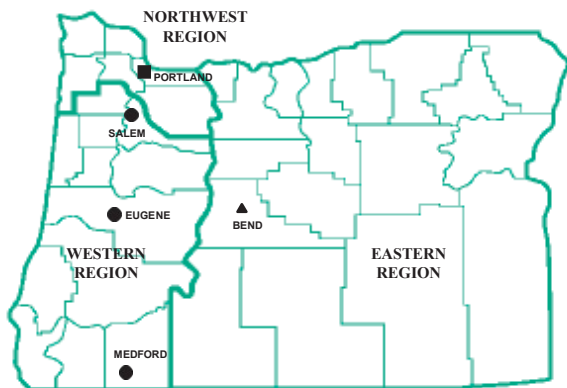


# Contacts For FREE Assistance from DEQ



Ask to speak with a Hazardous Waste Technical Assistance Staff Person:

■ **NORTHWEST REGION**

Portland: 503-229-5696

▲ **EASTERN REGION**

Bend: 541-388-6146

● **WESTERN REGION**

Eugene: 541-686-7838

Salem: 503-378-8240



Or

Toll-Free within Oregon:  
1-800-452-4011

Or

Visit our web site:

<https://www.oregon.gov/deq/Hazards-and-Cleanup/hw/Pages/Technical-Assistance.aspx>



Oregon Department of Environmental Quality  
Land Quality Division  
Toxics Use & Waste Reduction Assistance Program  
700 NE Multnomah Street, Suite 600  
Portland, OR, 97232

# FIND SOLUTIONS



Learn how to properly handle your:

**Solvents & Paints**

**Oils & Coolants**

**Fluorescent Light Tubes**

**Batteries of all types**

**Mercury Thermostats &  
Automobile Switches**

**Lab Chemicals**

**Other Hazardous Waste**

## FREE ASSISTANCE

Save Money & Time  
Cut Costly Waste  
Reduce Liability



Oregon Department of Environmental Quality Toxics  
Use & Waste Reduction Assistance Program Land  
Quality Division

**Satisfied Customer:**

*"The relationship we have with DEQ has been very positive and sharing. We have seen cost savings by not having to purchase vast quantities of solvent for our paint operation. More environmental and economic benefits are well on the way to prove the value of our teamwork"*

*- Marty Nill, Guaranty Chevrolet*

## **WE CAN HELP YOU *know***

### ***WHAT...***

**Regulations apply to your business.**

### ***HOW...***

**You can most efficiently comply or become exempt.**

### ***WHERE...***

**You can properly dispose of your wastes and cut disposal costs.**

### ***WHO...***

**You can call for assistance.**

## **Consultations**

- ◆ Help you identify opportunities for reducing toxic chemicals and hazardous wastes, potentially lessening the regulation you are subject to, and saving you money.
- ◆ Help you determine what areas need improvement, ensuring your compliance with applicable regulations.
- ◆ Present you with practical, best management practices (BMPs) for achieving these improvements and maintaining compliance.
- ◆ Help you with Electronic Annual Reporting and Toxics Use Reduction (TUR) planning.

## **Training**

- ◆ Offer basic hazardous waste training sessions. We also provide presentations tailored to your needs.

## **Phone Assistance**

- ◆ Respond to your questions promptly with current information and rule interpretations.
- ◆ Provide fact sheets, vendor lists, material exchange information, and other publications.

**Satisfied Customer:**

*"The DEQ technical service staff is a wonderful resource. I would absolutely recommend that other businesses utilize the service."*

*- George Baily, Airport Chevrolet*

**Satisfied Customer:**

*"By welcoming the DEQ HW technical assistance program as partners to help us reduce our hazardous materials use, we have completely eliminated one state permit and have become focused on reducing our generator status from SQG to CEG!"*

*- Jeff Shay, Rejuvenation, Inc.*

## **Eco-Friendly Business Program**

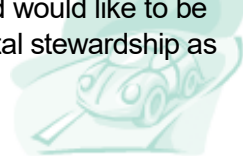
If you are an auto-related service or repair shop, or a landscape business, and would like to be certified for your environmental stewardship as an **EcoBiz**, call:

**Bend:** 541-338-6146

**Portland:** 503-229-5263

**Salem:** 503-378-8240

Ask to speak with an Air Quality Small Business Assistance Staff Person.



## **Small Business Waste Collection**

**For household hazardous waste and some small business (Conditionally Exempt Generator) waste, call:**

**Metro in NW Portland/Oregon City**  
1-800-732-9253 or 503-234-3000

**Lane County Glenwood Facility in Eugene**  
541-682-4120

**Marion County Facility in Salem**  
503-588-5169

*Other resources are available, contact us.*