

CRISIS STABILIZATION CENTERS: MODELS, FUNDING AND LESSONS LEARNED

HOLLY HARRIS, BEHAVIORAL HEALTH DIRECTOR, DESCHUTES COUNTY

NICOLE VON LAVEN, CRISIS MANAGER, DESCHUTES COUNTY BEHAVIORAL HEALTH

MARY RUMBAUGH, HEALTH , HOUSING AND HUMAN SERVICES DIRECTOR, CLACKAMAS COUNTY

BRITNI D'ELISO, BEHAVIORAL HEALTH PROJECT MANAGER, LANE COUNTY

RICKY GARCIA, PROGRAM MANAGER, BENTON COUNTY





DESCHUTES COUNTY STABILIZATION CENTER (DCSC)

Model:

- 24/7 *Voluntary* crisis center
- Walk in's – all ages
- Voluntary LE drop off
- 23-hour observation unit for adults



Data:

- Approximately 30% diverted from the ED
- LE drop off time less than 5 min
- 23% use 23-hour respite
- Over 4400 unique individual's served, more than 15K visits



POPULATION SERVED

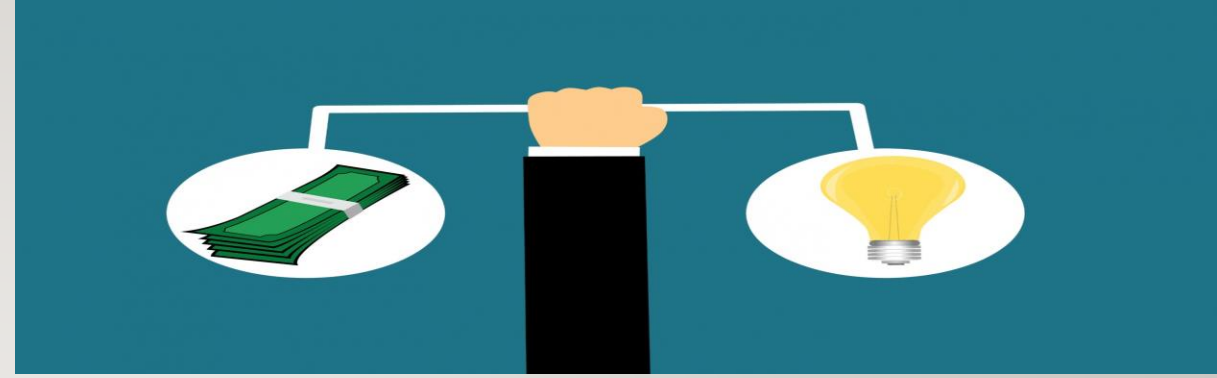


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- Anyone experiencing a Crisis (SUD, IDD, MH, or otherwise) – all ages
 - Low barrier – no medical clearance
 - Come from a place of “yes”

Goals of the DCSC:

- Reduce the number of individuals with serious mental illness who end up in the criminal justice system
- To provide a place for law enforcement to quickly bring someone in a crisis so they can get back to their duties
- To reduce the number of individuals going to the emergency department for a crisis
- To help people experience a crisis stabilize in their community and become connected to resources so they engage in treatment and regain a better quality of life

FUNDING



- 504,606 – Pacific Source Strategic Investment Dollars (Capital)
- \$510,428 – WEBCO Dissolution Payment (Capital)

On-going funding:

- CFAA
- CCO
- Other Sources:
 - City of Bend
 - Sheriff's Office
 - Federal Grants, State Grants, Local grants
 - One time Legislative appropriation – 1.5 million
 - IMPACTS grant – 1.3 million Annually (current)
 - BHRN
 - Opioid Settlement Dollars
- July 1, 2025 and onward - ???

CHALLENGES AND LESSON'S LEARNED



Challenges:

- Timeline – 5 years to get open
- Change in leadership
- Political environment
- Funding and location
- Workforce

Lesson's Learned:

Be Patient but keep momentum going – never give up

Ensure County Leadership is on board and bought in

Political environment can be used to your advantage

Diversify and braid where possible and Don't let perfect be the enemy of the good

On-call, contract, traveling, QMHA and Peer workforce will all be critical to survive

CLACKAMAS COUNTY

- 24/7 Voluntary Crisis Center
- Opening December 2025
- 23-Hour Observation Unit for Adults
 - ✓ Voluntary drop off for LE and Mobile Crisis Teams
- Housing and Case Management Stabilization
 - ✓ Referral from 23-hour Program and Coordinated Housing Access Line



POPULATION SERVED

- Adults experiencing a mental health crisis that otherwise would be going to jail or the emergency room
- No medical clearance required
- Expect to serve individuals under the influence of substances but not a detox or sobering facility
- % of Individuals will be houseless

FUNDING

- HB 5204-\$4M for construction
- Trillium Community Health Plan-\$187,000 capital improvement
- Care Oregon (Health Share of Oregon)-\$1.5M ongoing operating
- Oregon Health Authority-\$461,902 Start-Up costs
- Clackamas County Sheriff Department-In Kind. Owns the building, assistance with maintenance
- These services are not yet billable

CHALLENGES AND LESSONS LEARNED

Challenges:

- Everything takes longer
- Different ideas about what it is
- Location, Location, Location
- Transportation

Lesson's Learned:

Start the conversation early with the community

Ensure buy-in from your leadership

Engage with your partners who support the model

Good Neighbor Agreements-start those early

LANE COUNTY: LANE STABILIZATION CENTER

- 24/7 Urgent Care, 23-hour Observation and 24-hour+ Stabilization Services
- Serving individuals of all acuity levels, on a voluntary and involuntary basis
- To be operated by Connections Health Solutions
- Planned to be co-located with regional inpatient behavioral health hospital



**Lane Stabilization
Center**

connections
Health Solutions

POPULATION SERVED

- All ages
 - Adults: Urgent Care, 23-hour Observation and 24-hour+ Stabilization Services
 - Youth (14+): Urgent Care and 24-hour+ Stabilization Services
 - Youth (0-14): Urgent Care
- Accessed via walk-in, brought in by loved one, or transported via Law Enforcement or Mobile Crisis
- Intending to operate as a “No Wrong Door” alternative to the Emergency Room and Jail

**Behavioral health care
is your healthcare.**

**1 in 5 adults in Lane County
need more support.**



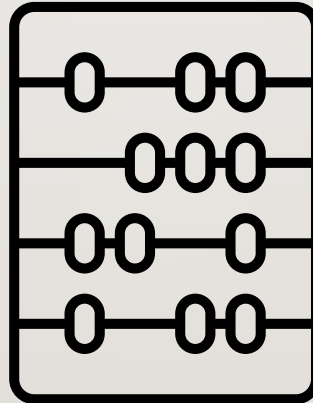
FUNDING

Lane County/ARPA: \$8K

State Lottery Bond \$5M

Congressionally Directed
Spending: \$3M

CCO Grants: \$980K



Estimated Total Capital: \$30M

Estimated Annual Operational Gap: \$5M

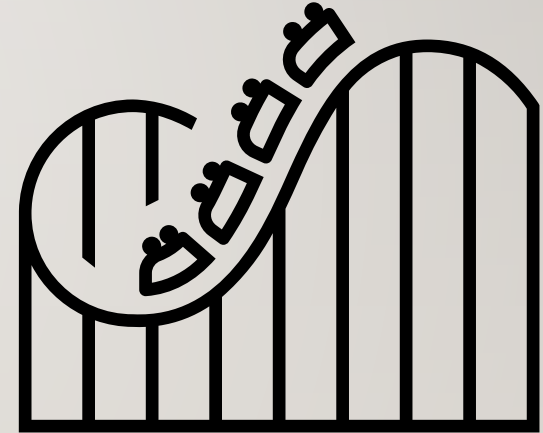
CHALLENGES AND LESSONS LEARNED

Challenges

- Operational funding
- Unpredictable timeline
- Location
- Workforce Shortage

Lessons Learned

- Engage the community early and often
- Think outside the box
- Glean from others doing the work



BENTON COUNTY CRISIS CENTER (BCCC)

Model/Aim: The Benton County Crisis Center is a **voluntary walk-in treatment-centered facility** that may serve as an alternative to the emergency room, which **provides stabilization for individuals experiencing mental health crisis.**

Increased and Expanded Access

- Open 24/7/365
- All ages
- Regardless of ability to pay
- No appointment needed

5 Stabilization Recliners

- Up to 23 hours stay for adults
- Low Barrier
- Trauma-informed environment
- Mental Health Support and Care
- Connection to Community Resources

6 Respite Beds

- Up to 29 days stay for adults
- Trauma-informed environment
- Mental Health Support and Care
- Connection to Ongoing Treatment and Community Resources

POPULATION SERVED



- Anyone experiencing a Mental Health Crisis (all ages)
- Low barrier and all-encompassing/inclusive approach to care

Goals

- Increase access to high quality care and support
- Reduce unnecessary entanglements with law enforcement and the justice system
- Divert unnecessary visits to the emergency department to appropriate care and support

CAPITAL COSTS AND FUNDING



Project Construction Costs

- \$9,060,732.36

Funding Sources

- House Bill 5202
- American Rescue Plan Act
- 2022 Federal HHS Appropriation Bill
- Oregon Health Authority (OHA)
- Intercommunity Health Network Care Coordination Organization (IHNCCO)



CHALLENGES AND LESSONS LEARNED

- Takes longer than you think
 - We have been very conscious about messaging and transparent with the obstacles that we had to overcome. Honesty goes a long way.
- Costs more than you think
 - Engage and involve all interested parties as you never know when you might need more support!
- Learn from existing programs and projects
 - Sharing is caring!
- Also, don't build on a lot with contaminated soil

