

CONSTRUCTION CONTRACTORS BOARD OREGON WILDFIRE REBUILD



Contact your insurer as early as possible to file a claim:

- Find out if temporary housing and other immediate costs are covered by your plan.
- Still have insurance questions? The Division of Financial Regulation's **Consumer Advocates** can help.
 - Call **888-877-4894** (toll-free).
 - Visit dfr.oregon.gov and press the red Wildfire insurance resources button.



PROTECT YOUR INVESTMENT. Only hire licensed contractors.

- Verify contractors have active license and check the complaint history at CCB.oregon.gov
- Check the contractor's references.
- Licensed contractors are bonded, insured and are obligated to protect your rights as a consumer.
- You will also have access to assistance from the CCB if issues arise.
- Whenever possible, meet with multiple contractors. Don't assume the lowest bid is best.



Get a detailed written contract. A good contract includes:

- Detailed description of the work to be completed.
- List of materials including quality, quantity etc.
- Budgeted amount, payment schedule AND language about process for change orders.
- List of required permits and who will get them.
- Workmanship warranties.
- CCB required residential construction notices.



Don't Be Scammed! Know common signs of a scam:

- Demand for large up-front payments.
- Contractor uses pressure tactics to solicit door-to-door or over the phone.
- Contractor makes "limited time offer."
- Contractor offers to complete work using leftover material from another job.

Find more information about scams and fraud by visiting Department of Justice's website: www.oregonconsumer.gov or call the consumer hotline for questions at 1-877-877-9392.



FEMA Federal Disaster Assistance- Find out if you qualify for Federal disaster assistance.

- Visit DisasterAssistance.gov or call 1-800-621-3362.

Oregon Building Codes Division- Locate your local building permit office and more.

- Visit BCD.Oregon.Gov or call 503-378-4133.

Business Oregon- Check the Small Business Navigator to help rebuild your small business.

- Visit Oregon4biz.com or call the Small Business Hotline 888-604-0880.

Questions? Call the Construction Contractors Board at 503-378-4621 or visit www.oregon.gov/ccb