

2013-15 Policy Option Package

Agency Name: DHS-Aging and People with Disabilities
Program Area Name: Advocacy and Development Unit
Program Name: Medicaid Funded Long-Term Care Services/Older American Act Services
Policy Option Package Initiative:
Policy Option Package Title: LTC 3.0 Infrastructure Investment
Policy Option Package Number: 108-13
Related Legislation:
Program Funding Team: Healthy People

Summary
Statement:

This POP proposes to replace APD’s aging infrastructure to support changes that are anticipated to come about due to future planning efforts underway through its LTC 3.0 initiative. Beyond anticipated changes, investment in the infrastructure maintenance prevents break down of aging systems and takes advantage of technological gains to improve efficiency of operations.

	General Fund	Other Funds	Federal Funds	Total Funds
<u>Policy Option Package Pricing:</u>	\$10,000,000	\$0	\$10,000,000	\$20,000,000

1. WHAT WOULD THIS POLICY OPTION PACKAGE (POP) DO AND HOW WOULD IT BE IMPLEMENTED?

Oregon’s Long-Term Care System is based on an aging 30 year old platform that initially led the nation through its vision of supporting individuals in their own homes and in community-based settings, and reducing reliance on institutional care. Failure to keep up-to-date on new technological advances, evidenced-base approaches, better coordination of care with emerging Coordinated Care Organizations, data collection and analysis to support measurable outcomes and incentivize high quality performers, and an aging infrastructure, threaten Oregon’s nationwide leadership and the comparably high quality of innovation and quality services Oregonian’s have come to expect and deserve. Aging and People with Disabilities, through its Advocacy and Development unit, has undertaken a visioning and planning process that will lead to necessary systems changes that support a modernized Long-Term Services and Supports program for all Oregonians.

2. WHY DOES DEPARTMENT OF HUMAN SERVICES PROPOSE THIS POP?

Virtually all LTC Services and Programs and the systems that support them need review and investment to remain operational for the future. This POP allows for the reasonable investment to Oregon’s LTC infrastructure to align with the goals and objectives that come from Oregon’s initiated LTC 3.0 planning process. This POP seeks to take maximum advantage of new technological advances, evidenced-base approaches, better coordination of care with emerging Coordinated Care Organizations, data collection and analysis to support measurable outcomes and incentivize high quality performers, and upgrade its aging infrastructure. This POP envisions other improvements including supporting the ability to revise and update critical staff tools such as assessments based on new and emerging best practice and move to electronic sharing of information vital to coordination with the health system as mandated by HB 3650.

3. HOW DOES THIS FURTHER THE AGENCY’S MISSION OR GOALS?

This POP would allow APD to better work towards its statutory obligations outlined below as well as the DHS Vision - Safety, health and independence for all Oregonians and the DHS/APD mission and goals. Without adequate investments in APD infrastructure, the agency is at risk for not managing or meeting its legislative mandates, and DHS/APD vision, mission and goals.

410.010 State policy for seniors and people with disabilities. (1) The Legislative Assembly finds and declares that, in keeping with the traditional concept of the inherent dignity of the individual in our democratic society, the older citizens of this state are entitled to enjoy their later years in health, honor and dignity, and citizens with disabilities are entitled to live lives of maximum freedom and independence.

- Mission - To help Oregonians in their own communities achieve wellbeing and independence through opportunities that protect, empower, respect choice and preserve dignity.
- Goals related to seniors and people with disabilities - People are safe and living as independently as possible, People are able to support themselves and their families through stable living wage employment, Choices made by seniors and people with disabilities about their own lives are honored, Partners, clients and stakeholders are actively engaged in a variety of collaborative and meaningful ways. Culturally specific and responsive services are provided by highly qualified and diverse staff. The department is committed to equal access, service excellence and equity for all Oregonians, Children and youth are safe, well and connected to their families, communities and cultural identities.
- APD Mission: The SPD mission is to make it possible to become independent, healthy and safe. SPD contributes to the DHS mission by helping seniors and people with disabilities of all ages achieve well-being through opportunities for community living, employment, family support and services that promote independence, choice and dignity.

4. IS THIS POP TIED TO an APD PERFORMANCE MEASURE? IF YES, IDENTIFY THE PERFORMANCE MEASURE. IF NO, HOW WILL APD MEASURE THE SUCCESS OF THIS POP?

Yes, this is tied to KPM relating to percentage of publicly-funded long term care caseload served in settings other than nursing facilities.

5. DOES THIS POP REQUIRE A CHANGE(S) TO AN EXISTING STATUTE OR REQUIRE A NEW STATUTE? IF YES, IDENTIFY THE STATUTE AND THE LEGISLATIVE CONCEPT.

Yes, ORS 410 needs modification. The Department has introduced LC371 to address this need.

6. WHAT ALTERNATIVES WERE CONSIDERED AND WHAT WERE THE REASONS FOR REJECTING THEM? Maintaining or repairing antiquated infrastructure can be a costly alternative to replacement, both in terms of finances and to the lives of those affected by lack of functionality or unnecessarily slow and undependable nature that has not kept up with modern business practices. This POP proposes replacement rather than repair

7. WHAT WOULD BE THE ADVERSE EFFECTS OF NOT FUNDING THIS POP?

According to the first National Scorecard on LTC services conducted by the scan foundation, Oregon ranks 3rd in the nation in LTC services. Oregon has slipped from its long standing #1 ranking. Further inaction would inevitably lead to further slippage in Oregon's rankings a direction counter to the goals and objectives of DHS/APD.

8. WHAT OTHER AGENCIES (STATE, TRIBAL AND/OR LOCAL GOVERNMENT) WOULD BE AFFECTED BY THIS POP? HOW WOULD THEY BE AFFECTED?

Local Area Agencies on Aging would be affected by this POP.

9. WHAT ASSUMPTIONS AFFECT THE PRICING OF THIS POP?

Implementation Date(s): 7/1/13

End Date (if applicable): 6/30/15

- a. **Will there be new responsibilities for DEPARTMENT OF HUMAN SERVICES? Specify which Program Area(s) and describe their new responsibilities.**
- b. **Will there be new administrative impacts sufficient to require additional funding? Specify which office(s) (i.e., facilities, computer services, etc.) and describe how it will be affected. See Addendum A - Administrative Services Division LC/POP Impact Questionnaire (at the end of this document). Yes.**
- c. **Will there be changes to client caseloads or services provided to population groups? Specify how many in each relevant program.**
Not resulting from this POP.
- d. **Will it take new staff or will existing positions be modified? For each classification, list the number of positions and the number of months the positions will work in each biennium. Specify if the positions are permanent, limited duration or temporary.**
One Project Manager PEM E, one OPA 3, three OPA 2's, two ISS 8's, two ISS 7's. These are funded for 21 months in 2013-2015 and will be permanent positions.

- e. What are the start-up costs, such as new or significant modifications to computer systems, new materials, outreach and training?**

No significant start-up costs are anticipated as these efforts will align with the Oracle (or existing internal) platform.

- f. What are the ongoing costs?**

Ongoing maintenance and/or licensing fees.

g. What are the potential savings?

Increased efficiency in the field related to the decommissioning of Oregon ACCESS, the legacy system currently used to administer long term care services. Oregon ACCESS is built with an obsolete programming language, Power Builder. It is increasingly difficult to recruit programmers with this skill set. Additionally, Oregon ACCESS has become slow and cumbersome.

h. Based on these answers, is there a fiscal impact?

Yes.

TOTAL FOR THIS PACKAGE

<u>Category</u>	<u>GF</u>	<u>OF</u>	<u>FF</u>	<u>TF</u>	<u>Position</u>	<u>FTE</u>
Personal Services	\$722,612	\$0	\$717,129	\$1,439,741	9	7.92
Services & Supplies	\$140,436	\$0	\$140,409	\$280,845		
Capital Outlay	\$0	\$0	\$0	\$0		
Special Payments	\$9,136,952	\$0	\$9,142,462	\$18,279,414		
Other	\$0	\$0	\$0	\$0		
Total	\$10,000,000	\$0	\$10,000,000	\$20,000,000	9	7.92

DHS - Fiscal Impact Summary by Program Area:

	APD Program	Program Area 2	Program Area 3	Program Area 4	Total
General Fund	\$10,000,000	\$0	\$0	\$0	\$10,000,000
Other Fund	\$0	\$0	\$0	\$0	\$0
Federal Funds- Ltd	\$10,000,000	\$0	\$0	\$0	\$10,000,000
Total Funds	\$20,000,000	\$0	\$0	\$0	\$20,000,000
Positions	9	0	0	0	9
FTE	7.92	0.00	0.00	0.00	7.92

What are the sources of funding and the funding split for each one?