DCBS Overview

Presenter: Andrew Stolfi, Director
Department of Consumer and Business Services
Open house agenda – 10 a.m. to noon

• 10 a.m.: Welcome and introduction – Andrew Stolfi
• 10:10 a.m.: Division of Financial Regulation overview – TK Keen, Alex Cheng, and Tricia Goldsmith
• 10:20 a.m.: Oregon OSHA overview – Renee Stapleton
• 10:30 a.m.: Open discussion
Mission: To protect and serve Oregon’s consumers and workers while supporting a positive business climate
DCBS Revenue Sources – 2021-23 – Legislatively Approved Budget – $1,400.7m

- Federal Revenues, $125.31M, 8.9%
- Federal Insurance Taxes, $144.63M, 10.3%
- Workers' Benefit Fund, Cents per Hour Taxes, $128.4M, 9.2%
- Workers' Comp Insurance Taxes, $144.63M, 10.3%
- Business Licenses and Fees, $152.39M, 10.9%
- Business Licenses and Services, $3.80M, 0.3%
- Fire Marshal Fees, $33M, 2.4%
- Fines, $10M, 0.7%
- Interest Income, $12M, 0.9%
- Other Revenues, $2.58M, 0.2%
- Other Revenues, $2.58M, 0.2%
- General Fund, $12.5M, 0.9%
- Insurance Taxes, $775.6M, 55.4%
Uses of Revenue 2021-23 Legislatively Approved Budget – $685.1m

- Capital Outlay: $1.2M, 0.2%
- Personal Services: $239.4M, 34.8%
- Services & Supplies: $54.2M, 7.6%
- Pass Through Expenditures: $390.3M, 57.4%
DCBS Operational Costs – 2021-23 – Legislatively Approved Budget – $294.3m

- Workers' Compensation Board, $28.2M, 9.6%
- Workers' Compensation Division, $48.8M, 16.6%
- Oregon OSHA, $63.1M, 21.4%
- Division of Financial Regulation, $56.7M, 19.2%
- Shared Services, $53.2M, 18.1%
- Building Codes Division, $44.3M, 15.1%

Total: $294.3m
Why we are here

Provide feedback at any time:
dcbs.engagement@dcbs.oregon.gov
Division of Financial Regulation

Presenters: TK Keen, Administrator; Alex Cheng, Deputy Administrator; and Tricia Goldsmith, Consumer Advocacy and Education Manager
Department of Consumer and Business Services
Division of Financial Regulation Overview

**Mission:** Protecting Oregonians’ access to fair products and services through education, regulation, and consumer assistance.

**Regulated industries**
- Insurance
- Banks, credit unions, trust companies
- Mortgage lenders and servicers
- Investment advisors and registered securities
- Small dollar loans
- Other nondepository money service businesses
Division of Financial Regulation Overview

What we do
• Licensing, chartering, and registration
• Financial examination and supervision
• Insurance form and rate review
• Market conduct and compliance exams
• Enforcement
• Consumer advocacy, education, and outreach
Division of Financial Regulation Overview

Other programs

• Reinsurance
• Drug Price Transparency program
DFR outreach events – 2020 to present

Total events: 246
In person: 110
Virtual: 136
Partnership Sponsorship Program

• New consumer education and engagement program for 2023
• Up to 5 sponsorships awarded to financial empowerment community partners
• Sponsorships are for one year at $25,000 each
• Priority given to organizations that serve underserved communities
2023 budget requests

DFR is seeking 10 new positions for the 2023-25 budget

- 2 consumer advocates
- 2 financial education and outreach coordinators
- 1 outreach manager
- 2 nondepository program licensing examiners
- 1 senior financial analyst
- 2 IT examiners
2023 legislative agenda

Legislative concepts
• Fair auto insurance rating

Placeholders
• Network adequacy
• Health insurance updates
Questions and comments
Oregon OSHA

Renée Stapleton, Acting Administrator
Oregon OSHA
Oregon OSHA Community Engagement Plan

Oregon OSHA is:
- Dedicated to improving workplace safety and health.
- Committed to working with labor, business, and other government agencies to achieve that goal.

Oregon OSHA regulates nearly every workplaces across Oregon; all of its programs impact workers in underserved and underrepresented communities.
Enforcement

- Inspects workplaces for safety and health hazards:
  - Fatalities and accidents
  - Complaints
  - Referrals
  - Scheduled inspections
  - Follow-ups

- Abatement assistance

- Focus:
  - Hiring bilingual staff members
  - Continue training staff members to identify vulnerable workers during inspections to include in interviews
Consultation

- Consultation provides *free* and confidential consults for employers on workplace:
  - Safety
  - Industrial hygiene
  - Ergonomics
  - Process safety management

- Objectives:
  - Reduce occupational injuries and illnesses
  - Help employers develop a comprehensive safety and health management program
Oregon OSHA Community Engagement Plan

Public education

Public education develops and provides:
- Free on-site training
- Virtual training
- Online education and training classes
- Many offerings in Spanish
Oregon OSHA Community Engagement Plan

Resource Center

The Resource Center is a free service providing:

- Safety and health publications
- Training videos and video streaming content
- Lending library to employers and workers
- Many offerings in Spanish; also continues to expand the collection in other languages
Oregon OSHA Community Engagement Plan

Conferences

- The Conferences Section:
  - Co-sponsors with safety and health professional organizations statewide educational conferences
  - Designs most conferences to target employers and safety committee members to improve hazard recognition and control

- Spanish Language Conference – November 8, 2022
  - Inform attendees of employee rights
  - Provide safety and health training
Oregon OSHA Community Engagement Plan

Standards and Technical

- Standards and Technical:
  - Adopts rules/standards
  - Provides consistent technical interpretation of regulations

- Oregon OSHA’s rulemaking processes:
  - Diverse representation of employers and employees
  - Often use listening sessions to hear about worker experiences
  - Public hearings are at varied times of day or evening to allow for more to attend around their schedules
  - Hearings conducted in Spanish
Oregon OSHA Community Engagement Plan

Oregon OSHA is:

• Committed to pursuing our worker protection mission in a manner that actively addresses existing inequities between employers and workers, as well as the cultural and language differences that can often impose barriers to workers in need of protection.

• Community Engagement Coordinator – budget request for 2023-25 biennium
# Oregon OSHA Community Engagement Plan

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<th>Phone (Enforcement)</th>
<th>Phone (Consultation)</th>
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<tr>
<td>Central Administration office</td>
<td>503-378-3272</td>
<td>800-843-8086</td>
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<td>541-686-7913</td>
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<td>503-229-5910</td>
<td>503-229-6193</td>
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<td>Acting Administrator</td>
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Renée Stapleton
Acting Administrator
971-719-6708
renee.m.stapleton@dcbs.oregon.gov
Welcome to the DCBS community engagement open house

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