and these courses don't appear in our catalog, contact us. We may be able to get these classes approved for continuing education credit. Not sure how many hours of other provider credit you're required to take to renew? Contact the education section for clarification.

Commercial contractors can take nearly any classes relevant to their license. How many hours of credit depends on the type of license and how many key employees your business has. Although commercial contractors are not required to prove they took classes to renew their license, we do audit commercial contractors for continuing education after they renew. Keep your certificates of continuing education to prove that you took continuing education during the two-year period.



CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600
PO Box 14140
Salem, OR 97309-5052
503-378-4621
503-373-2007 FAX



Memorandum

To: Construction Contractors Board
From: Vena Swanson, Enforcement Program Manager
Date: February 7, 2025
Subject: Enforcement Update

Field Operations Update:

Planning phase for 7 sweeps April- October

Planning phase for 5 sweeps (Joint with ICN) May- September

Field Investigations project work 2025:

- Remote Investigations- This has moved from pilot to production. 5 cases have been investigated so far and 3 have been concluded successfully. We are relying on statements, documentation, and the probability of testimony vs. onsite discovery.
- Social Media E-Warnings- In production phase 1, email warnings are being delivered to contractors who are reported through the TIPS line where an E-Warning applies. CCB received legal guidance about where we may start to approach social media advertising, we will continue to develop this item. About 25% or more of TIPS line complaints per month are instances of unlicensed contractors announcing their business and being hired via direct message by a consumer.
- Verizon Connect- This software was previously called Field Force, this upgraded system may allow us to dispatch an investigator who is closest to the report of illegal activity. This capability could enhance accuracy and response time. We plan to expand use of this product and test capabilities throughout 2025.

Staff: Southern FI position is being filled, this position promoted to Mediator toward the end of 2024, we are happy to announce Joel Loudermilk as the South FI/M starting February 24th.

Compliance Update:

The Accounts Receivable function was trained successfully, this position was identified priority status and tasked with succession training in the CCB's strategic plan.

Compliance Section project work 2025:

- License Replacement System: Continuing *use case* documentation in this section as others in the division are now complete including Field Investigations and DRS.

- Remote online notary services (RON) required by DOJ for specific items: we are working through IT and procurement to meet this requirement and will start training compliance staff when we are granted access.
- License Conditioning SB228- Progressing; internal process and proposed language is awaiting legal approval.

Staff: The Office Specialist position has been open since the previous employee was promoted within the agency, we are happy to add Christina Kenoyer to the team on February 18th.

Dispute Resolution

Dispute Analysts and Mediation project work 2025

- Public facing complaints/CCB website- The mediation lead is assisting in creating a public facing records matrix that improves the types of complaints listed on the CCB website. We will be refining the criteria and putting these internal business rules in place by the end of 2025.
- Breach of settlement agreements SB228- Right now we are working to further define and develop the internal process and proposed language where enforcement penalties may apply to Breach of Settlement Agreements.
- Settlement agreement language revisions- This work is ongoing. (working with DOJ)
- Scheduled phone mediations- Implemented. Data collection and analysis is in progress and will be part of an ongoing review for success.
- Desk manual and training framework- This body of work is 95% complete, this didn't exist previously.

Staff: We are expecting the analyst position to go out for recruitment in the next 30 days, this is an existing position.

2025 Enforcement Division Training Goals :

Verbal Judo: De-escalation and conversation handling tactics

Customer Service Training: All Staff

DOJ Lay Rep Training: Completed January/Ongoing

**Consent Agenda attached for approval 11/20/2024-2/11/2025*

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/12/2025

11/20/2024 - 02/11/2025

NOTICES OF INTENT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135717	MNK ENGINEERING AND CONSTRUCTION LLC		01/29/2025	1,000.00

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135299	SLATON CONSTRUCTION LLC	701.021(1)	11/21/2024	5,000.00
135405	BREWER CARPET AND DESIGN CENTER INC	701.021(1)	11/20/2024	1,000.00
135435	BIGLEY, TAYLER	701.021(1)	11/21/2024	5,000.00
135441	APEX PROFESSIONAL PAINTING CORPORATION	701.021(1)	11/22/2024	600.00
135450	PEBBLES PLUMBING AND MECHANICAL LLC	701.021(1)	11/21/2024	1,000.00
135455	ACE TREE CARE AND FORESTRY LLC	701.021(1)	11/25/2024	1,000.00
135465	NGO, QUANG SY	701.021(1)	11/26/2024	1,000.00
135469	BREWER, JOSHUA RYAN	701.021(1)	11/26/2024	5,000.00
135486	HERRICK, MICHAEL MCKINNON	701.021(1)	12/05/2024	700.00
135490	COKER SR, BRIAN JAMES	701.021(1)	12/05/2024	1,000.00
135495	DAVID GREEN CONSTRUCTION LLC	701.021(1)	12/06/2024	1,000.00
135498	EXCEPTIONAL REMODELING LLC	701.021(1)	12/03/2024	1,000.00
135503	SAWYER, JUSTIN DALE	701.021(1)	12/31/2024	600.00
135503	SAWYER, JUSTIN DALE	701.021(1)	12/18/2024	600.00
135503	SAWYER, JUSTIN DALE	701.021(1)	12/05/2024	600.00
135513	GARCIA RAMIREZ, LUIS ALBERTO	701.021(1)	12/10/2024	5,000.00
135516	CM CABLE LLC	701.021(1)	12/10/2024	1,000.00
135525	SAFE CHIMNEY INC	701.021(1)	12/11/2024	600.00
135535	CARSON, JASON ROBERT	701.021(1)	12/13/2024	5,000.00
135548	HOWELL, KENNETH JAMES TAYLOR	701.021(1)	12/17/2024	1,000.00
135555	SMITH, CHRISTOPHER DALE	701.021(1)	12/18/2024	1,000.00
135568	BLUE SKY CONTRACTING LLC	701.021(1)	12/19/2024	1,000.00
135575	TOVAR FLOORING LLC	701.021(1)	12/23/2024	1,000.00
135576	ELK RIDGE FLOOR COVERING LLC	701.021(1)	12/23/2024	1,000.00
135578	TANGUAY, MARK STEPHEN	701.021(1)	12/19/2024	600.00
135579	GRIDLEY, CLINTON ROBERT	701.021(1)	12/20/2024	1,000.00
135593	MULDER II, GERALD R	701.021(1)	01/01/2025	1,000.00
135595	MILLER, GARTH STUART	701.021(1)	01/13/2025	1,000.00
135600	FINAU, VILIAMI KETISI	701.021(1)	12/23/2024	1,000.00
135602	SKOTLAND, JEFFERY JERALD	701.021(1)	01/06/2025	700.00
135606	PDX TOP FINISHES LLC	701.021(1)	01/01/2025	5,000.00
135608	UBER ROOFING LLC	701.021(1)	01/20/2025	5,000.00
135608	UBER ROOFING LLC	701.021(1)	01/01/2025	5,000.00
135615	ALLEN, DAVID JAMES	701.021(1)	01/07/2025	1,000.00
135623	WEST COAST FLOORING AND REMODELING LLC	701.021(1)	01/07/2025	1,000.00
135629	TABOR CONSTRUCTION LLC	701.021(1)	01/09/2025	700.00

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/12/2025

11/20/2024 - 02/11/2025

NOTICES OF INTENT (cont.)

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135631	DE LOS SANTOS, HECTOR TAPIA	701.021(1)	01/10/2025	600.00
135639	DEVRIES, WILLIS JAMES	701.021(1)	01/14/2025	1,000.00
135641	DEVRIES, ROBERT SCOTT	701.021(1)	01/14/2025	1,000.00
135643	HIGH DESERT HOME SERVES LLC	701.021(1)	01/14/2025	5,000.00
135647	JACKSON RESTORATION & REMODELING LLC	701.021(1)	01/15/2025	5,000.00
135660	TONYS FRAMING LLC	701.021(1)	01/17/2025	1,000.00
135662	MURILLO HERNANDEZ, OMAR	701.021(1)	01/16/2025	1,000.00
135667	KNITTEL, CRYSTAL ANN	701.021(1)	01/17/2025	1,000.00
135669	AC & SONS CONSTRUCTION LLC	701.021(1)	01/22/2025	1,000.00
135687	TUIILEILA, VALITA MAAKE	701.021(1)	01/22/2025	5,000.00
135689	HELPING HANDS CONSTRUCTION OF DOUGLAS COUNTY LLC	701.021(1)	01/29/2025	5,000.00
135690	H2O HOUSE PRO LLC	701.021(1)	01/22/2025	700.00
135694	GARDNER CONSTRUCTION LLC	701.021(1)	01/22/2025	1,000.00
135711	BROTHERS MASONRY LLC	701.021(1)	01/30/2025	1,000.00
135736	ROGALLA CONSTRUCTION LLC	701.021(1)	02/04/2025	1,000.00
135743	THE OSCAR W LARSON COMPANY	701.021(1)	02/04/2025	1,000.00
135744	AMERICA INNOVATES LLC	701.021(1)	02/04/2025	1,000.00
135745	GOLDMINE COMMUNICATIONS INC	701.021(1)	02/04/2025	1,000.00
135747	CHRISTENSEN, AARON ROBERT	701.021(1)	02/05/2025	5,000.00
135749	SW COMMERCIAL CONSTRUCTION LLC	701.021(1)	02/10/2025	5,000.00
135766	VALLEY PROPERTY MAINTENANCE LLC	701.021(1)	02/07/2025	600.00
135767	TERRAFIRMA FOUNDATION REPAIR INC	701.021(1)	02/10/2025	1,000.00

2 - EXEMPT CONTRACTOR WITH EMPLOYEES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135431	ELIUD PEREZ DRYWALL & PAINTING INC	701.035(3)	11/21/2024	1,000.00
135432	OSWEGO LAND MANAGEMENT LLC	701.035(3)	11/20/2024	1,000.00
135451	CAMERON ALEXANDER KING & ALYSSA DEECAYLEA KING	701.035(3)	11/21/2024	1,000.00
135456	MID COAST PLUMBING LLC	701.035(3)	11/25/2024	1,000.00
135462	RAMOS CONSTRUCTION INC	701.035(3)	11/26/2024	1,000.00
135464	3 RIVERS DRYWALL INC	701.035(3)	11/25/2024	1,000.00
135489	CLEARVIEW DEVELOPMENT LLC	701.035(3)	12/04/2024	1,000.00
135493	MUD BROTHERS CONSTRUCTION LLC	701.035(3)	12/03/2024	1,000.00
135515	VISIONARY BUILDS CONSTRUCTION LLC	701.035(3)	12/09/2024	1,000.00
135520	NW PRECISION ROOFING LLC	701.035(3)	12/10/2024	1,000.00
135526	PRECISION MASONRY LLC	701.035(3)	12/11/2024	1,000.00
135528	LUCKEYS PAINTING LLC	701.035(3)	01/23/2025	1,000.00
135529	ANTHONY'S ARBOR CULTURE & CONTRACTING LLC	701.035(3)	12/13/2024	1,000.00
135545	DIAZ PROFESSIONALS PAINTING LLC	701.035(3)	12/16/2024	1,000.00

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2 - EXEMPT CONTRACTOR WITH EMPLOYEES (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135556	MOUNTAIN RIDGE HOMES LLC	701.035(3)	12/18/2024	1,000.00
135558	MODERN GREEN CONSTRUCTION LLC	701.035(3)	12/18/2024	1,000.00
135567	PACIFIC PLUMBING AND CONTRACTING LLC	701.035(3)	12/19/2024	1,000.00
135589	PRECISION MASONRY LLC	701.035(3)	12/24/2024	1,000.00
135636	EFFICIENT ROOFING LLC	701.035(3)	01/15/2025	1,000.00
135638	PARKER BUILT CONSTRUCTION LLC	701.035(3)	01/14/2025	1,000.00
135657	SILVER CONSTRUCTION AND REMODELING LLC	701.035(3)	01/15/2025	1,000.00
135668	NESTA, PANTA GARCIA	701.035(3)	01/17/2025	1,000.00
135693	OREGON GUTTER AND ROOF LLC	701.035(3)	01/23/2025	1,000.00
135695	GLC CARPENTRY & CONSTRUCTION LLC	701.035(3)	01/22/2025	1,000.00
135734	MARC & GILBERT CONSTRUCTION LLC	701.035(3)	02/04/2025	1,000.00
135761	CHIMNEY RESCUE LLC	701.035(3)	02/06/2025	1,000.00
135762	ACOSTA CONTRACTORS LLC	701.035(3)	02/07/2025	1,000.00

3 - LEAD BASED PAINT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135421	HALLS COAST CUSTOMS LLC	701.510(2)	11/27/2024	1,000.00
135426	ARROYO & SON CONSTRUCTION LLC	701.510(2)	11/27/2024	1,000.00
135444	VILLALOBOS COMPANY	701.510(2)	11/21/2024	1,000.00
135452	VILLALOBOS COMPANY	701.510(2)	11/21/2024	1,000.00
135453	VILLALOBOS COMPANY	701.510(2)	11/21/2024	1,000.00
135466	RC PAINTING & REMODEL LLC	701.510(2)	12/04/2024	1,000.00
135505	AMBIENCE CONSTRUCTION & REMODELING LLC	701.510(3)	12/06/2024	1,000.00
135514	MICKS GLASS INCORPORATED	701.510(3)	12/11/2024	1,000.00
135588	OLIVERS CONSTRUCTION HANDYMAN LLC	701.510(2)	12/23/2024	1,000.00
135596	VOLTZ, CHRISTIAN WERNER	701.510(2)	01/01/2025	1,000.00
135597	KOENIG, MATTHEW THOMAS	701.510(2)	01/01/2025	1,000.00
135612	JACOBSON CONSTRUCTION LLC	701.510(2)	01/01/2025	1,000.00
135656	SILVER CONSTRUCTION AND REMODELING LLC	701.510(2)	01/15/2025	1,000.00
135716	JOELS REMODELING LLC	701.510(2)	01/29/2025	1,000.00
135722	MORAN BUILT LLC	701.510(2)	01/30/2025	1,000.00
135729	J & A GENERAL CONSTRUCTION LLC	701.510(2)	02/07/2025	1,000.00
135730	HULL, STEPHEN HURLEY	701.510(2)	02/07/2025	1,000.00
135732	THE AFFORDABLE HOME DOCTOR INC	701.510(2)	01/31/2025	1,000.00
135733	HIGH RIDGE ROOFING AND CONSTRUCTION LLC	701.510(2)	02/04/2025	1,000.00
135746	JAED CONSTRUCTION LLC	701.510(2)	02/04/2025	1,000.00
135752	INTEGRITY RESTORATION LLC	701.510(3)	02/04/2025	1,000.00
135753	OREGON CHOICE CONSTRUCTION INC	701.510(2)	02/05/2025	1,000.00

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4 - IMPROPER LICENSE ENDORSEMENT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135666	NEW IMAGE RENOVATIONS LLC	701.021(4)	01/17/2025	1,000.00
135768	WHITE, MELVIN D	701.021(4)	02/07/2025	3,000.00

5 - HIRING AN UNLICENSED SUBCONTRACTOR

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135502	CLEARVIEW DEVELOPMENT LLC	701.026(1)	12/04/2024	1,000.00
135518	WISE CONNECT INC	701.026(2)	12/31/2024	1,000.00
135574	GREAT FLOORS LLC A DELAWARE LIMITED LIABILITY COMPANY	701.026(2)	12/23/2024	2,000.00
135594	MCAULEY, MICHAEL PATRICK	701.026(2)	12/24/2024	1,000.00
135659	CARTERS CONTRACTING LLC	701.026(1)	01/16/2025	1,000.00
135661	ARROW BUILDERS INC	701.026(1)	01/16/2025	1,000.00

6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135436	LUMI CONSTRUCTION LLC	087.093(2)	11/20/2024	200.00
135442	LUMI CONSTRUCTION LLC	701.330(4)	11/20/2024	100.00
135443	LUMI CONSTRUCTION LLC	701.330(4)	11/20/2024	100.00
135471	HALSTEAD, RICHARD LANE	087.093(2)	12/12/2024	200.00
135531	HALSTEAD, RICHARD LANE	701.330(4)	12/12/2024	100.00
135532	HALSTEAD, RICHARD LANE	701.330(4)	12/12/2024	100.00
135552	MIRANDA STONERWORK LLC	087.093(2)	12/17/2024	200.00
135582	UNITED WATER RESTORATION GROUP OF BEAVERTON LLC	087.093(2)	12/24/2024	200.00
135625	A BETTER CHIMNEY SWEEP LLC	087.093(2)	01/07/2025	200.00

7 - SUSPENSIONS

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135445	MCTEARS TILE AND REMODEL LLC	701.102(2)(a)	11/20/2024	0.00
135446	IBI MAINTENANCE LLC	701.102(2)(c)	11/20/2024	0.00
135457	HEFES LAWN & CONSTRUCTION LLC	701.098(1)(b)	11/22/2024	0.00
135460	CASTANEDA SALINAS, JUVENAL	025.750	11/25/2024	0.00
135463	NORTH PACIFIC WINDOW & DOOR INC	701.102(2)(a)	11/25/2024	0.00
135473	MSL CONSTRUCTION LLC	701.102(2)(a)	11/26/2024	0.00
135491	COASTAL HOMES LLC	701.102(2)(c)	11/27/2024	0.00
135494	REYES INSULATION LLC	701.102(2)(a)	11/27/2024	0.00
135501	GMT CONSTRUCTION LLC	701.102(2)(c)	12/04/2024	0.00
135504	SPYGLASS HOMES LLC	701.098(1)(b)	12/05/2024	0.00
135519	JAG BUILDING GROUP INC	701.102(2)(a)	12/09/2024	0.00
135559	LEFT COAST CONSTRUCTION SERVICES LLC	701.102(2)(a)	12/18/2024	0.00

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7 - SUSPENSIONS (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135562	LEFT COAST CONSTRUCTION SERVICES LLC	701.102(2)(a)	12/18/2024	0.00
135563	HALSTEAD, RICHARD LANE	701.102(2)(a)	12/18/2024	0.00
135564	GC NORTHWEST LLC	701.102(2)(a)	12/18/2024	0.00
135586	RHYNO CONSTRUCTION INC	701.102(2)(a)	12/23/2024	0.00
135591	KEY HOME IMPROVEMENTS LLC	701.102(2)(a)	12/23/2024	0.00
135601	CULLEY, TYLER ANTHONY	701.102(2)(a)	12/27/2024	0.00
135607	LEBANON AREA HABITAT FOR HUMANITY	701.098(1)(b)	12/30/2024	0.00
135609	JM MECHANICAL INC	701.102(2)(a)	12/30/2024	0.00
135616	NORTHERN HOMES LLC	701.102(2)(a)	01/03/2025	0.00
135634	J & G EXCAVATION & DEMOLITION LLC	701.102(2)(a)	01/13/2025	0.00
135637	ELK RIDGE CUSTOM HOMES INC	701.102(2)(a)	01/13/2025	0.00
135648	M EICKHOFF CONSTRUCTION INC	701.102(2)(a)	01/14/2025	0.00
135651	WESTERN REGION GUTTER ALLIANCE LLC	701.068(6)	01/16/2025	0.00
135672	ALEXANDER GOW FIRE EQUIPMENT OREGON LLC	701.098(1)(b)	01/20/2025	0.00
135674	COMPACTION AND RECYCLING EQUIPMENT INC	701.098(1)(b)	01/20/2025	0.00
135676	GILL GROUP INC	701.098(1)(b)	01/20/2025	0.00
135679	HARD EDGE CONSTRUCTION LLC	701.098(1)(b)	01/20/2025	0.00
135680	PEARCE SERVICES LLC	701.098(1)(b)	01/20/2025	0.00
135681	PIONEER COMMUNICATIONS GROUP LLC	701.098(1)(b)	01/20/2025	0.00
135682	VELLUTINI CORPORATION	701.098(1)(b)	01/20/2025	0.00
135688	NELSON, RICHARD CHARLES	701.098(1)(b)	01/27/2025	0.00
135688	NELSON, RICHARD CHARLES	701.098(1)(b)	01/24/2025	0.00
135688	NELSON, RICHARD CHARLES	701.098(1)(b)	01/22/2025	0.00
135704	DANNYS HEATING & COOLING INC	701.102(2)(a)	01/23/2025	0.00
135706	COLDWELL SOLAR INC	701.098(1)(b)	01/24/2025	0.00
135707	BISHOPS PAINTING LLC	701.098(1)(b)	01/24/2025	0.00
135708	CRANE CREEK CONSTRUCTION LLC	701.098(1)(b)	01/24/2025	0.00
135709	MCINTYRE WOODWORKS LLC	701.098(1)(b)	01/24/2025	0.00
135710	MICHAEL NICHOLAS CONSTRUCTION LLC	701.098(1)(b)	01/24/2025	0.00
135712	POSEIDON GENERAL CONTRACTING LLC	701.102(2)(a)	01/27/2025	0.00
135713	PRO ANGLE CONSTRUCTION LLC	701.102(2)(a)	01/27/2025	0.00
135719	BALEY, WILLIAM FRANK	701.098(1)(b)	01/29/2025	0.00
135737	CABRERAS TREE SERVICES INC	701.102(2)(a)	02/03/2025	0.00
135738	HILLSBORO HANDYMAN LLC	701.102(2)(a)	02/03/2025	0.00
135739	JESSER, JOHN THOMAS	701.102(2)(a)	02/03/2025	0.00
135740	JESSER, JOHN THOMAS	701.102(2)(a)	02/03/2025	0.00
135741	CLEAN CUT CONTRACTING LLC	701.102(2)(a)	02/03/2025	0.00
135742	INTEGRATED II CONSTRUCTION LLC	701.102(2)(a)	02/04/2025	0.00
135758	RG CONSTRUCTION & ASSOCIATES LLC	701.098(1)(b)	02/05/2025	0.00
135773	JBINNOVATIONS LLC	701.098(1)(b)	02/10/2025	0.00

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7 - SUSPENSIONS (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135774	HPR ROOFING AND SIDING LLC	701.102(2)(a)	02/10/2025	0.00
135775	OREGON GUTTER GUYS LLC	701.102(2)(a)	02/10/2025	0.00
135776	OREGON GUTTER GUYS LLC	701.102(2)(a)	02/10/2025	0.00

8 - OTHER

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135454	BERNAL CONSTRUCTION LLC	701.106(1)(j)	11/21/2024	1,000.00
135458	BLUE OCEAN CONSTRUCTION LLC	701.305(2)	11/25/2024	200.00
135467	SKY INSULATION LLC	701.098(1)(f)	12/06/2024	1,000.00
135468	REMNANT CONSTRUCTION LLC	701.098(1)(g)	12/05/2024	1,000.00
135478	THATCHER, GEORGE GREGG	701.098(b)	11/26/2024	0.00
135479	ICM CONSTRUCTION INC	701.098(b)	11/26/2024	0.00
135480	NORTHWEST COATING AND PAINT LLC	701.098(b)	11/26/2024	0.00
135482	PRO BEL ENTERPRISES LIMITED	701.098(b)	11/26/2024	0.00
135483	RH DEVELOPMENT COMPANY	701.098(b)	11/26/2024	0.00
135484	ROSETECH SYSTEMS LLC	701.098(b)	11/26/2024	0.00
135485	TORACO INC	701.098(b)	11/26/2024	0.00
135487	MAINTENANCE MAN UNLIMITED PDX INC	701.098(b)	11/26/2024	0.00
135488	MKD ELECTRIC LLC	701.098(b)	11/26/2024	0.00
135512	LUMI CONSTRUCTION LLC	701.305(2)	12/06/2024	200.00
135530	YOUR HOME IMPROVEMENT COMPANY LLC	701.305(2)	12/13/2024	200.00
135543	DOMBAI FLOORING LLC	701.098(b)	12/17/2024	0.00
135549	YELVINGTON, RAYMOND CHARLES	701.305(2)	12/17/2024	200.00
135557	G & R PAINTING COMPANY	701.106(1)(j)	12/17/2024	1,000.00
135566	KENOSHA CUSTOM LLC	701.098(1)(b)	12/18/2024	50.00
135572	CORVALLIS HEATING LLC	701.098(1)(b)	12/19/2024	50.00
135573	EXCELLENCE HEATING & COOLING LLC	701.106(1)(j)	12/20/2024	1,000.00
135577	S & Z CUSTOM CONCRETE LLC	701.106(1)(j)	12/23/2024	1,000.00
135584	CODY JAMES MCLENNAN CONTRACTING LLC	701.038(1)	01/03/2025	5,000.00
135587	MESSENGER, TABITHA AARON	701.106(1)(j)	12/23/2024	1,000.00
135611	ELK CONSTRUCTION INC	701.098(1)(l)	12/30/2024	0.00
135613	KING INSULATION AND DRYWALL LLC	701.106(1)(j)	01/03/2025	1,000.00
135633	PDX PLUMBING LLC	701.098(b)	01/10/2025	0.00
135671	DODSON, ERIC LAWRENCE	701.098(1)(b)	01/22/2025	50.00
135677	KRAKEN ROOFS CO	701.098(1)(b)	01/22/2025	50.00
135678	4EGO LLC	701.106(1)(j)	01/23/2025	1,000.00
135691	AUSSIE BUILDERS INC	701.098(b)	01/22/2025	0.00
135692	FILANC INC	701.098(b)	01/22/2025	0.00
135696	HARCO GROUP INCORPORATED	701.098(b)	01/22/2025	0.00
135697	MCGILL CONSTRUCTION INC	701.098(b)	01/22/2025	0.00

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8 - OTHER (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135698	ISLAND PETROLEUM BUILDERS INC	701.098(b)	01/22/2025	0.00
135699	CUSHMAN & WAKEFIELD US INC	701.098(b)	01/22/2025	0.00
135701	AC GENERAL CONSTRUCTION LLC	701.098(b)	01/22/2025	0.00
135702	GRIFFITH CONSTRUCTION COMPANY LLC	701.098(b)	01/23/2025	0.00
135703	SEASONS CHANGE LLC	701.098(b)	01/23/2025	0.00
135720	BLUE PRINT FRAMING LLC	701.106(1)(j)	01/29/2025	1,000.00
135721	COASTAL MAINTENANCE AND PLUMBING LLC	701.098(1)(b)	01/30/2025	100.00
135759	JG QUALITY PAINTING LLC	701.098(b)	02/05/2025	0.00

9 - CRIMINAL / INJUNCTIONS / STOP WORK

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135097	A&R PACIFIC NW CONSTRUCTION LLC	701.098(1)(i)	12/10/2024	0.00
135673	WHETSTONE, IAN HUNTER	701.098(1)(i)	01/20/2025	0.00
135705	KII CONCRETE AND CONSTRUCTION, LLC	701.098(1)(i)	01/24/2025	0.00
135725	ALL ABOUT IT CONSTRUCTION LLC	701.098(1)(i)	01/30/2025	0.00

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FINAL ORDERS

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135153	NORTHERN, JEFF LEE	701.021(1)	12/05/2024	5,000.00
135210	BROWN, ROBERT M	701.021(1)	12/10/2024	1,000.00
135252	WESTSIDE INDUSTRIAL COATINGS & CONCRETE LLC	701.021(1)	12/10/2024	5,000.00
135257	HURZELER, ROBERT MITCHELL	701.021(1)	12/10/2024	1,000.00
135260	ROWERT, RYAN	701.021(1)	12/06/2024	600.00
135267	KEPELER, JOEL FRANCIS	701.021(1)	12/04/2024	1,000.00
135279	OLDE WORLD PAINTING AND FLOORING LLC	701.021(1)	12/19/2024	600.00
135285	TABOR CONSTRUCTION LLC	701.021(1)	11/25/2024	600.00
135291	B&T HANDYMAN SERVICES LLC	701.021(1)	11/20/2024	5,000.00
135299	SLATON CONSTRUCTION LLC	701.021(1)	12/17/2024	5,000.00
135306	VEAILA, DAVID FITA	701.021(1)	12/17/2024	5,000.00
135323	CUTTING EDGE CONSTRUCTION & DESIGN LLC	701.021(1)	12/11/2024	1,000.00
135352	PRESTES, RENE	701.021(1)	01/06/2025	5,000.00
135354	BABB, TROY MICHAEL	701.021(1)	12/03/2024	5,000.00
135367	PACIFIC NORTHWEST HANDYMAN LLC	701.021(1)	12/03/2024	5,000.00
135400	CHRISTENSEN COASTAL CONSTRUCTION LLC	701.021(1)	12/20/2024	1,000.00
135400	CHRISTENSEN COASTAL CONSTRUCTION LLC	701.021(1)	12/20/2024	1,000.00
135405	BREWER CARPET AND DESIGN CENTER INC	701.021(1)	12/19/2024	1,000.00
135441	APEX PROFESSIONAL PAINTING CORPORATION	701.021(1)	12/31/2024	600.00
135450	PEBBLES PLUMBING AND MECHANICAL LLC	701.021(1)	12/16/2024	1,000.00
135455	ACE TREE CARE AND FORESTRY LLC	701.021(1)	12/18/2024	1,000.00
135465	NGO, QUANG SY	701.021(1)	12/11/2024	1,000.00
135469	BREWER, JOSHUA RYAN	701.021(1)	12/20/2024	5,000.00
135490	COKER SR, BRIAN JAMES	701.021(1)	01/06/2025	1,000.00
135498	EXCEPTIONAL REMODELING LLC	701.021(1)	12/31/2024	1,000.00
135516	CM CABLE LLC	701.021(1)	02/03/2025	1,000.00
135535	CARSON, JASON ROBERT	701.021(1)	01/15/2025	5,000.00
135548	HOWELL, KENNETH JAMES TAYLOR	701.021(1)	01/09/2025	1,000.00
135555	SMITH, CHRISTOPHER DALE	701.021(1)	01/23/2025	1,000.00
135568	BLUE SKY CONTRACTING LLC	701.021(1)	01/28/2025	1,000.00
135575	TOVAR FLOORING LLC	701.021(1)	01/15/2025	1,000.00
135576	ELK RIDGE FLOOR COVERING LLC	701.021(1)	01/22/2025	1,000.00
135579	GRIDLEY, CLINTON ROBERT	701.021(1)	02/05/2025	1,000.00
135593	MULDER II, GERALD R	701.021(1)	01/17/2025	1,000.00
135595	MILLER, GARTH STUART	701.021(1)	01/29/2025	1,000.00
135600	FINAU, VILIAMI KETISI	701.021(1)	02/03/2025	1,000.00
135602	SKOTLAND, JEFFERY JERALD	701.021(1)	01/30/2025	700.00
135606	PDX TOP FINISHES LLC	701.021(1)	01/28/2025	5,000.00
135623	WEST COAST FLOORING AND REMODELING LLC	701.021(1)	02/10/2025	1,000.00
135629	TABOR CONSTRUCTION LLC	701.021(1)	02/03/2025	700.00

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FINAL ORDERS (cont.)

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135639	DEVRIES, WILLIS JAMES	701.021(1)	01/29/2025	1,000.00
135641	DEVRIES, ROBERT SCOTT	701.021(1)	01/29/2025	1,000.00
135643	HIGH DESERT HOME SERVES LLC	701.021(1)	01/29/2025	5,000.00
135711	BROTHERS MASONRY LLC	701.021(1)	02/05/2025	1,000.00

2 - EXEMPT CONTRACTOR WITH EMPLOYEES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135227	HOUCK FAMILY CONSTRUCTION LLC	701.035(3)	11/21/2024	1,000.00
135288	MCGOWAN, DAVID JOEL	701.035(3)	12/10/2024	1,000.00
135313	ALL IN HOUSE LLC	701.035(3)	01/17/2025	1,000.00
135314	MASTER GUTTERS LLC	701.035(3)	11/22/2024	1,000.00
135316	VALENCIA CONSTRUCTION LLC	701.035(3)	11/25/2024	1,000.00
135332	GREAT PRICE CONSTRUCTION LLC	701.035(3)	12/03/2024	1,000.00
135337	MGA HIGH QUALITY CONSTRUCTION LLC	701.035(3)	12/03/2024	1,000.00
135363	LPI FRAMING LLC	701.035(3)	12/03/2024	1,000.00
135424	DYNASTY DWELLINGS LLC	701.035(3)	12/13/2024	1,000.00
135427	RAYNOR CONSTRUCTION LLC	701.035(3)	12/31/2024	1,000.00
135431	ELIUD PEREZ DRYWALL & PAINTING INC	701.035(3)	12/11/2024	1,000.00
135432	OSWEGO LAND MANAGEMENT LLC	701.035(3)	01/09/2025	1,000.00
135451	CAMERON ALEXANDER KING & ALYSSA DEECAYLEA KING	701.035(3)	12/31/2024	1,000.00
135456	MID COAST PLUMBING LLC	701.035(3)	12/11/2024	1,000.00
135462	RAMOS CONSTRUCTION INC	701.035(3)	01/14/2025	1,000.00
135464	3 RIVERS DRYWALL INC	701.035(3)	12/25/2024	1,000.00
135493	MUD BROTHERS CONSTRUCTION LLC	701.035(3)	12/31/2024	1,000.00
135515	VISIONARY BUILDS CONSTRUCTION LLC	701.035(3)	12/24/2024	1,000.00
135520	NW PRECISION ROOFING LLC	701.035(3)	12/31/2024	1,000.00
135529	ANTHONY'S ARBOR CULTURE & CONTRACTING LLC	701.035(3)	01/17/2025	1,000.00
135545	DIAZ PROFESSIONALS PAINTING LLC	701.035(3)	01/09/2025	1,000.00
135556	MOUNTAIN RIDGE HOMES LLC	701.035(3)	01/31/2025	1,000.00
135558	MODERN GREEN CONSTRUCTION LLC	701.035(3)	01/10/2025	1,000.00
135636	EFFICIENT ROOFING LLC	701.035(3)	02/11/2025	1,000.00
135638	PARKER BUILT CONSTRUCTION LLC	701.035(3)	02/07/2025	1,000.00
135657	SILVER CONSTRUCTION AND REMODELING LLC	701.035(3)	02/07/2025	1,000.00

3 - LEAD BASED PAINT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135229	GLV ENTERPRISES INC	701.510(3)	12/09/2024	5,000.00
135312	PREMIER PAINTING LLC	701.510(3)	12/20/2024	1,000.00
135317	GM EXTERIOR CONSTRUCTION LLC	701.510(2)	11/22/2024	3,000.00

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FINAL ORDERS (cont.)

3 - LEAD BASED PAINT (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135322	VALENCIA CONSTRUCTION LLC	701.510(2)	11/25/2024	1,000.00
135338	EDWARDS SIDING LLC	701.510(2)	11/20/2024	1,000.00
135383	ANTONIO CESAR ANTUNEZ DE LOS SANTOS & JOSE ALFREDO AGUILAR SOTO	701.510(2)	12/06/2024	1,000.00
135386	SUNNYSIDE PAINTING LLC	701.510(2)	12/11/2024	1,000.00
135398	FARREL HOME REPAIR & RENOVATION LLC	701.510(2)	11/20/2024	1,000.00
135399	BLACK PEARL PAINTING LLC	701.510(2)	12/09/2024	1,000.00
135421	HALLS COAST CUSTOMS LLC	701.510(2)	01/28/2025	1,000.00
135426	ARROYO & SON CONSTRUCTION LLC	701.510(2)	01/14/2025	1,000.00
135444	VILLALOBOS COMPANY	701.510(2)	12/25/2024	1,000.00
135466	RC PAINTING & REMODEL LLC	701.510(2)	12/23/2024	1,000.00
135505	AMBIENCE CONSTRUCTION & REMODELING LLC	701.510(3)	12/19/2024	1,000.00
135588	OLIVERS CONSTRUCTION HANDYMAN LLC	701.510(2)	01/15/2025	1,000.00
135612	JACOBSON CONSTRUCTION LLC	701.510(2)	02/11/2025	1,000.00
135656	SILVER CONSTRUCTION AND REMODELING LLC	701.510(2)	02/07/2025	1,000.00

5 - HIRING AN UNLICENSED SUBCONTRACTOR

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135518	WISE CONNECT INC	701.026(2)	01/24/2025	1,000.00
135574	GREAT FLOORS LLC A DELAWARE LIMITED LIABILITY COMPANY	701.026(2)	01/09/2025	2,000.00
135594	MCAULEY, MICHAEL PATRICK	701.026(2)	01/07/2025	1,000.00
135659	CARTERS CONTRACTING LLC	701.026(1)	02/11/2025	1,000.00
135661	ARROW BUILDERS INC	701.026(1)	02/05/2025	1,000.00

6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135296	M EICKHOFF CONSTRUCTION INC	087.093(2)	12/17/2024	400.00
135320	UBER ROOFING LLC	087.093(2)	11/25/2024	200.00
135321	UBER ROOFING LLC	701.330(4)	11/25/2024	100.00
135356	UNITED WATER RESTORATION GROUP OF BEAVERTON LLC	087.093(2)	12/18/2024	200.00
135373	HARRISON, NAILOR LAWRENCE	087.093(2)	12/11/2024	200.00
135393	M EICKHOFF CONSTRUCTION INC	701.330(4)	12/17/2024	100.00
135394	M EICKHOFF CONSTRUCTION INC	701.330(4)	11/21/2024	500.00
135436	LUMI CONSTRUCTION LLC	087.093(2)	12/13/2024	200.00
135442	LUMI CONSTRUCTION LLC	701.330(4)	12/13/2024	100.00
135443	LUMI CONSTRUCTION LLC	701.330(4)	12/13/2024	100.00
135471	HALSTEAD, RICHARD LANE	087.093(2)	01/07/2025	200.00
135531	HALSTEAD, RICHARD LANE	701.330(4)	01/07/2025	100.00
135532	HALSTEAD, RICHARD LANE	701.330(4)	01/07/2025	100.00

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6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135552	MIRANDA STONEWORK LLC	087.093(2)	01/17/2025	200.00
135582	UNITED WATER RESTORATION GROUP OF BEAVERTON LLC	087.093(2)	01/22/2025	200.00
135625	A BETTER CHIMNEY SWEEP LLC	087.093(2)	02/05/2025	200.00

7 - SUSPENSIONS

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
134859	MD & D CONSTRUCTION INC	701.102(2)(a)	11/21/2024	0.00
135042	BUSH, MATTHEW PAUL	701.102(2)(b)	12/06/2024	0.00
135099	JW QUALITY EXCAVATION INC	701.102(2)(b)	11/27/2024	0.00
135100	GARRISON PLUMBING LLC	701.102(2)(b)	11/27/2024	0.00
135149	CHIMUKU MECHANICAL LLC	701.102(2)(a)	12/27/2024	0.00
135171	ROJO CONSTRUCTION LLC	701.102(2)(b)	12/04/2024	0.00
135237	FVS EVOLUTION CONSTRUCTION LLC	701.102(2)(b)	01/01/2025	0.00
135251	ALL PROPERTY SERVICES INC	701.102(2)(a)	11/20/2024	0.00
135274	OCHOA BROTHERS CONSTRUCTION LLC	701.102(2)(a)	11/20/2024	0.00
135292	COASTAL CONSTRUCTION LLC	701.102(2)(a)	11/20/2024	0.00
135325	NORTHWEST COPPER WORKS INC	701.098(1)(b)	11/25/2024	0.00
135347	SCF CONSTRUCTION LLC	701.068(6)	12/11/2024	0.00
135348	GEM EQUIPMENT OF OREGON INC	701.098(1)(b)	11/27/2024	0.00
135350	RSSE INC	701.098(1)(b)	12/04/2024	0.00
135359	BA QUALITY FLOORING LLC	701.102(2)(a)	12/06/2024	0.00
135378	DUNN, RACHAEL MIRIAM	701.098(1)(b)	11/28/2024	0.00
135379	TOM CHARPENTIER PLUMBING INC	701.098(1)(b)	11/28/2024	0.00
135382	NAIR CONSTRUCTION LLC	701.102(2)(a)	12/09/2024	0.00
135395	RUSTIC BUILT LLC	701.102(2)(a)	12/09/2024	0.00
135408	HAMILTON BUILDING CO LLC	701.102(2)(a)	12/11/2024	0.00
135412	FISHER, MICHAEL ANTHONY	701.102(2)(a)	02/05/2025	0.00
135414	H & H HOLDINGS INCORPORATED	701.102(2)(a)	12/11/2024	0.00
135425	LETS LANDSCAPE SERVICES LLC	701.102(2)(a)	12/11/2024	0.00
135429	SUNPOWER CORPORATION SYSTEMS	701.098(1)(b)	12/11/2024	0.00
135446	IBI MAINTENANCE LLC	701.102(2)(c)	01/07/2025	0.00
135457	HEFES LAWN & CONSTRUCTION LLC	701.098(1)(b)	12/27/2024	0.00
135460	CASTANEDA SALINAS, JUVENAL	025.750	11/26/2024	0.00
135463	NORTH PACIFIC WINDOW & DOOR INC	701.102(2)(a)	12/27/2024	0.00
135491	COASTAL HOMES LLC	701.102(2)(c)	12/20/2024	0.00
135501	GMT CONSTRUCTION LLC	701.102(2)(c)	01/03/2025	0.00
135519	JAG BUILDING GROUP INC	701.102(2)(a)	01/03/2025	0.00
135559	LEFT COAST CONSTRUCTION SERVICES LLC	701.102(2)(a)	01/10/2025	0.00
135562	LEFT COAST CONSTRUCTION SERVICES LLC	701.102(2)(a)	01/10/2025	0.00

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7 - SUSPENSIONS (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135564	GC NORTHWEST LLC	701.102(2)(a)	01/10/2025	0.00
135591	KEY HOME IMPROVEMENTS LLC	701.102(2)(a)	01/14/2025	0.00
135601	CULLEY, TYLER ANTHONY	701.102(2)(a)	02/10/2025	0.00
135607	LEBANON AREA HABITAT FOR HUMANITY	701.098(1)(b)	02/04/2025	0.00
135609	JM MECHANICAL INC	701.102(2)(a)	01/23/2025	0.00
135648	M EICKHOFF CONSTRUCTION INC	701.102(2)(a)	02/06/2025	0.00
135651	WESTERN REGION GUTTER ALLIANCE LLC	701.068(6)	02/11/2025	0.00

8 - OTHER

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135225	BERGERON, BRYAN LONGSTEN SANFORD	701.098(1)(b)	12/10/2024	50.00
135281	UBER ROOFING LLC	701.305(2)	11/25/2024	200.00
135319	RIVER ROOTS RESTORATION LLC	701.106(1)(j)	12/03/2024	1,000.00
135326	DEROEST CONCRETE & CONTRACTING INC	701.098(b)	11/22/2024	0.00
135327	AMERICAN PROCESS GROUP LLC	701.098(b)	11/22/2024	0.00
135329	KLR ENTERPRISES INC	701.098(b)	11/22/2024	0.00
135330	LEFT COAST CONSTRUCTION SERVICES LLC	701.098(b)	11/22/2024	0.00
135336	RDG CONSTRUCTION INC	701.106(1)(j)	12/03/2024	1,000.00
135345	CULLEY, TYLER ANTHONY	701.305(1)	12/06/2024	500.00
135349	SUSSMAN & KATZ INC	701.098(1)(b)	11/26/2024	50.00
135353	MAJIC WORKS LLC	701.098(1)(b)	11/21/2024	50.00
135364	SASQUATCH SERVICES LLC	701.106(1)(j)	12/03/2024	1,000.00
135368	ARM N HAMMER ROOFING LLC	701.305(1)	12/19/2024	500.00
135423	PETERSON N CONSTRUCTION LLC	701.106(1)(j)	12/17/2024	1,000.00
135428	FAXON, NEIL MILTON	701.098(1)(b)	12/11/2024	50.00
135454	BERNAL CONSTRUCTION LLC	701.106(1)(j)	12/17/2024	1,000.00
135458	BLUE OCEAN CONSTRUCTION LLC	701.305(2)	12/18/2024	200.00
135478	THATCHER, GEORGE GREGG	701.098(b)	01/06/2025	0.00
135479	ICM CONSTRUCTION INC	701.098(b)	12/30/2024	0.00
135482	PRO BEL ENTERPRISES LIMITED	701.098(b)	12/30/2024	0.00
135483	RH DEVELOPMENT COMPANY	701.098(b)	12/30/2024	0.00
135484	ROSETECH SYSTEMS LLC	701.098(b)	12/30/2024	0.00
135488	MKD ELECTRIC LLC	701.098(b)	12/30/2024	0.00
135512	LUMI CONSTRUCTION LLC	701.305(2)	12/31/2024	200.00
135549	YELVINGTON, RAYMOND CHARLES	701.305(2)	01/17/2025	200.00
135557	G & R PAINTING COMPANY	701.106(1)(j)	01/09/2025	1,000.00
135566	KENOSHA CUSTOM LLC	701.098(1)(b)	01/13/2025	50.00
135573	EXCELLENCE HEATING & COOLING LLC	701.106(1)(j)	01/20/2025	1,000.00
135577	S & Z CUSTOM CONCRETE LLC	701.106(1)(j)	01/29/2025	1,000.00
135587	MESSENGER, TABITHA AARON	701.106(1)(j)	01/06/2025	1,000.00

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8 - OTHER (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135611	ELK CONSTRUCTION INC	701.098(1)(l)	01/24/2025	0.00
135613	KING INSULATION AND DRYWALL LLC	701.106(1)(j)	01/31/2025	1,000.00

9 - CRIMINAL / INJUNCTIONS / STOP WORK

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135041	THE TREE STOOGES LLC	701.098(1)(i)	12/06/2024	0.00