

Coming to DEQ: A central hub for permitting, compliance and payments



State of Oregon
Department of
Environmental
Quality

Investing in efficiency and accessibility

The regulated community and public need greater access to information, faster turn-around times and easier payment methods. DEQ is working to meet these needs by building a user-friendly portal for applications, renewals, tracking, reporting, electronic payments and more.

Benefits for regulated communities

Over the next two years, *Your DEQ Online* will bring most of DEQ's application, payment and reporting processes into one platform. This means that you'll be able to submit applications and renewals, make electronic payments, track status, and communicate with DEQ quickly and easily through a secure login.

Also, many permittees will be able to submit reports to both DEQ and EPA through this online system.

Benefits for the public

Much of the information stored in *Your DEQ Online* will be readily available to the public without the need for public records requests. You'll have immediate access to a large amount of environmental data for your community and across the state.

Addressing important concerns

Many DEQ systems are 10 years old or older and some are beyond repair. As a result, systems are costly to maintain and no longer support current-day needs and services.

Funding

DEQ estimates a total investment of \$18 to \$21 million over 10 years to cover all phases of system development and implementation. This estimate includes staff time, licensing costs and ongoing maintenance. This cost is in keeping with comparable modernization efforts.

Project management

DEQ is working with the Office of the State Chief Information Officer to ensure compliance with all requirements associated with major technology projects.



DEQ has formed an Environmental Data Management System steering committee and expert work groups across Air, Land and Water Quality programs and across the state to implement the new system. DEQ is also engaging the regulated community and members of the public.

Investing in a healthier, cleaner Oregon

Whether we are implementing Cleaner Air Oregon, improving our water quality permitting program or making our data more readily available, this online system will help DEQ provide better service across the state.

It will create opportunities for greater understanding of how pollution sources affect our communities and the environment. This helps DEQ partner with other agencies, the regulated community and the general public to fulfill our mission: to protect, restore and enhance our environment.

Stay informed as the effort to build this online system continues by signing up for [GovDelivery updates](#). Request updates by emailing YourDEQOnline@deq.state.or.us.

Alternative formats

DEQ can provide documents in an alternate format or in a language other than English upon request. Call DEQ at 800-452-4011 or email deqinfo@deq.state.or.us.

Your DEQ Online

700 NE Multnomah St.
Suite 600
Portland, OR 97232
Phone: 503-229-6184
Contact: Margaret Gardner
Email:
YourDEQOnline@deq.state.or.us

<http://yourdeqonline.oregon.gov>

DEQ is a leader in restoring, maintaining and enhancing the quality of Oregon's air, land and water.