

# COMMUNICATION DURING A DISASTER

To report an emergency:

**Call 911**

If your phone does not work, try a neighbor's phone.  
If no working land line phone, try a cell phone.

**If no phone available**

Go to a fire station and report the emergency.

**If life-threatening  
Medical emergency**

Go directly to a hospital. Do not waste time trying to call for help.

To report other conditions:

<b>Electrical Outages</b>	PGE	1-800-743-5000
	City of Salem	503-588-6099
	Salem Electric	503-362-3601
<b>Gas</b>	NW Natural Gas	503-585-6611
<b>Public Works (24/7)</b>	City of Salem	503-588-6099
<b>Telephone Repair</b>		
• Century Link	Home	1-877-348-9007
	Government	1-800-777-9594 (Svc/ Repair) 1-800-223-7508 (Trouble Reprt)
	Small Business	1-800-954-1211 (Phone Svc) 1-800-247-7285 (Internet Svc)
• AT&T	Residential	1-800-288-2020
	Government	1-866-541-9791
	Small Business	1-888-944-0447
<b>Police-Non-Emergency (Daytime Hours)</b>	Salem	503-588-6123
	Albany	541-917-7680
	Aumsville	503-749-2188
	Beaverton	503-629-0111
	Gervais	503-588-5032
	Monmouth	503-838-1109
	Stayton	503-769-3421
<b>Police- Marion County Non-Emergency (After Hours)</b>	Outside of Salem	503-588-5032
<b>RED Cross</b>	Salem	503-585-5414

To get information during a disaster:

Turn on the television or radio to a local station. Use battery operated radio if electricity is out. Emergency personnel may be canvassing the area to provide emergency direction and scouring for damage and casualties.

**Do not** make unnecessary phone calls. The system overload will prevent emergency calls.

**WHEN YOU RECEIVE RELIABLE INFORMATION, SHARE IT WITH YOUR NEIGHBORS.**