

\*To get to the online auctions, see the link at the bottom of this page\*

12/9/2020 – Beginning December 9<sup>th</sup> 2020, State Surplus Property will resume posting of vehicles & equipment, with viewing by appointment only. There will be a Surplus staff member controlling access to the front car lot, and one appointment at a time will be available to view cars currently up for auction. Other cars can be viewed, but keys will not be made available until those vehicles are up for auction. Employees shall wear masks and gloves, and these items will be available for customers if needed, by request. It is strongly recommended that those wishing to view items wear masks and maintain a 6' distance when viewing. Fifteen (15) minutes will be required between viewings. Payment for items won can be made online or by phone, and pick up of vehicles must be done by appointment. We will continue to auction lots of “Sharps” (knives, etc.) on a “Shipping Only” basis; no viewing or picking up in person is allowed at this time, except for vehicles/equipment. If you need more information, or need to make pick-up or payment arrangements, please call the cashier's office at 503-378-6037.

11/13/20- Due to a recent surge in COVID-19 cases in the state of Oregon, the governor has instructed state agencies (which we are) to take a step back and reduce all unnecessary exposure to the public. For now, we have temporarily closed the daily General Store to the public again. Also, as of this date, we will let the existing online auctions run to their conclusion, and we will be listing TSA items only that are going to be *shipping only (no picking up of items)*. Successful bidders will be required to contact the cashier to arrange to pick their items up or to arrange shipping. So for now, the Surplus Property warehouse will once again be closed to the public. If you need more information, or need to make pick-up arrangements, please call the cashier's office at 503-378-6037. Eligible agency customers can still shop the Surplus warehouse in person 8:00-5:00 PM Monday-Friday, or visit our website at [oregonsurplus.com](http://oregonsurplus.com). We will likely re-assess in the next 2-3 weeks, so please keep checking back here for updates as they occur.

Thank you for your patience!

(Use the hyperlinks below to access the current online auctions)

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**Has the state of Oregon’s Surplus property program ceased operating, due to the COVID-19 pandemic?**

*No, but it has sharply curtailed many daily functions. As of 3/30/2020, the warehouse located in Salem is closed to the general public. The warehouse will be open for current eligible agencies (Donee’s) 8:00-5:00 Monday – Friday.*

**What happened to all the Surplus Employees?**

*There is a small skeleton crew at the warehouse, tending to the day-to-day activities. The remainder of the Surplus staff are working remotely.*

**When will you reopen to the public?**

*Right now, it is just too difficult to say. It really just depends when the Covid-19 dies out. It could be a few weeks, it could be many weeks. It really depends on the spread of the virus, and how long it hangs around. To stay in touch with news and updates, please visit [www.oregonsurplus.com](http://www.oregonsurplus.com) to access information from Oregon Health Authority (link is located at the top of the page).*

### **Is Surplus still receiving inventory from state agencies?**

*Yes. If you have a need to bring surplus items to the warehouse, we are still receiving property. To make arrangements, please contact our [state property screener here](#).*

### **What is Surplus doing to reduce COVID-19 risk for employees and visitors?**

We have started by closing the facility to the public, and maintaining a very small crew at the warehouse. We are also following the recommendations of Oregon Health Authority to keep a safe distance from others, washing hands frequently, and removing ourselves from the presence of others should we notice any signs of contamination.

[For public information only, jump to here.](#)

### **How do I know if I am an eligible donee?**

*You can send a [message to us here](#), and we will let you know your agency or organization's current eligibility status. Information on becoming an eligible donee is located on our website, [www.oregonsurplus.com](http://www.oregonsurplus.com) (center column, Eligible to buy?).*

### **We have determined that our eligibility is current. Can I shop the warehouse?**

*Yes, the warehouse is available to you when you **are there to shop for your agency only**. The hours are 8:00-5:00 Monday-Friday. However, please note that there is a skeleton crew performing day-to-day operations. Employees will be social distancing according to [OHA guidelines located here](#). We ask that visitors to the Salem warehouse observe the same guidelines, to keep the risk of infection to a minimum.*

*Agencies can also shop on our website, [www.oregonsurplus.com](http://www.oregonsurplus.com). Locate the top link in the center column "[Search for surplus property](#)". Agencies can see what is currently available at the Salem warehouse, and is a good alternative to coming to the warehouse in-person.*

### **I am a state employee and I have to work from home. Can I buy a chair from the General Store?**

*You can. It would need to be purchased through normal channels (for your agency only; no public or private sales are allowed at this time). We recommend calling first (503-378-6020) to see if we have items you are looking for in stock. Also, be aware that the warehouse is currently in lock down. Special arrangements will need to be made to gain access.*

### **Does Surplus have any items that could be considered PPE?**

*Not currently. All items that are considered Personal Protection Equipment have been transferred already.*

### **I am a public individual. When will we be able to shop at Surplus property?**

*During this time of the COVID-19 pandemic, we will be closed to the public for the unforeseeable future. This includes the daily General Store, as well as retrieval of items won at auction.*

### **What about the online auctions? Will they continue?**

*Yes. We will continue auctions for small items. As larger items fall out of auction status (vehicles, larger lots of items, etc.), we will follow up with small item auctions while supplies last. We will extend pick-up times if a bidder is unable to retrieve items won at auction.*

### **Why auctions for small items?**

*Auctions for these items are offered as "Shipping only", and does not offer the option of picking the item up in-person. Even if you live close to our location, it is required that these items be shipped. These auctions will have very clear language stating that they are "Shipping only" auctions.*

### **I really need to retrieve items I have won. Are there any exceptions?**

*Someone that urgently needs to gain access to our facility needs to call 503-378-6020. A member of our staff will help you determine if we are able to meet your request or not. We have security measures in place at the Salem facility (locked doors, etc.) that prevent entry into the building. Again, please arrange this with Surplus staff ahead of time.*

**What about payment of items won in an online auction?**

*We strongly encourage a successful bidder pay for their item right away. This can be done by logging into your account on the auction provider's website, and ultimately accessing our payment portal, NIC USA. You can also contact the cashier's office at 503-378-6020 during normal business hours, and they can process your transaction. Please note that payment is due within the timeframe stipulated in the auction details. If payment is not made, this could put the bidder into default with Oregon Surplus property.*

**How can I pick my items up? Can I request an extension?**

*We realize that picking items might not be possible right now. We ask that you put off retrieving your items, until it is more feasible for the bidder and for Surplus staff. Surplus staff may call the successful bidder to arrange for a pick-up, but just know this is not guaranteed. It is ultimately the bidder's responsibility to track this, and keep Surplus staff updated as to your intentions.*

**Do you have a question that was not addressed here? [Click here to send us an email with your question.](#)**