

# Newsletter Article

Example of Republic Services newsletter article



## **Materials Management**

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*DEQ is a leader in restoring,  
maintaining and enhancing  
the quality of Oregon's air,  
land and water.*



State of Oregon  
Department of  
Environmental  
Quality



## Customer Convenience & Safety Drive Coffin Butte Public Area Upgrades

The Public Area at Coffin Butte Landfill has undergone some changes recently, transforming the space into a one-stop drop-off site for green waste, recycling, and trash. Commingled recycling, glass, e-waste, yard debris, wood waste, tires, metal, Freon™ containing appliances, and household trash are accepted and may be placed in specified containers. Finished compost may also be purchased in bulk at the Public Area.

Pacific Region Compost, the former drop-off site for yard debris and wood waste, is now closed to the public. In order to provide a safe location to dispose of organic material and purchase finished compost, during the ongoing construction projects that will improve the facility, the drop off and pickup area was moved to Coffin Butte Landfill.



Above: Customers unload yard debris in Public Area.

Coffin Butte Landfill, located at 28971 Coffin Butte Road, is open Monday through Saturday, 8:00 a.m. - 5:00 p.m.

## Contamination in Recycling...What's The Big Deal?

Contamination in recycling is a big problem. It reduces the efficiency of recycling and wastes otherwise usable materials. Below is a list of contamination commonly observed in the Albany-Lebanon area and alternatives for reuse or disposal. View a detailed recycling guide at: <http://tinyurl.com/detailedrecyclingguideA>

Problem	Reason	Solution
Food residue	Food residue can contaminate other materials inside the commingle cart (ex. liquid spilling onto paper).	Always rinse or wipe out residue before recycling.
Plastic bags	Plastic bags mixed with other recyclables can jam the sorting equipment at the sorting facility, where commingled recycling is sorted into usable materials, and should be collected separately.	Bring plastic bags to the Republic Services Recycle Depot at 1439 Industrial Way. Many local grocery stores have collection bins for plastic bags too.
Pet food bags	Lined with plastic.	Place in trash cart.
Napkins & paper towels	Paper fibers become shorter each time they are recycled. By the time it becomes napkins or paper towels the fibers are very short, making this the end of life phase for the material.	Place in trash. Napkins and paper towels can also act as a good source of carbon for backyard compost piles.
Styrofoam	Breaks into tiny pieces when compacted in the recycle truck, no local recycling facility, uneconomical to transport.	Place in trash. Block Styrofoam may be recycled for a small fee at St. Vincent's, 2220 Pacific Blvd SE, Albany
Plastic clamshells (ex. to-go container)	No market currently exists for this low-grade plastic. End of life phase.	Place in trash cart. Avoid purchasing when possible.

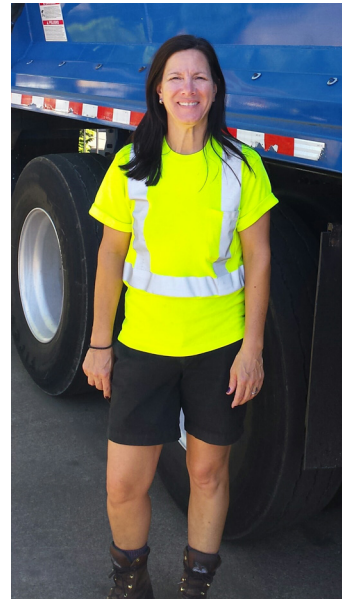
## Meet Our Staff

Meet Donna Coon, a commercial recycling driver, working in Albany and the surrounding area. Donna has worked for Republic Services for 8 1/2 years, starting out as an industrial roll-off truck driver.

**What's your role at Republic Services?** I'm responsible for collecting commercial recycling.

**What's your favorite part of the job?** I really like being in charge of my routes and organizing them so I can work efficiently. When I pull up to a business to collect recycling I usually have to move the recycle carts so the arm of the truck can grab and empty them. I like the exercise!

**What do you want customers to know?** Make sure carts are out to the curb on time, which is 6:00 a.m. Remember that plastic bags, water hoses, and mini blinds are not accepted in the tan recycle cart. If you aren't sure about the recycling rules give us a call or visit the website to find out how you can help reduce contamination.



## COMMUNITY Household Hazardous Waste Collection



### EVENTS

Hazardous materials including: pesticides, herbicides, automotive fluids, paint, solvents, cleaners, fluorescent light ballasts & tubes, batteries and computer electronics. No charge for residential customers.

*NOTE: Business customers must call PCS at 1-800-547-2436 to schedule an appointment.*

**Albany-** Friday & Saturday, October 17 & 18  
9:00 a.m.- 2:00 p.m.  
1214 SE Montgomery Street

## Albany Leaf Collection

Leaves are collected throughout Albany city limits during each of these weeks.

**November 3rd- November 14th**  
**November 17th- November 28th**  
**December 8th- December 19th**

Rake leaves into the street just before leaf pickup weeks. Rows should be long, narrow, and two feet away from the curb. Be sure not to block bike lanes, storm drains, or driveways.

## Holiday Light String Collection

Drop off lights at the Republic Services office.  
1214 SE Montgomery St, Albany  
Monday, December 1, 2014- Friday, January 12, 2015

## Christmas Tree Collection

Friday, December 26, 2014- Friday, January 9, 2015  
Place your tree at the curb on your regularly scheduled service day for pickup.

## Introducing the My Resource App

All of the great features of My Resource, the customer online account management tool, are now available in a mobile app, helping customers who are "on the go" effortlessly manage their Republic Services accounts.

With a touch of a button, users can:

- Pay bills
- View service schedule
- Schedule a pickup
- Find new products
- Report a missed pickup
- Repair a container
- Access account 24/7
- Receive weather-related service alerts
- Sign up for holiday schedule reminders

The My Resource mobile app is a free download and is available from the Apple® and Android™ App Stores. Republic customers already enrolled in My Resource simply need to install the app on their mobile device and log in. Customers who have not yet registered can do so directly from the app; using their account and invoice numbers. The app is available to any customer who is directly billed by Republic Services.



We'll handle it from here.™

## Customer Service

Main Office: 541-928-2551 • Harrisburg Customers: 541-995-6414 • Office Hours 8 a.m.- 5 p.m. • Customer Phone Assistance, Saturdays 8 a.m.- 12 p.m. • Bill Pay: By phone 877-692-9729 or online at [www.republicservicesNW.com](http://www.republicservicesNW.com)