# Liquidated & Delinquent Account Reporting

PRESENTED BY:
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AUGUST 28, 2019

### Agenda

- ▶ Definitions
- ▶ Legislative Fiscal Office (LFO) Reporting Overview
- ► LFO Reporting Scenarios
- ► Additional Reporting Requirements
- ▶ LFO Website Entry Instructions
- ▶ Common Reporting Errors
- ▶ Next Steps

### **Definitions**

### (Common terms used throughout the presentation)

- ▶ **Abated**: An account that has been determined not to be owed.
  - ► Example 1: During an offer in compromise a portion of the account is paid and the remaining portion is waived. The portion that is waived is abated.
  - ▶ Example 2: If an account is discharged in bankruptcy, it has been abated.
  - ▶ Note: Accounts written off are still fully collectible, therefore an account written off has <u>not</u> been abated.
- ► **Account**: The debt relationship between a state agency and an individual or entity.

### Definitions (Continued)

- ▶ **Adjustments**: Entries to increase or decrease debt. Adjustments may be required to correct an administrative error or when the debt is legally determined not to be owed (as in bankruptcy or an offer of compromise). Adjustments never result from Write-offs.
- ▶ **Delinquent account**: An account receivable for which payment was not received by the original due date.
- ▶ **Federal Funds**: Money a state agency receives directly from the federal government.
- ▶ **Fiscal year**: July 1 of one year to June 30 of the next.
- ► **General Fund**: Money appropriated by the legislature to a state agency or statutorily designated as General Fund.

### Definitions (Continued)

- ▶ Liquidated account: In general, an account where the exact past due amount is known, the debtor has been notified of the debt, and the debtor has been given the opportunity to dispute the debt (refer to OAM 35.30.30 for the complete definition).
- ▶ **Lottery Funds**: Money received by a state agency from Lottery proceeds.
- ► OAM: Oregon Accounting Manual (https://www.oregon.gov/das/Financial/Acctng/Pages/OAM.aspx)
- ▶ Other Funds: Money received by a state agency from sources other than the General Fund, Federal funds, or Lottery funds.

### Definitions (Continued)

- ▶ Other Funds Pass Through: Other funds collected by a state agency and remitted directly to another entity.
- ▶ Restricted program code: When accounts assigned to the Department of Revenue for collection are subject to Offset Only (intercepting tax refunds).
- ▶ Reversals: Any account (and the associated debt) previously reported as Liquidated and Delinquent (L&D), that no longer met the definition of L&D as of June 30. For example, if the debtor disputes the debt, while the account is under review, it is not considered L&D.
- ▶ Unrestricted program code: When accounts assigned to the Department of Revenue for collection are subject to full collection services, which may include letters, phone calls, garnishments, skip tracing, asset location, and offset.

### Legislative Fiscal Office (LFO) Reporting Overview

- APPLICABILITY
- REPORTING RESOURCES
- LFO REPORTING WORKSHEET
- AGENCY CHECKLIST

### **Applicability**

- Unless otherwise specified, the information included in this presentation applies to:
  - ► Executive Branch;
  - ► Legislative Branch;
  - ▶ Judicial Branch;
  - ▶ Semi-independent state agencies listed in ORS 182.454;
  - ▶ Public universities listed in ORS 352.002;
  - ▶ The Oregon Tourism Commission; the Oregon Film and Video Office; the Travel Information Council; the Children's Trust Fund of Oregon Foundation; Oregon Corrections Enterprises; Oregon Health and Science University; the State Accident Insurance Fund Corporation; and the Oregon Utility Notification Center.

Note: For ease of readability, for the remainder of this training the above applicable reporting entities will be referred to as "state agency(ies)."

### Applicability (Continued)

- ▶ Agencies are required to report if **ANY** of the following apply:
  - ► The state agency had no liquidated <u>and</u> delinquent (L&D) accounts to report
  - ▶ The state agency reported an ending balance in fiscal year 2018 (The FY2018 ending balance is automatically carried forward as the FY 19 beginning balance)
  - ▶ The state agency had **ANY** accounts that became L&D during fiscal year 2019, even if the account was collected, assigned, returned, abated, canceled or written-off during fiscal year 2019 and the ending balance is \$0.

### Reporting Resources

- ➤ The SWARM accounts receivable resources website: www.oregon.gov/das/Financial/Acctng/Pages/Accounts-receivableresources.aspx (Click on the "Liquidated and Delinquent Account Reporting Resources" link)
  - ▶ LFO Reporting Manual
  - ▶ LFO Reporting Worksheet
  - ► Agency checklist (New for 2019)
  - ▶ Link to the Delinquent Account Reporting System
  - ▶ Previous fiscal year LFO Reports submitted to the Legislature

### LFO Reporting Worksheet

- ▶ The LFO Reporting Worksheet is a resource developed to assist agencies to identify some common reporting errors as well as aggregating their data in a way that will aid with the entry to the LFO reporting system. Use of the worksheet is not required but highly encouraged.
- ▶ Note: The layout of the LFO Reporting Worksheet begins with Section II and follows the same order as the data entry sections of the LFO website. Section I of the LFO website is specific to selecting the fund type to be reported or agencies that have no data to report, therefore the LFO Reporting Worksheet, and this training, begins with Section II.
- ► The LFO Reporting worksheet contains built in formulas that will highlight cells red and show "error" if the condition is not true. Once all entries are made if these are still red, review the condition and look for an entry error.

# LFO Reporting Worksheet Section II

- Report all liquidated and delinquent (L&D) account activity for the fiscal year
  - Additions: All accounts that met the definition of L&D during the fiscal year.
  - <u>Collections:</u> All amounts collected during the fiscal year associated with L&D accounts (beginning balance and additions)
  - Accounts closed: All L&D accounts closed (e.g. paid in full or adjusted to zero) during the fiscal year.
  - ▶ Write-offs: All L&D accounts written off during the fiscal year.
  - ▶ <u>Adjustments:</u> All adjustments made to L&D accounts during the fiscal year (e.g. compromise, bankruptcy discharge).
  - <u>Reversals:</u> Accounts reported as L&D in a prior year that were no longer L&D as of June 30.

# LFO Reporting Worksheet Section II (continued)

- Enter activity for each fund type, the worksheet automatically calculates the agency total.
  - ▶ New for 2019, The fund category "General Funds" is for reporting receivables that create revenue in the General Fund. (For example, a tax receivable to the General Fund per statute should be reported as General Funds.)

For purposes of reporting L&D account activity to LFO, receivables related to General Fund reduction of expense, (established under the provisions of <u>OAM 20.40.00</u>) should be reported to LFO as Other Funds.

▶ Complete unassigned, non-exempt, and doubtful account calculations last because the total unassigned, non-exempt accounts automatically calculate based on data entered in Sections III and V.

pun	ial view showing only two fund ty  LEGO Liquidated and Delinguent Accounts Receivable  **ENTE	pes)	RS ONLY **				
	Reporting Worksheet	IN WINDLE INDIVIDE	NS ONE!				
		General Funds (GF)		Other Funds (OF)		Total	
	Fiscal Year Start Date: 7/1/20XX Tiscal Year End Date: 6/30/20XX	# of Accts	\$ Value	# of Accts	\$ Value	# of Accts	\$ Value
	* Italicized statements include accuracy check formulas to verify data entry.						
	Section II. Liquidated and Delinquent Accounts						
	Beginning Balance 7/1/20XX					-	\$ -
	Additions:						\$ -
	Collections:						\$ -
	Accounts Closed:					-	
	Write-Offs:					-	\$ -
	Adjustments:						\$ -
	Reversals:					-	\$ -
	Ending Balance 6/30/20XX	-   ;	-	-	\$ -	-	\$ -
	Unassigned Accounts/Doubtful Accounts						
mplete	Total unassigned, non-exempt accounts:	- ;	-	-	\$ -	-	\$ -
last	Uassigned, non-exempt accounts with no payment in over 9	90 days:				-	\$ -
	Doubtful accounts:					-	\$ -
	Is the unassigned, non-exempt accounts total greater than 0?	Yes	Yes	Yes	Yes	Yes	Yes
	Are the accounts and values in row 21 less than row 20?	Yes	Yes	Yes	Yes	Yes	Yes
	Are the doubtful accounts less than the Section II ending balance?	Yes	Yes	Yes	Yes	Yes	Yes

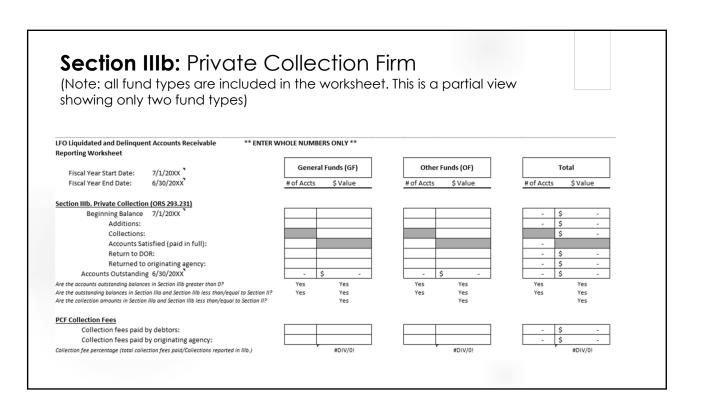
### LFO Reporting Worksheet Section IIIa: Department of Revenue

- ► Report all liquidated <u>and</u> delinquent account activity associated with accounts assigned to a DOR <u>unrestricted</u> program code
  - ▶ Additions (including accounts returned by a PCF)
  - ▶ Collections
  - ▶ Accounts Satisfied (Paid in full while with DOR. Do not include accounts that were compromised or returned: those accounts should be included in "Returned to originating agency")
  - ▶ Forwarded to a PCF (accounts that DOR sent to a PCF)
  - ▶ Returned to the originating agency
- ➤ Separately report (number and value) collection fees that were paid by (1) the debtor and (2) the state agency

### Section IIIa: Department of Revenue (Note: all fund types are included in the worksheet. This is a partial view showing only two fund types) LFO Liquidated and Delinquent Accounts Receivable \*\* ENTER WHOLE NUMBERS ONLY \*\* Reporting Worksheet Other Funds (OF) 7/1/20XX Fiscal Year Start Date: 6/30/20XX Fiscal Year End Date: # of Accts \$ Value # of Accts \$ Value # of Accts \$ Value Section IIIa. Department of Revenue Collection (ORS 293.231)(Unrestricted Accounts) Beginning Balance Additions: Collections: Accounts Satisfied (paid in full): Forward to PCF: Returned to originating agency: Accounts Outstanding 6/30/20XX accounts outstanding balances in Section Illa greater than ( DOR Collection Fees Collection fees paid by debtors: Collection fees paid by originating agency: llection fee percentage (total collection fees paid/Collections reported in Illa.)

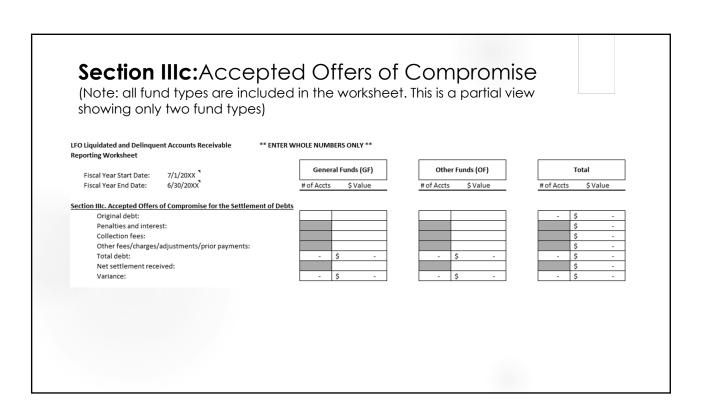
### LFO Reporting Worksheet Section IIIb: Private Collection Firm

- Report all liquidated <u>and</u> delinquent account activity associated with accounts assigned to a PCF, including those forwarded to a PCF by DOR-OAA
  - ▶ Additions (including accounts forwarded from DOR-OAA)
  - ▶ Collections
  - Accounts Satisfied (Paid in full while with PCF. Do not include accounts that were compromised or returned: those accounts should be included in (Return to DOR" or "Returned to originating agency")
  - ▶ Return to DOR
  - ▶ Returned to the originating agency
- ➤ Separately report (number and value) collection fees that were paid by (1) the debtor and (2) the state agency



# LFO Reporting Worksheet Section IIIc: Accepted Offers of Compromise

- ▶ Include L&D accounts that were resolved through an accepted offer in compromise AND were paid in full during the reporting fiscal year.
  - ▶ For example, if the Offer of Compromise requires a stream of payments, the activity should be reported for the fiscal year in which the final payment is received. If the Offer of Compromise requires a single payment, the activity should be reported for the fiscal year in which the payment is received.
- ► The data requested for Section IIIc related to accepted Offers in Compromise should include information regarding the <u>ENTIRE LIFE</u> of the account.
  - Activity for FY 2019 only is still reported in Section II and any other applicable sections of the report.



# LFO Reporting Worksheet Collections on Accounts Due to Offset

- ▶ Report the total number and value of all L&D account collections received via offset during the fiscal year
  - ► Federal Treasury Offset Program
    - ▶ Applicable only to: Department of Justice, Department of Revenue, Oregon Employment Department, Department of Human Services, Oregon Health Authority
  - ▶ State of Oregon Vendor Offset Program
    - ▶ Department of Revenue (fiscal year 2019 tax debts only)
    - ▶ Intra-agency vendor offsets (amounts that agencies offset from their own payments)
  - ► State of Oregon Tax Offset Program
    - ▶ Restricted program collections (included in Section II), Unrestricted program collections (Included in Sections II and IIIa)

### Section IIIc: Collections on Accounts Due to Offset (Note: all fund types are included in the worksheet. This is a partial view showing only two fund types) LFO Liquidated and Delinquent Accounts Receivable \*\* ENTER WHOLE NUMBERS ONLY \*\* Reporting Worksheet General Funds (GF) Other Funds (OF) 7/1/20XX Fiscal Year Start Date: \$ Value \$ Value Fiscal Year End Date: # of Accts Collections on Accounts Due to Offset Federal Treasury Offset Program State of Oregon Vendor Offset Program State of Oregon Tax Offset Program

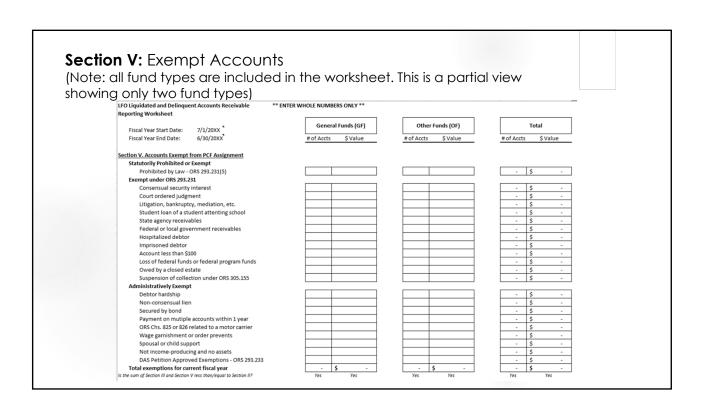
### LFO Reporting Worksheet Section IV: Accounts Due from Current/Former Employees

- ▶ Report the total number and value of liquidated <u>and</u> delinquent accounts reported in the Section II ending balance, that are due from current or former employees
  - ► Accounts and amounts reported in this section should include only those debts related to an employee's job (e.g. wage overpayment)
  - ▶ Any accounts that are currently assigned to DOR or a PCF should also be reported in section III or if the account is not assigned due to an exemption it should also be reported in section V.

### Section IV: Accounts Due from Current/Former **Employees** (Note: all fund types are included in the worksheet. This is a partial view showing only two fund types) LFO Liquidated and Delinquent Accounts Receivable \*\* ENTER WHOLE NUMBERS ONLY \*\* Reporting Worksheet General Funds (GF) Other Funds (OF) Fiscal Year Start Date: 7/1/20XX \ Fiscal Year End Date: 6/30/20XX \$ Value \$ Value \$ Value Section IV. Accounts due from Current and Former Employees Delinquent Amount Due: If assigned, enter applicable accounts and amounts in Section III. If exempt, enter applicable accounts and amounts in Section V.

# LFO Reporting Worksheet Section V: Exempt Accounts

- ▶ Report the total number and value of liquidated <u>and</u> delinquent accounts, reported in the Section II ending balance, that were <u>not</u> <u>assigned</u> as of June 30 **AND** qualify for either a statutory or administrative exemption
  - ▶ Do NOT include accounts which are reported as an Account Outstanding in either Section IIIa or Section IIIb
  - ▶ If an account meets more than one exemption criteria, only report it once in the criteria that most applies to that account.



# LFO Reporting Worksheet Unassigned/Doubtful Accounts

- Once all sections of the reporting worksheet are complete return to Section II and evaluate the unassigned and doubtful account balances
  - ▶ Total unassigned, non-exempt accounts automatically calculates based on data entered.
    - ▶ Section II less Section IIIa less Section IIIb less Section V

# LFO Reporting Worksheet Unassigned/Doubtful Accounts (continued)

- ▶ Of the unassigned, non-exempt accounts (automatically calculated), indicate the number and value of accounts that have not received a payment for over 90 days.
  - ▶ Note: Agencies that report accounts in this section must include in the Note field of the LFO website, information regarding the number and dollar value of accounts that are currently not assigned but have been previously assigned to either DOR or a PCF and were returned to the agency. Please also include a description of the efforts currently being taken by the agency to collect such accounts.
- Of the total liquidated and delinquent account balance (Section II ending balance) indicate the number and value of accounts that are doubtful to ever be collected.

### Section II: Unassigned/Doubtful Accounts (Note: all fund types are included in the worksheet. This is a partial view showing only two fund types) LFO Liquidated and Delinquent Accounts Receivable \*\* ENTER WHOLE NUMBERS ONLY \*\* Reporting Worksheet General Funds (GF) Other Funds (OF) 7/1/20XX Fiscal Year Start Date: # of Accts \$ Value \$ Value Fiscal Year End Date: 6/30/20XX # of Accts # of Accts \$ Value Italicized statements include accuracy check formulas to verify data entry Section II. Liquidated and Delinquent Accounts Beginning Balance 35,876 35,876 Additions: 6 4,500 4,500 Collections: 6,250 6,250 Accounts Closed: 8 Write-Offs: 1,000 1 1,000 Reversals: **Ending Balance** 6/30/20XX 47 S 33,126 47 S 33,126 Unassigned Accounts/Doubtful Accounts Total unassigned, non-exempt accounts: 3,176 3,176 Uassigned, non-exempt accounts with no payment in over 90 days: Is the unassigned, non-exempt accounts total greater than 0? Yes Are the accounts and values in row 21 less than row 20? Yes Yes Yes Yes Yes Yes Are the doubtful accounts less than the Section II ending balance? Yes Yes Yes Yes Yes

### LFO Reporting Worksheet

- Repeat entry process for all fund types that had activity or balances
- Verify that the total of all fund types matches to internal agency records
- Verify ending balances by section reconcile to internal agency records (DOR activity, PCF activity, exempt accounts, etc)
- Use the reporting worksheet as the source document for entering data into the LFO Delinquent Account Reporting System

### Agency Checklist

▶ The agency checklist is a tool to assist agencies in comparing data submitted in the Accounts Receivable Performance Measures, the LFO report, the Certification of Accounts Written-off, Abated or Canceled.

(www.oregon.gov/das/Financial/Acctng/Pages/Accounts-receivable-resources.aspx)

- ▶ Use of the checklist is not required but highly encouraged.
- ▶ It is recommended that the agency use the checklist after completing the Reporting Worksheet and before entering data to the LFO website. If the checklist identifies any errors they are easily corrected on the worksheet prior to entry to the LFO website.

### **Agency Checklist**

### Agency Checklist for Accounts Receivable Fiscal Year End Reporting

This worksheet is for agency use to verify that the data reported to DAS and LFO is consistent and within the format of the specific reporting. Agencies are encouraged to use this report to assist in identifying potential reporting errors. Links to the templates used in this checklist are provided below.

ARPM reporting template:

https://www.oregon.gov/das/Financial/Acctng/Documents/75.35.12.FO.xls

LFO Reporting worksheet:

https://www.oregon.gov/das/Financial/Acctng/Documents/LFO%20Reporting%20Worksheet.xlsx

Agency Certification of write-off, abated and canceled debts:

https://www.oregon.gov/das/Financial/Acctng/Documents/75.35.15.fo.pdf

Agency Name:	
Agency Contact:	
iscal Year:	

### Agency Checklist

### Agency Checklist for Accounts Receivable Fiscal Year End Reporting ARPM-{Qtr (Req)-Collections) Total agency accounts receivable (A/s collections (cell G10) is greater than (or equal to) ARPM-{Qtr (Req)-Collections) Total liquidated and delinquent (L&D) collections (cell G11) 2. ARPM-(Qtr (Req)-Collections) Total liquidated and delinquent (L&D) collections (cell G11) is equal to LFO Worksheet-Section II Collections (cell Yes No W12) 3. ARPM-(Qtr (Req) 90 days past due) Qtr 4 # of Total number of A/R accounts Yes No A. APPM-(Lit (Req) 30 days past obe) Lit 4 no Fotal number of AA accoundation (cell F11) is greather than (or equal to) LFO Worksheet-Section II Ending Balance (cell V17) ARPM-(Annual (Req) Writeoffs) Total \$ value of write-offs during fiscal Yes No year (cell F10) is equal to (or greater than) LFO Worksheet- Section II Writeoffs (cell W14) 5. ARPM- (Annual (Req) Writeoffs) Total \$ value of write-offs during fiscal year (F10) is equal to the DAS Certification, Written off under ORS 293.240 6. LFO Worksheet- Section II Collections (cell W12) are greater than (or equal to) the Collections reported in Sections IIIa (cell W30) and IIIb (cell W45) Yes No combined. 7. LFO Worksheet-Section II Ending balance (cell W17) is greater than (or equal to) the Accounts Outstanding reported in Sections IIIa (cell W34), IIIb (cell W49) and V (cell W106) combined. Yes No 8. LFO Worksheet- Section II Unassigned, non-exempt accounts with no Yes No payment for more than 90 days (cell W21) is less than (or equal to) Total Unassigned, non-exempt accounts (cell W20). 9. LFO Worksheet- Section II Doubtful Accounts (cell W22) is less than (or equal to) Section II Ending Balance (cell W17) Yes No 10. LFO Worksheet- Section II Doubtful Accounts (cell W22) is less than agency allowance for doubtful accounts as reported in the Comprehensive Annual Yes No Financial Report (CAFR).

<ol> <li>LFO Worksheet- Are the Collection fees reported in Section IIIa. (cells W38 &amp; W39) reasonable compared to the amount of Collections reported in</li> </ol>	☐ Yes	No
Section IIIa (cell W30)? (DOR's collection fee should not exceed 19%.)		
<ol> <li>LFO Worksheet- Are the Collection fees reported in Section IIIb. (cells W55 &amp; W56) reasonable compared to the amount of Collections reported in Section IIIb (cell W45)? (State contract with PCF provides for collection fees should not exceed 25%.)</li> </ol>	Yes	□ No
13. LFO Worksheet- Section Ille- Total Collections Due to Offsets (cells W69, W70 & W71) is less than (or equal to) Section Il Collections (cell W12).	Yes	□ No
<ol> <li>LFO Worksheet- Section IV- Amount due from current or former employees (cell W75) is less than (or equal to) Section II Ending Balance (cell W17)</li> </ol>	Yes	□ No
<ol> <li>LFO Worksheet- The Section V total exemptions (cell W106) are less than (or equal to) Section II Ending Balance (cell W17)</li> </ol>	☐ Yes	□ No
16. LFO Worksheet- If the agency is not subject to ORS 293.231, does the LFO Notes field contain a statement indicating the exemption and the statute that exempts the agency?	Yes	□ No
17. LFO Worksheet- If data reported for a specific fund type or the agency total (LFO Reporting Worksheet) has any major changes from the prior year, does the LFO entry include a reason for the change in the LFO Notes field?	Yes	□ No
18 LFO Worksheet- If data reported for a specific fund type or the agency total (LFO Reporting Worksheet) has any unassigned, non-exempt accounts with no payment for more than 90 days, does the LFO entry include a description in the LFO Notes field of the # and \$ of accounts that have	Yes	□ No
previously been assigned and returned to the agency and what actions the agency is currently taking to collect the debt?		

All items should have a yes answer, If any Item is answered no the data should be reviewed for accuracy. After reviewing the data, if the answer is still "no" the agency contact should email SWARM@oregon.gov and provide the checklist number and reason the answer is "no".

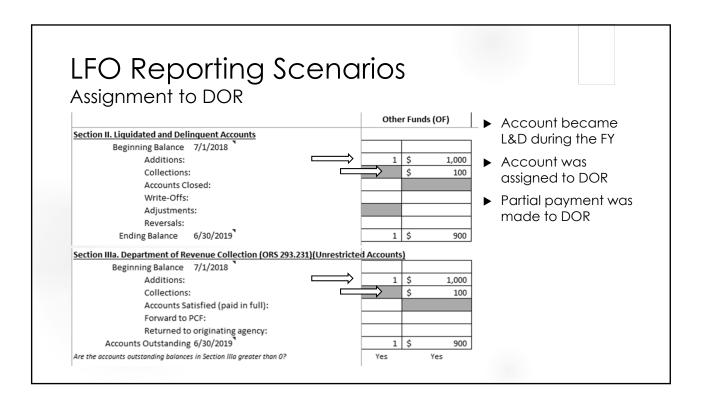
### LFO Reporting Scenarios

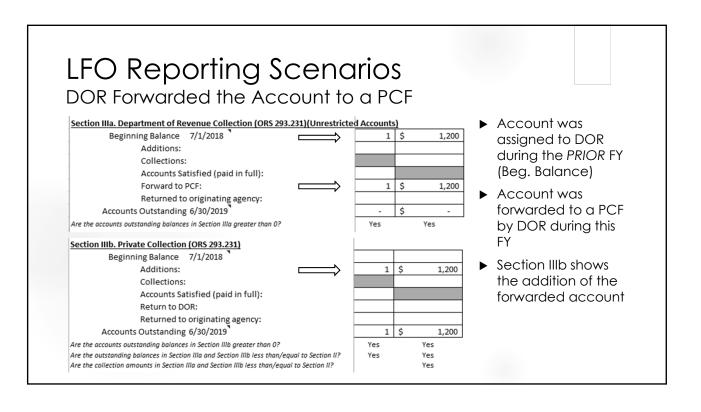
### **DISCLAIMER:**

 THE FOLLOWING SLIDES PROVIDE EXAMPLES FOR TRAINING PURPOSES ONLY. THE SITUATIONS PROVIDED DO NOT REPRESENT ALL POSSIBLE COMBINATIONS OF FUND TYPES OR ASSIGNMENT COMBINATIONS.

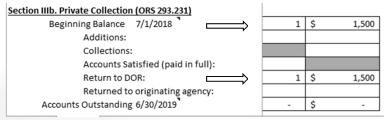
- NEW L&D ACCOUNT, PAID DURING THE YEAR
- ASSIGNMENT TO DOR
- DOR FORWARDED ACCOUNT TO A PCF
- PCF RETURNED ACCOUNT TO DOR
- PCF ACTIVITY- DIRECT ASSIGNED ACCOUNTS AND DOR FORWARDED
- AMOUNT DUE FROM A CURRENT OR FORMER EMPLOYEE
- INTEREST ACCRUAL
- AGENCY COMPROMISED ACCOUNT, PAID DURING THE YEAR
- COLLECTION DUE TO OFFSET
- ACCOUNT EXEMPT FROM ASSIGNMENT
- ACCOUNT COMPRISED OF MULTIPLE FUND TYPES

### LFO Reporting Scenarios New L&D Account, paid during the year LFO Liquidated and Delinquent Accounts Receivable Reporting Worksheet ► Account became L&D 7/1/2018 Fiscal Year Start Date: 6/30/2019 Fiscal Year End Date: # of Accts \$ Value during the FY Italicized statements include accuracy check formulas to verify data entry ▶ Account was paid in full Section II. Liquidated and Delinquent Accounts after becoming L&D Beginning Balance 7/1/2018 Additions: Because the account Collections: Accounts Closed: was paid in full the Write-Offs: account is closed Adjustments: Reversals: Ending Balance 6/30/2019 Unassigned Accounts/Doubtful Accounts Total unassigned, non-exempt accounts: Uassigned, non-exempt accounts with no payment in over 90 days: Are the accounts and values in row 21 less than row 20? Yes Are the doubtful accounts less than the Section II ending balance? Yes Yes





### PCF Returned the Account to DOR



Section IIIa. Department of Revenue Collection (ORS 293.231)(Unrestricted Accounts)

Additions:

Collections:

Accounts Satisfied (paid in full):

Forward to PCF: Returned to originating agency:

Accounts Outstanding 6/30/2019 Are the accounts outstanding balances in Section IIIa greater than 0

1)(Unrestricted Accounts)

1 \$ 1,500

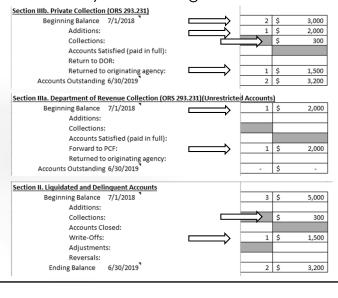
1 \$ 1,500

Yes Yes

- Account was forwarded to a PCF by DOR during the PRIOR FY (Note the Beg. Balance)
- Account was returned to DOR by the PCF during this FY. Section IIIb shows the account returned to DOR
- Section Illa records the addition of the account received by DOR

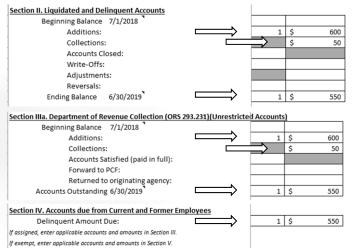
### LFO Reporting Scenarios

PCF Activity-Direct Assigned and DOR Forwarded Accounts

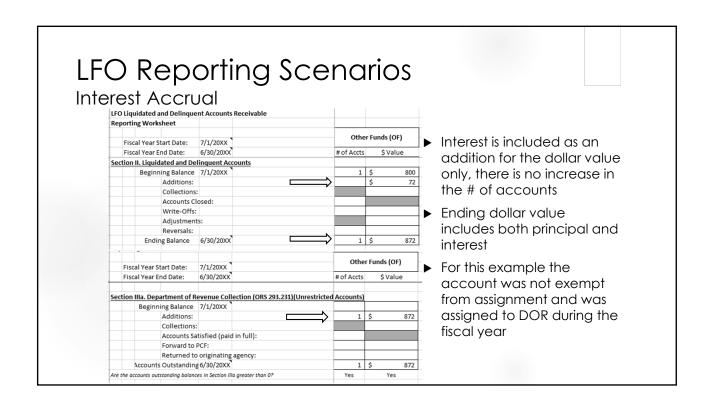


- Two accounts were assigned to a PCF by the Agency during the PRIOR FY (Beg. Balance)
- A third account was assigned to DOR during the PRIOR FY and forwarded to a PCF by DOR during this FY (Section IIIb Addition)
- ► The PCF collected \$300 on one account
- ➤ The PCF returned one account to the Agency, which was written-off by the Agency

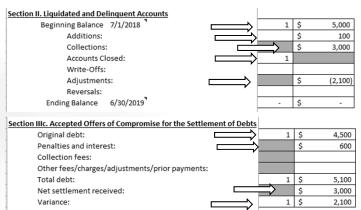
### Amount Due from a Current or Former Employee



- Account became L&D during the FY (Additions)
- The account was assigned to DOR during the FY (Section IIIa Addition)
- ▶ DOR collected \$50
- The account is included in Section II, IIIa AND Section IV



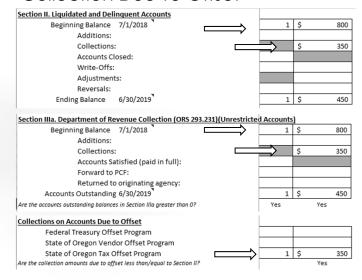
Agency Compromised Account, Paid During the Fiscal Year



- Account was originally \$4,500 and had accrued \$500 in interest as of 6/30/18.
- As of the time of the compromise, an additional \$100 in interest accrued (Section II Addition)
- Compromise was for the debtor to pay \$3,000, agency would waive \$1,500 of original debt and the accumulated interest.
- ▶ Debtor paid \$3,000
- The compromised portion (\$2,100) is recorded as an adjustment and because no balance remains as an account closed
- Section IIIc shows the original debt, accumulated interest and amount received, Variance is the amount the Agency agreed to compromise.

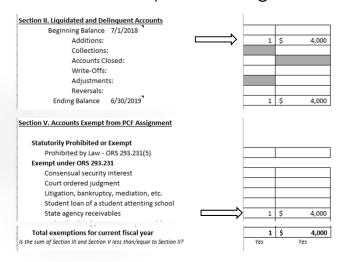
### LFO Reporting Scenarios

### Collection Due To Offset



- L&D Account was assigned to DOR during the PRIOR FY (Beg. Balance)
- DOR collected \$350 during the FY via tax offset (Section II and IIIa Collections)
- Collections on Accounts Due to Offset (Section IIIc) includes the payment of \$350.

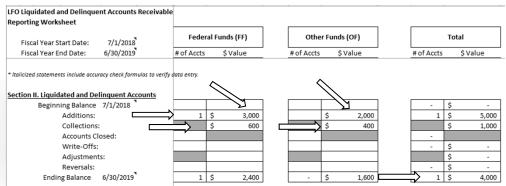
### Account Exempt from Assignment



- Account became L&D during the FY (Section II Additions)
- ▶ In this example, the account is owed by another state agency and is therefore exempt under ORS 293.231
- Section V shows the category of the exemption for the balance of the account.

### LFO Reporting Scenarios

Account Comprised of Multiple Fund Types



- ▶ One account is comprised of 60% Fed Funds and 40% Other Funds.
- ▶ Report the # of account in the fund type with the largest portion of the balance.
- ▶ Collections should be recorded in the same manner they are applied to the debt. This example assumes the same 60%/40% split
- Verify that the Total of all fund type entries matches the agency record

# Additional Reporting Requirements (applicability varies)

ACCOUNTS RECEIVABLE PERFORMANCE MEASURES

CERTIFICATION OF WRITE-OFF, ABATED AND CANCELED DEBTS

AGENCY REPORT TO THE LEGISLATIVE ASSEMBLY IF LFO ENDING BALANCE EXCEEDS \$50 MILLION

# A/R Performance Measure [OAM 35.60.20]

- ▶ Quarterly A/R performance measure report
  - ▶ Applicable to all agencies subject to the OAM
  - ▶ Quarter ending 06/30/2019 due to SWARM by 10/01/2019
- ▶ Annual A/R performance measure report
  - ▶ Applicable to all agencies subject to the OAM
  - ▶ Fiscal year ending 06/30/2019 due to SWARM by 10/01/2019
- ► A/R performance measure training resources available online https://www.oregon.gov/das/Financial/Acctng/Pages/Training.aspx

# Certification of write-off, abated and canceled debts [ORS 293.234]

- ▶ Applicability:
  - Any state officer, board, commission, corporation, institution, department or other state organization having power to collect state funds; and
  - ▶ Semi-independent state agencies listed in ORS 182.454; the Oregon Tourism Commission; the Oregon Film and Video Office; the Travel Information Council; the Children's Trust Fund of Oregon Foundation; Oregon Corrections Enterprises; the State Accident Insurance Fund Corporation; and the Oregon Utility Notification Center.

# Certification of write-off, abated and canceled debts [ORS 293.234]

- ▶ Report the following liquidated and delinquent account activity:
  - ▶ Accounts written off during the fiscal year (under ORS 293.240)
  - Accounts abated during the fiscal year (see definition section of this
    presentation. For purposes of the certification this also includes accounts
    cancelled by agencies other than the Department of Revenue.)
  - ▶ Accounts canceled by the Department of Revenue under ORS 305.155
- Certify that the transactions were processed in accordance with applicable statutes and rules
- ► Agency Certification is located in <u>OAM 75.35.15.FO</u> (https://www.oregon.gov/das/Financial/Acctng/Pages/OAM.aspx)
- ► The Certification form is to be completed and emailed to <u>SWARM@Oregon.gov</u> by October 1, 2019

DAS DEPARTMENT OF ADMINISTRATIVE SER VICES CHIEF FRANCIAL OFFICE Statewide Accounts Receivable Management Email: SWARM@oreson.gov	Statewide A	
Agency Certification: Wri	te-off, Abated, and Ca	nceled Debt
To: Statewide Accounts Receivable	Management (SWARM)	
From: Agency number	Agency Name	
For: Fiscal Year Ended June 30,		
The following data is reported as required	d by Oregon Revised Statute (	ORS) 293.234:
Liquidated and delinquent debts:	_	
Written off under ORS 293.240		
Abated (i.e. waived, settled, or determined r	not to be owed)	
Canceled by the Department of Revenue und	der ORS 305.155	
Agency Certification of Accuracy, Com	pleteness, and Compliance	
I certify that to the best of my knowledge reflects the agency's liquidated and deling		
above, and that this information agrees w		
the Legislative Fiscal Office.		
In addition, I certify that to the best of my		
activity is accurately and completely refle Legislative Fiscal Office and that the value		
written off, abated or canceled, as repor	ted above, were done so in a	ccordance with
applicable statutes and rules. Any different the values reported to the Legislative Fis		
the agency's SWARM analyst.		
A/R Accountant Signature	Printed Name	Date
Chief Fiscal Officer or Director Signature	Printed Name	Date

# Agency Report to Legislative Assembly [ORS 293.229(2)]

- Applicable to all state agencies required to report to LFO annually per ORS 293.229
- State agencies with fiscal year liquidated <u>and</u> delinquent account ending balances totaling \$50 million or more must submit an additional report to the Legislative Assembly committees related to Ways and Means annually by December 31 that:
  - Describes major categories of liquidated and delinquent accounts held by the state agency;
  - ▶ Describes circumstances under which the state agency writes off, adjusts or removes an account from liquidated and delinquent status;
  - Describes actions undertaken by the state agency to reduce the amount of liquidated and delinquent debt owed to it at the end of each fiscal year; and
  - ▶ Sets forth a plan for future actions that will reduce the amount of liquidated and delinquent debt owed to the state agency at the end of each fiscal year and describes any additional resources that are necessary to carry out the plan.

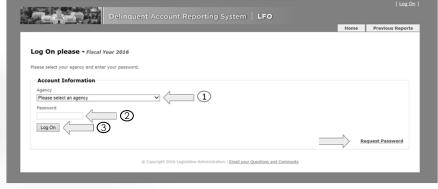
### LFO Website Entry Instructions

ENTERING DATA FROM THE LFO REPORTING WORKSHEET INTO THE LFO WEBSITE

### LFO Website Entry

- · LOGGING IN
- · AGENCIES WITH NOTHING TO REPORT
- AGENCIES WITH DATA TO REPORT

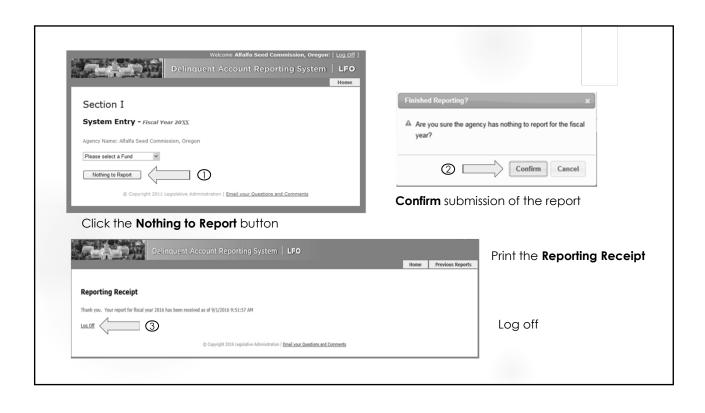




- Select your agency from the drop down menu
- Enter your agency password
- ► Click "Log On"
- If you forgot the agency password, click "Request Password"

### LFO Website Entry Instructions Nothing to Report Agencies

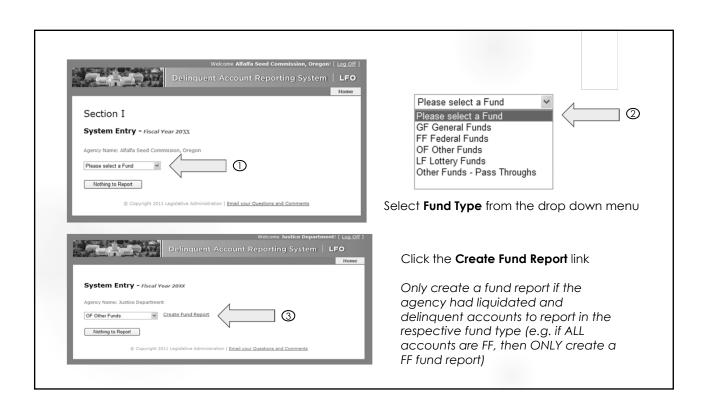
▶ The Nothing to Report button should be used only if the state agency had a zero ending balance in the prior year AND did not have any liquidated and delinquent account activity during current the fiscal year



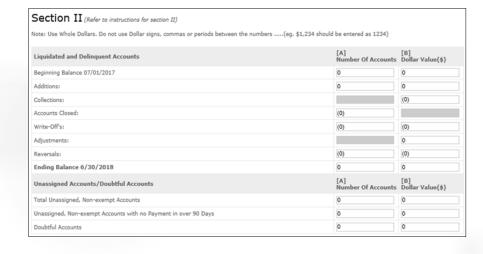


### LFO Website Entry Instructions Agencies with Data to Report

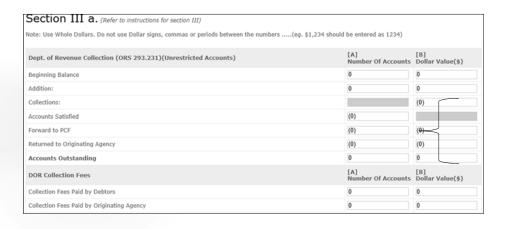
- ▶ If the state agency had an ending balance greater than zero in the prior year **or** had liquidated <u>and</u> delinquent account activity during the current fiscal year enter the data to the appropriate fund type
- ▶ Refer to the Reporting Worksheet for number and value of accounts for each section of the LFO reporting
- ▶ Refer to the LFO Reporting Manual for additional instructions for each field to be completed



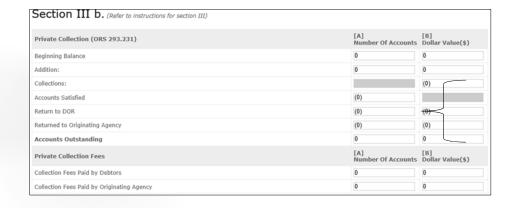
### LFO Website Entry Instructions Section II: All Agency Activity



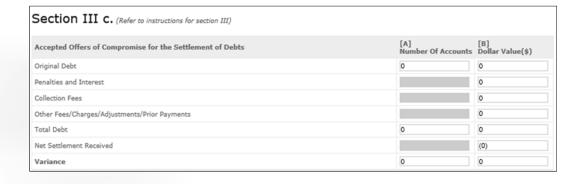
### LFO Website Entry Instructions Section IIIa: Department of Revenue



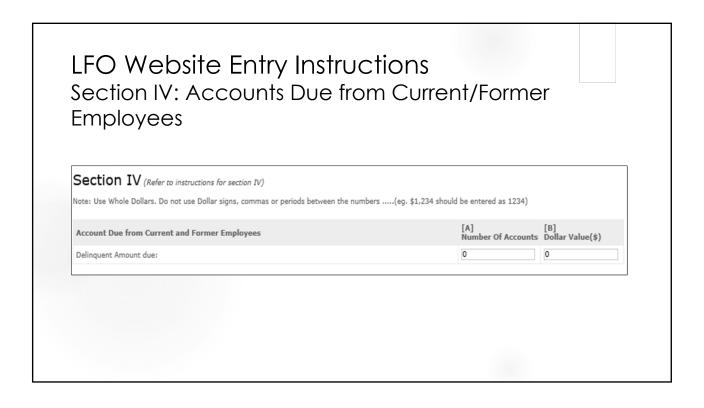
### LFO Website Entry Instructions Section IIIb: Private Collection Firm



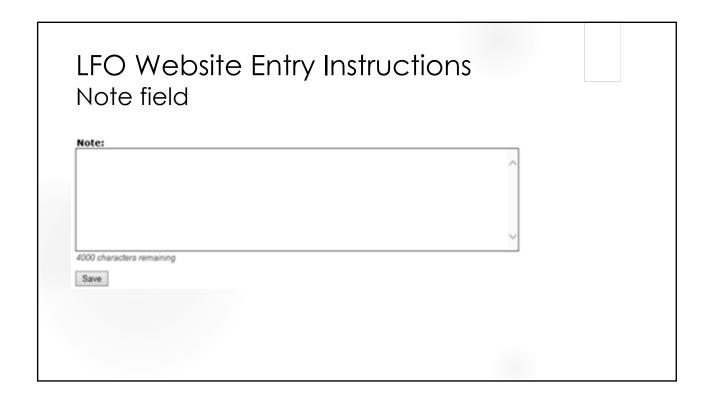
### LFO Website Entry Instructions Section IIIc: Accepted Offers of Compromise



# LFO Website Entry Instructions Section IIIc (cont): Collections on Accounts Due to Offset Collections on Accounts Due to Offset Federal Treasury Offset Program State of Oregon Vendor Offset Program State of Oregon Tax Offset Program State of Oregon Tax Offset Program







### LFO Website Entry Instructions

### **Notes**

- Represents additional information to be reported by state agencies to LFO
  - ▶ **Required** information:
    - ▶ Is the agency exempt from the assignment provisions of ORS 293.231?
      - ▶ Provide the agencies exempting statute
    - ▶ Did the agency have any significant reporting changes during the fiscal year?
      - ▶ Provide an explanation of major changes from prior fiscal year
    - ▶ Did the agency report a value greater than \$0 for Unassigned, non-exempt accounts with no payments for more than 90 days in Section II?
      - ▶ Provide the number and value of accounts that have <u>previously been</u> assigned and were returned to the agency and what the agency plans to do to collect those accounts

# LFO Website Entry Instructions Saving, Editing, Printing

- Once all entries for the applicable fund type are completed, click the Save button
  - The screen will scroll to the top of the page and an action confirmation message will appear
  - ▶ After initially saving, the edit and print options will appear
- ► Click the **Home** button to return to the System Entry (Section I) screen to report additional fund types
- ▶ Once all entries are completed, click the **Save** button
  - ▶ Return to the System Entry (Section I) screen by clicking the **Home** button
- ► Click the **Finished Reporting** button
- ▶ Log off
  - Send an email to your agency's SWARM Analyst

## Congratulations! You are finished with LFO reporting!



### Common Reporting Errors

- ▶ Ending balance errors, be sure to tab from field to field
- ► Section II balances less than the total of Section IIIa + IIIb + V balances
- ▶ Ending balance in Section IIIa and IIIb errors:
  - ▶ Number of account fields blank
  - ► Account balances do not reconcile with Department of Revenue or private collection firm reports
- ▶ Notes section does not include the required reporting information
- ▶ Finished Reporting button not clicked
- ▶ Reporting manual instructions not followed

### Next Steps...

- ► Evaluate fiscal year liquidated <u>and</u> delinquent account activity
  - ▶ Review the LFO reporting manual
  - ▶ Complete the LFO reporting worksheet
  - ▶ Complete the agency ARPM report (quarterly and annual)
  - ► Complete the Agency Certification form (if applicable)
  - ▶ Use the agency checklist to verify data among all reports
- ► Enter the data into the LFO Delinquent Account Reporting System (recommended by September 20, but must be completed no later than October 1)
- ► Send the completed A/R performance measure reports, LFO reporting worksheet, and Agency Certification form to SWARM@Oregon.gov for review
- ▶ Prepare agency report (over \$50 million ending balance) for the Legislative Assembly (if applicable) by December 31

### Questions?

► Contact your agency's **SWARM Analyst** with questions

Gerold Floyd Theresa Gahagan 503-378-2709 503-373-0711

Gerold.Floyd@oregon.gov Theresa.M.Gahagan@oregon.gov