

#### **Construction Contractors Board**

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Zoom Meeting Call In: 1 (669) 254-5252, Meeting ID: 160 263 9149 Passcode: 639717

The meeting is accessible to the public by telephone, video conference, or in-person attendance. To request video conference information, please contact Sanya Kite by email at <a href="mailto:sanya.kite@ccb.oregon.gov">sanya.kite@ccb.oregon.gov</a> at least 48 hours prior to the meeting.

## DRAFT

6/16/2025

## NOTICE OF PUBLIC MEETING CCB Board Meeting

Zoom Videoconference Wednesday, June 25, 2025

8:30 a.m. - 11:30 a.m.

## Meeting Called to Order Roll Call

Approval of Board Caler	the Agenda	(pg 1) (pg 3) (pg 7)
Public Com		(10)
Agency Rep 1. Age a) b) c)	orts ncy Update (Chris Huntington) Budget Report Data Dashboard Licensing System Replacement Project Update	(pg 8) (pg 9) (pg 20)
2. Lice a)	nsing (Dana Zeimantz) CCB Licensing Program Update	(pg 22)
3. Info a)	rmation Technology (Noel Magee) IT Update	(pg 23)
4. Edu a) b) c)	cation (Leslie Culpepper) Communication and Education Program UpdateHomeowner Survey Toolbox	(pg 25) (pg 26) (pg 58)
5. Enf	orcement (Vena Swanson) Enforcement Update	(pg 65)
Vot	e to approve Agency Reports as Presented	
Old Busine	ss	
New Busin	ess	

#### **Adjournment**

The Board may meet in executive session under authority of ORS 192.660 from time to time. The specific statutory basis for the executive session will be announced on the record prior to the commencement of the executive session. Executive sessions are closed to the public. The Board may recess the public meeting, in order to deliberate privately, under authority of ORS 192.690(1). The public meeting will then reconvene for the purpose of decision-making. The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting; contact Sanya Kite by email at <a href="mailto:Sanya.Kite@ccb.oregon.gov">Sanya.Kite@ccb.oregon.gov</a> or by phone at (503) 934-2217 to make arrangements.

State of Oregon Tina Kotek, Governor

(pg 69)

## MINUTES OF April 23, 2025 CONSTRUCTION CONTRACTORS BOARD MEETING PUBLIC SESSION

The Construction Contractors Board (CCB) met on Wednesday April 23, 2025, via Zoom teleconference.

#### **ATTENDEES:**

**Board members appearing:** Vice Chair Eric Olsen, Sean VanGordon, Nate Gerding, Van White, Abel Carbajal, Brent Landels, Deb Flagan (8:35am)

Board members absent: Rosa Martinez

**Staff:** Administrator Chris Huntington, Board Secretary Sanya Kite, Licensing Manager Dana Zeimantz, Enforcement Manager Vena Swanson, IT Manager Noel Magee, Education/Communication Manager Leslie Culpepper, Human Resource Heather Parker, DAS Risk Bonnie Poole, and Assistant Attorney General Catriona McCracken, Fiscal Analyst Sean Riesterer, Shannon Flowers

Staff members absent: N/A

#### **MEETING CALLED TO ORDER:**

Vice Chair Olsen called the meeting to order at 8:32 am.

#### APPROVAL OF AGENDA:

**MOTION**: Vice Chair Olsen requested motion to approve April 23, 2025, agenda. Brent Landels moved to approve the agenda as presented. Van White seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Sean VanGordon Aye, Abel Carbajal Aye, Van White Aye, Brent Landels Aye, Nate Gerding Aye; Motion to approve carried unanimously.

#### **APPROVAL OF MINUTES:**

**MOTION**: Vice Chair Olsen requested motion to approve February 26, 2025, Minutes. Van White moved to approve the minutes of February 26, 2025. Brent Landels seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Sean VanGordon Aye, Abel Carbajal Aye, Van White Aye, Brent Landels Aye, Nate Gerding Aye; Motion to approve carried unanimously.

**DATE OF THE NEXT SCHEDULED MEETING:** The next meeting is scheduled for June 25, 2025, in person from the 1st floor Hearing Room at 201 High Street SE, Salem, Oregon and via Zoom teleconference.

#### **AGENCY REPORTS:**

**Chris Huntington**, Agency Administrator updated on the 2023-25 Fiscal Summary. Reviewed the Rates of renewals from 2023 to 2024 and the overview of the revenue stream of new apps and renewals per month in 2024.

Updated on the License System replacement project, CCB continues to prepare for the procurement and implementation of a License and Enforcement System Modernization. The scope of the Licensing and Enforcement System Modernization is to replace all disjointed systems currently being used and provide one system where staff can see the entire history of a license including documents uploaded related to a license.

Reviewed the Agency Budget for 2025-2027

#### Dana Zeimantz, Licensing Manager reported

#### **Project Update:**

Licensing staff continue to participate in reviewing decision briefs, software requirements and developing use cases for the upcoming system replacement. This now includes data clean up in preparation for data migration to new software.

Began coordinating with Dispute Resolution unit for bond validation project

#### **Current Quarter Highlights:**

Top 3 reasons for customers calling Licensing are: Informational, Renewal and New Application status. For applications received in January, that were also issued in January, the processing time was 8 days. Agency compliance officers and manager participated in the annual Lay Rep training presented by Department of Justice.

The manager and lead worker participated in imaging software training.

Completed 19 quarterly performance feedback meetings with Licensing staff to review last year' performance and set new goals for the next quarter.

#### Noel Magee, IT Manager reported

There remain two primary focus areas for IT. The first and most immediate is the move to the State Data Center (SDC). The second area is the new system replacement activities. During this interval most retention and cleanup efforts have slowed in favor of SDC move activities and getting the new system replacement project through the next requirements, Stage Gate 2 (SG2) so that the RFP can go out. SG2 will likely be signed off by the date of this meeting.

#### Move to SDC:

- 1) A great deal of work to be done to get the "landing zone" at the SDC prepared so that it will accommodate CCB needs.
- 2) Primary control server being built and merging existing control (Active Directory) values over.
- 3) Networks have some very specific needs for CCB that we are working through. These also may be completed by the date of this meeting.
- 4) In Feb or early March, we should be moving or have moved development servers into the SDC area.

#### This Licensing System Replacement:

- 1) documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward.
- 2) Software development to implement the retention specifications during this period although it will take some months to complete. On hold waiting for resource.
- 3) Requirements are being reviewed again by each section and IT. This will further refine and clarify what we want to achieve.
- 4) Documentation under review for SG2 approved by procurement, security still pending.

We're reporting good numbers on the Security metrics, and they are back down where we prefer them to be.

#### *Leslie Culpepper*, Education/Communication Manager reported **Education Activities**

- CCB 3-hour Contractor Webinar January 22 105 contractors
- CCB 3-hour Contractor Webinar January 7 55 contractors
- CCB 3-hour Contractor Webinar December 11 113 contractors

#### **Outreach Activities**

- How to Get a CCB License Webinar January 31 75 attendees
- Mid-Oregon Safety Summit January 27-28 ~300 contractors
- How to Get a CCB License Webinar December 6 32 attendees Update
- **Upcoming Home Improvement Month** This March will be the Education section's first Home Improvement Month, to be advertised in a press release and through the homeowner newsletter (which currently has a circulation of approximately 23,500). The newsletter is currently written and will be released toward the end of February. During home improvement month, CCB will offer three educational homeowner/consumer webinars.
  - Door-to-Door Sales: What to Do When the Home Improvement Comes to You March 4
     This consumer protection webinar addresses the issue of door-to-door sales. Many
     construction scams start with this sales technique. The webinar will ask the question,
     how can you tell when it's a scam and when it's legit? The presentation will be discussed
     how consumers can protect themselves from scams and how to use CCB resources
     to look up contractors.
  - Fire Hardening Webinar March 18
     This webinar will feature a presentation from Building Codes Division about how consumers can harden their homes against fires. At the end, CCB will present on best practices for hiring a contractor to do the work.
  - Choosing a Real Estate Agent, their Duties to You, and What to Do If Things Go Wrong -March 27
    - This webinar will feature a presentation from Oregon's Real Estate Agency (REA). Speakers will provide consumers who are buying and selling a home with tips for choosing an agent and will discuss what to do when things go wrong. At the end, CCB will present on working with contractors to repair a home during the buying and selling process.

## Vena Swanson, Enforcement Manager Field Operations Update:

Planning phase for 7 sweeps April- October Planning phase for 5 sweeps (Joint with ICN) May- September Field Investigations project work 2025:

- Remote Investigations- This has moved from pilot to production. 5 cases have been investigated so far and 3 have been concluded successfully. We are relying on statements, documentation, and the probability of testimony vs. onsite discovery.
- Social Media E-Warnings- In production phase 1, email warnings are being delivered to contractors who are reported through the TIPS line where an E-Warning applies. CCB received legal guidance about where we may start to approach social media advertising, we will continue to develop this item. About 25% or more of TIPS line complaints per month are instances of unlicensed contractors announcing their business and being hired via direct message by a consumer.
- Verizon Connect- This software was previously called Field Force, this upgraded system may allow us to dispatch an investigator who is closest to the report of illegal activity. This capability could enhance accuracy and response time. We plan to expand use of this product and test capabilities throughout 2025.

Staff: Southern FI position is being filled, this position promoted to Mediator toward the end of 2024, we are happy to announce Joel Loudermilk as the South FI/M starting February 24th.

#### **Compliance Update:**

The Accounts Receivable function was trained successfully, this position was identified priority status and tasked with succession training in the CCB's strategic plan. Compliance Section project work 2025:

- License Replacement System: Continuing use case documentation in this section as others in the division are now complete including Field Investigations and DRS.
- Remote online notary services (RON) required by DOJ for specific items: we are working through IT and procurement to meet this requirement and will start training compliance staff when we are granted access.
- License Conditioning SB228- Progressing; internal process and proposed language is awaiting legal approval.

Staff: The Office Specialist position has been open since the previous employee was promoted within the agency, we are happy to add Christina Kenoyer to the team on February 18th.

#### **Dispute Resolution**

Dispute Analysts and Mediation project work 2025

- Public facing complaints/CCB website- The mediation lead is assisting in creating a public facing records matrix that improves the types of complaints listed on the CCB website. We will be refining the criteria and putting these internal business rules in place by the end of 2025.
- Breach of settlement agreements SB228- Right now we are working to further define and develop the internal process and proposed language where enforcement penalties may apply to Breach of Settlement Agreements.
- Settlement agreement language revisions- This work is ongoing. (working with DOJ)
- Scheduled phone mediations- Implemented. Data collection and analysis is in progress and will be part of an ongoing review for success.
- Desk manual and training framework- This body of work is 95% complete, this didn't exist previously.

**Staff**: We are expecting the analyst position to go out for recruitment in the next 30 days, this is an existing position.

2025 Enforcement Division Training Goals:

Verbal Judo: De-escalation and conversation handling tactics

Customer Service Training: All Staff

DOJ Lay Rep Training: Completed January/Ongoing

#### **APPROVAL OF REPORTS:**

**MOTION**: Vice Chair Olsen requested motion to approve reports. Deb Flagan moved to approve the agenda as presented. Nate Gerding seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Sean VanGordon Aye, Abel Carbajal Aye, Van White Aye, Brent Landels Aye, Deb Flagan Aye, Nate Gerding Aye; Motion to approve carried unanimously.

#### **OLD BUSINESS:**

Public Meeting Grievance Process, Shannon F to update and will get on CCB website

**MOTION**: Vice Chair Olsen requested motion to approve reports. Deb Flagan moved to approve the agenda as presented. Nate Gerding seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Sean VanGordon Aye, Abel Carbajal Aye, Van White Aye, Brent Landels Aye, Deb Flagan Aye, Nate Gerding Aye; Motion to approve carried unanimously.

Delegation Table – Approved as presented

**MOTION**: Vice Chair Olsen requested motion to approve reports. Deb Flagan moved to approve the agenda as presented. Brent Landels seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Sean VanGordon Aye, Abel Carbajal Aye, Van White Aye, Brent Landels Aye, Deb Flagan Aye, Nate Gerding Aye; Motion to approve carried unanimously.

#### **NEW BUSINESS:**

<u>Enforcement Consent Agenda</u> Deb Flagan - #135767 – recuse herself

**MOTION:** Vice Chair Olsen requested motion to approve the Notices of Intent and Final Orders on the Enforcement Consent Agenda. Brent Landels moved to approved, Nate Gerding seconded the motion. **BOARD ACTION:** Sean VanGordon Aye, Abel Carbajal Aye, Van White Aye, Brent Landels Aye, Deb Flagan Aye,

Nate Gerding Aye; Motion to approve carried unanimously.

Public session in recess: 9:55 am Public session return: 11:00 am

The meeting adjourned at 11:03 am.

2025 CCB Board Meeting Calendar						
DATE	LOCATION					
February 26, 2025	1st Floor Hearings Room or Teleconference via ZoomGov					
April 23, 2025	1st Floor Hearings Room or Teleconference via ZoomGov					
June 25, 2025	1st Floor Hearings Room or Teleconference via ZoomGov					
August 27, 2025	1st Floor Hearings Room or Teleconference via ZoomGov					
October 22, 2025	1st Floor Hearings Room or Teleconference via ZoomGov					
December 3, 2025	1st Floor Hearings Room or Teleconference via ZoomGov					

The following dates will be reserved for potential meetings in the event that urgent matters arise requiring immediate action by the Board. Board members and the public will be notified in advance when a meeting is going to occur and whether it will be held in person (Salem) or via Zoom teleconference.

- January 22, 2025
- March 26, 2025
- May 28, 2025
- July 23, 2025
- September 24, 2025

#### 2023-25 Fiscal Status Report Summary

Beginning Cash Balance
Revenue
Personal Services
Services & Supplies
Capital Outlay
Expenditures
Revenue vs. Expenditures NOTE (1)
Ending Cash Balance

Proctor Info
Proctor Revenue
Total Revenue To LAB

Proctor Expense Recon Total Expenditures (w/ Proctor)

Last Three Months					TOTAL		LAB	
FEB-24	MAR-24	APR-25	Thru April 2025	REMAINING	PROJECTED	Authorized	VS.	
Actuals	Actuals	Actuals	ACTUAL to DATE	PROJECTED	Bi 2023-25	BUDGET (LAB)	PROJECTED	
			6,193,148		6,193,148			
814,602	1,030,516	1,072,122	17,124,442	1,745,484	18,869,926	15,764,581	(3,105,345)	
685,809	695,578	690,920	13,934,779	1,394,730	15,329,509	15,576,285	246,776	
150,489	118,678	178,210	3,273,547	383,441	3,656,988	3,566,928	(90,060)	
Œ	) <del>*</del> **	190	86	86,179	86,179	-	(86,179)	
836,298	814,256	869,130	17,208,325	1,864,350	19,072,675	19,143,213	70,538	
(21,696)	216,260	202,992	(83,883)	(118,866)	(202,749)			
5,690,013	5,906,272	6,109,264	6,109,264		5,969,719			

3-Month Contingency: \$2.39M (Currently 7.5 Months)

33,660	40,620	39,120	732,960	68,148	801,108	807,550	6,442
848,262	1,071,136	1,111,242	17,857,402	1,813,632	19,671,034	16,572,131	(3,098,903)
1 '	' '						
33.660	40,620	39.120	732.960	68,148	801,108	807.550	6,442
33,000	10,020						
869,958	854,876	908,250	17,941,285	1,932,498	19,873,783	19,950,763	76,980

**NOTE (1)**: Agency revenue is cyclical with declines historically beginning in July and extending through December. Also, many large annual assessments are invoiced August through October. This historically leads to negative revenue vs. expenditure during this period.

### Rate of Renewals

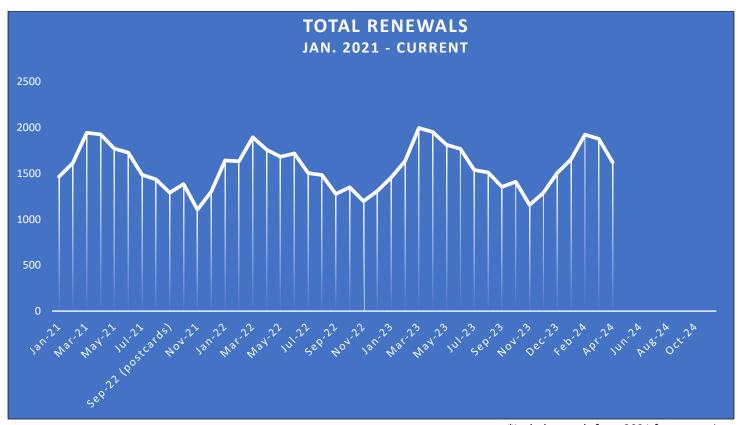
2025

	81.77%		
Month/Yr	Expected	Actual Renewal	2025 Renewal
	Renewal Count	Count	Rate
Jan-25	1900	1506	79.26%
Feb-25	2063	1654	80.17%
Mar-25	2444	1923	78.68%
Apr-25	2382	1876	78.76%
May-25	2335	1622	69.46%
Jun-25			#DIV/0!
Jul-25			#DIV/0!
Aug-25			#DIV/0!
Sep-25			#DIV/0!
Oct-25			#DIV/0!
Nov-25			#DIV/0!
Dec-25			#DIV/0!

<sup>\*</sup>Approximate 2-month lag for final renewal rate.

#### 2024

Month/Yr	24 Renewal
	Rate
Jan-24	83.92%
Feb-24	83.60%
Mar-24	84.42%
Apr-24	82.69%
May-24	81.21%
Jun-24	81.59%
Jul-24	82.77%
Aug-24	79.98%
Sep-24	80.64%
Oct-24	81.27%
Nov-24	81.32%
Dec-24	77.80%



\*Includes totals from 2021 for comparison

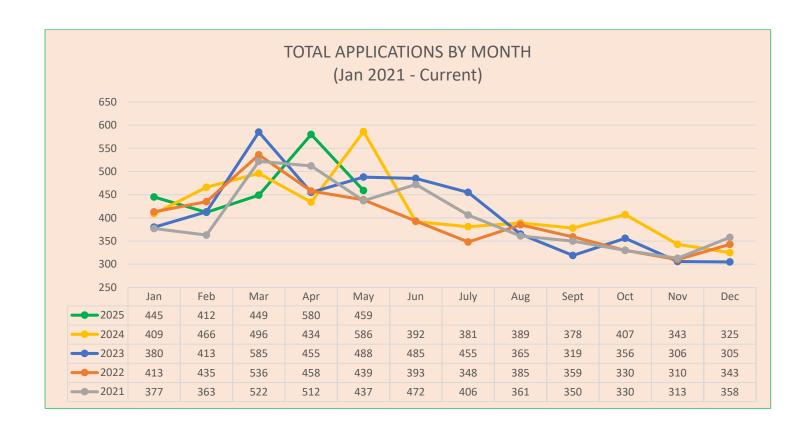
## Rate of New Applications

#### 2025

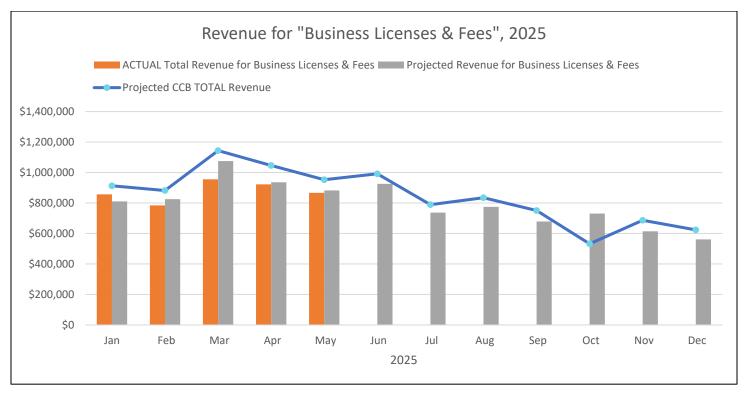
Month/Yr	New App Count
Jan-25	445
Feb-25	412
Mar-25	449
Apr-25	580
May-25	459
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	
2025 Total	2345

#### 2024

Month/Yr	New App
	Count
Jan-24	409
Feb-24	466
Mar-24	496
Apr-24	434
May-24	586
Jun-24	392
Jul-24	381
Aug-24	389
Sep-24	378
Oct-24	407
Nov-24	343
Dec-24	325
2024 Total	5006



### Revenue Stream of New Apps & Renewals Per Month in 2025



<sup>\*</sup>These totals are pulled roughly 1.5 months behind schedule due to late renewals. Due to these factors, the totals are not definitive but are the most accurate at the time this report was created.

### Residential and Commercial Statistics, All Endorsements

	Takal	Takal												
	Total	Total	Residential v Commercial Endorsement											
	Residential	Commercial		NE	sidei	itiai v	COII	iiiiei	Jai Li	iluois	eme	111		
	Active +	Active +				1	.0+ Ye	ear Re	eview	/				
	Inactive	Inactive												
	20	25				<b>—</b> R	esidenti	dential ——Commercial						
Jan	39692	11275												
Feb	39750	11282	45,000											
Mar	39822	11270	40,000											
Apr	39731	11271	35,000											
May	39729	11256	30,000 25,000											
Jun	39695	11248	20,000											
Jul	0	0	15,000											
Aug	0	0	10,000	_		_			_					
Sep	0	0	5,000 0											
Oct	0	0	U	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Nov	0	0	Residential	29,883	30,687	31,890	33,395	35,291	36,099	36,419	37,431	37,780	38,923	39,617
Dec	0	0	Commercial	8,963	9,103	9,359	9,733	10,198	10,325	10,495	10,611	10,629	11,031	11,236

#### PROGRAM WORKLOAD

### Enforcement

Investigation and Dispute Resolution Files Opened

#### **Job Site Checks Performed**

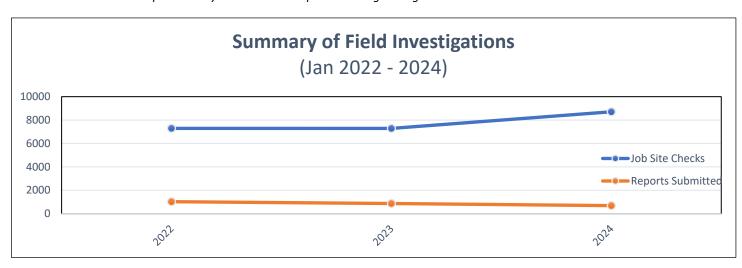
Month/Yr	Total
Jan-25	790
Feb-25	678
Mar-25	818
Apr-25	847
May-25	747
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	
Total	3,880

#### **Field Investigation Reports Submitted**

Month/Yr	Total
Jan-25	66
Feb-25	51
Mar-25	72
Apr-25	68
May-25	78
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	
Total	335



\*There is no set target for field investigations. This area of work is highly driven by the market conditions. Monthly/Yearly stats are used to track this sections productivity and ensure adequate coverage in higher volume areas.



### Average Days to Close Compliance and Dispute Resolution Files

### Compliance (Target Days to Close is 40)

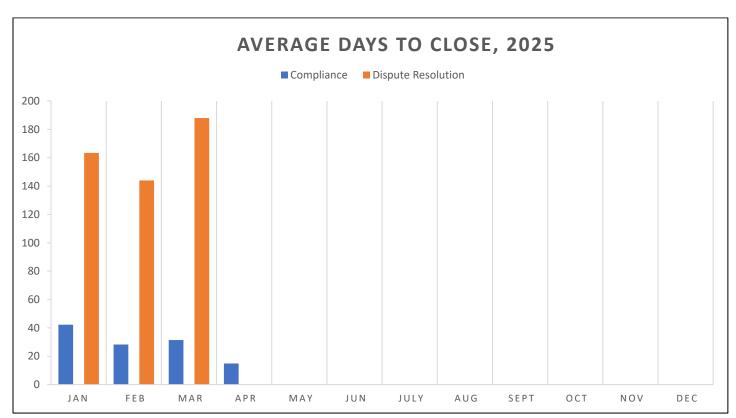
2024 Average	36.47666667
Jan-25	42.24
Feb-25	28.27
Mar-25	31.41
Apr-25	14.89
May-25	
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	
2025 Average	9.734166667

<sup>\*</sup>Approximately 2 month lag for final closure dates.

#### **Dispute Resolution (Target Days to Close is 155)**

2024 Average	168.65
Jan-25	163.39
Feb-25	144
Mar-25	188.01
Apr-25	
May-25	
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	
2025 Average	41.28333333

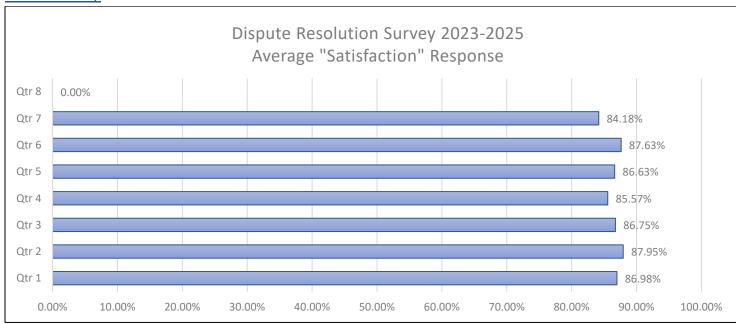
<sup>\*</sup>Approximately 2 month lag for final closure dates.



KPM #4: In FY 2024 (7/1/23-6/30/24) CCB has gone beyond the target expectation by 9 days.

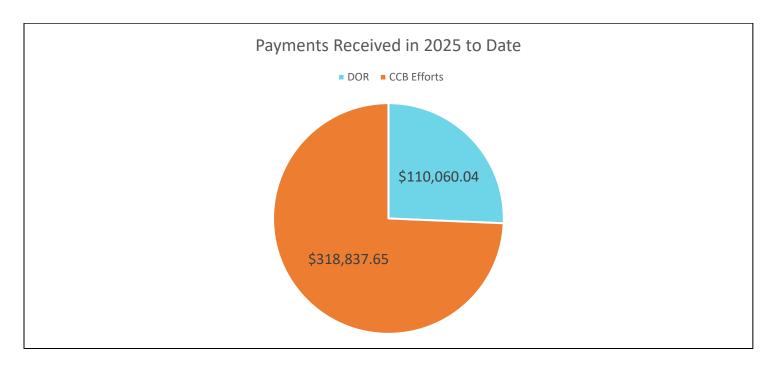
KPM #5: The agency has gone beyond the target expectation by 3 days for FY 2024 (7/1/23-6/30/24).

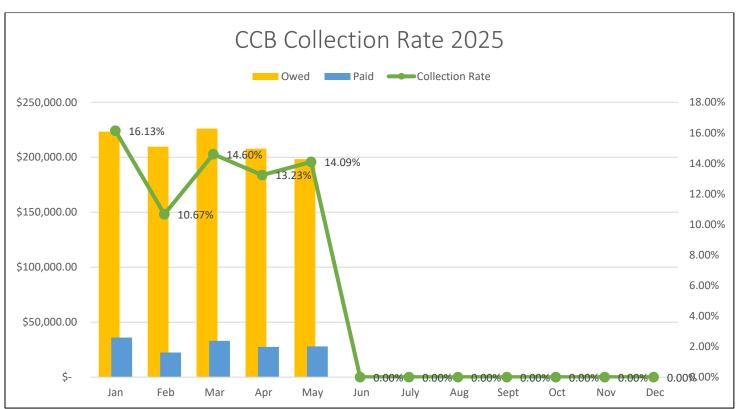
### **DRS Survey**



Q7 is the most current summary of responses and spans from 1/1 - 3/31/2025.

### **Collections**





\*Total Owed v Total Paid is a bit skewed due to the action code PEND08. This is when a licensee pays their penalty before a Final Order is issued. Therefore, the total owed is never entered into Hydra but the payment received is.

KPM #3: The agency was well under the target maximum for FY 2024 (7/1/23-6/30/24), the agency achieved 29 percent.

### **Education**

CCB CONTRACTOR CLASSES							
2025							
Class Type	Stakeholder(s)	Taught in another language?	Where?	Date	Attendees	Qtr Total Attendees	
		-	Virtual	1/7/25	61		
		-	Virtual	1/22/25	110		
		-	Virtual	2/18/25	167		
CCB Contractor Class	ССВ	-	Virtual	2/25/25	79		
000 001111 00101		-	Virtual	2/11/25	113		
		_	Live	3/11/25 3/19/25			
		Spanish	Live	3/22/25			
		- Spanish	Virtual	3/25/25	100		
Total Q1				-,,		771	
						771	
		-	Virtual	4/8/25	98		
		-	Virtual	4/30/25	97		
		-	Virtual	5/6/25	47		
CCB Contractor Class	ССВ	-	Virtual	5/28/25	180		
Total Q2						422	

#### Various Speakers

Department of Environmental Quality (DEQ)
Oregon Occupational Safety and Health
Administration (OSHA)

Division of Financial Regulations, DCBS (DFR)
Workers Compensation Division
811

CONSUMER CLASS	SES					
		2025				
Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendee
Mid-Oregon Safety	CCB	-	Live	1/27-	300	
Education Fair	CCB, Other city & state agencies	-	Live	2/11/25	200	
Homeowner Outreach	ССВ	-	Live	2/19/25	500	1
Homeowner Webinar	ССВ	-	Virtual	3/4/25	10	
GOSH Conference	CCB, Other city & state agencies, private sector	-	Live	3/6/25	1000	
Homeowner Webinar	ССВ	-	Virtual	3/18/25	44	
Homeowner Webinar	ССВ	-	Virtual	3/27/25	19	
Total Q1						2073
Scam Jam	CCB, AARP, & other agencies	-	Live	4/12/25	250	
COBA Home Show	ССВ	-	Live	5/4-5/6/25	500	
Total Q2						750

#### Stakeholders

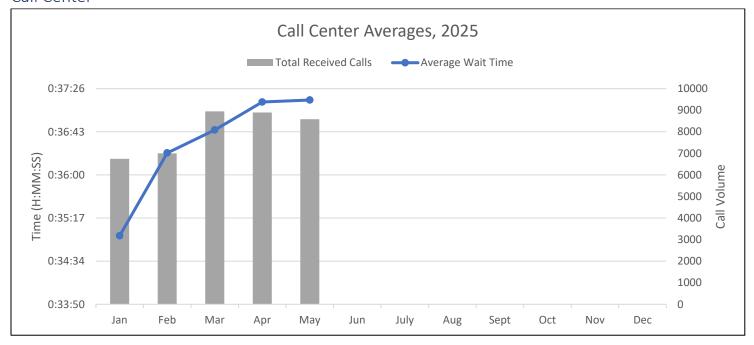
Oregon Home Builders Association
LatinoBuilt
Oregon Office of Attorney General
AARP
Mid-Valley Association of Realtors
City of Medford
Jackson County Community

Lane County
Wallowa Town Hall
City of Portland
OEM
Lincoln City Senior Show
Eugene Home Show
Oregon Association of Realtors

Pre-License Candidates						
2025						
Class Type	Stakeholder(s)	Taught in another	Where?	Date	Attendees	Qtr Total Attendees
		-	Virtual	1/31/25	79	
How to Get CCB license	ССВ	-	Virtual	3/5/25	41	
Total Q1						120
How to Get CCB License	ССВ	-	Virtual	4/15/25	59	
		-	Virtual	5/16/25	26	
Total Q2						85

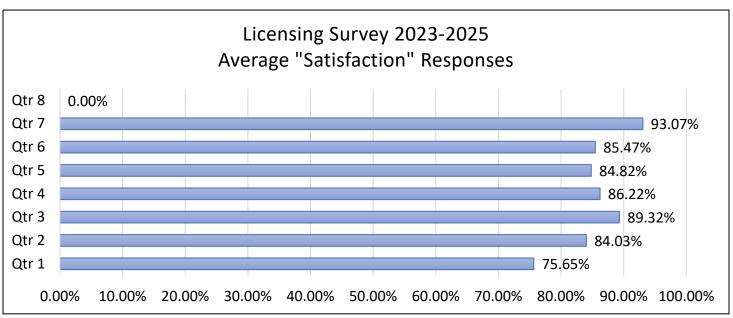
### Licensing

#### Call Center



NOTE: The average Wait Time to Answer can vary depending on staff coverage, business days worked, and incorporates the callback feature.

#### **Licensing Survey**



Q7 is the most current summary of responses and spans from 1/1 - 3/31/2025.

	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8
Total Survey's Sent via GovDelivery	6836	6940	6566	8023	7187	6078	7383	
Engagement Rate (email received/opened/links clicked)	72%	86%	79%	77%	79%	81%	81%	
Total Responses Received	*didn't collect summary data for Q1.	482	end of Q3. Con	vas not pulled at the nbined response for 3 & Q4.	54 *Survey was not pulled at the end of Q5. These responses are only for the month of Sept. '24.	190	224	

#### OREGON CONSTRUCTION CONTRACTORS BOARD

# Project Status Report As of May 31, 2025

#### Project High Level Status

CCB continues to prepare for the procurement and implementation of a License and Enforcement System Modernization. The scope of the Licensing and Enforcement System Modernization is to replace all disjointed systems currently being used and provide one system where staff can see the entire history of a license including documents uploaded related to a license. The system must be user friendly and provide licensees and other users the ability to serve themselves through online capabilities. CCB anticipates that the implementation of a modern system will bring multiple opportunities for business process reengineering.

The Department of Administrative Services, Enterprise Information Systems (EIS) requires agencies replacing major information systems to pass through a series of Stage Gates in order to ensure the success of such projects. In January, 2025, CCB received notification from DAS EIS that Stage Gate 2 has been approved.

Stage Gate	Purpose/Documentation	CCB	Start Date	Estimated/Actual
	Required	Percentage		Completion Date
		Complete		
1	Origination and Initiation	100%		December 2023
2	Resource and Solution	95%	November	January 2025
	Planning and Analysis		2023	
	(CCB has to submit an			
	updated Risk and Issue Log)			
3	Implementation Planning	0%	January	When vendor
			2025	selected
4	Execution (Implementation)		No estimate –	need Vendor
			selected to st	art

#### Milestones and Accomplishments to Date (5/31/2025)

- DAS Procurement has the draft RFP and will work with CCB when we are ready to finish it. CCB anticipates it will be ready to release during summer 2025.
- Continue to help prepare staff for the change that will be happening.
- Continue to document processes in Use Case Format. Completed Cease and Desist and documented the assumptions for the Home Energy Assessors. Bonds and Insurance Use Cases will most likely be completed in June.

- A substantial amount of work has been done to clean up Locksmith Data so it will be cleaner when CCB is ready to migrate to a new system.
- Started some Stage Gate 3 activities such as documenting Benefits for the Benefits
   Management Plan

#### Next Steps

- Release RFP after DAS Procurement finishes their work and budget approved.
- Continue work on Use Cases with SME's
- Continue working Stage Gate 3 documentation
- Continue to work on analyze data and make decisions on how to deal with things during implementation.

#### Schedule Status

- Ways and Means approval April, 2025
- RFP Release, Summer 2025
- Overall Project Completion prior to June 30, 2027

#### **Budget Status**

- Cost estimates have not changed
- Once budget approved by legislature and actual spending begins, this area will provide more detail

#### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



#### Memorandum

To: Construction Contractors Board

From: Dana Zeimantz, Licensing Manager

**Date:** June 25, 2025

Subject: Licensing Report

Licensing staff is currently working through a backlog from the busy season cycle. This creates increased phone calls and paperwork. New applications are currently being issued in 4-5 weeks.

Licensing team met with the Landscapers Board to collaborate and share bond increase project details.

Licensing teams completed use cases for bonds and general liability insurance.

#### **Project Update:**

- Licensing staff continue to participate in reviewing decision briefs, software requirements and developing use cases for the upcoming system replacement. This now includes data clean up in preparation for data migration to new software.
- On hold: Currently testing new software for call center staff as we continue to look for ways to improve connectivity and refine call center productivity. If successful, all call center staff will utilize the new software in the next 4-6 weeks. On hold until data migration to State Data Center completed.
- <u>Complete:</u> Communication and technology prepared to accommodate new application fee increase July 1, 2025.

#### **Upcoming quarter:**

- 2 new hires begin training to call center duties in June.
- New application use case

#### **CONSTRUCTION CONTRACTORS BOARD**

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621 503-373-2007 FAX



#### Memorandum

To: Construction Contractors Board

From: Noel Magee, IT Manager

**Date:** 25 June 2025

Subject: Information Technology Report

#### Ongoing Activities

There remain two primary focus areas for IT. The first and most immediate is the move to the State Data Center (SDC). This process in on track and on time. The second area is the new system replacement activities. During this interval most retention and cleanup efforts have slowed in favor of SDC move activities and getting the new system replacement project through the next requirements so that the RFP can go out. This process is also on track although waiting for external events at this particular point.

#### Move to SDC:

- 1) A great deal of work to be done to get the "landing zone" at the SDC prepared so that it will accommodate CCB needs. *Completed*
- 2) Primary control server being built and merging existing control (Active Directory) values over. **Completed**
- 3) Networks have some very specific needs for CCB that we are working through. These also may be complete by the date of this meeting. *Completed*
- 4) Production servers moving to SDC (1 moved, more to come). *In Progress*

#### This Licensing System Replacement:

- documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward. *In Progress*
- 2) Software development to implement the retention specifications during this period although it will take some months to complete. *In Progress*
- 3) Documentation under review for SG2 approved by procurement, security still pending. *In Progress*

We're reporting good numbers on the Security metrics.

#### Security reported status - Reported monthly by EIS/Enterprise Security Office (ESO)

- ♦ The state numbers may be confusing. This percentage is arrived at by comparing the number of vulnerabilities found to the number of systems that have a vulnerability. So a single system with 2 critical vulnerabilities would rate 200%. Thus 155% means that, on average each vulnerable system has 1.55 vulnerabilities.
- During the current period our security numbers came back in line with our ordinary range.

#### ♦ 09 June 2025

- 100% of systems scanned (statewide 87%)
- 1% have critical vulnerabilities (statewide 23%)

#### 07 April 2025

- 97% of systems scanned (statewide 89%)
- 2% have critical vulnerabilities (statewide 23%)

#### • 06 January 2025

- 99% of systems scanned (statewide 91%)
- 32% have critical vulnerabilities (statewide 59%)

#### ♦ 04 November 2024

- 97% of systems scanned (statewide 92%)
- 33% have critical vulnerabilities (statewide 43%)

#### ♦ 02 September 2024

- 96% of systems scanned (statewide 91%)
- 37% have critical vulnerabilities (statewide 45%)

#### ♦ 05 August 2024

- 98% of systems scanned (statewide 91%)
- 46% have critical vulnerabilities (statewide 62%)

#### ♦ 03 June 2024

- 96% of systems scanned (statewide 91%)
- 35% have critical vulnerabilities (statewide 77%)

#### • 01 April 2024

- 97% of systems scanned (statewide 91%)
- 39% have critical vulnerabilities (statewide 38%)

#### ♦ 21 February 2024

- 95% of systems scanned (statewide 91%)
- 37% have critical vulnerabilities (statewide 45%)

#### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



#### Memorandum

To: Construction Contractors Board

**From:** Leslie Culpepper, Communications and Education Manager

**Date:** June 12, 2025

**Subject:** Outreach and Education Program update

#### **Education Activities**

• CCB 3-hour Contractor Webinar – April 8 – 98 contractors

• CCB 3-hour Contractor Webinar – April 30 – 97 contractors

• CCB 3-hour Contractor Webinar – May 6 – 47 contractors

• CCB 3-hour Contractor Webinar – May 28 – 180 contractors

#### **Outreach Activities**

- Scam Jam April 12 250 consumers
- How to Get a CCB License Webinar April 15 59 attendees
- COBA Home Show May 4-6 ~500 consumers
- How to Get a CCB License Webinar May 16 26 consumers

#### **Update**

- The Education section released a Toolbox Newsletter (attached) in May, as well as a homeowner newsletter (attached) in June.
- A new on-demand class has been posted. Contractors can access this class through their portal
  accounts. This class helps fulfill the 3 hours of CCB education required for residential contractor
  renewal. This class is the first on-demand class that can be taken for 2 hours of CCB credit instead
  of 1.
- The homeowner survey for 2025 is complete and has been attached to this memo. This is a
  scientific survey the CCB completes to fulfil KPM 1. The purpose of the survey is to gauge
  homeowner awareness of the CCB. Overall, the results of the survey are outstanding.





Oregon Contractors Construction Board Homeowners Survey

## Table of Contents

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## Background & Objectives

- The Oregon Contractors Construction Board (CCB) regulates the construction contractor industry and promotes a competitive business environment through education, contractor licensing, dispute resolution, and law enforcement.
- Since 2001, the CCB has conducted an annual Statewide Homeowner Survey with Oregon residents.
- As in past years, the goal of the 2025 Wave 9 survey is to understand homeowners' awareness levels of and attitudes toward the agency and its services. In addition, the questionnaire was constructed to measure:
  - The percentage of Oregon homeowners who understand and rate the value of hiring a licensed contractor; and,
  - The percentage of Oregon homeowners who are aware of their rights and responsibilities, and the services offered by the CCB.
- Through this research, the CCB would also like to identify areas in which homeowners need to be educated, and how to best reach them.
- Beginning with the Wave 7 (2021) data, we changed the data collection method from a telephone sample to an online panel participant list. All data was collected online for Wave 8 (2023) and Wave 9 (2025).



## Methodology & Sampling

- Since 2014, the CCB has contracted with the Logit Group (formally Issues & Answers) to conduct their annual Statewide Homeowner Survey. Fielding for the 2025 survey took place from March 27 5, 2025 to April 10, 2025.
  - In total, 806 Oregon homeowners were interviewed (405 males / 400 females).
  - All interviews were conducted online and lasted approximately 5 minutes each.
- To ensure a geographically representative sample of Oregon homeowners, regional quotas were implemented based on census estimates. Below is a summary of completes per region.

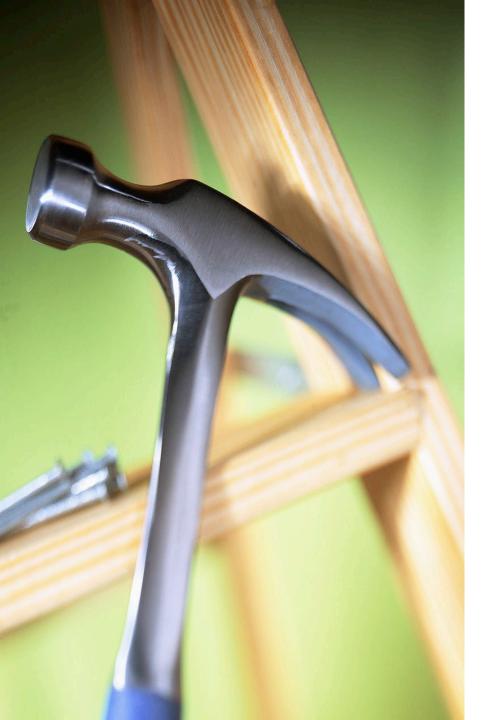
Region	n=	%
Portland Metro	320	39.70%
Willamette Valley	161	19.98%
Southern	166	20.60%
Central/East/Coast	159	19.73%
Total	806	100.00%



## Analytical Summary

- For comparison purposes, respondents were segmented into various sub-groups based on demographics, behaviors and perceptions.
- Significance testing (t and z tests) at the 95% confidence level was conducted to detect significant differences among respondent segments. When applicable, these findings will be noted.
- Participants were asked up to two open-ended questions to aid in understanding the "whys" behind the numbers. Responses to these questions have been coded (when applicable) and tabulated for inclusion in this report.
- In some instances, percentages may add to more or less than 100% due to rounding and multiple response answer choices.
- Throughout the report, statistical differences between Waves 8 and 9 have been noted with a "▲▼" arrow/symbol.
  - New in Wave 9: To consolidate historical results, waves were combined into two-year averages to maintain data review while creating a cleaner data presentation. At times, Waves 9 and Waves 8 may be called out individually in the charting for statistical designations.
    - Waves 1 & 2, average sample 500 homeowners
    - Waves 3 & 4, average sample 500 homeowners
    - Waves 5 & 6, average sample 500.5 homeowners
    - Waves 7 & 8, average sample 814 homeowners







## Key Insights

## Key Insights

The Wave 9 results are both consistent with portions of Wave 8, as well as differ in some areas. Since the data collection is now uniformed between the most recent waves (both online data collections), the differences highlighted are worth exploring deeper with any operational changes that may have occurred and if they align with the organization's communications and outreach.

In addition, trends we're continuing to see in this space that may be continuing to impact results include:

- The COVID-19 pandemic that altered people's lives, construction projects, homeownership rates, and interest in home improvement projects.
- Consistent with Waves 7 and 8, Wave 9's respondent profile includes mostly older (45+), though Waves
   8 & 9 have a higher percentage of college educated homeowners. Gender remains balanced.
- We witnessed another significant uptick in the building of new homes, than <u>any previous wave</u>.
   (Remodeling and home improvement has remained consistent, purchasing existing homes down slightly but not significantly.)
- Overall awareness of CCB is remains high year-to-year. Currently, awareness is **79%**, a 1-point increase from Wave 8. Word of mouth continues to be a powerful source of information **(49%)**; though we're seeing a resurgence of awareness from combines Television **(86%)**, Radio **(61%)**, or Home Shows **(24%)**.
  - Newspaper article references are also trending up, from 33% in Wave 7, to 37% in Wave 8, to 45% in Wave 9.
  - When looking for a contractor, mentions of both Internet lists (40%) and the contractor association website (54%) remain comparable between Waves 8 and 9.

Word-of-mouth has always been a high discovery route, additional research could be used to investigate the role of social media and contractor content if further dissection is needed.

• Consistent with Wave 8, **96%** of homeowners who are aware of the CCB know the agency licenses contractors. This data point remains stable and high.

## Key Insights, cont'd.

- Also maintaining from Wave 8, 74% of homeowners who are aware of the CCB recall having contact with the Board during the past five years.
  - The incidence of contact is also comparable (and high) among those who have built a new home in the past five years (94%).
- In a reversed trend, the most often cited reason for contacting the CCB was for contractor verifications (76% vs 62% in Wave 8). Complaints are down from a Wave 8 high (72%) to 60%.



## Key Insights, cont'd.

- The vast majority (90%) of Oregon homeowners have constructed a new home or undertaken remodeling/home improvement projects within the past five years—Consistent with Wave 8 (91%) and a continued rise from Wave 7 (64%).
  - Concerning Story: 8% of homeowners who built either did not, or were unsure, if they hired a professional for the build. This is twice the number from Wave 8 (4%).
  - Good Story: Fewer people are unaware that it's illegal to hire a contractor not licensed with CCB (down to 7% from 12%). And a new all-time high (77%) know it's illegal.



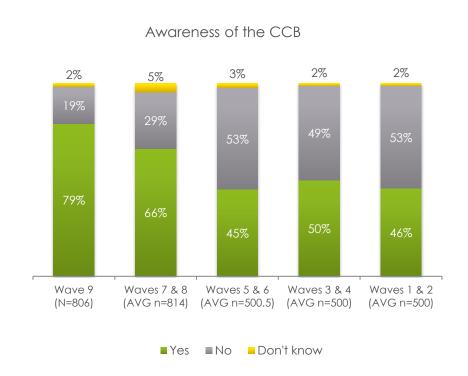




Detailed Findings:
Awareness of and
Contact with the
CCB

## Awareness of the CCB

- More than three-quarters (79%) of Oregon homeowners have heard or read about the CCB. This is a consistent with Wave 8 (78%).
  - In Wave 8, Males & Females were equally aware of CCB (78%), in Wave 9 Males are significantly more likely to be aware (85%) compared to 72%.
  - College graduates also have a significant higher awareness than non-college graduates (87% vs. 52%)
  - In Wave 9, the Southern region has the most awareness at 84%, followed by...
    - Central/East Coast (80%)
    - Portland (78%)
    - and Willamette Valley (73%)

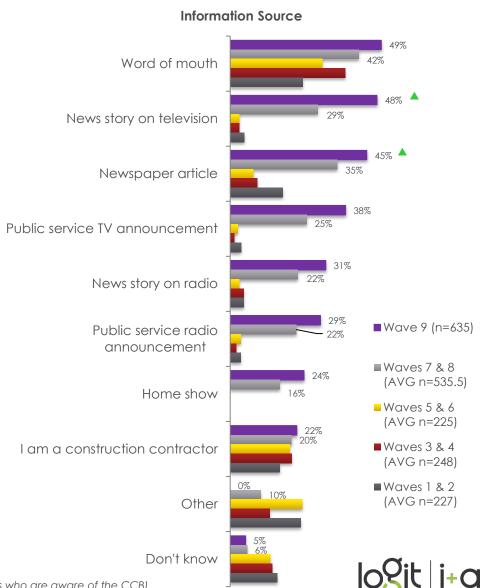






### Source of Information About the CCB

- While awareness has been consistent across modern waves, traditional word of mouth from family, friends, or acquaintances is the most common way homeowners report becoming aware of the CCB (49%).
- New highs in Wave 9 include:
  - Television new stories (48%)
  - Newspaper articles (45%)
  - Television PSAs (38%)
  - Radio news stories (31%)
  - Home Shows (24%)



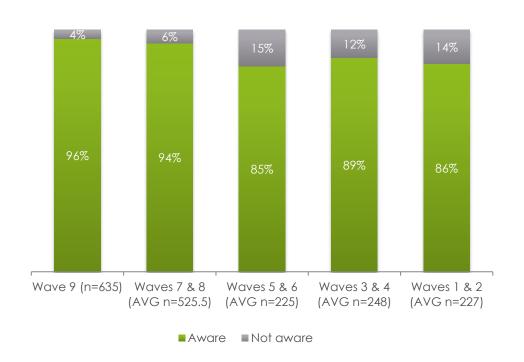


▲▼ Arrows denote significant difference from Wave 8

### Awareness of CCB Services

- Awareness of CCB services remains high (96%) compare to recent waves compared to when data collection initiated.
- While generally high (90s) for most segments, lower awareness is more common among...
  - Ages 18-44 (91% awareness)
  - Those who did not use a licensed contractor (92% awareness)

### **CCB Licenses Construction Contractors**









### Contact with the CCB

- A consistent 74% of residents who are aware of the CCB have had contact with the agency during the past five years.
- In addition, residents who either (1) built a new home or did remodeling/home improvements or (b) hired a contractor maintain high levels of communication with CCB (82% & 85%).
- Contact with CCB to verify licenses is high, at a record 76%, up significantly from Wave 8.
   While communication to report problems (60%) or from a tradesman (38%) are both down significantly.



Reason(s) for Contacting the CCB*	Wave 9 (n=473)	Wave 8 (n=471)	Waves 7 & 8 (AVG n=314)	Wave 5 & 6 (AVG n=40)*	Wave 3 & 4 (AVG n=39)*	Waves 1 & 2 (AVG n=39)*
Check out/verify/get information on /license of a contractor/before hiring	76% 🔺	62%	66%	41%	36%	46%
To report a problem with a contractor/to get information on how to file complaint	60% ▼	72%	54%	19%	18%	15%
I am a contractor/for information on becoming licensed as a contractor	38% ▼	46%	35%	32%	40%	34%

▲▼ Arrows denote significant difference from Wave 8

Q5. During the past five years, have you had any contact with the Oregon Construction Contractors Board (CCB)? (Base: Respondents who are aware of the CCB)

\*Q6. What was your reason for contacting the Oregon Construction Contractors Board? (Base: Respondents who contacted the Oregon Construction Contractors Board within the past five years)

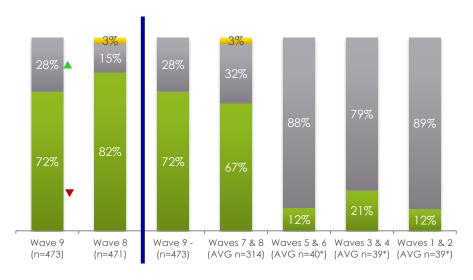




## Filing Damages with the CCB

- While filing claims with CCB for damages or workmanship against a contractor has been up since Wave 7, the results are inconsistent for themed analysis:
  - Wave 7, 52% filed claims
  - Wave 8, 82%
  - Wave 9, 72%

• Note: Data is missing to better understand why changes in claim filing exist: are they unaware they can file, have there been no issues, or another reason? Where do inspectors fit in the claim-filing story? Filing Claim with the CCB



■Yes ■No ■Don't know



(Current) Q7. Have you ever filed a claim for damages or workmanship against a contractor with the Oregon Construction Contractors Board? (Base: Respondents who contacted the Oregon Construction Contractors Board within the past five years)

(Old) Q8. How satisfied were you with the way in which your complaint was investigated and resolved – were you extremely satisfied, somewhat satisfied, somewhat dissatisfied, extremely dissatisfied or neither satisfied nor dissatisfied?

(Base: Respondents who filed a complaint with the Oregon Construction Contractors Board within the past five years)

\*Caution: Small base size; results should be interpreted as directional in nature

Note: Question wording was revised for Wave 4 and 'Don't know' was added in Wave 8.



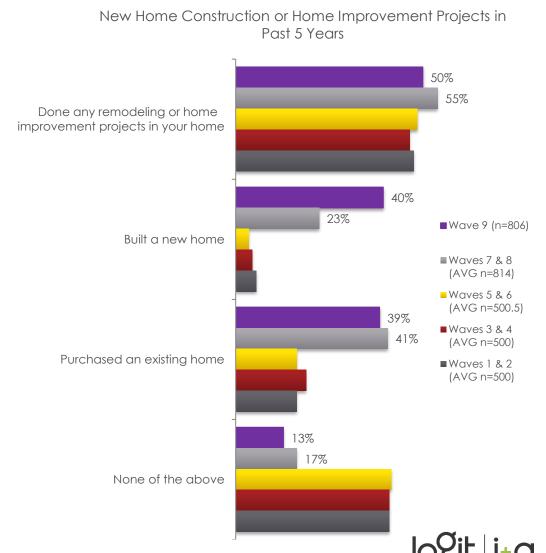




# Detailed Findings: Resident Behavior

# New Home Construction / Home Improvement Projects

- More Oregon homeowners have built new homes than any past wave (40%), a new record high.
- Remodeling has remained stable over the years, with a slight uptick in recent waves.
- Purchasing an existing home remains consistent across Waves 9, 8, & 7.
- In Wave 9, men were more likely to report building a new home or purchasing an existing (47% and 42%), while women were more likely to mention remodels (58%).





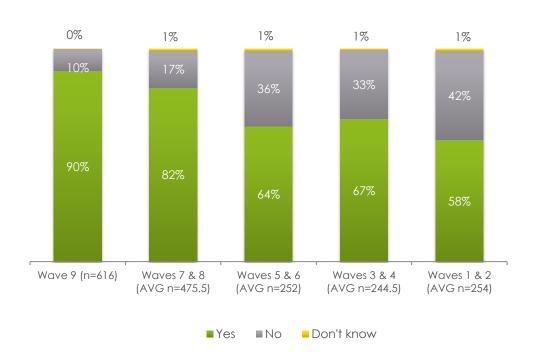
▲▼ Arrows denote significant difference from Wave 8

### Use of Contractors

18

 The number of Oregon homeowners who report hiring a professional contractor to either build a new home or make home improvements remains high and stable between Waves 8 and 9 (91% and 90% respectfully)

Use of Contractor During New Home Construction or Remodeling/Home Improvements







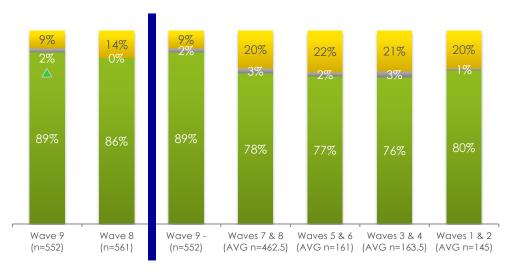


### Contractors' Licenses with the CCB

- Wave 9 has the return of more typical experiences with 2% of Oregon homeowners report knowingly hired a construction contractor who is not licensed with CCB. This is up from 0% (a record) in Wave 8.
- A new all-time low, only 9% of homeowners are unaware of their contractor's licensure status.
- Homeowners who are aware of the CCB are consistently more likely to have hired a licensed contractor compared to those who are unaware (96% Wave 9, 94% Wave 8)
- While more people knowingly hired a contractor not licensed with CCB (11 people), most common reasons ranged from:

  - Contractor being a family member or close friend
  - Claims of a license not being needed
  - Were told they were licensed and did not verify

Contractor Licensed With the CCB



While still low, this is the highest in the history of the data collection that **price** is being cited as a reason to risk work with an unverified licensed contractor.

While still low, this is the highest in the history of the data collection that **price** ■ Yes ■ No ■ Don't know

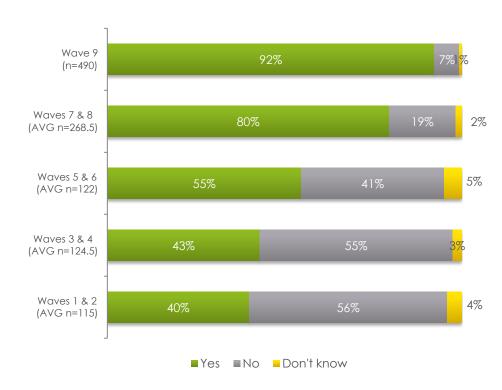




### Verification of Contractor's License

In a continued trend, MORE homeowners (92%) verified their contractor's license with the CCB than those who did not check for credentials (7%). A new record high. (Up 1% from Wave 8)

#### Verification of Contractor's License





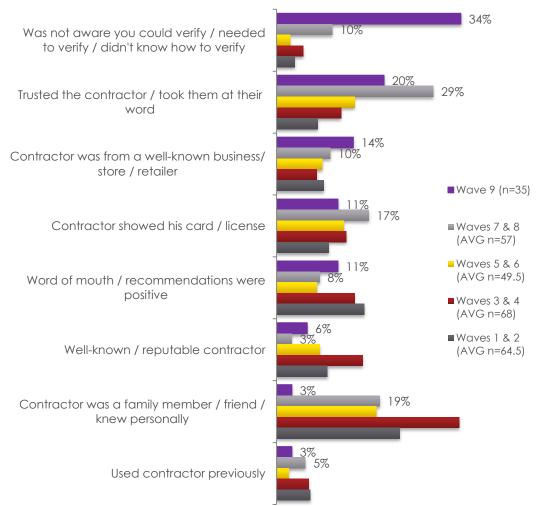




# Reasons for Not Verifying License

- 12 homeowners (34%) mention being unaware of needing to verify a contractors license. While small sample sizes, this is a somewhat significant departure from past trends depending on trust and contractors volunteering their credentials
- Reputation of a contractor is at an all time high for reasons not to verify a license (14%)
- Personal connections to contractors has reduced drastically, with an all time low of 3% for reasons why verification was not conducted.







Note: Responses with less than 5% of mentions are not shown



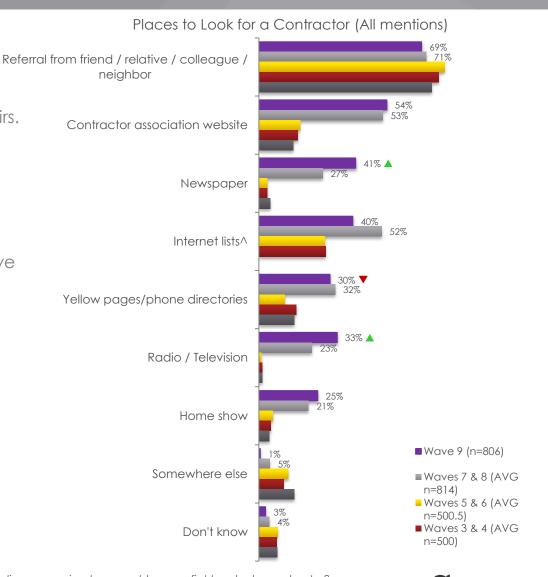




# Detailed Findings: Future Intentions

### Places to Look for a Contractor

- A referral from friends, relatives, colleagues, etc. is still the most commonly cited way to look for a contractor for home construction or repairs.
- Both Newspapers (41%) and Radio/Television (35%) mentions are up considerably compared to past waves
- Contractor association website (54%) have remained steady the last few waves.
- Home shows (25%) are also making a notable uptick in referenced mentions.



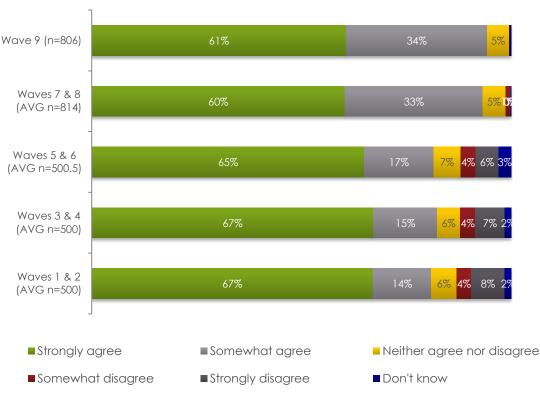
▲▼ Arrows denote significant difference from Wave 8



### Importance of Using Licensed Contractors

- In line with past waves, the vast majority (95%) of homeowners agree that it is important to hire a licensed contractor.
  - This wave, Oregon homeowners ages 45-64 are the most serious about strongly agreeing it's important to hire a licensed Wave 9 (n=806) contractor (67% compared to 52% for those ages 18-44, or **50%** those 60+)

Importance of Using Licensed Contractors

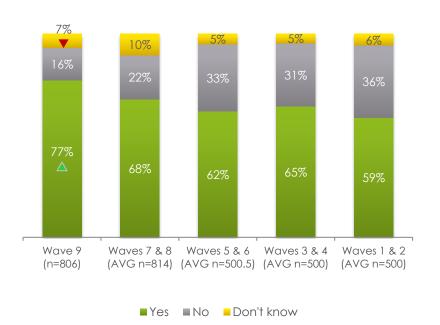






### Awareness That It Is Illegal for Non-Licensed Contractors to Do Work

### Awareness That It Is Illegal for Non-Licensed Contractors to Do Work for Payment



- More than three-quarters (77%) of Oregon homeowners are aware that it is illegal to hire contractors for construction. remodeling, or repair work who have not been licensed by the CCB, a significant increase from Wave 8 (72%).
  - And fewer people are unaware, in a significant decrease, only 7% of homeowners from Wave 9 do not know.
- A new high, 88% of homeowners aware of CCB know this is an illegal practice, statistically stronger than both those who don't know about the the organization (36%) or are unsure if they know (25%).

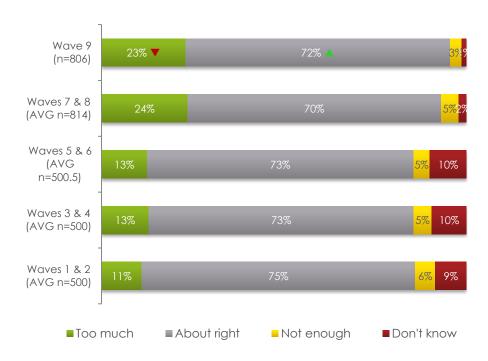




# Amount of Licensing Regulation

- Compared to Wave 8's high of 29%, Oregon homeowners have come back down significantly with believing there is too much regulation to a present 23%.
- Nearly three-quarters (72%) believe the regulation balance is 'about right', significantly higher than Wave 8's 65%.
- Only 3% say current regulation is insufficient.

### Opinion on the Amount of Licensing Regulation in Oregon













Appendix A:
Demographic
Profile

# Wave 9 Demographic Profile

# of Years Own Current Home	%
5 years or less	22%
6-10 years	25%
11-15 years	20% 🔺
16-20 years	13%
21-25 years	7%
26-30 years	6%
More than 30 years	7%
Don't know	1%
Average	13.87 years 🔺

Age Group	%
18-24	2%
25-29	4%
30-34	6%
35-44	16%
45-54	18%
55-64	23%
65 or older	31%
Refused	0%
Average	54 years old

Household Income	%
Less than \$20,000	3%
\$20,000 but less than \$30,000	3%
\$30,000 but less than \$40,000	5%
\$40,000 but less than \$50,000	9%
\$50,000 but less than \$75,000	38% ▲
\$75,000 or more	40%
Don't know	-
Refused	2%
Average	~\$63K

Level of Education	%
Some high school	1%
High school graduate	8%
Some college	15%
College graduate	24%
Some graduate school	17%
Graduate degree or higher	36%
Refused	0%

Ethnic Background	%
White or Caucasian	88%
American Indian or Alaska Native	1%
Asian	3%
Black or African American	4%
Hispanic or Latino	2%
Native Hawaiian or other Pacific Islander	1%
Something else	1%
Refused	0%

▲▼ Arrows denote significant difference from Wave 8

D1. For how many years have you owned your current home? D2. Into which of the following groups does your age fall? D3. What is the highest level of education you have completed? D4. What is your yearly household income before taxes? D5. Which of the following best describes your race? (Base: 800, All respondents)







# Appendix B: Final Questionnaire

### Final Questionnaire





#### Oregon Construction Contractors Board Homeowner Survey

Logit i&a, Job #19153

Programmer: This is a reload of 18463 for data layout only. 2021 is a web survey.

Region		Quota		Gend	ler	Quota	Age		Quota
Portland Metro	REG=1	320		М	QE=1	400	18-24	D2 = 1	16
Willamette Valley	REG=2	160		F	QE=2	400	25-29	D2 = 2	32
Southern	REG=3	160					30-34	D2 = 3	40
Central/East/Coast	REG=4-6	160					35-44	D2 = 4	128
							45-54	D2 = 5	152
							55-64	D2 = 6	184
							65+	D2 = 7	248
Total Quota			800						

#### SCREENING

- QE. Do you own a home of any kind in Oregon? By home, we mean ownership of a physical house, townhome, apartment or condo.
  - 1 Yes [CONTINUE] 2 No [TERMINATE]
- QG. In which Oregon County do you currently reside?

1	Baker	14	<b>Hood River</b>	27	Polk
2	Benton	15	Jackson	28	Sherman
3	Clackamas	16	Jefferson	29	Tillamook
4	Clatsop	17	Josephine	30	Umatilla
5	Columbia	18	Klamath	31	Union
6	Coos	19	Lake	32	Wallowa
7	Crook	20	Lane	33	Wasco
8	Curry	21	Lincoln	34	Washington
9	Deschutes	22	Linn	35	Wheeler
10	Douglas	23	Malheur	36	Yamhill
11	Gilliam	24	Marion	37	Other
12	Grant	25	Morrow	98	Don't Know
13	Harney	26	Multnomah	99	Refused

REG. [PROGRAMMER: Punch region]



[TERMINATE]

[TERMINATE]

[TERMINATE]



6 Coast

QG = 4, 5, 6, 8, 21, 29

#### [PN: Moved D7, D2 and D6 here]

D7. What is your ZIP code? (REFUSED=99999)

[PN: Term if not in the list | Proceed if correct and prefer not to answer (refused) is selected]

#### D2. Into which of the following groups does your age fall?

1	18-24	5	45-54
2	25-29	6	55-64
3	30-34	7	65 or older
4	35-44	9	Rather not say

#### D6. Gender What is your gender?

- 1 Male 2 Female
- Non Binary
  Rather not say

#### MAIN QUESTIONNAIRE

#### Awareness of the CCB

Q1. Have you heard or read about the Oregon Construction Contractors Board, also known as the CCB?

1	Yes	[CONTINUE]
2	No	[SKIP TO Q8]
8	Don't know	[SKIP TO Q8]

Q2. How did you hear or where did you read about the CCB? (SELECT ALL THAT APPLY)

#### [Randomize]

- Public service announcement on radio
- News story on radio
- 3 Newspaper article
- 4 I am a construction contractor
- 5 Public service announcement on television
- 6 News story on television
- 7 From a friend/colleague/relative/neighbor
- 8 Home show
- 9 Other (specify)

\_\_[Anchor]

0 Don't know/can't remember [Exclusive] [Anchor]



### Final Questionnaire, cont'd.



Q3.	Are you aware that the CCB licenses construction contractors	that	offer home o	construction,	remodeling,	or
	repair work for payment in Oregon?					

- 1 Yes
- 2 No

#### Contact with the CCB

- Q5. During the past five years, have you had any contact with the Oregon Construction Contractors Board (CCB)?
  - 1 Yes [CONTINUE
  - 2 No [SKIP TO Q8]
- Q6. What was your reason for contacting the Oregon Construction Contractors Board? (SELECT ALL THAT APPLY)
  - 1 To report a problem with a contractor/to get information on how to file complaint
  - 2 Check out/verify/get information on/license of a contractor/before hiring
  - 3 I am a contractor/for information on becoming licensed as a contractor
  - 4 Other (specify)
  - 8 Don't know [Exclusive]
- Q7. Have you ever filed a claim for damages or workmanship against a contractor with the Oregon Construction Contractors Board?
  - 1 Yes
  - 2 N
  - 8 Don't know

#### Resident Behavior

- Q8. During the past five years, have you done any of the following? (SELECT ALL THAT APPLY)
  - 1 Built a new home
  - 2 Purchased an existing home
  - 3 Done any remodeling or home improvement projects in your home
  - 9 None of the above [Exclusive]

[IF Q8=1 OR 3 CONTINUE, OTHERWISE SKIP TO Q14]

#### [IF Q8=1 / BUILT A NEW HOME]

Q9a. Did you hire a professional when you built a new home?

- 1 Yes
- 2 No [SKIP TO Q14]
- 8 Don't know/can't remember [SKIP TO Q14]

[IF Q8=3 / DONE REMODELING OR HOME IMPROVEMENT PROJECT]





Q9b. Did you hire a professional for any part of your remodeling or home improvement projects?

- 1 Ye
- 2 No [SKIP TO Q14]
- 8 Don't know/can't remember [SKIP TO Q14]

#### [IF Q9a=1 OR Q9b=1 / USED A CONTRACTOR, OTHERWISE SKIP TO Q14]

Q10. Was your professional contractor licensed with the Oregon Construction Contractors Board (CCB)?

- 1 Yes [SKIP TO Q12]
  2 No [CONTINUE]
  8 Don't know [SKIP TO Q14]
- Q11. What are some of the reasons why you did not use a contractor licensed with the Oregon Construction Contractors Board (CCB)?

[SKIP TO Q14 IF Q1210=2 / DID NOT USE CCB LICENSED CONTRATOR]

Q12. Did you verify with the Oregon Construction Contractors Board (CCB) that your contractor was licensed?

- 1 Yes [SKIP TO Q14]
  2 No
  8 Don't know [SKIP TO Q14]
- Q13. What are some of the reasons why you did not verify the contractor with the Oregon Construction Contractors

  Board (CCB)?

#### **Future Intentions**

Q14a. If you were looking for a contractor for home construction, remodeling, or repairs where would you go first to select a contractor? 
[RANDOMIZE IN QUESTION TEXT—MAKE ANSWER OPTIONS STATIC] [PN: No need to randomize]

- 1 Home show
- 2 Newspaper
- Radio Television
- 4 Yellow pages/phone directories
- 5 Referral from friend/relative/colleague/neighbor
- 6 Contractor association website
- 9 Internet lists like Craig's list or Angie's list
- 7 Somewhere else (specify)

Don't know [SKIP TO Q15] [Anchor]

#### Q14a should be single select

Q14b should be multi-select and remove the choice from Q14A

Q14b. Where else would you go if you were looking for a contractor for home construction, remodeling, or repairs?

[EXCLUDE ITEMS MENTIONED IN Q14a]

[Anchor

1 Home show



### Final Questionnaire, cont'd.



3 Radio Television

4 Yellow pages/phone directories

5 Referral from friend/relative/colleague/neighbor

6 Contractor association website

9 Internet lists like Craig's list or Angie's list

7 Somewhere else (specify) \_\_\_\_\_

8 Don't know

Q15. Do you agree or disagree that it is important to use a licensed contractor when having construction, remodeling or repair work done on your home or property?

- 5 Strongly agree
- 4 Somewhat agree
- 3 Neither agree nor disagree
- 2 Somewhat disagree
- Strongly disagree
- 8 Don't know

Q16. Do you know that it is illegal for contractors to do home construction, remodeling, or repair work for payment without a CCB license?

- 1 Yes
- 2 No
- 8 Don't know

Q17. Oregon law requires contractors to take a business class, pass a test, complete continuing education, maintain liability insurance and maintain a surety bond to hold an active contractor's license. Do you think this amount of regulation is too much, about right or not enough?

- 1 Too much
- 2 About right
- 3 Not enough
- 8 Don't know

#### Demographic

Finally, we have just a few more questions for classification purposes only.

D1. For how many years have you owned your current home? (DON'T KNOW=998) \_\_\_\_\_\_

[Limit, 0-100]

D2. Into which of the following groups does your age fall?

1	18-24	5	45-54
2	25-29	6	55-64
3	30-34	7	65 or older
4	35-44	9	Rather not sa



D3. What is the highest level of education you have completed?

- Some high school
- 2 High school graduate
- 3 Some college
- 4 College graduate
- Some graduate school
- 6 Graduate degree or higher
- 9 Rather not say

D4. What is your yearly household income before taxes?

- 1 Less than \$20,000
- 2 \$20,000 <del>\$30,000</del> \$29,999
- 3 \$30,000 <del>\$40,000</del> \$39,999
- 4 \$40,000 -<del>\$50,000</del> \$49,999
- 5 \$50,000 <del>\$75,000</del> \$74,999
- \$75,000 or more
- 8 Don't know
- 9 Rather not say

D5. Which of the following best describes your race?

- 1 American Indian or Alaska Native
- 2 Asian
- 3 Black or African American
- 4 Hispanic or Latino
- Native Hawaiian or other Pacific Islander
- 6 White or Caucasian
- 7 Something else
- 9 Rather not say

D6 Gende

1	Male
2	Female
3	Non Rinary
4	Rather not s

D7. What is your ZIP code? (REFUSED-99999)

Thank you for taking the time to complete this survey!





Spring 2025





Construction
Contractors Board
PO Box 14140
Salem, OR 97309-5052

Phone: 503-378-4621 Fax: 503-373-2007 www.oregon.gov/ccb

### Need 3 Hours of CCB Credit? See Our Winter/ Spring Schedule!

Most residential contractors must complete 3 hours of CCB continuing education to renew their license. Get your 3 hours in with our live webinars! Here's our new winter/spring schedule:

Class Date	Class Type	Speakers	Sign Up
Wed. May 28	Virtual	CCB Paid Leave, SBO	click here to sign up
Tue. June 24	Virtual	CCB, OSHA, Workers Comp	click here to sign up
Wed. July 23	Virtual	CCB, OSHA, 811	click here to sign up

For contractors who have limited access to Internet: CCB will work with all contractors who are unable to fulfill their 3-hour class requirement online. Please contact the CCB education section at 503-934-2227.

You can also <u>log in to your account or create an account</u> to complete our classes on-demand.





Unsubscribing to CCB emails can leave you in the dark. CCB uses email to send reminders about insurance, continuing education, and other important topics! Stay informed about changes to your license: think twice before clicking "unsubscribe" on CCB emails.

### Access Free Resources from CCB

CCB provides FREE resources to contractors to help them improve their business and stay in compliance!

- Trifold business card holders: This popular trifold can be used to hold your business card! It also gives step-by-step instructions that teach homeowners how to check a license on our website. Order trifolds to be sent to your business with our <u>online form.</u>
- Guide to hiring a contractor: This guide provides in-depth information about how to take a home improvement project from start to finish. Order trifolds to be sent to your business with our <u>online form</u>.
- Live contractor webinars: We offer live webinars to contractors every month. Get 3 hours of CCB credit and learn valuable information about how you can stay in compliance. Check out our <u>webinar schedule online</u>.

### **Advertising Your Services? Include Your CCB Number!**

All contractors must include their CCB license number on advertisements. This includes business cards, site signs, and more. The number should include "CCB" and then your license number (for example, CCB #123456). You can also include the words "Licensed and bonded." License numbers are required on:

- · Business cards
- Written bids
- Building-related contracts
- Advertising, including websites, telephone book, newspaper, radio and television ads.
- Business letterhead
- Business signs at construction sites
- Written inspection reports
- · Business vehicles with signage

#### Are CCB numbers required on promotional items?

No. CCB numbers are encouraged but are not required on promotional items where it is not practical to include them. This includes pens, pencils, bug deflectors, refrigerator magnets, etc. Numbers are also not required on clothing or uniforms for sports teams sponsored by construction businesses.

### What happens if I don't include my CCB number on an advertisement?

There's more than one reason to include your CCB number on an advertisement.

- Potential customers who see your license number on your business cards, bids, etc. can quickly confirm your license status on our website or by calling 503-378-4621. If they're unable to find you in the CCB database because they don't know your license number, you could lose out on business.
- Putting your CCB number on your advertisement reminds consumers that the CCB number is a
  requirement. Keeping this information on their mind when they're hiring a contractor benefits you,
  because your business is licensed. This distinguishes your business from unlicensed contractors.
- Failure to include your CCB number on an advertisement is a violation of OAR 812-003-0120. This can incur a fine of up to \$400.



#### KEY CONTACTS

Licensing questions:
503-378-4621
Report unlicensed activity:
503-934-2229
Dispute resolution
(mediation) questions:
503-934-2247
Education questions:
503-934-2227

#### **STAFF**

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**HR Manager** Heather Parker

Licensing Manager
Dana Zeimantz

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Communications/Education Manager Leslie Culpepper

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Deb Flagan, Bend

Rosa Martinez, Eagle Creek

Sean VanGordon, Springfield

Van White, Public Member

### Reminder About Contractor New Application Fees

In March 2024, the Board approved a fee increase on all CCB license renewals and new applications. The fee increase went into effect for renewals in July of 2024. To support new contractor businesses, the Board elected to delay the fee increase for new applications until July 2025. The contractor application fee increase will take effect on July 1, 2025. Contractors that submit new applications after June 30, 2025, will pay \$400.

#### **More Information About the Increase**

The Board adopted this fee increase in support of preserving CCB enforcement, licensing, and other services. Information about the fee increase was provided on the CCB's website and in multiple issues of the Toolbox. For more information about the fee increase and the rulemaking process, please visit the CCB's 2024 fee increase webpage.

# Message from the Oregon Department of Agriculture:

### PESTICIDE USE REMINDERS ON ROOFS AND OTHER CONSTRUCTION SITES

Roofs, areas around structures, and other construction sites are common areas where pests can be a problem. For example, moss is widespread on roofs and other structures (e.g. driveways) in the damp areas of the Pacific Northwest. It is common for people to use products that prevent or kill moss, and to treat wood roofs to prevent wood-destroying pests. Products to kill weeds may sometimes be used in a site prep.

Many people do not know that these types of products *are classified as pesticides* at the state and federal levels and *applying them commercially requires a pesticide applicator's license*. Additionally, each product must be registered before being applied commercially to control moss, weeds, or other pests on a customer's property. The Oregon Department of Agriculture (ODA) Pesticides Program regulates the sale, use, and distribution of pesticides in Oregon.

Individuals and businesses must be licensed by ODA before performing certain pesticide-related activities. In general, a Commercial Pesticide Applicator license is required to apply a pesticide to a customer's property. Additionally, their employer (business) must have a Commercial Pesticide Operator license. Commercial pesticide licenses have categories, which limit or specify the type of pesticides that can be used and/or locations where pesticides can be applied. More information on licensing can be found on our website at <a href="https://oda.direct/PesticideLicensing">https://oda.direct/PesticideLicensing</a>

Always follow the pesticide label. Pesticide product labels provide critical information about how to safely and legally handle and use pesticide products. This includes information, such as mixing (dilution) rates, how to properly apply, requirements to prevent off-target movement and protect the environment, emergency first aid instructions, and how to dispose of the empty container. Pesticide labels are lawfully enforceable, and carry the statement, "It

is a violation of Federal law to use this product in a manner inconsistent with its labeling." In other words, **the label is the law.** For more information about pesticides and to search for registered pesticide products, go to <a href="https://oda.direct/SearchRegisteredPesticides">https://oda.direct/SearchRegisteredPesticides</a>

Para ver este informe en español: <a href="https://oda.direct/Pesticide-Bulletin-SPA-041125">https://oda.direct/Pesticide-Bulletin-SPA-041125</a>
If you have any questions or concerns about pesticides, please contact the ODA Pesticides Program at 503-986-4635 or pesticide-expert@oda.oregon.gov. If you would like to discuss this topic and need a free language interpreter present, call 503-986-4635 to make arrangements or email (pesticide-expert@oda.oregon.gov) with your name, requested language, phone number, and best time to call.





# TOOLS & TIPS CCB'S HOMEOWNER NEWSLETTER

June 2025



Oregon Construction
Contractors Board

PO Box 14140 Salem, OR 97309-5052

Phone 503-378-4621 Fax 503-373-2115

www.oregon.gov/ccb

Sign up for our newsletter





Spring brings home improvement to front of mind for many homeowners. Unfortunately, this time of year also brings out scam artists offering toogood-to-be-true services. Knowing how to identify the warning signs of a scam can help you protect yourself from becoming a victim.

### Red Flags It's a Scam

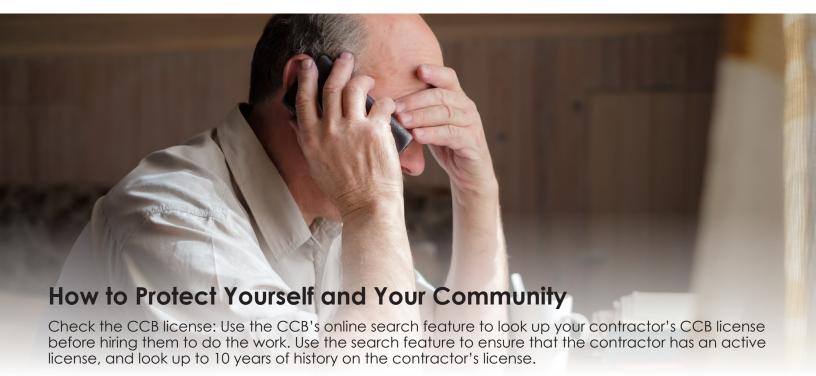
Scam artists use many of the same tricks to convince homeowners to give them money. These patterns emerge again and again in scams ranging from pavement scams to disaster scams. Below are some of the red flags to watch for.

- You feel pressured to act now. A good contractor will always give you space and time to make the right decision for your project.
   Scam artists might make a "limited time only" offer, forcing you to rush the decision without considering your options or vetting other contractors.
- The offer is too good to be true. Be wary of anyone who promises what other contractors say is impossible. If the offer sounds too good to be true, it probably is.
- The price is dramatically lower than other prices you've been quoted. If a contractor is offering to do a job for a fraction of the cost that other contractors say they must charge, ask yourself: Why? How?
- Out-of-state plates on the contractor's vehicle. Traveling scam artists evade law enforcement by going from place to place, finding

- victims, and leaving before they can get caught. Remember, out-of-state contractors can come to Oregon to do work, but they must have an Oregon contractor's license.
- No CCB number or reluctant to give you the CCB number. Don't hire anyone who doesn't have an active license. If the contractor says they have a CCB number but don't want to give it to you, this is a red flag. A CCB contractor should be willing and able to give you their number so you can check it on the CCB's website.
- Workers demand all or most of the money up front. It's normal for contractors to charge some money up front. The downpayment is used to buy materials and get the job started. However, if the contractor wants to charge all of the money up front, this could be a sign of a scam.
- Scammer comes to you and offers a free inspection. Scam artists often go door to door and
  offer "free inspections." Once they gain access to your house, they find damage you didn't
  know you had and tell you that it's urgent.

### Who's At Risk?

Anyone can be the victim of a scam, but the most vulnerable people in our communities tend to be the elderly, new homeowners, and recent disaster victims. Stay educated and informed. Watch for the warning signs of a scam any time you're considering taking on a home improvement.



Follow best practices when hiring contractors: Vet at least three contractors before hiring one for a major home improvement. Ask many questions during your meetings with contractors. Check references.

Report unlicensed contractors to the CCB: Unlicensed contractors undercut legitimate licensed contractors, making it harder for licensed contractors to operate within the law. Unlicensed contractors also put consumers at risk because they're operating outside the boundaries of the law. People who hire unlicensed contractors don't have access to the same consumer protections as people who hire licensed contractors. By reporting unlicensed contractor activity, you can help protect neighbors and people in your community who might become victims of unlicensed contractor scams. You can report unlicensed contractor activity – anonymously or not - through the CCB's website: <a href="https://search.ccb.state.or.us/online\_complaint\_enf/">https://search.ccb.state.or.us/online\_complaint\_enf/</a>

Get a contract: A contract is required for jobs over \$2,000, but we recommend getting a contract even when the job will cost less than \$2,000. Getting a contract helps keep you and the contractor on the same page.



Licensing questions:
503-378-4621
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Dispute resolution
(mediation) questions:
503-934-2247
Education questions:
503-934-2227

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Van White, Public Member

Talk to friends, neighbors, and family members about scam awareness: Scams affect everyone. Talking to people you know about scams can help increase scam awareness. It's especially important to talk to people who live alone and the elderly, because they are at higher risk of becoming victims. If someone you know is thinking about taking on a home improvement project, offer to be a sounding board. Often, people can make better home improvement decisions when they're able to talk through their concerns and questions with someone else.

### **Common Scams**

Many scams follow patterns, which can make them easier to identify. Below are some common scenarios that homeowners experience when they're experiencing these scams.

Paving scams. The unlicensed contractor comes to your door and offers to repave your driveway for an unusually low price. They may explain they just finished a job down the street and have leftover material. They'd like to offload the material before they move on. They may be driving nice trucks and have out- of- state license plates. You agree on a price, and they get started right away. Soon, they try to raise their price - maybe dramatically more than the original amount. They're intimidating. They cash the checks as soon as they leave your property. The work they did, if they finished at all, washes away with the next rain.

Disaster scams. Following a disaster, unlicensed contractors start leaving flyers and business cards on doors of disaster victims. They're available starting right away. They have no contractor's license. They charge a high up-front amount, or maybe the whole cost of the job. They're offering to do what other contractors have said can't be done, or what other contractors can't get to for months.

Roofing scams. The scam artist comes to your door and tells you that something looks wrong with your roof. They may tell you that they installed your roof years ago and they'd like to check on the work. Either way, they offer you a free inspection. The free inspection reveals "problems" that are hard for you to spot. The scam artist offers to repair your roof for a high price. They say the problem is urgent and make you feel afraid to say no.

### **Know Your Resources**

Knowing your resources can help you through your home improvement process.

CCB License Lookup Feature

**CCB** Publications

- Fight Construction Fraud & Scams
- Disaster Scams Prevention Booklet English | Spanish
- Building and Remodeling Checklist

Report scams and fraud to the Oregon DOJ Consumer Hotline

### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



To: Construction Contractors Board

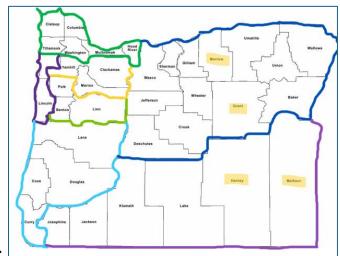
From: Vena Swanson, Enforcement Division Manager

**Date:** June 13, 2025

Subject: Enforcement Division Update

### **Field Operations Update:**

Execution phase for 7 CCB sweeps \*July - October (\*moved from April to July start) Execution phase for 5 sweeps (Joint with ICN) May- September



### **Field Operations:**

	Name	JSC's	LBPR	BCD
	Column1	Column2	Column3	Column4
Greater Multnomah	Lenihan, Tim	139	26	3
Southern	Loudermilk, Joel	80	14	18
Northern Valley	McLauchlin, Eric	118	66	19
Southern Valley	Moore, Larry	66	42	10
Greater Multnomah	Paul, Jared	109	25	13
Greater Multnomah	Pipkin, Tracey	78	32	26
North Coast	Probst, Randy	107	16	7
South Coast	Roach, Terry	69	11	1
Central	Topinka, Lewis	81	7	5

### Field Investigations project work 2025:

- Remote Investigations- Historically, CCB responded to mostly active jobsites. We
  have found that we can be successful using the criteria attached. The burden of
  proof in a hearing is CCB's responsibility.
- Social Media E-Warnings- In production phase 1, email warnings are being delivered to contractors who are reported through the TIPS line where an E-Warning applies. CCB received legal guidance about where we may start to approach social media advertising, we will continue to develop this item. About 25% or more of TIPS line complaints per month are instances of unlicensed contractors announcing their business and being hired via direct message by a consumer.
- Verizon Connect- This software was previously called Field Force, this upgraded system may allow us to dispatch an investigator who is closest to the report of illegal activity. This capability could enhance accuracy and response time. We plan to expand use of this product and test capabilities throughout 2025.

### **Compliance Update:**

- File load for the compliance officers is at about 33
- Collections Update

Q 1 2025	Q 2 2025
CCB \$106,281	Not final yet (\$79,998-mid month)
DOR \$55,764	Not final yet

### Compliance Section project work 2025:

- License Replacement System: Continuing *use case* documentation in this section as others in the division are now complete including Field Investigations and DRS.
- Remote online notary services (RON) required by DOJ for specific items: we are working through IT and procurement to meet this requirement and will start training compliance staff when we are granted access.
- License Conditioning SB228- In progress

### **Dispute Resolution/Mediation Update**

- File load for the DRS Analysts is at about 620
- Succession training DRS Analyst in progress

### Dispute Analysts and Mediation project work 2025

 Public facing complaints/CCB website- The mediation lead is assisting in creating a public facing records matrix that improves the types of complaints listed on the

- CCB website. We will be refining the criteria and putting these internal business rules in place by the end of 2025.
- Breach of settlement agreements SB228- Right now we are working to further define and develop the internal process and proposed language where enforcement penalties may apply to Breach of Settlement Agreements.
- Settlement agreement language revisions- This work is ongoing. (working with DOJ)
- Scheduled phone mediations- Implemented. Data collection and analysis is in progress and will be part of an ongoing review for success.
- Desk manual and training framework- This body of work is 95% complete, this didn't exist previously.

### 2025 Enforcement Division Training Goals:

Verbal Judo: De-escalation and conversation handling tactics Customer Service Training: All Staff Mediation Training DOJ Lay Rep Training: Completed January/Ongoing

\*Consent Agenda attached for approval 4/09/2025-6/13/2025

### Remote Investigation Criteria

### Reports of:

- Contractor is licensed; allegations are that they are working out of scope or the endorsement of their license. Example: RGC is completing a large commercial job or a Residential Limited Contractor is working outside of their endorsement.
- Contractor is completing work under their license but is not properly credentialed for LBP or trades work. (Trades work may be referred to BCD).
- The contractor did not have a license when the work was done or is/was previously licensed but suspended when the work was done.
- There is no statute of limitations for enforcement actions when the work occurred. Anything within the last 2 years timeframe will be sent to the FI in the area for additional fact finding or investigation.

#### Criteria:

• Information in any one of these areas can be enough of an identifier to send it forward to field teams: name, phone number, address, license plate, business card.

AND

- Information showing that work was done such as proof of payment, contract, photos, camera footage, written owner statements for testimony, bid or invoice.
- Advertising information the homeowner might have seen or used in hiring a contractor.

#### Other criteria

- Police reports regarding a contractor.
- All reports verbal/written from other agencies, building officials and municipalities.

### 04/09/2025 - 06/13/2025

### **NOTICES OF INTENT**

<u>File #</u> 136458	Respondent JIMENEZ, ALBERTO BARRITA	Cite	<u>Date</u> 06/03/2025	<u>Amount</u> 1,000.00
1 - ADVE	RTISING, BIDDING OR WORKING WITHOUT A LICENSE			
File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135926	COASTAL ROOFING & REPAIR LLC	701.021(1)	04/30/2025	700.00
135986	ANDERSON, CAMERON DOUGLAS	701.021(1)	04/16/2025	5,000.00
136080	OSBORN, THOMAS WADE	701.021(1)	04/09/2025	1,000.00
136094	ROYAL TWIN CONSTRUCTION LLC	701.021(1)	04/11/2025	1,000.00
136111	ACE CUSTOM FLOORS LLC	701.021(1)	04/17/2025	1,000.00
136115	TRADEMARK CONSTRUCTION LLC	701.021(1)	05/07/2025	1,000.00
136115	TRADEMARK CONSTRUCTION LLC	701.021(1)	04/25/2025	1,000.00
136115	TRADEMARK CONSTRUCTION LLC	701.021(1)	04/16/2025	1,000.00
136127	MHM CONSTRUCTION LLC	701.021(1)	04/17/2025	1,000.00
136129	STORY CO LLC	701.021(1)	04/30/2025	600.00
136130	OBSIDIAN ROOFING LLC	701.021(1)	04/24/2025	600.00
136131	OTTLINGER, JOSEPH RUSSELL	701.021(1)	04/18/2025	600.00
136133	TABOR CONSTRUCTION LLC	701.021(1)	04/18/2025	700.00
136136	MR BLUE LLC	701.021(1)	04/21/2025	700.00
136138	541 CONSTRUCTION SERVICES INC	701.021(1)	04/18/2025	600.00
136139	MOALA, SIOELI PULU	701.021(1)	04/22/2025	700.00
136141	SUMMIT ASPHALT LLC	701.021(1)	04/22/2025	600.00
136144	GORG, TAYLER CHRISTIAN	701.021(1)	04/21/2025	5,000.00
136145	PACIFIC COAST GLASS LLC	701.021(1)	04/22/2025	1,000.00
136153	SKRIVER CONSTRUCTION LLC	701.021(1)	04/23/2025	1,000.00
136156	IWAI, ZACHARY	701.021(1)	04/23/2025	5,000.00
136163	ROGERS, WILLIAM LEE	701.021(1)	05/05/2025	1,000.00
136163	ROGERS, WILLIAM LEE	701.021(1)	04/28/2025	1,000.00
136164	O BRIEN BUILD LLC	701.021(1)	05/05/2025	5,000.00
136164	O BRIEN BUILD LLC	701.021(1)	04/24/2025	5,000.00
136166	ROYA KITCHEN & BATH LLC	701.021(1)	04/25/2025	5,000.00
136169	GOLDEN TRIANGLE CONSTRUCTION LLC	701.021(1)	04/24/2025	1,000.00
136180	RAMON, MATTHEW ALLEN	701.021(1)	04/25/2025	5,000.00
136182	OUTDOOR EQUITY CONSTRUCTION LLC	701.021(1)	04/25/2025	700.00
136188	POBEREZHNYI, RUSLAN	701.021(1)	04/16/2025	1,000.00
136196	GONZALEZZ ROOFING LLC	701.021(1)	04/29/2025	1,000.00
136213	PLASCENCIA MARTINEZ, ROBERTO	701.021(1)	05/30/2025	600.00
136213	PLASCENCIA MARTINEZ, ROBERTO	701.021(1)	05/07/2025	0.00
136219	HSR PAINTING LLC	701.021(1)	05/01/2025	1,000.00
136221	ESPELAND, BRIAN ALBERT	701.021(1)	05/15/2025	1,000.00
136221	ESPELAND, BRIAN ALBERT	701.021(1)	05/05/2025	1,000.00

### 04/09/2025 - 06/13/2025

### NOTICES OF INTENT (cont.)

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136226	LANDRY, MATTHEW LEE	701.021(1)	05/05/2025	700.00
136227	DAN BROWNS CHIMNEY SWEEP LLC	701.021(1)	05/02/2025	1,000.00
136235	GILBERT JR, JOSEPH JESSE	701.021(1)	05/01/2025	5,000.00
136243	POSEIDON GENERAL CONTRACTING LLC	701.021(1)	05/06/2025	1,000.00
136244	FLATT, DANNY WAYNE	701.021(1)	05/06/2025	700.00
136246	STRUGAR, DANIEL EZEKIEL	701.021(1)	05/22/2025	1,000.00
136246	STRUGAR, DANIEL EZEKIEL	701.021(1)	05/07/2025	1,000.00
136261	CASTRO HERNANDEZ, JAIME	701.021(1)	05/09/2025	600.00
136266	WESLEY'S TRACTOR SERVICE	701.021(1)	05/09/2025	600.00
136269	HAMEL, ROBERT	701.021(1)	05/29/2025	5,000.00
136269	HAMEL, ROBERT	701.021(1)	05/09/2025	5,000.00
136295	JAMESCO ROOFING LLC	701.021(1)	05/28/2025	1,000.00
136304	CBM PAINTING CORP	701.021(1)	05/28/2025	1,000.00
136305	RIO VISTA CONSTRUCTION LLC	701.021(1)	05/15/2025	1,000.00
136309	OUTDOOR OASIS DESIGN & CONSTRUCTION LLC	701.021(1)	05/29/2025	5,000.00
136312	LUXE CONTRACTING LLC	701.021(1)	05/28/2025	600.00
136324	ZAPF, SUZANNE ELIZABETH	701.021(1)	05/28/2025	1,000.00
136327	OSBORN, THOMAS WADE	701.021(1)	05/20/2025	5,000.00
136367	HAYNES, JOHN WILLIAM	701.021(1)	05/28/2025	1,000.00
136368	ALEJANDROS COLUMBIA GORGE PAINTING LLC	701.021(1)	05/29/2025	1,000.00
136378	ELADE LANDSCAPING LLC	701.021(1)	05/29/2025	1,000.00
136380	SAGE GENERAL CONTRACTING LLC	701.021(1)	05/30/2025	1,000.00
136381	HERRERA CONCRETE INC	701.021(1)	05/29/2025	1,000.00
136384	UNITED PACIFIC CONSTRUCTION LLC	701.021(1)	05/29/2025	1,000.00
136417	FAIRWAY CONCRETE LLC	701.021(1)	06/04/2025	1,000.00
136419	HENDERSHOTT, JEFFERY	701.021(1)	06/12/2025	1,000.00
136426	OSBORN, THOMAS WADE	701.021(1)	06/13/2025	5,000.00
136437	JEFFRIES CONCRETE CONSTRUCTION LLC	701.021(1)	06/05/2025	5,000.00
136441	HEIDENREICH JR, LAWRENCE JOSEPH	701.021(1)	06/06/2025	700.00
136452	CROOK CONSTRUCTION COMPANY LLC	701.021(1)	06/13/2025	1,000.00
136461	DOMINGUEZ GUTIERREZ, EDUARDO	701.021(1)	06/11/2025	600.00

### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES

File#	Respondent	<u>Cite</u>	<u>Date</u>	<b>Amount</b>
136078	COMPTON CONSTRUCTION LLC	701.035(3)	04/10/2025	1,000.00
136126	WHITLATCH ELECTRIC LLC	701.035(3)	04/17/2025	1,000.00
136155	FOREMOST CONSTRUCTION LLC	701.035(3)	04/23/2025	1,000.00
136161	DUCKWORTH, RYAN MITCHELL	701.035(3)	04/24/2025	1,000.00
136212	PUGA CASTRO, EDGAR	701.035(3)	05/05/2025	1,000.00
136234	DELHEY, DANIEL THOMAS	701.035(3)	05/06/2025	1,000.00

### 04/09/2025 - 06/13/2025

### NOTICES OF INTENT (cont.)

### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136248	MJS ROOFING & CONSTRUCTION LLC	701.035(3)	05/06/2025	1,000.00
136251	PLATINUM WOLF LLC	701.035(3)	05/07/2025	1,000.00
136263	ELITE ENCLOSURES LLC	701.035(3)	05/09/2025	1,000.00
136292	ARTEM CONSTRUCTION LLC	701.035(3)	05/28/2025	1,000.00
136293	R2 CONSTRUCTION LLC	701.035(3)	05/13/2025	1,000.00
136294	Z TOPLINE HARDWOOD FLOOR LLC	701.035(3)	05/16/2025	1,000.00
136321	AMERICAS GENERAL CONTRACTOR LLC	701.035(3)	05/20/2025	1,000.00
136342	NEW GEN CONSTRUCTION LLC	701.035(3)	05/22/2025	1,000.00
136390	E & A EMPIRE CONSTRUCTION LLC	701.035(3)	06/03/2025	1,000.00
136401	NORTHWEST OUTLINE LLC	701.035(3)	06/03/2025	1,000.00
136403	NEW GEN ROOFING LLC	701.035(3)	06/02/2025	1,000.00
136404	PRO TILE LLC	701.035(3)	06/03/2025	1,000.00
136425	3 JS GENERAL CONSTRUCTION LLC	701.035(3)	06/05/2025	1,000.00
136438	ELK CONSTRUCTION INC	701.035(3)	06/06/2025	1,000.00

### 3 - LEAD BASED PAINT

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136068	TEMPLAR CONSTRUCTION LLC	701.510(2)	04/09/2025	1,000.00
136084	NEW ROOTS RENOVATION LLC	701.510(2)	04/10/2025	1,000.00
136098	GREAT DAY IMPROVEMENTS LLC	701.510(2)	04/11/2025	1,000.00
136143	PAINT REMOVAL LLC	701.510(3)	04/21/2025	1,000.00
136184	UNIVERSAL COLOR PAINTING LLC	701.510(2)	04/29/2025	1,000.00
136279	FITZPATRICK PAINTING INCORPORATED	701.510(3)	05/13/2025	3,000.00
136315	KILBER, BRANT HOLDEN	701.510(2)	05/19/2025	1,000.00
136316	PHOENIX QUALITY CONSTRUCTION LLC	701.510(2)	05/16/2025	1,000.00
136326	LIVEWELL CUSTOM REMODELING LLC	701.510(2)	05/21/2025	1,000.00
136328	M RIVAS CONSTRUCTION LLC	701.510(2)	05/29/2025	1,000.00
136330	FORTIFIED TOWER ROOFING LLC	701.510(2)	05/23/2025	1,000.00
136332	GREEN STATE CONSTRUCTION LLC	701.510(2)	05/30/2025	1,000.00
136341	MARTIN S CUSTOM REMODELING LLC	701.510(2)	05/23/2025	1,000.00
136355	PHILLIPS CONSTRUCTION LLC	701.510(2)	05/23/2025	1,000.00
136399	PERSEVERING CONSTRUCTION LLC	701.510(2)	06/04/2025	1,000.00
136400	RAMIN AND KIAN CONSTRUCTION LLC	701.510(2)	06/04/2025	1,000.00
136415	BVD CONSTRUCTION LLC	701.510(2)	06/04/2025	1,000.00
136430	GLC CARPENTRY & CONSTRUCTION LLC	701.510(2)	06/05/2025	1,000.00
136431	PRIMO BUILDERS LLC	701.510(2)	06/05/2025	1,000.00
136471	E & V PAINTING LLC	701.510(2)	06/13/2025	1,000.00

### **5 - HIRING AN UNLICENSED SUBCONTRACTOR**

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
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### 04/09/2025 - 06/13/2025

### NOTICES OF INTENT (cont.)

### 5 - HIRING AN UNLICENSED SUBCONTRACTOR (cont.)

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136095	GREAT DAY IMPROVEMENTS LLC	701.026(1)	04/11/2025	1,000.00
136306	PETES PAINTING AND REMODELING LLC	701.026(1)	05/28/2025	1,000.00
136385	BODUNOV, ALEXSEY	701.026(1)	06/05/2025	1,000.00
136459	4EGO LLC	701.026(1)	06/11/2025	1,000.00

#### 6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136103	RED BUILDERS LLC	087.093(2)	04/17/2025	200.00
136223	B & K GREER LLC	087.093(2)	05/05/2025	200.00
136229	YORK, JOHN ALLEN	087.093(2)	05/05/2025	200.00
136232	YORK, JOHN ALLEN	701.330(4)	05/05/2025	100.00
136233	YORK, JOHN ALLEN	701.330(4)	05/05/2025	100.00
136313	ATWOOD CONSTRUCTION LLC	087.093(2)	05/29/2025	200.00
136314	BLISS, ANDREW NATHAN	087.093(2)	05/29/2025	200.00
136344	AG TEX MECHANICAL LLC	087.093(2)	05/29/2025	200.00
136358	M EICKHOFF CONSTRUCTION INC	087.093(2)	06/10/2025	600.00
136360	OUTDOOR EQUITY CONSTRUCTION LLC	087.093(2)	05/26/2025	200.00
136363	OUTDOOR EQUITY CONSTRUCTION LLC	701.330(4)	05/26/2025	100.00
136364	OUTDOOR EQUITY CONSTRUCTION LLC	701.330(4)	05/26/2025	100.00
136377	COMPTON CONSTRUCTION LLC	087.093(2)	05/29/2025	200.00
136382	GREGORY, BRITTANY JOELLE	087.093(2)	06/03/2025	400.00
136386	JC FINAL TOUCH LLC	087.093(2)	05/30/2025	200.00
136410	GREGORY, BRITTANY JOELLE	701.330(4)	06/03/2025	500.00
136411	GREGORY, BRITTANY JOELLE	701.330(4)	06/03/2025	500.00
136435	MATTERN TRIBBY CONSTRUCTION LLC	087.093(2)	06/09/2025	200.00
136443	MATTERN TRIBBY CONSTRUCTION LLC	701.330(4)	06/09/2025	100.00
136444	MATTERN TRIBBY CONSTRUCTION LLC	701.330(4)	06/09/2025	100.00
136447	FIVE STAR CHIMNEY REPAIR NW LLC	087.093(2)	06/10/2025	200.00

### 7 - SUSPENSIONS

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136085	COASTLINE PAINTING LLC	701.098(1)(b)	04/10/2025	0.00
136086	ON POINT CONSTRUCTION LLC	701.102(2)(a)	04/11/2025	0.00
136096	J & J CASTA CONCRETE LLC	701.102(2)(a)	04/11/2025	0.00
136100	HOME IMPROVEMENT EXPERTS LLC	701.102(2)(a)	04/14/2025	0.00
136101	ENTERPRISE PNW LLC	701.102(2)(a)	04/14/2025	0.00
136102	WESTERN REGION GUTTER ALLIANCE LLC	701.102(2)(a)	04/14/2025	0.00
136116	SCHORT, RUSSELL ANTHONY	701.102(2)(a)	04/16/2025	0.00
136118	ALPHA OMEGA CONCRETE INC	701.102(2)(a)	04/16/2025	0.00
136121	JAMESCO ROOFING LLC	701.068(6)	04/17/2025	0.00

### 04/09/2025 - 06/13/2025

### NOTICES OF INTENT (cont.)

### 7 - SUSPENSIONS (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136146	DODSON, JESSICA NICHOLE	701.102(2)(a)	04/21/2025	0.00
136148	OUTDOOR EQUITY CONSTRUCTION LLC	701.068(6)	04/21/2025	0.00
136158	WAPITI PACIFIC CONTRACTORS LLC	701.068(6)	04/24/2025	0.00
136171	WINNER ELECTRIC CONSTRUCTION INC	701.102(2)(a)	04/24/2025	0.00
136172	GOODWIN, CHARLES ROBERT	701.102(2)(a)	04/24/2025	0.00
136173	BLUE OCEAN CONSTRUCTION LLC	701.102(2)(a)	04/24/2025	0.00
136174	WESTERN REGION GUTTER ALLIANCE LLC	701.102(2)(a)	04/24/2025	0.00
136176	RIDGELINE ROOFING LLC	701.102(2)(a)	04/28/2025	0.00
136185	MICHAEL CLOYD CONSTRUCTION INC	701.102(2)(a)	04/28/2025	0.00
136186	NW ELECTRICAL SOLUTIONS CORPORATION	701.102(2)(a)	04/28/2025	0.00
136191	B & B EXCAVATING LLC	701.102(2)(a)	04/28/2025	0.00
136195	MARINE LAYERS PAINTING LLC	701.102(2)(a)	04/28/2025	0.00
136197	HPR ROOFING AND SIDING LLC	701.102(2)(a)	04/28/2025	0.00
136199	LOFTON & SONS LLC	701.102(2)(a)	04/28/2025	0.00
136200	NORTH PACIFIC WINDOW & DOOR INC	701.102(2)(a)	04/28/2025	0.00
136238	CAESARS CONSTRUCTION & HMV LLC	701.102(2)(a)	05/05/2025	0.00
136240	EMERICK CONSTRUCTION CO	701.102(2)(a)	05/05/2025	0.00
136241	A NEW VISION PAINTING AND CONTRACTING LLC	701.102(2)(a)	05/06/2025	0.00
136272	FOREMOST CONSTRUCTION LLC	701.068(6)	05/14/2025	0.00
136273	NORTH COAST CARPENTRY & WOODWORKING LLC	701.102(2)(a)	05/09/2025	0.00
136274	NORTH COAST CARPENTRY & WOODWORKING LLC	701.102(2)(a)	05/09/2025	0.00
136275	TINY DECISIONS LLC	701.102(2)(a)	05/09/2025	0.00
136276	DANTE, TIRRELL KHIAM	701.102(2)(a)	05/09/2025	0.00
136277	B & B EXCAVATING LLC	701.102(2)(a)	05/09/2025	0.00
136280	SSCC INC	701.102(2)(a)	05/09/2025	0.00
136283	UNITED CONTRACTORS LLC	701.102(2)(a)	05/13/2025	0.00
136296	G G MECHANICAL INC	701.102(2)(a)	05/14/2025	0.00
136299	LAYRITE FLOORING LLC	701.102(2)(a)	05/14/2025	0.00
136301	MALTESE CONSTRUCTION LLC	701.102(2)(a)	05/14/2025	0.00
136302	VOSS CONTRACTING & CONSTRUCTION LLC	701.102(2)(a)	05/14/2025	0.00
136318	BASIN PLUMBING LLC	701.098(1)(b)	05/19/2025	0.00
136320	TEMPLE CONSTRUCTION INC	701.098(1)(b)	05/19/2025	0.00
136323	HOAG, DANIEL E	701.102(2)(a)	05/20/2025	0.00
136371	HALLS COAST CUSTOMS LLC	701.102(2)(a)	05/26/2025	0.00
136372	MUD BROTHERS CONSTRUCTION LLC	701.102(2)(a)	05/26/2025	0.00
136373	A BETTER CHIMNEY SWEEP LLC	701.102(2)(a)	05/28/2025	0.00
136374	ENTERPRISE PNW LLC	701.102(2)(a)	05/28/2025	0.00
136375	COMBAT CONSTRUCTION INC	701.102(2)(a)	05/30/2025	0.00
136388	COMBAT CONSTRUCTION INC	701.102(2)(a)	05/30/2025	0.00
136389	5 DAUGHTERS PLUMBING LLC	701.102(2)(a)	05/30/2025	0.00

### 04/09/2025 - 06/13/2025

### NOTICES OF INTENT (cont.)

### 7 - SUSPENSIONS (cont.)

<u>File #</u> 136391	Respondent SPEED ONE FLOORING LLC	<u>Cite</u> 701.098(1)(b)	<u>Date</u> 05/30/2025	<u>Amount</u> 0.00
136392	AG RENOVATIONS LLC	701.098(1)(b)	05/30/2025	0.00
136393 136421 136455 136469 136470	C & S DIRT WORKS LLC PRO HANDYMAN SERVICES OF MCMINNVILLE LLC DESCHUTES ROOFING COMPANY LLC BIGHORN GENERAL CONTRACTOR LLC AMERICAN SPRAY LLC	701.098(1)(b) 701.068(6) 701.068(6) 701.098(1)(b) 701.102(2)(a)	05/30/2025 06/04/2025 06/10/2025 06/12/2025 06/12/2025	0.00 0.00 0.00 0.00 0.00

### 8 - OTHER

File #	Respondent	Cite	<u>Date</u>	Amount
136012	ALPHA QUALITY CONCRETE LLC	701.106(1)(j)	04/09/2025	1,000.00
136069	DOUGLAS COUNTY BUILDERS LLC	701.305(1)	04/09/2025	500.00
136075	BAD APPLE CONSTRUCTION LLC	701.106(1)(j)	04/10/2025	1,000.00
136077	GREEN O CONSTRUCTION LLC	701.106(1)(j)	04/09/2025	1,000.00
136081	URBAN RENOVATIONS LLC	701.098(1)(g)	04/21/2025	1,000.00
136082	JOSHUA H BERNHARDT ENTERPRISES INC	701.098(1)(b)	04/11/2025	50.00
136087	RANDALL WAYNE WHITCOMB & FAY REBECCA BARON	701.098(1)(c)	04/22/2025	1,000.00
136106	DTLH LLC	701.305(2)	04/16/2025	200.00
136107	DTLH LLC	701.305(2)	04/15/2025	200.00
136114	PHOENIX CONTRACTING LLC	701.098(1)(I)	04/23/2025	1,000.00
136122	HELER MAINTENANCE LLC	701.098(1)(g)	04/21/2025	1,000.00
136124	PROHOME ADVISORY LLC	701.106(1)(j)	04/17/2025	1,000.00
136142	TABLE ROCK CUSTOM MASONRY LLC	701.106(1)(j)	04/23/2025	1,000.00
136192	CVK CONSTRUCTION LLC	701.305(1)	04/28/2025	500.00
136201	MARSHALL PRO SERVICES LLC	701.098(b)	04/28/2025	0.00
136202	SOLID ROOFING NW LLC	701.098(b)	04/28/2025	0.00
136203	SOUTHERN WELDING LLC	701.098(b)	04/28/2025	0.00
136204	W5 CONTRACTORS LLC	701.098(b)	04/28/2025	0.00
136205	HARVEY USA LLC	701.098(b)	04/28/2025	0.00
136207	RENONATION LLC	701.305(1)	04/29/2025	500.00
136209	STANLEY, TAYLOR WAYNE	701.305(1)	04/29/2025	500.00
136218	THOMPSONS HANDYMAN SERVICE INC	701.305(1)	04/30/2025	500.00
136222	B & A CONSTRUCTIONS LLC	701.106(1)(j)	05/12/2025	1,000.00
136254	I 5 ROOFING INC	701.098(1)(b)	05/07/2025	50.00
136268	QUALICO CONSTRUCTION SERVICES LLC	701.106(1)(j)	05/09/2025	1,000.00
136270	FREMONT CONSTRUCTION LLC	701.305(1)	05/19/2025	200.00
136271	V & R SHEET METAL LLC	701.098(1)(b)	05/09/2025	50.00
136297	ADAM YOUNG CONSTRUCTION LLC	701.098(1)(f)	05/15/2025	1,000.00

### 04/09/2025 - 06/13/2025

### NOTICES OF INTENT (cont.)

### 8 - OTHER (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136331	MILLER EXTERIORS LLC	701.098(1)(b)	05/21/2025	50.00
136336	JAMESCO ROOFING LLC	701.305(1)	05/28/2025	500.00
136343	PORTER, DONALD WILLIAM	701.106(1)(j)	05/30/2025	1,000.00
136345	GREAT DAY IMPROVEMENTS LLC	701.098(1)(b)	05/26/2025	200.00
136365	OUTDOOR EQUITY CONSTRUCTION LLC	701.305(2)	05/26/2025	200.00
136370	J BROS CONCRETE LLC	701.106(1)(j)	05/30/2025	1,000.00
136394	PAST LIVES CONSTRUCTION LLC	701.098(b)	05/30/2025	0.00
136395	TILTH LAND CARE INC	701.098(b)	05/30/2025	0.00
136396	PARRIS CONSTRUCTION INC	701.098(b)	05/30/2025	0.00
136397	CLEAR RIVER WATER WORKS LLC	701.098(b)	05/30/2025	0.00
136398	FINEST BUILDING INTERIORS LLC	701.098(b)	05/30/2025	0.00
136402	MODERN VISION PAINTING & CONSTRUCTION LLC	701.106(1)(j)	06/02/2025	1,000.00
136407	SHEETS, TRAVIS ALLEN	701.106(1)(j)	06/02/2025	1,000.00
136413	LEAFFILTER NORTH LLC	701.098(1)(b)	06/04/2025	100.00
136414	GREAT DAY IMPROVEMENTS LLC	701.098(1)(b)	06/03/2025	100.00
136418	JC FINAL TOUCH LLC	701.305(1)	06/04/2025	500.00
136446	FIVE STAR CHIMNEY REPAIR NW LLC	701.305(2)	06/10/2025	200.00
136451	ZADKIEL ROOFING LLC	701.106(1)(j)	06/09/2025	1,000.00
136454	FIRESIDE CONTRACTING SERVICES LLC	701.098(1)(g)	06/10/2025	1,000.00
136467	C AND C PAINTING SERVICES LLC	701.106(1)(j)	06/11/2025	1,000.00

### 9 - CRIMINAL / INJUNCTIONS / STOP WORK

<u>File#</u>	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136376	BROWN, TRAVIS CHARLES	701.098(1)(i)	05/28/2025	0.00

### 04/09/2025 - 06/13/2025

### **FINAL ORDERS**

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

<u>File #</u> 135861	Respondent ORELLANA, RAFAEL ERNESTO	<u>Cite</u> 701.021(1)	<u>Date</u> 04/17/2025	<u>Amount</u> 5,000.00
135918	TNT EARTHWORKS LLC	701.021(1)	04/30/2025	1,000.00
135924	COCCO, JEFFREY SCOTT	701.021(1)	04/17/2025	1,000.00
135926	COASTAL ROOFING & REPAIR LLC	701.021(1)	06/02/2025	700.00
135941	MARTINEZ DIAZ, JOSE LUIS	701.021(1)	04/25/2025	1,000.00
135942	JC INTERIOR DZINE LLC	701.021(1)	04/17/2025	1,000.00
135949	WIEDENBECK, FREDERICK JAMES	701.021(1)	04/23/2025	600.00
135950	MCGINNIS, MONTE RALPH	701.021(1)	04/22/2025	5,000.00
135955	HORIZON UNDERPINNING LLC	701.021(1)	04/16/2025	1,000.00
135980	TURNBULL, PAUL MICHAEL	701.021(1)	04/22/2025	5,000.00
135986	ANDERSON, CAMERON DOUGLAS	701.021(1)	05/09/2025	5,000.00
135988	LUCCHINI, JASON CRAIG	701.021(1)	04/21/2025	5,000.00
135989	HENCO PLUMBING SERVICES LLC	701.021(1)	04/21/2025	1,000.00
135993	ROMERO NINO, JAIME ANDRES	701.021(1)	05/05/2025	1,000.00
135994	OUTDOOR EQUITY CONSTRUCTION LLC	701.021(1)	04/24/2025	600.00
136003	GBS GRANITE & MARBLE LLC	701.021(1)	04/15/2025	1,000.00
136005	THE TREE STOOGES LLC	701.021(1)	05/06/2025	1,000.00
136014	VC CONSTRUCTION LLC	701.021(1)	05/08/2025	1,000.00
136016	WOLF CUSTOM PAINTING LLC	701.021(1)	05/07/2025	1,000.00
136017	UPPER RIDGE CONSTRUCTION LLC	701.021(1)	04/23/2025	600.00
136022	MNK ENGINEERING AND CONSTRUCTION LLC	701.021(1)	04/28/2025	1,000.00
136023	R2R CONSTRUCTION INC	701.021(1)	04/30/2025	5,000.00
136037	REYES GARCIA, TERESO	701.021(1)	04/23/2025	1,000.00
136051	LOWRY, ROBERT GLENN	701.021(1)	05/16/2025	1,000.00
136052	JVS ROOFING SOLUTIONS LLC	701.021(1)	05/09/2025	1,000.00
136053	VEAILA, DAVID FITA	701.021(1)	05/05/2025	5,000.00
136061	MILLER, TROY W	701.021(1)	05/02/2025	1,000.00
136062	ALVARADO, JUAN TREVINO	701.021(1)	06/02/2025	1,000.00
136080	OSBORN, THOMAS WADE	701.021(1)	05/02/2025	1,000.00
136094	ROYAL TWIN CONSTRUCTION LLC	701.021(1)	05/06/2025	1,000.00
136127	MHM CONSTRUCTION LLC	701.021(1)	05/15/2025	1,000.00
136129	STORY CO LLC	701.021(1)	05/23/2025	600.00
136130	OBSIDIAN ROOFING LLC	701.021(1)	05/28/2025	600.00
136136	MR BLUE LLC	701.021(1)	05/14/2025	700.00
136138	541 CONSTRUCTION SERVICES INC	701.021(1)	05/13/2025	600.00
136144	GORG, TAYLER CHRISTIAN	701.021(1)	06/02/2025	5,000.00
136156	IWAI, ZACHARY	701.021(1)	06/02/2025	5,000.00
136163	ROGERS, WILLIAM LEE	701.021(1)	05/19/2025	1,000.00
136166	ROYA KITCHEN & BATH LLC	701.021(1)	05/21/2025	5,000.00
136169	GOLDEN TRIANGLE CONSTRUCTION LLC	701.021(1)	05/19/2025	1,000.00

### 04/09/2025 - 06/13/2025

FINAL ORDERS (cont.)

### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136180	RAMON, MATTHEW ALLEN	701.021(1)	06/13/2025	5,000.00
136182	OUTDOOR EQUITY CONSTRUCTION LLC	701.021(1)	05/20/2025	700.00
136188	POBEREZHNYI, RUSLAN	701.021(1)	04/30/2025	1,000.00
136196	GONZALEZZ ROOFING LLC	701.021(1)	06/02/2025	1,000.00
136221	ESPELAND, BRIAN ALBERT	701.021(1)	06/12/2025	1,000.00
136226	LANDRY, MATTHEW LEE	701.021(1)	06/05/2025	700.00
136227	DAN BROWNS CHIMNEY SWEEP LLC	701.021(1)	06/13/2025	1,000.00
136235	GILBERT JR, JOSEPH JESSE	701.021(1)	06/04/2025	5,000.00
136243	POSEIDON GENERAL CONTRACTING LLC	701.021(1)	06/06/2025	1,000.00
136244	FLATT, DANNY WAYNE	701.021(1)	05/29/2025	700.00
136261	CASTRO HERNANDEZ, JAIME	701.021(1)	06/05/2025	600.00
136305	RIO VISTA CONSTRUCTION LLC	701.021(1)	06/09/2025	1,000.00
136312	LUXE CONTRACTING LLC	701.021(1)	06/12/2025	600.00
136327	OSBORN, THOMAS WADE	701.021(1)	06/13/2025	5,000.00

### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135905	TOP QUALITY DRYWALL LLC	701.035(3)	04/10/2025	1,000.00
135933	HARVEY, KELLY EDWARD	701.035(3)	04/23/2025	1,000.00
136000	MONTALVOS HANDYMAN & REMODELING LLC	701.035(3)	04/29/2025	1,000.00
136008	DIRTY GIRL CONSTRUCTION LLC	701.035(3)	06/02/2025	1,000.00
136013	NEWMAN, CHRISTOPHER LEE	701.035(3)	05/15/2025	1,000.00
136078	COMPTON CONSTRUCTION LLC	701.035(3)	06/02/2025	1,000.00
136126	WHITLATCH ELECTRIC LLC	701.035(3)	05/01/2025	1,000.00
136155	FOREMOST CONSTRUCTION LLC	701.035(3)	05/16/2025	1,000.00
136161	DUCKWORTH, RYAN MITCHELL	701.035(3)	06/04/2025	1,000.00
136212	PUGA CASTRO, EDGAR	701.035(3)	06/02/2025	1,000.00
136234	DELHEY, DANIEL THOMAS	701.035(3)	05/29/2025	1,000.00
136248	MJS ROOFING & CONSTRUCTION LLC	701.035(3)	05/29/2025	1,000.00
136251	PLATINUM WOLF LLC	701.035(3)	05/29/2025	1,000.00
136263	ELITE ENCLOSURES LLC	701.035(3)	06/04/2025	1,000.00
136293	R2 CONSTRUCTION LLC	701.035(3)	06/05/2025	1,000.00
136403	NEW GEN ROOFING LLC	701.035(3)	06/09/2025	1,000.00

### 3 - LEAD BASED PAINT

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135875	SWIFT PAINTING AND HOME IMPROVEMENT LLC	701.510(2)	04/22/2025	1,000.00
135888	CLEAR CHOICE WINDOWS AND DOORS INC	701.510(2)	04/15/2025	1,000.00
135900	UNBREAKABLE REMODELING LLC	701.510(2)	04/11/2025	1,000.00
135922	BANEGAS CONSTRUCTION LLC	701.510(2)	04/17/2025	1,000.00

### 04/09/2025 - 06/13/2025

FINAL ORDERS (cont.)

### 3 - LEAD BASED PAINT (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135937	ADALBERTO & BROTHERS LLC	701.510(2)	04/23/2025	1,000.00
135938	AVED EXTERIOR LLC	701.510(2)	04/09/2025	1,000.00
135939	CREATIVE DESIGN & CONSTRUCTION LLC	701.510(2)	04/09/2025	1,000.00
135996	EASTERN OREGON GLASS SHOP LLC	701.510(2)	05/14/2025	1,000.00
136002	STUTZMAN & KROPF CONTRACTORS INC	701.510(3)	05/08/2025	3,000.00
136015	RIDGEVIEW RESIDENTIAL SOLUTIONS CORP	701.510(2)	04/25/2025	1,000.00
136049	LEE, ROBERT MORRIS	701.510(2)	04/24/2025	1,000.00
136068	TEMPLAR CONSTRUCTION LLC	701.510(2)	05/07/2025	1,000.00
136084	NEW ROOTS RENOVATION LLC	701.510(2)	05/07/2025	1,000.00
136098	GREAT DAY IMPROVEMENTS LLC	701.510(2)	05/05/2025	1,000.00
136143	PAINT REMOVAL LLC	701.510(3)	05/19/2025	1,000.00
136184	UNIVERSAL COLOR PAINTING LLC	701.510(2)	06/02/2025	1,000.00
136315	KILBER, BRANT HOLDEN	701.510(2)	06/05/2025	1,000.00
136316	PHOENIX QUALITY CONSTRUCTION LLC	701.510(2)	06/10/2025	1,000.00

### **5 - HIRING AN UNLICENSED SUBCONTRACTOR**

File #	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135877	BRIDAX LLC	701.026(2)	04/22/2025	1,000.00
135925	THOMAS BUTLER LLC	701.026(1)	06/02/2025	1,000.00
135992	EVOLVE DESIGN & BUILD LLC	701.026(1)	05/06/2025	1,000.00
136004	FLOFORM COUNTERTOPS LLC	701.026(1)	04/24/2025	1,000.00
136047	LEE, ROBERT MORRIS	701.026(1)	04/24/2025	1,000.00
136059	TML INTERNATIONAL LLC	701.026(1)	04/30/2025	1,000.00
136095	GREAT DAY IMPROVEMENTS LLC	701.026(1)	05/05/2025	1,000.00

### 6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135894	MEASURE 37 DEVELOPMENT INC	087.093(2)	04/10/2025	200.00
136103	RED BUILDERS LLC	087.093(2)	05/12/2025	200.00
136229	YORK, JOHN ALLEN	087.093(2)	06/05/2025	200.00
136232	YORK, JOHN ALLEN	701.330(4)	06/05/2025	100.00
136233	YORK, JOHN ALLEN	701.330(4)	05/16/2025	100.00

### 7 - SUSPENSIONS

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135921	WOODEE WOODS CARPENTRY LLC	701.102(2)(c)	05/21/2025	0.00
135929	AARON JACOBSON CONTRACTING LLC	701.102(2)(b)	05/14/2025	0.00
135936	RAE SECURITY INC	701.098(1)(b)	04/16/2025	0.00
135952	R2R CONSTRUCTION INC	701.102(2)(a)	04/14/2025	0.00
135964	LEX, MICHAEL RAYMOND	701.102(2)(a)	04/16/2025	0.00

### 04/09/2025 - 06/13/2025

### FINAL ORDERS (cont.)

### 7 - SUSPENSIONS (cont.)

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135965	LEX, MICHAEL RAYMOND	701.102(2)(a)	04/16/2025	0.00
135971	BEN FACKLER CONSTRUCTION INC	701.068(6)	04/30/2025	0.00
135976	MASTERBUILD CONSTRUCTION LLC	701.098(1)(b)	04/21/2025	0.00
135977	INSTAFAB COMPANY INC	701.098(1)(b)	04/21/2025	0.00
136029	MODERN ACE CONSTRUCTION LLC	701.102(2)(a)	06/05/2025	0.00
136030	ATKINSON DIVERSIFIED HOLDINGS & DEVELOPMENT LLC	, , , ,	05/01/2025	0.00
136032	JOELS REMODELING LLC	701.102(2)(a)	05/01/2025	0.00
136035	PACIFIC NW CONSTRUCTION & DEVELOPMENT INC	701.102(2)(a)	04/28/2025	0.00
136050	SCF CONSTRUCTION LLC	701.102(2)(a)	05/01/2025	0.00
136055	MODERN FLOORING SERVICES LLC	701.102(2)(a)	05/01/2025	0.00
136058	DUANE SPEIGEL CUSTOM WOOD CREATIONS & SERVICES LLC	3701.102(2)(a)	05/01/2025	0.00
136066	YELVINGTON, RAYMOND CHARLES	701.102(2)(a)	05/01/2025	0.00
136085	COASTLINE PAINTING LLC	701.098(1)(b)	05/05/2025	0.00
136086	ON POINT CONSTRUCTION LLC	701.102(2)(a)	05/06/2025	0.00
136101	ENTERPRISE PNW LLC	701.102(2)(a)	05/08/2025	0.00
136102	WESTERN REGION GUTTER ALLIANCE LLC	701.102(2)(a)	05/08/2025	0.00
136116	SCHORT, RUSSELL ANTHONY	701.102(2)(a)	05/13/2025	0.00
136118	ALPHA OMEGA CONCRETE INC	701.102(2)(a)	05/13/2025	0.00
136121	JAMESCO ROOFING LLC	701.068(6)	06/02/2025	0.00
136146	DODSON, JESSICA NICHOLE	701.102(2)(a)	05/19/2025	0.00
136148	OUTDOOR EQUITY CONSTRUCTION LLC	701.068(6)	05/14/2025	0.00
136158	WAPITI PACIFIC CONTRACTORS LLC	701.068(6)	05/19/2025	0.00
136171	WINNER ELECTRIC CONSTRUCTION INC	701.102(2)(a)	05/19/2025	0.00
136172	GOODWIN, CHARLES ROBERT	701.102(2)(a)	05/19/2025	0.00
136173	BLUE OCEAN CONSTRUCTION LLC	701.102(2)(a)	05/19/2025	0.00
136176	RIDGELINE ROOFING LLC	701.102(2)(a)	05/29/2025	0.00
136185	MICHAEL CLOYD CONSTRUCTION INC	701.102(2)(a)	05/29/2025	0.00
136186	NW ELECTRICAL SOLUTIONS CORPORATION	701.102(2)(a)	05/26/2025	0.00
136191	B & B EXCAVATING LLC	701.102(2)(a)	05/29/2025	0.00
136197	HPR ROOFING AND SIDING LLC	701.102(2)(a)	05/29/2025	0.00
136199	LOFTON & SONS LLC	701.102(2)(a)	05/29/2025	0.00
136200	NORTH PACIFIC WINDOW & DOOR INC	701.102(2)(a)	05/29/2025	0.00
136238	CAESARS CONSTRUCTION & HMV LLC	701.102(2)(a)	05/30/2025	0.00
136240	EMERICK CONSTRUCTION CO	701.102(2)(a)	05/30/2025	0.00
136272	FOREMOST CONSTRUCTION LLC	701.068(6)	06/06/2025	0.00
136275	TINY DECISIONS LLC	701.102(2)(a)	06/03/2025	0.00
136277	B & B EXCAVATING LLC	701.102(2)(a)	06/03/2025	0.00
136280	SSCC INC	701.102(2)(a)	06/03/2025	0.00
136283	UNITED CONTRACTORS LLC	701.102(2)(a)	06/05/2025	0.00

### 04/09/2025 - 06/13/2025

### FINAL ORDERS (cont.)

### 7 - SUSPENSIONS (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136296	G G MECHANICAL INC	701.102(2)(a)	06/11/2025	0.00
136299	LAYRITE FLOORING LLC	701.102(2)(a)	06/11/2025	0.00
136301	MALTESE CONSTRUCTION LLC	701.102(2)(a)	06/11/2025	0.00
136302	VOSS CONTRACTING & CONSTRUCTION LLC	701.102(2)(a)	06/11/2025	0.00
136318	BASIN PLUMBING LLC	701.098(1)(b)	06/12/2025	0.00
136320	TEMPLE CONSTRUCTION INC	701.098(1)(b)	06/11/2025	0.00
136323	HOAG, DANIEL E	701.102(2)(a)	06/12/2025	0.00

### 8 - OTHER

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135935	RENONATION LLC	701.098(b)	04/10/2025	0.00
135946	R2R CONSTRUCTION INC	701.305(2)	04/23/2025	0.00
135973	NIRSCHL, JEFFREY DAVID	701.305(1)	05/01/2025	500.00
136012	ALPHA QUALITY CONCRETE LLC	701.106(1)(j)	05/07/2025	1,000.00
136019	GRAVES CONSTRUCTION GROUP SERVICES INC	701.098(b)	04/24/2025	0.00
136026	PWI CONSTRUCTION INC	701.098(b)	04/24/2025	0.00
136027	KNIGHT & DAY PAINTING CO LLC	701.098(b)	04/24/2025	0.00
136044	OREGON HOME REPAIR LLC	701.098(1)(b)	04/29/2025	50.00
136069	DOUGLAS COUNTY BUILDERS LLC	701.305(1)	06/02/2025	500.00
136075	BAD APPLE CONSTRUCTION LLC	701.106(1)(j)	05/19/2025	1,000.00
136077	GREEN O CONSTRUCTION LLC	701.106(1)(j)	06/02/2025	1,000.00
136081	URBAN RENOVATIONS LLC	701.098(1)(g)	05/14/2025	1,000.00
136082	JOSHUA H BERNHARDT ENTERPRISES INC	701.098(1)(b)	04/23/2025	50.00
136087	RANDALL WAYNE WHITCOMB & FAY REBECCA BARON	701.098(1)(c)	05/15/2025	1,000.00
136106	DTLH LLC	701.305(2)	05/09/2025	200.00
136107	DTLH LLC	701.305(2)	05/08/2025	200.00
136114	PHOENIX CONTRACTING LLC	701.098(1)(I)	05/21/2025	1,000.00
136122	HELER MAINTENANCE LLC	701.098(1)(g)	05/14/2025	1,000.00
136124	PROHOME ADVISORY LLC	701.106(1)(j)	05/12/2025	1,000.00
136142	TABLE ROCK CUSTOM MASONRY LLC	701.106(1)(j)	05/28/2025	1,000.00
136192	CVK CONSTRUCTION LLC	701.305(1)	05/26/2025	500.00
136201	MARSHALL PRO SERVICES LLC	701.098(b)	05/30/2025	0.00
136204	W5 CONTRACTORS LLC	701.098(b)	05/30/2025	0.00
136207	RENONATION LLC	701.305(1)	05/22/2025	500.00
136209	STANLEY, TAYLOR WAYNE	701.305(1)	06/04/2025	500.00
136218	THOMPSONS HANDYMAN SERVICE INC	701.305(1)	05/28/2025	500.00
136222	B & A CONSTRUCTIONS LLC	701.106(1)(j)	06/04/2025	1,000.00
136270	FREMONT CONSTRUCTION LLC	701.305(1)	06/12/2025	200.00
136297	ADAM YOUNG CONSTRUCTION LLC	701.098(1)(f)	05/21/2025	1,000.00
136331	MILLER EXTERIORS LLC	701.098(1)(b)	06/03/2025	50.00

### 04/09/2025 - 06/13/2025

FINAL ORDERS (cont.)

### 9 - CRIMINAL / INJUNCTIONS / STOP WORK

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
135055	MACK, DAVID ANTHONY-LORENZO	701.098(1)(i)	04/23/2025	0.00
135705	KII CONCRETE AND CONSTRUCTION, LLC	701.098(1)(i)	04/18/2025	0.00
135784	SMITH & SONS ROOFING LLC	701.098(1)(i)	04/23/2025	0.00
135907	CESARS REMODELING & CLEANING LLC	701.098(1)(i)	05/15/2025	0.00
135979	STONE COAT ROOFING LLC	701.098(1)(i)	06/03/2025	0.00
136009	SABEL CUSTOM CONSTRUCTION, LLC	701.098(1)(i)	06/06/2025	0.00