



Oregon Department of
**Early Learning
and Care**

Provider Information Session

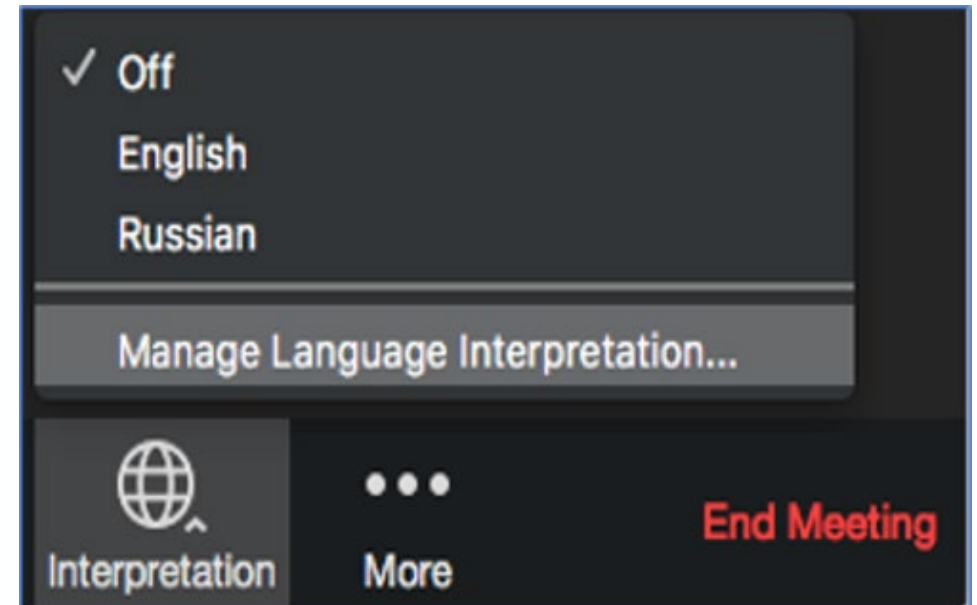
Date: Wednesday, June 17, 2026





Interpretation available

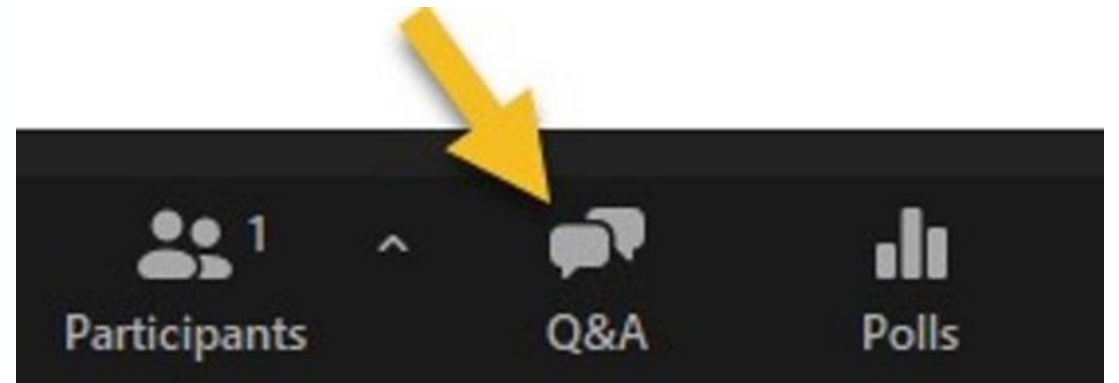
- Click the globe icon to select your language. You can find it in the bottom right corner.
- Presione el icono del mundo para seleccionar su idioma. Lo puede encontrar en la esquina derecha de su pantalla.
- Чтобы выбрать нужный язык, нажмите на значок с изображением глобуса в правом нижнем углу экрана.
- 點擊地球圖標選擇語言，圖標位於屏幕右下角。
- Nhấp vào biểu tượng quả địa cầu để chọn ngôn ngữ. Quý vị có thể nhìn thấy biểu tượng này ở góc dưới cùng bên phải.





Question and Answer Feature

- Click the Q&A icon to ask our panelists questions.
- Presione el icono de "Preguntas y Respuestas" para hacer preguntas a nuestros panelistas.
- Нажмите значок «Вопросы и ответы», чтобы задать вопросы участникам дискуссии.
- 點擊問答圖標，向座談嘉賓提問。
- Nhấp vào biểu tượng H&Đ để đặt câu hỏi cho các chuyên gia.





Today's Agenda

- Every Child Belongs (ECB)
- Oregon Early Learning Management System
- Agency and Program Updates





Every Child Belongs





What is Every Child Belongs?

Every Child Belongs is a program designed to support early childhood educators in dealing with challenging situations that may lead to suspension or expulsion for children 6 weeks old through preschool

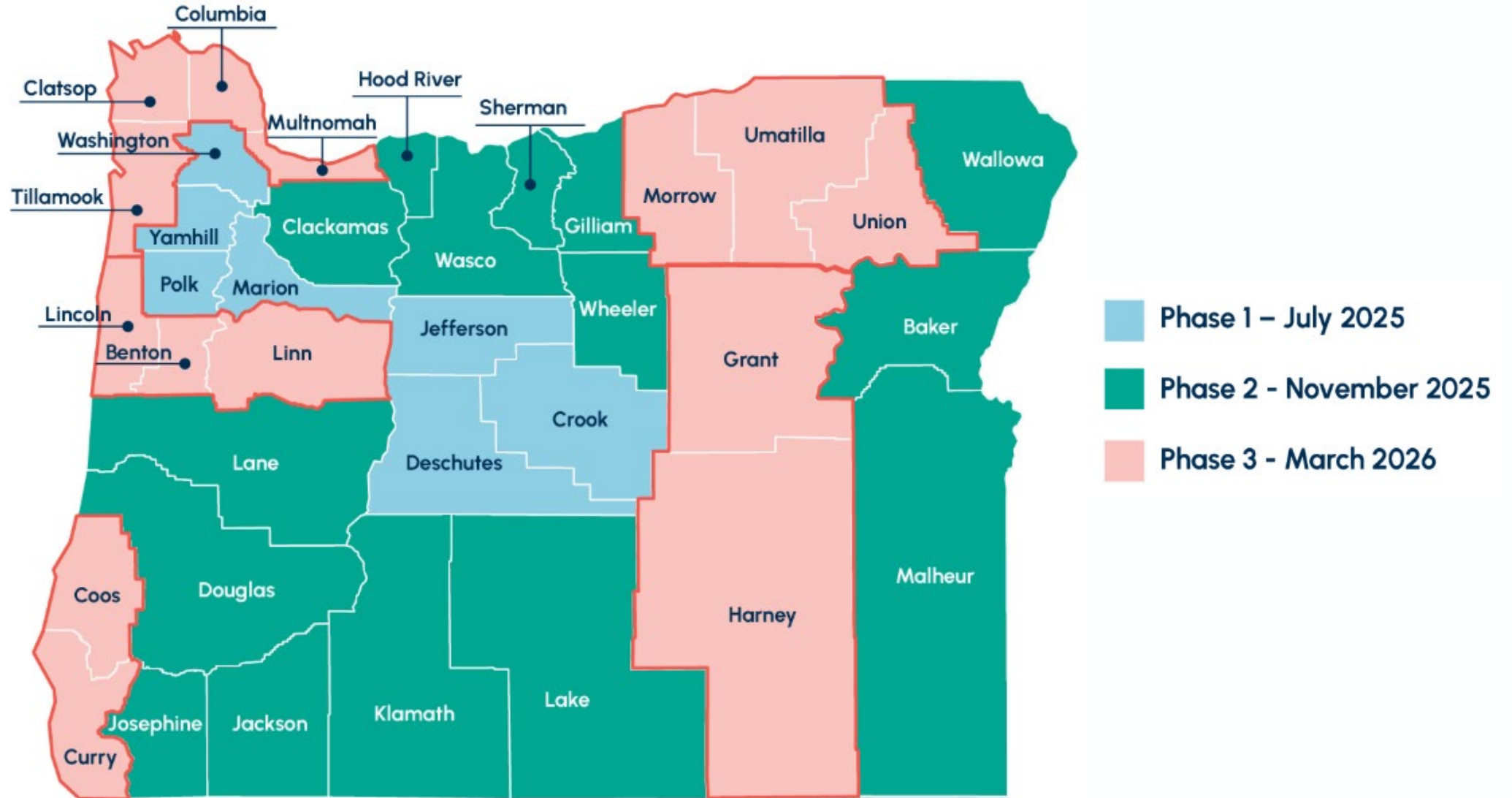
Every Child Belongs:

- Understands that caring for children can be hard work
- Recognizes the work you're doing and what you've already tried
- Collaborates with you to identify solutions
- Focuses on prevention
- Offers a simple way to get help early, before situations become more difficult





Now Available Statewide!



What to expect when you contact Every Child Belongs

1. Talk with an ECB Support Specialist to share information about your situation

2. Get matched with a Support Specialist for ongoing support

3. Make a plan with the Support Specialist about what ongoing support will be provided and how it will be tailored to your situation

How does Every Child Belongs Support Providers?



Every Child Belongs support may include:

- Observing the classroom or the child
- Reflecting on/exploring together what may be going on
- Identifying strategies to reduce challenging behaviors and support inclusion
- Consultation on building a trauma-informed environment or using trauma-informed practices
- Talking about the feelings and well-being of the adults as they navigate the challenges of child care

We are committed to a support-centered approach that prioritizes prevention, relationship-building, and practical assistance for providers



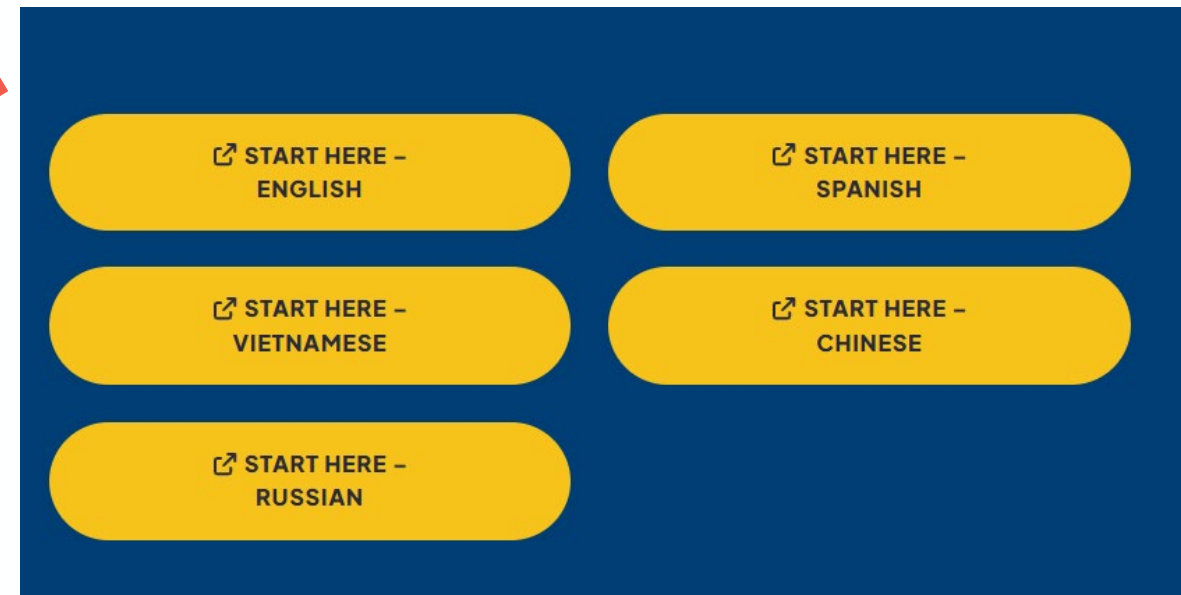
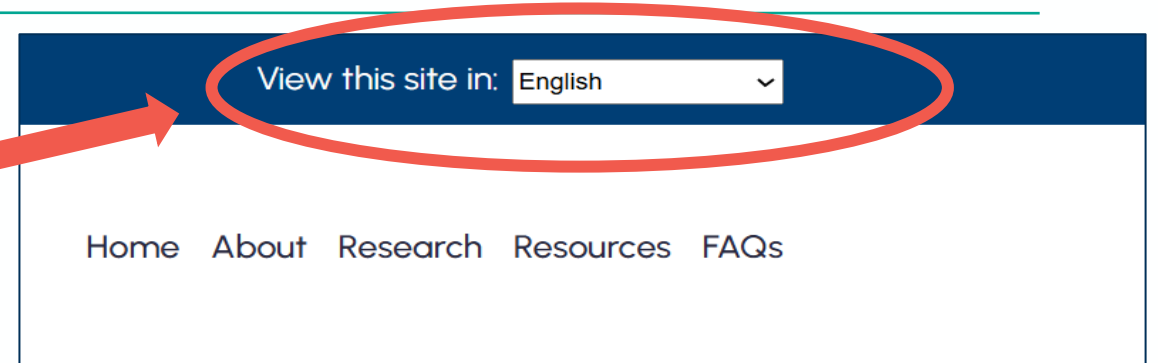
When to contact Every Child Belongs

- ✓ You want to talk with someone about how to support a child (or group of children) to be successful in your early learning environment
- ✓ You think you may not be able to meet the needs of a child in your early learning environment or when you think you might want to ask them to leave
- ✓ You are enrolling a new child and anticipate needing support from the child's first day

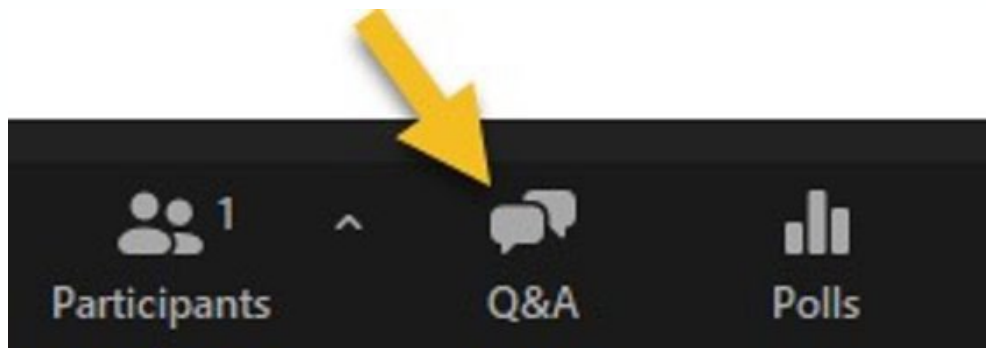


How to contact Every Child Belongs

1. Visit EveryChildBelongs.org
2. Choose the language you want to view the website in
3. Request support in your preferred language
4. Complete a short form describing what you are experiencing
5. Submit your request
6. A regional specialist will follow up, usually within 1-2 business days



What questions do you have?





Oregon Early Learning Management System (ELMS)



What is Oregon ELMS?

Oregon's Early Learning Management System (Oregon ELMS) is a new online platform that will support child care providers, families, and early learning system partners across Oregon.

It can be accessed from a computer, tablet, or cell phone.

It will launch in Fall 2026.



Benefits for Child Care Providers

Oregon ELMS is a self-service portal that will let you:

- Keep all your information in one place
- Track your licensing status and receive licensing notifications
- Submit renewals
- Bill for subsidy (ERDC) payments and view ERDC notifications
- Get faster payment updates
- Track your training requirements
- Get automatic reminders

These changes will save you time and cut down on paperwork



Examples for Child Care Providers

Current Before Oregon ELMS



Call or email to check application status



Future With Oregon ELMS



Check application status online 24/7



Submit ERDC Paper billing forms by mail, email, or fax



Submit ERDC electronic billing forms online*

Reminder: Even with 24/7 online access to Oregon ELMS, providers can still contact DELC by phone or email as needed.

Examples for Families

Current Before Oregon ELMS



Families call or email to access child care subsidy (ERDC) information and updates.



Families call or email to request connections to child care providers.



Future With Oregon ELMS



Log in to the Family Portal and view their own child care subsidy (ERDC) information.



Log in to the Family Portal and initiate their own child care connections, or placements, with providers.

Reminder: Even with 24/7 online access to Oregon ELMS, families can still contact DELC by phone or email as needed.

Why Pre-Register for Oregon ELMS?

Pre-Registration will help providers get ready before Oregon ELMS is available and will take just a few minutes.

To Pre-Register all you will need to do is:

- Set up login and password ahead of time
- Confirm your contact information

DELC will give step-by-step instructions on how to Pre-Register when it is available

Then when Oregon ELMS is available you will be ready to:

- Submit subsidy billing forms online
- Receive communications from DELC
- Manage staff lists
- View training information
- Complete renewal applications



Training Opportunity

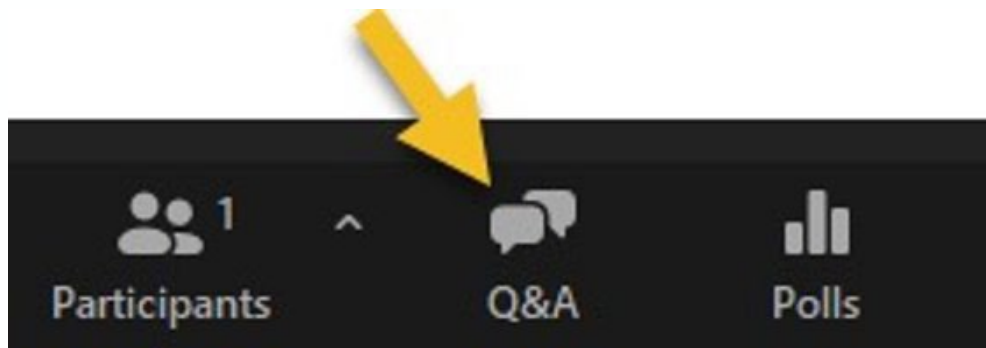
- When available, you will be able to sign up for Oregon ELMS training through the Oregon Registry Online (ORO) Training Calendar
- These free trainings are available online
- 5-6 training sessions, each 2-3 hours in duration offered multiple times, in multiple languages
- They count towards training hours in Program Management in Oregon Registry
- More information to come when training will be available.



Next Steps

- Stay updated with Oregon ELMS letters and emails
- Respond to requests from DELC to:
 - verify your contact information
 - verify your ERDC payment information

What questions do you have?





Agency and Program Updates





DELC Customer Service Improvements



Late summer – updates to the phone system will significantly improve your experience when calling DELC

- One phone number to reach CCLD (licensing) and Direct Pay Unit (ERDC billing)

With the Oregon ELMS launch in Fall – "one front door" customer service approach

- Cross training for customer service staff and streamlined communications across the agency means the first person you talk to will be able to answer your question or assist you in getting to the right person who can

New CCLD Requirement for Child Care Programs: Notice of Inactive Status

As of May 8, 2026: If you do not have children enrolled for 30 days or more or have a planned closure of 30 days or more (such as a summer closure), you must contact your licensing specialist to inform the Child Care Licensing Division (CCLD) and DELC that you do not have children enrolled and your planned re-open date.

CCLD will mark your inactive status in our system. You will still hold a license, but we will know you are not currently operating. **You cannot care for children while your license is inactive.**

When you re-open or begin to have children enrolled again, contact CCLD to let us know.

Who: All licensed and regulated subsidy child care programs

Need more information: Contact your licensing specialist, or DELC customer service

1 (800) 556-6616 cclid.customerservice@delc.oregon.gov

This requirement was established in temporary rule. Permanent rules are proposed for adoption in September 2026.



Help DELC Grow & Serve You Better

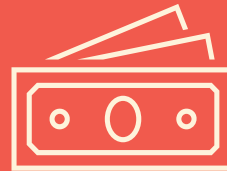
The Organizational Improvement Project's goal is to help DELC work better.

The project will recommend how DELC can improve tools, technology, and ways of working to support the agency's core responsibilities: keeping children safe, paying subsidy providers and grantees, and increasing coordination across Oregon's early learning system.

Share your ideas by completing this brief survey by June 25: <https://forms.office.com/g/WIJvZG4fT7>



Customer Service &
Connections



Funding Processes



Technology & Data
Systems



Thank you for joining us!

Please complete our survey to share your feedback and ideas for future information sessions.

You can subscribe to the **Child Care Update** newsletter and receive the latest information from us:

<https://delcnews.org/child-care-update/>

