Agency Boards and Commissions Strategic Plan



Cindy Burger, Assistant State CIO for Administrative and Business Services June 10, 2025

IT Investment Planning Guidance



To support alignment between business needs and technology investments, we recommend a simplified approach scaled appropriately for the organization.

AB&Cs typically fall into one of the following categories:

- 1. No Planned IT Investments
- 2. Planned Implementation or Replacement of *One to Two* Business Systems
- 3. Multiple Complex Investments

No Planned IT Investments



• If the agency does not anticipate any IT investments during this strategic planning cycle, simply include a statement in the agency's strategic plan such as:

"At this time, the agency does not anticipate any IT investments during this strategic planning cycle."



Planned Implementation or Replacement of One to Two Business Systems



- If the agency needs to invest in *one to two key systems*, simply include a brief paragraph in the strategic plan that:
 - Identifies the business *area(s) impacted*
 - States the intent to replace or modernize the system(s)
 - Describes the *expected benefits or business outcomes* from the investment (e.g., improved service delivery, operational efficiency)
 - Includes a Rough-Order-Magnitude estimate on cost, duration, and when the work would start
- Keep the language focused on business impacts and outcomes rather than technical specifications.

Multiple Complex Investments (3 to 7 Key Systems or Workflows)



- If the agency has identified *multiple*, significant business needs that may require a larger investment, a more *structured planning* approach is recommended. A simple *workbook* is available through your *ASCIO to guide you* through the planning process:
 - Prioritizing needs
 - Estimating costs and timelines
 - Aligning projects with business goals
 - Establishing success measures for the investments

This approach ensures the strategic plan reflects a *clear*, *actionable investment roadmap* all within a single-page dashboard that is easy for constituents and stakeholders to follow.

Summary



Remember that your *Assistant State CIO* is there to walk you through the IT Strategic Planning process, *be a sounding board, review and revise draft plans*, and provide other *strategic assistance*.

To identify your agency assigned ASCIO use this link:

ASCIO Policy Area Agency List



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