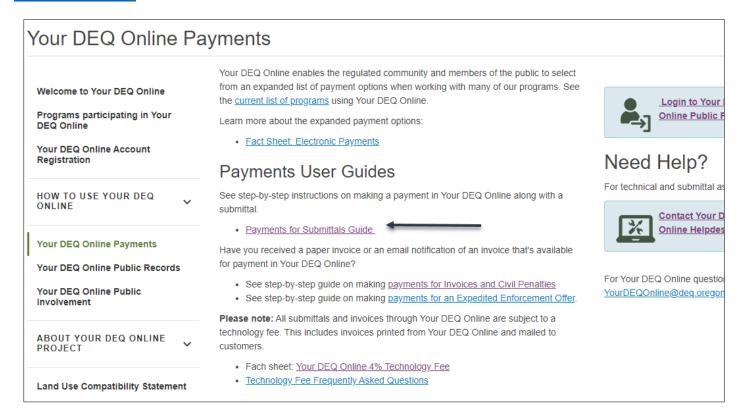
Oregon Department of Environmental Quality



How To Find the Bank Convenience Fee for Your DEQ Online Submittals

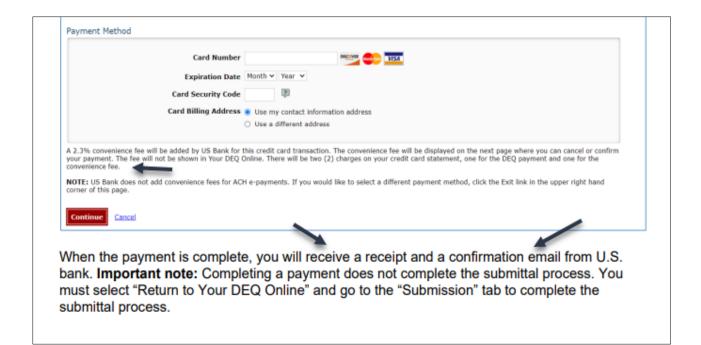
For complete resources, visit this <u>Your DEQ Online Payments</u> web page, and the <u>Payments for Submittals Guide</u>. Below is the screenshot:



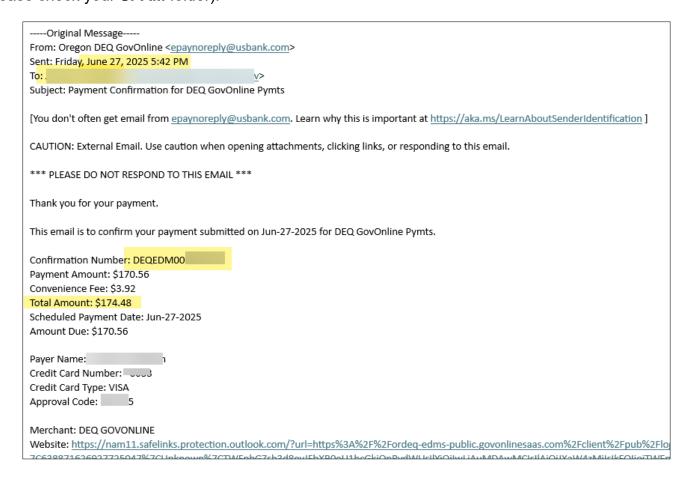
Open the <u>Payments for Submittals Guide</u>. **Section 2.2 "Pay by Credit Card"** describes the credit card payment process. If you choose to register an account with U.S. Bank, they will securely store your payment methods and provide a record of your online payments.

At the bottom of **page 11**, the Guide states that the convenience fee charge won't be shown in Your DEQ Online. Instead, you will receive a receipt and confirmation email from U.S. Bank, screenshot below:

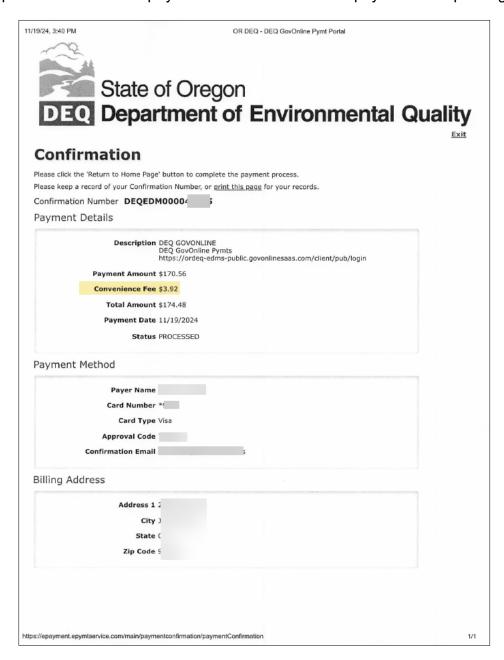




Below is a sample email, sent by **usbank.com**. This will be sent to the email address used in the application (not necessarily the same as in the user's profile). Look for a similar email from "Oregon DEQ GovOnline <epaynoreply@usbank.com>". (NOTE: if you do not see an email from this address, please check your **SPAM** folder):



Below is a sample of the on-screen payment "Confirmation" receipt you should print right after paying:



Contact

The Wastewater System Operator Certification Program: email: operat@deq.oregon.gov

Phone: 503-229-5349.

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