



# Payments for Expedited Enforcement Offers

Your DEQ Online

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Visit DEQ's [Civil Rights and Environmental Justice page](#).

# System Overview

The Oregon Department of Environmental Quality has instituted the use of a modernized, cloud-based tool for a selection of compliance programs within the agency and several business processes that involve the public and regulated entities. This document addresses how public users of this system make payments for expedited enforcement offers.

[Your DEQ Online](#) is an Environmental Data Management System designed to combine current DEQ processes across air, land and water divisions in one convenient and easily accessible portal. The system enables users to submit applications, upload reports, enter data, check the status of applications, pay fees or fines, and manage account activity. In addition, the system allows for greater public access to environmental data without the need to request this information from DEQ staff.



State of Oregon  
Department of  
Environmental  
Quality



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# 1. Payments for Expedited Enforcement Offers

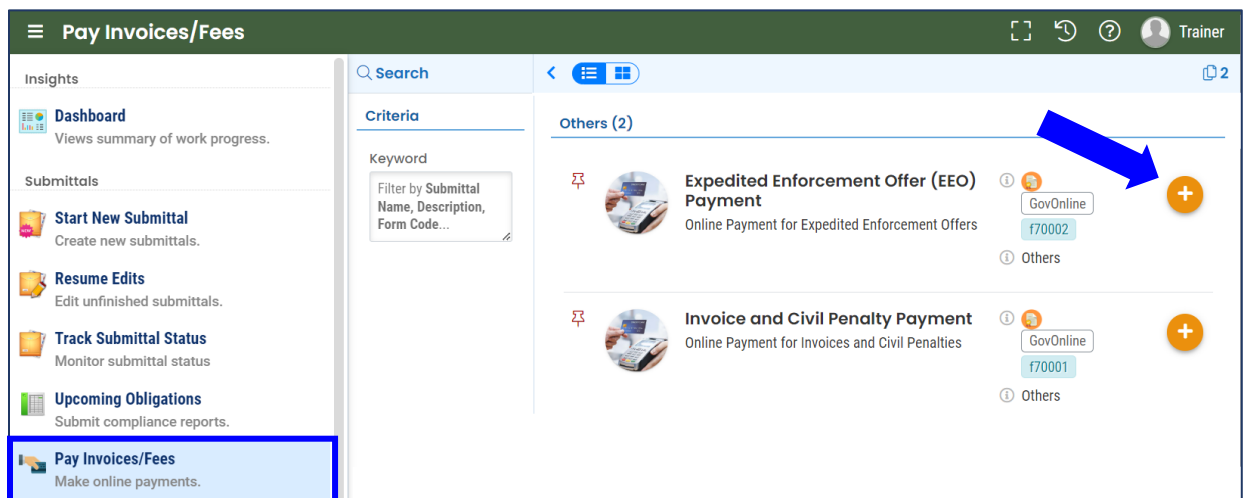
Your DEQ Online offers three methods for EEO payment: ACH electronic transfer (e-check), credit card, or check by mail. Electronic payments are secure, immediate and enable faster process of submittals. To make an EEO payment you will need:

1. Your DEQ Online account
2. EEO number located on the expedited enforcement offer letter.

Payments can be made by all three account types: Responsible Official (RO), Consultant and General Public.

## 1.1 Payment in Your DEQ Online

To make an EEO payment, login to [Your DEQ Online](#). Select “Pay Invoices/Fees” from the navigation menu and click the “plus”  icon next to “Expedited Enforcement Offer (EEO) Payment.”



Enter the enforcement number located on the expedited enforcement offer letter. Enforcement numbers are formatted with the year-EEO-number. For example, 2023-EEO-1234.

**Online Penalty Payment – FIMS**


????? >

1 Basic Info 2 Payment 3 Review 4 Submission

**Search Criteria**

Enforcement Number

Required.

Once the enforcement number is entered, the enforcement penalty and payment information will be listed on the page. Select the “save”  icon and proceed to the Payment tab to complete the payment.

## 2. Select Payment Method

In the Payment tab, select “Pay Amount Due” to choose the payment method.

1 Basic Info 2 Payment 3 Review 4 Submission

Please complete the payment process.

DEQ adds a 4% technology fee to every fee payment processed through YDO.

Fee	–	Paid	=	Due
\$1,600.00		\$0.00		\$1,600.00

**Select to choose the payment method** → **Pay Amount Due**

**Fees**

<b>Enforcement Penalty Payment</b>	\$1,600.00
Enforcement Penalty Payment	


1 Results

**Payment Transactions**

No payment transaction records.

### 2.1 Pay by ACH

Secure payment by ACH or e-check through U.S. Bank requires routing and account numbers to make a payment. There are no additional fees for using this payment method. Select the ACH option and click “Pay Now.” You will be directed to a secure payment portal, DEQ GovOnline Payments, to complete the payment process.

<input checked="" type="radio"/> ACH <input type="radio"/> Credit Card <input type="radio"/> Check by Mail	<p><b>Automated Clearing House (ACH) payment method:</b></p> <p>When clicking <b>Pay Now</b> button, you will be <b>redirect</b> to agency's payment portal to finish the payment.</p> <p>Once finished, you will be redirected back to the system to finish the task.</p>	
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In the payment portal, you may register an account with U.S. Bank or pay without registering. If you choose to register an account, U.S. Bank will securely store your payment methods and provide a record of your online payments.

### Welcome to DEQ GovOnline Payments

Please enter your User Name and Password and click Log In. Select **Pay Without Registering** to complete a one-time payment.

User Name [Forgot Your User Name?](#)

Password [Forgot Your Password?](#)

**Log In**

[Register](#)

[Pay Without Registering](#)

For one-time payments, enter your contact information, bank routing and account numbers. Select "Continue" to process the payment. Note: The system will automatically bring in the contact information from the Your DEQ Online account, but you can change if needed.

### Make a Payment

My Payment

**DEQ GovOnline Pymts**

Amount Due \$818.48

Payment Information

Frequency One Time

Payment Amount \$818.48

Payment Date Pay Now

Contact Information

First Name

Last Name

Company  (Optional)

Address 1

Address 2  (Optional)

City

State

Zip Code  (Optional)

Phone Number

Email Address

[Become a Registered User](#)

Payment Method

Sample Check 1215

123 Main St.  
Anytown, MO 12345

DATE \_\_\_\_\_

PAY TO THE ORDER OF \_\_\_\_\_ \$ \_\_\_\_\_ DOLLARS

⑆ 4379 123456789 ⑆ 100 11111111 ⑆ 891234 ⑆

Bank Routing Number Bank Account Number Check Number (not required)

Personal Check | [Business Check](#)

Bank Routing Number

Bank Account Number

Bank Account Type  Checking  Savings  
 This is a business account

**Continue** [Cancel](#)

When the payment is complete, you will receive a receipt and a confirmation email from U.S. bank. **Important note:** Completing a payment does not complete the submittal process. You must select “Return to Your DEQ Online” and to the “Submission” tab to complete the submittal process.

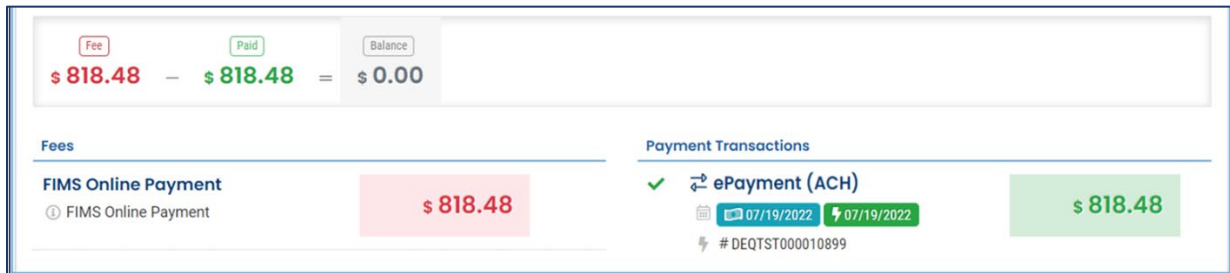
**Confirmation**

Please click the Return to 'Your DEQ Online' button to complete the payment process.  
Please keep a record of your Confirmation Number, or [print this page](#) for your records.

Confirmation Number **DEQTST000010891**

[Return to Your DEQ Online](#) 

Once you have returned to Your DEQ Online, the processed payment will be shown in the Payment tab. Proceed to the “Submission” tab to submit the EEO payment.



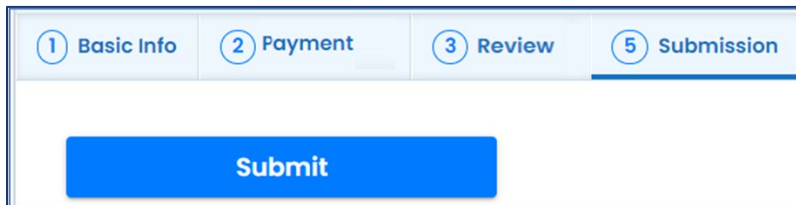
The screenshot displays a payment summary with the following details:

Fee	Paid	Balance
\$ 818.48	\$ 818.48	\$ 0.00

Fees	Payment Transactions
<b>FIMS Online Payment</b> FIMS Online Payment	<b>ePayment (ACH)</b> 07/19/2022 07/19/2022 # DEQTST000010899

In the Submission tab, select “Submit” to complete the EEO payment.




The screenshot shows a navigation bar with five tabs: 1 Basic Info, 2 Payment, 3 Review, 4, and 5 Submission. The Submission tab is selected. Below the navigation bar is a large blue button labeled "Submit".

## 2.2 Pay by Credit Card

For secure payments by credit card through U.S. Bank, you are required to enter card holder and card information. U.S. Bank will add a convenience charge of 2.3% to the total amount due. This convenience charge will not be reflected in Your DEQ Online, and it will appear as a separate item on your credit card statement.

In the Payment tab, select the credit card option and select “Pay Now.” You will be directed to the payment portal, DEQ GovOnline Payments, to complete the payment process.



<input type="radio"/> ACH <input checked="" type="radio"/> Credit Card <input type="radio"/> Check by Mail	<p><b>Credit Card payment method:</b></p> <p>When clicking <b>Pay Now</b> button, you will be <b>redirected</b> to agency's payment portal to finish the payment.</p> <p>Once finished, you will be redirected back to the system to finish the task.</p>	 <input type="button" value="Pay Now"/>
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In the payment portal, you may register an account with U.S. Bank or pay without registering. If you choose to register an account, U.S. Bank will securely store your payment methods and provide a record of your online payments.

**Welcome to DEQ GovOnline Payments**

Please enter your User Name and Password and click Log In. Select **Pay Without Registering** to complete a one-time payment.

<input type="text" value="User Name"/>	<a href="#">Forgot Your User Name?</a>
<input type="text" value="Password"/>	<a href="#">Forgot Your Password?</a>

[Register](#)  
[Pay Without Registering](#)

For one-time payments, enter your contact and credit card information. Select “Continue” to process the payment. Note: The system will automatically bring in the contact information from the Your DEQ Online account, but you can change it if needed.

## Make a Payment

My Payment

**DEQ GovOnline Pymts**


**Amount Due** \$818.48

Payment Information





**Frequency** One Time  
**Payment Amount** \$818.48  
**Payment Date** Pay Now

Contact Information

**First Name**   
**Last Name**   
**Company** (Optional)   
**Address 1**   
**Address 2** (Optional)   
**City**   
**State**   
**Zip Code**  (Optional)   
**Phone Number**   
**Email Address**

[Become a Registered User](#) 

Payment Method

**Card Number**      
**Expiration Date** Month  Year   
**Card Security Code**    
**Card Billing Address**  Use my contact information address  
 Use a different address

A 2.3% convenience fee will be added by US Bank for this credit card transaction. The convenience fee will be displayed on the next page where you can cancel or confirm your payment. The fee will not be shown in Your DEQ Online. There will be two (2) charges on your credit card statement, one for the DEQ payment and one for the convenience fee.

**NOTE:** US Bank does not add convenience fees for ACH e-payments. If you would like to select a different payment method, click the Exit link in the upper right hand corner of this page.

[Cancel](#)

When the payment is complete, you will receive a receipt and a confirmation email from U.S. Bank. **Important note:** Completing a payment does not complete the submittal process. You must select "Return to Your DEQ Online" to complete the submittal process.

## Confirmation

Please click the Return to 'Your DEQ Online' button to complete the payment process.  
Please keep a record of your Confirmation Number, or [print this page](#) for your records.

**Confirmation Number** **DEQTST000010891**



Once you have returned to Your DEQ Online, the processed payment will be shown in the Payment tab. Proceed to the Submission tab to complete the EEO payment.

Fee	Paid	Balance
\$ 818.48	\$ 818.48	= \$ 0.00

Fees	Payment Transactions
<b>FIMS Online Payment</b> FIMS Online Payment \$ 818.48	✓ <b>Credit Card</b> 07/19/2022 07/19/2022 \$ 818.48 # DEQTST000010899

In the Submission tab, select “Submit” to complete the EEO payment.

1 Basic Info   2 Payment   3 Review   4   5 Submission

**Submit**

## 2.3 Check by Mail

To pay by check, select check by mail and click “Confirm Check by Mail.” You will receive a message asking you to confirm the payment method.

ACH  
 Credit Card  
 Check by Mail

**Check by Mail payment method:**


**Confirm Check by Mail**

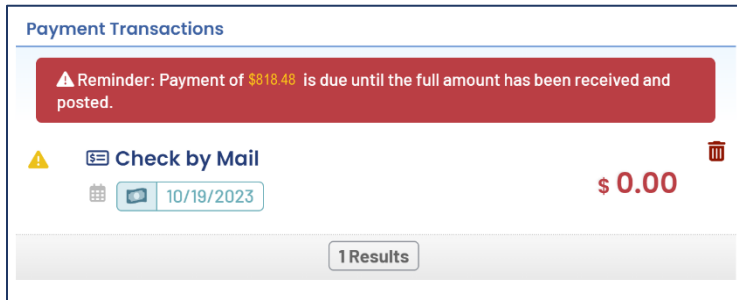
Please make the check payable to:  
DEQ Financial Services - LBX3615  
P.O. Box 3615  
Portland OR 97208-3615

**i** You have selected Check by Mail. The system will show the balance due until the check is received and posted. Please include a copy of your receipt of the Application with your Payment.

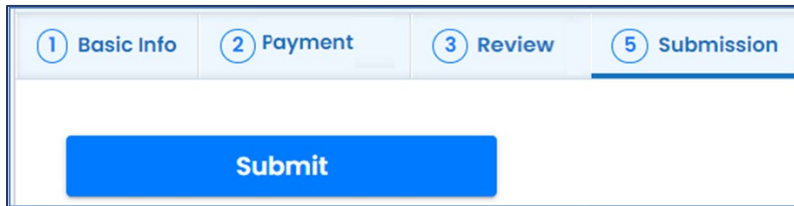
**OK** **CANCEL**

After you select “OK” to confirm, the Payment tab will display a reminder message that the payment is due until the full amount has been received and posted by DEQ.

To delete your check by mail selection and choose from one of the electronic payment options, select the trash can  icon. After your check by mail selection has been deleted, all payment options will be available.



Proceed to the Submission tab and select “Submit” to complete the EEO payment.



### 2.3.1 Check Mailing Instructions

Checks mailed to DEQ must include the submittal receipt. To print the receipt, select “Print” at the bottom of the confirmation page. On the PDF of the receipt, you will find mailing instructions and the DEQ Financial Services mailing address at the bottom of the document.

Check payments must include a printed copy of the submittal receipt and be sent to the address below:

DEQ Financial Services – LBX3615  
P.O. Box 3615  
Portland OR 97208-3615

Do not mail checks to the DEQ office as this will delay processing.

Once DEQ receives and processes the full check payment, a record of the check will appear on the “Payment” tab with the amount received and check number. The receipt will show a zero (0.00) balance due and display a “Paid in Full” message.

## 3. Helpdesk and Resources

If you have questions about invoice payment or your account, please consult the [Your DEQ Online Helpdesk](#). General information, training and resources are available on [Your DEQ Online Help page](#). Stay connected to news about Your DEQ Online by signing up for [GovDelivery email messages](#).