



Fact Sheet

How to Find Leaking Underground Storage Tank Records

The DEQ Leaking Underground Storage Tank (LUST) program is now using an online system called Your DEQ Online (YDO) to hold our publicly available data. This fact sheet will help you find LUST information for sites of interest.

Data History

The DEQ is working on a major project to digitize its data. As part of this, the LUST program moved all data from its old site database into a new, unified system called Your DEQ Online. The goal is to bring all DEQ programs into this one system, combining older, previously separate databases. This effort will make the data easier to access for the public and anyone who needs it. The LUST Program has been active since before digital records were common and has a significant volume of paper files that may not be digitized. If there are specific documents or files you cannot find in YDO feel free to submit a public [records request](#).

Getting Started

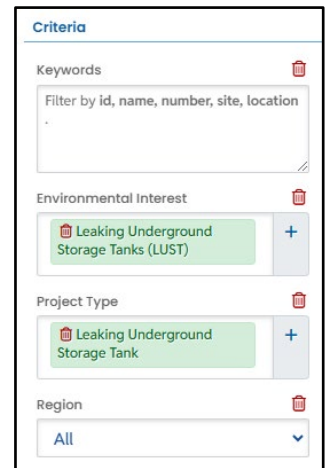
Use this link to go directly to the Your DEQ Online [Public Records](#) portal. You do not need a Your DEQ Online account to search online records.

Searching the System



The LUST program records are housed in the project module. Modules can be found the far-left side of your screen. Once you are in the correct module you are ready to begin your search.

Utilizing the search panel on the left side of the screen to search for site by project name, project number, project address, environmental interest, and project type. For best results, start with limited information such as house number and street name (e.g. 1111 or Main St). If you have too many results in response to your search, narrow results further by selecting a Leaking UST project type. Other alternative ways to narrow data is by searching by county, zip code, or visually navigating to the area of interest using the alternative search method below. If you are interested in multiple types of environmental sites leave the project type and environmental interest section blank or select multiple project types / environmental interests.



Translation or other formats

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800-452-4011 | TTY: 711 | deqinfo@deq.oregon.gov

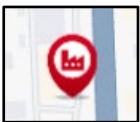
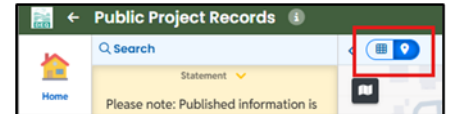
TIP: It's important to know that some LUST sites may appear in our system under cross streets or old street names. Because of this, it's a good idea to search in different ways to increase the chances you find what you need.

If you find the information in response to your search results will populate in the grid view. To find additional project details click the blue information icon on the right. To download or view online digitized records, click the red PDF button. If you come across limited documents or an error code, it means the record might not have been digitized yet. If you'd like to request a scanned copy of the file, you can submit a [public records](#) request.

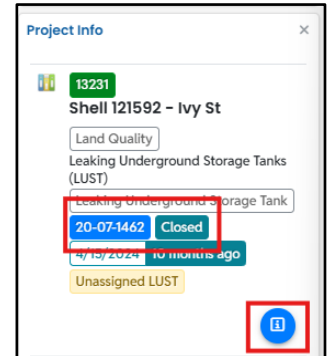


Alternative Search Method

If you feel more comfortable with a visual search of an area, you can switch the view from 'Grid View' to 'Map View' which will change the screen to display the project locations spatially. Keep in mind that in this view the system will limit the return result to 500 sites max. As you zoom in to the area of interest, the results will filter and change to display the results.



A red pin in the area of interest indicates there is a project at this location. Click on the red pin and a side panel will populate on the right side of the screen. This information includes the facility name, identification number, and address. It will also include the related projects. If there is more than one project tied to the pin, all projects should populate in the panel on the right. If you need more detailed information for each of these projects select the blue information icon.



Your DEQ Online Resources

View a comprehensive guide for searching Your DEQ Online records please visit the [online web page](#). If you are experiencing technical difficulties with Your DEQ Online, contact the [Your DEQ Online Helpdesk](#) where dedicated staff are available to assist. If you have questions about a LUST Site please reach out to the contact below.

Land Quality Division Leaking Underground Storage Tank Program

More information on Leaking Underground Storage Tanks is available on our program [webpage](#). You may also contact DEQ LUST program at info.lust@deq.oregon.gov.

Non-discrimination statement

DEQ does not discriminate on the basis of race, color, national origin, disability, age, sex, religion, sexual orientation, gender identity, or marital status in the administration of its programs and activities. Visit DEQ's [Civil Rights and Environmental Justice page](#).