

February 2025



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Translation or other formats

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Submitting General Registration Form and 30-Day Notice **Error! Reference source not found.**

Overview and Introduction

The Oregon Department of Environmental Quality has instituted the use of a modernized, cloud-based tool for a selection of compliance programs within the agency and several business processes that involve the public and regulated entities.

<u>Your DEQ Online</u> is an Environmental Data Management System designed to combine current DEQ processes across air, land and water divisions in one convenient and easily accessible portal. The system enables users to submit applications, upload reports, enter data, check the status of applications, pay fees or fines, and manage account activity. In addition, the system allows for greater public access to environmental data without the need to request this information from DEQ staff.

As of January 2, 2024, members of the regulated community such as permit holders licensed providers and others must use Your DEQ Online when engaging with the Underground Storage Tank program at the Oregon Department of Environmental Quality.

This guide is intended for the use of Permittees and provides a detailed explanation of how to submit general registration form and 30-day notice by using <u>Your DEQ Online</u>.

1. Logging in to Your DEQ Online

Your DEQ Online is a platform that requires each Responsible Official to create a user account. This allows the user to electronically pay invoices and fees, obtain permits and licenses, and submit documents to the Oregon Department of Environmental Quality.

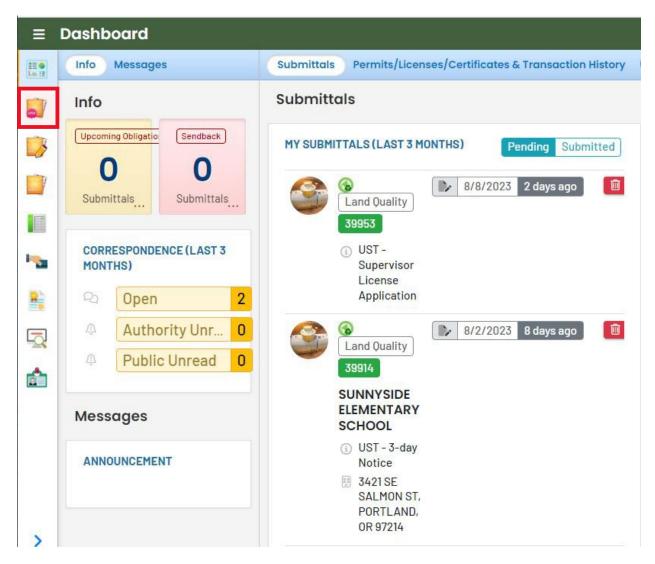
Please visit the <u>Your DEQ Online Account Registration resource</u> to learn more about which account type to select and detailed steps in registering or updating your user account.

Once you have established your user account, use the account registration guide to make Account Type selections such as "Responsible Official", the submittal group "Underground Storage Tanks" and linking to your facility or facilities. Next, login to the Your DEQ Online Public Portal by entering your username and password, then clicking on the "login" button.

2. Start a New Submittal

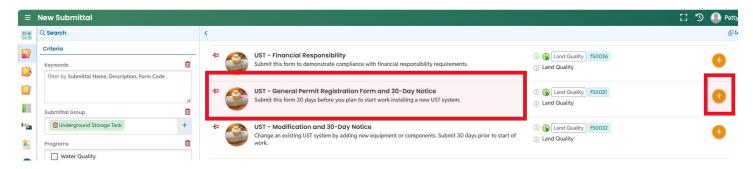
2.1. Navigate to submittals list

Once you have logged into your Your DEQ Online account, select the 'Start New Submittal' icon in the top left corner of the screen. This will open list of new submittal options.



2.2. Locate and select the UST- General Permit Registration Form and 30-Day Notice submittal

To find and select "UST – General Permit Registration Form and 30-Day Notice", either use the search criteria to narrow your search, or use the scrollbar to the right to view selections and locate the submittal. Click the "plus" icon to open the form.



2.3. Basic Info Tab – Existing Facility

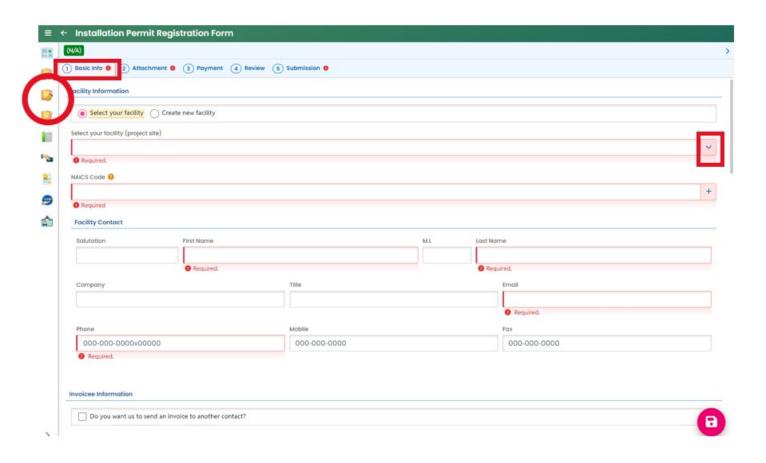
If this is a brand-new facility and you are applying for the first-ever permit for your facility, skip this section and proceed to the next section, 2.4 "Basic Info Tab- New Facility".

Tabs across the top of the form are marked with red alert symbols until required information is entered. Once required information is provided, red alert symbols disappear. Click the "save" button in the lower right corner before proceeding.

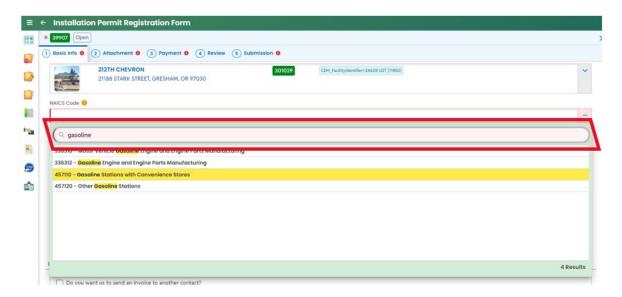
Select Your Facility by using the dropdown menu, above. Click in the box below the "Select your Facility (project site)" box (in red, above). When the cursor is moved over the facility to be chosen, the cursor changes to a hand and the Facility is highlighted in yellow. Choose the Facility where the installation will occur.

The Facility must have current Permittee, Tank Ownership, and Property Ownership on record. If the answer to the question above ("Has there been a change to the Tank Owner, Permittee, or Property Owner?") is "Yes", then save your application, and exit this submittal by clicking on the "New Submittal" button (left side of image, circled in red).

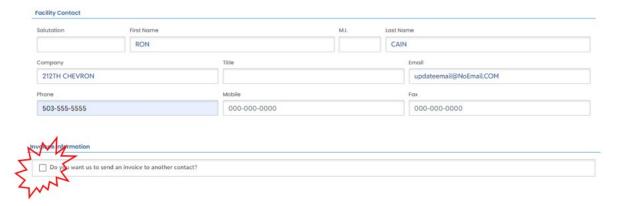
Open the "UST- Owner/Permittee Modification" submittal (there is a separate User Guide for that submittal) and submit the required information and fee. Once completed then you may return to this submittal to provide the decommissioning notification. If no changes have occurred, then choose "**No**".



Select the NAICS Code by clicking on the drop-down menu box to reveal the search bar (in red box below). Type the best search term for the type of facility and then choose the best option from the results.

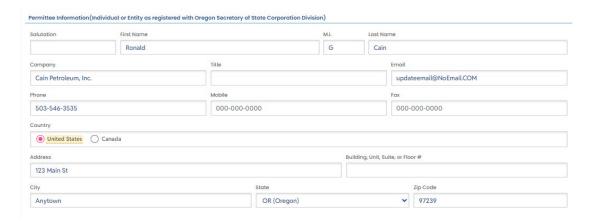


Review the Facility Contact information to ensure that the information is correct.

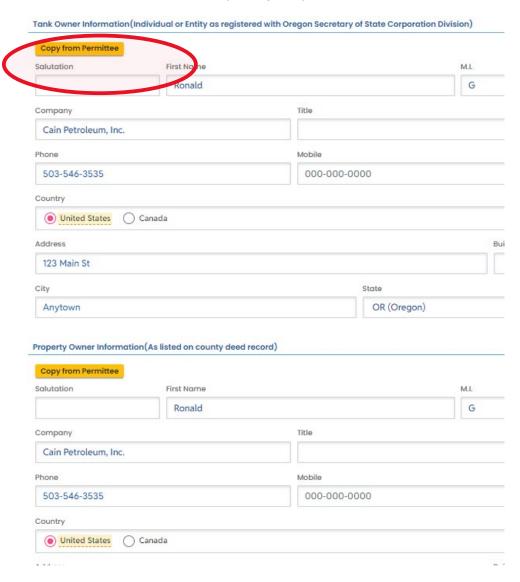


If the invoice should be sent to a different address, please indicate by checking the above box. A new contact information panel will open with required entries. Otherwise leave the checkbox blank.

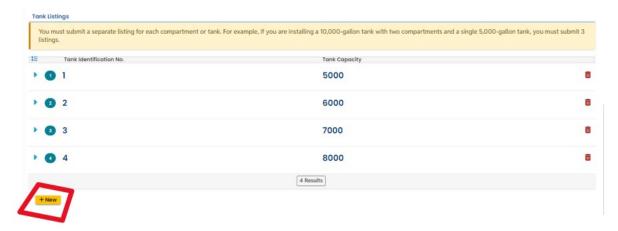
Next, review the "Permittee" information; if this is a legal entity the name of that entity must be entered <u>exactly</u> as it is registered with the Oregon Secretary of State Corporation Division.



The "Tank Owner" and "Property Owner" may be copied (if they are the same person) from the Permittee information completed above by using the yellow buttons.

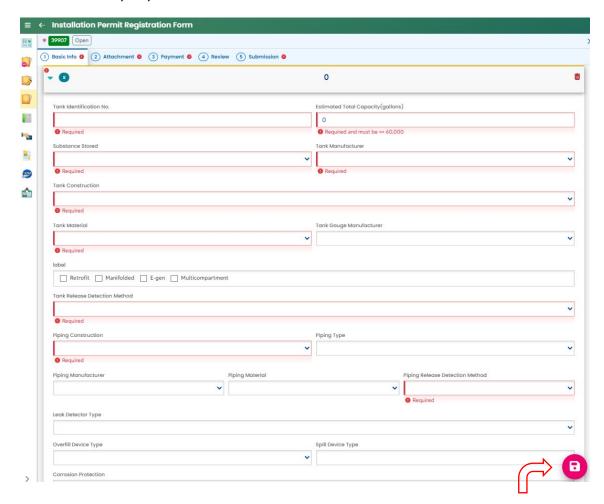


The Tank Listings are below the "Property Owner Information". Your current tanks should be listed in the drop-downs. To add an UST click the yellow "+New" button.



Clicking the yellow "+New" button displays the following screen. The fields in red are required. Please enter additional information as available and click the Save button when done.

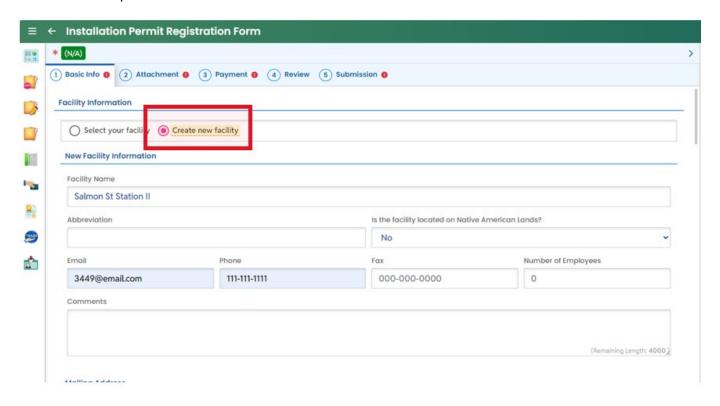
Please use a simple naming convention for tanks: 1, 2, 3 etc. For tanks split in compartments please name them 1A, 1B, etc.



2.4. Basic Info Tab - New Facility

Complete this section if this is a brand-new facility and you are applying for the first-ever permit for your facility.

If you are applying for operational status for the first time at a given facility (skipping section 2.3 above), you must choose the "Create New Facility" button outlined in red below, and then complete all information required in the "Facility Information" panel. Note that the "Installation Permit Registration Form" is lengthy and will be addressed one panel at a time.



Complete the "Mailing Address" panel.



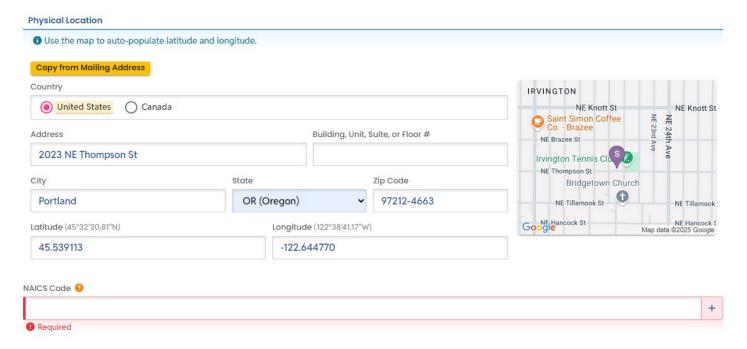
The "Physical Location" can be copied from the "Mailing Address" panel by using the yellow "Copy from Mailing Address" button.



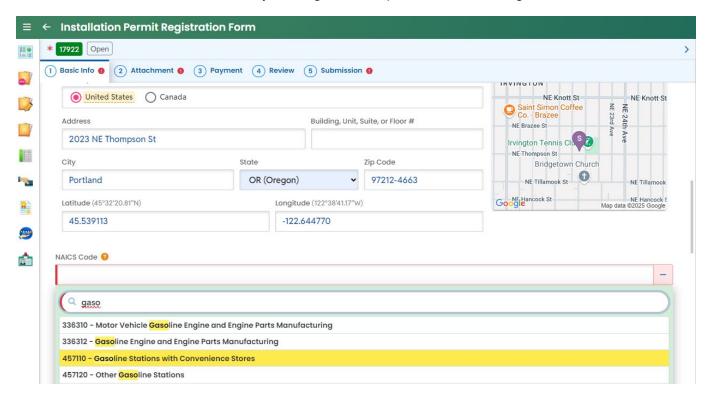
If the address is different please click on the map picker to select the physical location by dragging the red indicator to adjust the location on the map.



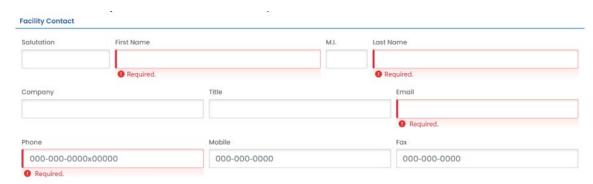
Click the green checkmark in the lower left corner to accept the address shown in the blue-green box. The location information is auto filled.



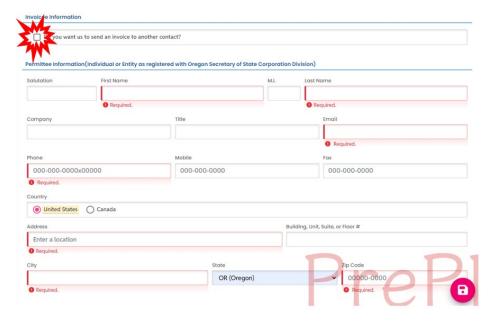
Choose or search for a NAICS code by clicking in the drop-down bar revealing the search bar.



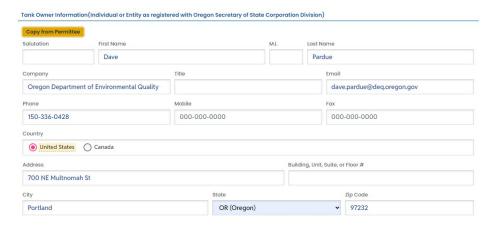
Enter the "Facility Contact" info into the required fields at a minimum.



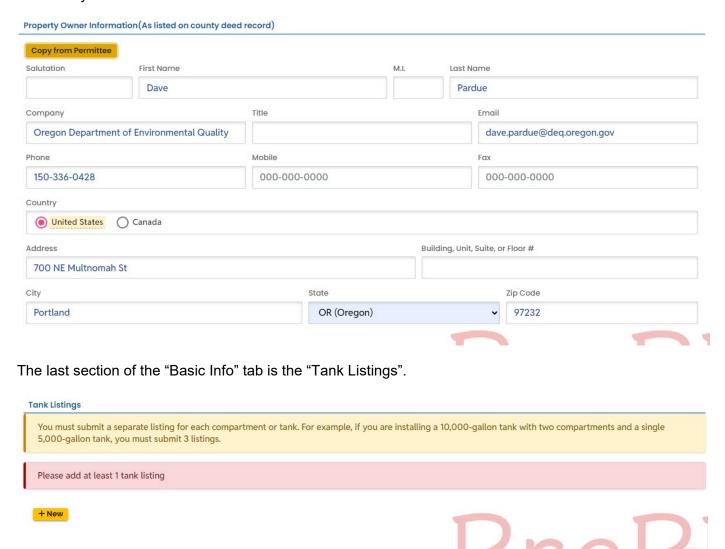
If the "Invoicee Information" is different from the "Permittee Information" check the box below and complete the required fields. The information entered must match the information on record with the Oregon Secretary of State Corporation Division.



The "Tank Owner Information" may be copied from the Permittee using the yellow button.

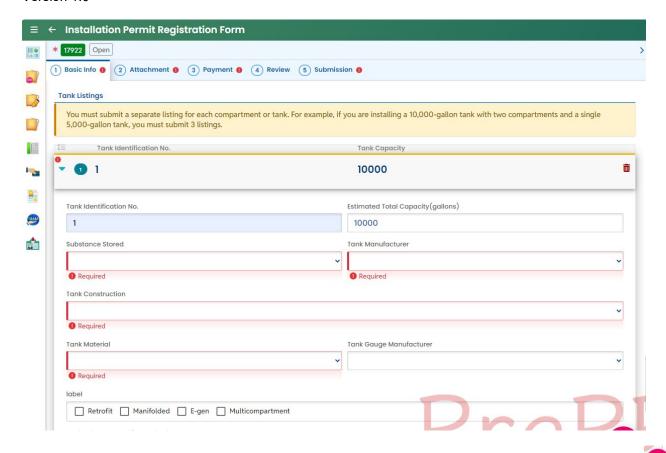


The "Property Owner Information" may be copied the same way, and must match the information on file with the County Deed Recorder.

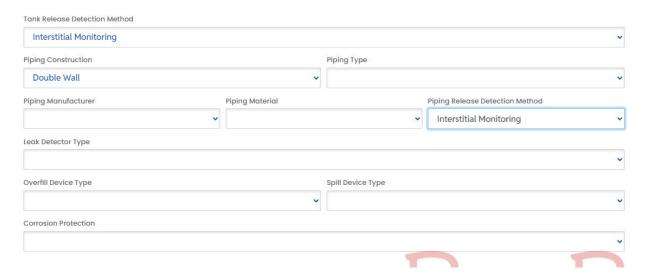


Click the yellow "+New" button to add at least one tank to the facility and assign numbers to your tanks beginning with the number "1".

Please only add suffixes to indicate compartments of the same structure (tank) that are invoiced as individual tanks. For example a 3-compartment tank would be listed as "1A", "1B", and "1C".

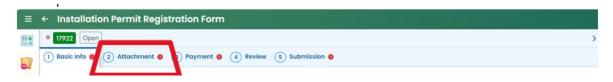


Complete the optional information to complete the profile of your UST and click the Save button bottom right corner of the screen.



2.5. Upload Attachment(s) – All Facilities

After saving the information on the Basic Info tab, click on the "Attachment" tab.



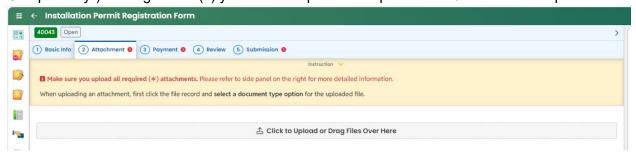
The "Attachment Types" window (on the right side of the page) shows the required attachment(s):



If an alternative fuel (gasoline >10% ethanol or diesel >20% biodiesel) was selected in the "Basic Info" tab then the "Alternative Fuel Compatibility" form is required as an attachment.

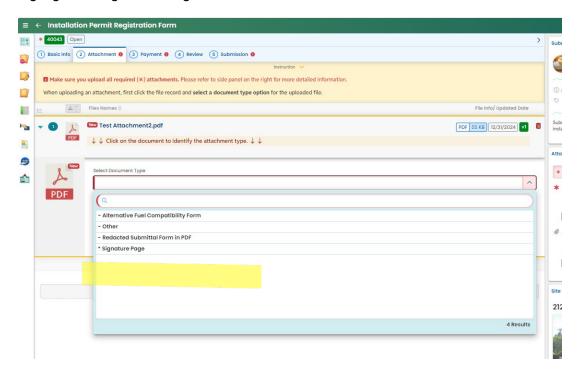
In this case there is a link to PDFs of these forms for you to download. Please print and complete the form fully and sign. Then scan or photograph the form.

Either click on the button (the button turns yellow first) to navigate to, and then select, the file that needs to be uploaded (in this case the completed "Signature Page [signed]" and possibly the "Alternative Fuel Compatibility") or drag the file(s) you want to upload on top of the box/button and drop it there.



Note that if you do not submit the correct documentation, your Submittal will be returned. You will
receive an email message from YDO, and you will need to upload the correct documentation.

After you upload the form, it must be identified. Click inside the Attachment Panel to expand it, and then click in the "Select Document Type" drop-down menu to display the choices as shown below- choose the highlighted "Signature Page".

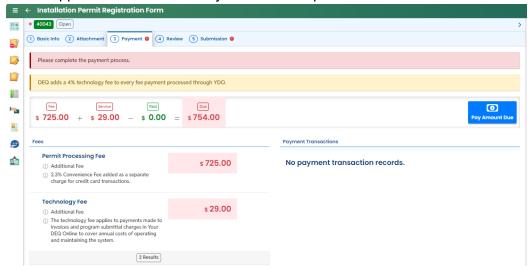


If you have attachments, in this case a site plan, use the 'Click to Upload or Drag Files Over Here' icon accordingly.

2.6. Payment Tab

After uploading any attachments, click the Save button and then click the Payment Tab.

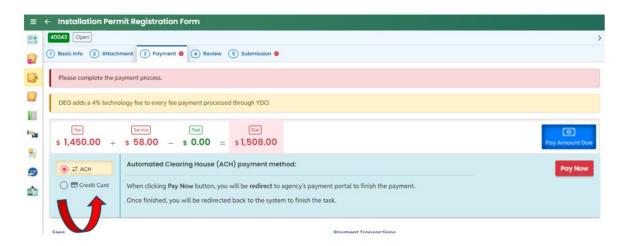
Payment, including the 4% Technology Fee must now be submitted. The "Save" button must be clicked if it was not in the prior step. Payment is not possible until the "Workflow" is saved. Then the "Pay Amount Due" button appears: Click on the "Payment" tab to open:



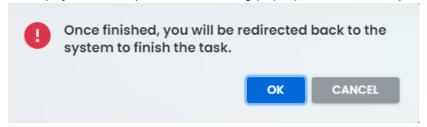
Note that the "Technology Fee" is required regardless of payment method. There is an additional surcharge for payments by credit card.

Click on the blue "Pay Amount Due" button to enable the payment choices- using a credit card (incurs a service fee), or using a free direct withdrawal from a bank account (ACH):

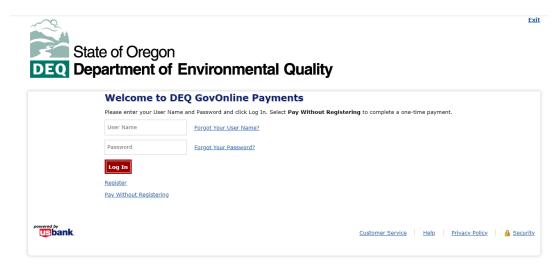
Choose ACH or Credit Card by clicking the corresponding radio button (red arrow, below), and note the receipt will be available following the submission step.

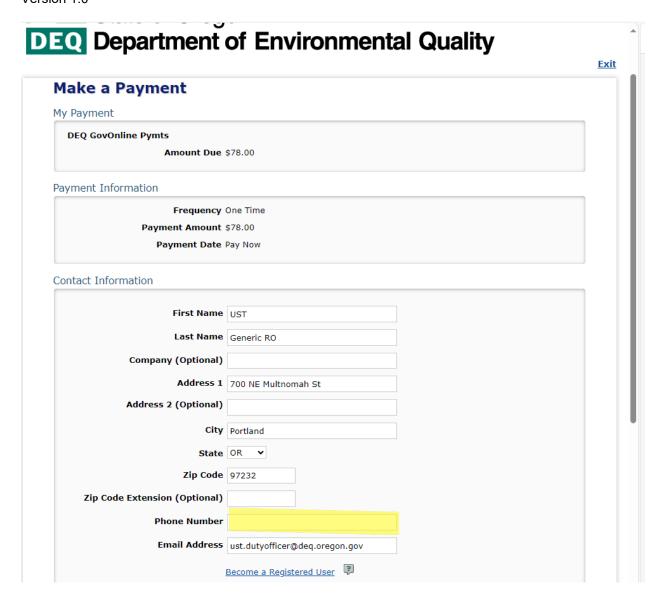


For either credit card or ACH (direct withdrawal) click on the red "Pay Now" button to be redirected to the US Bank payment site (read the following pop-up and click "OK").

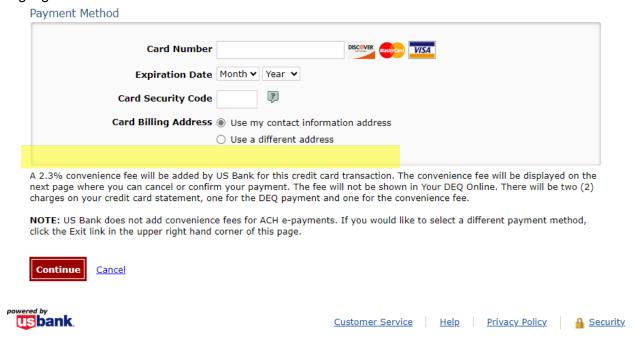


The user can register to facilitate future payments by clicking "Register" or the user can proceed by clicking the "Pay without Registering" link.

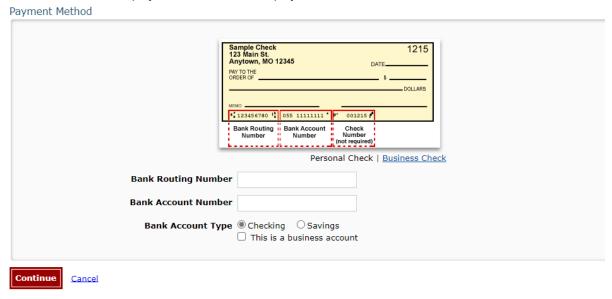




For credit cards: Complete the credit card information and click the red "Continue" button: and note the highlighted convenience fee information.

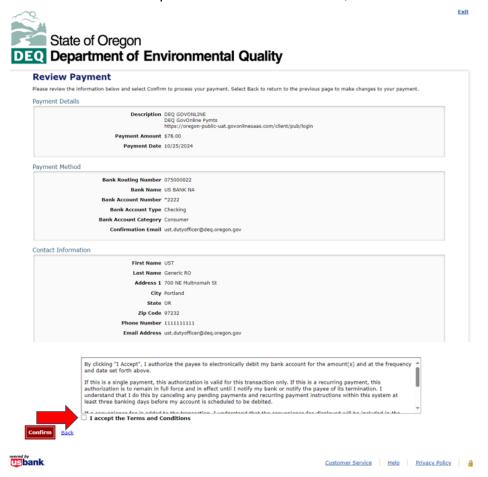


If you choose the ACH payment method, the payment window will look like this.



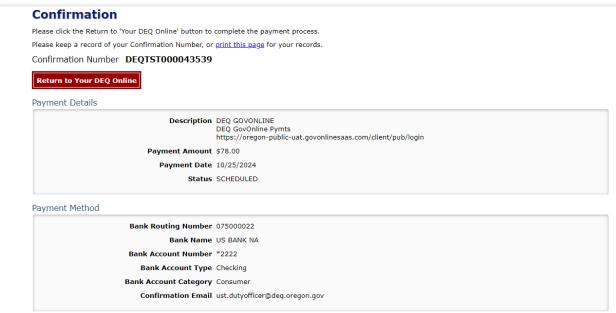
Enter your bank account information and then click the red "Continue" button. The "Review Payment" screen opens.

Click the checkbox to accept the Terms and Conditions, and then click the red "Confirm" button.

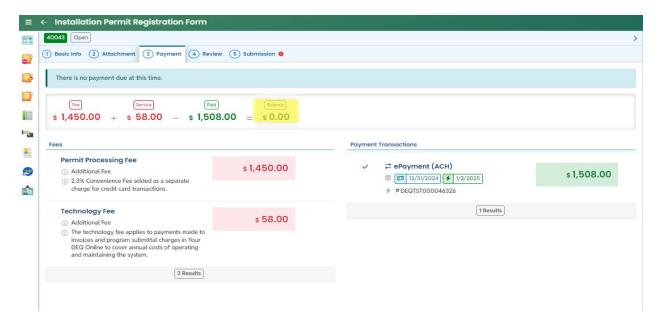


The following "Confirmation" window appears:





Click the red "Return to Your DEQ Online" button, and the "OK" button that appears in the subsequent pop-up to return to this page: NN



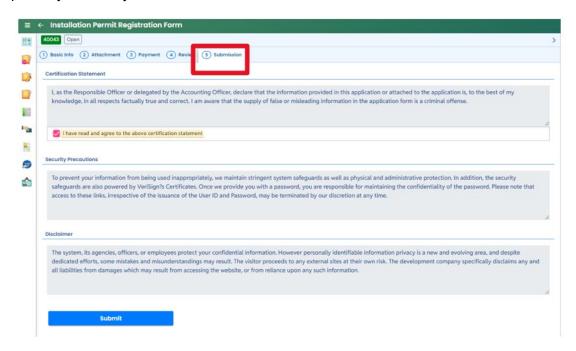
Note that the balance (highlighted above) shows \$0.00 and the paid amount is in a green field.

You may open the "Review" tab, but this is optional. Note that clicking on the symbol saves the information entered; saving should be done at the end of every step of any submittal. Submission tab.

2.7. Submission Tab

After saving the payment information, click on the "Submission" tab at the top of the window.

Review the Certification Statement and select the box to acknowledge that you have read and agree to the above certification statement. Click the Submit button at the bottom of the Submission tab to complete the first part of your facility's UST Modification submittal.

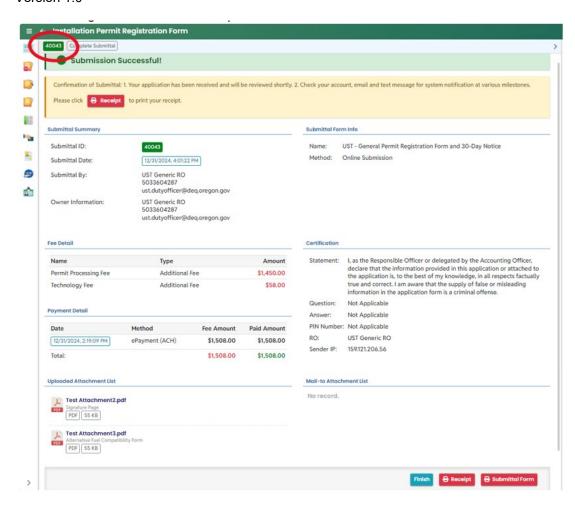


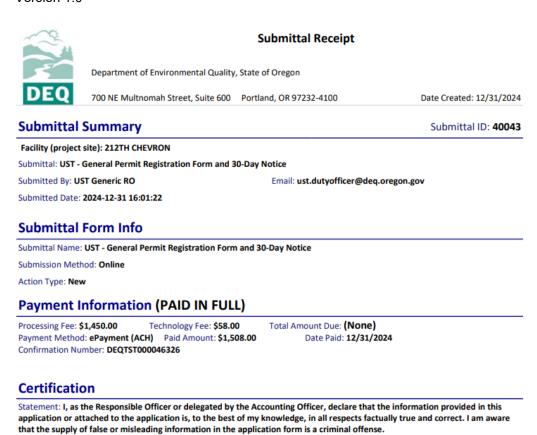
On the Confirmation screen, note "Submittal Number" in a green field (circled in red). Recording this number is an easy way to search for this submittal if needed in the future.

Click the red Receipt button and view the submittal receipt.

When you are done, click the "Finish" button to return to the "Submitted Submittals" page. You will receive an automated confirmation email message from the YDO system.

No further action is possible until the UST Program approves your submittal.





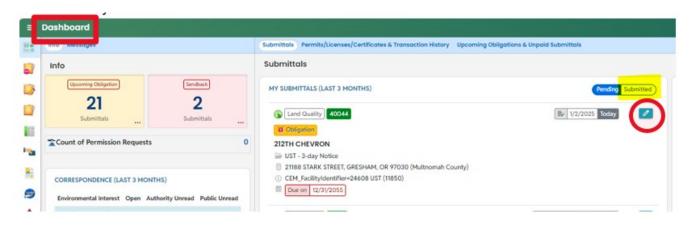
3. Submit 3-Day Notification

Question:

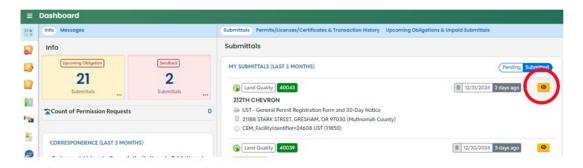
Question's Answer: ******
PIN Number: *****
IP Address: 159.121.206.56

Responsible Official: UST Generic RO

Return to your "Dashboard" and locate the correct submittal. The submittal can be accessed by clicking on the blue-green pencil icon directly from the "Dashboard" which shows "Pending" submittals by default. This route leads directly to the data entry page.



Another option is to click the "Submitted" button(hihglighted above) to show a list of all submitted submittals. In this case, click on the yellow eyeball icon (circled below). This route leads first to a summary page that lists all of the 5 Steps of this submittal process.



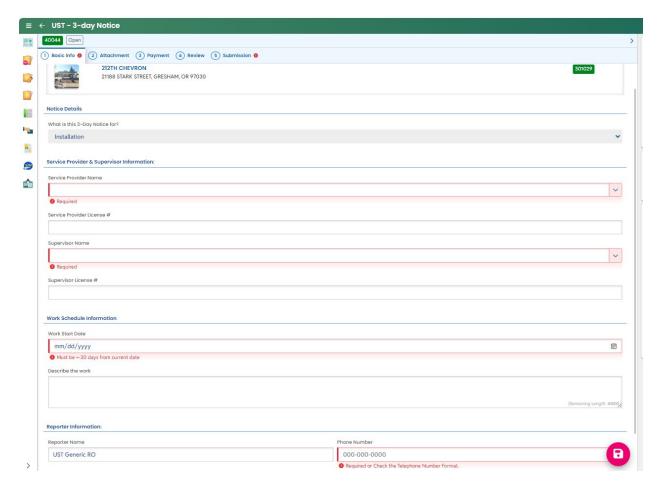
Click on the blue-green pencil icon, (circled below) to access the data entry page.



On the data entry page, click within the "Service Provider Name" box to open the drop-down menu. Choose your Service Provider. Repeat the process for the "Supervisor Name" drop-down.

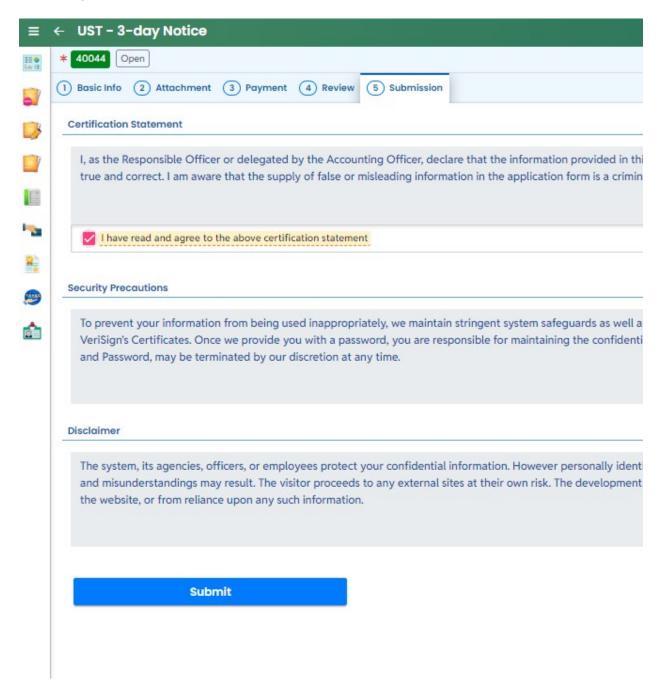
Then choose a "Work Start Date" that is at least 3 business days from the current date.

Enter a phone number for the Reporter that is submitting.



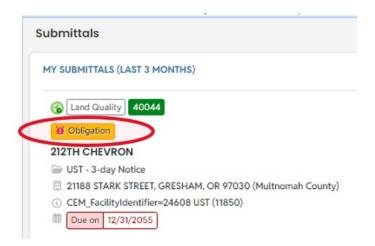
Once this data has been entered, click on the "Submission" tab and then click on the blue "Submit" button to send your 3-Day Notification to the UST Program. You will receive a confirmation message that includes your confirmation number.

As before, you may click on the red "Receipt" and "Submittal Form" buttons to save records of submission. Clicking the blue green "Finish" button will return you to the "Submitted Submittals" page. No further action is required until your proof of Financial Responsibility is ready to be submitted.

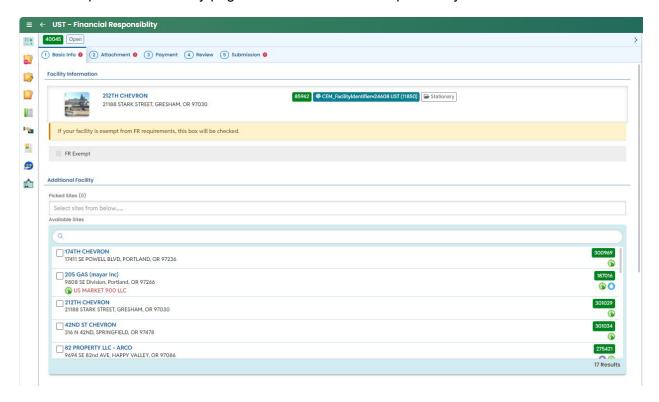


4. Submit Proof of Financial Responsibility

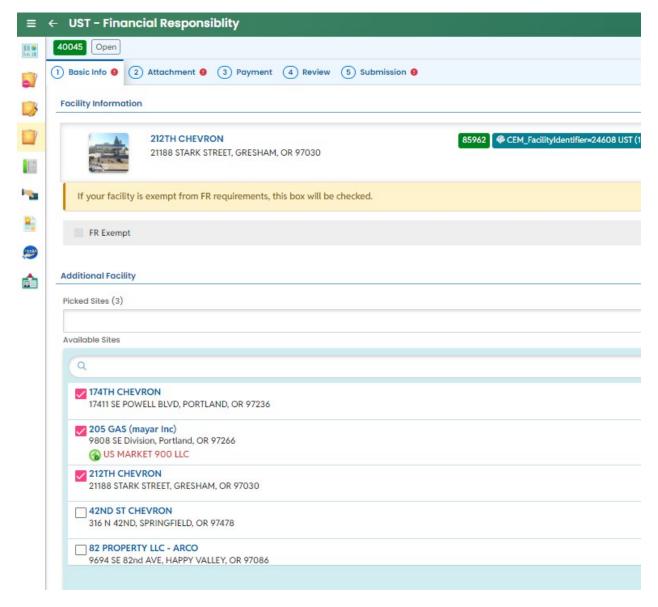
Locate your submittal as before. Note that on your "Dashboard" the submittal appears with an "Obligation" icon. This icon indicates that you need to complete the next step of the submittal process.



Click on the blue-green pencil icon or yellow eyeball icon (and then the blue-green pencil icon) as described earlier to open the data entry page for "UST-Financial Responsibility".

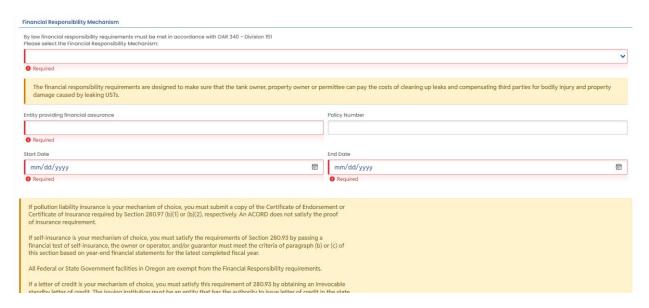


Note: additional facilities may be added to this submittal if the proof of financial responsibility covers multiple facilities. Click the checkboxes associated with any additional facilities.

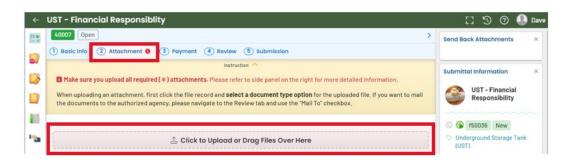


Select a "Financial Responsibility Mechanism" from the first drop-down menu.

The complete the "Entity providing financial assurance" entry, add the policy number if applicable, and choose the start and end date of the mechanism. BE SURE TO READ ALL THE INFORMATION IN THE YELLOW BOXES.



The next step is to upload the required attachment(s): Click on the "Attachments" tab (in red- below) to open this window.



The red box above indicates the "Click to Upload" button which also serves as the "Drag Files Over Here" box.

Either click on the button to navigate to, and then select, the file that needs to be uploaded (in this case proof of Financial Responsibility) or drag the file you want to upload on top of the box/button and drop it there.

Uploading the proper documentation that meets the FR Requirements is the most important step!

ACORD Statements ARE NOT ACCEPTABLE.

Below is an example of an acceptable Certificate of Insurance (Exhibit 1). The Declarations page that lists the tanks sizes and contents is also required.

Exhibit 1 - Key Information shown includes:

- The policy term (from when to when).
- Name and Address of Insured.
- Name and Address of Insurer.
- Conditions 1 and 2 contain required language pursuant to 40 CFR 280.97 (b) (2) and identify policy limits, exclusive of legal defense costs.
- Signature of the authorized representative of the insurance company.

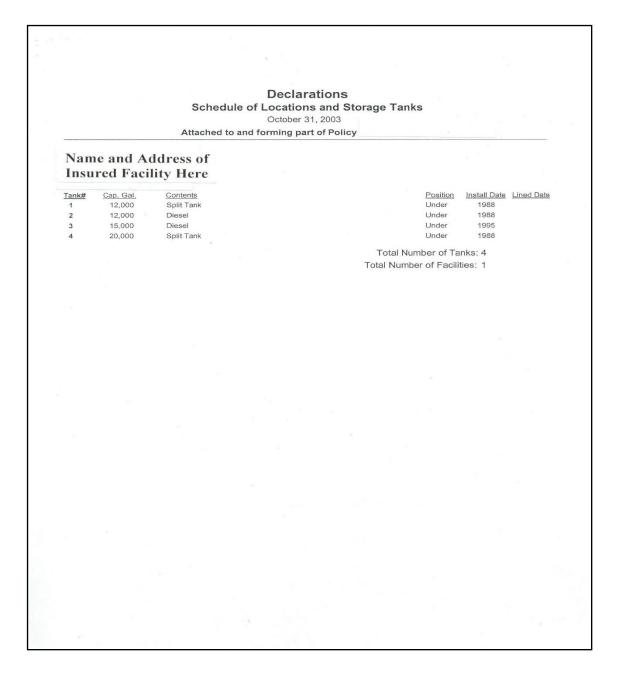
EXHIBIT 1

P	olicy No.	Eff. Date of Pol.	Exp. Date of Pol.	Premium	RECEIVED	
(12.02	*		NOV 0 5 2003	
Named	l Insured a	nd Mailing Addres	s:	Name of Insurer:	Land Quality Division	
Name and Address Name and A					ddress	
	f Insure			of Insurer I	Here	
		j.	CERTIFIC	ATE:		
1.				above, hereby certifies t	hat it has issued liability insurance	
CO	vering the fo	llowing underground s				
			Attached Scheduled L cheduled Storage Tank			
ac	cidental rele	ases; in accordance w	rith and subject to the l		perty damage caused by ons, conditions, and other terms of e.	
Th	e limits of lia sts which are	e subject to a separate	each occurence and\$1 e limit under the policy. said policy is10/23/200	This coverage is provide	egate, exclusive of legal defense ded under Policy Number	
	Bankruptcy			insurance described in the Insurer of its obliga	Paragraph 1: ations under the policy to which	
b.	b. The Insurer is liable for the payment of amounts within any deductible applicable to the policy to the provider of corrective action or a third party, with a right of reimbursement by the insured for any such payment made by the Insurer. This provision does not apply with respect to that amount of any deductible for which coverage is demonstated under another mechanism or combination of mechanisms as specified in 40 CFR 280.95-280.102.					
C.			or of an implementing a plicy and all endorseme		ees to furnish to the Director a	
d.	d. Cancellation or any other termination of the insurance by the Insurer, except for non-payment of premium or misrepresentation by the insured, will be effective only upon written notice and only after the expiration of 60 days after a copy of such written notice is received by the Insured. Cancellation for non-payment of premium o misrepresentation by the Insured will be effective only upon written notice and only after expiration of a minimum of 10 days after a copy of such written notice is received by the insured.					
e.	months of t policy has of any cove policy rene	he effective date of ca the same retroactive of ered occurrence that of wal or termination date	incellation or non-rener late or a retroative date ommenced after the po e. Claims reported duri	wal of the Policy except e earlier than that of the olicy retroactive date, if	ed to the Insurer within six (6) where the new or renewed prior policy and which arise out applicable, and prior to such rted period are subject to the	
ins	ereby certify surer is licens one or more	sed to transact the bus	is instrument is identications of insurance, or	al to the wording in 40 C eligible to provide insur	CFR 280.97 (b) (2) and that the rance as an excess lines insurer,	
	Signatui	re and Name o	f			
		Company He				
Auth	orized Repre	esentative				
	ISIN THE RESERVE TO T					

Exhibit 2 - Key Information shown includes:

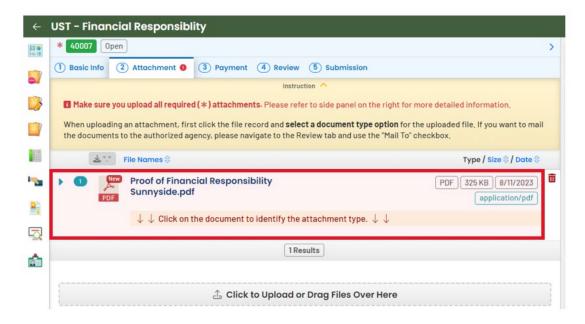
- The facility covered by policy.
- The tanks covered by the insurance policy. It is important that all the tanks registered with DEQ are listed on the insurance declaration. Any discrepancies will need to be resolved before verification is complete or an operating certificate is issued.

EXHIBIT 2



Note that if you do not submit the correct documentation, your Submittal will be rejected. You will receive an email message from Your DEQ Online and will need to upload the correct documentation.

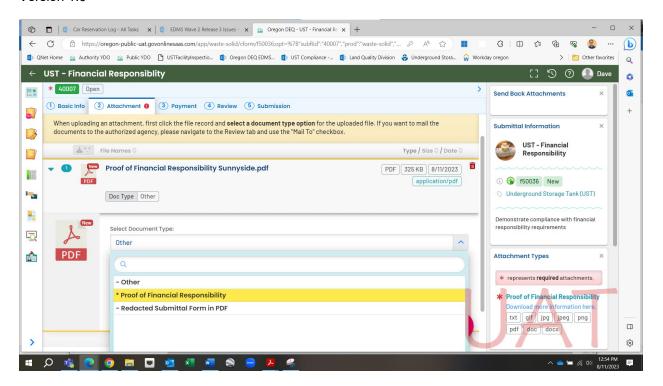
Next, click anywhere on the document panel (except the trash can) to expand it and enable the "Select Document Type" drop-down menu (see below).



Open the "Select Document Type" menu by clicking anywhere in the "Select Document Type" menu box (in red below). Only then do the choices displayed in the drop-down menu below the box become visible.

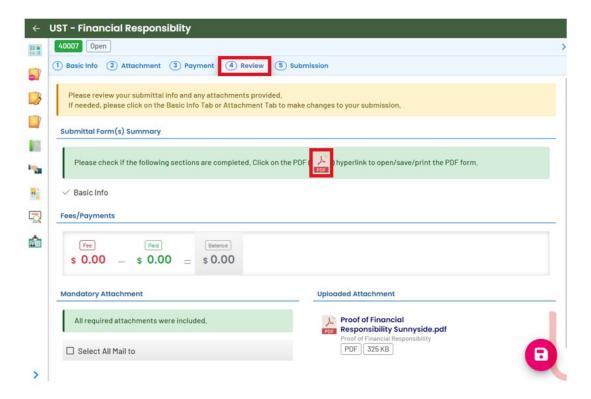


Select "Proof of Financial Responsibility" (YDO highlights this selection in yellow, below).



Click on the red "Save" button (previously described) in the lower right corner of the window. Note: the "Save" button near the bottom of the above image is obscured by the drop-down menu.

Click on Workflow tab 4 to review the submission and Attachment:

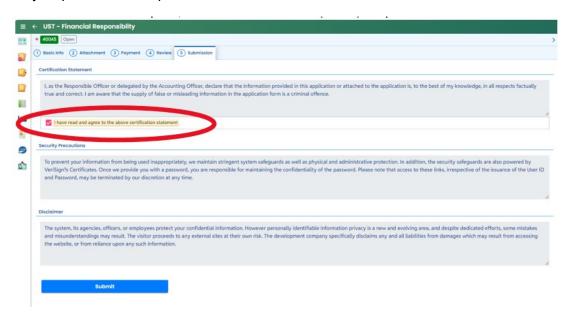


Click on the PDF icon within the "Submittal Form(s) Summary" to open a copy of the "Submittal Document".

When the review is complete, click on Workflow tab 5 (below) to open the "Submission" tab.

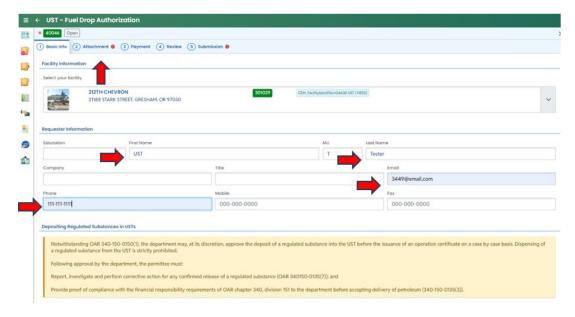
Click the acknowledgement box and the blue "Submit" button to complete this Step and open the confirmation page, which includes the "Receipt" and "Submittal Form" buttons for your access.

When the UST Program has received the proof of Financial Responsibility the YDO system will issue an email indicating acceptance of the documentation. Once installation of the tank(s) is/are substantially complete you may request a fuel drop FOR TESTING PURPOSES ONLY.

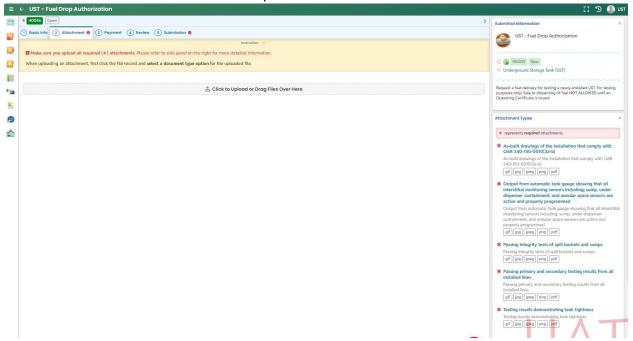


5. UST Fuel Drop Authorization

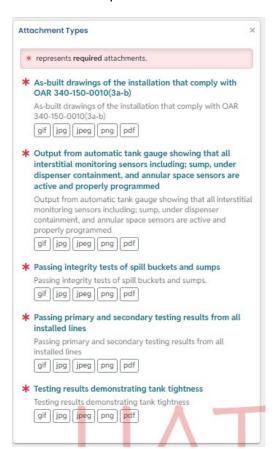
Locate your facility and open the submittal as before. The "Basic Info" tab requires you to enter the "Requester Information": first and last name, email, and phone.



Then click on the "Attachments" tab to open.



There are 5 required attachments:

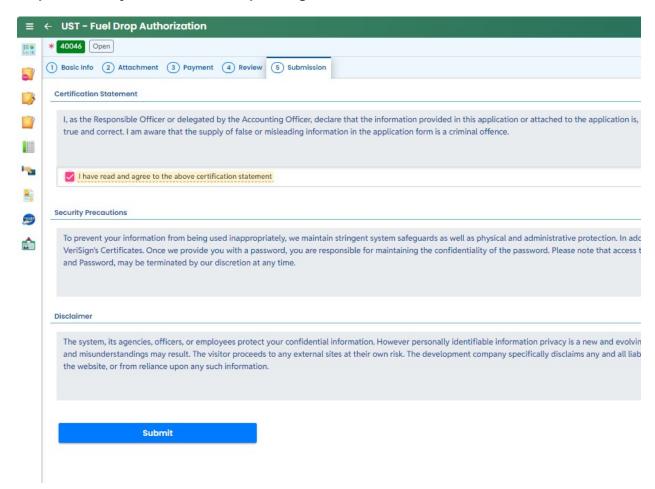


Use the same upload process as was described above in Step 4 Financial Responsibility and repeat these steps for each required document. Note that Word docs cannot be uploaded.

Next, click on the "Submission" tab and click the acknowledgement box and then the blue "Submit" button.

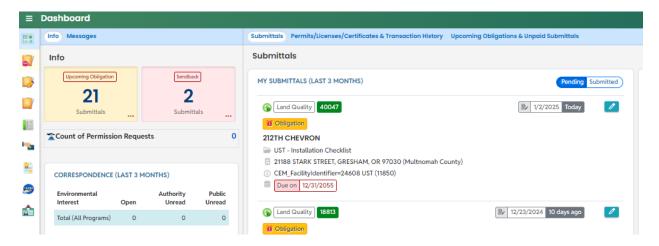
The confirmation page opens, and includes the red "Receipt" and "Submittal Form" button for your use.

You are not allowed to deposit any fuel until you receive the "Fuel Drop Authorization" issuance, with a confirmation number issued by the UST Program. Once you receive fuel you are not autorized to dispense until you receive the "Operating Certificate".

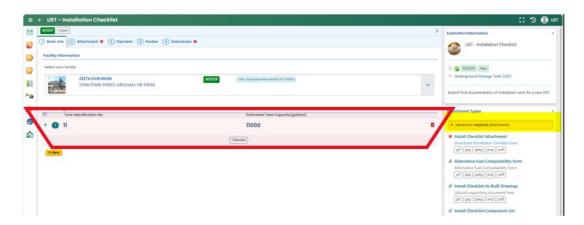


6. UST Installation Checklist

After you receive all the required passing test results, return to your YDO Dashboard and open the "Obligation" or UST-Installation Checklist" submittal.



Open the submittal as before, and note the list of attachments on the right side of the window.

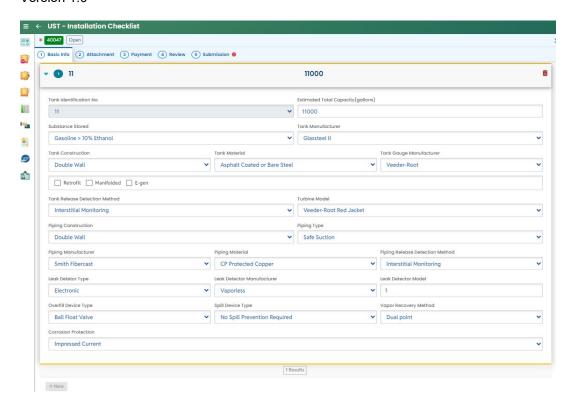


Verify the "Basic Info" is correct and click on the "Tank" panel (in red, above) to expand it and reveal details of the UST system.

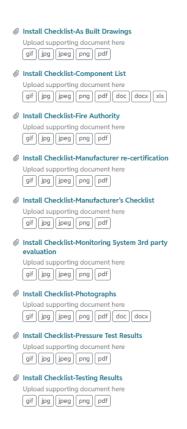
Correct any information that is not accurate. Click the red "Save" button in the lower right corner of the panel.

Note that as with all "Submittals", the "Required Attachments" are indicated on the right side of the page (above, highlighted). Note the red asterisk that indicates a required attachment; note also the red asterisks on the required tabs of the "Submittal".

The "Alternative Fuel Compatibility Form" is required only when fuel that is greater than 20% biodiesel or greater than 10% ethanol is deposited in the UST. Follow the link to the form to download, print, sign, and upload.

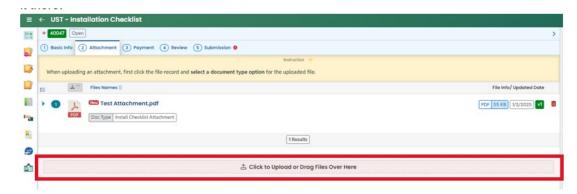


You must upload all the following, as they apply:

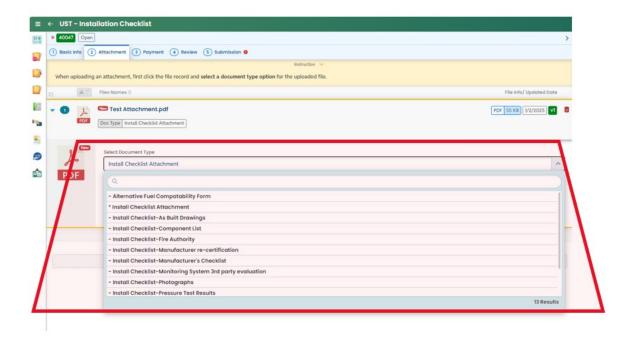


Please scan or photograph the forms. Some of the required information can be found on your Operating Certificate.

Either click on the button (the button turns yellow first) to navigate to, and then select, the file that needs to be uploaded or drag the file you want to upload on top of the box/button and drop it there.

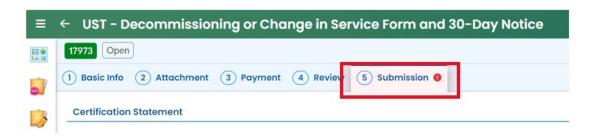


Note that if you do not submit the correct documentation, your Submittal will be returned. You will receive an email message from Your DEQ Online and will need to upload the correct documentation.

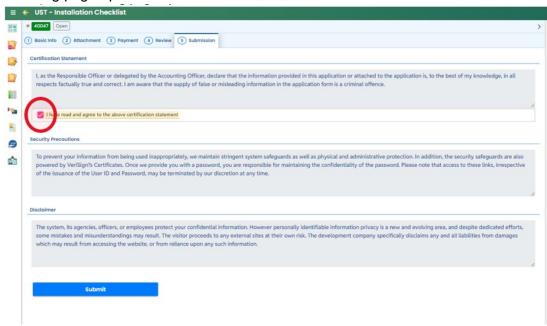


After you upload the form, it must be identified. Click inside the Attachment Panel to expand it, and then click in the "Select Document Type" drop-down menu to display the choices as shown.

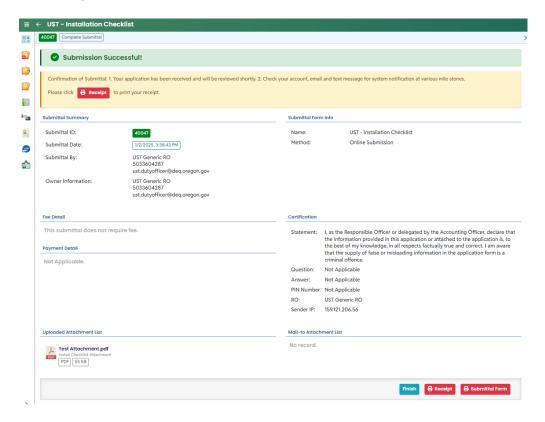
Click on the red "Save" button (previously described) in the lower right corner of the window and proceed to tab 5- Submission.



No payment is due, so "Workflow" tab 3 "Payment" may be skipped. You may click the "Review" tab if desired; this is optional. The next required step is to click on tab 5 "Submission" (in red above). The following page opens.



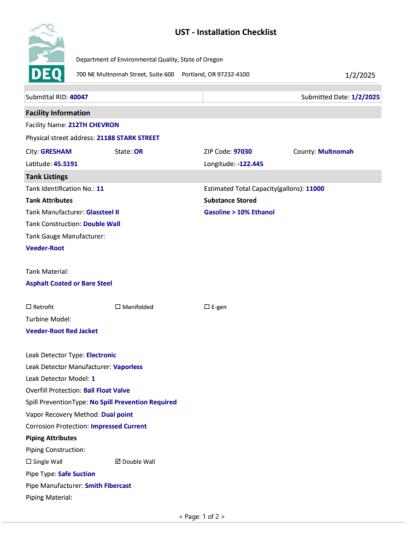
Click the required acknowlegment checkbox (circled above), which turns the "Submit" button blue. Scroll down to the "Submit" button. Clicking the "Submit" button concludes the submittal process and opens the following summary page.



Click the red "Receipt" button to view a copy of the receipt.



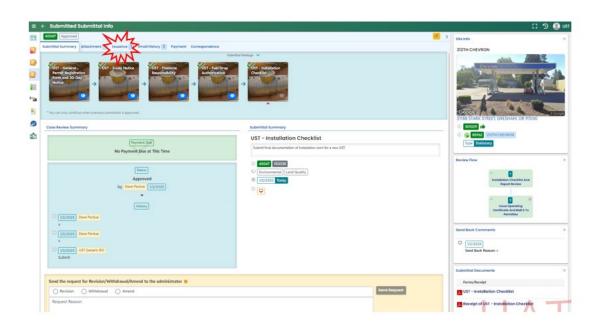
Click the red "Submittal Form" button to review a copy of the Submittal Form (this may be a 2-page form).



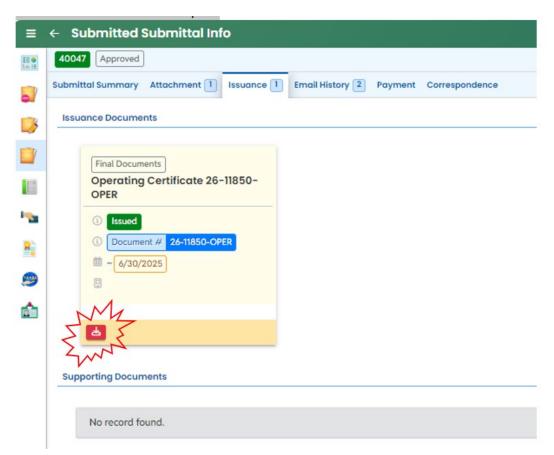
Finally click the blue "Finish" button to return to the "Submitted Submittals" page where you can note that YDO has indicated a "Complete Submittal" (in red below).



Following your receipt of notification from YDO that your Operating Certificate has been issued you should return to your YDO Dashboard and click on the orange eyeball icon to "View submittal detail".



Click on the "Issuance" tab to open.



Download your Operating Certificate by clicking on the red icon, above.

This concludes the process of submitting and receiving the forms necessary to install one or more USTs.

Other YDO features can be accessed by using the Navigation button in the top left corner of the "Submitted

Submittals" page:

7. Helpdesk and Resources

For more information, training and resources, go to the <u>Your DEQ Online Help page</u>. For technical assistance, contact the <u>Your DEQ Online Helpdesk</u>.

8. Revision history

Revision	Date	Changes	Editor
1.0		Initial draft transferred to template	Lindonna Stewart
		PA review	J. Flynt