DEQ’s Onsite E-Permitting

New online application system
The Oregon Department of Environmental Quality’s new E-Permitting system allows homeowners, contractors and small businesses in the 10 counties DEQ provides septic services to apply for and receive permits online. There’s no need to submit a paper application. Those applying for site evaluations and authorization notices can also use the online system.

Features of the online system
The new system allows users to:
- Apply for permits, site evaluations and authorizations
- Submit plans and forms
- Track applications online

What if I need help registering?
Email the Help Desk at oregonpermitting@Oregon.gov or call 503-373-7396 or 800-442-7457.

Did you know?
Over 30 percent of Oregonians rely on septic systems for their homes and businesses. DEQ regulates septic system siting, design, installation and maintenance. Without this oversight, septic systems can fail or malfunction, pollute Oregon’s land and waterways with raw sewage and create public health hazards.

DEQ’s role
DEQ operates the onsite septic system program in 10 counties, and the remaining 26 counties are delegated to administer the program. DEQ and contract counties are also responsible for ensuring that septic tank pumpers have the equipment to safely pump, transport and dispose of the waste from septic systems, known as septage.

How to register
Visit www.BuildingPermits.Oregon.gov to register and create an account. Once you submit an application, DEQ will process it online then assess and invoice fees. You’ll receive emails notifying you if the application is incomplete or when fees are due.

Public kiosks
If you don’t have Internet access at home, swing by DEQ if there is an office nearby. Each office will have a public kiosk that you can use. DEQ staff will be on hand to walk you through the process.

For more information please contact:
Randy Trox, Onsite Specialist, 541-687-7338, randall.trox@state.or.us

Alternative formats
Documents can be provided upon request in an alternate format for individuals with disabilities or in a language other than English. To request a document in another format or language, call DEQ in Portland at 503-229-5696, or toll-free in Oregon at 1-800-452-4011, ext. 5696; or email deqinfo@deq.state.or.us.