

Oregon Department of Early Learning and Care

Emergency Preparedness and Response Plan



Department of Early Learning and Care
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Introduction

In Oregon, over 120,000 young children regularly attend child care, Head Start, preschool, after school care, or other early learning programs outside of their home. Over 7,000 facilities are licensed or regulated by the Department of Early Learning and Care (DELIC) to provide child care and early education services.

This plan outlines roles and responsibilities of the Department of Early Learning and Care and partner organizations in providing support to early education providers and families affected by a disaster.

Between the years 2003 - 2023, Oregon had twenty major disaster declarations, and sixty-five declarations for Fire Management Assistance Grants. Oregon is a state of great geographic diversity and experiences a wide range of hazards from coastal windstorms and flooding to high desert fires and snowstorms. The Department of Early Learning and Care is committed to strengthening partnerships for preparedness and post disaster recovery.

DELIC convened a planning group and included representatives from the public, private and not-for-profit sectors. This included the full range of child care/early learning providers; local, state and tribal governments; local, state and tribal emergency management; state departments of Education, Human Services, Emergency Management and Public Health; Oregon AFSME labor; and urban and rural areas of the state. The diversity and commitment of planning group members immeasurably strengthened this plan.

Purpose

This plan was drafted to formalize the manner in which the Oregon Department of Early Learning and Care addresses the needs of children in early care and education settings in the case of a disaster. This plan addresses children across the full continuum of care and includes, but is not limited to, children in programs authorized under the Child Care Development Block Grant Act of 2014 (CCDBG Act of 2014). The plan addresses the need for safe child care for the period before, during, and after a state of emergency declared by the Governor or a major disaster or emergency (as such terms are defined in section 102 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C 5122)).

This plan is required under the legislation cited above, and will be available to the Department of Human Services, Administration for Children and Families. This document offers guidance regarding child care centers, and family child care homes licensed or regulated by the Department of Early Learning and Care and strives to provide information relevant to all other early learning/child care programs in terms of recommendations and resources.

Scope

This plan applies to all licensed and regulated child care programs and includes but is not limited to receiving child care subsidies under the CCDBG Act of 2014. It will be an annex to the Department of Education Continuity of Operations Plan, which is currently being updated. It will also be connected to the Department of Human Services (DHS) Continuity of Operations Plan as DHS administers the child care subsidy program in Oregon. Finally, this plan will be provided to the Oregon Office of Emergency Management to include city, county, tribal and other plans to provide situational awareness in case of a disaster.

Planning Assumptions

The planning team discussed minimizing the impact of natural or manmade emergencies to child care programs and realized there are several factors that could be true during an emergency. The team developed the following list of assumptions.

Reunification of families following a disaster is a critical issue of concern to child care providers, emergency responders, DELC, families and the state. Families need adequate reunification plans, and these plans must be integrated with the disaster plans of all facilities (child care facilities, schools, after-school programs) where children may be.

Increasing the percentage of families who have even simple reunification plans is a significant challenge. Ensuring integration of these plans with the reunification plans of child care facilities is a large-scale undertaking. Both are necessary for long-term success of this plan.

Child care providers will be driven to reunite with their own families following a disaster. Child Care Providers may find themselves in a situation of having to balance their own health and safety needs and those of their family, alongside the health and safety needs of the children and families they serve. Given this, any expectation that providers will be willing or able to provide care for an indefinite period of time may be unrealistic. However, in the case of a catastrophic Cascadia earthquake, alternative care provided by government entities, or the Red Cross may not be available for two weeks or more. The planning group recognizes the tension between these two realities.

Any plan for how the Department of Early Learning and Care will deal with the continuum of child care during a disaster must tackle the challenges of reunification as a core problem with many complexities.

Multiple entities need to coordinate information to avoid confusion and inaccuracies. Disaster research consistently shows that such communication is the exception rather than the rule. Systems to support such communication will need to be built. There are starkly different challenges for child care providers in rural areas vs. urban areas in Oregon. DELC must develop a plan that accounts for these differences.

Different emergencies require different plans. Low impact disasters require a different approach than high or catastrophic impact disasters. There will be thresholds or “triggers” for what type/level of disaster results in what action by the Department of Early Learning and Care, for example to waive a rule or requirement.

New resources available to child care facilities, state and local emergency management, Department of Human Services/Oregon Health Authority, the Department of Early Learning and Care and other partner organizations to coordinate and implement collaborative aspects of child care emergency preparedness will be non-existent or very limited.

Resources and tools developed in connection with this plan will be useful to the extent that they are user-friendly for the child care community and partners. Providing materials in language that are most appropriate for providers and the families they serve is a key aspect of being user- friendly.

Plans at all levels can only be expected to be helpful to the extent that they are practiced on an ongoing basis. This includes plans at the state, local, child care provider and family levels.

Coordination of Activities and Collaboration with other State Agencies

Existing law, ORS 401, grants the Governor broad authority to protect the public by declaring a State of Emergency for the state or for a portion of the state. These powers enable the Governor to respond to all emergencies,

regardless of cause. The Governor may choose to activate the Governor’s Disaster Cabinet (GDC) and Economic Recovery Council. The Governor’s Disaster Cabinet consists of Directors for all the state agencies. Once activated, the GDC shall provide overall leadership and policy direction to the State Emergency Coordination Center in coordinating emergency response and recovery efforts. The GDC meets as needed. Once activated, the GDC will remain activated till the Governor is satisfied. The state’s immediate response to emergencies will proceed under the coordination of the Oregon Military Department, Oregon Office of Emergency Management.

The Oregon Office of Emergency Management (OEM) - coordinates and maintains a statewide emergency services system for emergency and disaster communications. OEM coordinates and manages state resources in response to natural and technological emergencies and civil unrest involving multijurisdictional cooperation between all levels of government and the private sector. OEM supports 18 Emergency Support Functions and more than 50 county, city and tribal local emergency management office around the state.

RAPTOR – The State of Oregon initiated Real-time Assessment and Planning Tool for Oregon (RAPTOR) in 2010 to share information on a common operating picture as part of the US Department of Homeland Security’s Virtual USA Northwest Pilot Program. RAPTOR enables users access to live data in combination with traditional map layers to create a comprehensive picture anywhere, anytime. As a Web mapping application, users can display data from various resources into a single map. RAPTOR supports the state’s Emergency Operations Plans by sharing information before, during and after an event. DELC has access to and can contribute to the RAPTOR system. At any moment in time, the division has the ability to map and identify facilities affected by events and set into motion appropriate response assistance.

Oregon Emergency Response System (OERS) – the purpose of OERS is to coordinate and manage state resource in response to emergencies between all levels of government and the private sector. The Oregon Department of Education representative is John Starr: john.starr@ode.state.or.us, (503-934-2571) and Alex Haislip: alex.haislip@ode.state.or.us, (503.934-0614).

The Oregon Healthy Authority’s (OHA) - mission is to ensure all people and communities can achieve optimum physical, mental, and social well-being through partnerships, prevention, and access to quality, affordable health care. OHA collaborates with partners and stakeholders across diverse communities. OHA will inform DELC of health-related risks, and preventive behaviors that will be necessary to promote positive health outcomes. OHA can provide guidance to DELC in several areas: temporary licensing rules, Health and Safety Guidelines, and in regular virtual presentations to the early learning workforce.

Child Care Licensing Division (CCLD)- of the Department of Early Learning and Care- licenses, and monitors child care programs for compliance with the State of Oregon licensing rules. The Child Care Licensing Division works with multiple partners (Fire and Health Departments, etc.) in the writing of licensing rules. During a regional or statewide emergency, the Department of Early Learning and Care’s Child Care Licensing Division is able to draft and implement temporary licensing rules, and exceptions as needed to fit the need of the early learning workforce and the families of the children in their care. The Department of Early Learning and Care is able to receive and administer federal and/or state funds and relevant supplies to affected areas/programs in the state. The Department of Early Learning and Care, Child Care Licensing Division is able to adapt regulation practices and procedures to continue providing licensing, monitoring, and technical assistance to programs in order to maintain a safe child care workforce. CCLD maintains data on licensed child care programs, and coordinates this data with Oregon’s Child Care Resource and Referrals, and 211. This coordination allows for monitoring of child care supply and aides in identifying community child care needs during an emergency.

Coordination of Activities and Collaboration with Local Resource and Referral Organizations, the State Resource and Referral Systems, and the State Early Learning Council:

The Oregon Early Learning Council (ELC) is the advisory body for early learning in Oregon. Members are appointed by the Governor. The ELC is charged with coordinating a unified and aligned system of early learning throughout Oregon to ensure that all children, no matter what their background or their community, enter school ready to learn, and that all families are healthy, stable and attached.

Child Care Resource and Referral (CCR&R) Agencies- The Department of Early Learning and Care funds 15 child care resource and referral agencies to provide leadership and support to early learning professionals in all of Oregon's 36 counties. The CCR&Rs meet early learning professionals at all starting points of their career and helps to achieve their professional development requirements and goals. The CCR&R's are instrumental in ongoing technical assistance and communication in all activities that the Department of Early Learning and Care offers to early learning programs and professionals during any type of emergency. A list of the Child Care Resource and Referral programs in Oregon can be found in the end of this plan.

Central Coordination of Child Care Resource and Referral- located at Western Oregon University, provides leadership and technical assistance for the 15 CCR&R programs that serve early learning programs and professionals in all of Oregon's 36 counties. The Central Coordination promotes strategic communication, collaboration, and data collection, monitoring and integrity for the CCR&Rs and the DELC. Central Coordination also helps DELC to coordinate communication among multiple early learning partners.

Oregon Early Learning Hubs - are located in 16 regions across Oregon. Hubs excel in connecting with cross sector partners to support and create local systems that are aligned, coordinated and family centered. CCR&Rs and Hubs collaborate frequently to align systems for families and the early learning workforce. A list of Oregon's Early Learning Hubs are located in this plan.

211info - connects people with health and social service organizations. When parents call for child care, 211info is also able to provide information on a multitude array so services for families in need or crisis. Programs that offer child care subsidy payments, housing and shelter, food, health, and a variety of emergency management services. 211info shares public safety resources for fires, health outbreaks, water issues, etc. 211info is accessible through multiple means, such as phone, website, email, and text.

2 Week Ready Campaign- In the fall of 2019, The Department of Early Learning and Care contracted with Willamette ESD and Oregon Ask, to engage the child care community in conversations, webinars and training to be "2 weeks Ready" for emergencies. In July 2021, DELC received a final brief designed to inform the agency what systems and supports child care and after school programs need for emergency situations. Oregon ASK hosted 15 virtual focus groups with staff working in early learning and after school programs. 179 early learning educators have participated in these conversations, informing the campaign of their readiness, and barriers to readiness. Some of the 2-week ready campaign activities have included:

- Convening an emergency preparedness workgroup,
- Invite child care and out of school time programs to participate in emergency preparedness community conversations.
- Identify resources that would help programs become more prepared in case of a natural or manmade disaster.
- Develop printable resources such as, emergency preparedness assessments for child care programs, Emergency preparedness sample forms and checklists, Emergency manual for child care programs, etc.
- Promote awareness for child care programs to become "2 weeks ready".

One goal for this work is to understand the intimate state of preparedness in early learning programs/individual's

mindset, barriers, and approach to the planning that's necessary for emergencies. This will support implementation of the statewide Early Learning Emergency Preparedness and Response Plan.

Emergency Preparedness Drills and Training in Child Care Programs

Child care programs must have a written plan for emergency preparedness that addresses evacuation, relocation, shelter-in-place and lockdown procedures for their facility. Program emergency plans must identify roles and responsibilities for procedures that outline how all children will be safe and addressing the needs of children with disabilities or other specific needs. The plan must include procedures for responding to medical emergencies and other incidents that program staff and volunteers will follow, unless otherwise instructed by emergency personnel. The program must have a plan for communicating with families and reuniting children with their families. The plan must identify a licensed physician, hospital, or clinic to be used for emergency medical care.

Drills- Child care programs must practice evacuation drills monthly and one other aspect of the facility's emergency plan every other month. Programs are required to document the drill information after each drill is practiced. This includes drill type, date, time of day, name of the person supervising the drill, number of children and staff in attendance, including volunteers, and length of time taken for all individuals to complete the drill.

Training- While practicing drills monthly is a good source of practical experience, all staff in child care programs also need to complete a training on the Introduction to Child Care Health and Safety prior to having unsupervised access to children in the program. This training includes content on types of emergencies, and information on evacuating, relocating, sheltering in place, and communicating and reuniting children and families and planning for continuing to operate during and after an emergency. This training guides individuals to think about what specific groups of children they have in their program and materials or equipment that might be needed in an emergency. This includes infants and toddlers, and children with chronic medical conditions, or disabilities.

Guidelines for Continuation of Child Care Subsidies and Services

The Employment Related Day Care program conducts eligibility determination and issues payment for child care subsidies. The Continuation of Operations Plan for the agency (DHS CoOP) outlines procedures for child care eligibility to immediately prioritize families with an emergent need and may automatically extend certification periods for the duration of the disruption. The Department of Human Services has processes in place to approve and issue payments manually until systems are back online. During a state or emergency declared by the Governor, ODHS works with DELC to align rules, policies, procedures, and temporary exceptions in child care settings and subsidy payments as appropriate for license exempt providers and the families they serve. During an emergency ODHS works with DELC to also align resources, communication strategies for license exempt providers.

Emergency Child Care Facilities (ECCF)— The Department of Early Learning and Care Child Care Licensing Division will assess the type of emergency and provide appropriate responses whether regional or statewide. DELC will work to regulate and create emergency child care options for families to turn to during an emergency. DELC will make creative decisions to allow and provide safe options and settings for Oregon's most vulnerable children during emergencies. Emergency child care facilities may be licensed or unlicensed in the areas where DELC data shows a community need. DELC has the ability to restructure rules, policies, and expectations of programs to provide safe options for children that might not have ordinarily received child care services. DELC and the child care resource and referral agencies are able to track and record child care options for 211info to provide referral for parents seeking child care. DELC will track programs through reliable data systems while adjusting as needed for data integrity. This will be used to inform the Governor's office, and partner agencies of the supply, type, location, etc. of the child care options.

Licensing, Regulating, and Monitoring Child Care Programs: The plan is based on the assumption that licensing

staff would be able to resume licensing and monitoring within two weeks depending on the location and severity of the emergency event. CCLD staff are agile and have exceptional abilities to use new tools, adapt workflow processes, modify tracking processes, coordinate responses and messaging to provide sound structure for programs caring for very young children during extraordinary events.

During typical monitoring and licensing visits, CCLD staff monitor that child care programs are following rules that pertain to emergency preparedness in each program. In addition, fire drill logs and “other” type of drills are tracked and are part of the licensing visits. Licensing specialists observe a fire drill at each licensed family child care program at least once a year.

Background checks – the plan is designed to have at least 50% of operations up within one week of an incident and at least 80% within two weeks. This is the maximum acceptable length of time that can elapse before the lack of this business function severely affects the public. Key processes and key dependencies are outlined in the COOP. In the case of catastrophic event, such as a Cascadia earthquake, timelines for restoration will depend on resumption of power, water and sewer, health care, cell service and other key systems.

Emergency Background Checks (EBC): The Agency will seek a waiver from CCDF to establish an Emergency Background Check process, during a state of emergency if needed. This will allow new individuals working in non-licensed child care to get to work quickly to address a short term need during an emergency. The EBC process would have the ability to raise any major flags for applicants unfit to provide child care in order to not comprise the health, safety and wellbeing of children. This EBC process will only be valid during a state of emergency.

Temporary changes to child care rules- may become necessary due to any statewide emergency. Temporary changes to child care rules follow guidance from the Governor’s office, and Local/State Agencies. The DELC will inform staff, partners and the early learning workforce of these changes. The DELC will post to their website all changes in an organized manner. The Division will conduct webinars as needed. Webinars may be provided by type of care, language, etc. The webinars may be recorded so individuals can view them on the Agency’s Facebook page. In addition to the temporary changes, the Agency will make available guidance documents, updated and ongoing FAQ’s, materials and information sent to programs by mail. The DELC will make the new rules, guidance etc. available in English, Spanish, Russian, Vietnamese and Chinese.

Provisions of resources- The Department of Early Learning and Care will seek resources and/or funds as needed to support the early learning workforce depending on the type of emergency and the needs in the state. Resources could consist of food, health supplies, or grants. The DELC will work with local and state partners to assist in delivery and administration of the supplies as needed.

Complaints– The recovery time objective for resuming the critical business function of accepting and assessing child care health and safety complaints is dependent on the severity of the emergency disruption. Generally, initial actions on complaints will take place within three days of receiving the complaint.

Rule exception requests– The recovery time objective for receiving and responding to rule exception request is one month. During a State of Emergency an emergency waiver may be granted for programs/individuals depending on the type of emergency, and the locations. Facilities must be located in affected areas and unable to continue to provide services while maintaining compliance with child care facility rules.

Licensed and Regulated Child Care Programs: As part of child care setting rules, programs are required to have written plans for evacuating and removing children to safe locations in emergencies. The plans also includes continuity of child care operations, reunification with families, continuity of operations and accommodations for infants and toddlers and children with special needs and children with chronic medical conditions. Programs are required to practice drills during operations of child care to stay prepared for emergencies.

Head Start Programs: Head Start programs in Oregon promote the school readiness of infants, toddlers and preschool-aged children from low-income families. Head Start programs have a strong family engagement model and can also serve as a trusted source for communication and resources during emergencies.

Provision of Emergency and Temporary Child Care During A Disaster

During a declared State of Emergency, the Governor has authority to suspend the provisions of the Department of Early Learning and Care's Child Care Licensing Division rules. When the governor has signed a proclamation of a State of Emergency suspending the rules, facilities within the geographical area of the declared emergency may continue to provide child care services as directed by the proclamation. The Department of Early Learning and Care will facilitate requests and approvals for emergency child care facilities, through compliance with temporary rules, and exceptions to rules, for registered and/or certified child care facilities and/or non-licensed programs.

Licensing Specialist will be able to provide inspections, monitoring, and TA to programs as needed. The Agency will adapt to new workflow plans and guidance for staff to adapt a new process for licensing. Tools may be virtual. Investigative Specialists will continue to conduct complaint visits and contact programs as needed and as able. A variety of tools and methods will be used to assure that emergency child care options are operating within the licensing rules.

Among the activities during a state or emergency is to be aware of child care programs that are providing emergency child care for essential workers and first responders. DELC is able to facilitate all required information within our data systems and is able to provide this information to 211info so that parents can find child care options in the geographical location needed for the age of their child/children. We are also able to report this information to the Governor's office in case there is a need for additional executive orders, or guidance.

During an emergency, DELC has the ability to collaborate with the Child Care Resource and Referral Central Coordination at Western Oregon University, to track the supply of child care via a dynamic dashboard. This dashboard may be useful to determine:

- The demand for and availability of ECC, statewide and by county.
- The demand for and availability of ECC by age group.
- The overall impact and role of Emergency Child Care.
- Identify next steps as Oregon begins to reopen.
- Prioritized Listing of Critical Procedures and Functions
- Ensure access to child care for families and essential workers.
- Ensure business continuity internally and externally
- Ensure the health and safety of providers and children in care
- Issue subsidy payments promptly to providers caring for families receiving subsidies
- Maintain recipient/provider confidence
- Provide support to licensing personnel and the field staff across the state

AREAS OF CONCERN

In planning, preparation and response, multiple entities need to coordinate information that leads with equity and immediate response to those furthest from opportunity, to be effective. Disaster research consistently shows that

such communication is the exception rather than the rule. Systems to support such communication will need to be built. Differences among rural and urban communities will be especially important to account for when developing an effective communication strategy.

- A five-year old with short legs functions differently than a thirty-year old with long legs who functions differently than an eighty-year old with arthritic knees. How the specific individuals in any child care facility, children and adults, function must be considered in developing actionable plans. Accounting for the vast differences in functioning – mental, physical, emotional - across state, local, provider and family disaster planning is extremely difficult. The “whole community” approach is meant to address this difficulty. However, the actual work of large-scale collaboration across extremely diverse systems in order to ensure that the needs of all people are planned for requires long term commitment and significant resources to succeed.

Because of the threat of a Cascadia subduction zone earthquake in the region, the current standard of preparedness in Oregon (adopted by the Oregon Office of Emergency Management) is two weeks. This standard of preparedness is much higher than the traditional 72-hour goal. Fears and questions around impacts of this catastrophic earthquake can make it more difficult to get people to focus on and prepare for much more frequent disasters such as fire, floods, windstorms, etc. However, ignoring the biggest hazard threat to the region is neither possible nor wise.

Key partners in these efforts will be the Governor’s Office, early learning/child care system, the Department of Human Services, Oregon Health Authority, and state and local emergency management. All of these systems have very limited resources to cover the work that falls within their responsibility. Without dedicated funds targeted at mitigation, preparation, response and recovery, time- intensive, collaborative approaches will be especially difficult to implement.

- Training in key areas and exercising plans will be critical to the success of these efforts. Designing events to bring together partners from key systems will result in increased effectiveness of training and exercises. Collaborative events are, however, more challenging to implement.
- Not all key partners have an internal emergency team, or an assigned individual or group designated to coordinate emergency preparedness across organizations. Without a structure that allows such coordination, implementation across agencies is severely hampered.
- Turn-over in leadership within any of the key partner organizations can significantly slow down progress and planning before, during, and after a disaster. Trust and relationships develop over time, and collaboration is much more efficient when turn-over is minimal.

In an emergency, cognitive function is dramatically impacted. People who have not practiced their responses are unlikely to remember what they planned to do. If a person doesn’t already know an evacuation route from actually following it, they may not be able remember where it is, or where the plan is that details it, during a disaster. This is a critical area of concern since unwise reactions in an emergency can cause injuries or loss of life.

Coordination of Post-Disaster Recovery of Child Care Services

CCLD regulates and supports a variety of child care programs. The following items can be found as part of the Oregon Department of Early Learning and Care and the Oregon Department of Human Services, Continuity of Operations Plans (CoOP).

- A strategy to work with emergency management officials, licensing agencies, and public health officials to conduct timely assessments of the damage to and status of child care providers within the impacted area.

- Strategies for engagement and training of child care providers to ensure business continuity should a disaster occur, including adequate insurance coverage and protection of records and assets.
- Strategies for providing information and resources to child care providers about financial assistance that is available for the rebuilding process if they need to rebuild.
- A strategy for engaging business associations, community development, financial institutions, and other organizations that can potentially provide financial assistance or microloans to help child care providers re-establish services.
- Preparedness planning with FEMA regional officials to clarify child care services that are eligible for reimbursement under the Public Assistance grant program.
- Strategies for providing information and resources to child care providers about financial assistance that is available for the rebuilding process if they need to rebuild.

Communication and Distribution

The communication and distribution list has been compiled to:

1. Assist all members of the planning group to access individuals and organizations relevant to child care emergency planning, preparation and response and,
2. Ensure that all key local, state, federal and tribal emergency management and child care-related organizations are included in widely distributed materials/updates related to the implementation of this plan.

APPENDIXES:

- Oregon Communication and Distribution List
- CCR&R and Partner Directory
- Oregon Hub Directory
- DELC Leadership Contact Information
- CCLD Field Office and Staff Lists Information
- Emergency preparation and response planning group roster
- Oregon Department of Emergency Management List
- Oregon Local and Tribal Emergency Managers

Oregon Communication and Distribution List

Agency	Contact information
Child Care Licensing Division	cclد.customerservice@delc.oregon.gov 1-800-556-6616
DELC's Emergency Preparedness Resources for Families and Child Care	https://www.oregon.gov/delc/providers/pages/emergency-preparedness.aspx
Governor's Office Staff	https://www.oregon.gov/gov/Pages/staff.aspx
ODHS Office of Resilience and Emergency Management	em.odhs@odhsoha.oregon.gov 503-373-2366
Administration for Children and Families Office of Child Care Region X	Jody Becker- Regional administrator Jody.becker@acf.hhs.gov
Administration for Children and Families Region X Child Care Licensing Division	Paul Notski- Regional Program Manager Paul.Noski@acf.hhs.gov
Administration for Children and Families Region X Office of Family Assistance	Karen Beckerman- Acting Regional Program Manager Karen.beckerman@acf.hhs.gov
Region X FEMA Leadership	Willie Nunn FEMA-R10-Inro@fema.dhs.gov
ERDC Direct Pay Unit (DPU)	Dpu.childcarebilling@delc.oregon.gov 503-378-5953
Oregon Department of Human Services Foster Parent Disaster Planning	Call 211 or 1-866-698-6155 Foster@211info.org
Disability Emergency Management Advisory Committee	LeAnn Ivers, Co-Chair leann.e.ivers@odhsoha.oregon.gov
Child Care Union AFSCME	Aimee Olin Aolin@oregonafscme.org
SEIU Child Care Union	Ricardo Varela Varelar@seiu505.org
Oregon Office of Emergency Management	Local and Tribal emergency managers: https://www.oregon.gov/oem/Documents/locals_list.pdf Andrew Phelps, Director 503-378-3933 andrew.phelps@state.or.us
Oregon Emergency Response System (OERS)	Oregon Department of Emergency Management Co-Chair Alaina Mayfield Alaina.mayfield@oem.oregon.gov

Child Care Resource & Referral			
CCR&R Region	Counties Served	Phone Number	Website and Email
Statewide	Central Coordination of Child Care Resource and Referral	1-800-342-6712 503-838-8096	www.Oregonccrr.org Email: CCRR@wou.edu Phone: 800-342-6712
Statewide	211info	1-866-698-6155	www.211info.org Email: help@211info.org
Blue Mountain	Morrow, Umatilla, Union	1-800-559-5878	www.umchs.org Email: ccrr@umchs.org
Eastern	Baker, Malheur, Wallowa	Baker: 458-214-0497 Malheur: 541-709-5930 Wallowa: 541-203-0339	https://www.malesd.org/ Email: EOCCR_Baker@malesd.org Email: EOCCR_malheur@malesd.org Email: EOCCR_Wallowa@malesd.org
Grant/Harney	Grant, Harney	541-573-6461	http://www.harneyesd.k12.or.us/ Email: schnitkd@harneyesd.K12.or.us
Clackamas	Clackamas	503-675-4100	www.clackesd.org Email: ccrr@clackesd.K12.or.us
North Coast	Clatsop, Tillamook, and Columbia	503-614-3162	https://www.nwresd.org/departments/instructional-services/child-care-resource-referral-ccr-r Email: NWRegionalCCRR@nwresd.k12.or.us
South Coast	Coos and Curry	541-290-4270	www.socc.edu/programs-classes/care-connections/ Email: qualitychildcare@socc.edu
Central	Deschutes, Crook, and Jefferson	541-548-2380	www.neighborimpact.org/ccr.html Email: ccr@neighborimpact.org
South Central	Douglas, Klamath, Lake	541-440-7705	www.Douglasesd.K12.or.us Email: michelle.bassett@douglasesd.K12.or.us
The Gorge	Gilliam, Hood River, Sherman, and Wasco, Wheeler	1-800-755-1143	www.cgcc.edu/ccp Email: ccp@cgcc.edu
Southern	Jackson and Josephine	541-776-8590 ext.1126	www.ccrnso.org Email: ccrn@soesd.k12.or.us
Lane	Lane	1-800-222-3290	www.lanecc.edu/qcc Email: qualitycareconnections@lanecc.edu
Linn, Benton, Lincoln	Linn, Benton, Lincoln	1-800-845-1363	www.linnbenton.edu/familyconnectionsconnect@linnbenton.edu
Marion, Polk & Yamhill	Marion, Polk, and Yamhill	1-800-289-5533	https://mwvcaa.org/programs/child-care-resource-and-referral/ Email: ccrrweb@mwvcaa.org
Multnomah	Multnomah	1-866-227-5529 503-491-6205	www.ccr-mc.org Email: CCR&info@mhcc.edu
Washington	Washington	1-800-624-9516 971-223-6100	www.caowash.org Email: ccrr@caowash.org

Early Learning Hubs		
Early Learning Hub	County/Counties served	Contact
Blue Mountain Early Learning Hub	Umatilla, Morrow and Union counties	Erin Bartsch: 541-966-3197 Erin.Bartsch@imesd.k12.or.us
Clackamas Early Learning Hub	Clackamas County	Dani Stamm Thomas: 971-288-8264 DStammThomas@clackamas.us
Early Learning Hub of Central Oregon	Deschutes, Jefferson and Crook counties	Brenda Comini: 541-693-5784 brenda.comini@hdesd.org
Early Learning Hub of Linn, Benton & Lincoln Counties	Linn, Benton and Lincoln counties	Kristi Collins 541-917-4908 Kristi.collins@linnbenton.edu
Early Learning Multnomah	Multnomah County	Frances Sallah: 503-226-9324 Frances@unittedway-pdx.org
Early Learning Washington County	Washington County	Evan Weaver Evan_weaver@co.washington.or.us
Eastern Oregon Early Learning Hub	Malheur, Baker and Wallowa counties	Kelly Poe 208-230-0648 kelly.poe@malesd.k12.or.us
Four Rivers Early Learning Hub	Hood River, Wasco, Sherman, Gilliam and Wheeler counties	Shira Skybinskyy 541-993-2396 sskybinskyy@cgesd.k12.or.us
Frontier Early Learning Hub	Grant and Harney counties	Donna Schnitker schnitkd@hearneyesd.k12.or.us
Early Learning Hub of Lane County	Lane County	Michelle Sheng-Palmisano 541-357-5716 msheng@unitedwaylane.org
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Emergency Preparedness & Response Workgroup 2017-18 Workgroup Roster



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Hood River County Emergency Management

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hoodrivercounty.gov/index.asp?SEC=D5AFD824-985C-4BD3-A07E-1C14D8A186FB

Charles Young, Emergency Program Manager

Office 541-386-1213 | cyoung@HoodRiverCounty.gov

Sheriff Matt English, Director

Office 541-387-7048 | menglish@hoodriversheriff.com

JACKSON

Jackson County Emergency Management

10 S Oakdale Ave Room 214, Medford 97501

jacksoncountyor.org/emergency

Holly Powers, Emergency Manager

Office 541-774-6790 | Fax 541-774-6705 | powersHD@jacksoncounty.org

Delaney Payne, Assistant Emergency Manager

Office 541-774-2801 | payneda@jacksoncountyor.gov

CITY OF ASHLAND

Ashland Fire and Rescue

455 Siskiyou Blvd., Ashland 97520

Kelly Burns, Emergency Management Coordinator

Office 541-552-2299 | kelly.burns@ashland.or.us

CITY OF MEDFORD

Medford Fire-Rescue Emergency Management

200 S Ivy St Ste 180, Medford 97501

medfordoregon.gov/Government/Departments/Fire/Emergency-Management/Be-Prepared

Aaron Ott, Emergency Manager

Office 541-774-2322 | aaron.ott@cityofmedford.org

JEFFERSON

Jefferson County Emergency Services

Jefferson County Sheriff's Office

675 NW Cherry Ln, Madras 97741

Office 541-475-6520 | Fax 541-475-3847

jeffco.net/ps/page/emergency-management

Brian Skidgel, Emergency Management Coordinator

Office 541-475-6520 x4314 | bskidgeldeputy@jcso.jeffersoncountyor.gov

Sheriff Jason Pollock, Director

Office 541-325-5001 x4310 | jpollock@jcso.law

JOSEPHINE

Josephine County Emergency Management
500 NW 6th Dept. 6, Grants Pass 97526
www.josephinecounty.gov
www.rvem.org

Michael Sellers Emergency Management Director

Office 541-474-5300 | Fax 541-474-5302 | msellers@josephinecounty.gov

Jason Allemand, Emergency Manager

Office 541-474-5308 | jallemand@josephinecounty.gov

KLAMATH

Klamath County Emergency Management
Mailing 305 Main St, Klamath Falls 97601
Physical 2543 Shasta Way, Klamath Falls 97601
klamathcounty.org/300/Emergency-Management---Sheriffs-Office

Ian Thigpen, Emergency Manager

Office 541-851-3710 x3143 | ithigpen@klamathcounty.org

LAKE

Lake County Emergency Services
513 Center St, Lakeview 97630
lakecountyor.org/government/sheriff.php

Daniel J. Tague, Coordinator

Office 541-947-6027 x1204 | ditague@co.lake.or.us

Sheriff Mike Taylor, Director

Office 541-947-6027 | Fax 541-947-6029 | mtaylor@co.lake.or.us

LANE

Lane County Office of Emergency Management
3040 N Delta Hwy, Eugene 97408
lanecounty.org/government/county_departments/lane_county_emergency_management
lanecounty.org/prepare
facebook.com/LaneCountyGovernment/
twitter.com/LaneCountyGov
vimeo.com/lanecountygov

Tiffany Brown Emergency Manager

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For questions, all other contact please use:

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CITY OF COBURG

PO Box 8316 | 91136 N Willamette St, Coburg 97408
coburgoregon.org/community/page/emergency-preparedness

Burke Hansen

burke.hansen@ci.coburg.or.us

CITY OF EUGENE

100 W 10th Ave. Suite. 400, Eugene 97401

eugene-or.gov/255/Emergency-Management

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Andrew Roberts, Emergency Management Analyst

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Catherine Zunno, Emergency Management Senior Program Coordinator

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Chris Burman, Emergency Management Analyst

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CITY OF SPRINGFIELD

225 5th St, Springfield 97477

springfield-or.gov/city/development-public-works/emergency-management/

Kenneth Vogeney, Emergency Manager

Office 541-736-1026 | kvogeney@springfield-or.gov

LINCOLN

Lincoln County Emergency Management

225 West Olive St, Newport 97365 | co.lincoln.or.us/emergencymanagement

Sheriff Curtis Landers, Director

Office 541-265-0651 | Fax 541-265-4926 | clanders@co.lincoln.or.us

Samantha Buckley, Emergency Manager

Public Health Emergency Preparedness Coordinator

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Adam Shanks, Administrative Lieutenant/Emergency Management Program Coordinator

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CITY OF LINCOLN CITY

lincolncity.org/emergencypreparedness

Cassidy Boyle, Emergency Preparedness Coordinator

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CITY OF NEWPORT

245 NW 10th St, Newport 97365 | newportoregon.gov/emergency/

Del Lockwood, Emergency Manager

Office 541-265-5332 | Fax 541-265-9463 | d.lockwood@newportoregon.gov

LINN

Linn County Emergency Management

Linn County Sheriff's Office

1115 Jackson St SE, Albany 97322

linnsheiff.org/community-resources/emergency-preparedness/

Ric Lentz, Emergency Manager

Office 541-812-2274 x4693 | Fax 541-967-8169 | rlentz@linnsheiff.org

Emerson Marsh, EM Recovery Coordinator
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Sheriff Michelle Duncan
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CITY OF ALBANY

611 Lyon St. SE, Albany 97321
cityofalbany.net/em
facebook.com/cityofalbany
twitter.com/cityofalbany
youtube.com/user/cityofalbany

Chuck Perino, Emergency Manager
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MALHEUR

Malheur County Emergency Management
151 B St W, Vale 97918
Dispatch 541-473-5125 | Fax 541-473-5504
malheurco.org/emergency-management/
facebook.com/malheurco.org/

Lt. Rich Harriman, Emergency Manager
Office 541-473-5120 | rharriman@malheurco.org

Sheriff Travis Johnson, Director
Office 541-473-5126 | tjohnson@malheurco.org

MARION

Marion County Emergency Management
5155 Silverton Rd NE, Salem 97305
co.marion.or.us/PW/EmergencyManagement
facebook.com/MCEmergency
twitter.com/MarionCountyEM

Greg Walsh, Emergency Management Director
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Krista Carter, Program Coordinator 2
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Mike Hintz, Emergency Preparedness Coordinator
Office 503-365-3136 | Cell 503-798-6847 | MHintz@co.marion.or.us

CITY OF SALEM

Salem Emergency Management
370 Trade St SE, Salem 97301 | cityofsalem.net/emergencies

Joe Hutchinson, Emergency Manager
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MORROW

Morrow County Emergency Management
110 N Court St | PO Box 788, Heppner 97836
Office 541-676-5605

co.morrow.or.us/emergency

Steve Freeland, Emergency Manager

Office 541-676-5605 | sfreeland@co.morrow.or.us

Undersheriff Brian Snyder

Office 541-676-5317 | bsnyder@co.morrow.or.us

MULTNOMAH

Multnomah County Emergency Management
501 SE Hawthorne Blvd Ste 400, Portland 97214
multco.us/em

Chris Voss, Director

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Richard Higgins, Operations Division Chief

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CITY OF GRESHAM

Gresham Emergency Management
1333 NW Eastman Pkwy, Gresham 97030
greshamoregon.gov/Emergency-Management/

Kelle Landavazo, Emergency Manager

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CITY OF PORTLAND

Portland Bureau of Emergency Management
9911 SE Bush St, Portland 97266
503-823-4375 | Fax 503-823-3903
portlandoregon.gov/pbem/

Shad Ahmed, Director

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Rachit Nerwal, Business Continuity Planner

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METRO (regional government for Portland)

Metro Emergency Management
600 NE Grand Ave, Portland 97232-2736

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Kaylie Guderian, Exercise and Response Planner
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Jim Quinn, Resilience Planner
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PORT OF PORTLAND

Portland International Airport
7200 NE Airport Way, Portland 97218
portofportland.com/PublicSafety

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Jennifer Stacey, Emergency Management Specialist
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Jason Hetherington, Emergency Management Specialist
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REGIONAL DISASTER PREPAREDNESS ORGANIZATION (RDPO)

Clackamas, Columbia, Multnomah, Washington and Clark counties

Mark Ferdig, RDPO Director
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TRIMET

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POLK

Polk County Emergency Management
820 SW Ash St, Dallas 97338
co.polk.or.us/em

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Greg Hansen (County Administrator), Director
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SHERMAN

Sherman County Emergency Services
PO Box 139, Moro 97039
co.sherman.or.us/departments/emergency-services/

Dana Pursley-Haner, Director
Office 541-565-3100 | Fax 541-565-3024 | shermanems@shermancounty.net

TILLAMOOK

Tillamook County Emergency Management
201 Laurel Ave, Tillamook 97141
co.tillamook.or.us/emergency-management

Randy Thorpe, Emergency Manager
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CITY OF MANZANITA

1090 Oak St | PO Box 129, Manzanita 97130

ci.manzanita.or.us/public-works

Dan Weitzel, Public Works Director/Emergency Manager

Office 503-368-5347 | dweitzel@ci.manzanita.or.us

CITY OF TILLAMOOK

Nathan George, City Manager, Emergency Manager

503-842-2472 | ngeorge@tillamookor.gov

UMATILLA

Umatilla County Emergency Management

4700 NW Pioneer Pl, Pendleton 97801

Office 541-966-3600 | Fax 541-278-5496

co.umatilla.or.us/Sheriff/EmergencyManagement/

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Jodi Florence, PIO, Administrative Assistant

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UNION

Union County Emergency Management

1106 K Ave, La Grande 97850

union-county.org/emergency-services/

em@union-county.org

Nick Vora, Emergency Manager

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Annette Powers, Senior Department Specialist

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WALLOWA

Wallowa County Dept. Of Emergency Services

101 S. River #303, Enterprise 97828 | Fax 541-426-0582

co.wallowa.or.us/public-safety/emergency-services/

Paul Karvoski, Emergency Program Manager

Office 541-426-4543 x 1165 | wcdes@co.wallowa.or.us

Susan Roberts (Chair/Commissioner), Director

Office 541-426-7733 | sroberts@co.wallowa.or.us

WASCO

Wasco County Emergency Management

511 Washington St Ste 102, The Dalles 97058

co.wasco.or.us/departments/emergency_management/index.php

Sheriff Lane Magill, Director

Office 541-506-2580 | Fax 541-506-2581 | lanem@co.wasco.or.us

Sheridan McClellan, Emergency Manager

Office 541-506-2790 | Fax 541-506-2791 | sheridanm@co.wasco.or.us

WASHINGTON

Washington County Emergency Management
1400 SW Walnut St Ste 241, MS #30, Hillsboro 97123
washingtoncountyor.gov/emergency
facebook.com/WashCoOregon/
twitter.com/washcooregon
youtube.com/user/WashingtonCntyOregon

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Alita Fitz, EM Coordinator

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Aaron Fox, Emergency Management Coordinator

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Courtney Yan, EM Coordinator, EM Cooperative

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CITY OF BEAVERTON

Beaverton Emergency Management
6125 SW Hall Blvd, Beaverton 97008 | PO Box 4755, 97076
beavertonoregon.gov/561/Emergency-CERT

Paul Jewell, Acting Emergency Manager

pjewell@beavertonoregon.gov

CITY OF HILLSBORO

Hillsboro's Office of Emergency Management
Hillsboro Fire & Rescue, Station 1
240 S First Ave, Hillsboro OR 97123
hillsboro-oregon.gov/services/emergency-management

Tammy Bryan, Emergency Program Manager

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Catherine Amerson, Emergency Management Officer

Office 503-681-5266 | Catherine.amerson@hillsboro-oregon.gov

CITY OF TIGARD

Tigard Emergency Management
13125 SW Hall Blvd, Tigard OR 97223
tigard-or.gov/city_hall/emergency.php

Mike Lueck, Emergency Services Coordinator

Office 503-718-2593 | Mikel@tigard-or.gov

Robert Rogers, Commander Patrol Division (Operations)

Office 503-718-2551 | robert.rogers@tigard-or.gov

WHEELER

Wheeler County Emergency Services

PO Box 447, Fossil 97830

wheelercountyoregon.com/emergency-management

Lt. Mitch Elliott, Emergency Manager

Office 541-763-2371 | Fax 541-763-2006 | melliott@co.wheeler.or.us

Sheriff Mike Smith, Director

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YAMHILL

Yamhill County Emergency Management

2050 NE Lafayette Ave, McMinnville 97128

Mailing 535 NE 5th St

co.yamhill.or.us/emergency-management

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CITY OF MCMINNVILLE

Jeff Jacobs, Emergency Management Coordinator

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CITY OF NEWBERG

414 E 1st St, Newberg 97132

Afterhours Dispatch 503-538-8321

Karen Tarmichael, Emer. Prep. Coordinator

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Russ Thomas, Public Works Director

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