



Public User Guide for Underground Injection Control Submittals

October 1, 2021

Oregon Department of Environmental Quality
Underground Injection Control Program
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Portland OR 97232

Contact: Underground Injection Control Program
UIC@deq.state.or.us

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DEQ can provide documents in an alternate format or in a language other than English upon request. Call DEQ at 800-452-4011 or email deqinfo@deq.state.or.us.

1. Introduction

The Oregon Department of Environmental Quality's Underground Injection Control Program is responsible for regulating the construction, operation, permitting, and closure of injection wells that place fluids underground for storage or disposal. The DEQ website provides information for owners and operators of injection wells on how to safely operate injection wells to prevent contamination of underground drinking water resources. For more information, see <https://www.oregon.gov/deq/wq/wqpermits/Pages/UIC.aspx>.

I. System Overview

Oregon DEQ has instituted the use of a modernized, cloud-based tool for a selection of compliance programs within the agency and several business processes that involve the public and regulated entities. This document addresses how Public Users apply for and manage Underground Injection Control (UIC) submittals through this system.

[Your DEQ Online](#) is an environmental data management system that combines current DEQ processes across air, land and water divisions in one convenient and easily accessible portal. The system enables users to submit applications, upload reports, enter data, check the status of applications, pay fees or fines, and manage account activity. In addition, the system allows for greater public access to environmental data without the need to request this information from DEQ staff.

Access to Public Records in Your DEQ Online

A member of the public may view Public Records in the system without a registered account. This is limited to submittals and permits that are published by DEQ in Your DEQ Online. DEQ's Public Records Request system is available to request information not published in Your DEQ Online or other published locations: <https://www.oregon.gov/deq/about-us/Pages/Request-Public-Record.aspx>

Public User Accounts

The first step in using Your DEQ Online is to establish a user account. Your DEQ Online allows for three account types, each with distinct access in the system. If you are the Responsible Official for a company and will be entering any type of UIC submittal, a "Responsible Official" account is needed. If you help to prepare a submittal but are not the person who certifies and submits the submittal, a "Consultant" account may be sufficient. After your account is created, it is possible to make adjustments.

Pursuant to OAR 340-Division 44, each registration or UIC permit application submitted by a regulated entity under the UIC Program must be certified by a designated representative. The Responsible Official designation in Your DEQ Online corresponds to the designated representative required under this rule.

See the following fact sheet to learn more about selecting account types:

<https://www.oregon.gov/deq/Permits/Documents/YDOResisterFactStormwater.pdf>

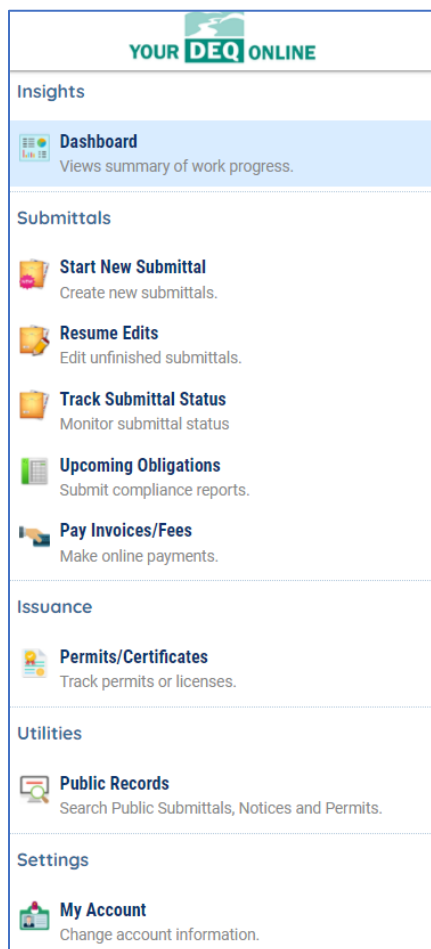
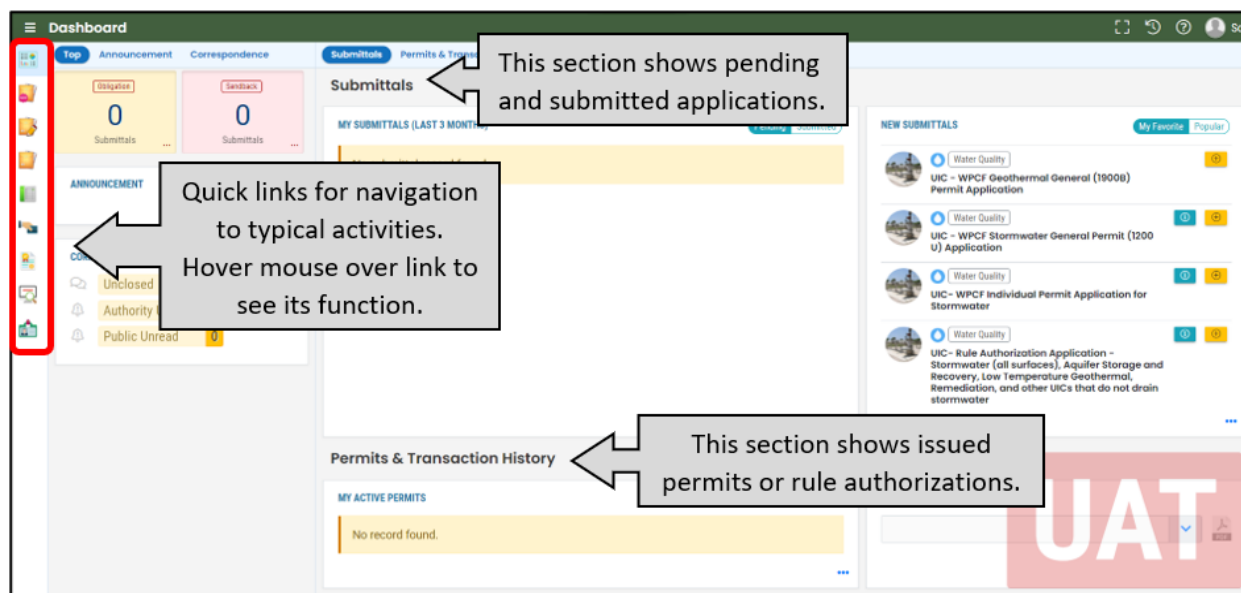
For guidance on how to register an account: <https://www.oregon.gov/deq/Permits/Pages/Account-Registration.aspx>

II. Navigating Your DEQ Online

The system is designed to work with Safari, Firefox or Google Chrome browsers. Internet Explorer is not a recommended browser.

Dashboard

After logging in to Your DEQ Online for the first time, you'll arrive at the dashboard view. This shows a summary of current and pending activity associated with the facilities linked to your account.



The navigation panel is the primary way to navigate through various features in the system. The navigation panel may be expanded by clicking on the arrow button at the bottom left side of the screen.

Dashboard: This is your view when first logging in. It shows a summary of current and pending activity for your account.

Start New Submittal: This feature is used by the UIC Program and other programs to initiate submittals. This includes applications for new permits, rule authorizations, UIC closures and more.

Resume Edits: This enables you to continue editing any submittals previously started but not yet submitted to DEQ.

Track Submittal Status: This shows the status of all complete submittals and enables viewing the submitted report and submittal receipt and helps to track submittal status.

Upcoming Obligations: This displays any upcoming obligations for which a submittal may be started.

Pay Invoices/Fees: This is the link for making payments for invoices and fees through to DEQ through Your DEQ Online.

Permits/Certificates: This is used to search for and view any DEQ issued permits related to your facility.

Public Records: This allows you to search and view all published submittal and issuance records.

My Account: This link brings you back to your account page which is where users may change contact information, account type, facility links, passwords, security questions and other options.

Icons

These are typical icons you'll see while using Your DEQ Online proceeding with submittals.



Loading: This icon will appear while the system is processing an action.



Save: Click this icon whenever making changes to make sure they are saved in the system.



Edit: Click this icon to edit the selected submission.



View: Click this icon to view a selected submission.

Pending Submitted

Submittal Selection: Click this button to toggle between pending and submitted obligations on your dashboard.

! Required.

Requirement: This note will appear whenever a particular form field is required.

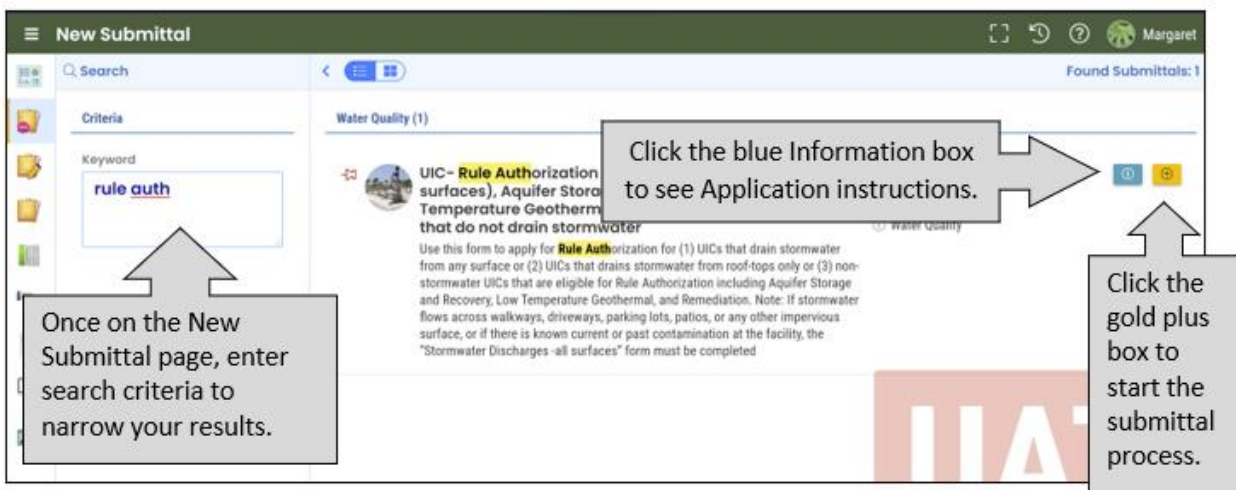
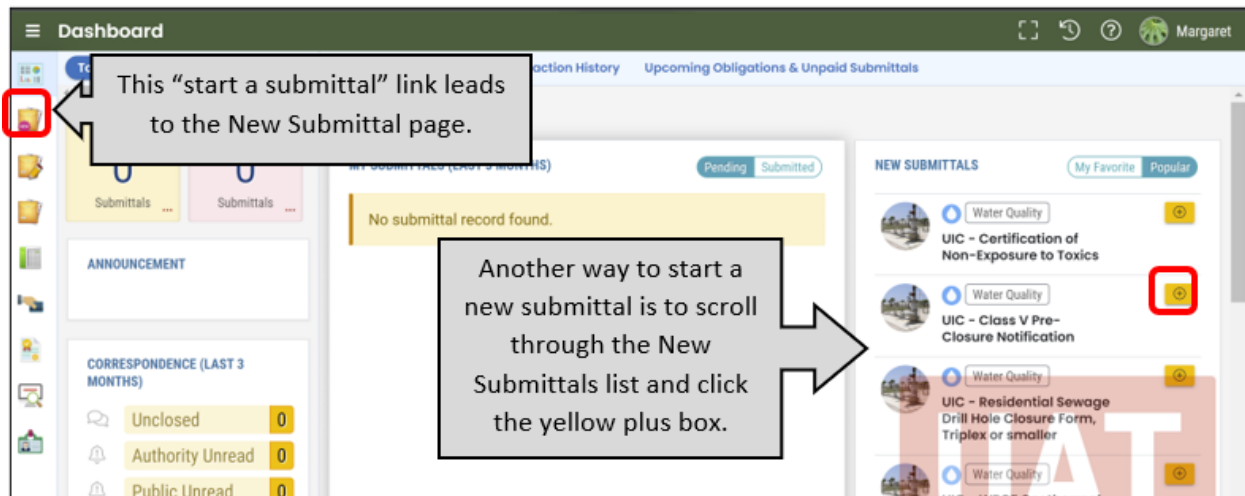
2. Underground Injection Control Submittals

Submittals include any application, renewal, report, certification or other mechanism submitted by public users to a DEQ program through Your DEQ Online. The selection of UIC submittals is:

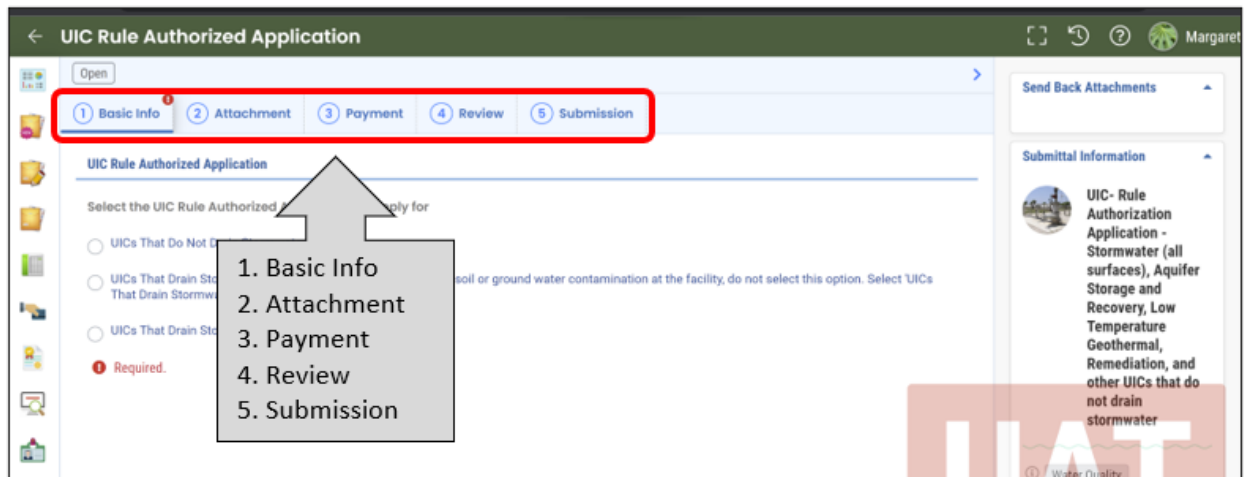
GEN12U: UIC General Permit, 1200-U UIC General Permit - Water Quality WPCF General Permit
GEN19B: UIC General Permit, 1900-B UIC General Permit - Water Quality WPCF General Permit
WPCF-DOM-UIC: Municipal Stormwater Permits - UIC, Stormwater; WPCF Municipal Stormwater Permits - UIC
Rule Authorized UIC

1. Start an Underground Injection Control Submittal

The Responsible Official or their delegated Consultant may initiate a UIC submittal. From your account's dashboard, use quick links to navigate the system. Follow the steps illustrated below.



Submittal Tabs



Basic Info

UIC Rule Authorized Application

1 Basic Info 2 Attachment 3 Payment 4 Review 5 Submission

UIC Rule Authorized Application

Select the UIC Rule Authorized Application to Apply for

- ☐ UICs That Do Not Drain Stormwater
- ☐ UICs That Drain Stormwater From Roof Only (if there is known that Drain Stormwater From Any Surface)
- ☒ UICs That Drain Stormwater From Any Surface

UICs That Drain Stormwater From Any Surface

All sections must be filled out unless the form indicates that a section is "optional."

Owner Information

☐ Select your facility ☐ Create new facility

Required

1. Select the Rule Authorization type
2. Complete all required fields
3. Always click "Save" before leaving the page

UIC- Rule Authorization Application - Stormwater (all surfaces), Aquifer Storage and Recovery, Low Temperature Geothermal, Remediation, and other UICs that do not drain stormwater

Water Quality
UIC - Underground Injection Control
f62009 New

Save

UIC Rule Authorized Application

1 Basic Info 2 Attachment 3 Payment 4 Review 5 Submission

UIC Rule Authorized Application

Select the UIC Rule Authorized Application to Apply for

- ☒ UICs That Do Not Drain Stormwater
- ☐ UICs That Drain Stormwater From Roof Only (if there is known that Drain Stormwater From Any Surface)
- ☐ UICs That Drain Stormwater From Any Surface

UICs That Do Not Drain From Stormwater

Facility Information

☒ Select your facility ☐ Create new facility

Select a facility:

Lot 57 North Brinson Business Park
63035 Lower Meadow Drive, Bend, OR 97701

239799 Latitude 44.0891 Longitude -121.29

Well Information

DEQ UIC ID	UIC Name or Number	EPA Well Code	Location with Lat/Long
16267-1	DW #1	5D2	Latitude 44.089207 Longitude -121.289493
16267-2	DW #2	5D2	Latitude 44.088987 Longitude -121.289748
16267-3	DW #3	5D2	Latitude 44.089109

Facilities associated with your account will appear in this list. Always save after making changes.

Save

Attachment Tab

Required attachments are listed on the right-hand side navigation bar. Items with a red asterisk (*) are required and must be uploaded to complete a submittal. Descriptions can be found below each of the attachment names. Following that is a list of acceptable document formats. YDO will not accept formats that are not listed there.

UIC Rule Authorized Application

22094 Open

1 Basic Info 2 Attachment 3 Payment 4 Review 5 Submission

When uploading an attachment, first click the file record and select a file type option for the uploaded file.

Files

1 MapFile.pdf PDF 1,059 KB Doc Type Site Map

2 InjectionPlan.pdf PDF 395 KB Doc Type Injection Plan: Required Only For ASR, Low-temp. Geothermal or Remediation UICs

Click to Upload or Drag Files Over Here

Send Back Attachments

Submittal Information

UIC- Rule Authorization Application - Stormwater (all surfaces), Aquifer Storage and Recovery, Low Temperature Geothermal, Remediation, and other UICs that do not drain stormwater

Payment Tab

UIC Rule Authorized Application

21833 Open

1 Basic Info 2 Attachment 3 Payment 4 Review 5 Submission

Please complete the payment process.

Fee Paid Due

\$402.00 - \$0.00 = \$402.00

Click the "Pay Amount Due" button to initiate the payment process.

Pay Amount Due

Payment Transactions

No transaction record found.

Low Risk Fee \$402.00

Permit Fee

The options for payment are currently electronic fund transfer through ACH e-Payment or by check.

1. ACH e-Payment: Electronic fund transfer
2. Check by Mail: Paper check with payment coupon

Option 1: Payment by ACH e-Payment

Select ACH e-Payment to launch e-Pay in the secure DEQ Financial Information Management System (FIMS) interface. This is the typical electronic payment method that is performed by entering the bank routing number and the customer's bank account number in order to transfer funds electronically from their bank account. It's called e-check because it uses the same information that is on a paper check, but processes that electronically. Return to this page and click "save."

21833 Open

1 Basic Info 2 Attachment 3 **Payment** 4 Review 5 Submission

Please complete the payment process.

Fee	Pay	Due
\$ 402.00	\$ 0.00	\$ 402.00

Pay Amount Due

☒ ACH Automated Clearing House (ACH) payment method:

☐ Check by Mail

When clicking button on the right, you will be **redirect** to agency website.
Once finished, you will be **redirect back** to the system to finish.

Redirect to E-Pay

Fee

Low Risk Fee


Permit Fee \$ 402.00

For ACH payments:

1. Select ACH for electronic fund transfer
2. Click on "Redirect to e-Pay" which opens the DEQ GovOnline payments page and complete required information.
3. Upon returning to this page, remember to click "Save"

Save

GovOnline Financial Information Management System



State of Oregon
DEQ Department of Environmental Quality

[Exit](#)

Make a Payment

My Payment

DEQ GovOnline Pymts

Amount Due \$402.00

Payment Information

Frequency One Time

Payment Amount \$402.00

Payment Date Pay Now

Contact Information

First Name TestPublic-Melissa

Last Name Kays

Company (Optional)

Address 1 311 NE 131st Ave

Address 2 (Optional)

City SIXES

State OR

Zip Code 97230 (Optional)

Phone Number 9712180665

Email Address melissa.b.kays@deq.state.or.us

[Become a Registered User](#)

1. Review contact information for accuracy.
2. Enter bank account information.
3. Click "Continue"

Payment Method

Sample Check

123 Main St.
Anytown, MO 12345

DATE 12/15

PAY TO THE ORDER OF \$ _____ DOLLARS

MEMO

123456789 000 123456789 000123

Bank Routing Number Bank Account Number Check Number (not required)

Personal Check | [Business Check](#)


Bank Routing Number

Bank Account Number

Bank Account Type ☒ Checking ☐ Savings

☐ This is a business account

[Continue](#) [Cancel](#)


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Your DEQ Online: Public User Guide for Underground Injection Control Submittals

10

Review and Confirm Payment Information

**State of Oregon**
Department of Environmental Quality

[Exit](#)

Review Payment

Please review the information below and select Confirm to process your payment. Select Back to return to the previous page to make changes to your payment.

Payment Details



Description	DEQ GOVONLINE DEQ GovOnline Pymts https://oregon-public-uat.govonlineaas.com/client/pub/login
Payment Amount	\$402.00
Payment Date	09/23/2021

Payment Method

Bank Routing Number	075000022
Bank Name	US BANK NA
Bank Account Number	*2222
Bank Account Type	Checking
Bank Account Category	Consumer
Confirmation Email	melissa.b.kays@deq.state.or.us

Contact Information

First Name	TestPublic-Melissa
Last Name	Kays
Address 1	311 NE 131st Ave
City	SIXES
State	OR
Zip Code	97230
Phone Number	9712180665
Email Address	melissa.b.kays@deq.state.or.us



1. Take a moment to review the information
2. Check box to accept terms
3. Click "Confirm" to proceed


By clicking "I Accept", I authorize the payee to electronically debit my bank account for the amount(s) and at the frequency and date set forth above.

If this is a single payment, this authorization is valid for this transaction only. If this is a recurring payment, this authorization is to remain in full force and in effect until I notify my bank or notify the payee of its termination. I understand that I do this by canceling any pending payments and recurring payment instructions within this system at least three banking days before my account is scheduled to be debited.

☐ I accept the Terms and Conditions

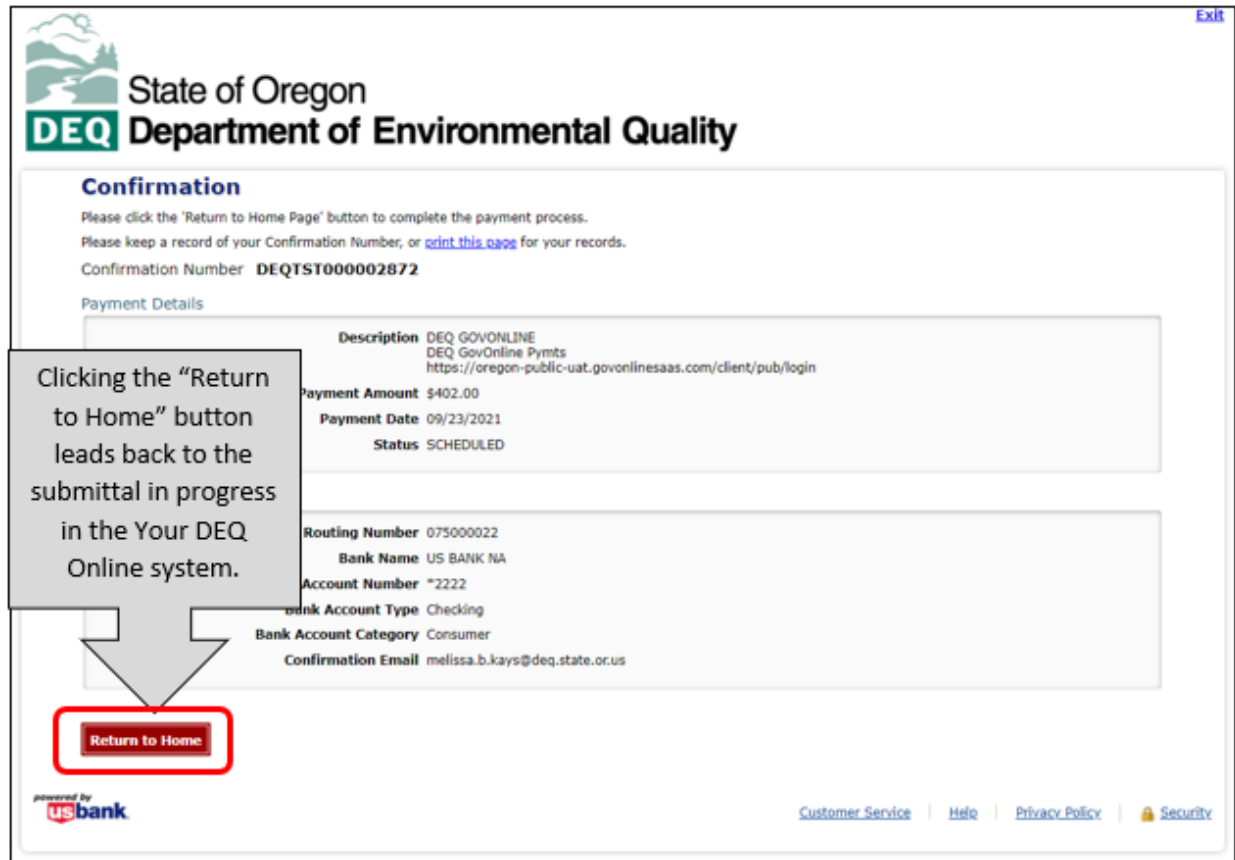
Confirm

Back

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Confirmation



Confirmation

Please click the 'Return to Home Page' button to complete the payment process.
Please keep a record of your Confirmation Number, or [print this page](#) for your records.

Confirmation Number **DEQTST000002872**

Payment Details

Description	DEQ GOVONLINE DEQ GovOnline Pymts https://oregon-public-uat.govonlinesaas.com/client/pub/login
Payment Amount	\$402.00
Payment Date	09/23/2021
Status	SCHEDULED

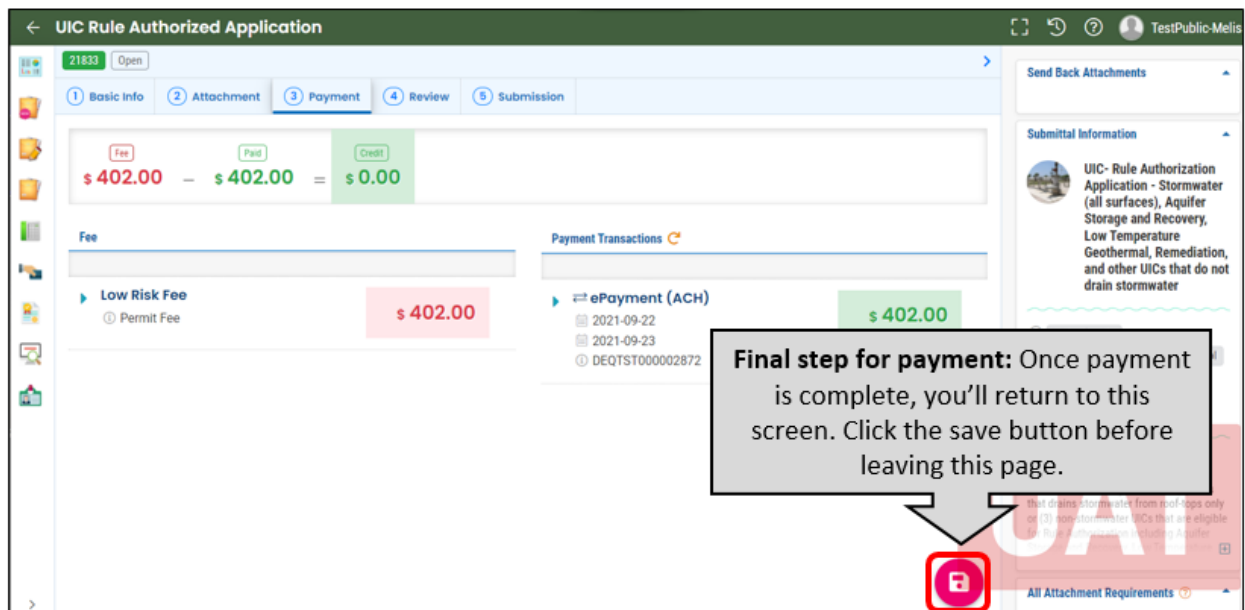
Routing Number	075000022
Bank Name	US BANK NA
Account Number	*2222
Bank Account Type	Checking
Bank Account Category	Consumer
Confirmation Email	melissa.b.kays@deq.state.or.us

Clicking the "Return to Home" button leads back to the submittal in progress in the Your DEQ Online system.

Return to Home

powered by **usbank**

[Customer Service](#) | [Help](#) | [Privacy Policy](#) | [Security](#)



← UIC Rule Authorized Application

21833 Open

1 Basic Info 2 Attachment 3 Payment 4 Review 5 Submission

Fee: \$402.00 - \$402.00 = \$0.00

Fee

Low Risk Fee

① Permit Fee \$402.00

Payment Transactions

ePayment (ACH) \$402.00

2021-09-22
2021-09-23
① DEQTST000002872

Final step for payment: Once payment is complete, you'll return to this screen. Click the save button before leaving this page.

Save

Send Back Attachments

Submittal Information

UIC- Rule Authorization Application - Stormwater (all surfaces), Aquifer Storage and Recovery, Low Temperature Geothermal, Remediation, and other UICs that do not drain stormwater

All Attachment Requirements

Option 2: Check by Mail

To pay using a physical check, select the “Check by Mail” option and then mark the checkbox to confirm this payment option. Click the “save” icon before proceeding.


The screenshot shows the 'UIC Rule Authorized Application' interface. The 'Payment' tab is active. A yellow banner states: 'You've requested to pay amount due by mailing a check.' Below this, a summary shows: Fee \$402.00, Paid \$0.00, and Due \$402.00. The 'Check by Mail' radio button is selected and highlighted with a red box. To the right, a checkbox labeled 'Check here to confirm Check by Mail payment method.' is checked and also highlighted with a red box. Below the payment method, the payee information is listed: 'DEQ Financial Services - LBX3615, P.O. Box 3615, Portland OR 97208-3615'. A callout box titled 'For Paper Check payments:' contains the following steps: 1. Select "Check by Mail", 2. Mark the checkbox to confirm that you are selecting the Check by Mail method., 3. Click "Save". At the bottom right, a red square icon with a white save symbol is highlighted with a red box.

Note: By following these three steps, you enable the system to produce a Submittal Receipt after your submittal is finalized.

Review Tab

The screenshot shows the 'Review' tab of the 'UIC Rule Authorized Application'. A yellow banner instructs the user to 'Review your submittal and any attachments. Save any changes you have made before returning to this page, and proceed to the Submission page.' Below this, the 'Submittal Form(s) Summary' section is visible. A green box contains the text: 'Please check if the following sections are completed. Click on the PDF (PDF icon) hyperlink to open/save/print the PDF form.' The 'Basic Info' section is marked with a checkmark. The 'Payment' section shows a summary: Fee \$402.00 + Service \$0.00. A callout box with an arrow pointing to the PDF icon says: 'Click to review application before submitting. If any changes are needed, navigate to the related tabs to make those changes. Always click "save".' At the bottom, the 'Mandatory Attachment' section shows a green box with the text: 'All Required Attachments Were Included.'

Sample PDF file

	Class V Underground Injection Control Authorization by Rule Application for UICs That Do Not Drain From Stormwater Department of Environmental Quality, State of Oregon 700 NE Multnomah Street, Suite 600 Oregon, OR 97232-4100 503-229-5437
9/22/2021	
DEQ USE ONLY	
Submittal ID: 21838	Submitted Date:
Select the UIC Rule Authorized Application to Apply for	
<input checked="" type="checkbox"/> UICs That Do Not Drain From Stormwater	
<input type="checkbox"/> UICs That Drain Stormwater From Roof Only (If there is known soil or ground water contamination at the facility, do not select this option. Select 'UICs That Drain Stormwater From Any Surface')	
<input type="checkbox"/> UICs That Drain Stormwater From Any Surface	
UICs That Do Not Drain From Stormwater	
Fee for Authorization by Rule	
Number of Injection Points : (Please enter "0" for Remediation applications)	3 *\$134= Total Amount Due: \$402
Owner Information	
Organization: NAI Cascade	
Full Name: Jane Doe	Salutation:
Company: NAI Cascade	Title: Email: email@email.com
Phone: 503-123-4567	Mobile: Fax:
Existing	
Facility Information	
Facility Name: Lot 57 North Brinson Business Park	
Physical street address: 63035 Lower Meadow Drive	
City: Bend	State: OR ZIP Code: 97701 County: Deschutes
Latitude: 44.0891	Longitude: -121.29
Consultant Information (optional)	
Consultant Contact Name: jane Doe	Company:

Submission Tab

On the “Submission” tab, the Responsible Official is in charge of certifying. Answer your account security question and PIN number. After activating the “Submit” button by completing that information, review the precautions and disclaimer statements and click “Submit.”

UIC Rule Authorized Application

21838 Open

1 Basic Info 2 Attachment 3 Payment 4 Review 5 Submission

Certification Statement

Declaration of accuracy information provided: *

I certify under penalty of law that the no exposure certification completed in this application is accurate to the best of my knowledge. I certify under penalty of law that there are no discharges of stormwater contaminated by exposure to industrial activities or materials from the industrial facility or site identified in this document (except as allowed under 40 CFR 122.26(g)(2)) and/or OAR 340-

☐ I have read and agree to the above certification statement

Security Question & PIN Number

Security Question: where did you first meet your spouse? *

☐ Show Question Answer

PIN: *

Security Precautions

To prevent your information from being used inappropriately, we have implemented security safeguards as well as physical and administrative protection. In addition, the security safeguards are also powered by VeriSign's Certificates and Authorize.NET's PCI compliant processes. Once we provide you with a password, you are responsible for maintaining the confidentiality of the password. Please note that access to these links, irrespective of the issuance of the User ID and Password, may

Disclaimer

The system, its agencies, officers, or employees protect your confidential information. However personally identifiable information privacy is a new and evolving area, and despite dedicated efforts, some mistakes and misunderstandings may result. The visitor proceeds to any external sites at their own risk. The development company specifically disclaims any and all liabilities from damages which may result from accessing the website, or from reliance upon any such information.

Submit

Submittal Information

UIC- Rule Authorization Application - Stormwater (all surfaces), Aquifer Storage and Recovery, Low Temperature Geothermal, Remediation, and other UICs that do not drain stormwater

Water Quality

UIC - Underground Injection Control

160009 New

this form to apply for Authorization for (1) that drain stormwater on any surface or (2) UICs that drains stormwater from roof tops only for (3) non-

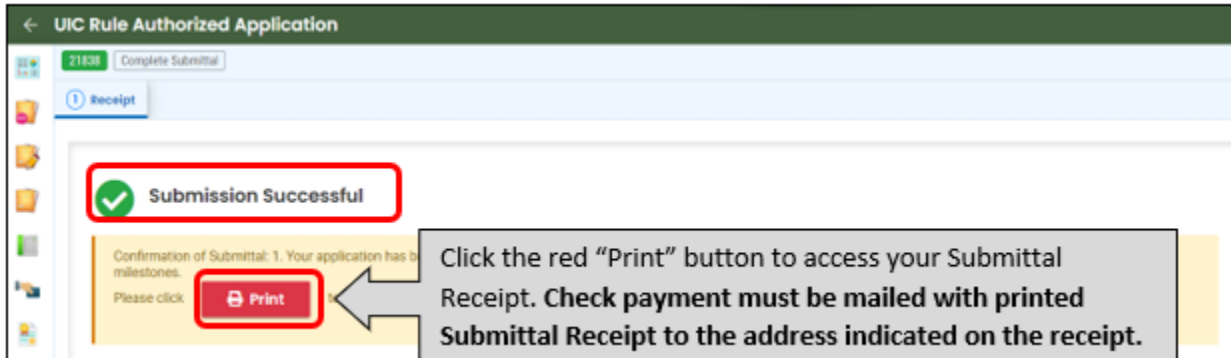
All Attachment Requirements

Site Map *

① Site Maps must include, if applicable: (1) locations of all UICs (2) site features including buildings, parking lots, hazardous materials/petroleum product storage, (3) property lines, (4) adjacent streets and

Submit

Submission Confirmation



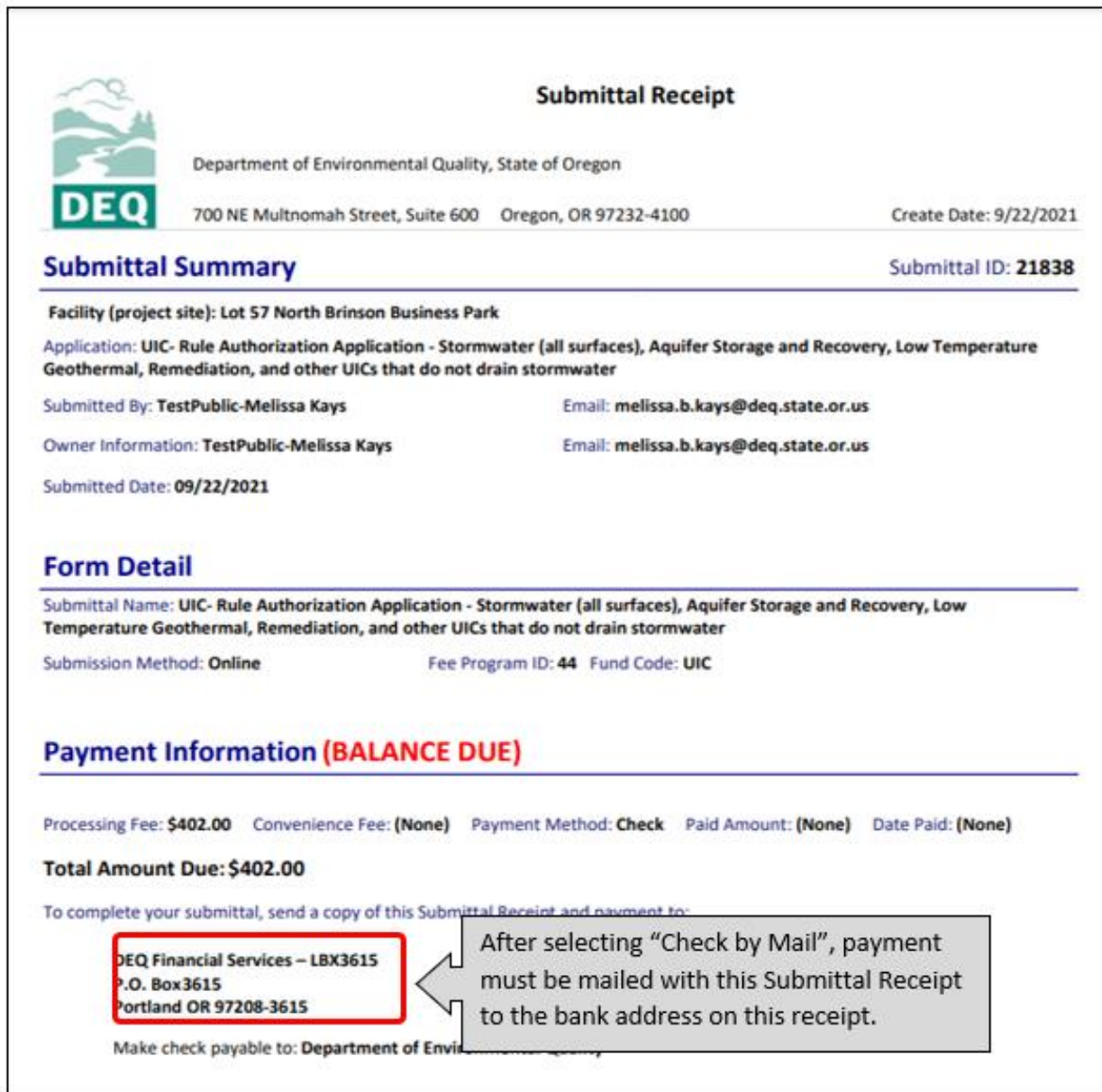
UIC Rule Authorized Application

21838 Complete Submittal

Receipt

Submission Successful

Confirmation of Submittal: 1. Your application has been received and is being processed. Please click the **Print** button to access your Submittal Receipt. Check payment must be mailed with printed Submittal Receipt to the address indicated on the receipt.



Submittal Receipt

Department of Environmental Quality, State of Oregon

700 NE Multnomah Street, Suite 600 Oregon, OR 97232-4100 Create Date: 9/22/2021

Submittal Summary Submittal ID: **21838**

Facility (project site): Lot 57 North Brinson Business Park

Application: UIC- Rule Authorization Application - Stormwater (all surfaces), Aquifer Storage and Recovery, Low Temperature Geothermal, Remediation, and other UICs that do not drain stormwater

Submitted By: TestPublic-Melissa Kays Email: melissa.b.kays@deq.state.or.us

Owner Information: TestPublic-Melissa Kays Email: melissa.b.kays@deq.state.or.us

Submitted Date: 09/22/2021

Form Detail

Submittal Name: UIC- Rule Authorization Application - Stormwater (all surfaces), Aquifer Storage and Recovery, Low Temperature Geothermal, Remediation, and other UICs that do not drain stormwater

Submission Method: Online Fee Program ID: 44 Fund Code: UIC

Payment Information (BALANCE DUE)

Processing Fee: \$402.00 Convenience Fee: (None) Payment Method: Check Paid Amount: (None) Date Paid: (None)

Total Amount Due: \$402.00

To complete your submittal, send a copy of this Submittal Receipt and payment to:

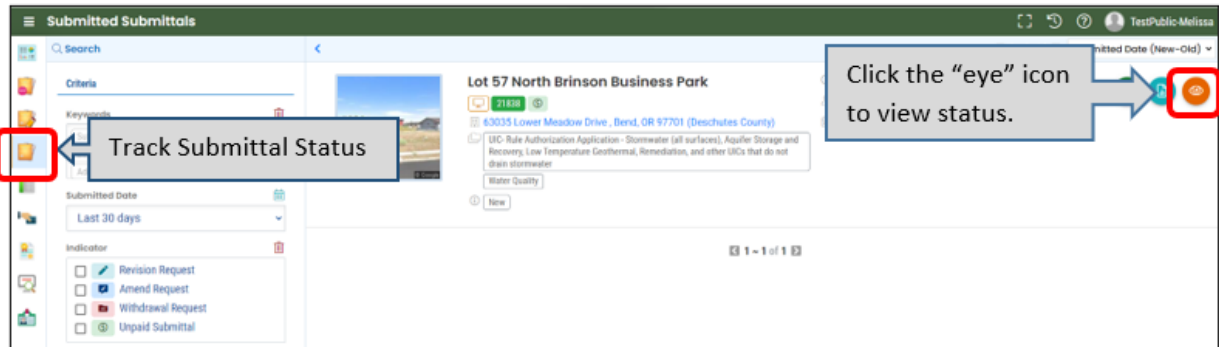
DEQ Financial Services – LBX3615
P.O. Box 3615
Portland OR 97208-3615

Make check payable to: Department of Environmental Quality

After selecting "Check by Mail", payment must be mailed with this Submittal Receipt to the bank address on this receipt.

II. Track Submittal Status

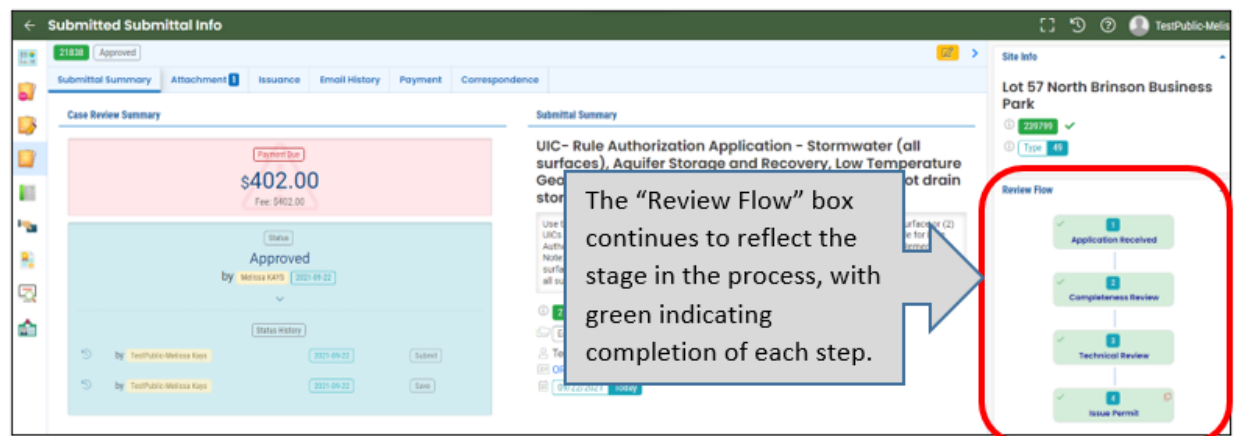
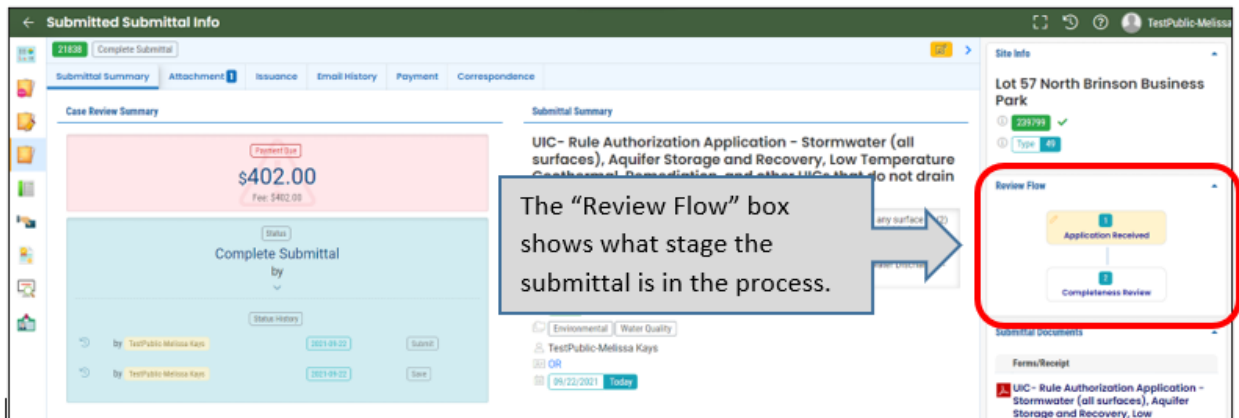
Once you have completed the submittal, select **Track Submittal Status** on the navigation panel on the left side of the screen. Apply search criteria if needed to locate the submittal. To the far right of the submittal, select the “View Submittal Detail” icon to view status and other details.



The Submitted Submittal Info page is used for tracking status and is organized by a series of tabs: Submittal Summary, Attachment, Issuance, Email History, Payment and Correspondence.

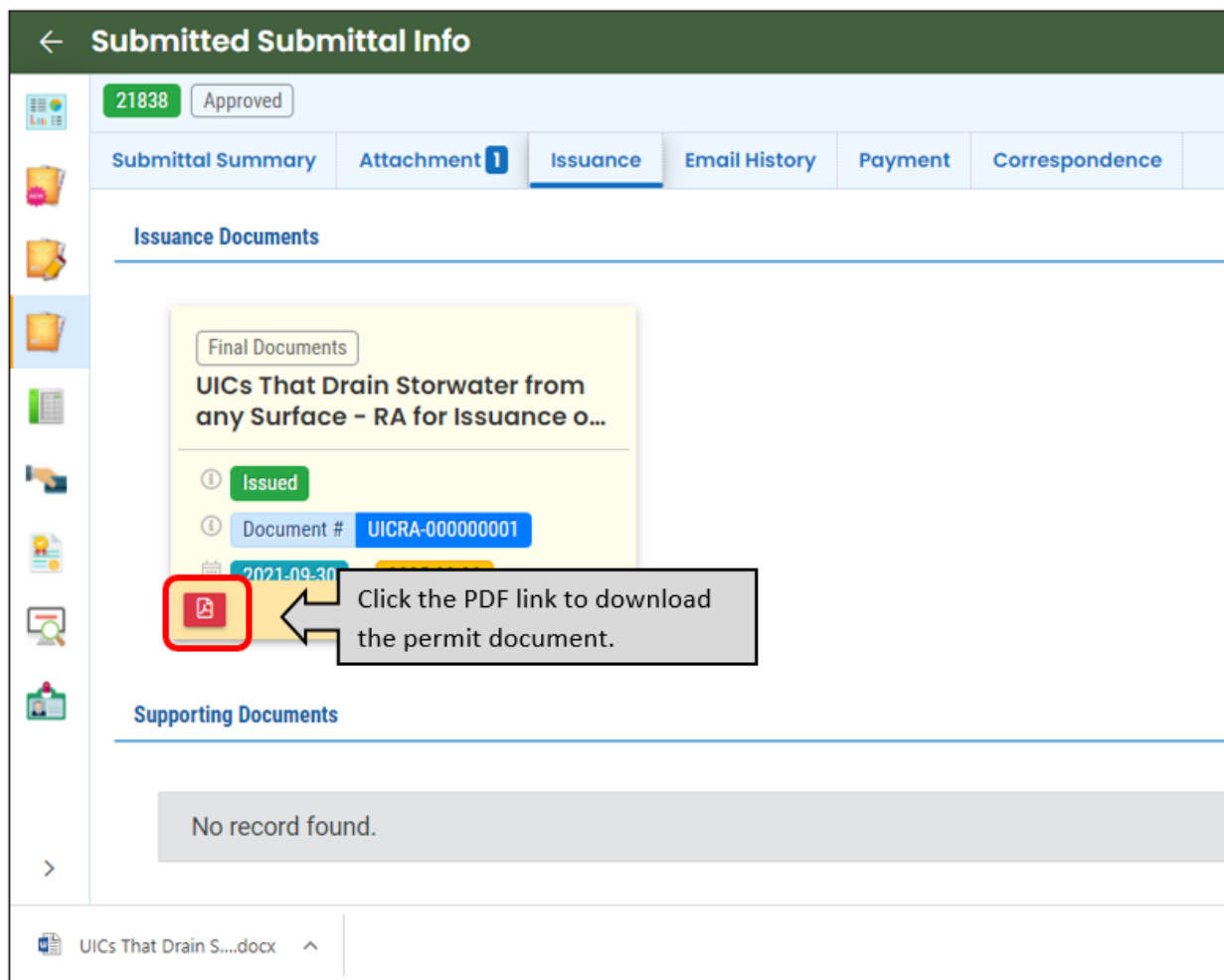
Submittal Summary

The Submittal Summary shows submittal progress. After successful submission, this will show that your report is in the “Receive Application” step. At this point, DEQ Staff will be reviewing your submittal.



Issuance Tab

Once it has been issued, the electronic permit will be accessible in the Issuance Tab.



Email History Tab

The Email History tab will display all email exchanged between DEQ and the Responsible Official or Consultant regarding this submittal. This is typically used for messages sent to you from the Your DEQ Online system and from DEQ staff. You will not be able to reply to these.

Correspondence Tab

Correspondence allows you to initiate messages to DEQ regarding your submittal. You can send messages regarding your submittals or the process and receive messages or replies from the DEQ staff processing your submittal. This is similar to a chat thread and you may have an exchange with DEQ staff.

III. Make Submittal Corrections

If DEQ identifies issues with your submitted application, you will receive email notification. This will detail questions or specific revision requests. If needed, DEQ staff will ask that you lodge a request for revisions.

To request permission to make revisions:

1. Navigate to Submitted Submittal Info as described in the **Track Submittal Status** section in this document.
2. Locate the correct submittal and click “View Submittal Detail” icon to open the submittal.
3. On the **Submittal Summary Tab**, you will see a box titled “Send the request for Revision/Withdrawal/Amend to the administrator”.
4. In this box, select the “Revision” and note the reason for the revision in the box below.
5. Click “Send Request.”


Follow the same steps to correct any mistakes made in the submittal.

The screenshot displays the 'Submitted Submittal Info' interface for submittal 21833. The top navigation bar includes tabs for 'Submittal Summary', 'Attachment', 'Issuance', 'Email History', 'Payment', and 'Correspondence'. The 'Submittal Summary' tab is active. The 'Case Review Summary' section shows a payment due of \$0.00 and a 'Complete Submittal' status. The 'Submittal Summary' section provides details about the UIC-Rule Authorization Application. A red box at the bottom highlights the 'Send the request for Revision/Withdrawal/Amend to the administrator' section, which contains radio buttons for 'Revision', 'Withdrawal', and 'Amend', a text area for 'Request Reason', and a 'Send Request' button.

Once the request is approved, the report will appear in the “Pending Submittals” section on your Dashboard. You will receive an email notification from the system that there is a pending application for you to correct. If the request to revise is not approved, DEQ staff will contact the responsible official directly.

IV. Request a Permit Action: Renewal, Amendment, Name Change, Transfer or Termination

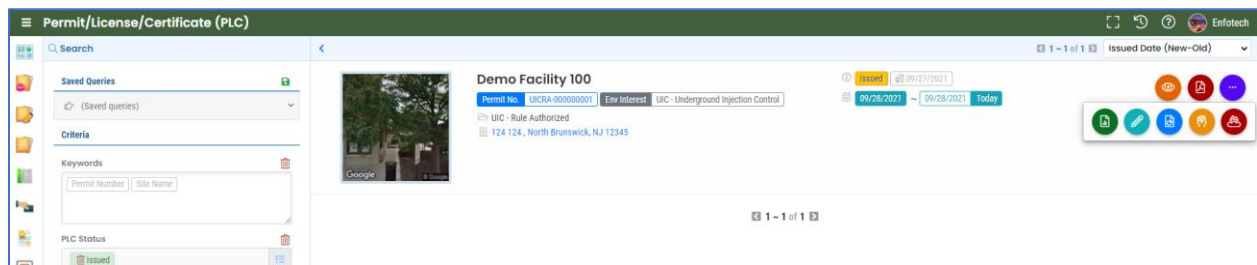
To begin a permit action for your existing permit or authorization, you will follow a slightly different procedure.

1. From the Dashboard, click on the ellipsis (...) at the bottom of the Permits & Transaction History section.
2. Next click on the purple ellipsis button  to the far right of the permit you would like to perform the action on.

- In the pop up, click the icon that applies to the permit action option you would like to begin and follow the instructions in the “Make Corrections” section above in this document.

Hover your mouse over icons to reveal their names.

	Renewal		Amendment		Name Change
	Transfer		Terminate		Ellipsis



3. Helpdesk and Resources

If you have questions about this submittal process or other concerns regarding the use of the Your DEQ Online system, please consult the [Help page](#) or contact the Your DEQ Online Helpdesk.

For more information, training and resources, go to Your DEQ Online Help:

<https://yourdeqonlinehelp.oregon.gov>

Technical assistance:

[Your DEQ Online Helpdesk](#)

(Not compatible with Internet Explorer)

Your DEQ Online questions:

503-229-6184

YourDEQOnline@deq.state.or.us

Underground Injection Control contact:

UIC@deq.state.or.us