

# Vocational Rehabilitation Services

Ways and Means Presentation – March 11, 2013

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# Presentation Outline

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- Why Vocational Rehabilitation matters
- Vocational Rehabilitation process
- Who we serve
- Centers for Independent Living (CIL)
- Outcomes
- Breakthroughs
- Budget
- Vocational Rehabilitation Summary

# Vocational Rehabilitation

## Mission Statement

Assist  
Oregonians  
with disabilities  
to achieve and maintain  
employment and  
independence



# Why Vocational Rehabilitation Matters

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- 279,001 working-age Oregonians experience a disability
- Only 34.1% of individuals with disabilities work vs. 71% of individuals without disabilities
- \$16,047 is the median wage for an individual with a disability; median wage for non-disabled individuals is \$26,668
- 9,310 youth exited special education last year

**2,032 Oregonians went to work in FFY 12  
because of Vocational Rehabilitation services**

# Services, Process and Client Overview



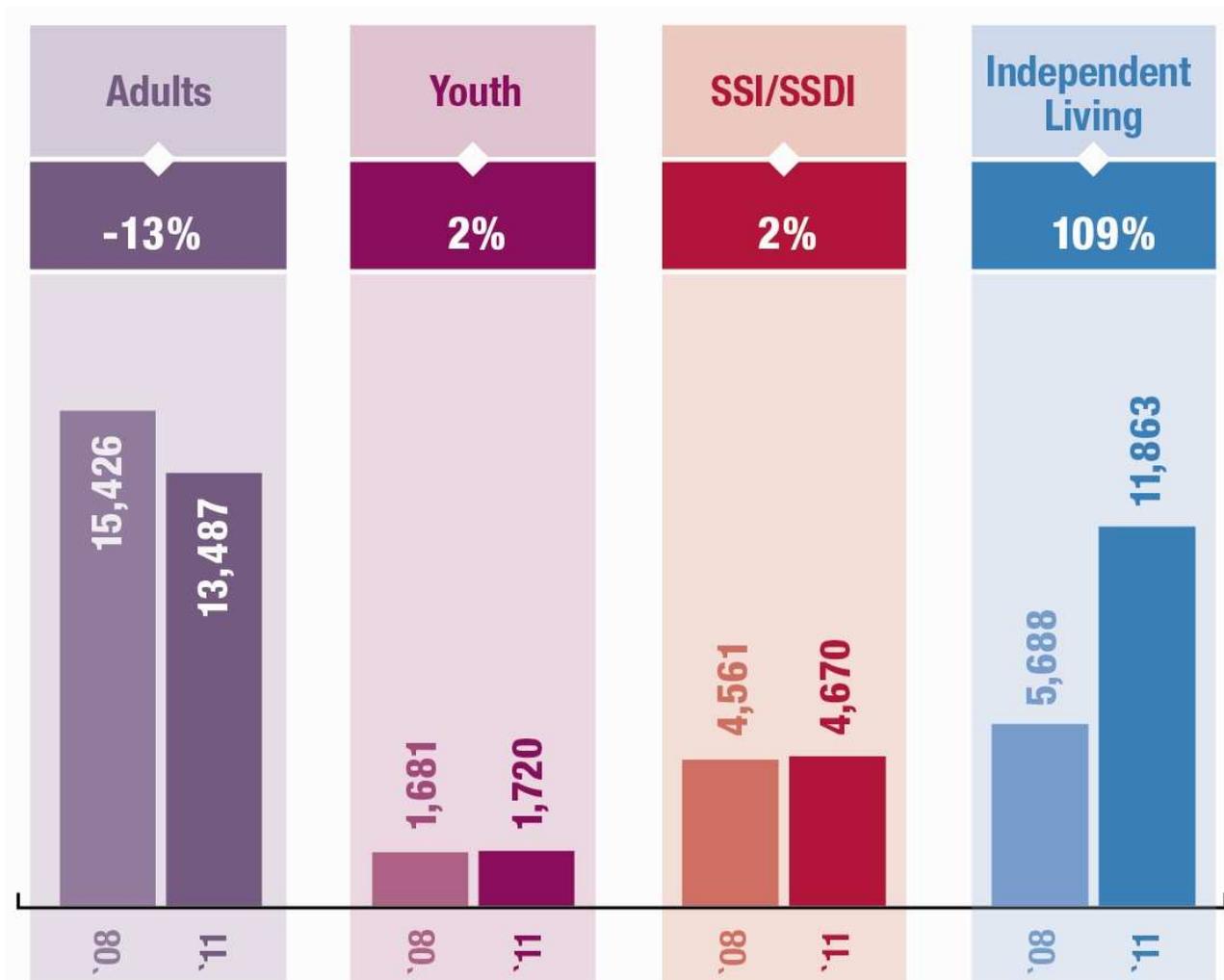
# Services

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- Rehabilitation
- Youth Transition
- Supported Employment
- Independent Living

# Caseload

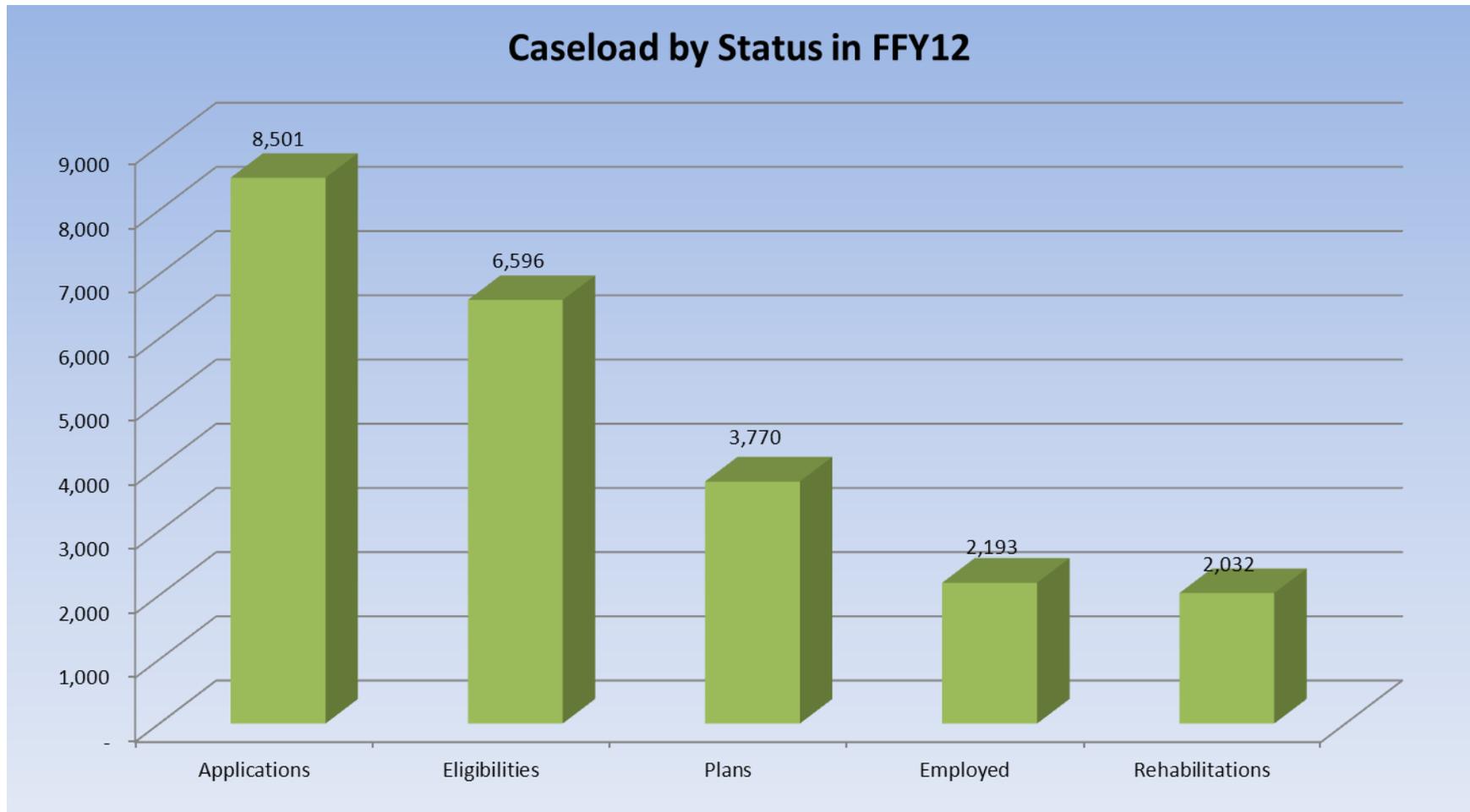


# Process

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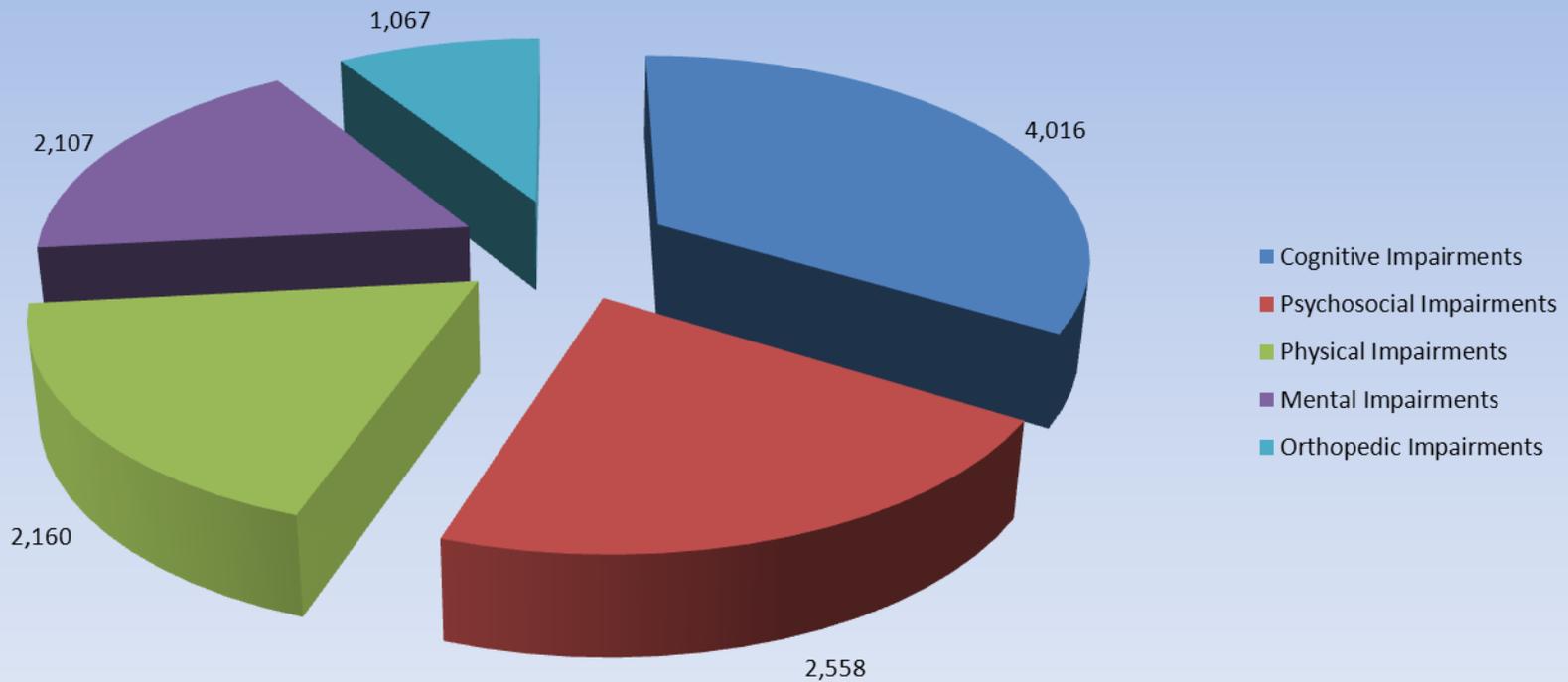
- **Application**
- **Eligibility determination:** Obtain and review medical records; secure need evaluations; identify barriers
- **Plan:** Establish plan goal; identify and authorize services; monitor progress
- **Job search and placement:** Authorize employment services: job preparation; development; coaching
- **Placement:** Monitor performance for 90 days
- **Closure:** 90 days of successful employment
- **Post-Employment:** Job retention services

# Service Continuum



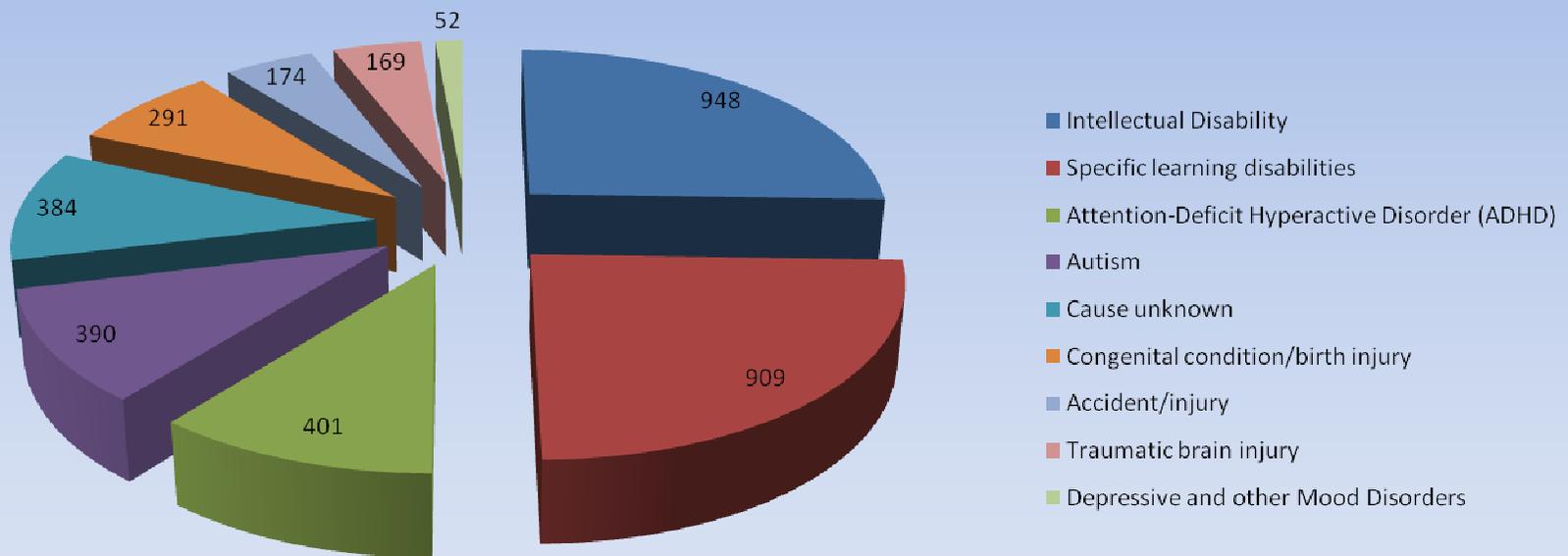
# Client Disability Demographics

Top Five Primary Disability Categories by Number of Clients Served-Federal Fiscal Year 2011



# Client Cognitive Impairments

Top Ten Causes of Cognitive Impairment Disability-by the Number of Clients Served-FFY12



# Client Gender, Age and Ethnicity

<i>Gender</i>	<b>Frequency</b>	<b>Percent</b>
Male	8,447	56
Female	6,765	44
<b>Total</b>	15,212	100
<b>Age</b>	<b>Frequency</b>	<b>Percent</b>
Under 20	1,596	10
20 to 29	3,141	21
30 to 39	2,587	17
40 to 49	3,449	23
50 to 59	3,490	23
60 Plus	956	6
<b>Total</b>	15,219	100
<b>Ethnicity Only*</b>	<b>Frequency</b>	<b>Percent</b>
American Indian or Alaskan Native	602	4
Black	753	5
Asian	249	2
Hispanic or Latino	1,066	7
Native Hawaiian or other Pacific Islander	136	1
White	13,522	83
<b>Total</b>	16,328*	100

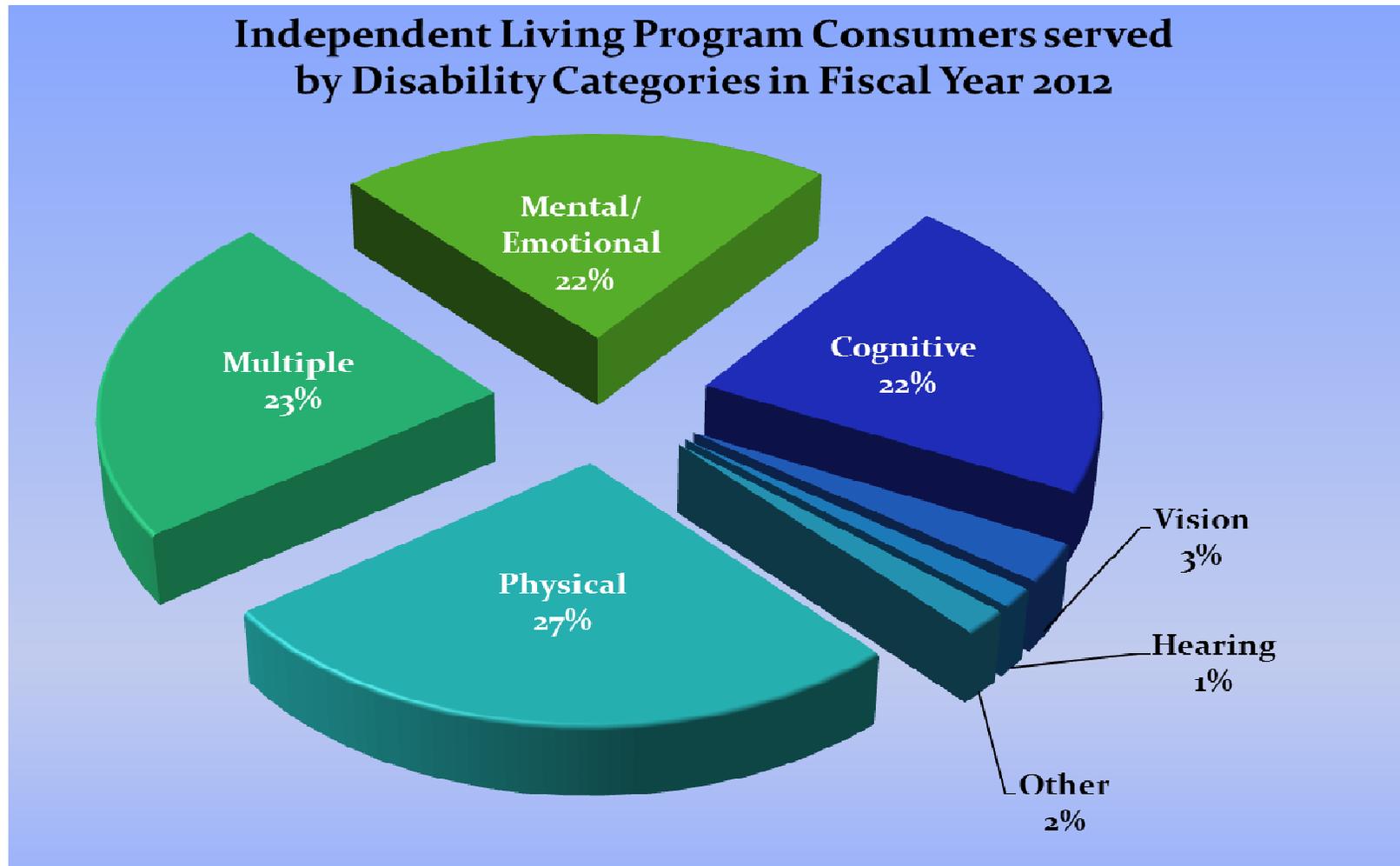
- Total exceeds number of clients due to clients reporting more than one ethnicity.  
Source: Queries from ORCA 2 database

# Centers for Independent Living (CIL)

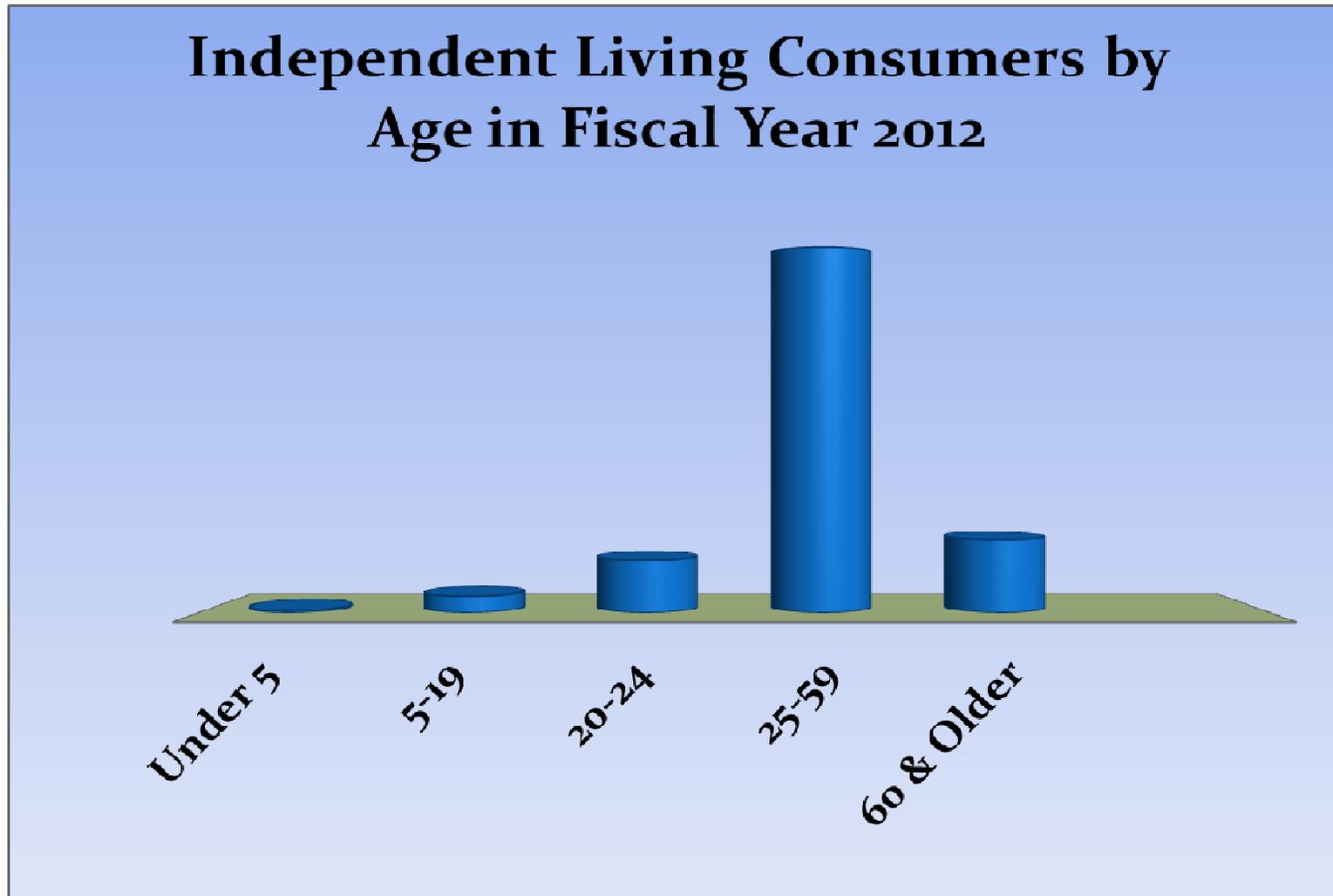




# CIL Clients by Disability Category



# CIL Clients by Age



# CIL Program Performance

	2008	2009	2010	2011	2012
Documented Information & Referral Services	8,027	7,875	9,312	13,928	16,925
Comprehensive Services Provided	2,210	1,861	1,954	2,065	2,133
Percent of Consumer Goals Achieved	55%	62%	60%	60%	61%
Percent of Satisfied Consumers	88%	92%	89%	87%	90%

**An informal study of program outcomes from only 3% of the Independent Living Program's 2010 consumers showed state cost savings & increased tax revenue equal to approximately 810% of Oregon's program investment for the year**

# Outcomes



# Client Outcomes

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## Meet Jose...

*Living life “full speed ahead” with the help of VR*

- Cancer survivor
- Functionally limited
- Bicycle commuter
- Gainfully employed

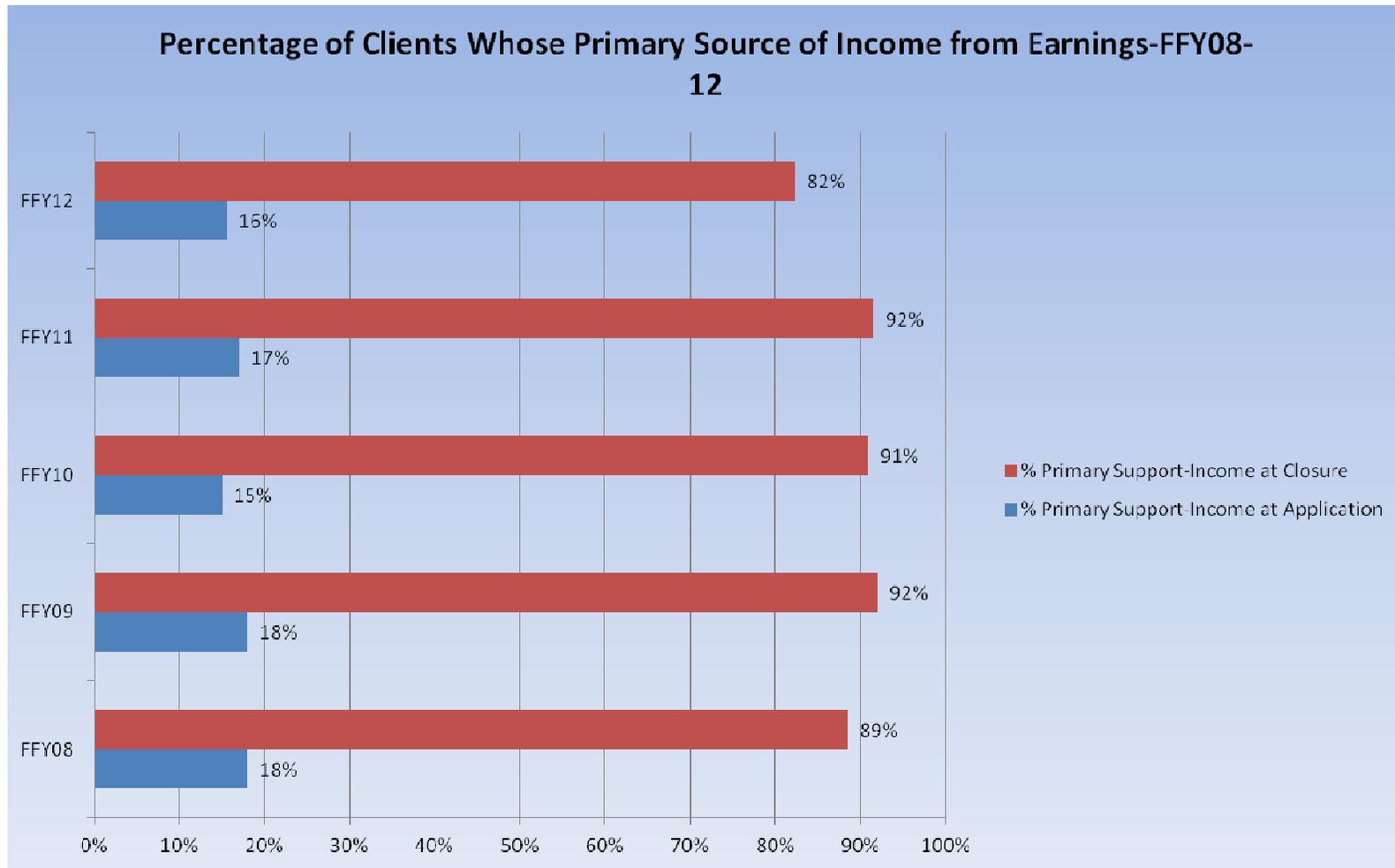


# Employment Outcomes

Year	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012
Employment Outcomes	2,604	1,928	1,176	1,793	1,334
Supported Employment Outcomes	n/a	138	131	185	228
YTP	571	365	237	404	470
Rehab Rate*	63 %	55%	47%	57%	57%

\*Percentage of clients closed from plan with a rehabilitation

# VR Services Make A Difference



# Services for Employers

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- Consultations to help employers diversity their workforces
- Job Fairs
- Pre-screening of applicants
- Diversity and inclusion information
- Disability awareness
- Americans with Disabilities Act



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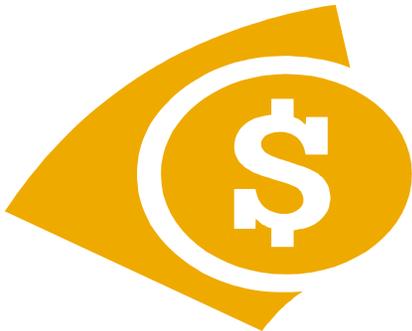


# Return on Investment

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**For every \$1 invested in VR,  
there is a \$5.20 savings for  
taxpayers over the life of a client**



**For every General Fund dollar  
invested, the State saves \$24  
over the life of a client**

*Study conducted by Jeff Renfro and Dr. Tom Potiowsky  
Northwest Center for Economic Research  
Portland State University – See Appendix*

# Accomplishments

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**30% increase in employment outcomes for clients**  
**10% decrease in cost per outcome**

- Performance-based job development contracts
  - Required agency-provided job development training
  - Established minimum qualifications
  - Shifted from fee-for-service to benchmark payments
  - Fixed fees for job preparation
- Performance Audit
  - Comprehensive policy manual revision completed
  - Enhanced use of performance data
  - Reduction in cost per case
  - Increased feedback to counselors

# Cost Drivers

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- Resolution of USDOJ findings regarding employment services for individuals with intellectual and developmental disabilities
- Complex needs of clients
- Inflationary costs of goods and services



# Breakthroughs

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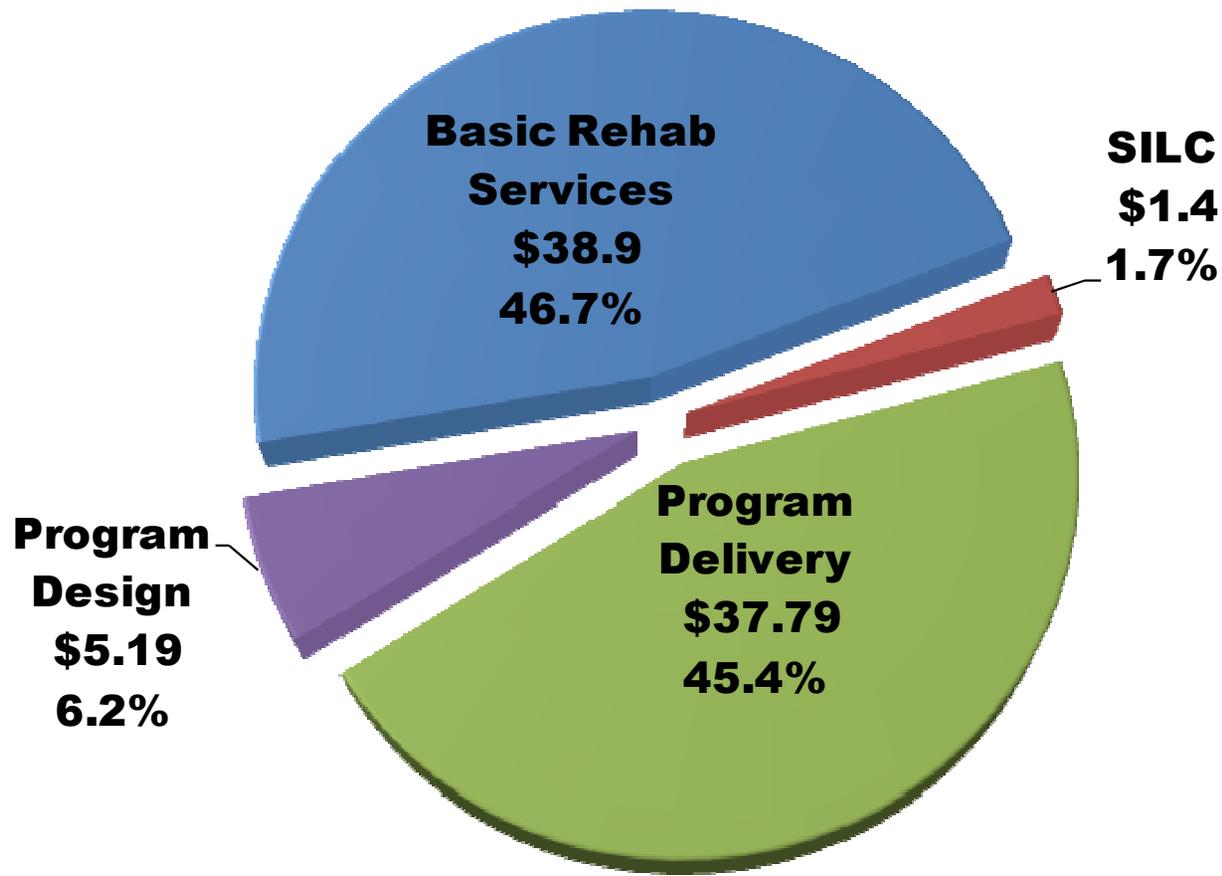
- Systems Change
  - Performance-Based Job Development
  - Office of Developmental Disability Services
  - Closing the Employment Gap
- Employer Engagement
  - OVRs Staffing Solutions
  - Think Beyond the Label
  - National Employer Team
- Collaborations
  - Youth Transition Program (YTP)
    - Youth Transition 2.0
    - YTP +
  - Work Incentive Network



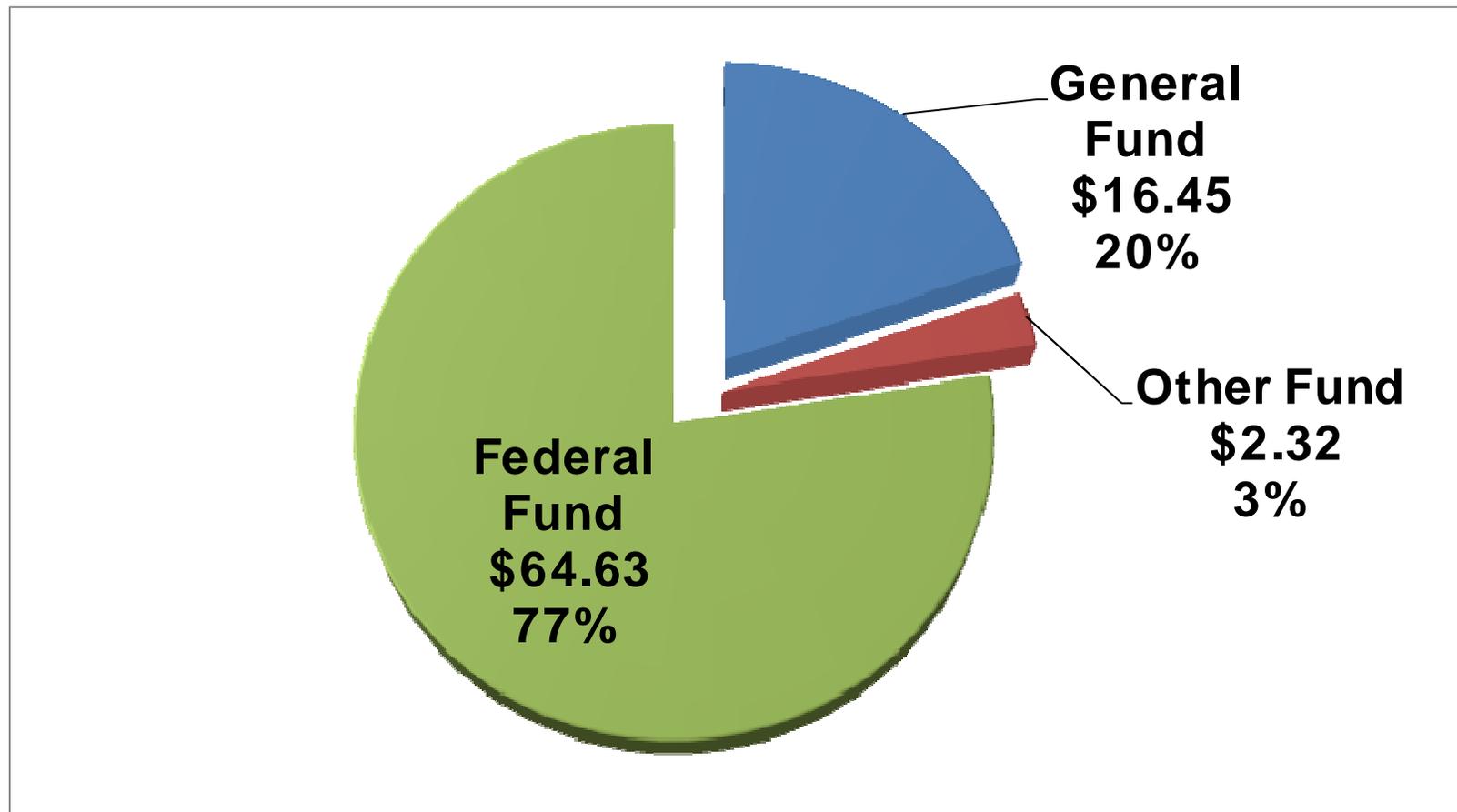
# Budget Overview



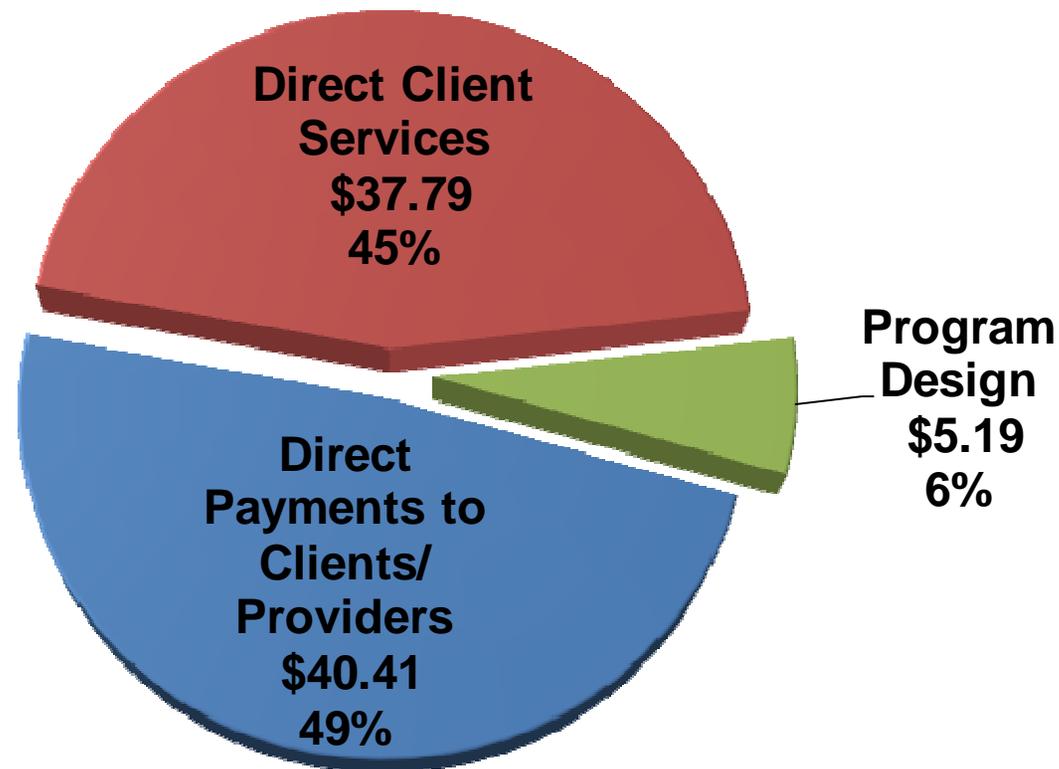
# OVRS Budget: \$83.39 Million Total Funds



## Budget: By Fund Type – 77% Federal Funds



## Budget: 94% in Direct Payment and Service Delivery



# Vocational Rehabilitation Summary

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- It's part of the State's workforce system that meets the needs of a complex population
- It builds on and extends upon the work of other state programs in and out of DHS
- It leverages resources
- It creates innovative programs that can serve as models for other programs
- Research demonstrates it's a good investment

# Wrap Up

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## DHS Presentations:

- **March 13** – Self Sufficiency Programs
- **March 14** – Developmental Disability Programs

**Questions** regarding Vocational Rehabilitation?

**Thank you!**