

# Renew, Modify or Terminate an Existing WPCF Onsite Permit Coverage

Version 1.0

**April 2025** 



This document was prepared by
Oregon Department of Environmental Quality
700 NE Multnomah Street, Suite 600
Portland, OR 97232

Contact: YourDEQOnline@deq.oregon.gov

Version 1.0 Last updated: April 2, 2025



#### **Translation or other formats**

<u>Español</u> | 한국어 | 繁體中文 | <u>Pyccкий</u> | <u>Tiếng Việt</u> | 800-452-4011 | TTY: 711 | <u>deginfo@deq.oregon.gov</u>

#### **Non-discrimination statement**

DEQ does not discriminate on the basis of race, color, national origin, disability, age or sex in administration of its programs or activities. Visit DEQ's <u>Civil Rights and Environmental Justice page.</u>

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Renew, Modify or Terminate an Existing WPCF Onsite Permit Coverage **Error! Reference source not found.** 

# System Overview

The Oregon Department of Environmental Quality has instituted the use of a modernized, cloud-based tool for a selection of compliance programs within the agency and several business processes that involve the public and regulated entities.

<u>Your DEQ Online</u> is an Environmental Data Management System designed to combine current DEQ processes across air, land and water divisions in one convenient and easily accessible portal. The system enables users to submit applications, upload reports, enter data, check the status of applications, pay fees or fines, and manage account activity. In addition, the system allows for greater public access to environmental data without the need to request this information from DEQ staff.

Recommended browser: Google Chrome.

Visit the DEQ website to find <u>additional information about Your DEQ Online</u> or view the <u>Your DEQ Online Help page</u>

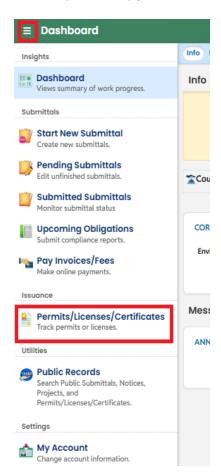
# 1. Introduction

This document provides information to the owner of a facility that needs to renew, modify or terminate an existing Water Pollution Control Facilities Onsite permit coverage in <u>Your DEQ Online</u>.

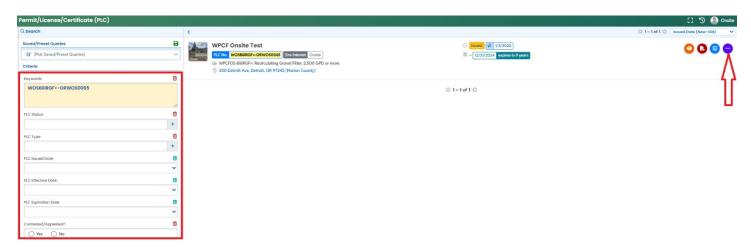
# 2. How to apply for a permit renewal

Login to your account on the <u>Your DEQ Online Public Portal</u>. From the Dashboard, expand the left menu by clicking on the menu icon at the top left-hand corner of the screen. Select the

'Permits/Licenses/Certificates' icon <sup>5</sup> to create a permit renewal submittal.



On the "Permits/Licenses/Certificates" page, use search functions on the right-side panel to locate the permitted facility that needs to be renewed.



Click the blue ellipsis icon for permit actions dropdown. The permit actions allowed, in order, are amend, renew, name change, transfer and terminate. Select the renew icon to start permit renewal submittal.



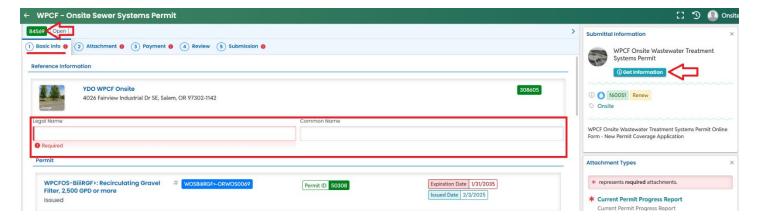
## 2.1. Basic info tab

Complete all required fields in each section of the basic info tab. Save your data entry frequently by clicking on the pink disk 

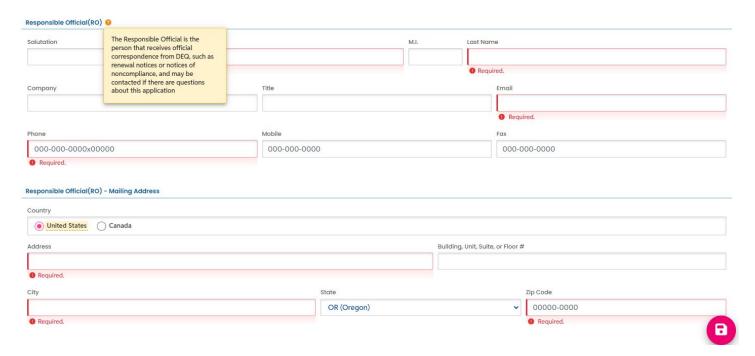
You can view instructions for completing the application by clicking the Get Information icon located in the submittal information section on located on right-hand side of screen.

Enter the legal name of the applicant. The name must be a legal, active name registered with the Oregon Secretary of State, Corporation Division. Refer to the application instructions for more information. The legal name should be the same as the current legal name in which the permit is issued.

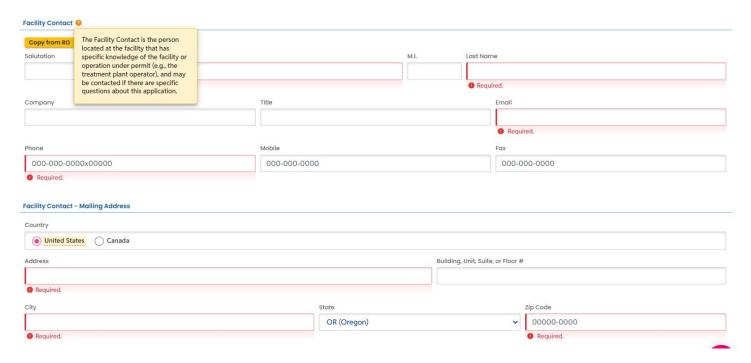
Enter the common name if different than the legal name.



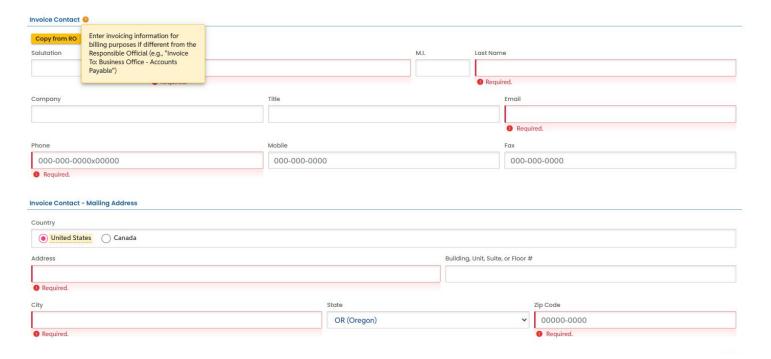
Enter the responsible official contact information. Complete all required fields under Responsible Official (RO). An RO is a person who is legally authorized to sign WPCF Onsite permit applications, Discharge Monitoring Reports (DMRs) and other reports required by the permit is considered a RO and must choose the RO account. The RO is allowed to prepare, certify and submit submittals. See public user guide YDO Account Registration and Set Up for more information.



Enter the facility contact information. Complete all required fields under Facility Contact. The facility contact is typically located at or near the facility and has specific knowledge of the facility or operation under permit and may be contacted if there are specific questions about this application. If the facility contact is the same as the responsible official, select the Copy from RO button for fields to automatically populate with information provided in the Responsible Official contact section.



Enter invoice contact information. Complete all required fields under Invoice Contact. The invoice contact is the person or legal entity responsible for payment of the annual compliance determination fee invoice. If the invoice contact is the same as the responsible official, select the Copy from RO button for fields to automatically populate with information provided in the Responsible Official contact section.



Save your data entry frequently by clicking on the pink disk .

Enter required information section. This section requires a description of the proposed facility and a series of questions to be completed. For additional information answering the questions, click the help icon ?



Select the total design capacity of all systems serving the proposed facility. Refer to your permit for total design capacity.



Indicate by selecting the appropriate radio button if the system has been altered since last application was submitted. Provide an explanation if marked "Yes".



Indicate by selecting the appropriate radio button if the quantity or quality of wastewater has changed since last application was submitted. Provide an explanation if marked "Yes".

Has the quantity or quality of wastes discharged, as indicated in previous applications, been significantly changed in any way since the last application was submitted?	
Yes    No	
Explanation	
	g Length: 4000)
(Remaining  Pequired	g Length: 4000)

Indicate by selecting the appropriate radio button if anticipated changes in the future that would affect the quantity and/or quality of wastewater. Attach an explanation if marked "Yes". The next question generated asks whether you are requesting an effluent limit modification.

is there any changes anticipated in the near future that would affect waste quantity or quality? 🤨			
● Yes ○ No	If Yes, attach an explanation or proposal.		

Indicate by selecting the appropriate radio button if the renewal includes a request for effluent limit modification. If marked 'Yes", Project Description and Facility Plans are a required attachment. A plan review section will appear and need to be completed.

Request for effluent limit modifications?		
● Yes ○ No		

Check the "Plan Submitted". Plans and specifications in most cases are required for all new permit applications. Select the system type from the drop-down menu. Note: Use recirculating gravel filter system type for recirculating textile filters. Select the appropriate radio button for the facility.



If a request for effluent limit modification is included in the application and meets the criteria below, select the "Yes" radio button and attach the required completed Land Use Compatibility Statement.

Will the activity involve the use of additional property or a physical expansion on the existing property or a significant increase in discharge to drainfield?		
● Yes ○ No		

If the facility is a domestic wastewater treatment plant that apply biosolids to land, attach the DEQ-approved Biosolids Management Plan.

Is the	e permitted facility or operation a domestic wastewater treatment plant?	•
	Yes No	If yes, attach a copy of your Biosolids Management Plan.
<b>⊕</b> R	Required	Biosolids Management Plan.

Acknowledge that you have reviewed each condition of your current permit and attach a current permit progress report that indicates your progress in meeting the requirements, limitations and compliance schedules of the permit.

Have you reviewed each condition of your current permit and attached a brief report that indicates your progress in meeting the requirements, limitations, and compliance schedules of the permit?
○ Yes ○ No
Required

Certify the submittal information by selecting the toggle.



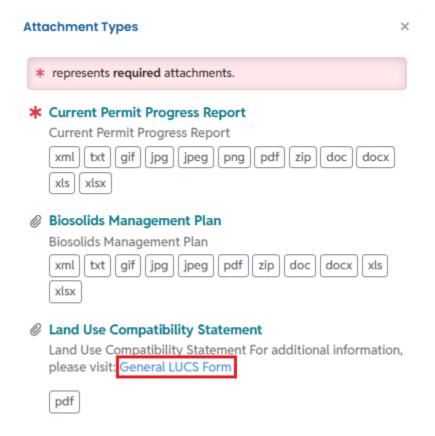
Save your data entry frequently by clicking on the pink disk .

Verify all required fields have been completed. A red explanation point icon will appear next to the tab indicating a required field(s) has not been completed. You will not be able to move on to the payment tab until all required fields have been completed.

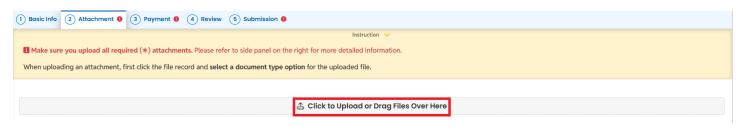
#### 2.2. Attachment tab

Required submittal attachments are located on the right-side panel of the screen. A red asterisk icon \* indicates a required attachment for the submittal.

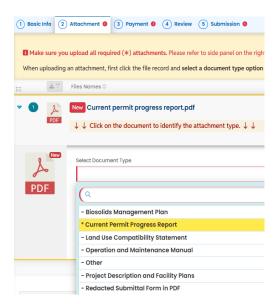
If a LUCS is a required attachment, access the General LUCS form by clicking on the link.



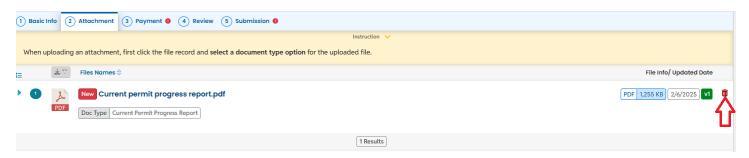
Upload attachments using the 'Click to Upload or Drag Files Over Here' icon.



When uploading an attachment, first click the file record and **select a document type option** for the uploaded file. Repeat for each attachment uploaded. If you have additional attachments other than the required, select 'other'.



If you need to delete an attachment, click on the trash icon 🛅 .



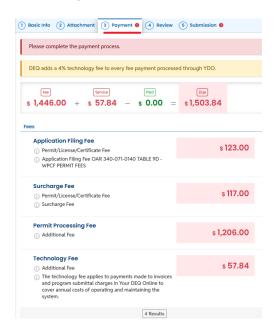
## 2.3. Payment tab

Please ensure all required data is entered on the submittal form and required attachments are provided before you can pursue payment. For a new submittal, please click on the **SAVE button** to confirm the fee amount before you continue.

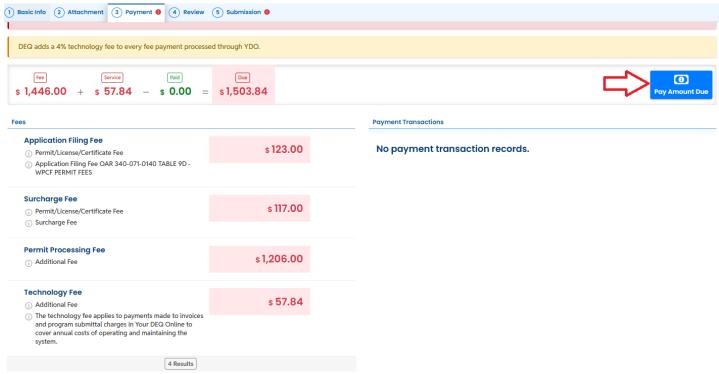
Submittals are the applications and renewals for permits as well as the reporting obligations that a public user submits to a DEQ program in Your DEQ Online. For submittals that require payment, the public user enters payment information in the Payment tab.



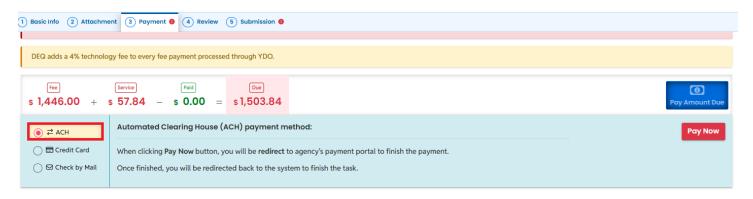
In the Payment tab, you will see required fees for the submittal plus the 4% technology fee. Your DEQ Online offers three methods for payment: ACH electronic transfer (e-check), credit card, or check by mail. Electronic payments are secure, immediate and enable faster processing of your submittals.



Secure payment by ACH or e-check through U.S. Bank requires routing and account numbers to make a payment. To begin, select the "Pay Amount Due" button in the Payment tab.



**Pay by ACH**. Select the ACH option and click "Pay Now." You will be directed to a secure payment portal, DEQ GovOnline Payments, to complete the payment process. There are no additional fees for using this payment method.



In the payment portal, you may register an account with U.S. Bank or pay without registering. If you choose to register an account, U.S. Bank will securely store your payment methods and provide a record of your online payments.



For one-time payments, enter your contact information, bank routing and account numbers. Select "Continue" to process the payment. Note: The system will automatically bring in the contact information from the Your DEQ Online account, but you can change it if needed.

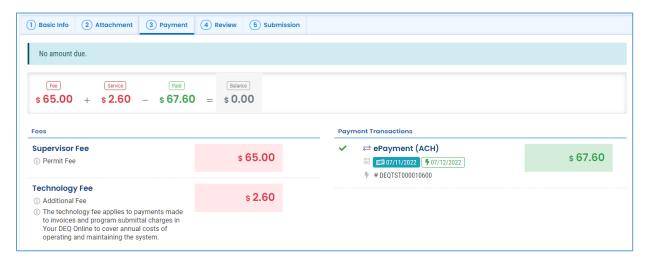


When the payment is complete, you will receive a receipt and a confirmation email from U.S. bank. **Important note:** Completing a payment does not complete the submittal process. You must select "Return to Your DEQ Online" and go to the "Submission" tab to complete the submittal process.



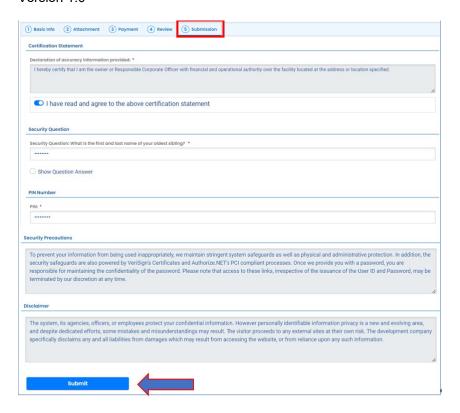
Once you have returned to Your DEQ Online, a record of the payment will be shown in the Payment tab.

**Important note:** After making an online payment, go to the "Submission" tab and complete your Submittal within the same business day. DEQ is not able to process "Pending" submittals and payments to "Pending" submittals. The Responsible Official is the type of account that can certify and complete a submittal.

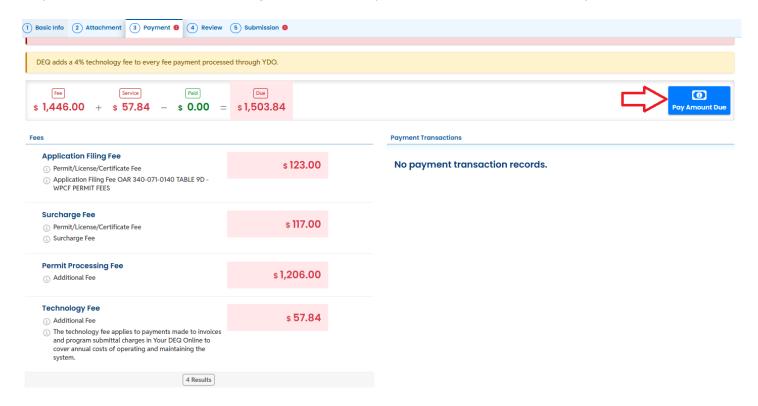


In the "Submission" tab, the RO will review and acknowledge the certification statement, answer the security question which the system selects randomly from the RO's five account security questions and enter their pin number. If the RO needs to reset their security question answer or pin number, see Section 8.

The RO will select "Submit" button that appears at the bottom of the page to send the submittal to DEQ.



**Pay by credit card.** For secure payments by credit card through U.S. bank, you will be required to enter card holder and card information. A convenience charge of 2.3% will be added to the total amount due by U.S. Bank. This convenience charge will not be reflected in Your DEQ Online, and it will appear as a separate item on your credit card statement. To begin, select the "Pay Amount Due" button in the "Payment" tab.



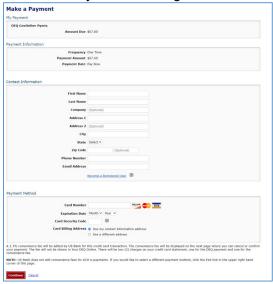
Select the credit card option and click "Pay Now." You will be directed to the payment portal, DEQ GovOnline Payments, to complete the payment process.



In the payment portal, you may register an account with U.S. Bank or pay without registering. If you choose to register an account, U.S. Bank will securely store your payment methods and provide a record of your online payments.



For one-time payments, enter your contact and credit card information. Select "Continue" to process the payment. Note: The system will automatically bring in the contact information from the Your DEQ Online account, but you can change it if needed.

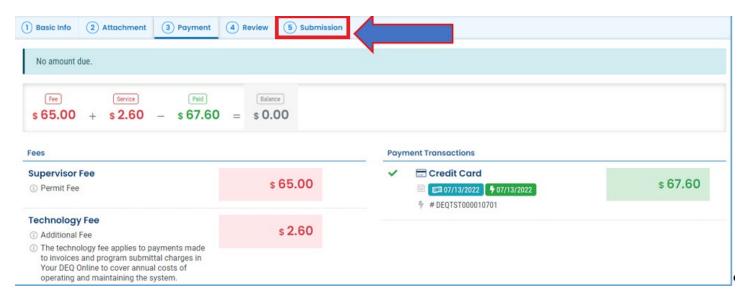


When the payment is complete, you will receive a receipt and a confirmation email from U.S. bank. **Important note:** Completing a payment does not complete the submittal process. You must select "Return to Your DEQ Online" and go to the "Submission" tab to complete the submittal process.



Once you have returned to Your DEQ Online, the processed payment will be shown in the "Payment" tab. The Responsible Official is the type of account that is able to certify and complete a submittal.

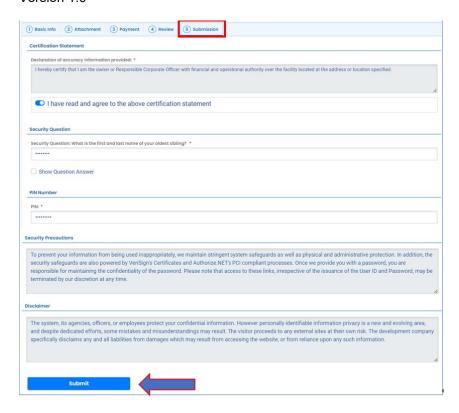
**Important note:** The RO should proceed to the "Submission" tab to complete the submittal within the same business day of completing the payment. DEQ is not able to process "Pending" submittals and payments to "Pending" submittals.



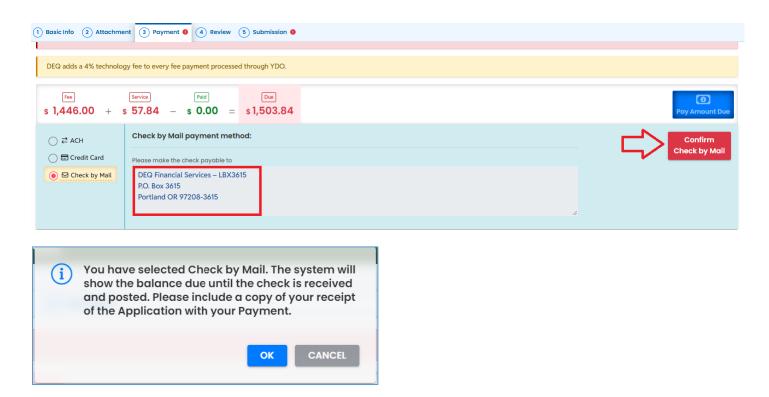
In the "Submission" tab, the RO will review and acknowledge the certification statement, answer the security question which the system selects randomly from the RO's five account security questions and enter their pin number. If the RO needs to reset their security question answer or pin number, see Section 8.

.

The RO will select "Submit" button that appears at the bottom of the page to send the submittal to DEQ.



**Pay by check.** To pay by check, select check by mail and click "Confirm Check by Mail." You will receive a message asking you to confirm the payment method.

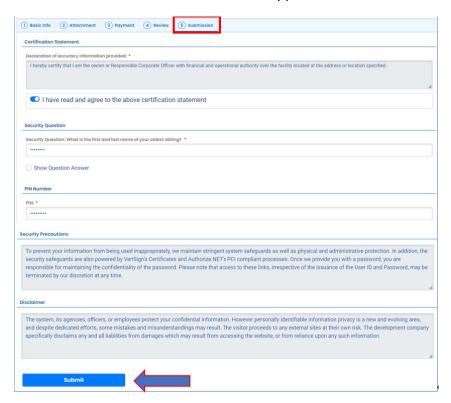


After you select "OK" to confirm, the "Payment" tab will display with a reminder message "Check in Transit/Waiting." The system will continue to display the "Check in Transit/Waiting" record until the check is received by DEQ, after which time, DEQ will begin to process the submittal.

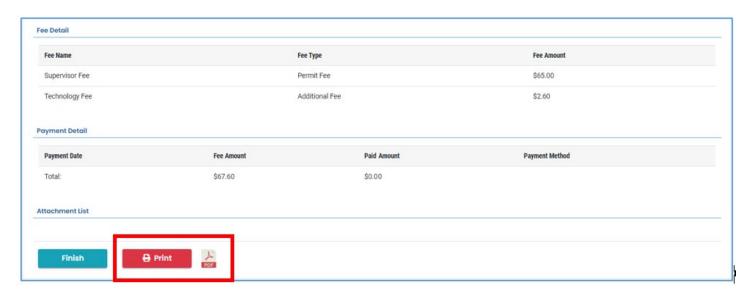
**Important note:** Completing a payment does not complete the submittal process. The Responsible Official must complete the instructions in the "Submittal" tab to complete the submittal process.

In the "Submission" tab, the RO will review and acknowledge the certification statement, answer the security question which the system selects randomly from the RO's five account security questions and enter their pin number. If the RO needs to reset their security question answer or pin number, see Section 8.

The RO will select "Submit" button that appears at the bottom of the page to send the submittal to DEQ.



Checks mailed to DEQ must include the submittal receipt. To print the receipt, select "Print" at the bottom of the submittal confirmation page.



On the PDF of the submittal receipt, you will find mailing instructions and the DEQ Financial Services mailing address at the bottom of the document.

Submittal check payments must include a printed copy of the submittal receipt and be sent to the address below:

DEQ Financial Services – LBX3615 P.O. Box 3615 Portland OR 97208-3615

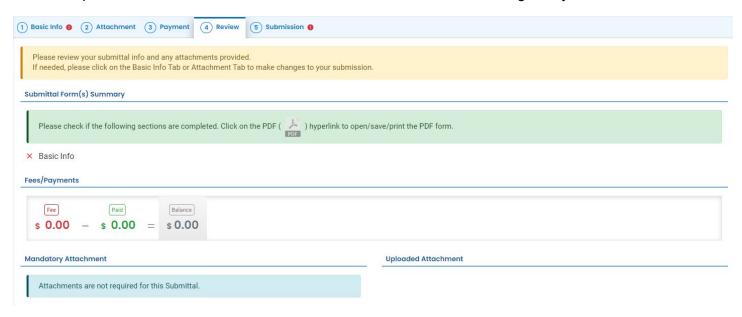
Do not mail checks to the any of the Regional DEQ offices as this will delay processing.



#### 2.4. Review tab

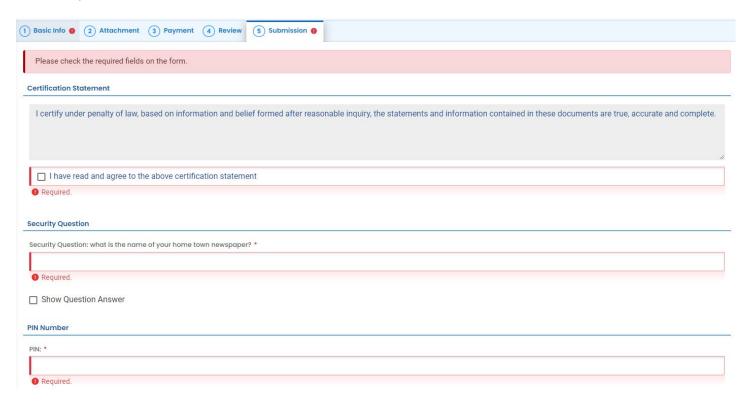
Please review your submittal info and any attachments provided. Under the Submittal Form(s) Summary section, sections that are incomplete will be identified with a red x and will indicate the tab with incomplete data.

If needed, please click on the Basic Info Tab or Attachment Tab to make changes to your submission.



## 2.5. Submission tab

Review the Certification Statement and select the box to acknowledge that you have read and agree to the above certification statement. Complete the Submission tab by entering the answer to your security question and inputting your PIN number (for assistance, refer to Section 8). Click the Submit button at the bottom of the Submission tab to complete your facility's WPCF Onsite New Permit Application submittal.

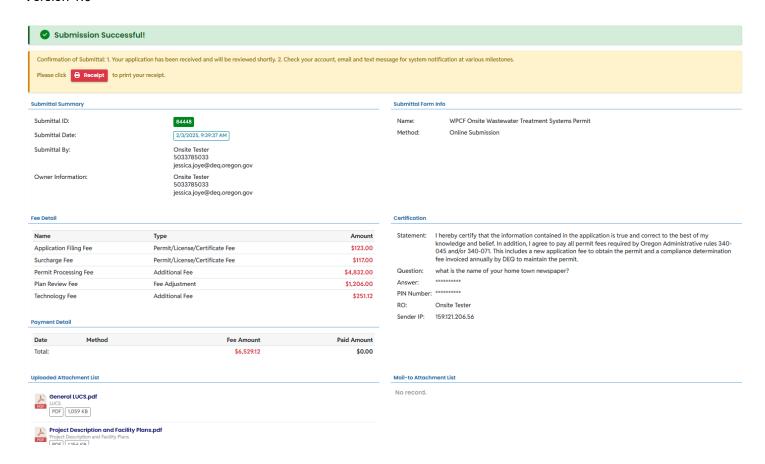


When you have completed the review and are ready to submit the relocation notice, select the Submit button at the bottom of the Submission tab.

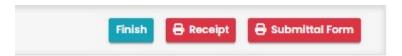


If any required fields have not been completed on the submission tab and/or any other tabs, the system will not allow the submission to successfully complete. The tabs at the top of the page will indicate to the user where a required field was not completed. Once the required field has been addressed, return to this Submission tab and select Submit.

After the RO submits a summary of the submission is populated.



Click on "Receipt" or "Submittal Form" to review and save as a pdf for your records

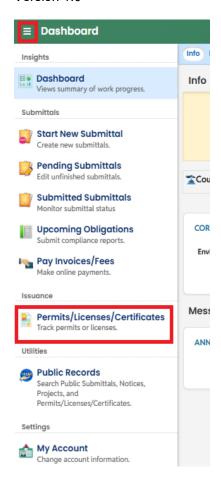


# 3. How to apply for a permit modification

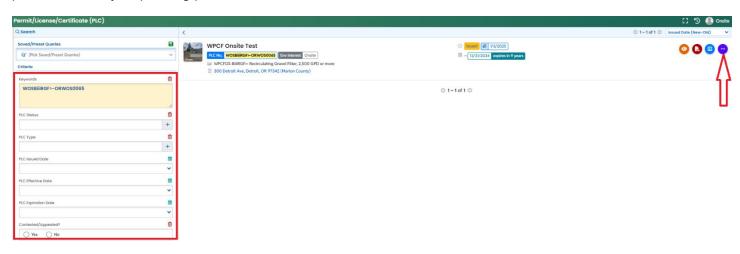
A permit modification is needed when the current permit no longer reflects current stat or proposed changes to a facility. It may be a request to increase the permitted flow or adding treatment. Permittees wanting to modify their permit have two options: Modify with effluent limit increase or without.

Begin by logging in to your account on the <u>Your DEQ Online Public Portal</u>. From the Dashboard, expand the left menu by clicking on the menu icon at the top left-hand corner of the screen. Select the

'Permits/Licenses/Certificates' icon 🍍 to create a permit amendment submittal.



On the "Permits/Licenses/Certificates" page, use search functions on the right-side panel to locate the permitted facility requesting permit modification. Permit modifications are referred as amendments in YDO.



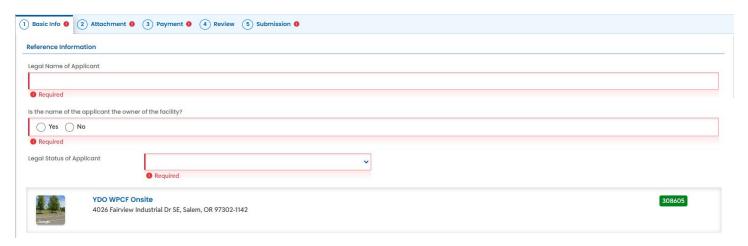
Click the blue ellipsis icon for permit actions dropdown. Permit modifications in YDO are referred as amendments. The permit actions allowed, in order, are amend, renew, name change, transfer and terminate. Select the renew icon to start the permit amendment submittal.



#### 3.1. Basic info tab

Complete all required fields in each section of the basic info tab. Save your data entry frequently by clicking on the pink disk .

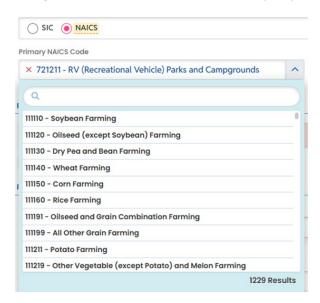
Enter the legal name and status of the applicant. The name must be a legal, active name registered with the Oregon Secretary of State, Corporation Division. Refer to the application instructions for more information.



Save your data entry frequently by clicking on the pink disk 

.

Select a primary SIC or NAICS code. Choose a code that best describes the primary activity for the facility using either Standard Industrial Code (SIC) or North American Industry Classification System (NAICS).



Save your data entry frequently by clicking on the pink disk <a>B</a>.

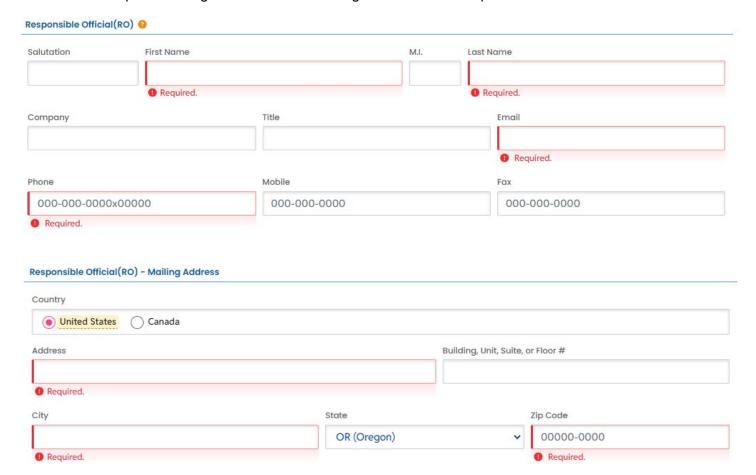
Add the facility location in township/range/section/tax lot. If the facility spans multiple townships, ranges, sections or tax lots, click the add item icon to add additional locations.

#### Facility Location - Township/Range/Section/Tax Lot Township Range Section Tax Lot # 4N 23E 3 200 Township Tax Lot # Section Range 201 4N 23E 3 1 + Add Item

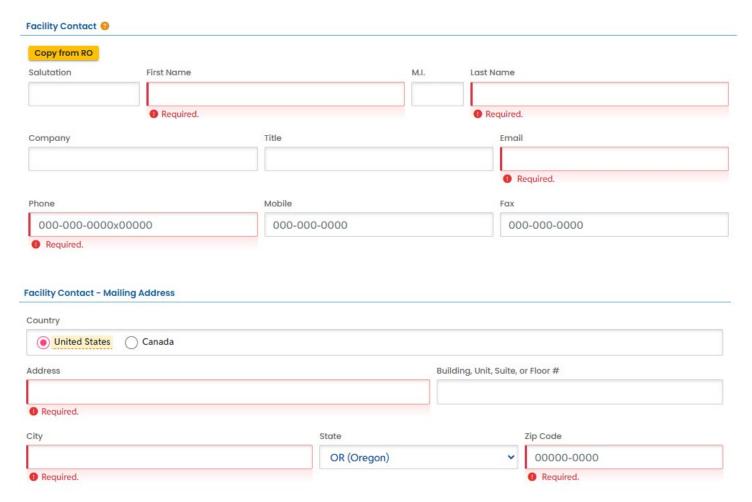
Save your data entry frequently by clicking on the pink disk 

...

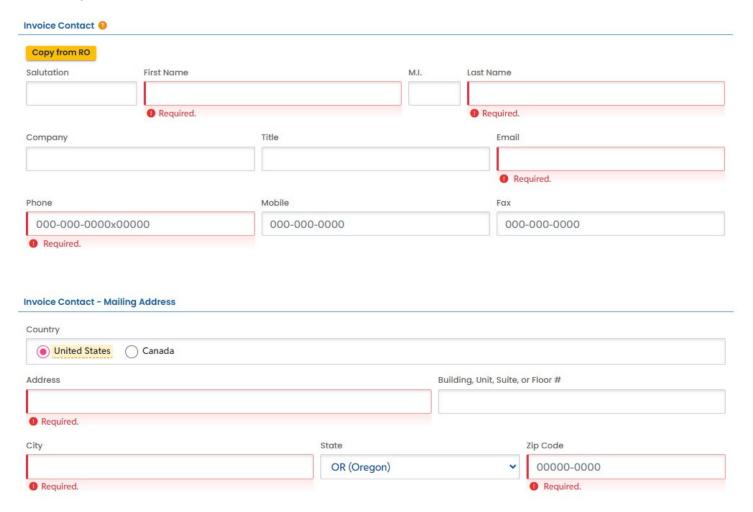
Responsible official contact information. An RO is a person who is legally authorized to sign WPCF Onsite permit applications, Discharge Monitoring Reports (DMRs) and other reports required by the permit is considered a RO and must choose the RO account. The RO is allowed to prepare, certify and submit submittals. See public user guide YDO Account Registration and Set Up for more information.



Facility contact information. The facility contact is typically located at or near the facility and has specific knowledge of the facility or operation under permit and may be contacted if there are specific questions about this application. If the facility contact is the same as the responsible official, select the Copy from RO button for fields to automatically populate with information provided in the Responsible Official contact section.



Invoice contact information. Complete all required fields under Invoice Contact. The invoice contact is the person or legal entity responsible for payment of the annual compliance determination fee invoice. If the invoice contact is the same as the responsible official, select the Copy from RO button for fields to automatically populate with information provided in the Responsible Official contact section.



Save your data entry frequently by clicking on the pink disk

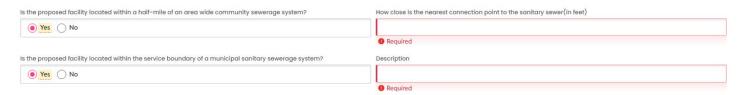
General information. This section requires a description of the proposed facility and a series of questions to be completed. For additional information answering the questions, click the help icon ?



Indicate if this submittal involves a request for effluent limit modification and the design capacity of the system.



Indicate if a community sewer system is possibly available to serve this facility. If "Yes", specify distance to nearest connection point to sewer. If the facility is located within the service boundary of a municipal sewer system provide the name of the municipality.



Indicate if an Underground Injection Control (UIC) system will be used or is currently used to dispose of wastewater for the proposed facility described above. Wastewater includes wash water, process wastewater, and/or sewage. The following wastewater disposal systems are considered UICs.

- Non-residential onsite sewage system with a design flow of 2,500 gallons per day or designed to serve 20 or more people a day (excluding single-family residential systems).
- Multi-family residential onsite sewage systems regardless of size.
- Any onsite sewage system, regardless of size, that receives industrial wastewater.
- Dry wells or sumps
- Infiltration trenches, French drains
- Industrial wastewater drain holes
- Cesspools/sewage drain holes



Indicate if there is any other wash water or wastewater at the regulated site that will be or is being discharged to a UIC system not included in the proposed facility description. If "Yes", also provide the required information for each UIC in the Project Description and Facility Plans attachment.



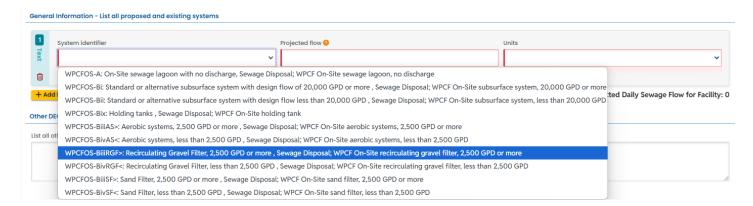
Indicate if a UIC system other than the one described in this application will be used or is currently used to drain stormwater. The following storm drainage systems are considered UICs:

- Any UIC wastewater system also used for storm drainage.
- Dry wells or sumps
- Infiltration trenches, French drains
- Storm drain holes



Save your data entry frequently by clicking on the pink disk <a>B</a>.

General information – list all proposed and existing systems. List the type of system and projected daily sewage flow in gpd for each proposed and existing waste streams. Recirculating textile filters use recirculating gravel filter identifier.

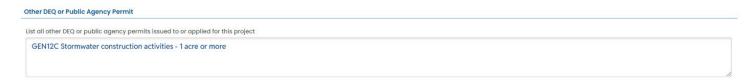


Click the add item button to add additional systems. The total projected daily sewage flow for the facility is tallied at the bottom right. The projected flow amount for the proposed modified system will be used below in the Plan Review section under Design Specifications – Gallons per day.



Save your data entry frequently by clicking on the pink disk <a>B</a>.

Other DEQ or Public Agency permit section. For DEQ to coordinate with other DEQ divisions and public agencies, list all permits issued to or applied for this project.



Underground Injection Control (UIC) registration section. Acknowledge UIC registration by selecting the toggle button on.



Plan review section. Save your data entry frequently by clicking on the pink disk . Check the "Plan Submitted". Plans and specifications in most cases are required for all new permit applications. The figure used for the design specifications in gallons per day is the system proposing to be modified in the above "list all proposed and existing systems" section. Select the system type from the drop-down menu that was used as the system identifier for the proposed new system in Section 3.11. Select the Commercial Facility radio button.



Save your data entry frequently by clicking on the pink disk .

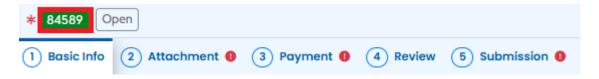
Certification. Certify your submittal by selecting the toggle button on.



Save your data entry by clicking on the pink disk 📵.

Verify all required fields have been completed. A red explanation point icon will appear next to the tab nine space of the space of the

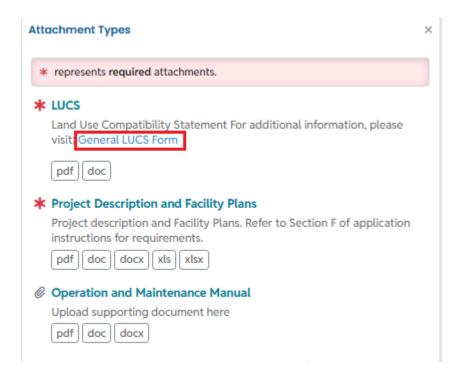
After completing all required fields and saving your data, a submittal RID number will be created.



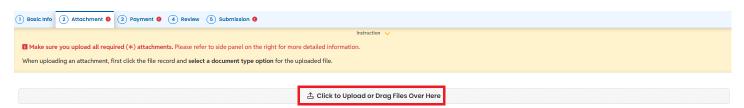
#### 3.2. Attachment tab

Required submittal attachments are located on the right-side panel of the screen. A red asterisk icon \* indicates a required attachment.

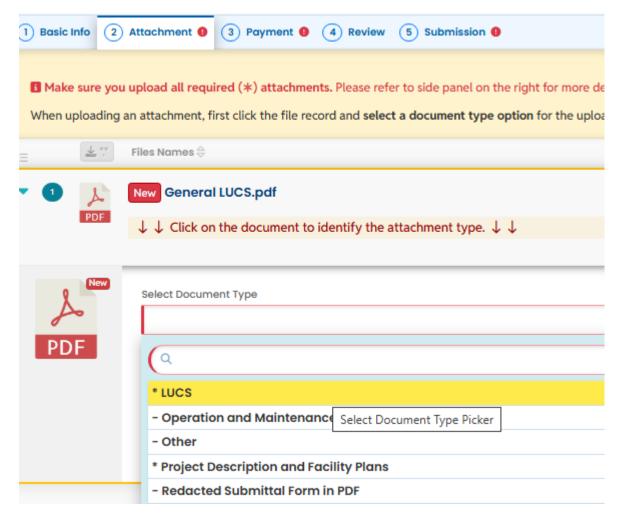
To access the General LUCS form click on the link.



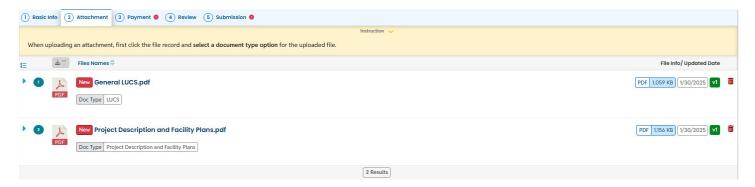
Upload attachments using the 'Click to Upload or Drag Files Over Here' icon.



When uploading an attachment, first click the file record and **select a document type option** for the uploaded file. Repeat for each attachment uploaded. If you have additional attachments other than the required, select 'other'.



If you need to delete an attachment, click on the trash icon 🛅.



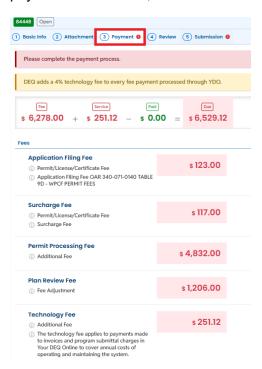
# 3.3. Payment tab

Please ensure all required data is entered on the submittal form and required attachments are provided before you can pursue payment. For a new submittal, please click on the **SAVE button** to confirm the fee amount before you continue.

Submittals are the applications and renewals for permits as well as the reporting obligations that a public user submits to a DEQ program in Your DEQ Online. For submittals that require payment, the public user enters payment information in the Payment tab.

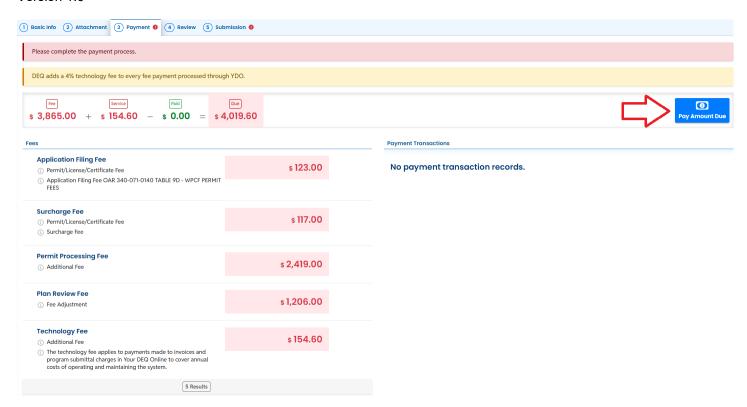


In the Payment tab, you will see required fees for the submittal plus the 4% technology fee. Your DEQ Online offers three methods for payment: ACH electronic transfer (e-check), credit card, or check by mail. Electronic payments are secure, immediate and enable faster processing of your submittals.

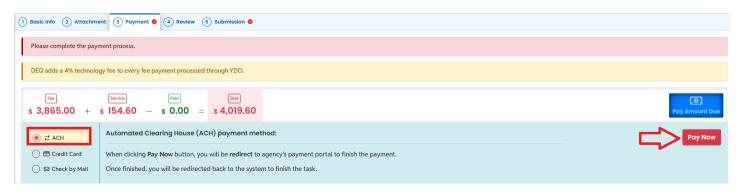


Please note upon DEQ review of your submittal, the first annual compliance determination fee (<u>Fee Table 9D</u>) will be assessed and the submittal sent back for completion of payment.

**Pay by ACH.** Secure payment by ACH or e-check through U.S. Bank requires routing and account numbers to make a payment. To begin, select the "Pay Amount Due" button in the Payment tab.



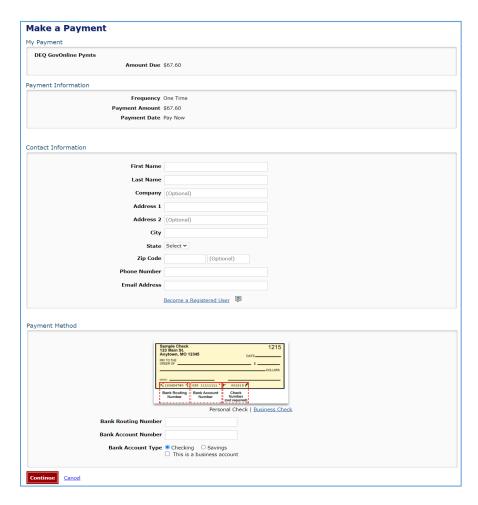
Select the ACH option and click "Pay Now." You will be directed to a secure payment portal, DEQ GovOnline Payments, to complete the payment process. There are no additional fees for using this payment method.



In the payment portal, you may register an account with U.S. Bank or pay without registering. If you choose to register an account, U.S. Bank will securely store your payment methods and provide a record of your online payments



For one-time payments, enter your contact information, bank routing and account numbers. Select "Continue" to process the payment. Note: The system will automatically bring in the contact information from the Your DEQ Online account, but you can change it if needed.

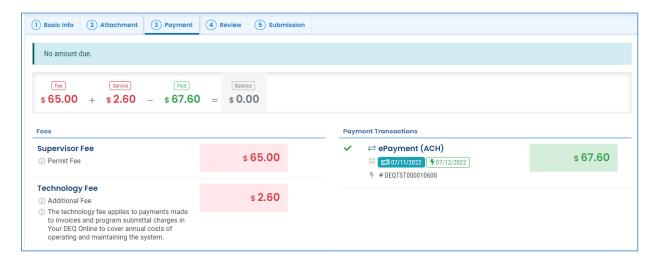


When the payment is complete, you will receive a receipt and a confirmation email from U.S. bank. **Important note:** Completing a payment does not complete the submittal process. You must select "Return to Your DEQ Online" and go to the "Submission" tab to complete the submittal process.



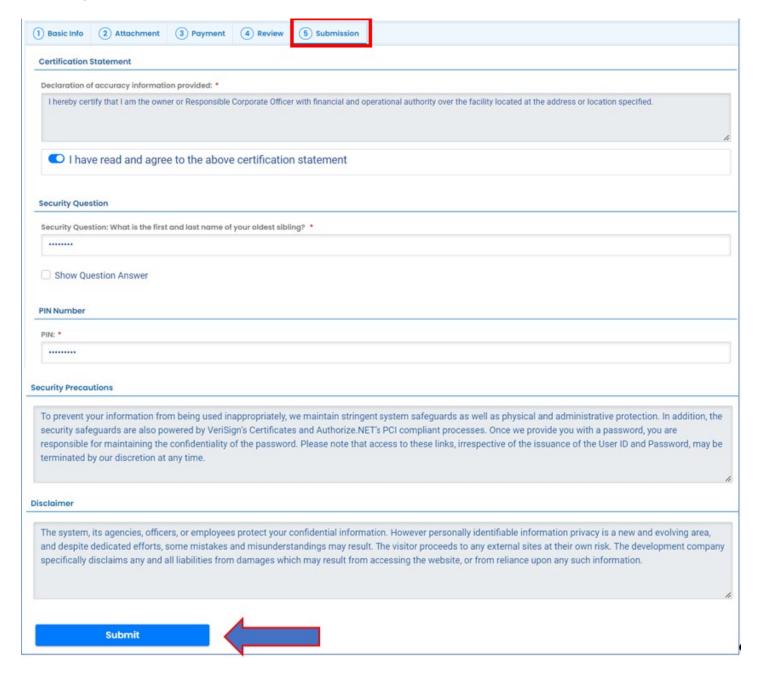
Once you have returned to Your DEQ Online, a record of the payment will be shown in the Payment tab.

**Important note:** After making an online payment, go to the "Submission" tab and complete your Submittal within the same business day. DEQ is not able to process "Pending" submittals and payments to "Pending" submittals. The Responsible Official is the type of account that can certify and complete a submittal.

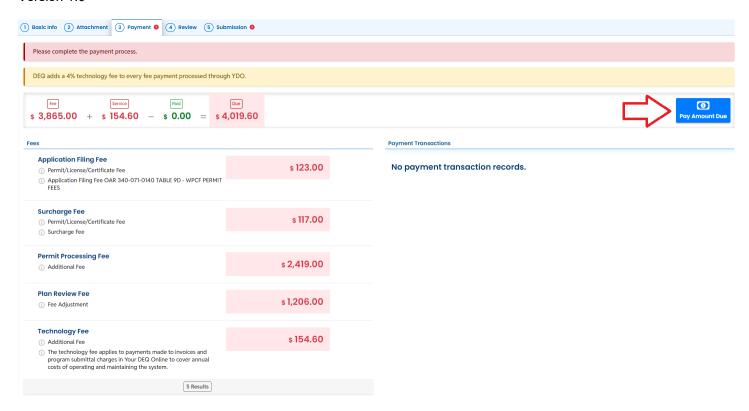


In the "Submission" tab, the RO will review and acknowledge the certification statement, answer the security question which the system selects randomly from the RO's five account security questions and enter their pin number. If the RO needs to reset their security question answer or pin number, see Section 8.

The RO will select "Submit" button that appears at the bottom of the page to send the submittal to DEQ.



**Pay by credit card.** For secure payments by credit card through U.S. bank, you will be required to enter card holder and card information. A convenience charge of 2.3% will be added to the total amount due by U.S. Bank. This convenience charge will not be reflected in Your DEQ Online, and it will appear as a separate item on your credit card statement. To begin, select the "Pay Amount Due" button in the "Payment" tab.



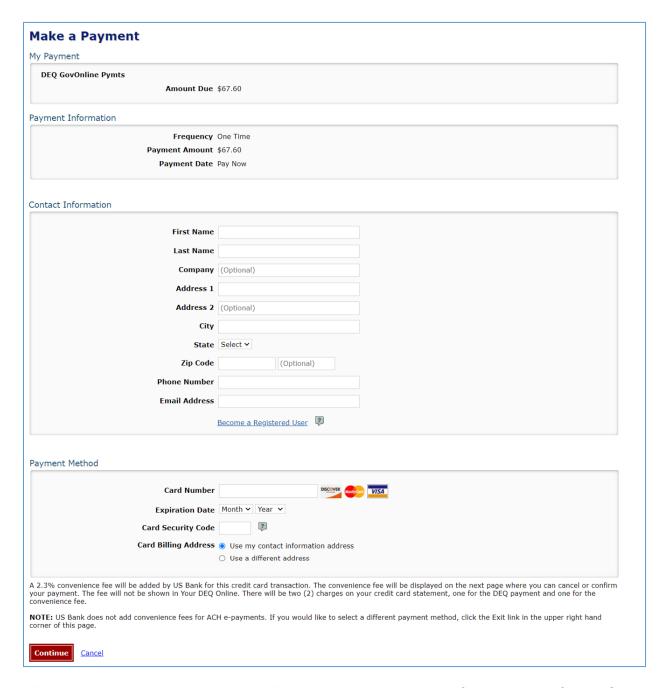
Select the credit card option and click "Pay Now." You will be directed to the payment portal, DEQ GovOnline Payments, to complete the payment process.



In the payment portal, you may register an account with U.S. Bank or pay without registering. If you choose to register an account, U.S. Bank will securely store your payment methods and provide a record of your online payments.



For one-time payments, enter your contact and credit card information. Select "Continue" to process the payment. Note: The system will automatically bring in the contact information from the Your DEQ Online account, but you can change it if needed.

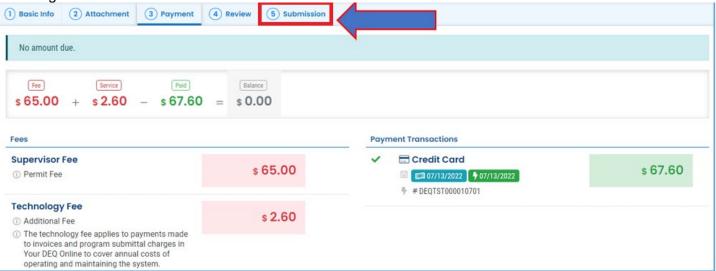


When the payment is complete, you will receive a receipt and a confirmation email from U.S. bank. **Important note:** Completing a payment does not complete the submittal process. You must select "Return to Your DEQ Online" and go to the "Submission" tab to complete the submittal process.



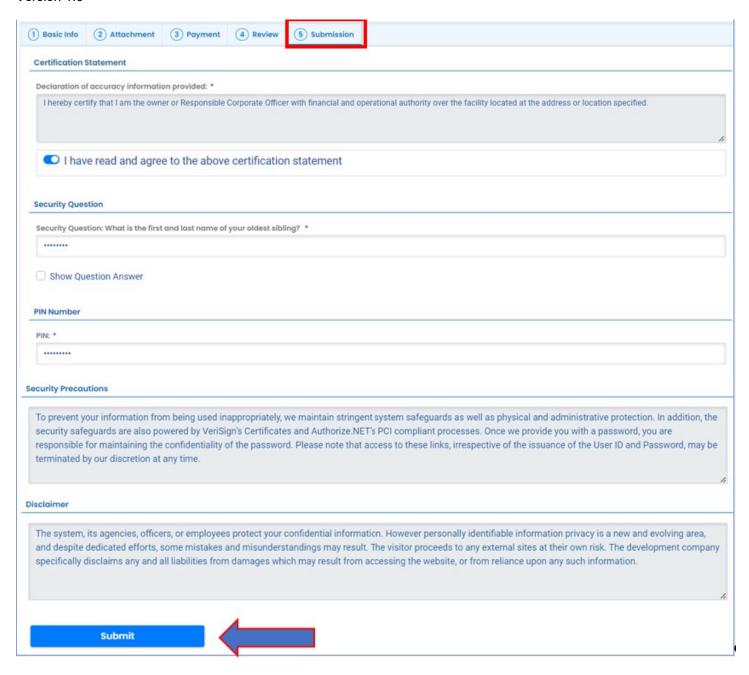
Once you have returned to Your DEQ Online, the processed payment will be shown in the "Payment" tab. The Responsible Official is the type of account that is able to certify and complete a submittal.

**Important note:** The RO should proceed to the "Submission" tab to complete the submittal within the same business day of completing the payment. DEQ is not able to process "Pending" submittals and payments to "Pending" submittals.

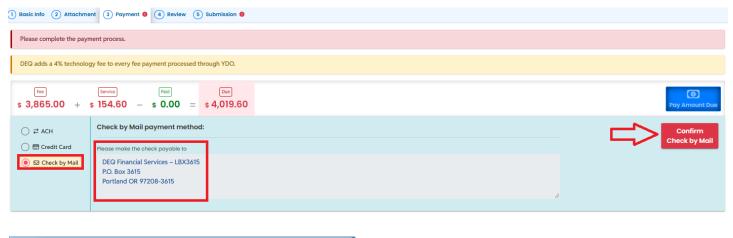


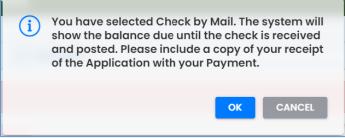
In the "Submission" tab, the RO will review and acknowledge the certification statement, answer the security question which the system selects randomly from the RO's five account security questions and enter their pin number. If the RO needs to reset their security question answer or pin number, see Section 8.

The RO will select "Submit" button that appears at the bottom of the page to send the submittal to DEQ.



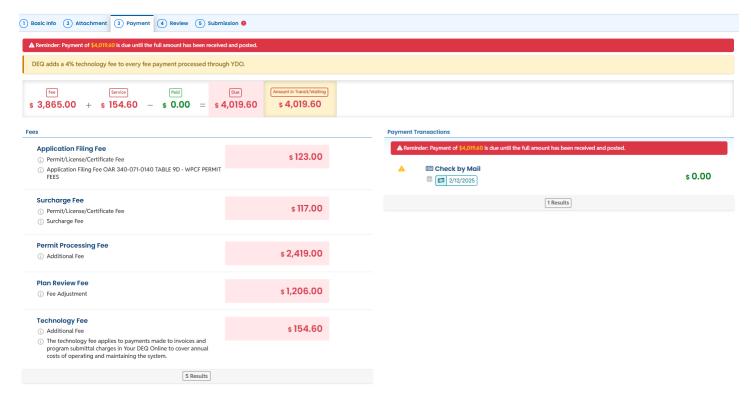
**Pay by check.** To pay by check, select check by mail and click "Confirm Check by Mail." You will receive a message asking you to confirm the payment method.





After you select "OK" to confirm, the "Payment" tab will display with a reminder message "Check in Transit/Waiting." The system will continue to display the "Check in Transit/Waiting" record until the check is received by DEQ, after which time, DEQ will begin to process the submittal.

To delete your check by mail selection, select the trash can icon. After your check by mail selection has been deleted, all payment options will be available.

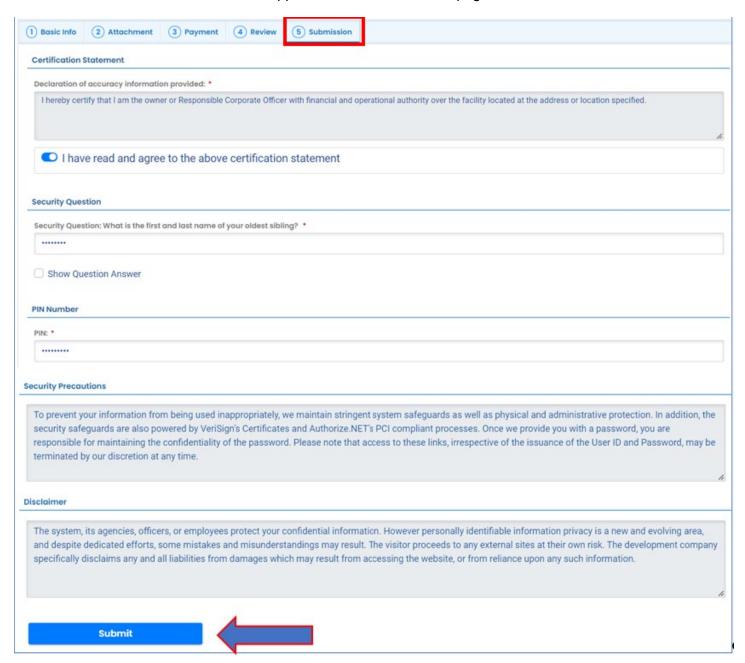


**Important note:** Completing a payment does not complete the submittal process. The Responsible Official must complete the instructions in the "Submittal" tab to complete the submittal process.

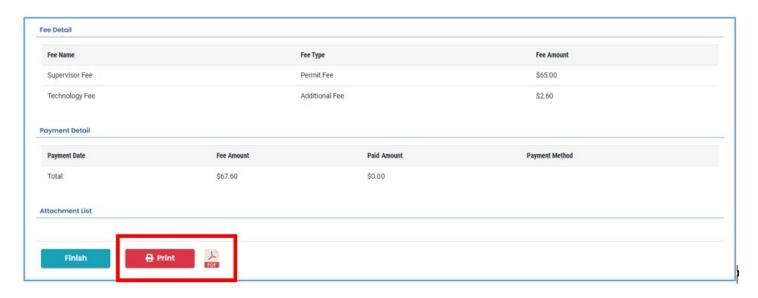
In the "Submission" tab, the RO will review and acknowledge the certification statement, answer the security question which the system selects randomly from the RO's five account security questions and enter their pin number. If the RO needs to reset their security question answer or pin number, see Section 8.

.

The RO will select "Submit" button that appears at the bottom of the page to send the submittal to DEQ.



Checks mailed to DEQ must include the submittal receipt. To print the receipt, select "Print" at the bottom of the submittal confirmation page.



On the PDF of the submittal receipt, you will find mailing instructions and the DEQ Financial Services mailing address at the bottom of the document.

Submittal check payments must include a printed copy of the submittal receipt and be sent to the address below:

DEQ Financial Services – LBX3615 P.O. Box 3615 Portland OR 97208-3615

Do not mail checks to the any of the Regional DEQ offices as this will delay processing.



#### Submittal Receipt

Department of Environmental Quality, State of Oregon

700 NE Multnomah Street, Suite 600 Portland, OR 97232-4100 Date Created: 2/12/2025

### Submittal Summary

Submittal ID: 84589

Facility (project site): YDO WPCF Onsite

Submittal: WPCF Onsite Wastewater Treatment Systems Permit

Submitted By: Onsite Tester Email: jessica.joye@deq.oregon.gov

Submitted Date: 2025-02-12 14:34:42

### Submittal Form Info

Submittal Name: WPCF Onsite Wastewater Treatment Systems Permit

Submission Method: Online Fee Program ID: 54

Action Type: Modification Fee Program Name: WQONSITE

#### Payment Information (BALANCE DUE)

Processing Fee: \$3,865.00 Technology Fee: \$154.60

Total Amount Due: \$4,019.60 Total Amount Paid: \$0.00

To make a payment by mail, please send a copy of this Submittal Receipt with your payment to:

DEQ Financial Services - LBX3615

P.O. Box 3615

Portland OR 97208-3615

Make check payable to: Department of Environmental Quality

 Fee Description
 Amount

 Application Filing Fee
 \$123.00

 Surcharge Fee
 \$117.00

 Permit Processing Fee
 \$2,419.00

 Plan Review Fee
 \$1,206.00

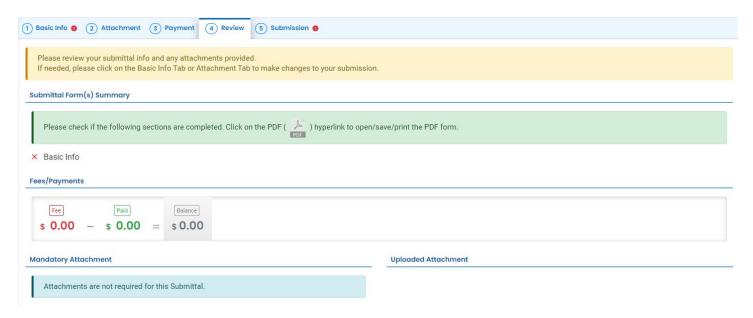
 Technology Fee
 \$154.60

Total: \$4,019.60

#### 3.4. Review tab

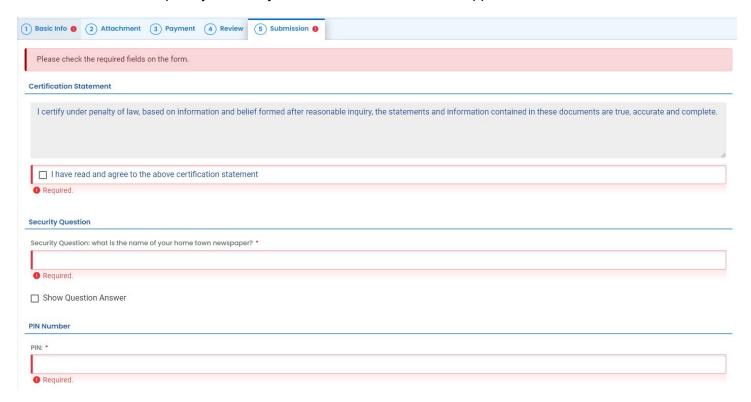
Please review your submittal info and any attachments provided. Under the Submittal Form(s) Summary section, sections that are incomplete will be identified with a red x and will indicate the tab with incomplete data.

If needed, please click on the Basic Info Tab or Attachment Tab to make changes to your submission.

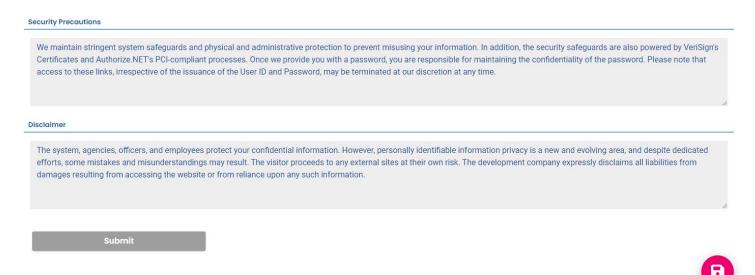


### 3.5. Submission tab

Review the Certification Statement and select the box to acknowledge that you have read and agree to the above certification statement. Complete the Submission tab by entering the answer to your security question and inputting your PIN number (for assistance, refer to Section 8). Click the Submit button at the bottom of the Submission tab to complete your facility's WPCF Onsite New Permit Application submittal.

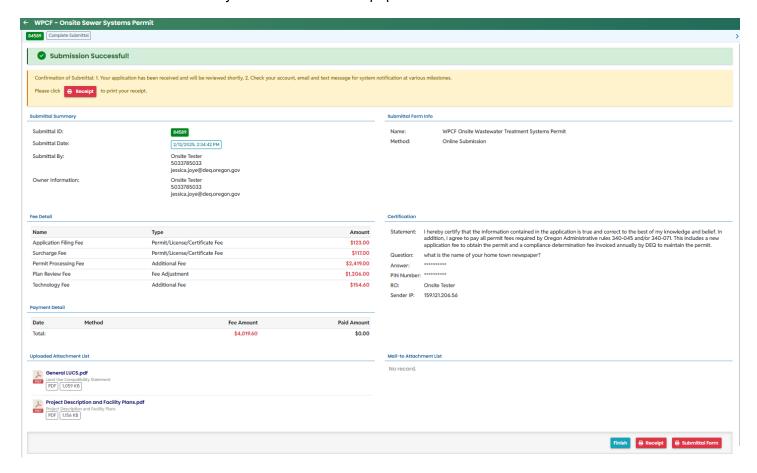


When you have completed the review and are ready to submit the relocation notice, select the Submit button at the bottom of the Submission tab.



If any required fields have not been completed on the submission tab and/or any other tabs, the system will not allow the submission to successfully complete. The tabs at the top of the page will indicate to the user where a required field was not completed. Once the required field has been addressed, return to this Submission tab and select Submit.

After the RO submits a summary of the submission is populated.



Click on "Receipt" or "Submittal Form" to review and save as a pdf for your records

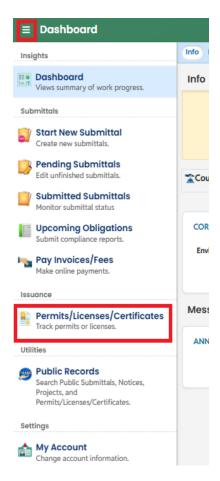


## 4. How to apply for permit termination

Permittees eligible for permit termination may request through Your DEQ Online.

Login to your account on the <u>Your DEQ Online Public Portal</u>. From the Dashboard, expand the left menu by clicking on the menu icon at the top left-hand corner of the screen. Select the

'Permits/Licenses/Certificates' icon to create a permit renewal submittal. Permit modifications are referred to as Amendments in YDO.



On the "Permits/Licenses/Certificates" page, use search functions on the right-side panel to locate the permitted facility requesting permit termination.

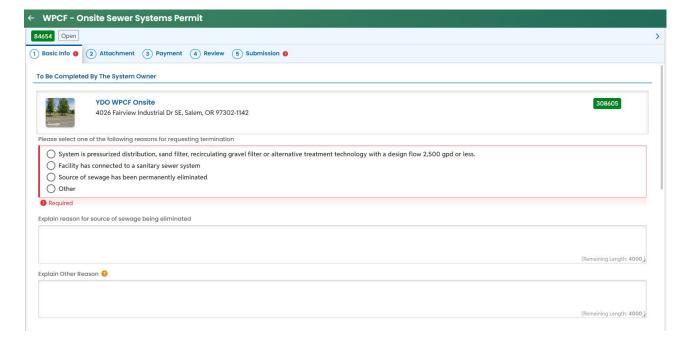


Click the blue ellipsis icon for permit actions dropdown. Permit modifications in YDO are referred as amendments. The permit actions allowed, in order, are amend, renew, name change, transfer and terminate. Select the terminate icon to start the permit termination request submittal.

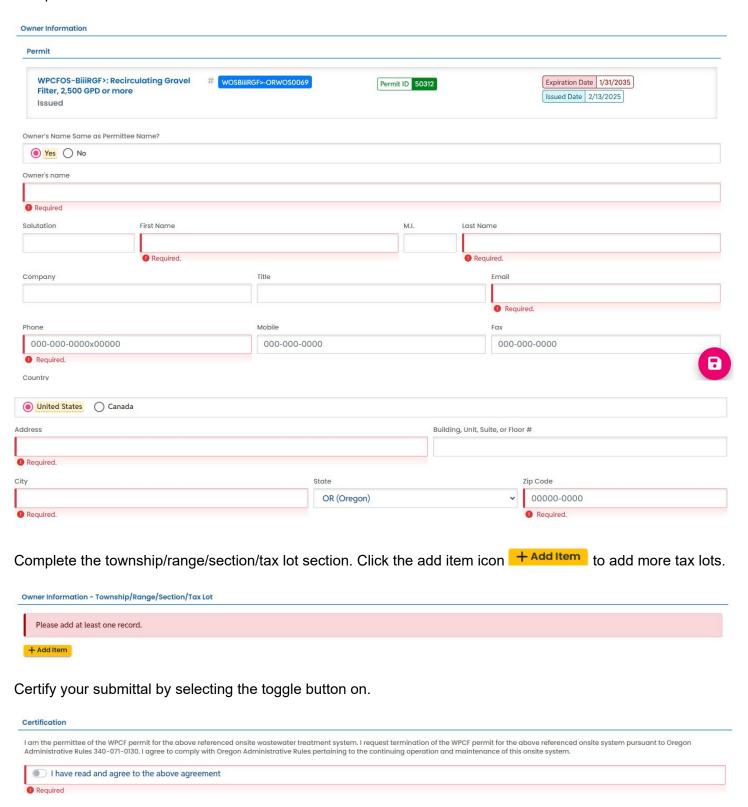


### 4.1. Basic info tab

Complete all required fields. Select the reason for requesting termination.



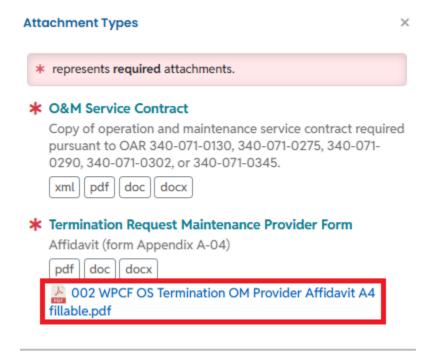
Complete the owner information section.



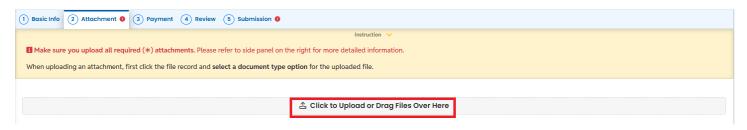
### 4.2. Attachment tab

Required submittal attachments are located on the right-side panel of the screen. A red asterisk icon \* indicates a required attachment.

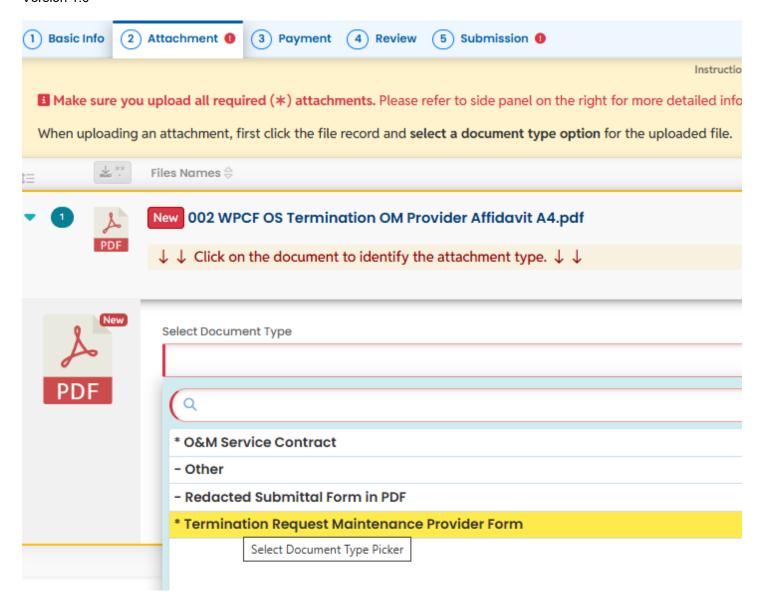
To complete the WPCF OS Termination OM Provider Affidavit form click on the link.



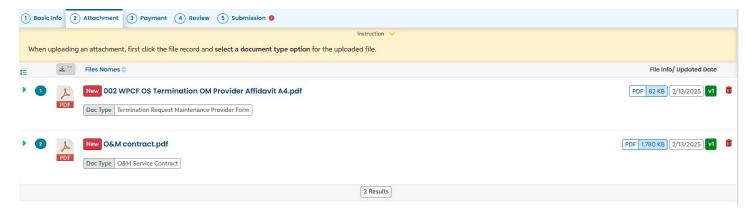
Upload attachments using the 'Click to Upload or Drag Files Over Here' icon.



When uploading an attachment, first click the file record and **select a document type option** for the uploaded file. Repeat for each attachment uploaded. If you have additional attachments other than the required, select 'other'.



If you need to delete an attachment, click on the trash icon  $\overline{\mathbf{n}}$ .



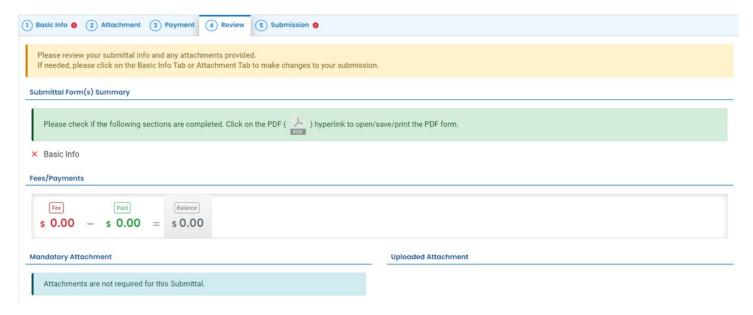
## 4.3. Payment tab

A fee is not associated with a request to terminate an eligible permit.

### 4.4. Review tab

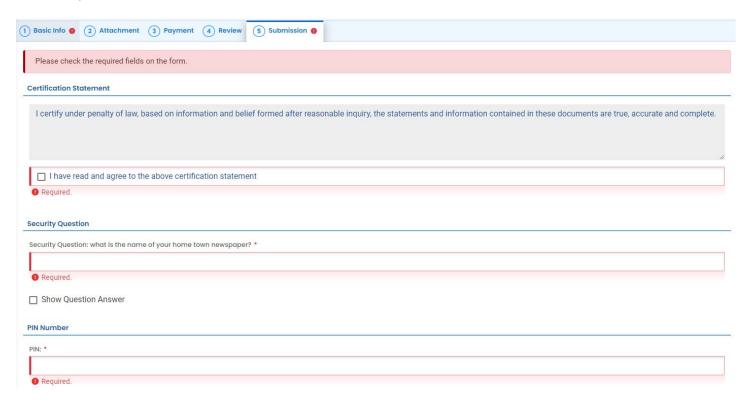
Please review your submittal info and any attachments provided. Under the Submittal Form(s) Summary section, sections that are incomplete will be identified with a red x and will indicate the tab with incomplete data.

If needed, please click on the Basic Info Tab or Attachment Tab to make changes to your submission.



### 4.5. Submission tab

Review the Certification Statement and select the box to acknowledge that you have read and agree to the above certification statement. Complete the Submission tab by entering the answer to your security question and inputting your PIN number (for assistance, refer to Section 8). Click the Submit button at the bottom of the Submission tab to complete your facility's WPCF Onsite New Permit Application submittal.

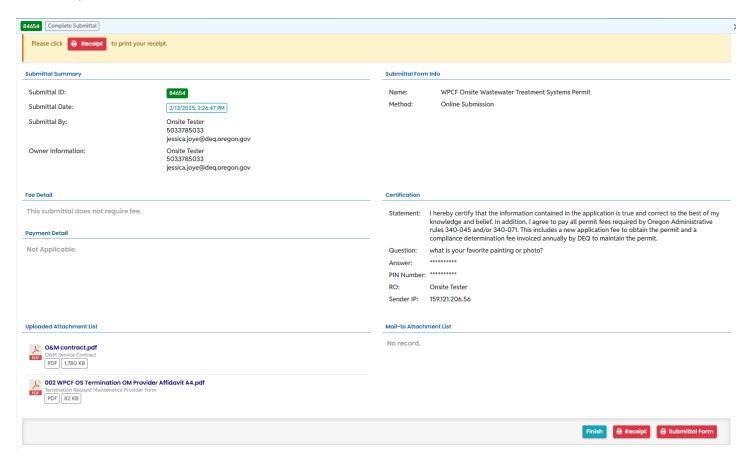


When you have completed the review and are ready to submit the relocation notice, select the Submit button at the bottom of the Submission tab.



If any required fields have not been completed on the submission tab and/or any other tabs, the system will not allow the submission to successfully complete. The tabs at the top of the page will indicate to the user where a required field was not completed. Once the required field has been addressed, return to this Submission tab and select Submit.

After the RO submits a summary of the submission is populated.



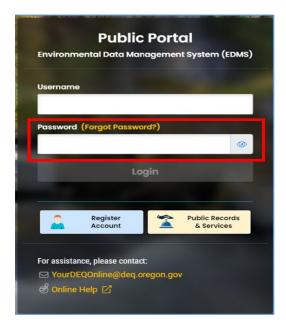
Click on "Receipt" or "Submittal Form" to review and save as a pdf for your records

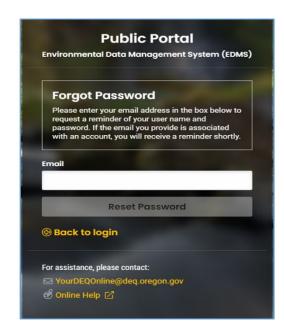


## 5. Password, pin, security questions

### 5.1. Password

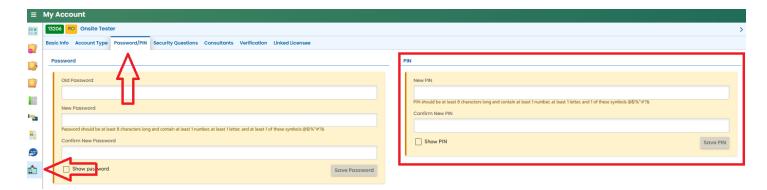
To reset your password, select "Forgot Password" from the <u>Your DEQ Online portal login</u> page. You will be asked to enter the email address associated with your account, and you will receive a temporary password through email.





### 5.2. Pin

Responsible Officials use a pin number in the completion of submittals. To reset your pin number, go to "My Account" and select the "Password/Pin" tab. Enter a new pin number and click "Save Pin" to update.

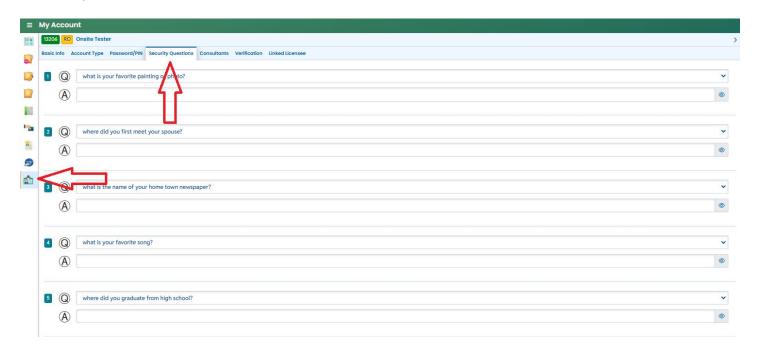


## 5.3. Security questions

Responsible Officials use a pin number in the completion of submittals. To reset your pin number, go to "My Account" and select the "Password/Pin" tab. Enter a new pin number and click "Save Pin" to update.

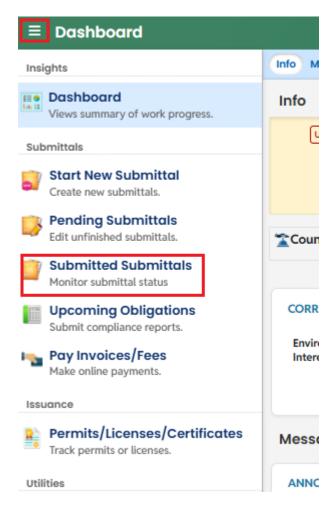
To complete submittals, Responsible Officials are asked a randomly generated question from the 5 security questions in their account security settings. To reset your security questions, go to "My Account" and select the

"Security Questions" tab. Enter new security questions and select to save



## 6. Track submittal status

Responsible Officials and consultant accounts can track the status of their submittal in the Submitted Submittals module. From the Dashboard, expand the left menu by clicking on the menu icon at the top left-hand corner of the screen. Select the 'Submitted Submittals' icon.



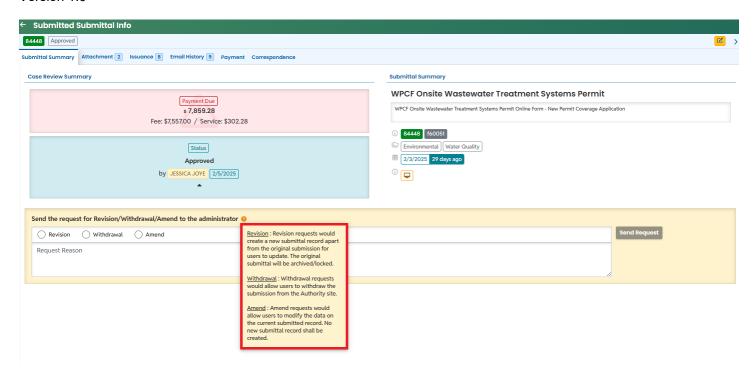
Locate the submittal you would like to monitor by selecting the orange eye icon ②.



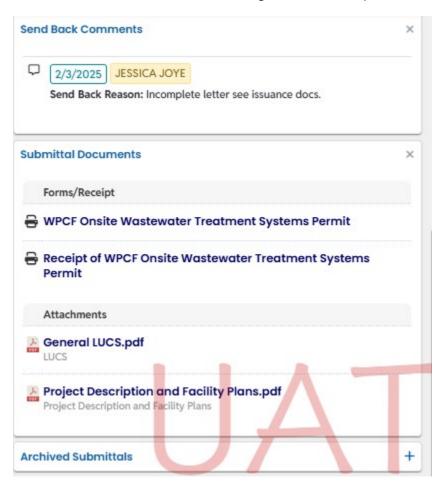


## 6.1. Submittal summary tab

Review the status of your submittal, request a revision, withdrawal or amendment.



Review submittal documents, including the form, receipt and attachments.



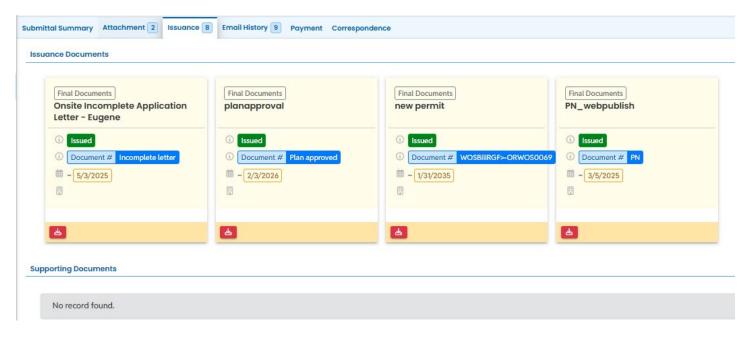
### 6.2. Attachment tab

Review the attachments provided with the submittal.



### 6.3. Issuance tab

Review issuance and supporting documents issued by DEQ in response to your submittal. This is where you will find issued permits and approvals for your submittal.



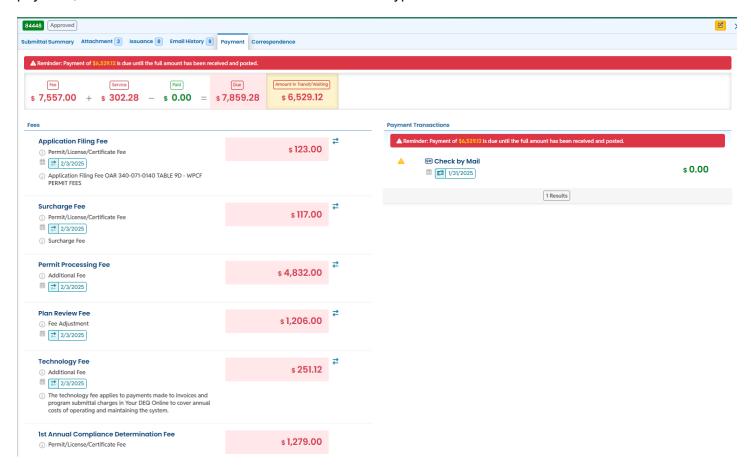
## 6.4. Email history tab

Review all email correspondence related to the submittal. Click on the blue arrow to the left of the subject and expand the record to review the detailed correspondence.



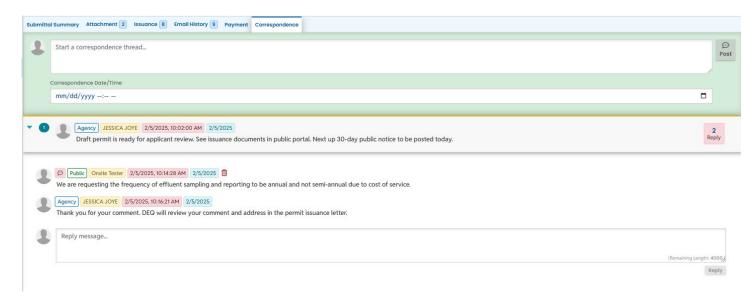
### 6.5. Payment tab

Review payment history, see any outstanding payments and make payments if necessary. To make a payment, follow the detailed instructions for the submittal type.



## 6.6. Correspondence tab

Use the correspondence tab to communicate with DEQ WPCF Onsite staff regarding your submittal. Message history will be captured below the chat box.



## 7. WPCF Onsite Permitting Staff Contacts

Information about WPCF Onsite water quality permits and DEQ's regulations may be obtained from the DEQ web page at <a href="http://www.oregon.gov/deq/">http://www.oregon.gov/deq/</a>. All inquiries about this permit should be directed to the regional office for the area where the source is located. DEQ's regional offices are as follows:

Counties	Office Address and Telephone
Clackamas, Clatsop, Columbia, Marion,	Department of Environmental Quality
Multnomah, Tillamook, and Washington	Western Region
	4026 Fairview Industrial Drive
	Salem, OR 97302
	Telephone: (503) 378-8240
Benton, Douglas, Lane, Lincoln, Linn, Polk,	Department of Environmental Quality
and Yamhill	Western Region
	165 E 7 <sup>th</sup> Ave, Suite 100
	Eugene, OR 97401
	Telephone: (541) 686-7838
Coos and Curry	Department of Environmental Quality
	Coos Bay Office
	465 Elrod Ave, Suite 202
	Coos Bay, OR 97420
	Telephone: (541) 269-2721 ext. 0
Jackson and Josephine	Department of Environmental Quality
	Medford Office
	221 Stewart Ave, Suite 201
	Medford, OR 97501
	Telephone: (541) 776-6010
Crook, Deschutes, Harney, Klamath and	Department of Environmental Quality
Lake	Bend Office
	475 NE Bellevue, Suite 110
	Bend, OR 97701

Counties	Office Address and Telephone
	Telephone: (541) 388-6146
Baker, Malheur, Umatilla, Union, and	Department of Environmental Quality
Wallowa	Pendleton Office
	800 SE Emigrant Avenue, Suite 330
	Pendleton, OR 97801
	Telephone: (541) 276-4063
Gilliam, Grant, Hood River, Jefferson,	Department of Environmental Quality
Morrow, Sherman, Wasco and Wheeler.	The Dalles Office
	400 E. Scenic Dr. Suite 307
	The Dalles, OR 97058
	Telephone: (541) 298-7255

## 8. Helpdesk and Resources

For more information, training and resources, go to the <u>Your DEQ Online Help page</u>. For technical assistance, contact the <u>Your DEQ Online Helpdesk</u>.

# 9. Revision history

Revision	Date	Changes	Editor
1.0	2/6/2025	Initial draft	J.Joye
1.0	5/12/2025	Style and formatting edits	A.Hallmark