

# Provider Resource List

## Who Are You Going to Call?

Child Care Licensing Division (CCLD) 503-947-1400 or 1-800-556-6616 My Licensing Specialist is: <hr/>	Child Care Resource and Referral (CCR&R) My Local CCR&R is: <hr/>	Department of Early Learning and Care Direct Pay Unit (DPU) 503-378-5500	USDA Child Care Food Program (See page 2 for regional contacts)
<ul style="list-style-type: none"> <li>• Oversee child care laws and regulations</li> <li>• Approve child care licenses</li> <li>• Conduct background checks on all individuals (18 and over) living in and associated with the licensed home or who have unsupervised access to child care children in a facility or home</li> <li>• Provide support and clarification to comply with child care rules and regulations</li> <li>• Conduct visits to child care home and facilities               <ul style="list-style-type: none"> <li>• Ensure that child care homes and facilities are safe and healthy for children</li> <li>• Conduct unannounced visits to licensed homes and facilities</li> </ul> </li> <li>• Investigate complaints made about child care programs to CCLD</li> </ul> <p><i>Call CCLD if you have questions regarding child care licensing, child care rules and regulations or any other child care questions you may have, but don't know who to call.</i></p>	<ul style="list-style-type: none"> <li>• Schedule and coordinate child care professional development trainings for child care providers</li> <li>• Support child care providers to improve the quality of care they provide to children</li> <li>• Organize child care support and networking groups</li> <li>• Register providers for Oregon's referral system</li> </ul> <p><i>Call this office if you have questions about how to run a child care business, child development, trainings, handling difficult behaviors or how to set up your child care environment. The local CCR&amp;R can also help you get set up with 211 to receive calls from families looking for child care.</i></p> <ul style="list-style-type: none"> <li>• 211 will provide free, customizable referrals for parents to child care programs</li> <li>• Provides strategies for finding quality child care</li> <li>• Available 24 hours a day, 7 days a week</li> </ul>	<ul style="list-style-type: none"> <li>• Determine if a family qualifies for financial assistance with their child care costs</li> <li>• Enroll providers so they may accept payments for child care they provide for families eligible for financial assistance through DELC</li> <li>• Conduct background checks on all individuals (18 and over) living in the regulated subsidy home</li> <li>• Pay subsidy rates to providers who provide child care for families who are eligible for financial assistance through DHS.</li> </ul> <p><i>Call here if you have questions about how to become listed with DELC or a child care subsidy payment.</i></p>	<ul style="list-style-type: none"> <li>• Reimburse providers a per meal or snack rate for the nutritious and balanced foods they provide child care children</li> <li>• Conduct facility visits to ensure that the foods that are being offered are within the USDA guidelines</li> <li>• Provide support and ideas to child care providers enrolled in their program</li> </ul> <p><i>Call this program if you have questions regarding the meals and snacks that you offer in your child care facility.</i></p>

## Oregon Child Abuse Hotline (ORCAH)

Child abuse and neglect reporting for all areas of Oregon: **#(855) 503-7233**

## USDA Child Care Food Programs (CACFP)

Office of Learning/Student Services- Child Nutrition Programs

#503-947-5902

### Oregon Child Care Home Sponsors

Main Office Location	Sponsor	Bilingual Staff	Phone	Counties Served		
Milwaukie	Northwest Nutrition Service	Chinese Russian Spanish Vietnamese	503-653-8626 800-600-6058	Clackamas Clatsop Columbia Hood River	Marion Multnomah Polk Sherman	Tillamook Wasco Washington Yamhill
Salem	Nutrition First	Russian Spanish	503-581-7563 800-288-6368	Benton Clackamas Lane Lincoln	Linn Marion Multnomah Polk	Tillamook Washington Yamhill
Wilsonville/Medford	Oregon Child Development Coalition (OCDC)	Spanish	541-770-5893 800-311-5084	Coos Curry Douglas Baker (T) Malheur (T) (T)=Temporarily	Josephine Jackson Deschutes Gilliam (T) Umatilla (T)	Klamath Lake Crook (T) Jefferson (T) Morrow (T)

## Oregon Health Authority

### Immunizations

Shots are required by law for children in attendance at public and private schools, preschools, child care facilities, and Head Start programs in Oregon.

#### Child Care and School Immunization resources:

<https://www.oregon.gov/oha/PH/PREVENTIONWELLNESS/VACCINESIMMUNIZATION/GETTINGIMMUNIZED/Pages/school.aspxChi>

#### ALERT IIS: Oregon immunization registry

(<https://www.oregon.gov/oha/PH/PREVENTIONWELLNESS/VACCINESIMMUNIZATION/ALERT/Pages/EnrollNewUser.aspx>)