



# Fact Sheet

## Your DEQ Online Payment Options

DEQ has streamlined the way we accept, process and share information. Our new environmental data management system, Your DEQ Online, offers a convenient platform with secure electronic payment options.

### Three Payment Options

With Your DEQ Online, customers will be able to choose from three payment methods: the traditional check method, and now two secure electronic payment options. Electronic payments are immediate and enable faster processing of your submittals in Your DEQ Online.

#### Transfer from Bank Account

Secure payment by ACH or e-check through U.S. Bank. This option requires bank routing and account numbers to make the payment.

#### Credit Card

Secure payment by credit card through U.S. Bank. This option requires cardholder and card information. A small convenience charge of 2.3% is added to the DEQ total.

#### Paper Check

You may still pay by check. Note that submittal processing begins only after payment is received. The signed check must be mailed along with Your DEQ Online submittal receipt to the U.S. Bank address on that receipt.

**Note:** Expanded payment options apply only to DEQ [participating programs](#).

## Paying Invoices

With a Your DEQ Online user account, you may select the electronic invoicing option to receive an email notification that your invoice is ready online, enabling expanded payment options.

If you receive an invoice and do not have a user account, payment is limited to paper check and must be mailed to the address on the invoice.

## Your DEQ Online User Accounts

Establishing an account requires a valid email address. For regulated entities such as industry officials or business owners, there may be additional requirements to establish an account.

## 4% Technology Fee

A legislatively approved technology fee of 4% on transactions such as applications and invoices allows DEQ to pay annual Your DEQ Online operation and maintenance costs. Fines or civil penalties issued by the DEQ Office of Compliance and Enforcement are exempt from this fee. For more, see the [4% fee fact sheet](#).

## **Alternate Formats**

DEQ can provide documents in an alternate format or in a language other than English upon request. Call DEQ at 800-452-4011 or email [deqinfo@deq.oregon.gov](mailto:deqinfo@deq.oregon.gov).

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## **Non-discrimination statement**

DEQ does not discriminate on the basis of race, color, national origin, disability, age, sex, religion, sexual orientation, gender identity, or marital status in the administration of its programs and activities. For translations or alternate formats, visit DEQ's [Civil Rights and Environmental Justice page](#).