

# ENTERPRISE ALIGNMENT



Enterprise Strategic Planning  
Enterprise Architecture  
Enterprise Portfolio



OREGON | Office of the State  
**Chief Information Officer**

## Current State

Our current state is complex with many different organizations, programs, policies, data and IT systems. This complexity also makes it challenging for us to recognize our similarities and therefore we miss opportunities to better coordinate with each other. These differences can make it difficult for customers and partners to navigate our services. With the detailed examination of our existing business functions, data and technologies, we can begin to understand the ecosystem of our enterprise.



Things take longer than we planned. We reinvent the wheel. We aren't as responsive as we want to be or as our customers need us to be.



Projects cost more than we expected. We purchase duplicate technologies that don't easily work with each other, thus costing more to support.



More project change requests because of unanticipated impacts to processes, data, systems or interfaces with others.

# Transformations

These are the initiatives, projects and changes we invest in to achieve Future State, by focusing on the right things at the right time with the right resources. Strategic roadmaps reflect the various transformational actions & goals along the journey to realize our shared vision.



## What if we had...

- A view of government in its entirety to understand relationships and dependencies across organizations?
- The ability to improve alignment with the State's overall strategic goals and shared vision?
- Optimized technology capabilities and services that could be leveraged across the enterprise service to reduce duplication of effort and investments?
- More time to enhance services, improve the exchange of information or innovate our service delivery?

Then, we could effectively collaborate, coordinate and connect across government to address the needs of Oregonians.

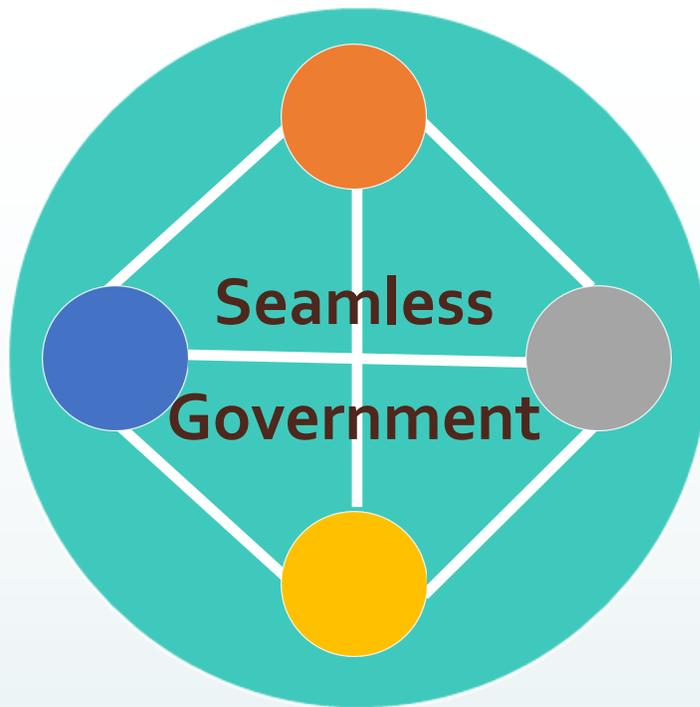


## Seamless Government

## Future State

As we focus on vision, we can begin to express our Future State or our targeted destination. This allows us to more effectively communicate our requirements for designing things like:

- Service models and technology that support our mission.
- Interoperable and optimized technology services that reduce barriers
- Timely access to information and services in multiple ways.



## Enterprise Alignment “connects the dots”

- **Provides a holistic view** of State of Oregon services which span across agencies that highlight relationships between business processes & functions, data needs and technologies.
- **Complement best practices in the pursuit of improvement opportunities** including management systems, project management, business process reengineering, project portfolio management, and IT service management.
- **Develop actionable roadmaps and targets** which enable strategic business intent.

Better Government, Better Projects,  
Better Service to Oregonians

OSCIO Enterprise Alignment Program

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