



# TOOLS & TIPS

CCB'S HOMEOWNER NEWSLETTER

September 2025



Oregon Construction  
Contractors Board

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[www.oregon.gov/ccb](http://www.oregon.gov/ccb)

Sign up for our newsletter



## Fall has arrived! Learn more about weatherizing your home with our upcoming homeowner webinar

Want to learn more about weatherizing in Oregon? Join us for an informational webinar on October 15 hosted by CCB and Clackamas County Housing & Community Development Division. During the presentation, we'll discuss:

- What improvements or repairs can you do to improve your home's energy efficiency?
- Can inspections help identify problem areas in your home? Can you inspect your own home to find opportunities for weatherizing?
- Where are the hot spots for energy loss in the home?
- How can you tell if your house has sufficient insulation?

After discussing weatherizing, we'll discuss how to hire a contractor for your weatherizing efforts. There will be opportunities for questions at the end of the presentation.

**When : October 15, 11:00 – 12:00 PM**

To register, [click here!](#)



## 6 CCB Services to Know Before Hiring a Contractor

Did you know? CCB offers many services to help homeowners during home improvement projects.

### KEY CONTACTS

**Licensing questions:**  
503-378-4621

**Report unlicensed activity:**  
503-934-2229

**Dispute resolution  
(mediation) questions:**  
503-934-2247

**Education questions:**  
503-934-2227

### STAFF

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- 1. Free publications.** We provide [publications on our website](#) to help with many aspects of the home improvement process. Our publications cover many topics including [contracts](#), avoiding [scams](#), [disaster recovery](#), and more.
- 2. Mediation services for homeowners in dispute with contractors.** Not every home improvement project goes smoothly. If you're in dispute with a licensed contractor, CCB mediation services can help you and the contractor come to an agreement outside of court. Our mediation services are successful 70% of the time when both parties participate. Do you need CCB mediations? Learn more about the complaint process on our website.
- 3. Online license lookup.** Use our [online license lookup](#) feature to search any contractor's license on our website. Here's what to look for:
  - a. Is the license active? Never hire a contractor without an active CCB license.**
  - b. Is there a history of complaints?** Is there disciplinary history? Do they owe unpaid construction debt? Look up to 10 years of history on the contractor's license before deciding whether this is the contractor for your project.
  - c. Does the contractor have a lead-based paint license?** Contractors are required to have a lead-based paint license before bidding or working on a home built before 1978.
- 4. Webinars for consumers.** We present homeowner webinars throughout the year on a variety of topics. Earlier this year we presented on buying and selling a home, fire hardening, and construction scam awareness. Our next webinar is about weatherizing and it's coming up on October 1, 2025. Sign up [here](#)!
- 5. Report unlicensed contractors through our website.** Unlicensed contractors put consumers and communities at risk. You can report unlicensed contractors through our website. We investigate reports about unlicensed contractors on active job sites.
- 6. Presentations to groups.** We give online presentations on how to hire a licensed contractor. We present to groups like HOAs, community groups, organizations, and more. Do you want CCB to present to your group? Contact the CCB's education section at [ccb.education@ccb.oregon.gov](mailto:ccb.education@ccb.oregon.gov).



# Have Questions about Construction Contracts? We Have Answers!

Do you have questions about consumer contracts? You're not the only one. Contracts are an important part of home improvement projects, but they can also be confusing. Here are some common questions that homeowners ask about home improvement contracts.

## 1. When should I get a contract?

Contracts are required for projects over \$2,000, but it's smart to get a contract for small projects as well.

## 2. What are some features that should be included in the contract?

Contracts should include the three required notices: [Consumer Protection Notice](#), [Notice of Procedure](#), and [Information Notice to Owner about Construction Liens](#). The contract should include the contractor's contact information, CCB number, the scope of work, and information about payment, including the payment schedule. The contract should include information about the homeowner's rights to file a complaint with the CCB and provisions about mediation or arbitration.

## 3. Why is the contract so important?

Contracts help keep both parties on the same page, and in some cases, can prevent disputes. If you need to go to court, the contract can serve as proof of the original agreement.

## 4. Where can I learn more about construction contracts?

You can learn more about construction contracts on the CCB's website, where we've published our [brochure about contracts](#).

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