

#### **Construction Contractors Board**

201 High St SE, Suite 600 PO Box 14140

Salem OR 97309-5052

Phone: (503) 934-2217 Fax: (503) 373-2155

E-mail: Sanya.kite@ccb.oregon.gov Web: www.oregon.gov/ccb

Zoom Meeting Call In: 1 (669) 254-5252, Meeting ID: 161 401 2864 Passcode: 080650

The meeting is accessible to the public by telephone, video conference, or in-person attendance. To request video conference information, please contact Sanya Kite by email at <a href="mailto:sanya.kite@ccb.oregon.gov">sanya.kite@ccb.oregon.gov</a> at least 48 hours prior to the meeting.

## **DRAFT** 10/15/2025

### NOTICE OF PUBLIC MEETING CCB Board Meeting

Zoom Videoconference

Wednesday, October 22, 2025

8:30 a.m. – 11:30 a.m.

### Meeting Called to Order Roll Call

	val of the Agenda ACTION ITE	
	val of the Minutes August 27,2025 Board meeting	<b>EM</b> (pg 2)
	Calendar – Next Public Meeting Date Reminder: ext Meeting: December 3, 2025, at 8:30 am	(pg 6)
Public	Comment	
Agenc	y Reports	
1.	Agency Update (Chris Huntington) a) Budget Report	(pg 7)
2.	Licensing (Dana Zeimantz) a) CCB Licensing Program Update	(pg 8)
3.	Information Technology (Noel Magee) a) IT Update	(pg 9)
4.	Education (Leslie Culpepper) a) Communication and Education Program Updateb) Homeowner Newsletterc) September Toolbox	(pg 12)
5.	Enforcement (Vena Swanson) a) Enforcement Update	(pg 19)
Vote to	o approve Agency Reports as Presented	TEM
Old B	usiness	
New E	Business ACTION	(TEM (T. 20)
1.	Board votes on Enforcement Consent AgendaACTION	<b>ITEM</b> (pg 22)
2.	Accept Report Full Annual Key Performance Measure ReportACTION	<b>ITEM</b> (pg 36)

#### Adjournment

The Board may meet in executive session under authority of ORS 192.660 from time to time. The specific statutory basis for the executive session will be announced on the record prior to the commencement of the executive session. Executive sessions are closed to the public. The Board may recess the public meeting, in order to deliberate privately, under authority of ORS 192.690(1). The public meeting will then reconvene for the purpose of decision-making. The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting; contact Sanya Kite by email at Sanya Kite@ccb.oregon.gov or by phone at (503) 934-2217 to make arrangements.

State of Oregon Tina Kotek, Governor

# MINUTES OF August 27, 2025 CONSTRUCTION CONTRACTORS BOARD MEETING PUBLIC SESSION

The Construction Contractors Board (CCB) met on Wednesday August 27, 2025, via in person and Zoom online.

#### **ATTENDEES:**

**Board members appearing:** Vice Chair Eric Olsen, Sean VanGordon 9:56am, Nate Gerding, Van White, Brent Landels, Rosa Martinez, Zach Hunt

Board members absent: Deb Flagan, Abel Carbajal

**Staff:** Administrator Chris Huntington, Board Secretary Sanya Kite, Licensing Manager Dana Zeimantz, Enforcement Manager Vena Swanson, IT Manager Noel Magee, Education/Communication Manager Leslie Culpepper, Assistant Attorney General Catriona McCracken, and Attorney in Charge Kyle Martin.

Staff members absent: N/A

#### **MEETING CALLED TO ORDER:**

Vice Chair Olsen called the meeting to order at 8:30 am.

#### APPROVAL OF AGENDA

**MOTION**: Vice Chair Olsen requested motion to approve June 25, 2025, agenda. Rosa Martinez moved to approve the agenda as presented. Nate Gerding seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Van White Aye, Brent Landels Aye, Nate Gerding Aye, Rosa Martinez Aye, Zach Huny Aye; Motion to approve carried unanimously.

#### **APPROVAL OF MINUTES:**

**MOTION**: Vice Chair Olsen requested motion to approve June 25, 2025, Minutes. Zach Hunt moved to approve the minutes of June 25, 2025. Brent Landels seconded the motion.

**BOARD ACTION:** Eric Olsen Aye, Van White Aye, Brent Landels Aye, Nate Gerding Aye, Rosa Martinez Aye, Zach Huny Aye; Motion to approve carried unanimously.

**DATE OF THE NEXT SCHEDULED MEETING:** The next meeting is scheduled for October 22, 2025, in person from the 1st floor Hearing Room at 201 High Street SE, Salem, Oregon and via Zoom teleconference.

#### **AGENCY REPORTS:**

Chris Huntington, Agency Administrator introduction of new Board member Zach Hunt.

Updated on the 2023-25 Fiscal Summary. Reviewed the Rates of renewals from 2024 to 2025.

Updated on the License System replacement project, CCB continues to prepare for the procurement and implementation of a License and Enforcement System Modernization. The scope of the Licensing and Enforcement System Modernization is to replace all disjointed systems currently being used and provide one system where staff can see the entire history of a license including documents uploaded related to a license.

**Dana Zeimantz**, Licensing Manager reported General Highlights:

Processing time for new applications has been reduced by 10 working days since the beginning of May. (36 days to 25 days).

Licensing team met with the Workers Compensation Division to collaborate and share knowledge. Licensing teams started the use case for new applications
Increased call volumes due to statewide call center outage and limited access to CCB portal accounts

#### Project Update:

- Licensing staff continue to participate in reviewing decision briefs, software requirements and developing use cases for the upcoming system replacement. This now includes data clean up in preparation for data migration to new software.
- On hold: Currently testing new software for call center staff as we continue to look for ways to improve connectivity and refine call center productivity. If successful, all call center staff will utilize the new software in the next 4-6 weeks. On hold until data migration to State Data Center completed.

#### Noel Magee, IT Manager reported

There remain two primary focus areas for IT. The first and most immediate is the move to the State Data Center (SDC). This process has been completed successfully. The second area is the new system replacement activities. During this interval most retention and cleanup efforts have slowed in favor of SDC move activities and getting the new system replacement project through the next requirements so that the RFP can go out. This process is also on track although waiting for external events at this point.

#### Move to SDC:

- 1) Production servers moving to SDC. Completed
- 2) Move all staff to DAS F5 VPN, decommission old CCB VPN. Completed

#### Rollout Windows 11:

- 1) We will do this in a group-by-group fashion.
- 2) First group (education) to shake out the process *Completed*
- 3) Most of the workstations will be moved in the next two weeks so all but a few stragglers should be done by the board meeting. *In Process*

#### This Licensing System Replacement:

- 1) documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward. *In Progress*
- 2) Software development to implement the retention specifications during this period although it will take some months to complete. *In Progress*
- 3) Documentation under review for SG2 approved by procurement, security still pending. *In Progress*

We're reporting good numbers on the Security metrics.

#### Security reported status - Reported monthly by EIS/Enterprise Security Office (ESO)

- ♦ EIS is moving everyone to "Tenable One" which is a newer, enhanced security software. The old Tenable was used to generate these numbers in the past.
- ◆ During the move to new Tenable, they cannot generate those reports.
- Even after the Tenable move is completed EIS expects it could take a few months to begin generating reports again.

#### ♦ 09 June 2025

- 100% of systems scanned (statewide 87%)
- 1% have critical vulnerabilities (statewide 23%)

*Leslie Culpepper*, Education/Communication Manager reported **Education Activities** 

#### **Education Activities**

CCB 3-hour Contractor Webinar – June 24 – 165 contractors CCB 3-hour Contractor Webinar – July 23 – 160 contractors

#### **Outreach Activities**

Scam Jam – June 17 – 100 consumers How to Get Your License Webinar – June 27 – 45 consumers How to Get Your License Webinar – July 29 – 49 contractors

#### **Update**

Summer is a season when Education section catches up after the outreach season. In the last few months, we've updated brochures, refined our public records request process, and refined the commercial contractor auditing process. This has been a good time for continuing the onboarding and training of our newest education member (hired in February) and completing projects relating to administrative processes within our section. We're finalizing our fall and winter schedule for the rest of the year. The schedule will likely be listed on our website by the time this board meeting takes place.

### **Vena Swanson**, Enforcement Manager **Field Operations Update:**

#### Field Investigations project work 2025:

Social Media E-Warnings- In production phase 1, email warnings are being delivered to contractors who are reported through the TIPS line where an E-Warning applies. CCB received legal guidance about where we may start to approach social media advertising, we will continue to develop this item. About 25% or more of TIPS line complaints per month are instances of unlicensed contractors announcing their business and being hired via direct message by a consumer.

Verizon Connect- This software was previously called Field Force, this upgraded system may allow us to dispatch an investigator who is closest to the report of illegal activity. This capability could enhance accuracy and response time. We plan to expand use of this product and test capabilities throughout 2025

#### **Compliance Section Update:**

The file load for the compliance officers is about 104 Collections update

Q 1 2025 Q 2 2025 CCB \$106,281 CCB \$ 94,009 DOR \$55,764 DOR \$75,245

#### **OLD BUSINESS:**

#### **NEW BUSINESS:**

Enforcement Consent Agenda Eric Olsen - #136372 – Recused Zach #136997 – Recused **MOTION:** Requested motion to approve the Notices of Intent Enforcement Consent Agenda. Nate Gerding moved to approve; Van White seconded the motion.

**BOARD ACTION: :** Van White Aye, Brent Landels Aye, Nate Gerding Aye, Rosa Martinez Aye; Motion to approve carried unanimously.

**MOTION:** Requested motion to approve the Final Orders on the Enforcement Consent Agenda. Nate Gerding moved to approve; Van White seconded the motion.

**BOARD ACTION: :** Van White Aye, Brent Landels Aye, Nate Gerding Aye, Rosa Martinez Aye; Motion to approve carried unanimously.

KPM Reports: Requested motion to approve the KPM Reports. Rosa moved to approve; Brent Landels seconded the motion.

**BOARD ACTION: :** Eric Olsen Aye, Zach Hunt Aye, Van White Aye, Brent Landels Aye, Nate Gerding Aye, Rosa Martinez Aye; Motion to approve carried unanimously.

The meeting adjourned at 10:15 am.

CCB Minutes
02-26-25 Public Session.docx

2025 CCB Board Meeting Calendar				
DATE	LOCATION			
February 26, 2025	1st Floor Hearings Room or Teleconference via ZoomGov			
April 23, 2025	1st Floor Hearings Room or Teleconference via ZoomGov			
June 25, 2025	1st Floor Hearings Room or Teleconference via ZoomGov			
August 27, 2025	1st Floor Hearings Room or Teleconference via ZoomGov			
October 22, 2025	1st Floor Hearings Room or Teleconference via ZoomGov			
December 3, 2025	1st Floor Hearings Room or Teleconference via ZoomGov			

The following dates will be reserved for potential meetings in the event that urgent matters arise requiring immediate action by the Board. Board members and the public will be notified in advance when a meeting is going to occur and whether it will be held in person (Salem) or via Zoom teleconference.

- January 22, 2025
- March 26, 2025
- May 28, 2025
- July 23, 2025
- September 24, 2025

### 2025-27 Fiscal Status Report Summary DRAFT

	Las	st Three Mont	hs			TOTAL		LAB	LAB vs Projected
	JUN-25	JULY-25	AUGUST-25	Thru August 2025	REMAINING	PROJECTED	Authorized	VS.	With Estimated
	Actuals	Actuals	Actuals	ACTUAL to DATE	PROJECTED	BI 2025-27	BUDGET (LAB)	PROJECTED	SALPOT Funds
									(Adds \$769,550 to
Beginning Cash Balance				6,012,831		6,012,831			PS Allotment)
Revenue	833,266	885,431	893,257	1,778,688	19,143,529	20,922,217	20,941,411	19,194	19,194
Personal Services	707,181	726,655	717,120	1,443,775	16,658,966	18,102,742	17,273,313	(829,429)	(59,879)
Services & Supplies	210,097	134,480	480,618	615,099	4,361,906	4,977,005	5,317,248	340,243	340,243
Capital Outlay	-	-	-	-	-	-	-	-	
Expenditures	917,278	861,135	1,197,739	2,058,874	21,020,873	23,079,747	22,590,561	(489,186)	280,364
Revenue vs. Expenditures NOTE (1)	(84,012)	24,296	(304,482)	(280,186)	(1,877,344)	(2,157,530)			
Ending Cash Balance	6,012,831	6,037,127	5,732,645	5,732,645		3,855,300			
						3-Month Contingend	y: \$2.88M (Currently	4.01 Months)	
Proctor Info									
Proctor Revenue	31,380	31,020	29,280	60,300	749,940	810,240	841,467	31,227	31,227
Total Revenue To LAB	864,646	916,451	922,537	1,838,988	19,893,469	21,732,457	21,782,878	50,421	50,421
Proctor Expense Recon	31,380	31,020	29,280	60,300	749,940	810,240	841,467	31,227	31,227
Total Expenditures (w/ Proctor)	948,658	892,155	1,227,019	2,119,174	21,770,813	23,889,987	23,432,028	(457,959)	311,591
	<u> </u>								

**NOTE (1)**: Agency revenue is cyclical with declines historically beginning in July and extending through December. Also, many large annual assessments are invoiced August through October. This historically leads to negative revenue vs. expenditure during this period.

#### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



#### Memorandum

To: Construction Contractors Board

From: Dana Zeimantz, Licensing Manager

Date: October 22, 2025
Subject: Licensing Report

#### **General Highlights:**

For the last quarter, Licensing issued an average of 400 new licenses per month and renewed an average of 1,662 licenses per month.

#### **Project Update:**

- Licensing staff continue to participate in reviewing decision briefs, software requirements and developing use cases for the upcoming system replacement. This now includes data clean up in preparation for data migration to new software.
- <u>In Progress:</u> Currently testing new software for call center staff as we continue to look for ways to improve connectivity and refine call center productivity. If successful, all call center staff will utilize the new software in the next 4-6 weeks. Proceeding with testing.

#### Upcoming quarter:

Hearings for license refusals

#### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621 503-373-2007 FAX



#### Memorandum

To: Construction Contractors Board

From: Noel Magee, IT Manager

Date: 22 October 2025

Subject: Information Technology Report

#### Ongoing Activities

The new system replacement activities continue and the RFP has been forwarded to the approving authorities at DAS, DOJ, etc. We expect a few rounds of corrections prompted by the reviews before the RFP can be released.

#### Move to SDC:

- 1) Production servers moving to SDC. Completed
- 2) Move all staff to DAS F5 VPN, decommission old CCB VPN. Completed
- 3) Move CCB network from current to the state Ring service. *Expected Completion 10/11/2025*

4)

#### Rollout Windows 11:

- 1) We will do this in a group-by-group fashion.
- 2) First group (education) to shake out the process *Completed*
- Most of the workstations will be moved in the next two weeks so all but a few stragglers should be done by the board meeting. In Process, will complete on or shortly after October 15.

#### This Licensing System Replacement:

- documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward. *In Progress*
- 2) Software development to implement the retention specifications during this period although it will take some months to complete. *In Progress*
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Construction Contractors Board 22 October 2025 Page 2 of 2

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#### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



#### Memorandum

**To:** Construction Contractors Board

**From:** Leslie Culpepper, Communications and Education Manager

Date: October 9, 2025

**Subject:** Outreach and Education Program update

#### **Education Activities**

- CCB 3-hour Contractor Webinar August 20 106 contractors
- CCB 3-hour Contractor Live Class August 26 45 contractors
- CCB 3-hour Contractor Webinar September 10 97 contractors
- How to Get a CCB License Webinar September 12 29 consumers
- CCB 3-hour Contractor Webinar September 24 84 contractors

#### **Outreach Activities**

- Marion County Business Fair September 9 15 consumers
- OSHA Conference Bend September 15-16 ~300 contractors

#### **Update**

A busy summer leads into a busy fall season in the CCB education section. CCB has several exciting events coming up in the next few weeks, including:

- We will be hosting our first 3-hour Spanish webinar at the end of this month, on October 29. Over 90 contractors have signed up and that number increases every day.
- On October 15, we will hold our second Weatherizing webinar aimed at homeowners. This is a repeat of the Weatherizing webinar we held last year at this time. 70 people attended last year's webinar, and we're expecting a similar turn out this year. 178 people are currently signed up as of the time of writing this board memo.

In addition, we've finished planning for the 2026 Home Improvement Month, and in the coming weeks we'll be reaching out to state agency partners to invite them to participate. We are also currently putting together a schedule for Spanish webinars on How to Get Your License – this will be the counterpart to the webinars we've been hosting in English.

The Education section sent out a Toolbox newsletter and a Homeowner newsletter last month – both are attached.



# TOOLS & TIPS CCB'S HOMEOWNER NEWSLETTER

September 2025



Oregon Construction Contractors Board

> PO Box 14140 Salem, OR 97309-5052

Phone 503-378-4621 Fax 503-373-2115

www.oregon.gov/ccb

Sign up for our newsletter





# Fall has arrived! Learn more about weatherizing your home with our upcoming homeowner webinar

Want to learn more about weatherizing in Oregon? Join us for an informational webinar on October 15 hosted by CCB and Clackamas County Housing & Community Development Division. During the presentation, we'll discuss:

- What improvements or repairs can you do to improve your home's energy efficiency?
- Can inspections help identify problem areas in your home? Can you inspect your own home to find opportunities for weatherizing?
- Where are the hot spots for energy loss in the home?
- How can you tell if your house has sufficient insulation?

After discussing weatherizing, we'll discuss how to hire a contractor for your weatherizing efforts. There will be opportunities for questions at the end of the presentation.

When: October 15, 11:00 - 12:00 PM

To register, click here!



#### **KEY CONTACTS**

Licensing questions: 503-378-4621

**Report unlicensed activity:** 503-934-2229

Dispute resolution (mediation) questions: 503-934-2247

**Education questions:** 503-934-2227

#### **STAFF**

**Administrator** Chris Huntington

**HR Manager** Heather Parker

**Licensing Manager** Dana Zeimantz

**Enforcement Manager** Vena Swanson

Communications/Education Manager Leslie Culpepper

IT Manager Noel Magee

### 6 CCB Services to Know Before Hiring a Contractor

Did you know? CCB offers many services to help homeowners during home improvement projects.

- Free publications. We provide <u>publications on our website</u> to help with many aspects of the home improvement process. Our publications cover many topics including <u>contracts</u>, avoiding <u>scams</u>, <u>disaster</u> recovery, and more.
- 2. Mediation services for homeowners in dispute with contractors. Not every home improvement project goes smoothly. If you're in dispute with a licensed contractor, CCB mediation services can help you and the contractor come to an agreement outside of court. Our mediation services are successful 70% of the time when both parties participate. Do you need CCB mediations? Learn more about the complaint process on our website.
- **3. Online license lookup.** Use our <u>online license lookup</u> feature to search any contractor's license on our website. Here's what to look for:
  - a. Is the license active? Never hire a contractor without an active CCB license.
  - b. Is there a history of complaints? Is there disciplinary history? Do they owe unpaid construction debt? Look up to 10 years of history on the contractor's license before deciding whether this is the contractor for your project.
  - c. Does the contractor have a lead-based paint license?

    Contractors are required to have a lead-based paint license before bidding or working on a home built before 1978.
- 4. Webinars for consumers. We present homeowner webinars throughout the year on a variety of topics. Earlier this year we presented on buying and selling a home, fire hardening, and construction scam awareness. Our next webinar is about weatherizing and it's coming up on October 1, 2025. Sign up here!
- 5. Report unlicensed contractors through our website. Unlicensed contractors put consumers and communities at risk. You can report unlicensed contractors through our website. We investigate reports about unlicensed contractors on active job sites.
- 6. Presentations to groups. We give online presentations on how to hire a licensed contractor. We present to groups like HOAs, community groups, organizations, and more. Do you want CCB to present to your group? Contact the CCB's education section at <a href="mailto:ccb.education@ccb.">ccb.education@ccb. oregon.gov.</a>

### Have Questions about Construction Contracts? We Have Answers!

Do you have questions about consumer contracts? You're not the only one. Contracts are an important part of home improvement projects, but they can also be confusing. Here are some common questions that homeowners ask about home improvement contracts.

#### 1. When should I get a contract?

Contracts are required for projects over \$2,000, but it's smart to get a contract for small projects as well.

#### 2. What are some features that should be included in the contract?

Contracts should include the three required notices: <u>Consumer Protection Notice</u>, <u>Notice of Procedure</u>, and <u>Information Notice to Owner about Construction Liens</u>. The contract should include the contractor's contact information, CCB number, the scope of work, and information about payment, including the payment schedule. The contract should include information about the homeowner's rights to file a complaint with the CCB and provisions about mediation or arbitration.

#### 3. Why is the contract so important?

Contracts help keep both parties on the same page, and in some cases, can prevent disputes. If you need to go to court, the contract can serve as proof of the original agreement.

#### 4. Where can I learn more about construction contracts?



Fall 2025





Construction
Contractors Board

PO Box 14140 Salem, OR 97309-5052

Phone: 503-378-4621 Fax: 503-373-2007

www.oregon.gov/ccb

# Have A New Contractor Business? 7 Tips to Help

CCB wants to help new contractors make their business a success! If you're a new contractor, here are some tips to help you through your first years as a contractor:

- 1. Bidding on pre-1978 homes? Get a lead-based paint license. Homes built before 1978 can contain lead-based paint. When disturbed, lead-based paint creates toxic dust that harms people and pets. If you're bidding on homes built before 1978, you are required to get a lead-based paint license. Contractors that don't have a lead-based paint license when they're required are subject to high fines from the EPA and can be fined by CCB investigators as well.
- 2. Make your online portal account to do business with the CCB. Doing business with the CCB is easy with a portal account. Create your account through a link on our website to update your address, renew your license, and more. The portal account is separate from the account you created when you applied for your license. Don't mix them up!











- 3. Do your continuing education early. Unless you're exempt from continuing education, or you have a specialty license that does not require continuing education (home services contractors, residential locksmith services contractors, and home energy performance score contractors), you must complete continuing education hours before renewing your license. This can be done any time during the renewal period. You do not need to wait until the months before your renewal to complete your continuing education. Do it during a slow period!
- 4. Sign up for E-watch. Use E-watch to monitor any CCB license and receive notification when the license goes inactive. General contractors use E-watch to monitor subcontractor licenses, but you can use it to monitor your own license as well! Sign up to receive notifications when your license expires or is suspended, so you can act as soon as there's a problem. You can access E-watch through your portal account.
- **5. Watch for pre-complaint notices.** Before a homeowner can initiate a complaint against a CCB license, they must send the contractor a pre-complaint notice. This opens a 30-day window of time during which the contractor can work with the homeowner to resolve the problem. Don't ignore pre-complaint notices if you receive one. Reach out to the homeowner as soon as possible to avoid a complaint.
- 6. Keep your insurance and Secretary of State registration up to date. You're required to always have insurance on file at the agency. If your business is registered with the Secretary of State, you must keep this registration current to renew your license. Stay on top of this paperwork to comply and maintain an active license.
- 7. **Get a second RMI.** RMIs are required to take the 16-hour class and pass the CCB exam. If your RMI leaves the business or is passes away, the scramble to find a new RMI can be stressful. Have a second RMI as a backup to avoid license disruption when something unexpected happens.

### The 3-Hour CCB Class Fall Schedule Is Here!

Most residential contractors must take 3 hours of CCB continuing education to renew their license. Get your 3 hours in with our live webinars! Here's our new fall schedule:

Class Date	Class Type	Speakers	Sign Up
Wed. Sept. 10	Virtual	CCB/DEQ	Sign up here
Wed. Sept. 24	Virtual	CCB/SBO/811	Sign up here
Wed. Oct. 8	Virtual	CCB/DEQ	Sign up here
Tue. Oct. 21	Virtual	CCB/SBO/OSHA	Sign up here
Wed. Nov. 18	Virtual	CCB/OSHA/811	Sign up here
Wed. Dec. 10	Virtual	CCB/DEQ	Sign up here

Live (in-person) classes coming this fall – watch the schedule! We'll post them as soon as details are finalized.



KEY CONTACTS Licensing questions: 503-378-4621

**Report unlicensed activity:** 503-934-2229

Dispute resolution/mediation questions: 503-934-2247

**Education questions:** 503-934-2227

#### **STAFF**

Administrator Chris Huntington

**HR Manager** Heather Parker

**Licensing Manager**Dana Zeimantz

**Enforcement Manager** Vena Swanson

Communications/Education Manager Leslie Culpepper

IT Manager Noel Magee For contractors with limited access to the Internet: CCB will work with all contractors who are unable to fulfill their 3-hour class requirement online. Please contact the CCB Education section at 503-934-2227.

You can also <u>log in to your account or create an account</u> to take our classes on demand.



## Earn Continuing Education Credits With OSHA Consultations

Did you know that you can earn continuing education credits from an Oregon OSHA consultation at your workplace? <u>Oregon OSHA consultation services</u> offers continuing education credits for specific consultations, comprehensive consultations, and for successfully completing Oregon OSHA's Challenge program.

- **Specific consultation**. A specific consultation focuses on finding and fixing hazards related to a specific operation, machine, or process at your workplace. Continuing education credit: Three hours.
- Comprehensive consultation. A comprehensive consultation covers your entire workplace: injury and illness records, written programs, safety committee operations, workplace hazards, the safety and health program, industrial hygiene sampling, and ergonomic evaluations. Continuing education credit: Five hours.
- Challenge program. Oregon OSHA's <u>Challenge program</u> gives you the opportunity to work closely with Oregon OSHA consultation services to develop or improve your safety and health management program. Challenge participants, through a series of consultations in one year, work with consultation staff to find and fix hazards; develop and implement effective safety and health systems; and progress toward becoming self-reliant in managing their workplace safety and health. Continuing education credit: Eight or 16 hours.
- All consultations include a written report with findings, recommendations, and guidance to improve safety and health.

Oregon OSHA consultation services are free and confidential. To schedule a consultation and learn more, visit Oregon OSHA's <u>consultation services</u> <u>webpage</u>.



# Residential Contractors – Tips for Reporting Continuing Education (CE)

Residential contractors must complete these CE requirements every two years:

- 3 hours of CCB Laws, Regulations, and Business practices (LRB) classes, plus:
  - o 5 hours of other approved courses if licensed 6+ years, or
  - o 13 hours of other approved courses if licensed less than 6 years.

CCB LRB classes are offered on demand through your online services account, in a live webinar, or in person. Residential contractors will receive only 3 hours of LRB credit every two years.

#### Best practices for submitting certificates:

Credits for 3-hour CCB LRB classes will be automatically credited to your account. When taking other approved courses, please provide completion certificates for hours completed. Ask providers if they report completions to the CCB on your behalf – some do!

- Email education certificates to: <a href="mailto:cecerts@ccb.oregon.gov">cecerts@ccb.oregon.gov</a>
- Include your CCB license number on the certificate and the email subject line.
- Complete CE and renew as early as possible so Licensing may process the request.
- Keep copies of certificates for your records as proof of compliance.

#### Endorsed for both residential and commercial work?

If you have dual endorsement, you must meet the requirements for commercial licenses. Be sure to review the requirements for a Commercial endorsement.

#### License expired or lapsed?

If your license has expired or has lapsed for more than two years, you must reapply for your license and complete pre-license training and testing.

For further questions or assistance on education topics, contact CCB education staff at (503) 934-2777.

#### CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600 PO Box 14140 Salem, OR 97309-5052 503-378-4621



To: Construction Contractors Board

From: Vena Swanson, Enforcement Division Manager

Date: October, 2025

Subject: Enforcement Division Update

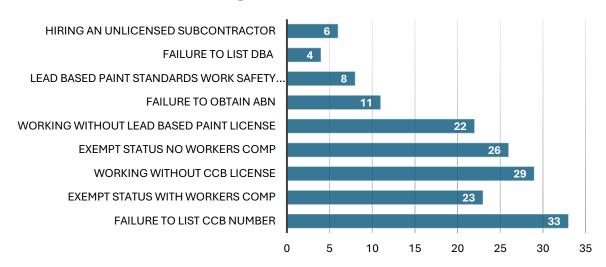
### **Field Operations Section Update:**

#### > Strategic Effort Results – 1 Remaining Effort

	Jobsite Checks	Lead Based Paint	Building Codes Checks	Violations
Central/Bend				
Clackamas	144	41	19	15
Douglas/Lane	256	93	25	46
Eastern Oregon 1	57	9	5	20
Eastern Oregon 2	61	13	16	22
Linn County	99	52	10	6
North Coast	91	16	13	7
Portland	318	125	62	52
South Josephine/Jackson	100	23	15	14
Southern Oregon Coast	62	14	11	17
Totals	1188	386	176	199



### **Strategic Effort Violations**



#### Field Operations Section Update (continued)

#### Field Investigations project work 2025:

- Social Media E-Warnings- In production phase 1, email warnings are being delivered to contractors who are reported through the TIPS line where an E-Warning applies. CCB received legal guidance about where we may start to approach social media advertising, we will continue to develop this item. About 25% or more of TIPS line complaints per month are instances of unlicensed contractors announcing their business and being hired via direct message by a consumer.
- Verizon Connect- This software was previously called Field Force, this upgraded system may allow us to dispatch an investigator who is closest to the report of illegal activity. This capability could enhance accuracy and response time. We plan to expand use of this product and test capabilities throughout 2025

#### **Compliance Section Update:**

- The file load for the compliance officers is about 136
- Collections update

Q 1 2025	Q 2 2025	Q 3 2025
CCB \$106,281	CCB \$ 94,009	CCB \$ 119,630
DOR \$ 55,764	DOR \$ 75,245	DOR\$ 57,058

#### Compliance Section project work 2025:

- License Replacement System- Continuing use case documentation in this section as others in the division are now complete including Field Investigations and DRS.
- Remote online notary services (RON) required by DOJ for specific items- we are
  working through IT and procurement to meet this requirement and will start training
  compliance staff when we are granted access.
- License Conditioning SB228
- Breach of Settlement Agreements SB228

### **Dispute Resolution/Mediation Update**

- > The File load for the DRS Analysts is about 575
- Mediation Q3 Information: 180 total mediations scheduled 84% settled

#### Dispute Analysts and Mediation project work 2025

- Public facing complaints/CCB website- The mediation lead is assisting in creating a
  public facing records matrix that improves the types of complaints listed on the
  CCB website. We will be refining the criteria and putting these internal business
  rules in place by the end of 2025.
- Breach of settlement agreements SB228- Right now we are working to further define and develop the internal process and proposed language where enforcement penalties may apply to Breach of Settlement Agreements.
- Settlement agreement language revisions- This work is ongoing. (working with DOJ)

#### 2025 Enforcement Division Training Goals:

Verbal Judo: De-escalation and conversation handling tactics

Customer Service Training: All Staff

**Mediation Training** 

DOJ Lay Rep Training: Completed January/Ongoing

\*Consent Agenda attached for approval 8/5/2025-10/10/2025

#### 08/05/2025 - 10/10/2025

#### **NOTICES OF INTENT**

136876

136894

136895

136898

136899

136900

136906

136911

136913

136929

A&M TILE & REMODEL LLC

FINISH GROUP NW LLC

MILLER, TOM RUSSELL

ALBAVERA, SERGIO

J & K CEDAR WORKS INC

BROWN, SHAWN

YOUNG, JARED MICHAEL

PRO TECK CONSTRUCTION INC

MCCORD, ERIC CHRISTOPHER

PACIFIC POWER GROUP LLC

File#	Respondent	<u>Cite</u>	<u>Date</u>	Amount
137058	GONZALES GANA, LUIS ENRIQUE		10/02/2025	1,000.00
137078	TROWEL LIFE PLASTERING LLC		10/07/2025	1,000.00
137082	J3 PAINTING AND CONSTRUCTION LLC		10/07/2025	1,000.00
137084	YOUR SALEM HANDYMAN LLC		10/08/2025	600.00
1 - ADVE	RTISING, BIDDING OR WORKING WITHOUT A LICENSE			
File#	Respondent	Cite	<u>Date</u>	<u>Amount</u>
136667	CASTRO, RAMON CARBAJAL	701.021(1)	08/06/2025	1,000.00
136702	PROCORE BUILDING MAINTENANCE & CONSTRUCTION	701.021(1)	08/06/2025	5,000.00
136711	EDWARDS, AUGUST RAY	701.021(1)	08/06/2025	1,000.00
136726	SOLIS GARCIA, ARTURO	701.021(1)	08/07/2025	1,000.00
136729	FRAIZER, CHARLES DENTON	701.021(1)	08/22/2025	1,000.00
136741	DE LUXE INSTALLS LLC	701.021(1)	08/18/2025	1,000.00
136742	AMERICAN FACILITIES PROFESSIONALS LLC	701.021(1)	08/18/2025	1,000.00
136757	JAMESCO ROOFING LLC	701.021(1)	08/29/2025	5,000.00
136774	HARRIS FENCE AND CONSTRUCTION LLC	701.021(1)	08/26/2025	1,000.00
136783	FERRIS, GAVIN BRUCE	701.021(1)	08/26/2025	1,000.00
136796	GOLDEN COAST REMODELING LLC	701.021(1)	08/22/2025	1,000.00
136798	T ROCK ROOFING & CONTRACTING LLC	701.021(1)	08/22/2025	1,000.00
136809	CLEMENT, DAVID CHRISTOPHER	701.021(1)	08/13/2025	1,000.00
136825	DALLONS, DAVID RYAN	701.021(1)	08/26/2025	1,000.00
136827	HAFNER, JASON GLENN	701.021(1)	08/27/2025	600.00
136830	STRUGAR, DANIEL EZEKIEL	701.021(1)	08/22/2025	5,000.00
136834	ROTH, ASHLIN	701.021(1)	08/20/2025	5,000.00
136835	SOUZA, JASON P	701.021(1)	08/27/2025	5,000.00
136844	A&A ROOFING SERVICES LLC	701.021(1)	08/22/2025	600.00
136845	LUKES HANDYMAN SERVICES LLC	701.021(1)	08/27/2025	600.00
136853	OREGON DREAM REMODELING LLC	701.021(1)	08/27/2025	5,000.00
136855	SCHAUMANN AND SONS CONSTRUCTION LLC	701.021(1)	08/25/2025	600.00
136866	SUPER CLEANING LLC	701.021(1)	08/27/2025	1,000.00

701.021(1)

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#### 08/05/2025 - 10/10/2025

#### NOTICES OF INTENT (cont.)

#### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136931	ADVANTAGE HANDMADE LLC	701.021(1)	09/17/2025	1,000.00
136947	T ROCK CONTRACTING LLC	701.021(1)	09/10/2025	1,000.00
136954	MENDOZA ANGUIANO, JULIO CESAR	701.021(1)	09/16/2025	1,000.00
136955	JELINEK, CHRISTOPHER SCOTT	701.021(1)	09/16/2025	1,000.00
136967	LOTS OF STRIPES PARKING LLC	701.021(1)	09/16/2025	600.00
137002	FRANCE FAMILY ENTERPRISES INC	701.021(1)	09/24/2025	600.00
137006	SCOTT, ERIC LEE	701.021(1)	09/25/2025	1,000.00
137007	VENTURA TREE SERVICE LLC	701.021(1)	09/25/2025	600.00
137009	N & B FLOORING & RENOVATIONS CO	701.021(1)	09/24/2025	1,000.00
137011	NEAL, BLAKE MCKINLEY	701.021(1)	09/25/2025	5,000.00
137013	NORTHWEST DREAMSCAPES LLC	701.021(1)	09/24/2025	1,000.00
137022	ST GERMAIN, GEORGE CARL	701.021(1)	09/25/2025	1,000.00
137023	XTREME LINE PAINTING INC	701.021(1)	09/25/2025	600.00
137025	SOMMERS, DUANE ALLEN	701.021(1)	09/26/2025	1,000.00
137060	LORAX TREE CARE LLC	701.021(1)	10/03/2025	0.00
137069	CASTRO, SONIA MARIA	701.021(1)	10/07/2025	1,000.00
137080	SASMOR, AARON LEE	701.021(1)	10/07/2025	1,000.00
137109	JOHNETHAN C PHILLIPS CONSTRUCTION LLC	701.021(1)	10/09/2025	1,000.00
137117	EDRINGTON, DUANE MICHAEL	701.021(1)	10/09/2025	1,000.00
137118	HUNLEY, JONATHAN DANIEL	701.021(1)	10/08/2025	600.00
137133	ELDRIDGE, KATHERINE ISABEL	701.021(1)	09/10/2025	1,000.00

#### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136727	UNICORN CONSTRUCTION LLC	701.035(3)	08/14/2025	1,000.00
136728	KOEPL CONSTRUCTION LLC	701.035(3)	08/22/2025	1,000.00
136731	EJL CONSTRUCTION LLC	701.035(3)	08/07/2025	1,000.00
136738	PRO SOLUTION PAINTING LLC	701.035(3)	08/08/2025	1,000.00
136739	QUALITY AFFORDABLE PAINTING LLC	701.035(3)	08/14/2025	1,000.00
136763	ALL AMERICAN TREE SERVICE AND FIREWOOD LLC	701.035(3)	08/12/2025	1,000.00
136797	HADLEY, JARED DAVID	701.035(3)	08/18/2025	1,000.00
136851	SM COSTA CONSTRUCTION LLC	701.035(3)	08/22/2025	1,000.00
136867	ENGELS CONSTRUCTION LLC	701.035(3)	08/26/2025	1,000.00
136887	CONTRERAS, MARCOS OROZCO	701.035(3)	08/29/2025	1,000.00
136897	JKB PAINTING AND REMODELING LLC	701.035(3)	09/01/2025	1,000.00
136901	SMITH FAMILY BUILDERS LLC	701.035(3)	09/03/2025	1,000.00
136902	PICAZO PAINTING LLC	701.035(3)	09/03/2025	1,000.00
136903	EAGLE EYE GUTTERS & MORE LLC	701.035(3)	09/03/2025	1,000.00
136904	RAMOS, URIEL LOPEZ	701.035(3)	09/03/2025	1,000.00
136942	THE TREE STOOGES LLC	701.035(3)	09/11/2025	1,000.00

#### 08/05/2025 - 10/10/2025

#### NOTICES OF INTENT (cont.)

#### 2 - EXEMPT CONTRACTOR WITH EMPLOYEES (cont.)

Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
BILYEU, JACOB WESLEY	701.035(3)	09/16/2025	1,000.00
HAMMER CONTRACTORS LLC	701.035(3)	09/16/2025	1,000.00
EL VIEJON AGRIDULCE PAINTING LLC	701.035(3)	09/17/2025	1,000.00
JJ & DILAM PLUS REMODELING LLC	701.035(3)	09/18/2025	1,000.00
HANDYMAN SOLUTIONS LLC	701.035(3)	09/24/2025	1,000.00
OASIS CONSTRUCTION LLC	701.035(3)	09/24/2025	1,000.00
ILIN CONSTRUCTION LLC	701.035(3)	09/25/2025	1,000.00
OLD RECREATION LLC	701.035(3)	09/25/2025	1,000.00
A S CONCRETE LLC	701.035(3)	09/26/2025	1,000.00
SUPREME GUTTER SOLUTIONS LLC	701.035(3)	10/02/2025	1,000.00
JPS RENOVATIONS LLC	701.035(3)	09/29/2025	1,000.00
MT SINAI HOME MAINTENANCE LLC	701.035(3)	09/29/2025	1,000.00
MARIO BROS CONSTRUCTION INC	701.035(3)	09/30/2025	1,000.00
FLORES GENERAL CONSTRUCTION LLC	701.035(3)	10/07/2025	1,000.00
NIBLER, NATHANIEL REUBEN	701.035(3)	10/10/2025	1,000.00
PACIFIC VISTA REMODELING LLC	701.035(3)	10/09/2025	1,000.00
	BILYEU, JACOB WESLEY HAMMER CONTRACTORS LLC EL VIEJON AGRIDULCE PAINTING LLC JJ & DILAM PLUS REMODELING LLC HANDYMAN SOLUTIONS LLC OASIS CONSTRUCTION LLC ILIN CONSTRUCTION LLC OLD RECREATION LLC A S CONCRETE LLC SUPREME GUTTER SOLUTIONS LLC JPS RENOVATIONS LLC MT SINAI HOME MAINTENANCE LLC MARIO BROS CONSTRUCTION INC FLORES GENERAL CONSTRUCTION LLC NIBLER, NATHANIEL REUBEN	BILYEU, JACOB WESLEY  HAMMER CONTRACTORS LLC  EL VIEJON AGRIDULCE PAINTING LLC  JUBY AND PLUS REMODELING LLC  TO1.035(3)  HANDYMAN SOLUTIONS LLC  OASIS CONSTRUCTION LLC  TO1.035(3)  ILIN CONSTRUCTION LLC  TO1.035(3)  OLD RECREATION LLC  TO1.035(3)  A S CONCRETE LLC  SUPREME GUTTER SOLUTIONS LLC  TO1.035(3)  JPS RENOVATIONS LLC  TO1.035(3)  MT SINAI HOME MAINTENANCE LLC  MARIO BROS CONSTRUCTION INC  FLORES GENERAL CONSTRUCTION LLC  TO1.035(3)  NIBLER, NATHANIEL REUBEN  TO1.035(3)	BILYEU, JACOB WESLEY       701.035(3)       09/16/2025         HAMMER CONTRACTORS LLC       701.035(3)       09/16/2025         EL VIEJON AGRIDULCE PAINTING LLC       701.035(3)       09/17/2025         JJ & DILAM PLUS REMODELING LLC       701.035(3)       09/18/2025         HANDYMAN SOLUTIONS LLC       701.035(3)       09/24/2025         OASIS CONSTRUCTION LLC       701.035(3)       09/24/2025         ILIN CONSTRUCTION LLC       701.035(3)       09/25/2025         OLD RECREATION LLC       701.035(3)       09/25/2025         A S CONCRETE LLC       701.035(3)       09/26/2025         SUPREME GUTTER SOLUTIONS LLC       701.035(3)       10/02/2025         JPS RENOVATIONS LLC       701.035(3)       09/29/2025         MT SINAI HOME MAINTENANCE LLC       701.035(3)       09/29/2025         MARIO BROS CONSTRUCTION INC       701.035(3)       09/30/2025         FLORES GENERAL CONSTRUCTION LLC       701.035(3)       10/07/2025         NIBLER, NATHANIEL REUBEN       701.035(3)       10/10/2025

#### 3 - LEAD BASED PAINT

File #	Respondent	Cite	<u>Date</u>	Amount
136762	TROFFER CONTRACTING INC	<del>701</del> .510(2)	08/26/2025	1,000.00
136770	SM COSTA CONSTRUCTION LLC	701.510(2)	08/13/2025	1,000.00
136781	GF BROS PAINTING LLC	701.510(2)	08/21/2025	1,000.00
136782	AMG CONSTRUCTION LLC	701.510(2)	08/26/2025	1,000.00
136814	VAN DEN BERG PAINTING LLC	701.510(3)	08/21/2025	1,000.00
136873	MICHAEL S GREEN CONSTRUCTION LLC	701.510(2)	08/28/2025	1,000.00
136874	SHOVELHEAD CONSTRUCTION LLC	701.510(2)	08/28/2025	1,000.00
136880	SVT CONSTRUCTION INC	701.510(2)	08/27/2025	1,000.00
136881	AMANDAS PAINTING SERVICES LLC	701.510(2)	08/28/2025	1,000.00
136884	CENTURY RENOVATION LLC	701.510(3)	08/27/2025	1,000.00
136886	JSB CONSTRUCTION AND FRAMING LLC	701.510(2)	08/27/2025	1,000.00
136908	PLATINUM PAINTING LLC	701.510(2)	09/03/2025	1,000.00
136914	SMITH FAMILY BUILDERS LLC	701.510(2)	09/09/2025	1,000.00
136916	DRC PAINTING LLC	701.510(3)	09/04/2025	1,000.00
136925	IT IS FINISHED LLC	701.510(2)	09/08/2025	1,000.00
136944	ALLGOOD PAINTING AND MAINTENANCE LLC	701.510(2)	09/09/2025	1,000.00
136958	TORE, KEVIN MICHAEL	701.510(2)	09/23/2025	1,000.00
137033	PREMIER ROOFING & CONTRACTING LLC	701.510(2)	10/06/2025	1,000.00
137068	HEXEM CONSTRUCTION LLC	701.510(2)	10/02/2025	1,000.00
137111	SHOCKLEY, GRANT	701.510(2)	10/09/2025	1,000.00

**Amount** 

1,000.00

<u>Date</u>

08/11/2025

#### **CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA**

#### 08/05/2025 - 10/10/2025

<u>Cite</u>

701.021(2)

#### NOTICES OF INTENT (cont.)

File #

136747

#### 4 - IMPROPER LICENSE ENDORSEMENT

ALL CITY GLASS OF OREGON LLC

Respondent

5 - HIRING AN UNLICENSED SUBCONTRACTOR					
<u>File #</u> 136725	Respondent JC CONCRETE LLC	Cite 701 026(1)	<u>Date</u> 08/07/2025	<u>Amount</u> 1,000.00	
136730	DUSTIN WATSON CONSTRUCTION INC	701.026(1) 701.026(1)	08/22/2025	1,000.00	
137012	GREAT FLOORS LLC A DELAWARE LIMITED LIABILITY COMPANY	701.026(1)	09/24/2025	1,000.00	
137021	MOMENTASIZE CONSTRUCTION INC	701.026(2)	09/25/2025	1,000.00	
137034	CB CONST INC	701.026(1)	09/25/2025	1,000.00	
137110	TRAVISS, KEVIN WILLIAM	701.026(1)	10/09/2025	1,000.00	
6 - FAILU	6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES				
File #	Respondent	Cite	Date	Amount	

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136943	ROSCO CONCRETE LLC	087.093(2)	09/10/2025	200.00
136963	GREEN O CONSTRUCTION LLC	087.093(2)	09/16/2025	200.00
137031	DIRTY DUCK EXCAVATION LLC	087.093(2)	10/07/2025	200.00
137035	H EXTERIORS LLC	087.093(2)	09/30/2025	200.00
137055	H EXTERIORS LLC	701.330(4)	09/30/2025	100.00
137056	H EXTERIORS LLC	701.330(4)	09/30/2025	100.00
137087	DIRTY DUCK EXCAVATION LLC	701.330(4)	10/07/2025	100.00
137088	DIRTY DUCK EXCAVATION LLC	701.330(4)	10/07/2025	100.00

#### 7 - SUSPENSIONS

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136732	BANDERAS HARDSCAPE SOLUTIONS LLC	701.098(1)(b)	08/07/2025	0.00
136733	DE LUXE INSTALLS LLC	701.098(1)(b)	08/07/2025	0.00
136734	KTX LLC	701.098(1)(b)	08/07/2025	0.00
136735	FM SHEET METAL INC	701.102(2)(a)	08/07/2025	0.00
136737	P & P RENOVATIONS LLC	701.098(1)(b)	08/07/2025	0.00
136740	CROMIS D & I LLC	701.098(1)(b)	08/11/2025	0.00
136760	KENNET, WILLIAM DEAN ALAN	701.098(1)(b)	08/11/2025	0.00
136765	DESIGNED TILE SERVICES LLC	701.102(2)(b)	08/12/2025	0.00
136766	DONG WELDING AND CONSTRUCTION LLC	701.102(2)(b)	08/12/2025	0.00
136771	MAXX GLASS LLC	701.102(2)(b)	08/13/2025	0.00
136772	ULTRA CLEAN LLC	701.098(1)(b)	08/12/2025	0.00
136775	KV STRUCTURES INC	701.098(1)(b)	08/12/2025	0.00
136777	B & A CONSTRUCTIONS LLC	701.102(2)(a)	08/14/2025	0.00
136778	GILCHRIST, HAYDEN AVERY	701.102(2)(a)	08/14/2025	0.00
136779	REA COMPANY NORTHWEST INC	701.102(2)(a)	08/14/2025	0.00

#### 08/05/2025 - 10/10/2025

#### NOTICES OF INTENT (cont.)

#### 7 - SUSPENSIONS (cont.)

<u>File #</u> 136784	Respondent S & Z CUSTOM CONCRETE LLC	<u>Cite</u> 701.102(2)(a)	<u>Date</u> 08/15/2025	<u>Amount</u> 0.00
136793	SNELGROVE, JASON ALAN	701.102(2)(a) 701.102(2)(a)	08/15/2025	0.00
136799	BURROWS, TIMOTHY ERNEST	701.102(2)(a) 701.102(2)(a)	08/15/2025	0.00
136800	LANDRY & SONS CONSTRUCTION LLC	701.102(2)(a) 701.098(1)(b)	08/15/2025	0.00
136801	FOR HIS GLORY ELECTRIC LLC	701.102(2)(a)	08/15/2025	0.00
136802	PRO X WELDING & CONSTRUCTION LLC	701.102(2)(a) 701.102(2)(a)	08/15/2025	0.00
136805	TODD MYERS CONSTRUCTION & REMODELING LLC	701.102(2)(a) 701.102(2)(a)	08/15/2025	0.00
136806	ROGERS, WILLIAM LEE	701.102(2)(a)	08/18/2025	0.00
136810	SUMMIT DRYWALL LLC	701.098(1)(b)	08/18/2025	0.00
136811	541 BRAND LLC	701.102(2)(a)	08/18/2025	0.00
136813	EMM LLC	701.102(2)(a)	08/18/2025	0.00
136817	RENONATION LLC	701.102(2)(a)	08/19/2025	0.00
136818	MAXWELL PAINTING AND RESTORATION LLC	701.102(2)(a)	08/19/2025	0.00
136819	NIRSCHL, JEFFREY DAVID	701.102(2)(a)	08/19/2025	0.00
136820	EASTERN OREGON GLASS SHOP LLC	701.102(2)(a)	08/19/2025	0.00
136823	MEASURE 37 DEVELOPMENT INC	701.102(2)(a)	08/19/2025	0.00
136824	FRIDAY THE 13TH LLC	701.102(2)(a)	08/19/2025	0.00
136829	CREATIVE WOODWORKS LLC	701.102(2)(a)	08/20/2025	0.00
136831	KEYSTONE INDUSTRIES INC	701.102(2)(a)	08/20/2025	0.00
136838	MARINE LAYERS PAINTING LLC	701.102(2)(a)	08/20/2025	0.00
136839	RED BUILDERS LLC	701.102(2)(a)	08/20/2025	0.00
136847	E D HUNTER CONSTRUCTION LLC	701.098(1)(b)	09/09/2025	0.00
136849	BURLINGAME ELECTRICAL LLC	701.102(2)(a)	08/21/2025	0.00
136850	TODD MYERS CONSTRUCTION & REMODELING LLC	701.102(2)(a)	08/21/2025	0.00
136857	LANDO BUILDERS CORP	701.068(6)	08/26/2025	0.00
136860	SNELGROVE, JASON ALAN	701.102(2)(a)	08/22/2025	0.00
136864	DR SWAG LLC	701.102(2)(a)	08/25/2025	0.00
136869	WILLAMETTE VALLEY ROOFING LLC	701.102(2)(a)	08/26/2025	0.00
136871	EXTREME COATINGS INC	701.098(1)(b)	08/26/2025	0.00
136872	BACHOS HARDSCAPES LLC	701.098(1)(b)	08/26/2025	0.00
136877	B2 CONCRETE CONSTRUCTION LLC	701.106(1)(b)	08/27/2025	0.00
136878	LINCOLN MTN DESIGNS LLC	701.102(2)(a)	08/27/2025	0.00
136879	M EICKHOFF CONSTRUCTION INC	701.102(2)(a)	08/27/2025	0.00
136889	WESLEYS TRACTOR SERVICE LLC	701.102(2)(a)	08/28/2025	0.00
136896	MAURER FLOORING INC	701.098(1)(b)	08/29/2025	0.00
136917	MITTS CUSTOM HOMES LLC	701.106(1)(k)	09/04/2025	0.00
136920	OJEG CONSTRUCTION LLC	701.106(1)(k)	09/04/2025	0.00
136921	M J V CONSTRUCTION LLC	701.098(1)(b)	09/05/2025	0.00
136922	APPLEGATE PLUMBING LLC	701.098(1)(b)	09/08/2025	0.00
136923	CARDINAL CONSTRUCTION COMPANY LLC	701.098(1)(b)	09/08/2025	0.00

#### 08/05/2025 - 10/10/2025

#### NOTICES OF INTENT (cont.)

#### 7 - SUSPENSIONS (cont.)

<u>File #</u> 136924	Respondent UNITED CONSTRUCTION LLC	<u>Cite</u> 701.098(1)(b)	<u>Date</u> 09/08/2025	<u>Amount</u> 0.00
136926	OREGON CASCADE PLUMBING & HEATING INC	701.102(2)(a)	09/08/2025	0.00
136930	CUSTOM CONSTRUCTION AND CONCRETE LLC	701.102(2)(a)	09/08/2025	0.00
136933	COMBAT CONSTRUCTION INC	701.102(2)(a)	09/08/2025	0.00
136934	SKRIVER CONSTRUCTION LLC	701.102(2)(a)	09/08/2025	0.00
136935	ELECTRIC TECH CONSTRUCTION INC	701.102(2)(a)	09/08/2025	0.00
136936	PINK FLAMINGO PLUMBING LLC	701.102(2)(a)	09/08/2025	0.00
136938	LANDO BUILDERS CORP	701.068(6)	10/02/2025	0.00
136973	NW CONSTRUCTION & REMODEL LLC	701.102(2)(a)	09/16/2025	0.00
136974	JOLING ENTERPRISES LLC	701.102(2)(a)	09/16/2025	0.00
136977	JAMESCO ROOFING LLC	701.102(2)(a)	09/19/2025	0.00
136978	TOMAHAWK ELECTRIC INC	701.106(1)(k)	09/17/2025	0.00
136985	COMPTON CONSTRUCTION LLC	701.102(2)(a)	09/19/2025	0.00
136986	SKY NW CONSTRUCTION LLC	701.102(2)(a)	09/19/2025	0.00
136987	EASTERN OREGON GLASS SHOP LLC	701.102(2)(a)	09/22/2025	0.00
136989	GREAT PRICE CONSTRUCTION LLC	701.102(2)(a)	09/22/2025	0.00
136990	TGR GENERAL CONSTRUCTION LLC	701.102(2)(a)	09/22/2025	0.00
136991	15 EXTERIORS INC	701.102(2)(a)	09/22/2025	0.00
136992	I5 EXTERIORS INC	701.102(2)(a)	09/22/2025	0.00
136993	NW CROWN RIDGE CONSTRUCTION LLC	701.102(2)(a)	09/22/2025	0.00
136994	REZIDE LLC	701.102(2)(a)	09/22/2025	0.00
136995	CREEDENCE CONSTRUCTION LLC	701.102(2)(a)	09/22/2025	0.00
136996	WIETING HEATING AND GENERAL CONTRACTING LLC	701.102(2)(a)	09/22/2025	0.00
136999	L AND A CONSTRUCTION LLC	701.102(2)(a)	09/25/2025	0.00
137003	CONNORS INSPECTIONS LLC	701.098(1)(b)	09/23/2025	0.00
137016	PURE TECHNOLOGIES US INC	701.098(1)(b)	09/24/2025	0.00
137018	TIMBERLINE PATIO COVERS LLC	701.098(1)(b)	09/24/2025	0.00
137026	BDL PLUMBING LLC	701.102(2)(a)	09/25/2025	0.00
137027	HURLEY, ANDREW JAMES	701.102(2)(a)	09/25/2025	0.00
137037	EASTERN OREGON GLASS SHOP LLC	701.102(2)(a)	09/25/2025	0.00
137041	CRUSIUS CARPENTRY & CONSTRUCTION LLC	701.102(2)(a)	09/25/2025	0.00
137043	TR & A INC	701.098(1)(b)	09/26/2025	0.00
137048	PERSEVERING CONSTRUCTION LLC	701.102(2)(a)	09/26/2025	0.00
137049	RIO VISTA CONSTRUCTION LLC	701.102(2)(a)	09/29/2025	0.00
137050	LUXE CONTRACTING LLC	701.102(2)(a)	09/29/2025	0.00
137054	I5 EXTERIORS INC	701.102(2)(a)	09/29/2025	0.00
137057	VOSS CONTRACTING & CONSTRUCTION LLC	701.102(2)(a)	09/30/2025	0.00
137063	BRYANT POWER SERVICES LLC	701.068(6)	10/10/2025	0.00
137064	FOREMOST CONSTRUCTION LLC	701.102(2)(a)	10/01/2025	0.00
137071	COMPTON CONSTRUCTION LLC	701.102(2)(a)	10/03/2025	1,000.00

#### 08/05/2025 - 10/10/2025

#### NOTICES OF INTENT (cont.)

#### 7 - SUSPENSIONS (cont.)

File #	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
137081	MARK BRENT SCHOENBORN CONSTRUCTION LLC	701.098(1)(b)	10/06/2025	0.00
137099	YORK, JOHN ALLEN	701.102(2)(a)	10/07/2025	0.00
137101	VOSS CONTRACTING & CONSTRUCTION LLC	701.102(2)(a)	10/07/2025	0.00
137103	NEW ERA DESIGN AND CONSTRUCTION LLC	701.102(2)(a)	10/07/2025	0.00
137104	T OLSEN CONTRACTING LLC	701.102(2)(a)	10/07/2025	0.00
137124	OC HILLS CONSTRUCTION LLC	701.102(2)(a)	10/09/2025	0.00
137125	MPC BUILDERS LLC	701.106(1)(k)	10/09/2025	0.00
137126	JB PAINTING PLUS INC	701.106(1)(k)	10/09/2025	0.00
137128	MR CRUZ CONSTRUCTION LLC	701.102(2)(a)	10/09/2025	0.00

#### 8 - OTHER

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136736	FAIRWEATHER TREE INC	701.098(b)	08/07/2025	0.00
136743	NW PRESTIGE CONSTRUCTION LLC	701.098(1)(I)	09/17/2025	1,000.00
136746	DOMENO, ALEJANDRO FRANCISCO	701.305(1)	08/25/2025	500.00
136750	NWB TREE LLC	701.106(1)(j)	08/12/2025	1,000.00
136752	Z & D BUILDERS LLC	701.106(1)(j)	08/13/2025	1,000.00
136753	TODD FALGOUT CONSTRUCTION LLC	701.098(1)(g)	08/27/2025	1,000.00
136764	SOLKATT LLC	701.098(1)(c)	08/12/2025	0.00
136767	SM COSTA CONSTRUCTION LLC	701.305(1)	08/12/2025	500.00
136769	TODD MYERS CONSTRUCTION & REMODELING LLC	701.098(1)(I)	08/26/2025	0.00
136776	LARSON GENERAL CONTRACTING INC	701.098(b)	08/14/2025	0.00
136780	LANDMARK RESTORATIONS LTD	701.098(b)	08/15/2025	0.00
136786	EASTERN OREGON GLASS SHOP LLC	701.305(1)	08/22/2025	500.00
136791	ALEMANS FLOORING LLC	701.098(b)	08/15/2025	0.00
136792	TERRAFIRMA FOUNDATION REPAIR INC	701.098(1)(g)	08/26/2025	1,000.00
136812	JOETOWN PAINTING SERVICES LLC	701.098(1)(c)	08/22/2025	1,000.00
136848	MHM CONSTRUCTION LLC	701.098(b)	08/21/2025	0.00
136862	ACJ GENERAL CONTRACTOR LLC	701.106(1)(j)	08/26/2025	1,000.00
136865	FWH ACQUISITION COMPANY LLC	701.098(1)(b)	09/03/2025	100.00
136907	BUILDERS INSULATION OF OREGON LLC	701.098(1)(b)	09/03/2025	100.00
136950	KROLL KONSTRUCTION LLC	701.098(b)	09/12/2025	0.00
136951	KNCC + OUTLIER LLC	701.098(b)	09/12/2025	0.00
136952	CADILLAC LAWN CARE INC	701.098(b)	09/12/2025	0.00
136957	ABSOLUTE TREE CARE SERVICE LLC	701.106(1)(j)	09/16/2025	1,000.00
136970	FLOW TEST INC	701.098(1)(b)	09/19/2025	100.00
137015	COLORHOME PAINTING LLC	701.106(1)(j)	09/24/2025	1,000.00
137030	SWISS CONSTRUCTION INC	701.305(1)	09/25/2025	500.00
137051	MOON CONSTRUCTION INC	701.106(1)(j)	09/29/2025	1,000.00
137067	LANDO BUILDERS CORP	701.098(1)(I)	10/02/2025	1,000.00

#### 08/05/2025 - 10/10/2025

#### NOTICES OF INTENT (cont.)

#### 8 - OTHER (cont.)

File #	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
137073	ROCK SMITH CONSULTING & CONSTRUCTION LLC	701.098(1)(f)	10/06/2025	0.00
137075	TWO RIVERS ROOFING AND CONSTRUCTION LLC	701.106(1)(j)	10/06/2025	1,000.00
137092	JOHNSTON JR, THOMAS LAMAR	701.305(1)	10/07/2025	500.00
137096	AVATAR REMODELING RENOVATIONS AND REPAIR LLC	701.106(1)(j)	10/10/2025	1,000.00
137100	TACHOS TREE SERVICE LLC	701.106(1)(j)	10/08/2025	1,000.00

#### 9 - CRIMINAL / INJUNCTIONS / STOP WORK

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136758	STONEFIX EXPERTS LLC	701.098(1)(i)	08/11/2025	0.00
136759	CENTRAL OREGON AFFORDABLE CONTRACTORS, LLC	701.098(1)(i)	08/11/2025	0.00
136794	ARTISAN DRYWALL AND QUALITY CONSTRUCTION LLC	701.098(1)(i)	08/15/2025	0.00
136815	YANDELL, CHRISTOPHER BRIAN	701.098(1)(i)	08/19/2025	0.00
136846	BABRO ELITE HANDYMAN LLC	701.098(1)(i)	08/21/2025	0.00
136888	ROGUE VALLEY PRECISION PAINTING LLC	701.098(1)(i)	08/27/2025	0.00
137093	JAX OF ALL TRADES, LLC	701.098(1)(i)	10/10/2025	0.00

#### 08/05/2025 - 10/10/2025

#### **FINAL ORDERS**

#### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

File#	Respondent	<u>Cite</u>	Date	Amount
136441	HEIDENREICH JR, LAWRENCE JOSEPH	701.021(1)	09/01/2025	700.00
136556	KERNS, CHRISTOPHER	701.021(1)	09/03/2025	5,000.00
136571	GARY'S SITE SERVICES LLC	701.021(1)	08/06/2025	600.00
136580	THREE SISTERS HOME INSPECTION LLC	701.021(1)	08/12/2025	1,000.00
136600	SHELTON, MICHAEL DAVID	701.021(1)	08/28/2025	1,000.00
136606	HAMEL, ROBERT FRED	701.021(1)	08/22/2025	1,000.00
136617	TOMSHA, JEREMY	701.021(1)	09/04/2025	5,000.00
136624	NOBULL CONSTRUCTION AND HARDSCAPE LLC	701.021(1)	08/22/2025	1,000.00
136636	EVERARDO MELGOZA MENDEZ & EVELYNE ARYANNA MELGOZA	701.021(1)	08/22/2025	1,000.00
136640	WHITE, CHRISTOPHER ELWOOD	701.021(1)	08/12/2025	1,000.00
136642	SIMMONS, TYRONE JAMES	701.021(1)	08/11/2025	5,000.00
136651	PLUEARD II, KENNETH LEON	701.021(1)	09/08/2025	1,000.00
136652	AXE AND SAW LLC	701.021(1)	08/15/2025	600.00
136655	OPREA, DANIEL	701.021(1)	08/22/2025	1,000.00
136667	CASTRO, RAMON CARBAJAL	701.021(1)	09/24/2025	1,000.00
136676	A & A PAINTING & MORE LLC	701.021(1)	08/18/2025	1,000.00
136688	OSBORN, THOMAS WADE	701.021(1)	08/21/2025	5,000.00
136711	EDWARDS, AUGUST RAY	701.021(1)	09/03/2025	1,000.00
136712	CLEAVER, DIRK PATRICK	701.021(1)	09/10/2025	1,000.00
136716	LUX PAINTING LLC	701.021(1)	08/27/2025	1,000.00
136717	ACE TREE CARE AND FORESTRY LLC	701.021(1)	09/17/2025	5,000.00
136729	FRAIZER, CHARLES DENTON	701.021(1)	09/17/2025	1,000.00
136741	DE LUXE INSTALLS LLC	701.021(1)	09/10/2025	1,000.00
136742	AMERICAN FACILITIES PROFESSIONALS LLC	701.021(1)	09/10/2025	1,000.00
136757	JAMESCO ROOFING LLC	701.021(1)	09/24/2025	5,000.00
136774	HARRIS FENCE AND CONSTRUCTION LLC	701.021(1)	09/29/2025	1,000.00
136783	FERRIS, GAVIN BRUCE	701.021(1)	09/18/2025	1,000.00
136796	GOLDEN COAST REMODELING LLC	701.021(1)	09/17/2025	1,000.00
136809	CLEMENT, DAVID CHRISTOPHER	701.021(1)	09/08/2025	1,000.00
136825	DALLONS, DAVID RYAN	701.021(1)	09/19/2025	1,000.00
136827	HAFNER, JASON GLENN	701.021(1)	09/23/2025	600.00
136834	ROTH, ASHLIN	701.021(1)	09/12/2025	5,000.00
136835	SOUZA, JASON P	701.021(1)	10/06/2025	5,000.00
136844	A&A ROOFING SERVICES LLC	701.021(1)	09/17/2025	600.00
136845	LUKES HANDYMAN SERVICES LLC	701.021(1)	10/08/2025	600.00
136853	OREGON DREAM REMODELING LLC	701.021(1)	09/23/2025	5,000.00
136855	SCHAUMANN AND SONS CONSTRUCTION LLC	701.021(1)	10/10/2025	600.00
136866	SUPER CLEANING LLC	701.021(1)	09/23/2025	1,000.00
136876	A&M TILE & REMODEL LLC	701.021(1)	09/18/2025	5,000.00

#### 08/05/2025 - 10/10/2025

FINAL ORDERS (cont.)

#### 1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

File #	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>	
136898	YOUNG, JARED MICHAEL	<del>701</del> .021(1)	09/29/2025	1,000.00	
136900	BROWN, SHAWN	701.021(1)	10/09/2025	1,000.00	
136911	MILLER, TOM RUSSELL	701.021(1)	09/26/2025	5,000.00	
136913	J & K CEDAR WORKS INC	701.021(1)	10/06/2025	5,000.00	
136929	ALBAVERA, SERGIO	701.021(1)	09/24/2025	1,000.00	
136931	ADVANTAGE HANDMADE LLC	701.021(1)	10/01/2025	1,000.00	
136947	T ROCK CONTRACTING LLC	701.021(1)	10/07/2025	1,000.00	
136967	LOTS OF STRIPES PARKING LLC	701.021(1)	10/09/2025	600.00	
137133	ELDRIDGE, KATHERINE ISABEL	701.021(1)	10/10/2025	1,000.00	
2 - EXEM	2 - EXEMPT CONTRACTOR WITH EMPLOYEES				
File #	Respondent	Cite	Date	Amount	

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136493	PACIFIC COAST CONSTRUCTION LLC	701.035(3)	08/05/2025	1,000.00
136561	ALE CONSTRUCTION LLC	701.035(3)	08/21/2025	1,000.00
136567	HARRISON, ROBERT LEO DAVID	701.035(3)	09/03/2025	1,000.00
136623	WILLIAM BRADLEY ENTERPRISES LLC	701.035(3)	08/27/2025	1,000.00
136685	CT PRO PAINTING LLC	701.035(3)	08/22/2025	1,000.00
136686	KRAJEWSKI, CHRISTOPHER AERON	701.035(3)	08/21/2025	1,000.00
136687	STAN CLARK CONSTRUCTION LLC	701.035(3)	08/21/2025	1,000.00
136727	UNICORN CONSTRUCTION LLC	701.035(3)	08/25/2025	1,000.00
136728	KOEPL CONSTRUCTION LLC	701.035(3)	09/17/2025	1,000.00
136731	EJL CONSTRUCTION LLC	701.035(3)	09/01/2025	1,000.00
136738	PRO SOLUTION PAINTING LLC	701.035(3)	08/25/2025	1,000.00
136739	QUALITY AFFORDABLE PAINTING LLC	701.035(3)	09/17/2025	1,000.00
136763	ALL AMERICAN TREE SERVICE AND FIREWOOD LLC	701.035(3)	09/05/2025	1,000.00
136797	HADLEY, JARED DAVID	701.035(3)	09/09/2025	1,000.00
136851	SM COSTA CONSTRUCTION LLC	701.035(3)	09/16/2025	1,000.00
136867	ENGELS CONSTRUCTION LLC	701.035(3)	09/10/2025	1,000.00
136901	SMITH FAMILY BUILDERS LLC	701.035(3)	09/30/2025	1,000.00
136904	RAMOS, URIEL LOPEZ	701.035(3)	09/26/2025	1,000.00
136942	THE TREE STOOGES LLC	701.035(3)	10/07/2025	1,000.00
136969	HAMMER CONTRACTORS LLC	701.035(3)	10/09/2025	1,000.00
136976	EL VIEJON AGRIDULCE PAINTING LLC	701.035(3)	10/07/2025	1,000.00
136983	JJ & DILAM PLUS REMODELING LLC	701.035(3)	10/10/2025	1,000.00
137044	A S CONCRETE LLC	701.035(3)	09/30/2025	1,000.00

#### 3 - LEAD BASED PAINT

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136526	HOME BUILDERS CONSTRUCTION LLC	701.510(1)	08/12/2025	1,000.00
136566	ALL AMERICAN PAINTING LLC	701.510(3)	08/12/2025	1,000.00

#### 08/05/2025 - 10/10/2025

FINAL ORDERS (cont.)

3 - LEAD BASED PAINT (cont.)						
File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>		
136590	JW & ASSOCIATES LLC	701.510(2)	09/01/2025	1,000.00		
136641	BOLES BROTHERS INC	701.510(2)	08/11/2025	1,000.00		
136650	TRS CONSTRUCTION LLC	701.510(2)	09/10/2025	1,000.00		
136669	MORRISON, TRISTIAN SCOTT	701.510(2)	08/19/2025	1,000.00		
136670	ELEGANT CUSTOM HOMES LLC	701.510(2)	08/21/2025	1,000.00		
136762	TROFFER CONTRACTING INC	701.510(2)	09/24/2025	1,000.00		
136770	SM COSTA CONSTRUCTION LLC	701.510(2)	09/05/2025	1,000.00		
136781	GF BROS PAINTING LLC	701.510(2)	10/08/2025	1,000.00		
136782	AMG CONSTRUCTION LLC	701.510(2)	10/06/2025	1,000.00		
136814	VAN DEN BERG PAINTING LLC	701.510(3)	09/10/2025	1,000.00		
136874	SHOVELHEAD CONSTRUCTION LLC	701.510(2)	10/06/2025	1,000.00		
136880	SVT CONSTRUCTION INC	701.510(2)	10/07/2025	1,000.00		
136881	AMANDAS PAINTING SERVICES LLC	701.510(2)	10/09/2025	1,000.00		
136884	CENTURY RENOVATION LLC	701.510(3)	09/08/2025	1,000.00		
136886	JSB CONSTRUCTION AND FRAMING LLC	701.510(2)	09/19/2025	1,000.00		
136916	DRC PAINTING LLC	701.510(3)	09/18/2025	1,000.00		
4 - IMPRO	PER LICENSE ENDORSEMENT					
File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>		
136747	ALL CITY GLASS OF OREGON LLC	701.021(2)	09/05/2025	1,000.00		
5 - HIRING	5 - HIRING AN UNLICENSED SUBCONTRACTOR					
File#	Respondent	Cite	Date	Amount		
136633	CROCKETT, JEFFREY DAVID	701.026(1)	08/21/2025	1,000.00		
		• •				

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136633	CROCKETT, JEFFREY DAVID	701.026(1)	08/21/2025	1,000.00
136730	DUSTIN WATSON CONSTRUCTION INC	701.026(1)	09/16/2025	1,000.00
137034	CB CONST INC	701.026(1)	10/07/2025	1,000.00

#### 6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136545	INNOVA CONSTRUCTION LLC	087.093(2)	08/06/2025	200.00
136673	OUTDOOR EQUITY CONSTRUCTION LLC	087.093(2)	08/18/2025	400.00
136674	OUTDOOR EQUITY CONSTRUCTION LLC	701.330(4)	08/18/2025	500.00
136675	OUTDOOR EQUITY CONSTRUCTION LLC	701.330(4)	08/18/2025	500.00
136943	ROSCO CONCRETE LLC	087.093(2)	09/25/2025	200.00

#### 7 - SUSPENSIONS

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136371	HALLS COAST CUSTOMS LLC	701.102(2)(a)	08/07/2025	0.00
136628	LEX, MICHAEL RAYMOND	701.102(2)(a)	08/07/2025	0.00
136646	CLOVER EXTERIOR SERVICES LLC	701.098(1)(b)	08/08/2025	0.00

#### 08/05/2025 - 10/10/2025

#### FINAL ORDERS (cont.)

#### 7 - SUSPENSIONS (cont.)

<u>File #</u> 136677	Respondent EMPIRE LOCKERS LLC	<u>Cite</u> 701.098(1)(b)	<u>Date</u> 08/15/2025	<u>Amount</u> 0.00
136690	OWENS ASPHALT LLC	701.102(2)(a)	08/21/2025	0.00
136691	SKYLINE HOMES LLC	701.102(2)(a)	08/21/2025	0.00
136695	QUALITY CONSTRUCTION AND PAINTING LLC	701.102(2)(a)	08/22/2025	0.00
136696	QUALITY CONSTRUCTION AND PAINTING LLC	701.102(2)(a)	08/22/2025	0.00
136706	COWBOY HARVESTING LLC	701.102(2)(a)	08/26/2025	0.00
136708	BUILDHOUSE INC	701.102(2)(a)	08/26/2025	0.00
136713	BLUE ROSE MAINTENANCE & CONSTRUCTION LLC	701.102(2)(a)	08/27/2025	0.00
136718	PRO CONTRACTING LLC	701.102(2)(a)	09/03/2025	0.00
136720	YELVINGTON, RAYMOND CHARLES	701.102(2)(a)	08/27/2025	0.00
136732	BANDERAS HARDSCAPE SOLUTIONS LLC	701.098(1)(b)	08/29/2025	0.00
136733	DE LUXE INSTALLS LLC	701.098(1)(b)	08/29/2025	0.00
136734	KTX LLC	701.098(1)(b)	08/29/2025	0.00
136737	P & P RENOVATIONS LLC	701.098(1)(b)	09/04/2025	0.00
136740	CROMIS D & I LLC	701.098(1)(b)	09/08/2025	0.00
136777	B & A CONSTRUCTIONS LLC	701.102(2)(a)	09/08/2025	0.00
136793	SNELGROVE, JASON ALAN	701.102(2)(a)	09/15/2025	0.00
136802	PRO X WELDING & CONSTRUCTION LLC	701.102(2)(a)	09/15/2025	0.00
136805	TODD MYERS CONSTRUCTION & REMODELING LLC	701.102(2)(a)	09/15/2025	0.00
136810	SUMMIT DRYWALL LLC	701.098(1)(b)	09/17/2025	0.00
136813	EMM LLC	701.102(2)(a)	09/15/2025	0.00
136817	RENONATION LLC	701.102(2)(a)	09/15/2025	0.00
136818	MAXWELL PAINTING AND RESTORATION LLC	701.102(2)(a)	09/15/2025	0.00
136820	EASTERN OREGON GLASS SHOP LLC	701.102(2)(a)	09/15/2025	0.00
136824	FRIDAY THE 13TH LLC	701.102(2)(a)	09/15/2025	0.00
136831	KEYSTONE INDUSTRIES INC	701.102(2)(a)	09/15/2025	0.00
136849	BURLINGAME ELECTRICAL LLC	701.102(2)(a)	09/17/2025	0.00
136850	TODD MYERS CONSTRUCTION & REMODELING LLC	701.102(2)(a)	09/15/2025	0.00
136857	LANDO BUILDERS CORP	701.068(6)	09/24/2025	0.00
136860	SNELGROVE, JASON ALAN	701.102(2)(a)	09/17/2025	0.00
136864	DR SWAG LLC	701.102(2)(a)	09/17/2025	0.00
136869	WILLAMETTE VALLEY ROOFING LLC	701.102(2)(a)	10/03/2025	0.00
136871	EXTREME COATINGS INC	701.098(1)(b)	09/22/2025	0.00
136872	BACHOS HARDSCAPES LLC	701.098(1)(b)	09/22/2025	0.00
136877	B2 CONCRETE CONSTRUCTION LLC	701.106(1)(b)	09/22/2025	0.00
136878	LINCOLN MTN DESIGNS LLC	701.102(2)(a)	09/22/2025	0.00
136896	MAURER FLOORING INC	701.098(1)(b)	09/23/2025	0.00
136917	MITTS CUSTOM HOMES LLC	701.106(1)(k)	09/26/2025	0.00
136924	UNITED CONSTRUCTION LLC	701.098(1)(b)	10/01/2025	0.00
136926	OREGON CASCADE PLUMBING & HEATING INC	701.102(2)(a)	10/01/2025	0.00

#### 08/05/2025 - 10/10/2025

#### FINAL ORDERS (cont.)

#### 7 - SUSPENSIONS (cont.)

File#	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136930	CUSTOM CONSTRUCTION AND CONCRETE LLC	701.102(2)(a)	10/01/2025	0.00
136933	COMBAT CONSTRUCTION INC	701.102(2)(a)	10/01/2025	0.00
136935	ELECTRIC TECH CONSTRUCTION INC	701.102(2)(a)	10/01/2025	0.00
136974	JOLING ENTERPRISES LLC	701.102(2)(a)	10/09/2025	0.00
136978	TOMAHAWK ELECTRIC INC	701.106(1)(k)	10/10/2025	0.00

#### 8 - OTHER

File#	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136543	CASCADE HOME ENHANCEMENT LLC	701.106(1)(j)	09/01/2025	1,000.00
136591	GINTER, BRET	701.106(1)(j)	08/06/2025	1,000.00
136616	KADES CARPENTRY LLC	701.305(2)	08/06/2025	200.00
136630	PRIME TIME CONSTRUCTION INC	701.305(1)	08/22/2025	500.00
136647	COASTAL MAINTENANCE AND PLUMBING LLC	701.098(1)(b)	09/04/2025	100.00
136656	KAINES PLUMBING LLC	701.305(2)	08/15/2025	200.00
136657	SSCC INC	701.305(1)	08/26/2025	500.00
136658	OUTDOOR EQUITY CONSTRUCTION LLC	701.305(2)	08/18/2025	500.00
136678	BG WING LLC	701.098(b)	08/18/2025	0.00
136680	TERAA CONSTRUCTION LLC	701.098(b)	08/18/2025	0.00
136681	JETT ENTERPRISES LLC	701.098(b)	08/18/2025	0.00
136694	ESCOBAR LANDSCAPE AND IRRIGATION INC	701.106(1)(m)	09/01/2025	0.00
136700	RIEKER, MELODY BROOKE	701.305(1)	09/10/2025	500.00
136736	FAIRWEATHER TREE INC	701.098(b)	08/29/2025	0.00
136746	DOMENO, ALEJANDRO FRANCISCO	701.305(1)	09/24/2025	500.00
136750	NWB TREE LLC	701.106(1)(j)	09/04/2025	1,000.00
136752	Z & D BUILDERS LLC	701.106(1)(j)	09/09/2025	1,000.00
136767	SM COSTA CONSTRUCTION LLC	701.305(1)	09/04/2025	500.00
136769	TODD MYERS CONSTRUCTION & REMODELING LLC	701.098(1)(I)	09/24/2025	1,000.00
136776	LARSON GENERAL CONTRACTING INC	701.098(b)	09/17/2025	0.00
136786	EASTERN OREGON GLASS SHOP LLC	701.305(1)	09/17/2025	500.00
136792	TERRAFIRMA FOUNDATION REPAIR INC	701.098(1)(g)	10/09/2025	1,000.00
136812	JOETOWN PAINTING SERVICES LLC	701.098(1)(c)	09/05/2025	1,000.00
136862	ACJ GENERAL CONTRACTOR LLC	701.106(1)(j)	09/18/2025	1,000.00
136865	FWH ACQUISITION COMPANY LLC	701.098(1)(b)	09/26/2025	100.00
136950	KROLL KONSTRUCTION LLC	701.098(b)	10/03/2025	0.00

#### 9 - CRIMINAL / INJUNCTIONS / STOP WORK

File #	Respondent	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
136376	BROWN, TRAVIS CHARLES	701.098(1)(i)	08/12/2025	0.00
136575	FRESH STRIPES LLC	701.098(1)(i)	09/24/2025	0.00
136575	FRESH STRIPES LLC	701.098(1)(i)	09/15/2025	0.00

08/05/2025 - 10/10/2025

FINAL ORDERS (cont.)

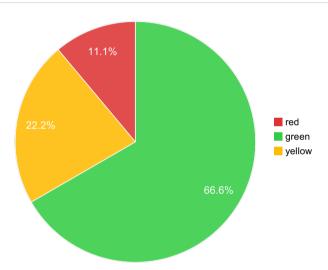
#### **Construction Contractors Board**

Annual Performance Progress Report

Reporting Year 2025

Published: 9/29/2025 11:50:03 AM

KPM#	Approved Key Performance Measures (KPMs)
1	Homeowner Awareness - Percent of homeowners who are aware of their rights and responsibilities and the services of CCB.
2	Unlicensed Recidivism Rate - Percent of offenders who perform work without a CCB license within three years of first offense.
3	Contractors Who Fail to Pay Damages - Percent of licensed contractors operating in Oregon that fail to pay in full final dispute resolution complaints for damages.
4	Enforcement Investigations - Average days to close an enforcement investigation.
5	Dispute Resolution Final Orders - Average days to issue a dispute resolution (claims) final order.
6	Fair and Impartial Dispute Resolution Process - Percent of parties to claims who perceive claims process to be fair and impartial.
7	License and Renewal Processing - Percent of contractors satisfied with the agency's processing of license and renewal information.
8	Customer Service - Percent of customers rating the agency's customer service as "good" or "excellent". Ratings cover timeliness, accuracy, helpfulness, expertise, availability of information and overall performance.
9	Best Practices - Percent of best practices met by the Board.

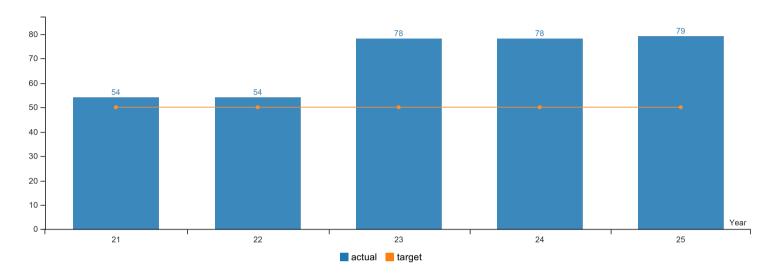


Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	66.67%	22.22%	11.11%

KPM #1	Homeowner Awareness - Percent of homeowners who are aware of their rights and responsibilities and the services of CCB.

Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = positive result



Report Year	2021	2022	2023	2024	2025
Percent of Homeowners Aware of Rights					
Actual	54%	54%	78%	78%	79%
Target	50%	50%	50%	50%	50%

#### How Are We Doing

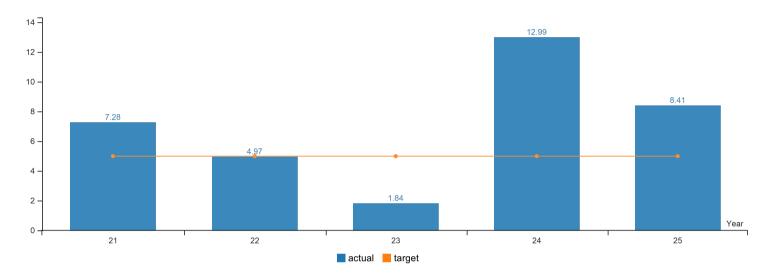
Approximately 79 percent of Oregon homeowners are aware of the CCB. This finding is based on a scientific survey of 800 Oregon homeowners conducted in spring of 2025. This is a 1-point increase over the prior survey, and 29 points over the goal of 50%.

#### **Factors Affecting Results**

Outreach efforts over the last five years have taken the form of webinars, press releases, mass emails, joint publications with other agencies, PSAs, radio and television interviews. These efforts have been very successful, as the data shows. CCB continues to explore new ways to reach people, and has just implemented the agency's first "Home Improvement Month". During this time, the agency hosted three consumer webinars on different topics. The agency also has been actively seeking new avenues to reach homeowners through agency partners that include other state and local government agencies, stakeholders and contractors themselves. In previous years, the agency's primary outreach focus included home shows and in-person outreach. The agency now attends some home shows in the spring, but home show attendance has declined somewhat in recent years. CCB will continue to perform the majority of its outreach activities through virtual platforms, partnerships with stakeholders and media, as this allows the agency to reach wider audiences.

<sup>\*</sup>The survey is conducted every two years. New survey results will be available in 2027.

<sup>\*</sup> Upward Trend = negative result



Report Year	2021	2022	2023	2024	2025	
Enforcement: Unlicensed Recidivism Rate						
Actual	7.28%	4.97%	1.84%	12.99%	8.41%	
Target	5%	5%	5%	5%	5%	

#### How Are We Doing

This measure reflects contractor behavior as well as the agency's performance in finding unlicensed work. The recidivism rate improved from the prior year, still falling slightly outside the target rate of 5% for this reporting period. It is worth noting that there is a high degree of variability on this particular measure, as the recent history demonstrates. More importantly, the underlying data actually show that overall rates of compliance are improving, which is a positive trend. It does however cause the relatively small number of repeat violators to skew the percentage higher as part of a smaller pool of unlicensed violators. This data is also a reflection of how effectively the agency positions the Field Investigative team across the state in order to target where unlicensed work occurs.

NOTE: As part of the 2024-2025 reporting period, CCB has conducted a review of current KPM measures and identified several KPMs for revision or replacement at the next opportunity in 2027. KPM 2 will likely see a proposed amendment to better align the measure prompt with the way the data has been historically collected and reported.

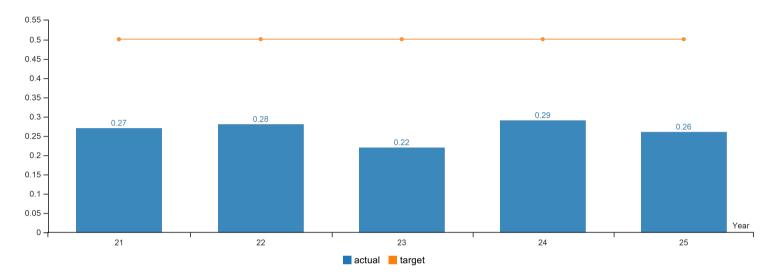
#### **Factors Affecting Results**

While this particular measure is outside the target, the underlying data provide reason to feel positive about CCB's overall enforcement effort. First, the total number of repeat violators cited during this reporting period declined from 30 last period to 18 this period. More importantly, the total number of unlicensed violations for the past two years is an average of approximately 30% lower than the prior three years. This is in line with CCB's general experience of finding higher rates of compliance across the many site checks performed each year. Several factors may have resulted in this increase. The agency's focus on using site visits to educate and promote compliance as part of a comprehensive approach focused on compliance may contribute to this trend. Additional factors that may affect this data include a shift in focus providing greater coverage in the more populated areas. This shift has increased checks in densely populated areas and may have increased success in identifying individuals continuing to operate outside adopted standards.

KPM #3 Contractors Who Fail to Pay Damages - Percent of licensed contractors operating in Oregon that fail to pay in full final dispute resolution complaints for damages.

Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = negative result



Report Year	2021	2022	2023	2024	2025	
Percent of Contractors Who Fail to Pay Final Orders						
Actual	0.27%	0.28%	0.22%	0.29%	0.26%	
Target	0.50%	0.50%	0.50%	0.50%	0.50%	

#### How Are We Doing

The agency was well under the target maximum for FY25 (7/1/24-6/30/25), the agency achieved 26 percent.

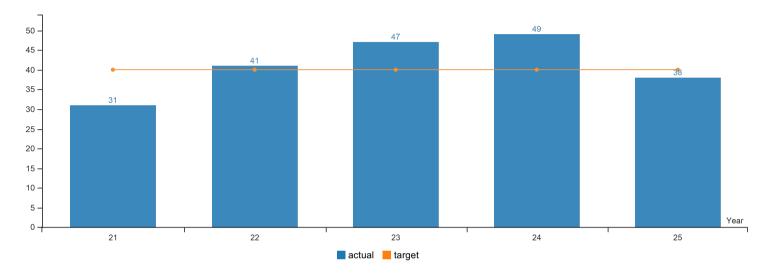
NOTE: As part of the 2024-2025 reporting period, CCB has conducted a review of current KPM measures and identified several KPMs for revision or replacement at the next opportunity in 2027. KPM 3 will be proposed for elimination does not reflect any actual CCB staff performance or incorporate any behavior directly within the control of the CCB. It is largely a holdover from prior versions of the agency's dispute resolution program and is not relevant to the current program.

#### **Factors Affecting Results**

The agency's mediation service offers parties alternative ways to resolve disputes involving minimal cost to complainants. By doing so, contractors who may not be able to pay a large debt have the opportunity to take care of the dispute in a way that preserves their license. Because of the 2011 changes to the Dispute Resolution Services, process complainants are more likely to settle disputes through mediation without going to court. Because a high percentage of the claimants that do go to court use the Small Claims Courts, the contractor's bond is able to act as a backup when the contractor can't pay a judgement award.

Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = negative result



Report Year	2021	2022	2023	2024	2025	
Enforcement Program - Average Days to Closure						
Actual	31	41	47	49	38	
Target	40	40	40	40	40	

#### **How Are We Doing**

In FY 2025 (7/1/24-6/30/25) CCB achieved its target expectation by 2 days.

NOTE: As part of the 2024-2025 reporting period, CCB has conducted a review of current KPM measures and identified several KPMs for revision or replacement at the next opportunity in 2027. KPM 4 will be proposed for changes in how the data is collected reported to more closely align with parts of the compliance process that are within the scope of the intended performance measure.

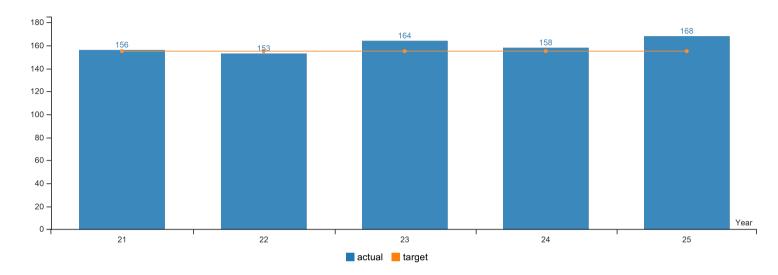
#### **Factors Affecting Results**

Agency performance returned to target level this period. However, the way this data has historically been collected and reported leads to a high degree of volatility. As noted above, the agency has identified refinements to this measure that could provide a more accurate picture of agency performance in this regard. The current target of 40 days can be close when allowing 21 minimum days for due process responses. Very few CCB compliance cases go to hearing, though those timelines can also affect results on this measure. No particular corrective action is deemed needed at this time.

Dispute Resolution Final Orders - Average days to issue a dispute resolution (claims) final order.

Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = negative result



Report Year	2021	2022	2023	2024	2025		
DRS Complaints - Average Days to Final Order							
Actual	156	153	164	158	168		
Target	155	155	155	155	155		

#### How Are We Doing

The agency has gone beyond the target expectation by 13 days for FY 2025 (7/1/24-6/30/25).

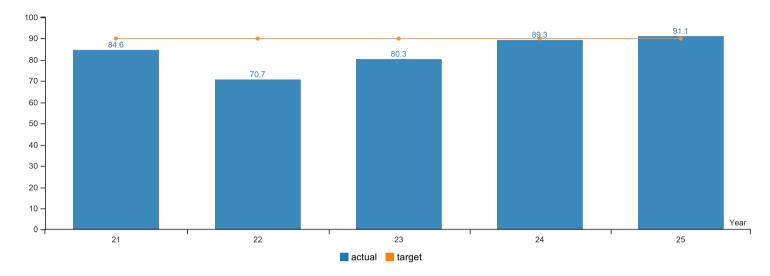
NOTE: As part of the 2024-2025 reporting period, CCB has conducted a review of current KPM measures and identified several KPMs for revision or replacement at the next opportunity in 2027. KPM 5 retains some terminology and approach from prior iterations of the DRS system that are no longer relevant and includes significant amounts of time related to court proceedings that are outside our control. However, this measure can be adjusted to be both relevant to current pattern and practice as well as a better reflection of the agency's actual performance on handling of complaints within our jurisdiction. This approach will be proposed in our proposed amendments.

#### **Factors Affecting Results**

The current program offers mediation to the parties in an attempt to reconcile the dispute. If the parties cannot come to an agreement, the complaining party must file a complaint in court. If a judgment is awarded, the complaining party may file the judgment with the agency seeking payment from the contractor's bond. One factor that contributes to the timeliness of our services is the time it takes for a court or arbitration to issue a ruling for parties that chose to file actions. This is not within the scope of the agency's control; it adds to the time calculated for resolution. A significant additional factor that negatively affected this reporting period was a bond audit process triggered by the identification of some invalid bonds. This problem added time to the processing as each bond had to be confirmed by the licensing unit and the third-party bonding company prior to approving a complaint to move forward, both of which were out of the dispute unit's control. This issue has been largely resolved and the agency anticipates this measure returning closer to target in the upcoming year. In addition, the proposed amendments to this measure should provide a more accurate perspective on agency performance and aspects of the process within the agency's control.

KPM #6	Fair and Impartial Dispute Resolution Process - Percent of parties to claims who perceive claims process to be fair and impartial.
	Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = positive result



Report Year	2021	2022	2023	2024	2025	
DRS Program Customer Satisfaction						
Actual	84.60%	70.70%	80.30%	89.30%	91.10%	
Target	90%	90%	90%	90%	90%	

#### **How Are We Doing**

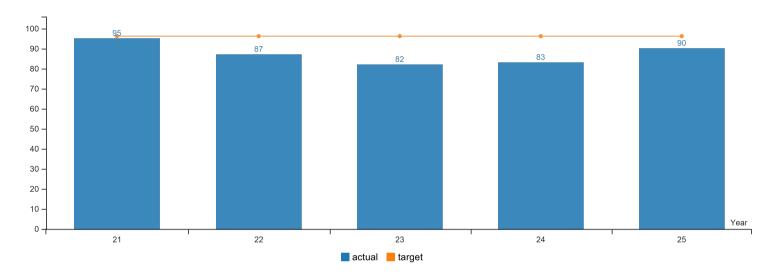
The agency achieved its target for FY 2025 (7/1/24-6/30/25).

#### **Factors Affecting Results**

The agency is pleased with exceeding the target on this measure even though the bar is set very high. On an ongoing basis the agency evaluates ways to improve the survey results. It is worth noting that the agency's rating in this regard is high even though not all mediations are successfully resolved. The agency strives to maintain a positive and neutral position on each mediation regardless of the outcome of the mediation. This effort is reflected in the data.

KPM #7	License and Renewal Processing - Percent of contractors satisfied with the agency's processing of license and renewal information.
	Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = positive result



Report Year	2021	2022	2023	2024	2025		
Licensing Customer Satisfaction							
Actual	95%	87%	82%	83%	90%		
Target	96%	96%	96%	96%	96%		

#### How Are We Doing

The Licensing section consistently strives for high level of customer satisfaction and has established a very high target to reflect this goal. The agency's performance in FY 2025 (7/1/24-6/30/25) fell below the target for Licensing and Renewal Processing, while still reflecting a significant improvement over the previous FY2024. The implementation of the new electronic application program and call center Callback feature has allowed the CCB to better serve new applicants by incorporating an electronic workflow and improving overall customer service to existing licensees by reducing call wait times. The Licensing section continues to broaden the knowledge and skills of existing staff to better serve the customer base. With a focus on call center customer service, overall satisfaction should increase for FY2026. The agency continues to work toward establishing a strong online business culture.

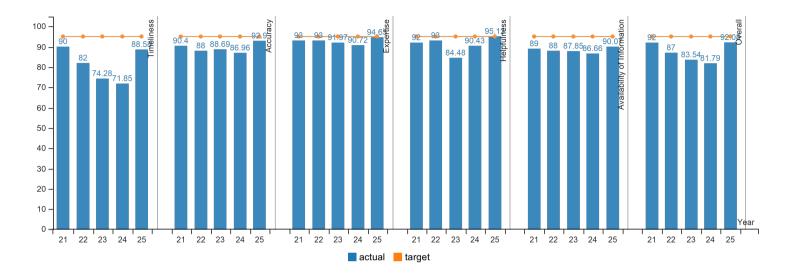
NOTE: As part of the 2024-2025 reporting period, CCB has conducted a review of current KPM measures and identified several KPMs for revision or replacement at the next opportunity in 2027. KPM 7 and 8 have been identified for consolidation. The two separate measures reflect a period when there were two units being surveyed and reported. The work units are now consolidated, and it makes sense to eliminate what is now an essentially redundant measure by eliminating KPM 7 and reporting KPM 8, which provides more granular level of detail about agency performance.

#### **Factors Affecting Results**

Staffing issues such as retirements, training replacements and several overlapping leave periods contributed to lower-than-normal satisfaction in the prior reporting period. Since then, the combination of bringing new staff up to proficiency as well as deploying new electronic tools have improved the speed of processing for new applications and resulted in lower call-volume and thus lower phone wait times. During FY2025 the agency also experienced a period of higher-than-normal new license applications creating some backlog. The agency continues to work on improving its website, streamlining forms and processes, and providing ongoing staff training and outreach about contractor requirements, continuing education, and law and rule changes.

KPM #8 Customer Service - Percent of customers rating the agency's customer service as "good" or "excellent". Ratings cover timeliness, accuracy, helpfulness, expertise, availability of information and overall performance.

Data Collection Period: Jul 01 - Jun 30



Report Year	2021	2022	2023	2024	2025
Timeliness					
Actual	90%	82%	74.28%	71.85%	88.58%
Target	95%	95%	95%	95%	95%
Accuracy					
Actual	90.40%	88%	88.69%	86.96%	92.90%
Target	95%	95%	95%	95%	95%
Expertise					
Actual	93%	93%	91.97%	90.72%	94.65%
Target	95%	95%	95%	95%	95%
Helpfulness					
Actual	92%	93%	84.48%	90.43%	95.12%
Target	95%	95%	95%	95%	95%
Availability of Information					
Actual	89%	88%	87.85%	86.66%	90.07%
Target	95%	95%	95%	95%	95%
Overall					
Actual	92%	87%	83.54%	81.79%	92.08%
Target	95%	95%	95%	95%	95%

The Licensing section consistently strives for high level of customer satisfaction and has established a very high target to reflect this goal. The agency's performance in FY 2025 (7/1/24-6/30/25) fell below the target for Licensing and Renewal Processing, while still reflecting a significant improvement over the previous FY2024. The implementation of the new electronic application program and call center Callback feature has allowed the CCB to better serve new applicants by incorporating an electronic workflow and improving overall customer service to existing licensees by reducing call wait times. The Licensing section continues to broaden the knowledge and skills of existing staff to better serve the customer base. With a focus on call center customer service, overall satisfaction should increase for FY2026. The agency continues to work toward establishing a strong online business culture.

NOTE: As part of the 2024-2025 reporting period, CCB has conducted a review of current KPM measures and identified several KPMs for revision or replacement at the next opportunity in 2027. KPM 7 and 8 have been identified for consolidation. The two separate measures reflect a period when there were two units being surveyed and reported. The work units are now consolidated, and it makes sense to eliminate what is now an essentially redundant measure by eliminating KPM 7 and reporting KPM 8, which provides more granular level of detail about agency performance.

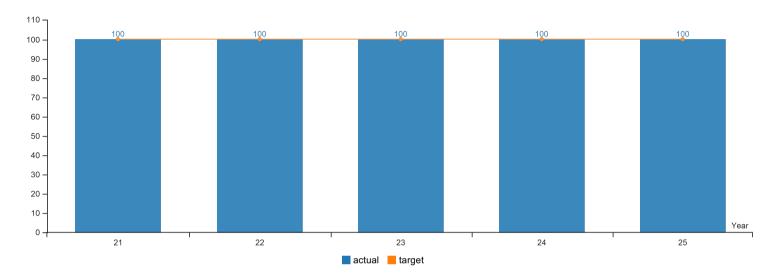
#### **Factors Affecting Results**

Staffing issues such as retirements, training replacements, and several overlapping leave periods contributed to lower-than-normal satisfaction. Since then, the combination of bringing new staff up to proficiency as well as deploying new electronic tools have improved the speed of processing for new applications and resulted in lower call-volume and thus lower phone wait times. During FY2025 the agency also experienced a period of higher-than-normal new license applications creating some backlog. The agency continues to work on improving its website, streamlining forms and processes, and providing ongoing staff training and outreach about contractor requirements, continuing education, and law and rule changes.

Best Practices - Percent of best practices met by the Board.

Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = positive result



Report Year	2021	2022	2023	2024	2025
Percent of Yes Responses					
Actual	100%	100%	100%	100%	100%
Target	100%	100%	100%	100%	100%

#### How Are We Doing

The agency met its target for FY2025 (7/1/24-6/30/25).

#### **Factors Affecting Results**

The partnership between the agency's Administrator and the Board helps the agency achieve 100 percent compliance. Other factors include training of Board members on their roles and responsibilities and identifying opportunities to improve performance and increase transparency.