# Strategic Planning Information



Transparency Portal

### Problem Statement

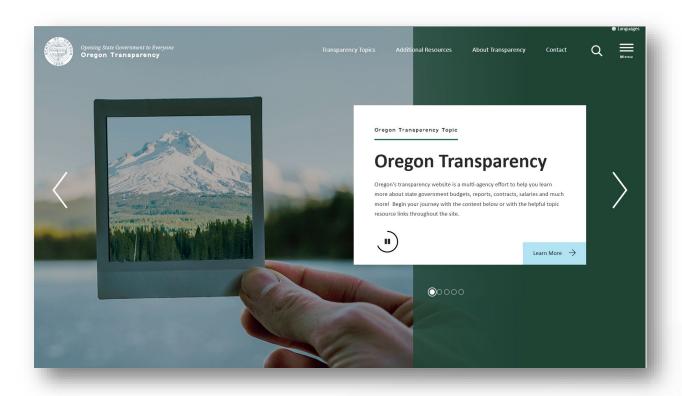


- State websites often have complex structures, with information *spread across multiple pages and sections*, making it difficult for users to find what they need quickly.
- Additionally, *inconsistent use of terminology* and lack of clear labeling or categorization further complicate searches.
- Limited search functionality and outdated or unoptimized content also contribute to the difficulty of locating specific information.
- These issues hinder access to state *strategic planning information*, impacting *equity* and *inclusiveness*.



## Objective



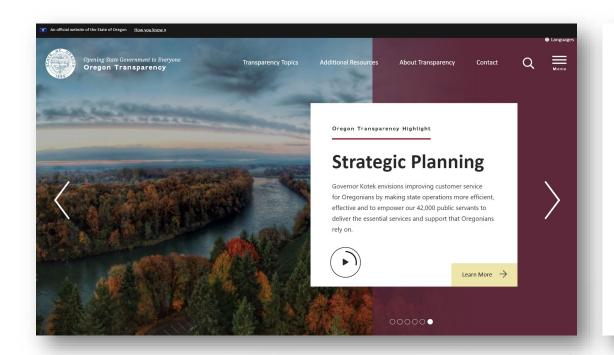


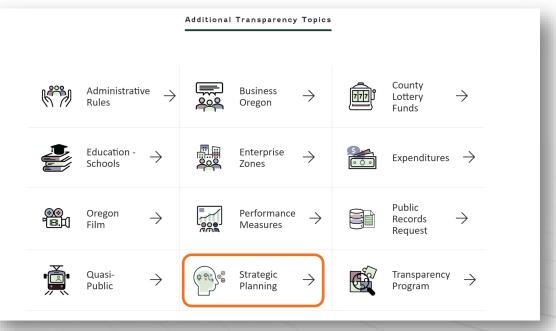
- Leverage the state Transparency Portal to improve access through centralizing links to agency published information.
- Transparency ensures information *stays current* and relevant through open inspection.
- Consistency in navigation and terms improves useability and access.
- Present information in simple, clear language that is easily understood by all audiences, regardless of their background or expertise.

## What is the Transparency Portal?



• The approved HB 2500 in 2009 led to creation of the *Oregon Transparency website* allowing Oregonians to view data and information that is *public record* and *not exempt* from disclosure.



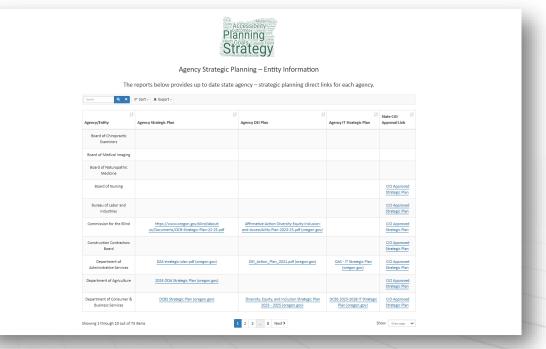


### Site Access



• Oregon Transparency: Strategic Planning: State of Oregon





## Needed Agency Support



#### Publish planning information in a consistent manner

- Ensure related planning materials are *published when* completed, as well as when *updated*.
- Use a *simplified* document *naming convention* to indicate the organization creating the plan, plan descriptor, creation period, and version number.
  - E.g., *Agency-File-Name-Descriptor-Period-v01.xx*, or DAS-Strategic-Plan-2024–v01.pdf

## Communicate planning information to Strategic Initiatives and Enterprise Accountability

 Each time a plan is posted on the agency website forward the public web page hyperlink to the document to the <u>strategic.initiatives@das.oregon.gov</u> email box.



### Statement on Intended Outcomes



- Agencies posting strategic plans on their respective web portals ensures *transparency*, *accountability*, *public trust*, and *engagement* in governmental processes.
- This practice is aimed at *improving governance* and allowing Oregonians to access information about government *goals*, *strategies*, and *performance*.





## Thank you



## Best Practices for posting Strategic Plans Online:



- Accessibility: Ensure the strategic plans are easily accessible from the agency's homepage, which can be achieved by providing clear links or a dedicated section for strategic documents.
- Clarity and Comprehensibility: The documents should be written in clear, jargon-free language that is comprehensible to the public.
- Regular Updates: Strategic plans should be regularly updated and reflect the most current goals and achievements of the agency.
- Supplementary Materials: Agencies can include supplementary materials such as performance reports, progress updates, and data dashboards to provide context and show progress towards strategic goals.
- Interactive Features: Utilizing interactive features, such as searchable documents or interactive dashboards, can enhance user engagement and make it easier for the public to find specific information.



## FAQs for posting Strategic Plans Online:



- Q: Do plans need to be modified to *meet specific requirements* for posting online?
  - It is up to the agency to determine the best way to communicate with Oregonians using the <u>Writing for Easy Reading</u> guidelines.
- Q: Do plans need to be placed on *specific agency web page(s)* or *location(s)*?
  - It is important to ensure people can readily find the information and the agency has the same discretion for placing content as they have today.
- Q: Is there a document *format type requirement*? Adobe PDF?
  - The most common and secure type is Adobe PDF, and Microsoft Office documents are appropriate.
- Q: Do we need to *publish* the *full strategic plan*? Can we post a *subset* of the plan for the public?
  - Content published is left to the agency discretion ensuring relevant information is made available.
- Q: What if our plan contains *Sensitive Information*?
  - The purpose of plans is to communicate intent with both those affected internally and externally and should be considered a public record not containing sensitive information.

