

Safety Resources



For Providers Who Feel Unsafe, Threatened, or Targeted

Child care providers should never feel unsafe while doing their essential work. If you experience harassment, threats, bias, or immigration enforcement related concerns, the following statewide resources offer confidential support, reporting options, and connection to services. Confidentiality practices vary by organization. In some situations, such as mandatory reporting requirements or when required by law, information may be subject to disclosure. You may want to ask how your information will be used and protected.

These resources are provided for informational purposes only and do not constitute endorsement by DELC. This information is not legal advice. These resources are included because providers have reported safety concerns affecting their programs and the families they serve, and these resources may help providers with addressing such concerns. Information may change and other resources may be available. Please check directly with organizations for the most current details.

When to Use These Resources

These are examples, and you can reach out even if your situation is not listed.

- You receive harassing or threatening calls or messages.
- You or families you serve experience or witness a bias or hate incident.
- You or the families you serve have questions or concerns related to immigration enforcement activity.
- Community members are afraid to call law enforcement due to immigration, cultural, or trust concerns.

For guidance on responding to immigration enforcement at a child care facility, providers should follow applicable DELC guidance and Oregon's statewide immigration enforcement response resources.

Providers are not required to use these resources; they are optional and available to provide information, support, and guidance.

These hotlines and programs offer judgment-free support and can guide you through safe next steps. The list includes both law enforcement and other programs so that you are not required engage with law enforcement unless you choose to.

For statewide immigration information and referrals, see OIRA's Immigration Resources and Information guide

- [Immigrant resources](#) - Trusted community, state and national resources for immigrants, refugees and mixed-status families in Oregon
 - [Español \(Spanish\)](#), [دري \(Dari\)](#), [Kreyòl Ayisyen \(Haitian Creole\)](#), [پښتو \(Pashto\)](#), [Ruáingga zuban \(Rohingya\)](#), [Ruáingga zuban \(Rohingya\) audio](#), [Русский \(Russian\)](#), [Af Soomaali \(Somali\)](#), [Kiswahili \(Swahili\)](#), [Tiếng Việt \(Vietnamese\)](#)
- [Emergency planning](#) - A guide for individuals and families to plan for unexpected events
 - [Español \(Spanish\)](#), [دري \(Dari\)](#), [Kreyòl Ayisyen \(Haitian Creole\)](#), [پښتو \(Pashto\)](#), [Ruáingga zuban \(Rohingya\) audio](#), [Русский \(Russian\)](#), [Af Soomaali \(Somali\)](#), [Kiswahili \(Swahili\)](#), [Tiếng Việt \(Vietnamese\)](#)

Legal services

- [Legal directory](#) - A list of free or low-cost immigration legal assistance
 - [Español \(Spanish\)](#), [دري \(Dari\)](#), [Kreyòl Ayisyen \(Haitian Creole\)](#), [پښتو \(Pashto\)](#), [Ruáingga zuban \(Rohingya\) audio](#), [Русский \(Russian\)](#), [Af Soomaali \(Somali\)](#), [Kiswahili \(Swahili\)](#), [Tiếng Việt \(Vietnamese\)](#)

Local Law Enforcement (Immediate Threats or Safety Concerns)

If there is an immediate emergency or danger, call 911. If a provider is experiencing threats, stalking, or any behavior that puts children or staff at risk, you may choose to contact local law enforcement, based on your judgment and comfort. Examples include:

- Threats of violence
- Repeated harassment at the facility
- Any behavior that endangers children or staff

Oregon Department of Justice: Bias & Hate Reporting

Website: <https://www.doj.state.or.us/oregon-department-of-justice/civil-rights/bias-and-hate/>

Purpose: The DOJ Bias Response Program supports individuals who experience or witness bias incidents or hate crimes in Oregon. The program provides trauma-informed assistance, safety planning, and help navigating next steps.

Hotline: Bias Response Hotline: #844-924-BIAS (2427)

Available every day. Interpreters are offered in more than 240 languages. A confidential, non-emergency hotline to report hate crimes, bias incidents, or any targeting based on protected class (race, color, national origin, sexual orientation, gender identity, religion, disability). **This hotline does not replace calling 911 if you are in immediate danger or a crime is in progress.** The program aims to keep information private. In some situations, such as when someone is in immediate danger, when abuse must be reported, or when required by law, information may need to be shared.

Funding and Other Support Resources

The program can connect providers with victim services, community-based organizations, financial assistance options, and culturally specific resources when available.

Immigrant Enforcement and Community Support Resources

The Office of Immigrant and Refugee Advancement (OIRA) maintains statewide immigration resources, including rapid response, legal services, Know Your Rights information, and other community supports.

OIRA Immigration Resources and Information:

<https://www.oregon.gov/odhs/about/Pages/oira.aspx#newarrivals>

Civil Rights & Anti-Harassment Resources

These agencies can provide information about documentation, filing complaints, and understanding rights related to employment discrimination, if you are an employee. If harassment is related to a protected class (race, color, national origin, sexual orientation, gender identity, religion, disability) in your workplace, providers can contact:

- **Oregon Bureau of Labor & Industries (BOLI) – Civil Rights Division #971-245-3844**
Oregon laws protect you from being discriminated against at work. BOLI protects all workers, regardless of immigration status.
- **Equal Employment Opportunity Commission (EEOC) #800-669-4000**
Individuals can file complaints for discrimination based on race, sex, age, disability, or religion.

Legal Aid of Oregon

Website: <https://lasoregon.org/>

Legal Aid Services of Oregon (LASO) may help with harassment, restraining orders, or workplace rights. Services are generally available to individuals who meet income eligibility requirements. For low-cost or free support, find an office near you: <https://lasoregon.org/igmap/locations/>

Crisis or Advocacy Organizations

If the situation involves domestic violence, sexual assault, or stalking, contact:

- **National Domestic Violence Hotline: #800-799-7233**
Languages: English, Spanish and 200+ through interpretation service. Hours: 24/7.
- **Center for Hope & Safety (CHS): #503-399-7722**
Located in Salem, offers 24-hour advocacy for survivors of domestic violence, sexual assault, stalking and human trafficking.
- **[Sexual Assault Resource Center \(SARC\): #503-640-5311](#)**
Provides advocacy, support groups, and resources.
- **[Oregon Crisis Resources by county](#)**
- **[Crisis Lifeline](#)**: Call 988 or text **OREGON** to **741741** - 24 hours a day / 7 days a week

Community or Professional Support Networks

These groups often have specialists who help providers navigate difficult parent/provider relationships, harassment, or hostile interactions. Consider:

- Provider Resource Organization (PRO) <https://www.oregonpro.org/>
A non-profit organization that exists to provide ongoing training, support and resources to child care providers.
- Child Care Resource and Referral agencies <https://oregonccrr.org/#map>
Support child care program quality improvements through coaching, training, technical assistance, and peer learning networks.
- 211 info <https://www.211info.org/>
In Oregon, call 211 or the toll-free number 866-698-6155. 211info Child Care provides statewide early learning and child care referrals to families in multiple languages offered by email, phone and text messaging. Families looking for child care online can access Find Child Care Oregon (www.findchildcareoregon.org)