

Decommission Unregistered Underground Storage Tanks

Version 1.0

February 2025



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Translation or other formats

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Submitting Decommissioning or Change in Service Form and 30-Day Notice **Error! Reference source not found.**

Overview and Introduction

The Oregon Department of Environmental Quality has instituted the use of a modernized, cloud-based tool for a selection of compliance programs within the agency and several business processes that involve the public and regulated entities.

<u>Your DEQ Online</u> is an Environmental Data Management System designed to combine current DEQ processes across air, land and water divisions in one convenient and easily accessible portal. The system enables users to submit applications, upload reports, enter data, check the status of applications, pay fees or fines, and manage account activity. In addition, the system allows for greater public access to environmental data without the need to request this information from DEQ staff.

As of January 2, 2024, members of the regulated community such as permit holders licensed providers and others must use Your DEQ Online when engaging with the Underground Storage Tank program at the Oregon Department of Environmental Quality.

This User Guide is intended for the use of Underground Storage Tank Permittees and their Consultants and Service Providers and provides a detailed explanation of how to: 1. Log in to YDO and start a new "Submittal", 2.Create a New Facility if needed, or link to an existing facility, 3. Pay fees through YDO (via US Bank), 4. Submit 30-Day Notification of plans to decommission one or more unregistered USTs 5. Upload the required documents and signatures 6. Receive Decommission Certificates which allow work to begin 7. Provide 3-Day Notice of impending work to decommission 8. Submit the Decommission Checklist and Site Assessment Report.

This submittal-and-approval process is stepwise by design. Many of the "Steps" in the process (listed above) must be submitted and approved by the UST Program before the subsequent step can begin.

After finishing Step 1:

If you are registering new USTs at an existing facility, please complete Step 2A. If you are registering new USTs at a brand-new facility, please complete Step 2B.

It is assumed that the user will have an active account (required) with the YDO system.

1. Logging in to Your DEQ Online

Your DEQ Online is a platform that requires each Responsible Official to create a user account. This allows the user to electronically pay invoices and fees, obtain permits and licenses, and submit documents to the Oregon Department of Environmental Quality.

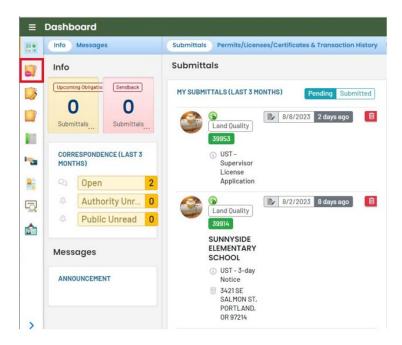
Please visit the <u>Your DEQ Online Account Registration resource</u> to learn more about which account type to select and detailed steps in registering or updating your user account.

Once you have established your user account, use the account registration guide to make Account Type selections such as "Responsible Official", the submittal group "Underground Storage Tanks" and linking to your facility or facilities. Next, login to the Your DEQ Online Public Portal by entering your username and password, then clicking on the "login" button.

2. Start a New Submittal at an existing facility

2.1. Navigate to submittals list

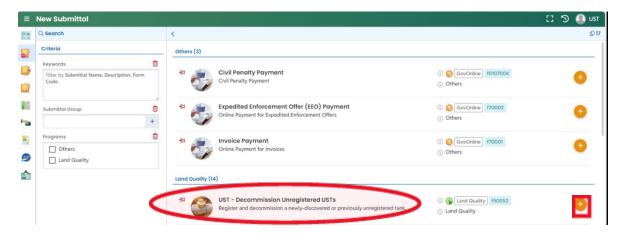
Once you have logged into your Your DEQ Online account, select the 'Start New Submittal' icon in the top left corner of the screen. This will open list of new submittal options.



2.2. Locate and select UST – "Decommission Unregistered USTs"

To find and select "UST-Decommission Unregistered USTs" either enter criteria to narrow your search, or use the scrollbar to the right to view selections and locate the submittal.

Once located, click the "plus" icon to open the form.



3. Basic info tab

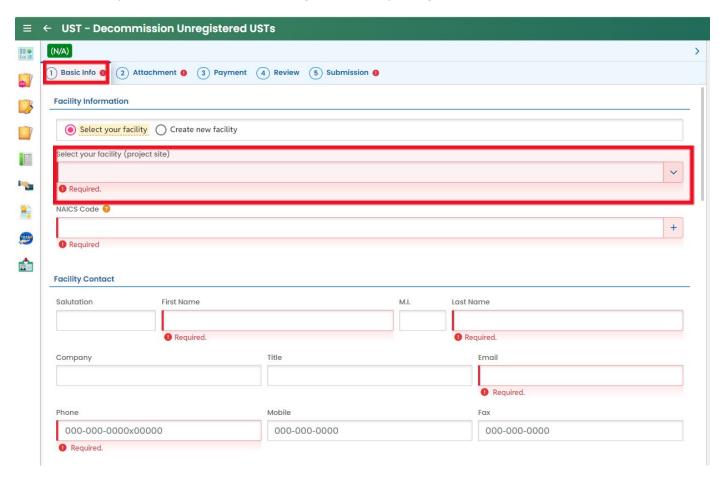
Tabs across the top of the form will be marked with red alert symbols until you have entered the required information. Once required information is provided, red alert symbols disappear. Click the "save" button in the lower right corner before proceeding through each tab.

3.1. Facility Information

(a) For an existing facility

If this is a brand-new facility (or you "discovered" an UST at a former historic facility) and you are applying for the first-ever permit for your facility (which is often not a service station), skip this step and create a new facility as described below.

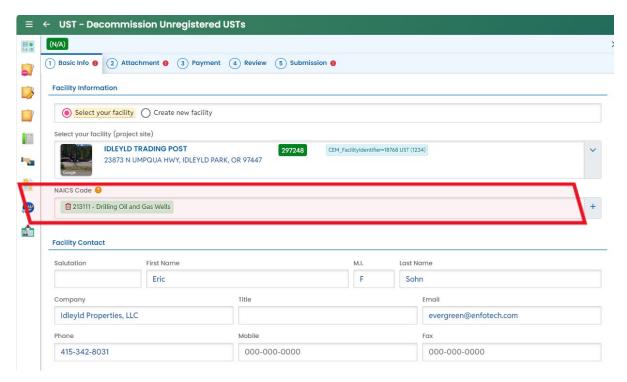
Select the facility where the decommissioning will occur by using the dropdown menu.



The Facility must have current Permittee, Tank Ownership, and Property Ownership on record. If there has been a change to the Tank Owner, Permittee, or Property Owner, then save your application, and exit this submittal by clicking on the "New Submittal" button (left side of above image, circled in red).

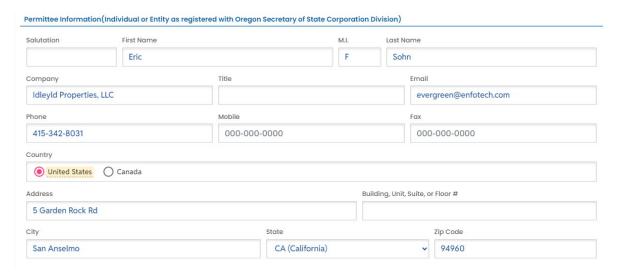
Open the "UST- Owner/Permittee Modification" submittal (there is a separate User Guide for that submittal) and submit the required information and fee. Once completed then you may return to this submittal to provide the decommissioning notification.

You must select the NAICS Code by clicking on the drop-down menu box to reveal the search bar (in red box below). Type the best search term for the type of facility and then choose the best option from the results.

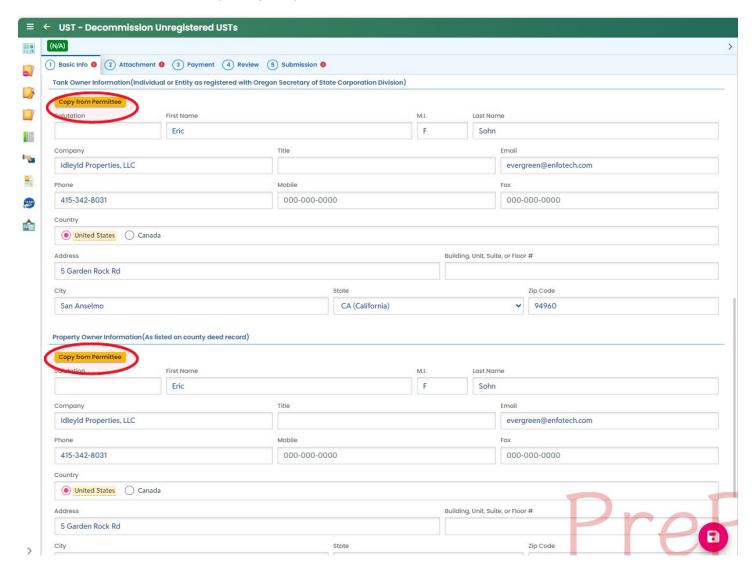


Review the Facility Contact information to ensure that the info is correct.

Next review the "Permittee" information; if this is a legal entity the name of that entity must be entered <u>exactly</u> as it is registered with the Oregon Secretary of State Corporation Division.

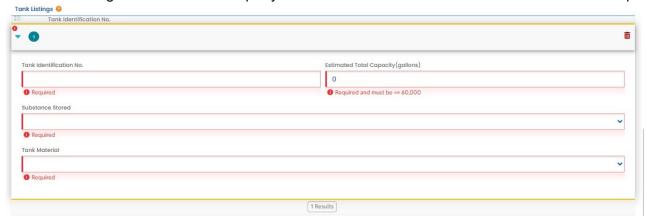


"Tank Owner" and "Property Owner" may be copied (if they are the same person) from the Permittee information completed above by using the yellow button:



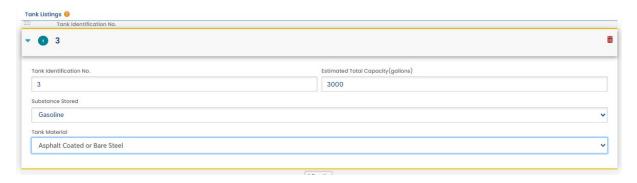
The "Property Owner" information must be entered **exactly as it appears** on the County tax rolls.

The Tank Listings are below the "Property Owner Information" The fields indicated in red are required:



Since this is a newly discovered tank it must be given a "Tank Identification No."

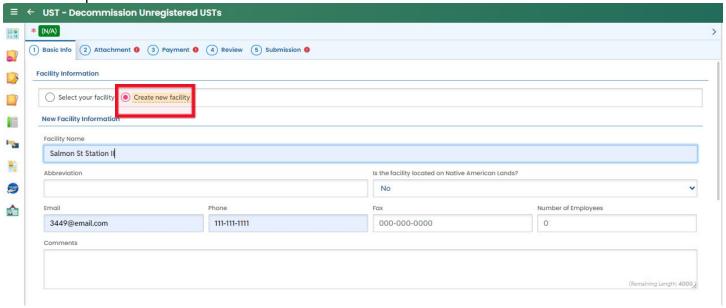
Please choose the next sequential number in the existing sequence of Tank ID Nos. Complete the remaining entries by entering the size, and then use the dropdowns to make choices:



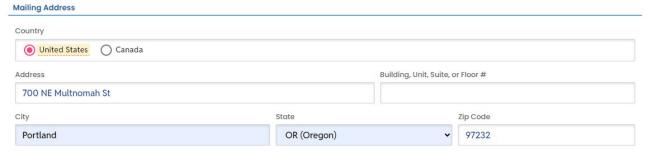
Save when done by clicking the red "Save" button:

(b) Registering for a new facility

If you are registering UST(s) for the first time at a given facility (skipping Step 3.1a), you must choose the "Create New Facility" button outlined in red below, and then complete all information required in the "Facility Information "panel.



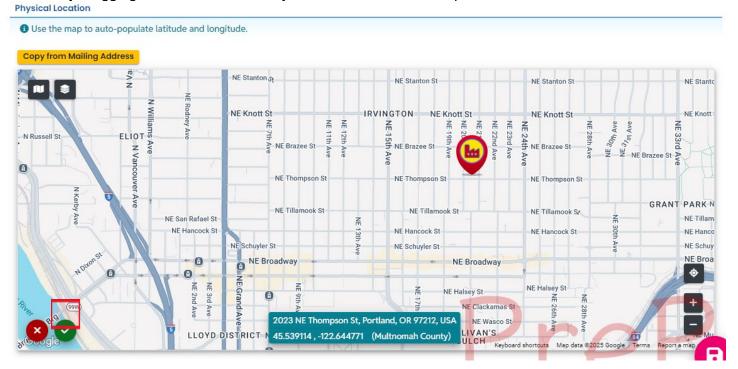
Next, complete the "Mailing Address" panel:



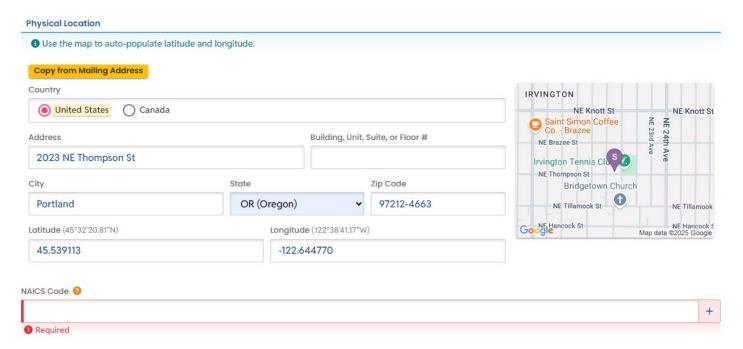
The "Physical Location" can be copied from the "Mailing Address" panel by using the yellow "Copy from Mailing Address" button:



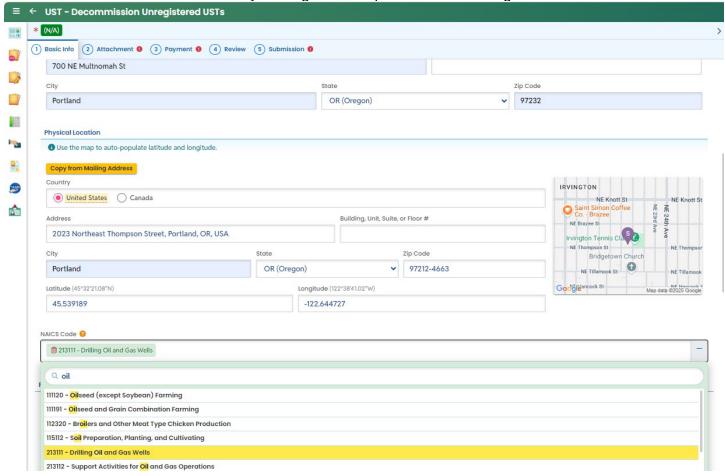
The map is used to set the latitude and longitude, so the user must click on it and then click the green check mark button to set the data. If the address is different please click on the map picker to select the physical location by dragging the red indicator to adjust the location on the map:



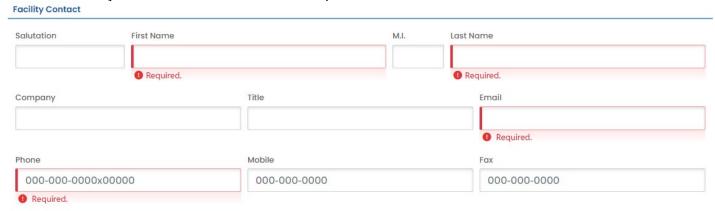
Click the green checkmark in the lower left corner to accept the address shown in the blue-green box. The location information will auto-fill based on your selection.



Choose or search for a NAICS code by clicking in the drop-down bar revealing the search bar:



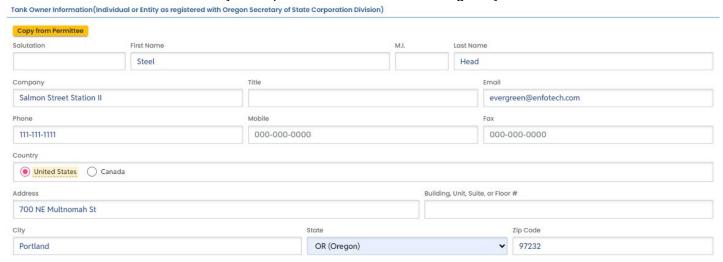
Enter the "Facility Contact" information into the required fields at a minimum:



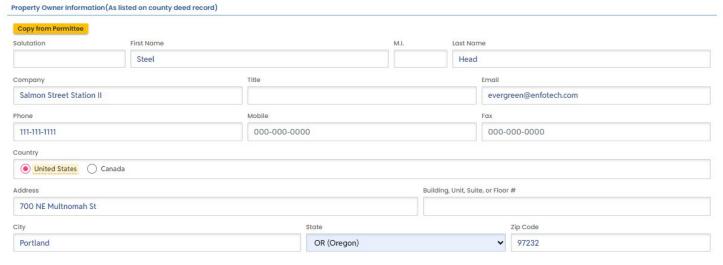
Then enter the "Permittee Information" (MUST match the information found at the OR Secretary of State Corporations Division):



The "Tank Owner Information" may be copied from the Permittee using the yellow button:



The "Property Owner Information" may be copied the same way, and must match the information on file with the County Deed Recorder:

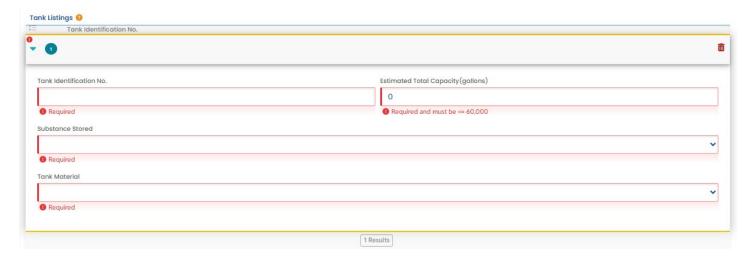


The last section of the "Basic Info" tab is the "Tank Listings":



Click the "+ New" button to add at least one tank to the facility and assign numbers to your tanks beginning with the number "1".

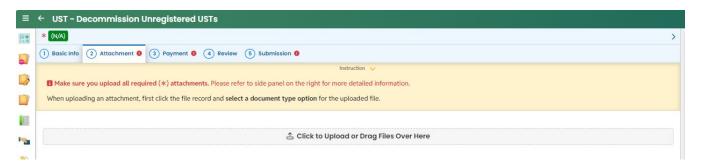
Enter the "Tank Identification No." and then the estimated capacity in gallons. Continue to fill in the required fields using the drop-down menus:



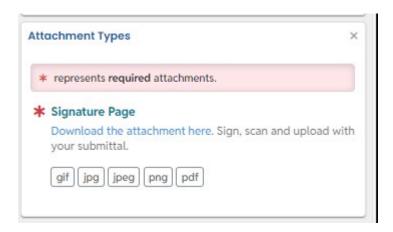
Repeat this process for all discovered tanks.

3.2. Upload Attachments(s)

Click on the "Attachment" tab to proceed to upload attachments for all facilities.

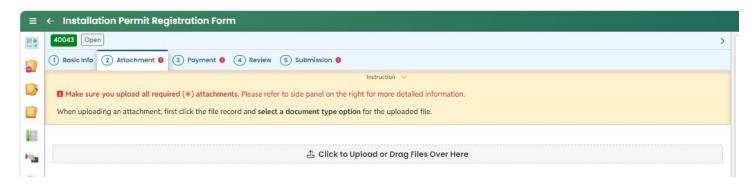


The "Attachment Types" window, on the right side of the page, shows the required attachment(s):



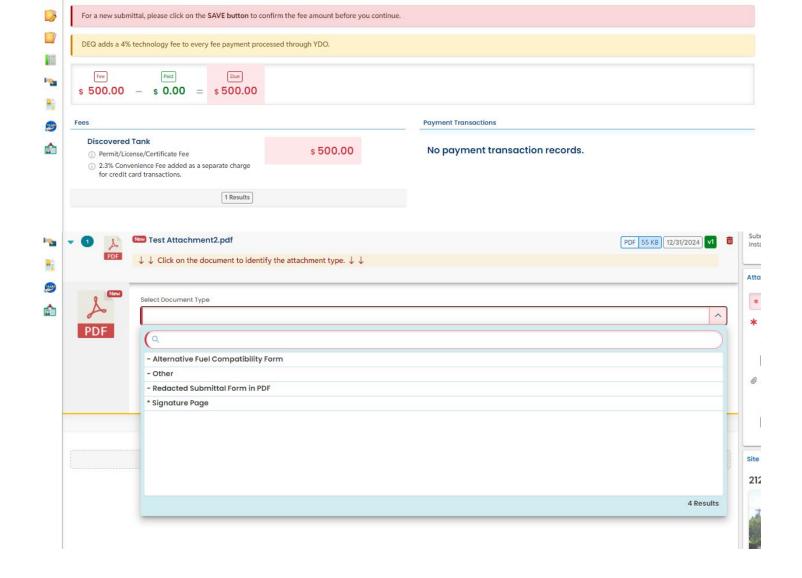
In this case there is a link to a PDF of the form for you to download. Please print and complete the form fully and sign. Then scan or photograph the form. The form may also be completed and signed digitally.

Either click on the button (the button turns yellow first) to navigate to, and then select, the file that needs to be uploaded (in this case the completed "Signature Page [signed]" or drag the file(s) you want to upload on top of the box/button and drop it there.



If you do not submit the correct documentation, your Submittal will be returned. You will receive an email message from YDO, and you will need to upload the correct documentation.

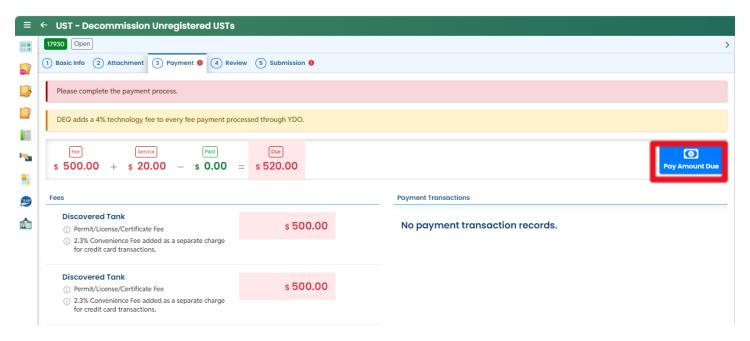
After you upload the form, it must be identified. Click inside the Attachment Panel to expand it, and then click in the "Select Document Type" drop-down menu to display the choices as shown below- choose the highlighted "Signature Page":



3.3. Payment

Payment, including the 4% Technology Fee must now be submitted. The "Save" button must be clicked if it was not in the prior step. Payment is not possible until the "Workflow" is saved. Then the "Pay Amount Due" button appears: Click on the "Payment" tab to open:

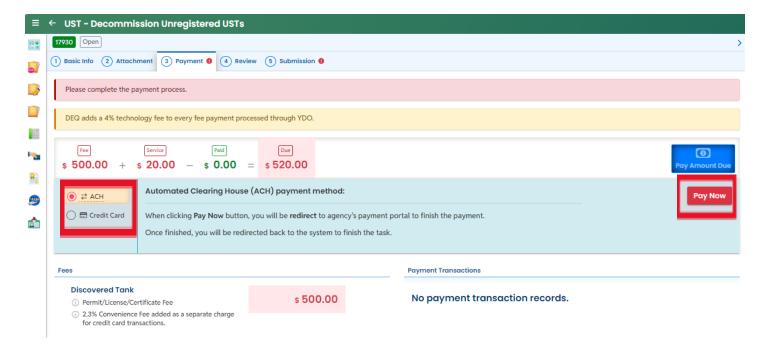
There is no "Payment Transaction" because ethe "Save" button has not been clicked yet. Click the "Save" button to show the following:



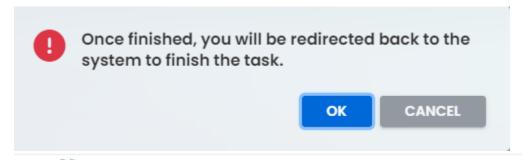
Note that the Technology Fee is required regardless of payment method. There is an additional surcharge for payments by credit card.

Click on the blue "Pay Amount Due" button to enable the payment choices- using a credit card (incurs a service fee), or using a free direct withdrawal from a bank account (ACH):

Choose ACH or Credit Card by clicking the corresponding radio button (red arrow, below).



For either credit card or ACH (direct withdrawal) click on the red "Pay Now" button to be redirected to the US Bank payment site (read the following pop-up and click "OK"):



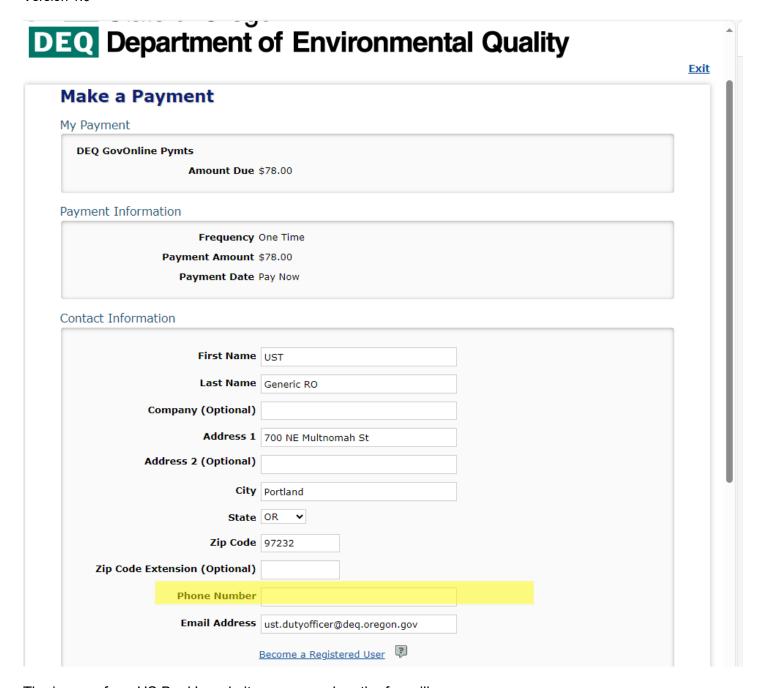




The user can register to facilitate future payments by clicking "Register" or the user can proceed by clicking the "Pay without Registering" link.

Your name and address should be pre-filled in the next US Bank window (similar to the one below), and you must enter a phone number (highlighted below).

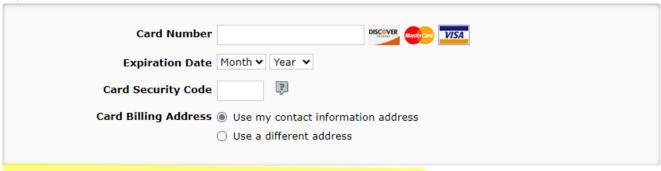
Exit



The images from US Bank's website are examples- the fee will vary.

For credit cards: Complete the credit card information and click the red "Continue" button:

Payment Method



A 2.3% convenience fee will be added by US Bank for this credit card transaction. The convenience fee will be displayed on the next page where you can cancel or confirm your payment. The fee will not be shown in Your DEQ Online. There will be two (2) charges on your credit card statement, one for the DEQ payment and one for the convenience fee.

NOTE: US Bank does not add convenience fees for ACH e-payments. If you would like to select a different payment method, click the Exit link in the upper right hand corner of this page.

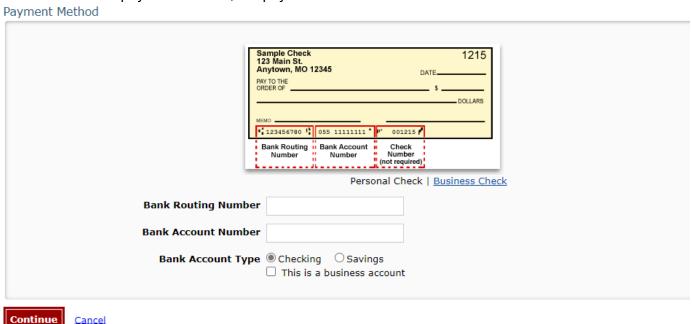




Customer Service <u>Help</u> Privacy Policy Security

Note the highlighted convenience fee information above.

If you choose the ACH payment method, the payment window will look like this:



Enter your bank account information and then click the red "Continue" button. The "Review Payment" screen opens:



Review Payment

Please review the information below and select Confirm to process your payment. Select Back to return to the previous page to make changes to your payment.

Payment Details

Description DEQ GOVONLINE

DEO GovOnline Pymts

https://oregon-public-uat.govonlinesaas.com/client/pub/login

Payment Amount \$78.00 Payment Date 10/25/2024

Payment Method

Bank Routing Number 075000022

Bank Name US BANK NA

Bank Account Number *2222

Bank Account Type Checking

Bank Account Category Consumer

Confirmation Email ust.dutyofficer@deq.oregon.gov

Contact Information

First Name UST

Last Name Generic RO

Address 1 700 NE Multnomah St

City Portland

State OR Zip Code 97232

Phone Number 1111111111

Email Address ust.dutyofficer@deq.oregon.gov

By clicking "I Accept", I authorize the payee to electronically debit my bank account for the amount(s) and at the frequency and date set forth above.

If this is a single payment, this authorization is valid for this transaction only. If this is a recurring payment, this authorization is to remain in full force and in effect until I notify my bank or notify the payee of its termination. I understand that I do this by canceling any pending payments and recurring payment instructions within this system at least three banking days before my account is scheduled to be debited.



I accept the Terms and Conditions



Customer Service Help Privacy Policy

Click the checkbox to accept the Terms and Conditions, and then click the red "Confirm" button. The following "Confirmation" window appears:





Please click the Return to 'Your DEQ Online' button to complete the payment process.

Please keep a record of your Confirmation Number, or <u>print this page</u> for your records.

Confirmation Number DEQTST000043539

Return to Your DEQ Online

Payment Details

Description DEQ GOVONLINE

DEQ GovOnline Pymts

https://oregon-public-uat.govonlinesaas.com/client/pub/login

Payment Amount \$78.00
Payment Date 10/25/2024
Status SCHEDULED

Payment Method

Bank Routing Number 075000022

Bank Name US BANK NA

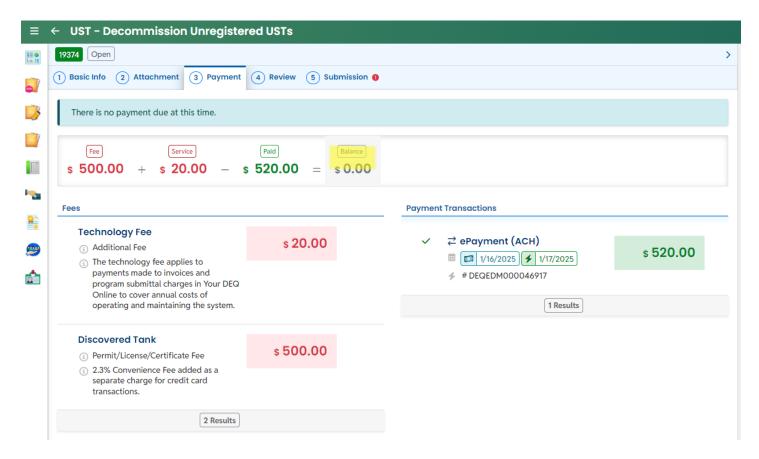
Bank Account Number *2222

Bank Account Type Checking

Bank Account Category Consumer

Confirmation Email ust.dutyofficer@deq.oregon.gov

Click the red "Return to Your DEQ Online" button, and the "OK" button that appears in the subsequent pop-up to return to the page below.

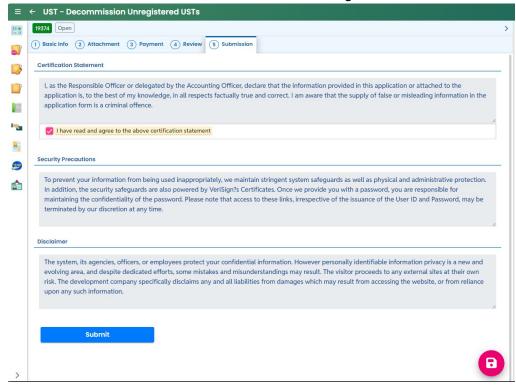


Note that the balance (highlighted above) shows \$0.00 and the paid amount is in a green field. You may open the "Review" tab, but this is optional.

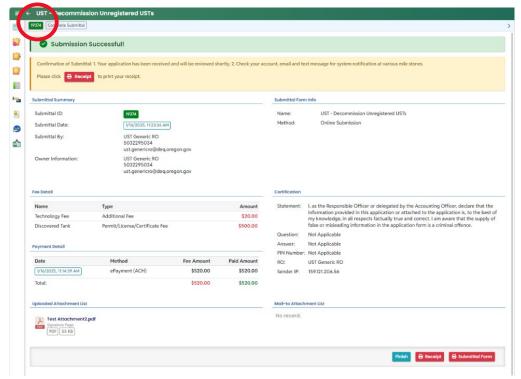
Note that clicking on the symbol saves the information entered; saving should be done at the end of every step of any submittal. After saving the information, next click on the "Submission" tab at the top of the window (outlined in red at top of below graphic).

4. Submission

Click on the "Submission" tab, check the Acknowledgment box, and then click the blue "Submit" button:



The following Confirmation window opens, you can note the circled number in the green box for reference of your submittal ID number.



Click the red "Receipt" button to show the "Submittal Receipt":



Submittal Receipt

Department of Environmental Quality, State of Oregon

700 NE Multnomah Street, Suite 600 Portland, OR 97232-4100 Date Created: 1/16/2025

Submittal ID: 19374

Submittal Summary

Submittal: UST - Decommission Unregistered USTs

Submitted By: UST Generic RO Email: ust.genericro@deq.oregon.gov

Submitted Date: 2025-01-16 11:23:36

Submittal Form Info

Submittal Name: UST - Decommission Unregistered USTs

Submission Method: Online

Action Type: New

Payment Information (PAID IN FULL)

Processing Fee: \$500.00 Technology Fee: \$20.00 Total Amount Due: (None)
Payment Method: ePayment (ACH) Paid Amount: \$520.00 Date Paid: 1/16/2025

Confirmation Number: DEQEDM000046917

Certification

Statement: I, as the Responsible Officer or delegated by the Accounting Officer, declare that the information provided in this application or attached to the application is, to the best of my knowledge, in all respects factually true and correct. I am aware that the supply of false or misleading information in the application form is a criminal offence.

Question:

Question's Answer: ******
PIN Number: *****
IP Address: **159.121.206.56**

Responsible Official: UST Generic RO

Click the red "Submittal Form" button to show:

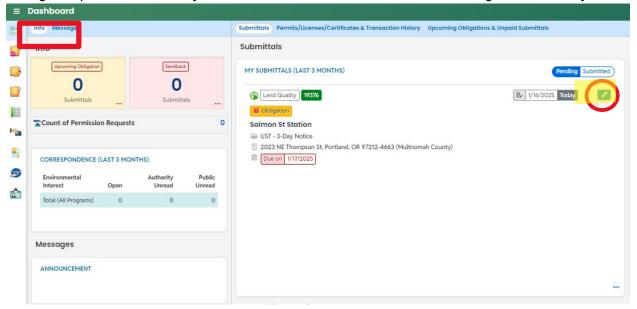
UST - Deco	UST - Decommission Unregistered USTs Department of Environmental Quality, State of Oregon					
DEQ 700 NE Multnomah Street, Suite 600 Port	tland, OR 97232-4100	1/16/2025				
Submittal RID: 19374		Submitted Date: 1/16/202				
Facility Information						
☐ Select your facility	☑ Create new facility					
New Facility Information						
Facility Name: Salmon St Station	Abbreviation:					
Is the facility located on Native American Lands? No						
Email: ust.dutyofficer@deq.oregon.gov	Phone: 111-111-1111	Fax:				
Comments:						
Mailing Address						
Mailing Address: 700 Northeast Multnomah Street, Port	tland, OR, USA					
City: Portland	State: Oregon	Zip Code: 97232				
Physical Location		·				
Address: 2023 NE Thompson St						
City: Portland	State: Oregon	ZIP Code: 97212-4663				
Latitude: 45.539189	Longitude: -122.644727					
Facility Contact	•					
Full Name: Steel Head	Title:	Salutation:				
Company:	Email: ustgenericro@deo	ı.oregon.gov				
Phone: 111-111-1111	Mobile:	Fax:				
Permittee Information						
Full Name: Steel Head	Title:	Salutation:				
Company:	Email: ustgenericro@deg	ı.oregon.gov				
Phone: 111-111-1111	Mobile:	Fax:				
Mailing Address: 700 NE Multnomah St						
City: Portland	State: Oregon	ZIP Code: 97232				
Tank Owner Information						
Full Name: Steel Head	Title:	Salutation:				
6						
Company:	Email: ustgenericro@deg	ı.oregon.gov				
Company: Phone: 111-111-1111	Email: ustgenericro@deq Mobile:	.oregon.gov Fax:				
Phone: 111-111-1111						
Phone: 111-111-1111 Mailing Address: 700 NE Multnomah St						
Phone: 111-111-1111 Mailing Address: 700 NE Multnomah St City: Portland	Mobile:	Fax:				
• •	Mobile:	Fax:				

Finally click the blue "Finish" button to conclude this "Step" and return to the "Submitted Submittals" page. You will receive an automated confirmation email message from the YDO system.

No further action is possible until the UST Program approves your submittal.

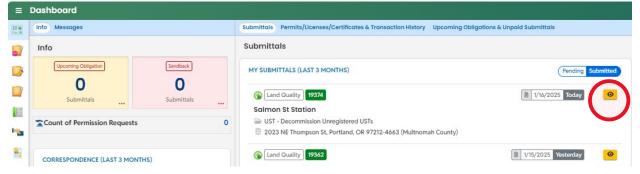
5. Submit 3-Day Notification

Return to your "Dashboard" and locate the correct submittal. The submittal can be accessed by clicking on the blue-green pencil icon directly from the "Dashboard" which shows "Pending" submittals by default:

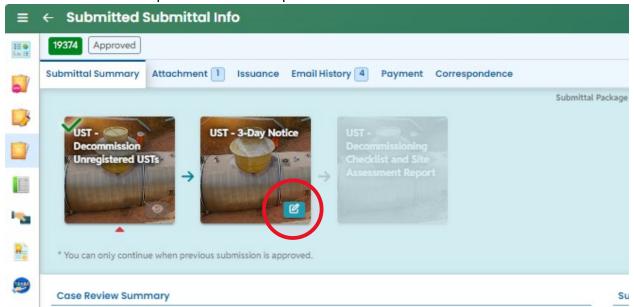


This route leads directly to the data entry page.

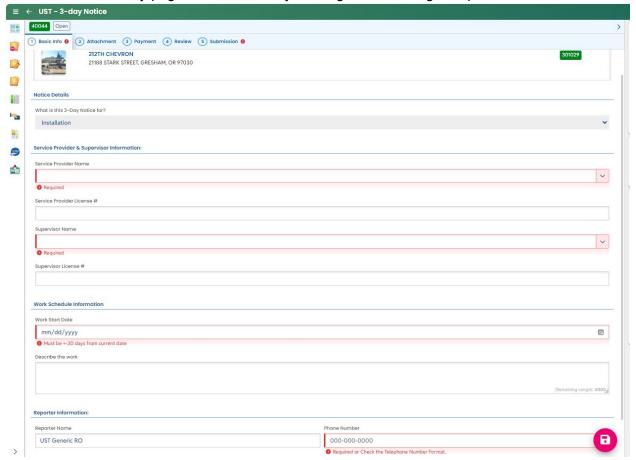
Or the user can click the "Submitted" button (highlighted above) to show a list of all submitted submittals:



In this case click on the yellow eyeball icon (circled in red above). This route leads first to a summary page that lists all of the 3 Steps of this submittal process:



Access the data entry page shown below by clicking on the blue-green pencil icon, circled in red above.

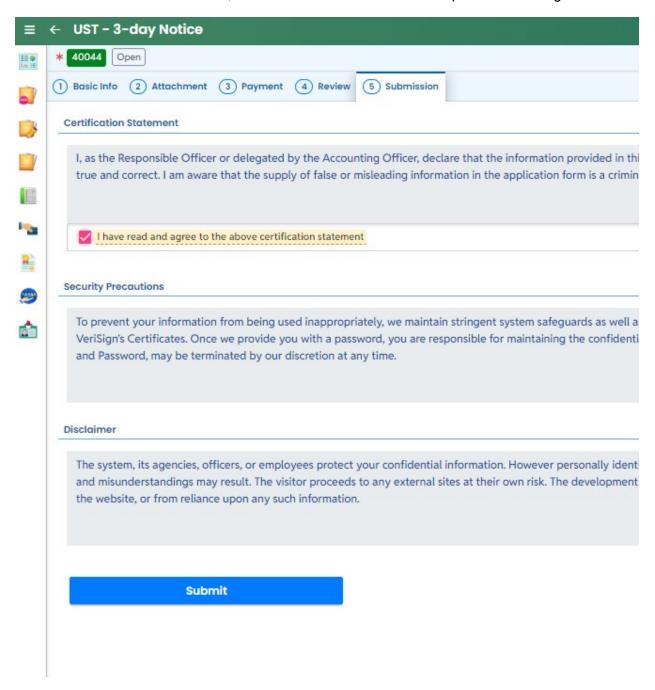


Click within the "Service Provider Name" box to open the drop-down menu. Choose your Service Provider. Repeat the process for the "Supervisor Name" drop-down- you may need to contact your Service Provider to get this information.

Then choose a "Work Start Date" that is at least 3 business days from the current date.

Enter a phone number for the Reporter that is submitting.

Once this data has been entered, click on the "Submission" tab to open the following:

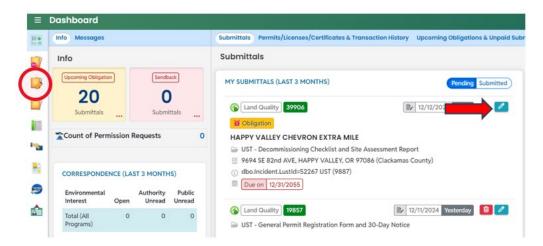


Click on the blue "Submit" button to send your 3-Day Notification to the UST Program. You will receive a confirmation message that includes your confirmation number.

As before, you may click on the red "Receipt" and "Submittal Form" buttons to save records of submission. Clicking the blue-green "Finish" button will return you to the "Submitted Submittals" page. No further action is required until your proof of Financial Responsibility is ready to be submitted.

6. Submission of Decommissioning Checklist and Site Assessment Report

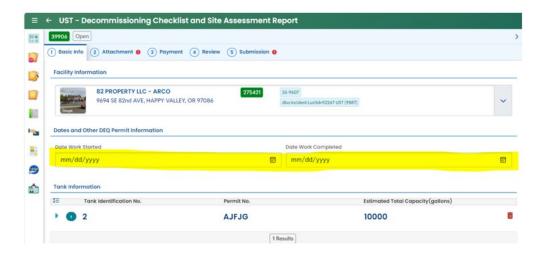
Once the project is complete, return to your YDO Dashboard, locate your Submittal, which may be found on the Dashboard. If you need to search for it click on the '[Pending Submittals] Edit Unfinished Submittals" button (circled above) to produce a list of your Pending Submittals.



Click on the blue "Edit Submittal" button (red arrow above), or the red pencil icon (red box below) depending on which way you found the submittal.



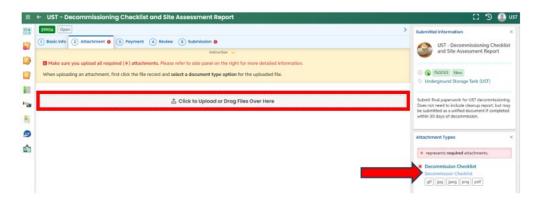
Enter the date the work started and finished.



Next, click on the "Attachment" tab.

Download the UST Decommissioning Checklist and Site Assessment Report (click the link indicated by the red arrow) and fill it out completely. The tank owner, property owner and permittee must all sign the Checklist, **even if they are all the same person.** Scan or photograph each page, and then save the file.

Click on the "Click to Upload or Drag Files Over Here" button (red box above) and navigate to the saved file. Or drag and drop the saved file onto the upload button.



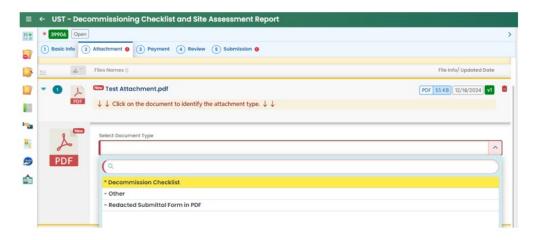
Once you have uploaded the file, you must click on the file box (shown below) to open the drop-down menu used to identify the file.



Click in the "Select Document Type" box to open the dropdown menu below.

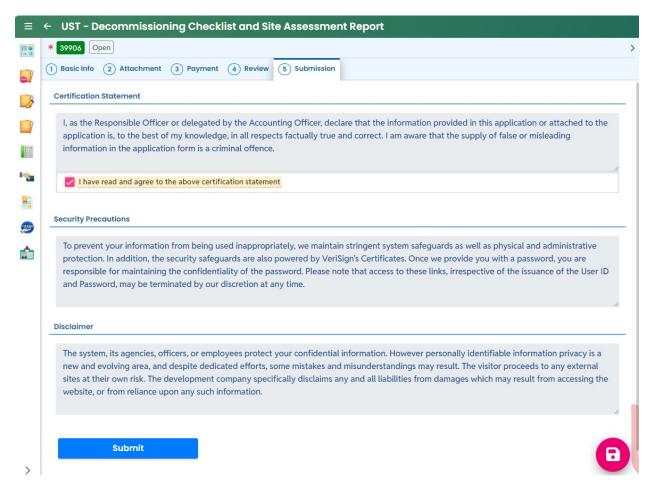


Choose "Decommission Checklist". The process of attaching and identifying the "UST Decommissioning Checklist and Site Assessment Report" is now complete.



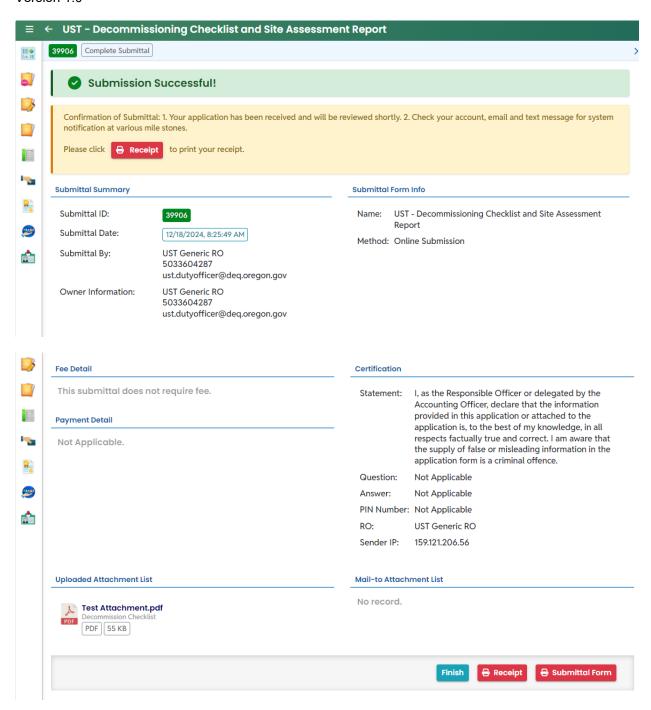
There is no payment due, and the "Review" tab is optional, so you may proceed to click on the "Submission" tab.

On the "Submission" tab, click the checkbox in the "Certification Statement" and then click the "Submit" button to conclude the submittal process.



On the Submittal Summary page, view the "Receipt" button, the "Submittal Form" button and the "Finish" button.

Click the "Receipt" button to view a copy of the receipt and the "Submittal Form" button to view a copy of the Submittal Form. (Examples follow).





Submittal Receipt

Department of Environmental Quality, State of Oregon

700 NE Multnomah Street, Suite 600 Portland, OR 97232-4100

Submittal ID: 19377

Date Created: 1/16/2025

Submittal Summary

Facility (project site): Salmon St Station

Submittal: UST - Decommissioning Checklist and Site Assessment Report

Submitted By: UST Generic RO Email: ust.genericro@deq.oregon.gov

Submitted Date: 2025-01-16 12:51:50

Submittal Form Info

Submittal Name: UST - Decommissioning Checklist and Site Assessment Report

Submission Method: Online

Action Type: New

Payment Information

There is no payment due at this time.

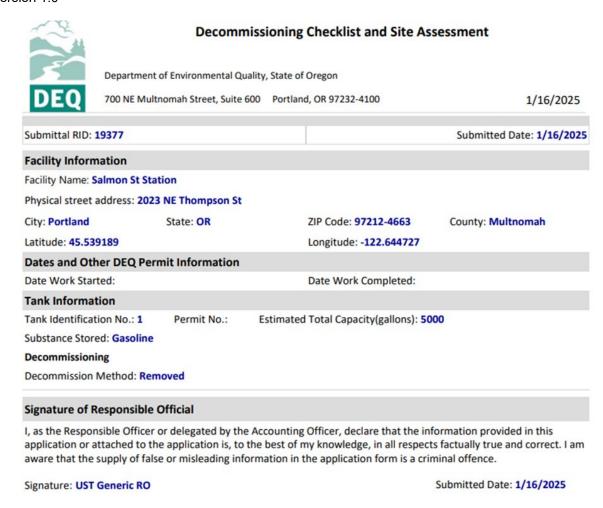
Certification

Statement: I, as the Responsible Officer or delegated by the Accounting Officer, declare that the information provided in this application or attached to the application is, to the best of my knowledge, in all respects factually true and correct. I am aware that the supply of false or misleading information in the application form is a criminal offence.

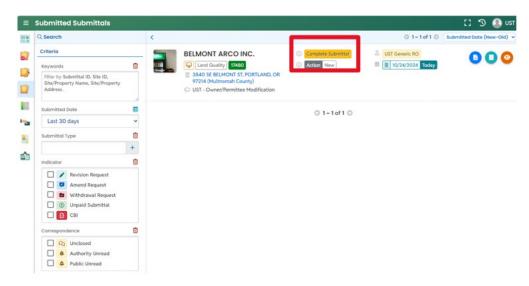
Question:

Question's Answer: ******
PIN Number: *****
IP Address: 159.121.206.56

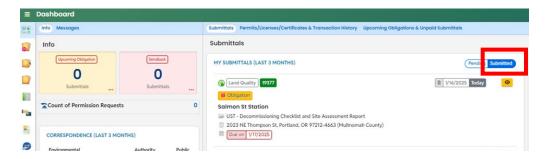
Responsible Official: UST Generic RO



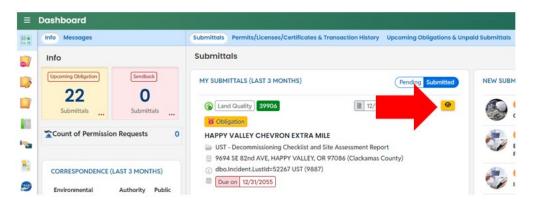
On the Summary page, click the "Finish" button to return to the "Submitted Submittals" page where you can note that YDO has indicated a "Complete Submittal".



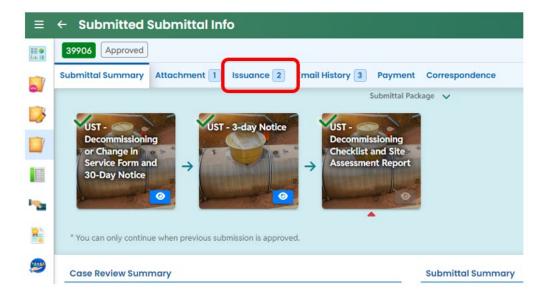
Following your submittal of the Checklist, the UST Program will review the information, will issue a Decommissioning Closure letter, and may issue a new Operating Certificate if there are still operational USTs at the facility. These "Issuances" may be downloaded by opening your "Dashboard" and clicking the "Submitted" button in the "Submittals" section.



Open the "Submittal" in question by clicking on the orange eyeball icon.

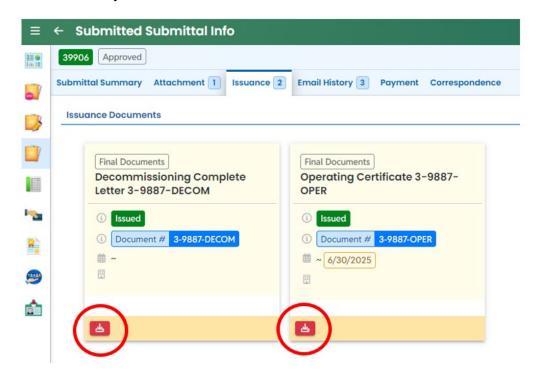


Click on the "Issuance" tab.



You will then see the "Decommissioning Complete Letter" and the "Operating Certificate" (only if applicable).

These documents may be downloaded by clicking the red buttons at the bottom of the document panels (circled below). If a new Operating Certificate was issued please be sure to post it in a place that is visible to the fuel delivery driver.



This concludes the process of submitting and receiving the forms necessary to decommission one or more unregistered USTs.

Other YDO features can be accessed by using the Navigation button in the top left corner of the "Submitted Submittels" page.

7. Helpdesk and Resources

For more information, training and resources, go to the <u>Your DEQ Online Help page</u>. For technical assistance, contact the <u>Your DEQ Online Helpdesk</u>.

8. Revision history

Revision	Date	Changes	Editor
1.0	2/7/2025	PA review based on DP initial draft	AH