

**State of Oregon**

**Department of Human Services**

Children, Adults and Families

**Dashboard Report - District and Statewide**

*The Children Adults and Families Cluster of the Oregon Department of Human Services seeks to continuously improve how it helps those it serves achieve good outcomes. For Child Welfare, this means the safety and permanency of all the children it serves. For Self Sufficiency it means promoting independence and timely, accurate eligibility determination. Measurably improving the specific areas of work reported in the DHS Dashboard is a major way of demonstrating improved services to Oregonians.*

**July 2014**

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## Secondary Performance Measures

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## Notes and Changes to the Dashboard during 2014

The statewide dashboard is now available via the internet, click here: <http://www.oregon.gov/DHS/data/>.

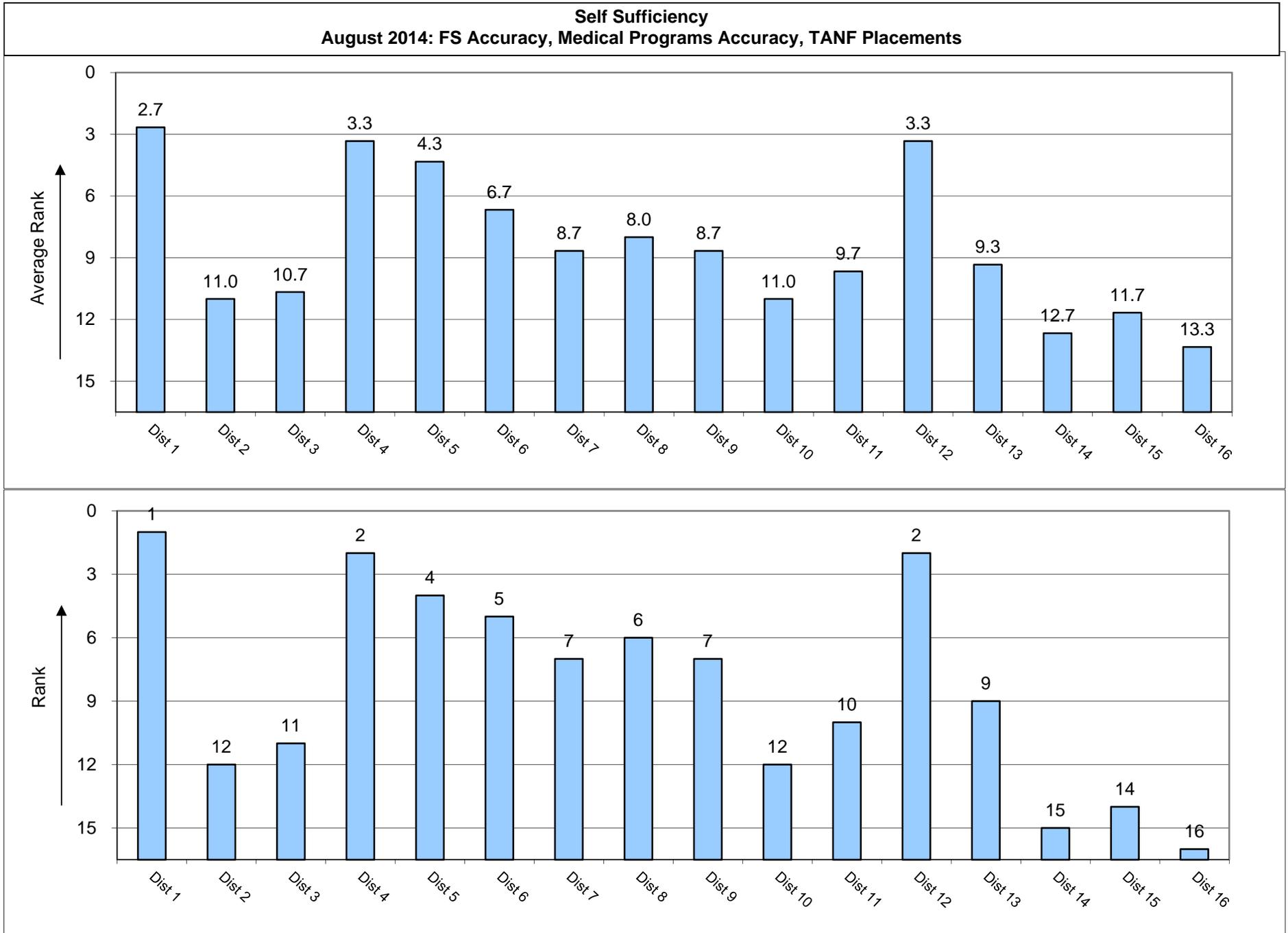
Analysts are working to create new CW reports, the Dashboard is being updated as reports become available.

**UPDATE: Numerous CW History pages have been updated.**

**UPDATE: Please see new appendices for unavaliable Primary CW Dashboard measures**

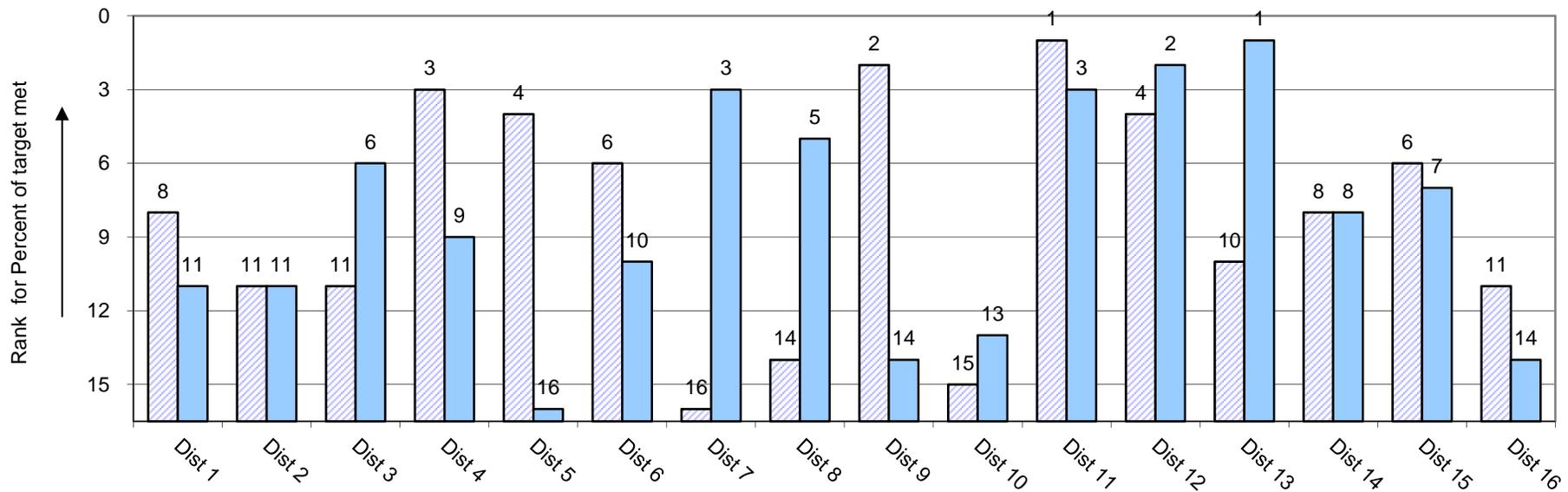
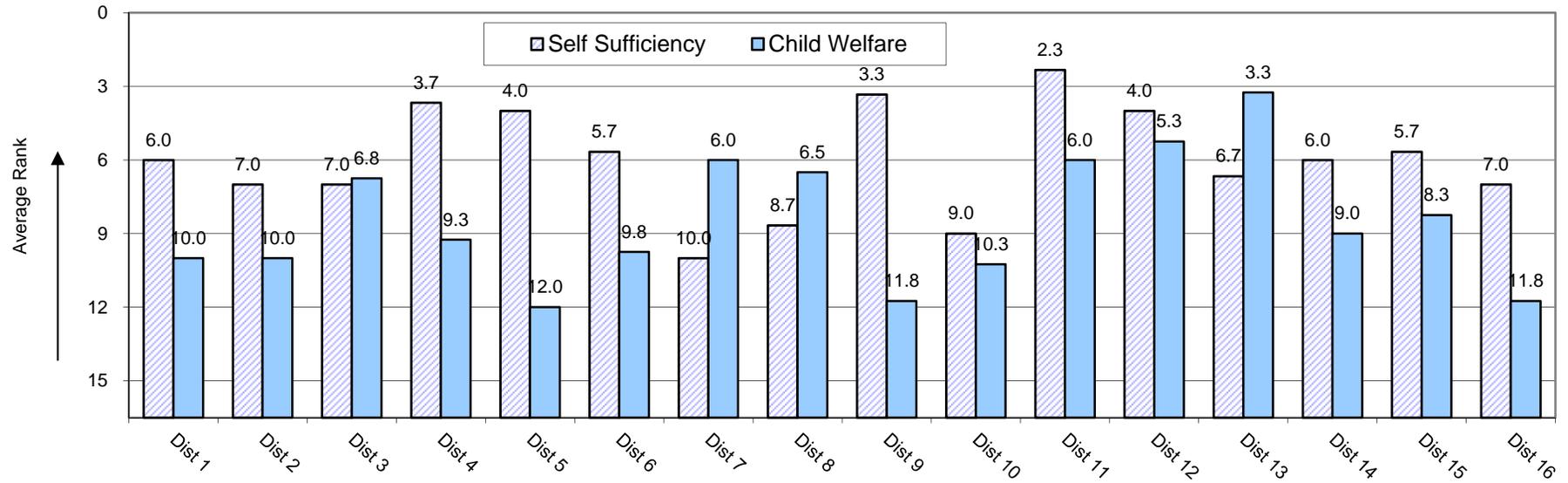
*Primary Performance  
Measures*

# Average Rank for Self Sufficiency Measures and Ranking



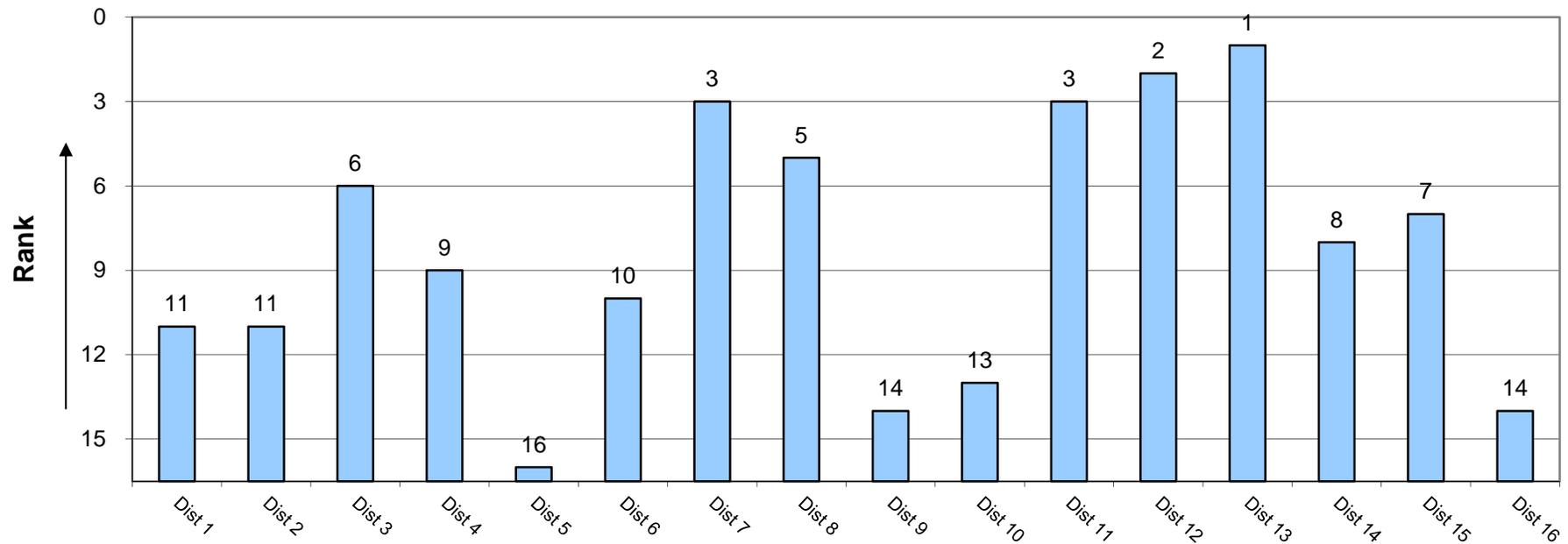
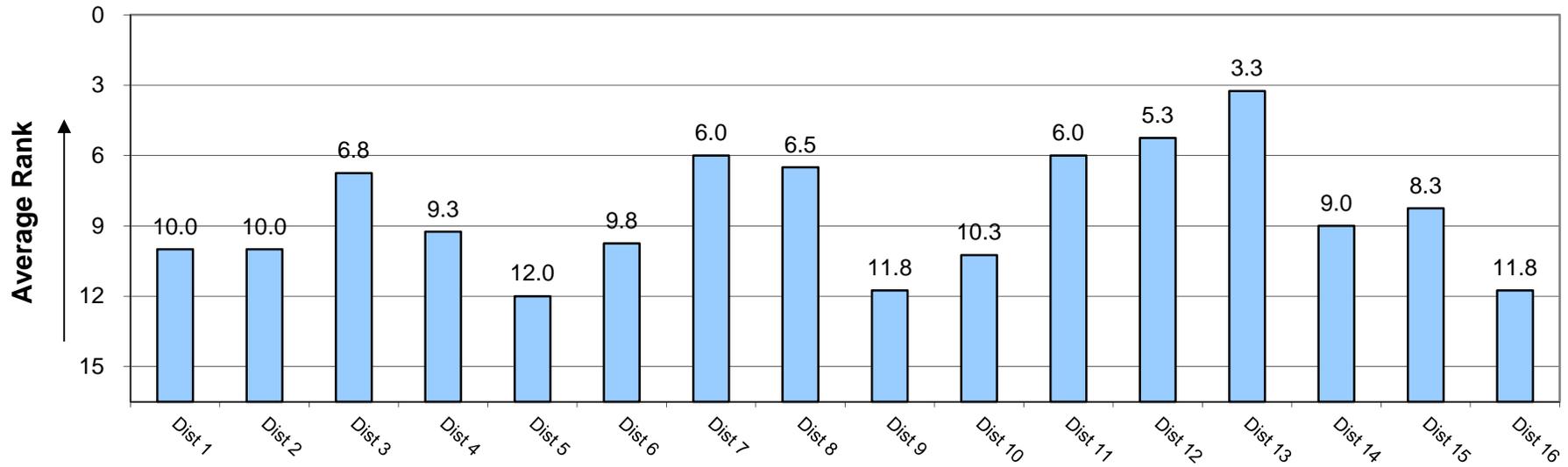
**Self Sufficiency**  
 March 2014: FS Accuracy, Medical Programs Accuracy,  
 TANF Placements

**Child Welfare**  
 April 2014: CPS Assessments Timeliness  
 April 2014: CPS Timeliness of Response, F2F Contact w/Children  
 July 2013 - June 2014: Median Months to Adoption



# Average Rank for Child Welfare Measures and Ranking

**April 2014: CPS Assessments Timeliness**  
**April 2014 CPS Timeliness of Assessment, F2F Contact w/Children,**  
**July 2013 - June 2014 Median Months to Adoption**

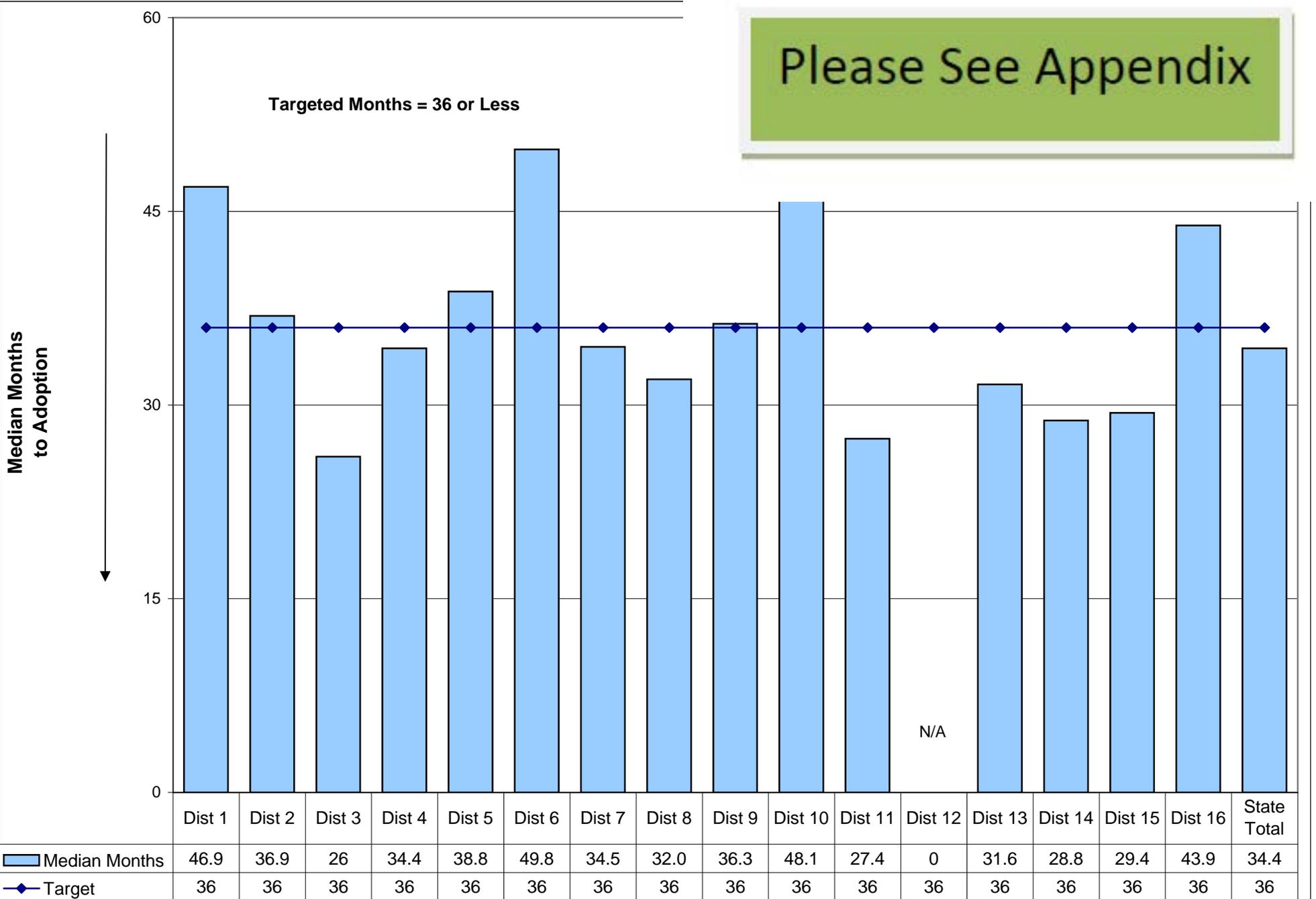


# Median Months to Adoption Quarter Ending March 31, 2011

Oregon

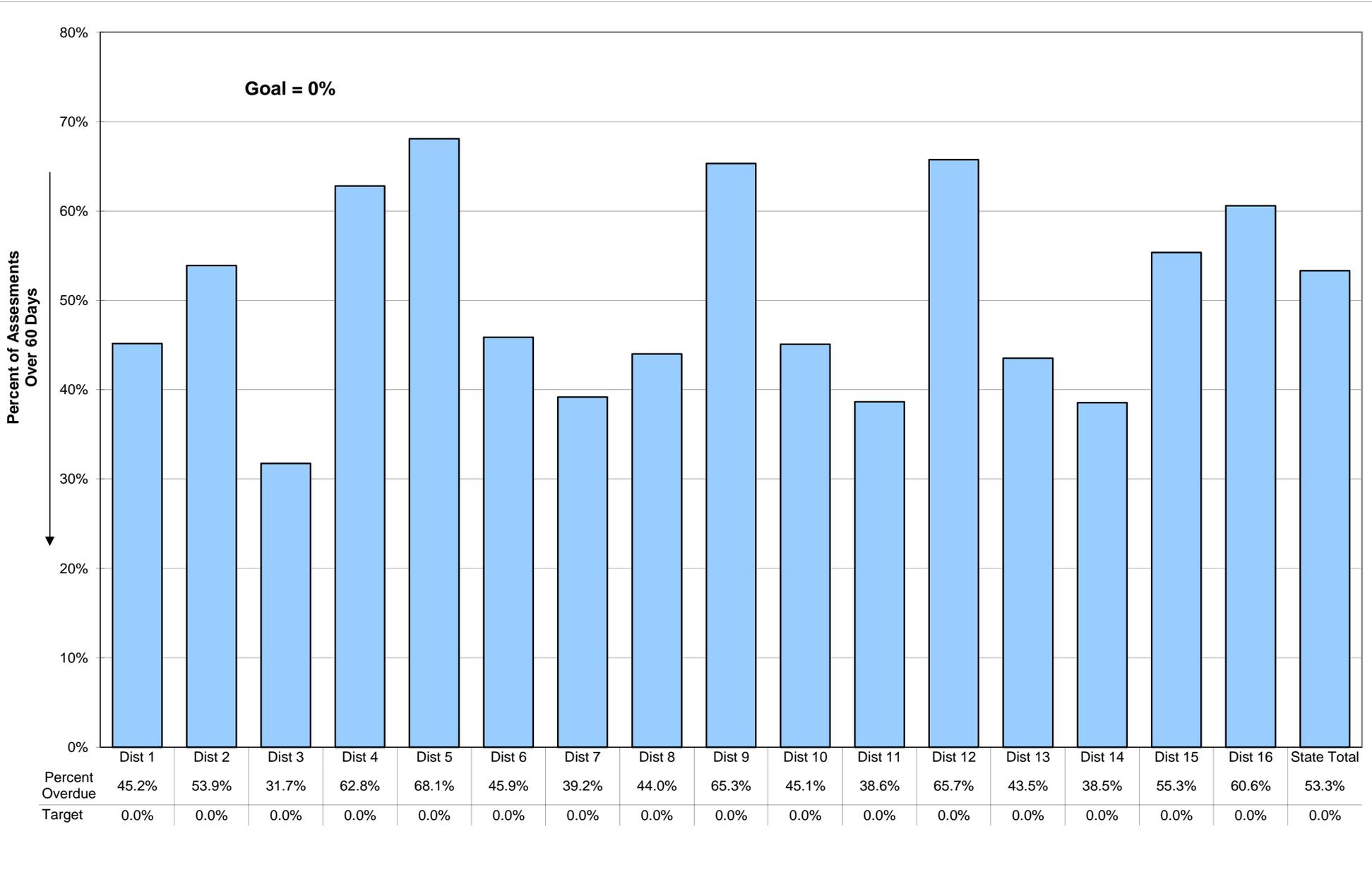
Please See Appendix

Targeted Months = 36 or Less



**CPS Assessments - Timeliness  
Effective July 1, 2014**

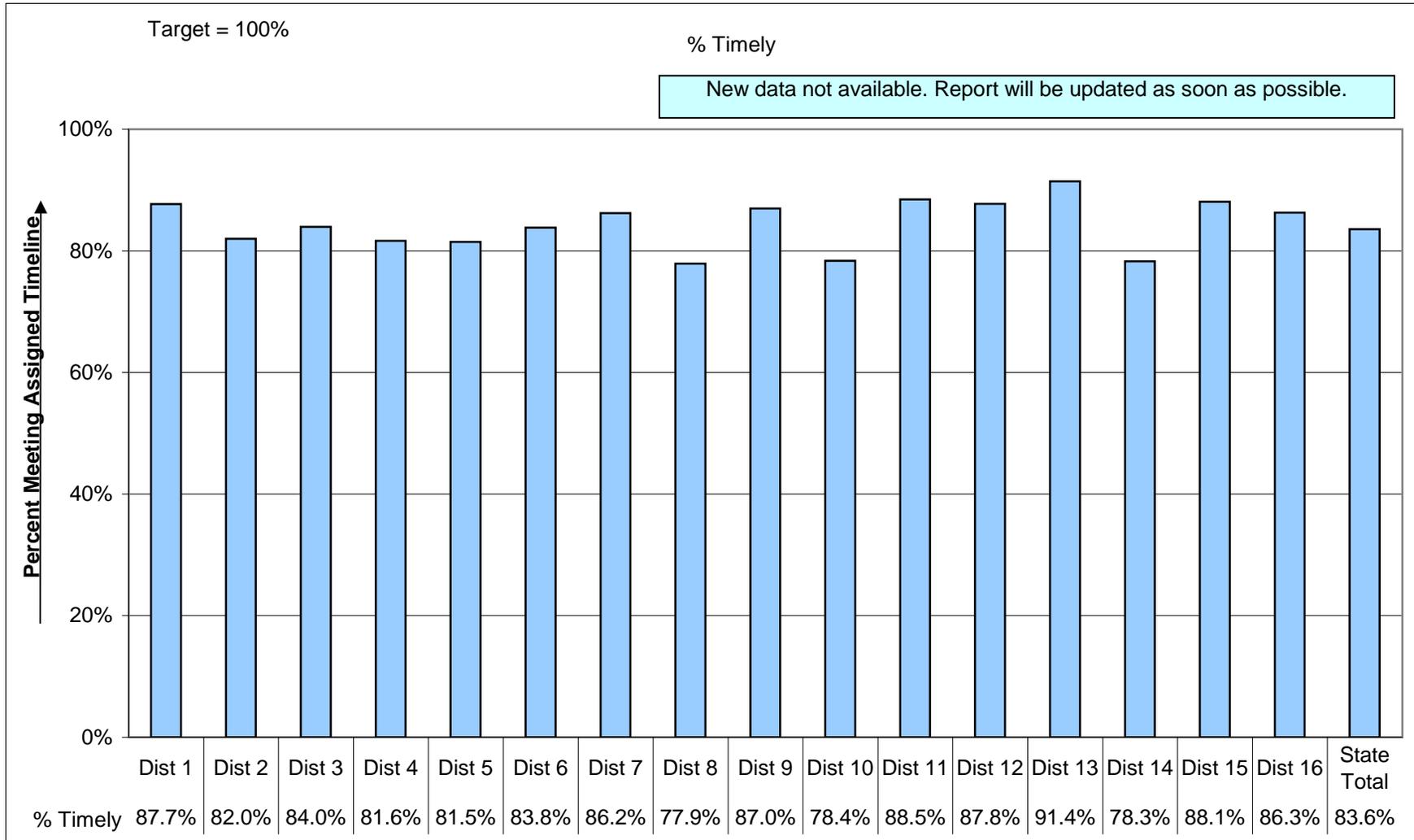
**Oregon**



# Timeliness of CPS Response

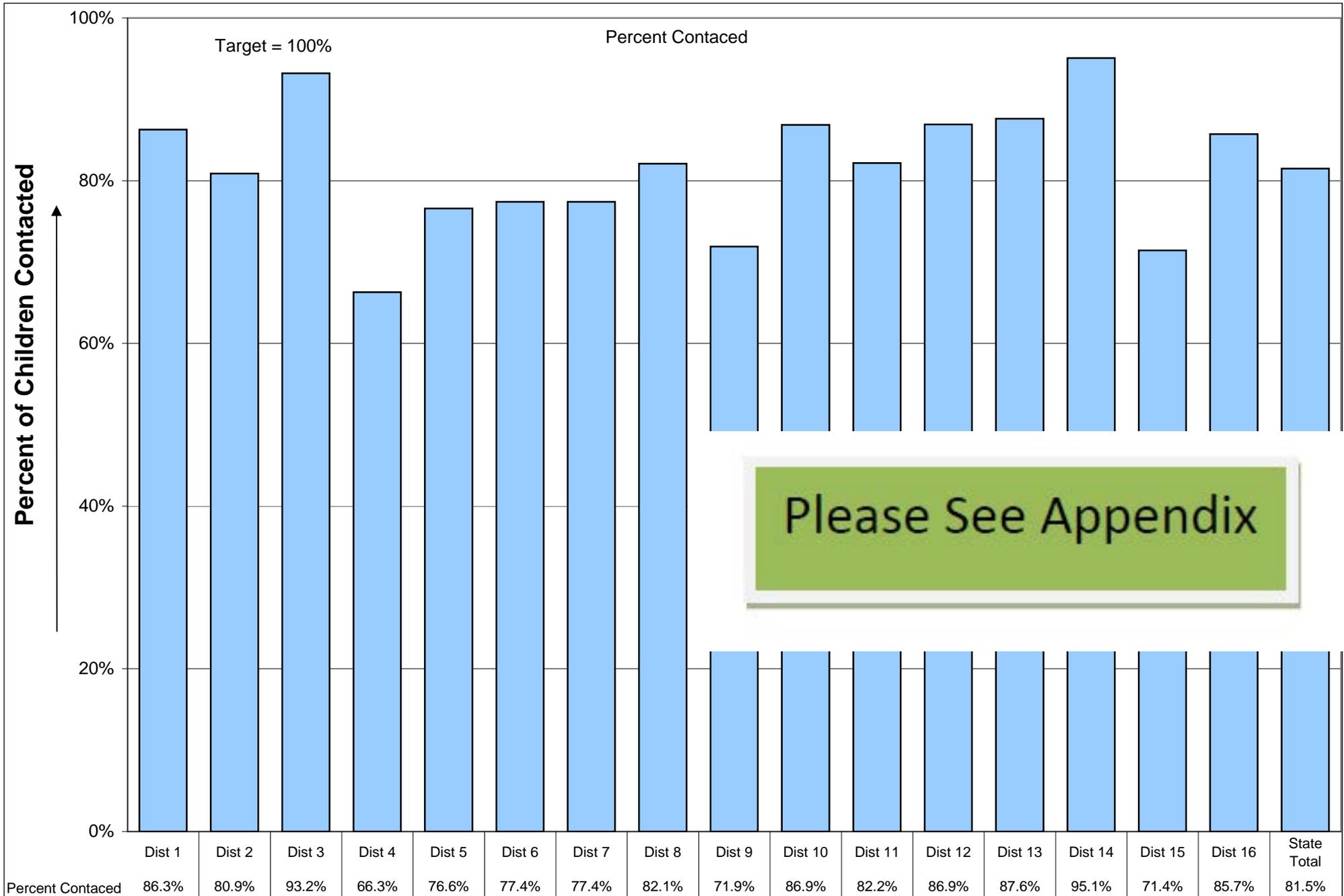
## Percent of All Referrals Meeting Assigned Timeline

### June 2011



# Face-To-Face Contact Within 30 Days - Children June 2011

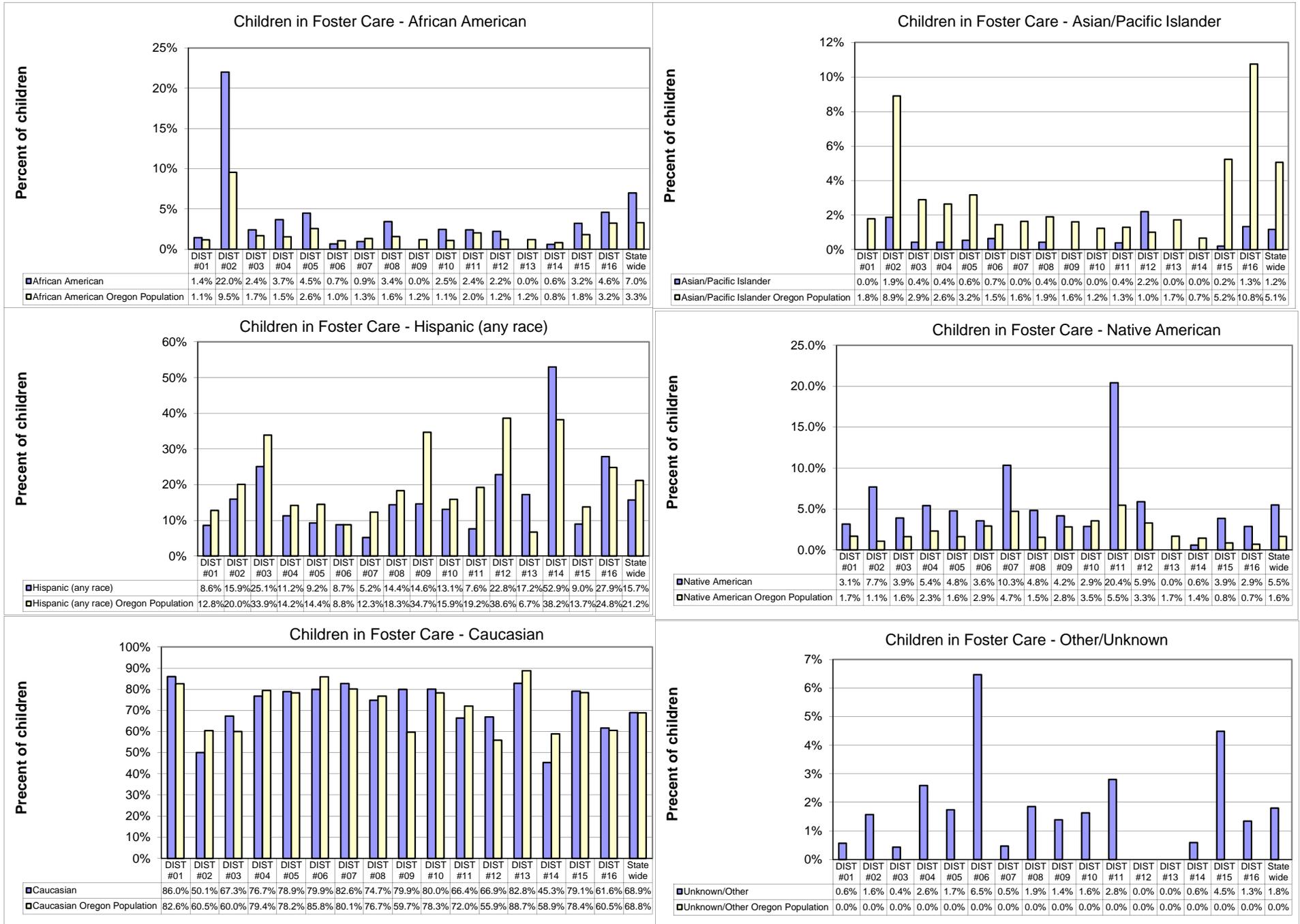
Oregon



# Children in Foster Care by Race compared to Oregon Children Ages 0-17 Population Demographics

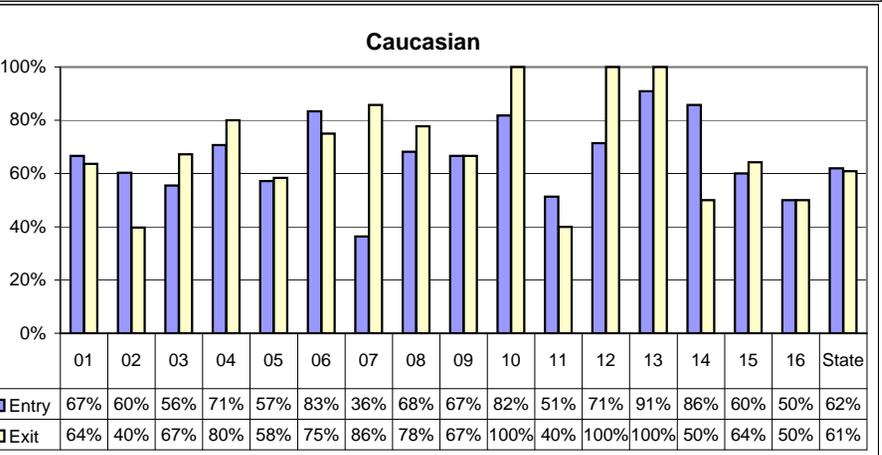
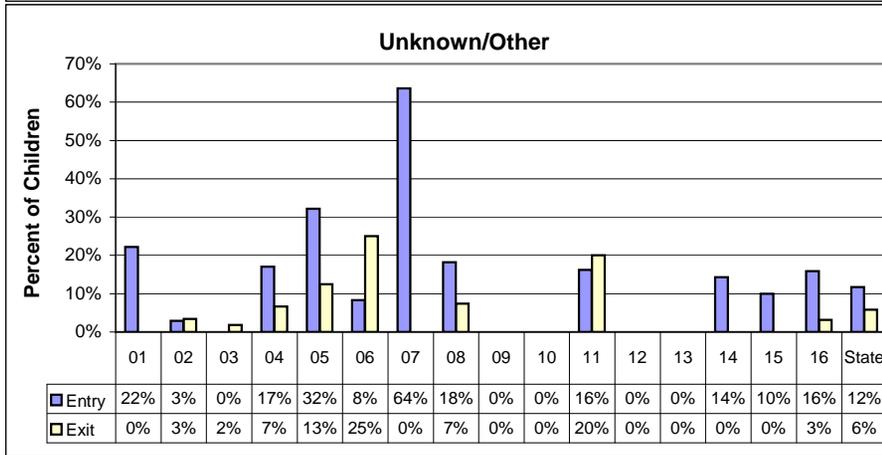
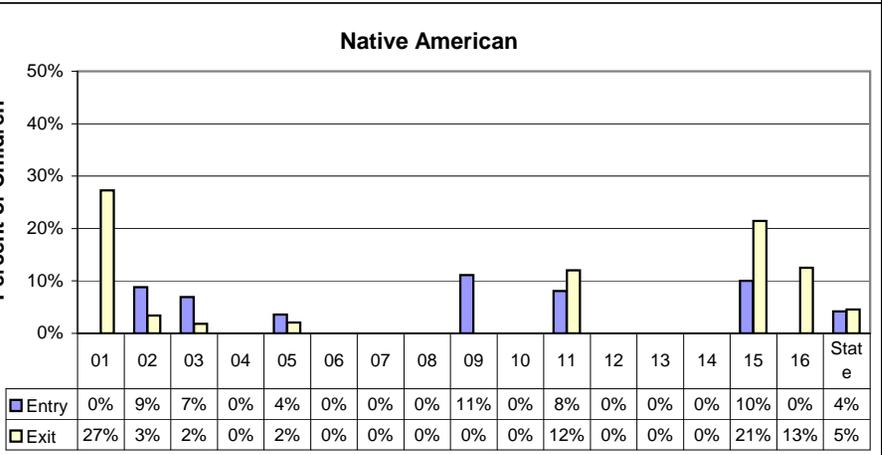
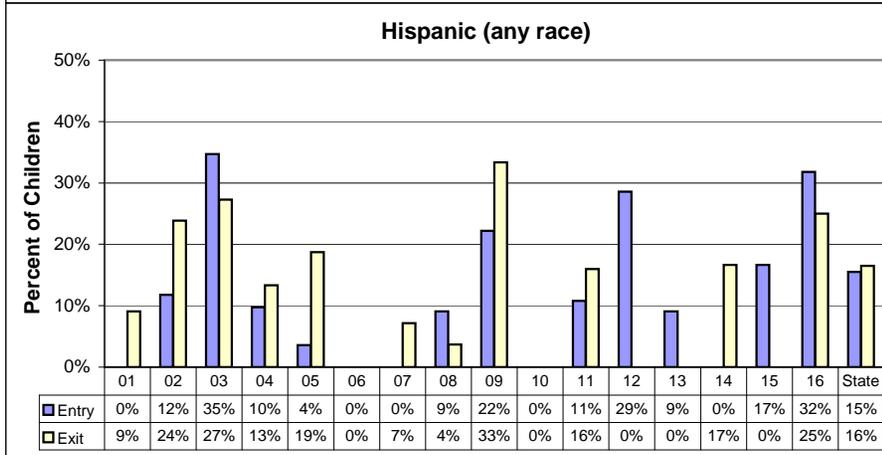
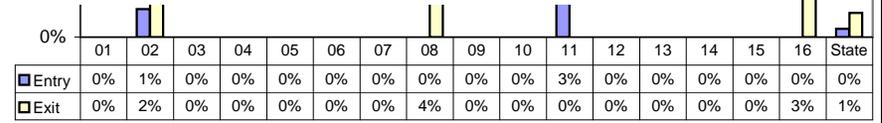
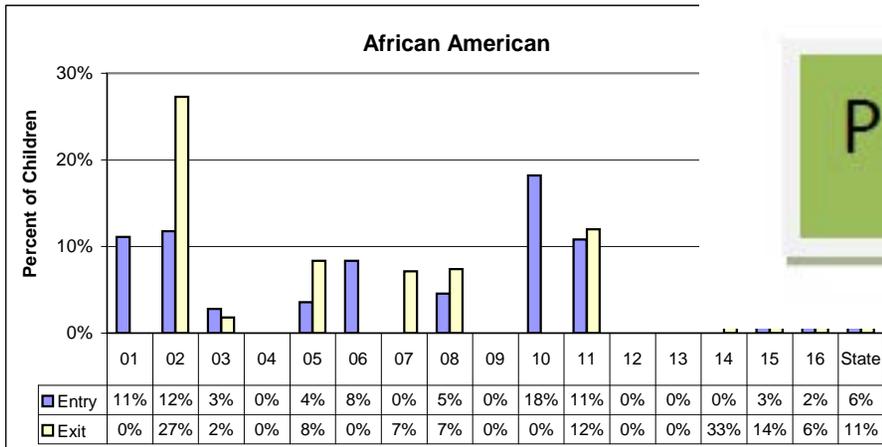
## July 1, 2014

Oregon



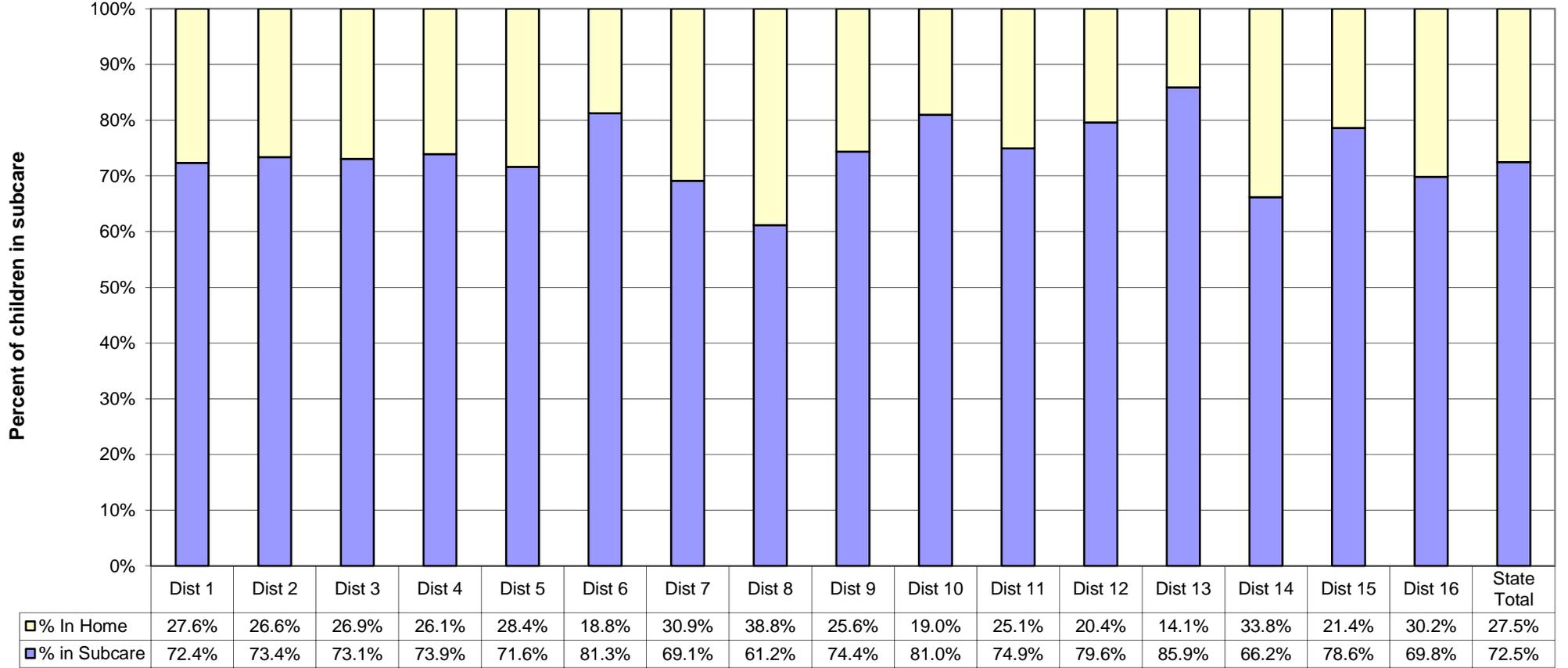
Monthly Foster Care entries and exits by race for all districts  
June 2011

Please See Appendix



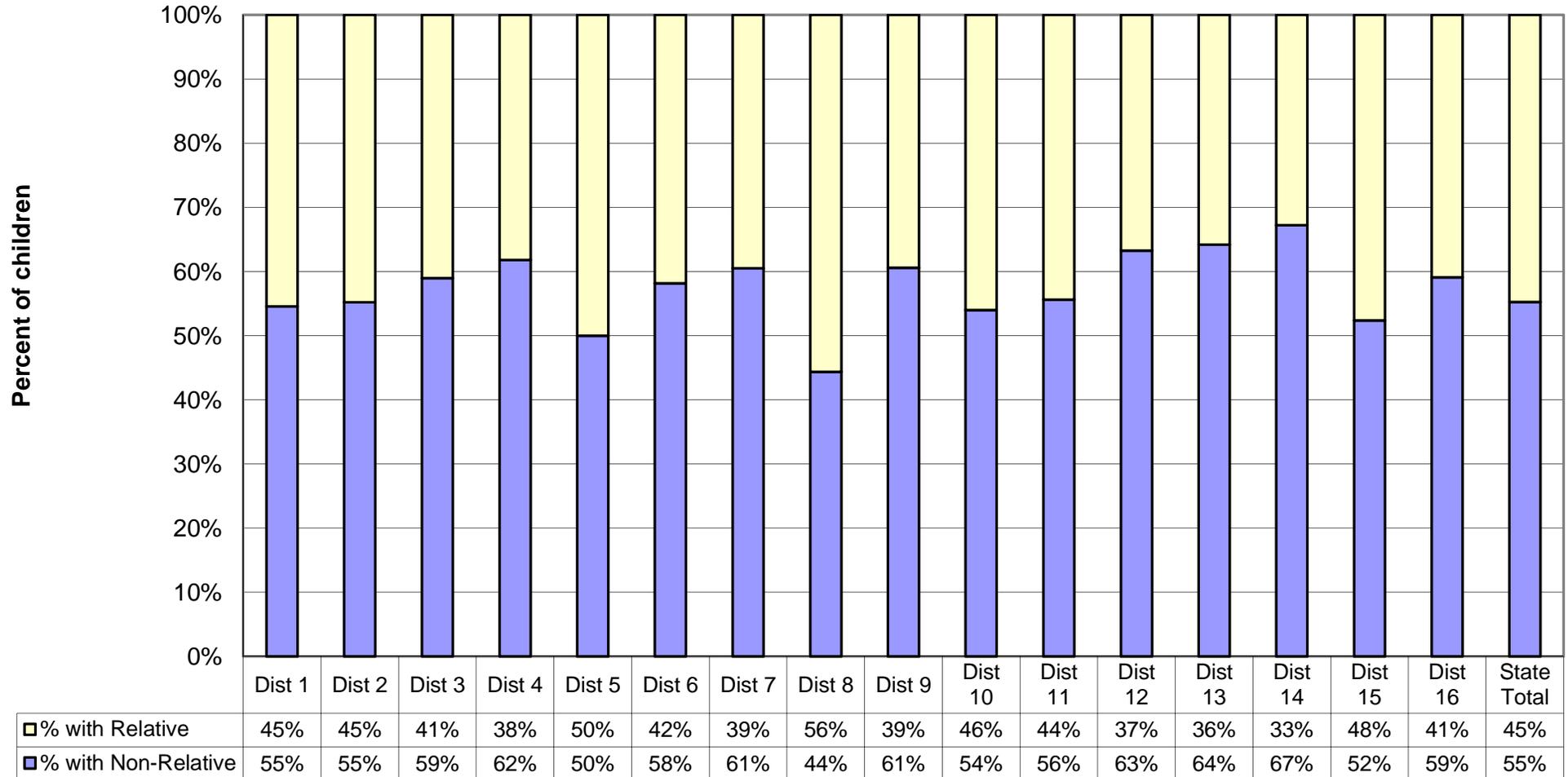
**Percent of Children In Home (includes Trial Reunification)/Subcare  
July 1, 2014**

**Oregon**



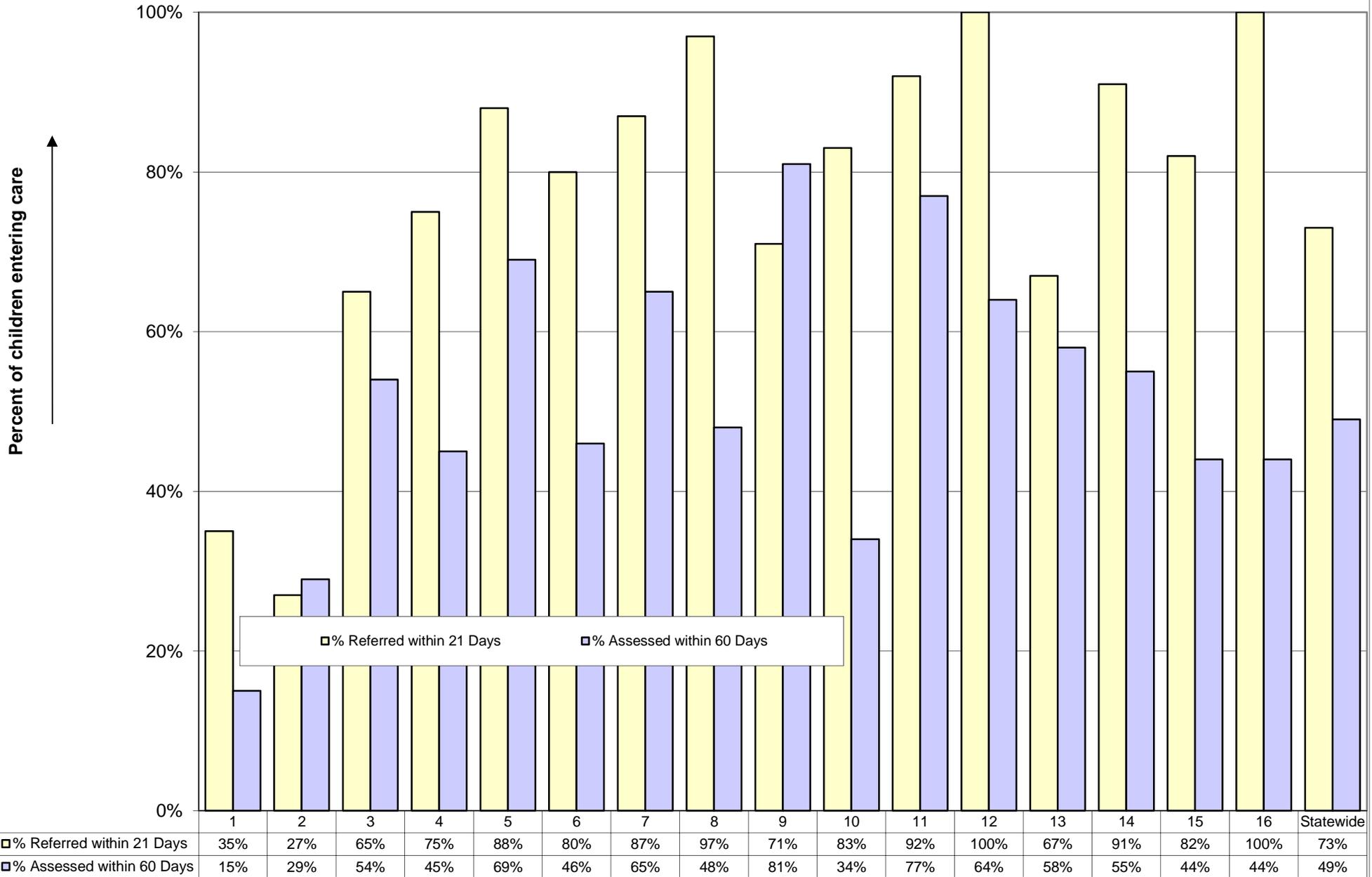
**Children in Relative or Non-Relative Family Foster Care  
July 1, 2014**

**Oregon**

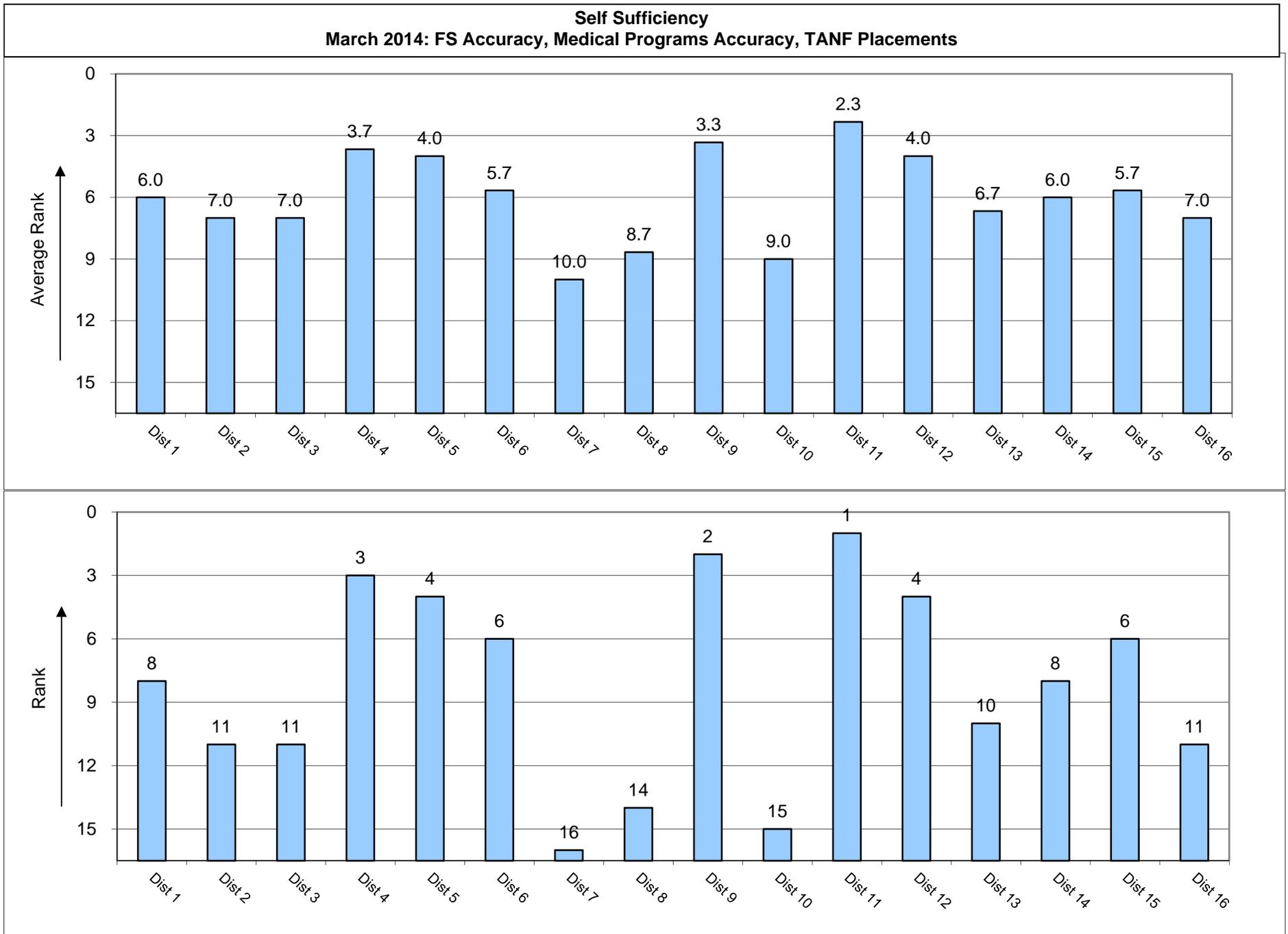


**Children entering care receiving Mental Health Referral within 21 days  
 Children entering care receiving Mental Health Assessment within 60 days  
 January 2014 - April 2014**

**Oregon**

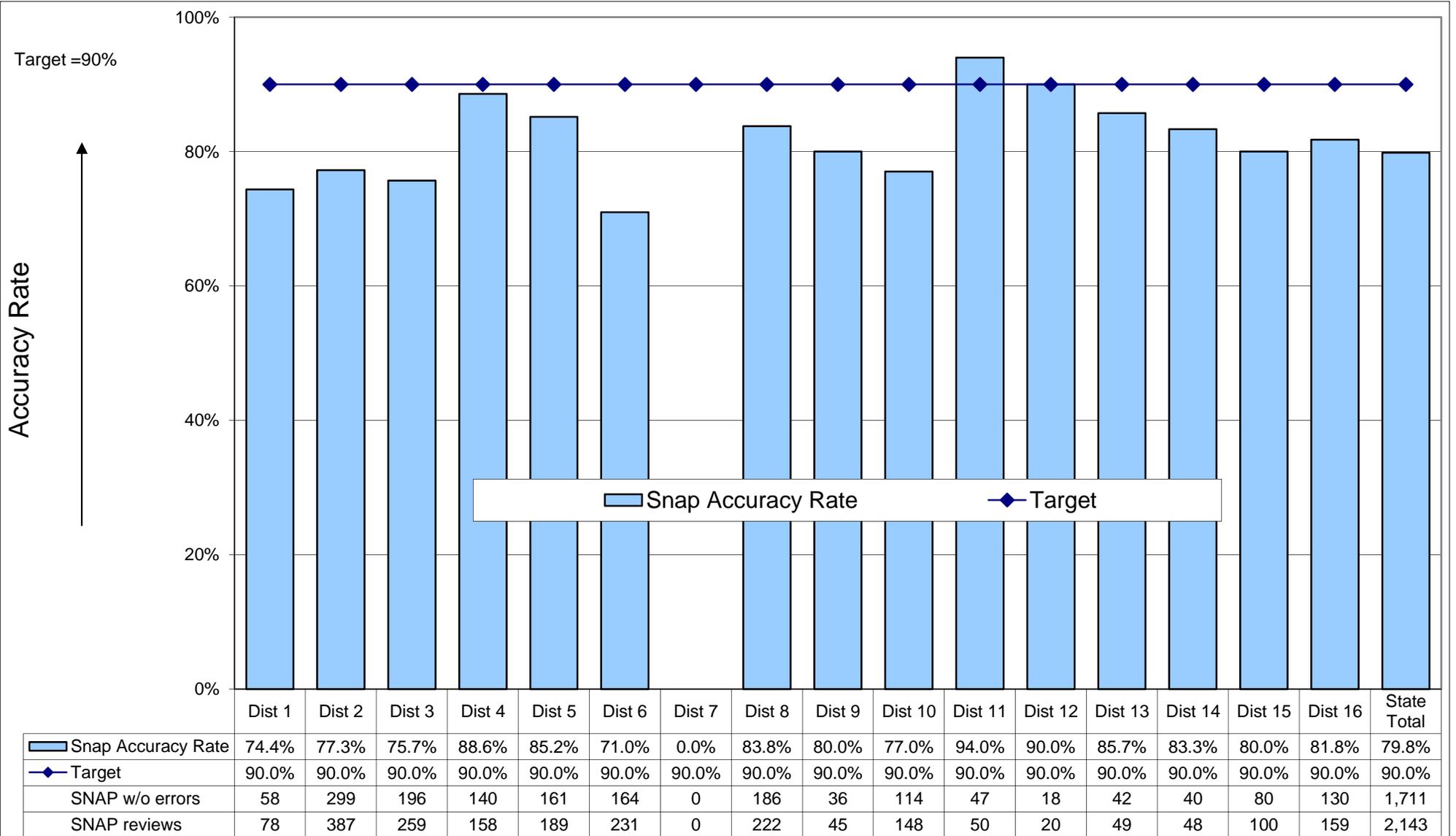


# Average Rank for Self Sufficiency Measures and Ranking

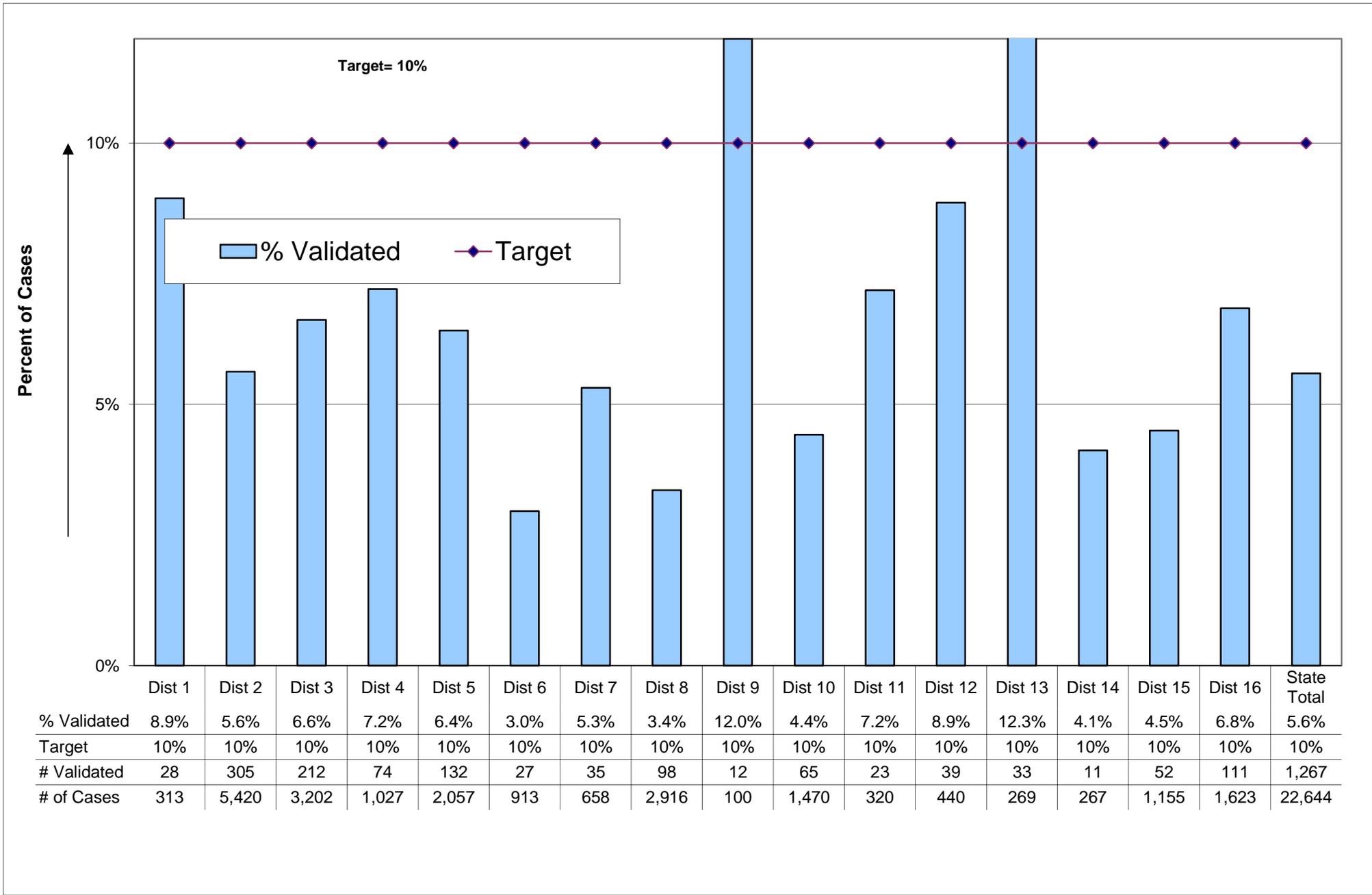


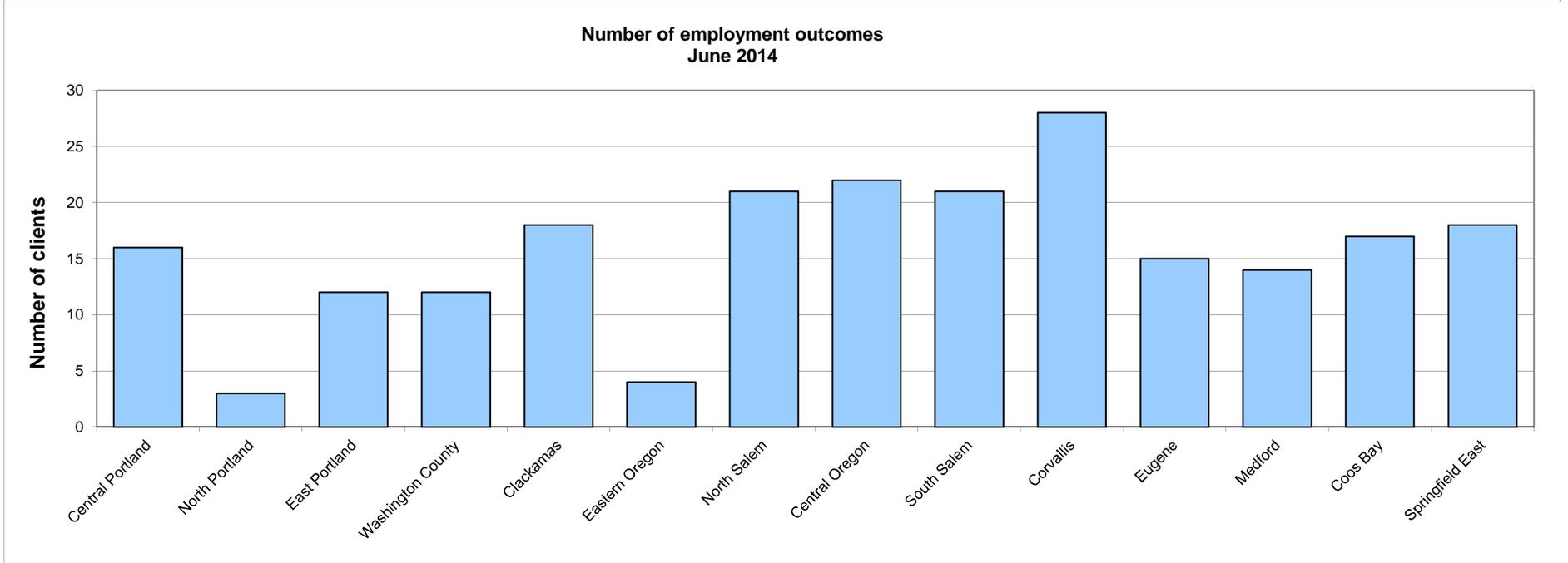
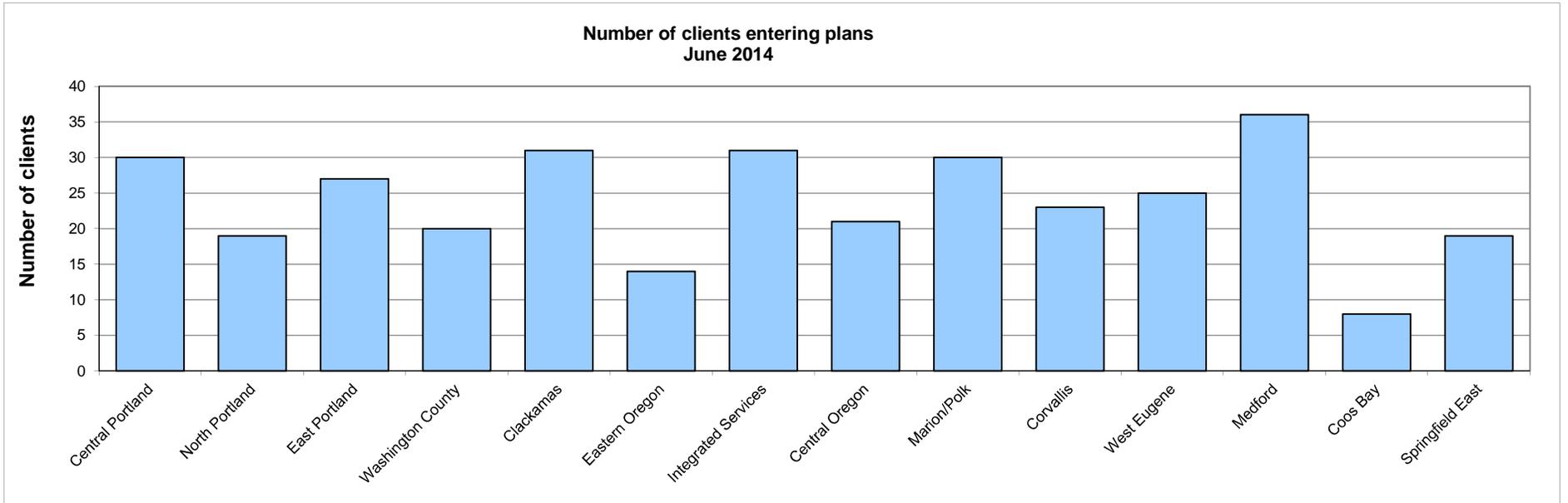
**Targeted SNAP Review -  
Percent of Reviews Without Errors  
May 2014**

**Oregon**



# TANF Placements - Percent of TANF Cases Placed in Employment May 2014

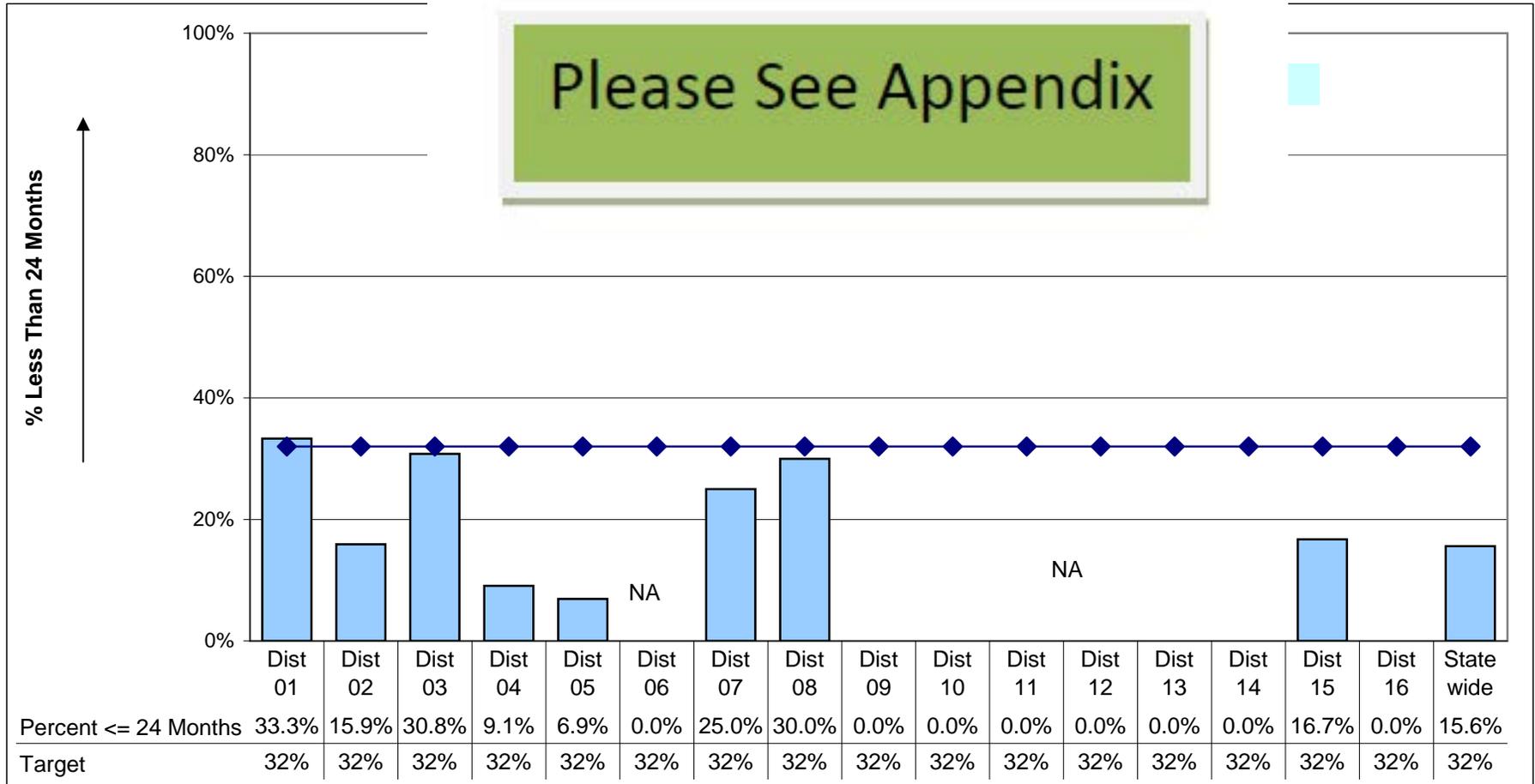




*Secondary Performance Measures*

Percent of Adoptions Achieved in 24 Months or Less  
Quarter Ending June 30, 2011

OREGON

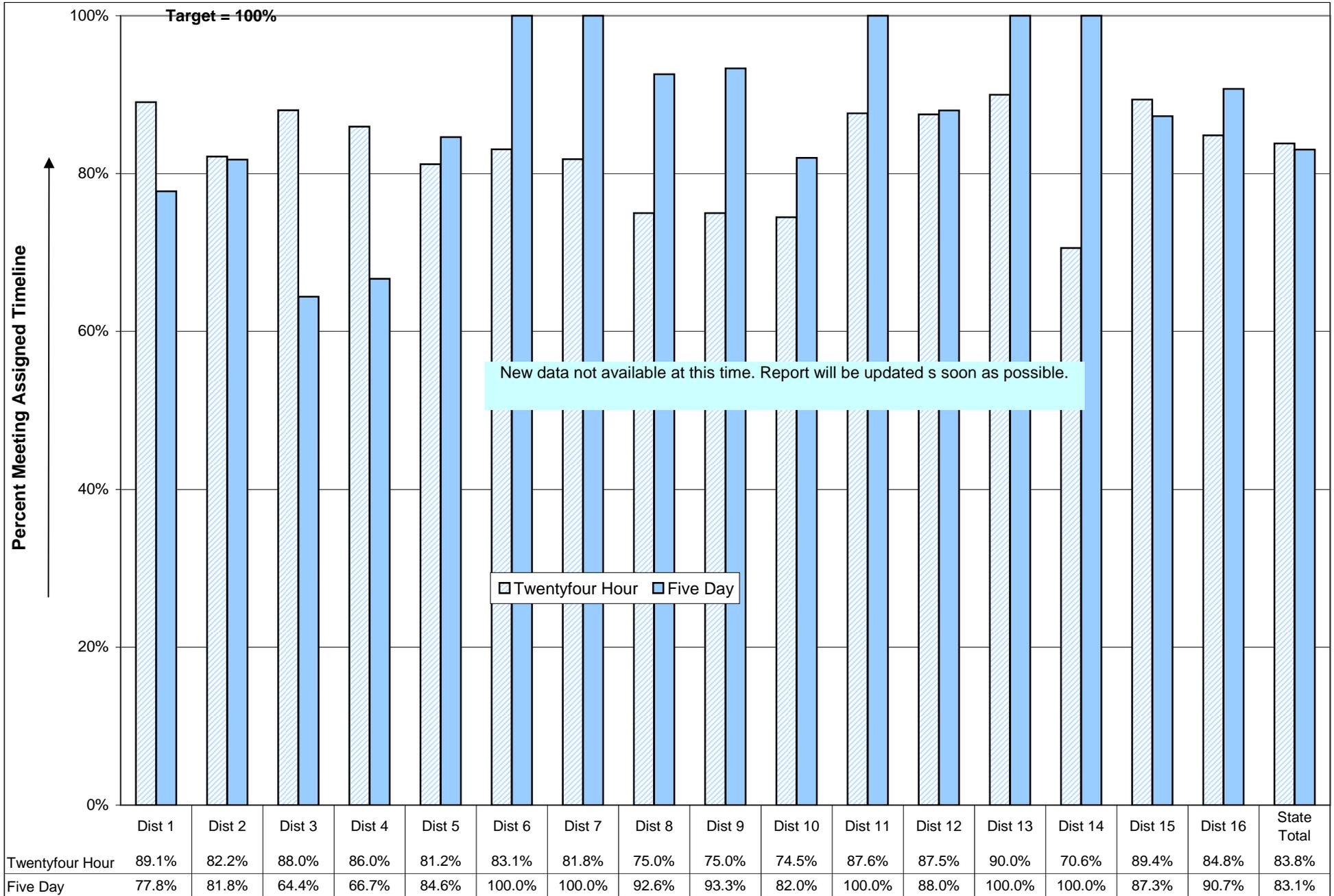


10/11/2011

Some data may contain cases from central office or Tribes

**Timeliness of CPS Response**  
**Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline**  
**June 2011**

**Oregon**



**Timeliness of CPS Response**  
**Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline**  
**June 2011**

District Table

*District percents above the statewide average performance in each category is highlighted*

District	24 Hour		5 Day		Total
	Percent Met Timeliness	Percent of Total Referrals	Percent Met Timeliness	Percent of Total Referrals	Percent Met Timeliness
District 1	89.1%	87.7%	77.8%	12.3%	87.7%
District 2	82.2%	51.7%	81.8%	48.3%	82.0%
District 3	88.0%	81.4%	64.4%	18.6%	83.6%
District 4	86.0%	77.6%	66.7%	22.4%	81.6%
District 5	81.2%	92.0%	84.6%	8.0%	81.5%
District 6	83.1%	95.6%	100.0%	4.4%	83.8%
District 7	81.8%	75.9%	100.0%	24.1%	86.2%
District 8	75.0%	83.4%	92.6%	16.6%	77.9%
District 9	75.0%	34.8%	93.3%	65.2%	87.0%
District 10	74.5%	48.5%	82.0%	51.5%	78.4%
District 11	87.6%	93.3%	100.0%	6.7%	88.5%
District 12	87.5%	49.0%	88.0%	51.0%	87.8%
District 13	90.0%	85.7%	100.0%	14.3%	91.4%
District 14	70.6%	73.9%	100.0%	26.1%	78.3%
District 15	89.4%	37.5%	87.3%	62.5%	88.1%
District 16	84.8%	75.3%	90.7%	24.7%	86.3%
Statewide	83.8%	70.0%	83.1%	30.0%	83.6%

New data not available at this time. Report will be updated as soon as possible.

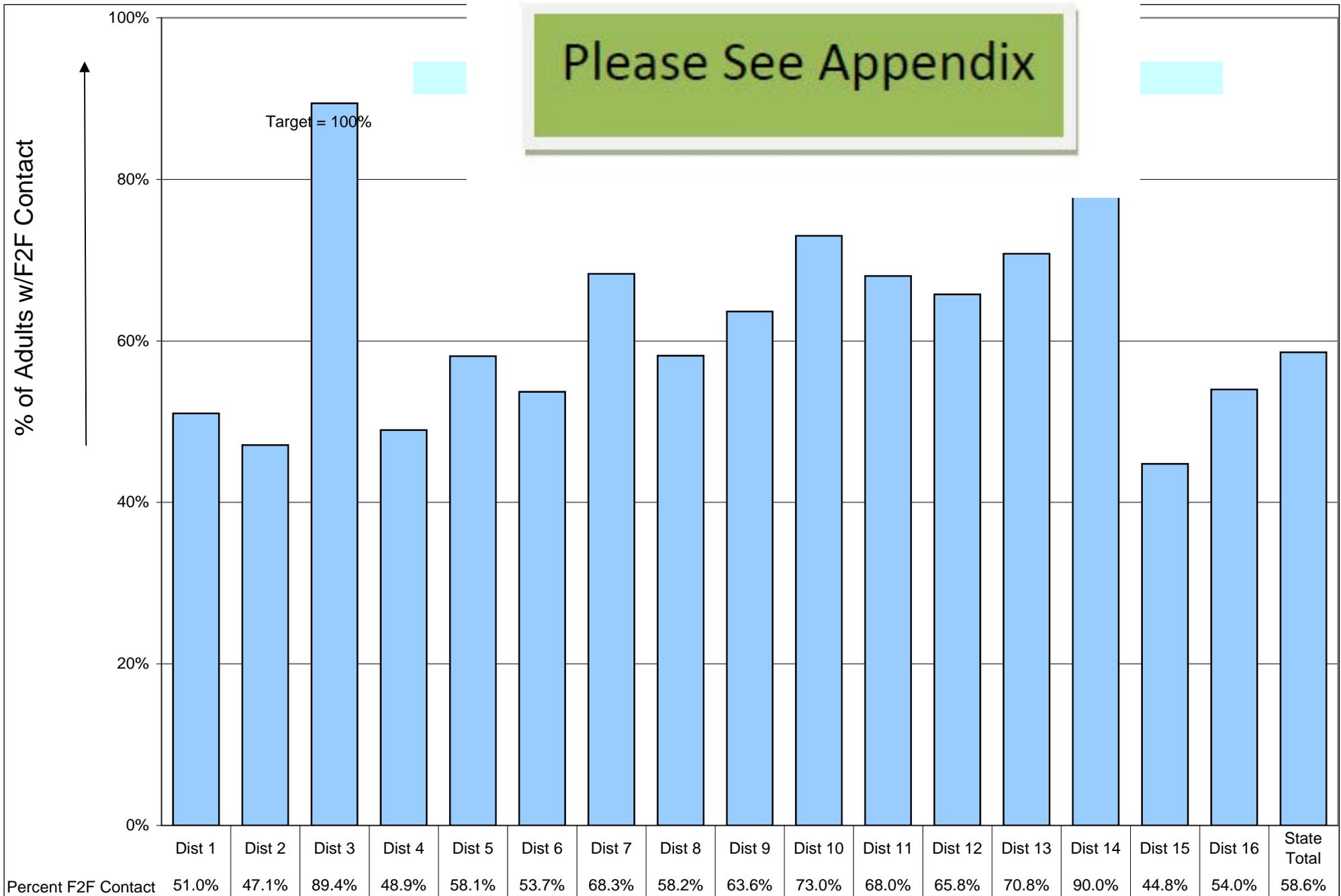
*Includes Referrals still in assessment*

# Face-To-Face Contact Within 30 Days - Adults

Oregon

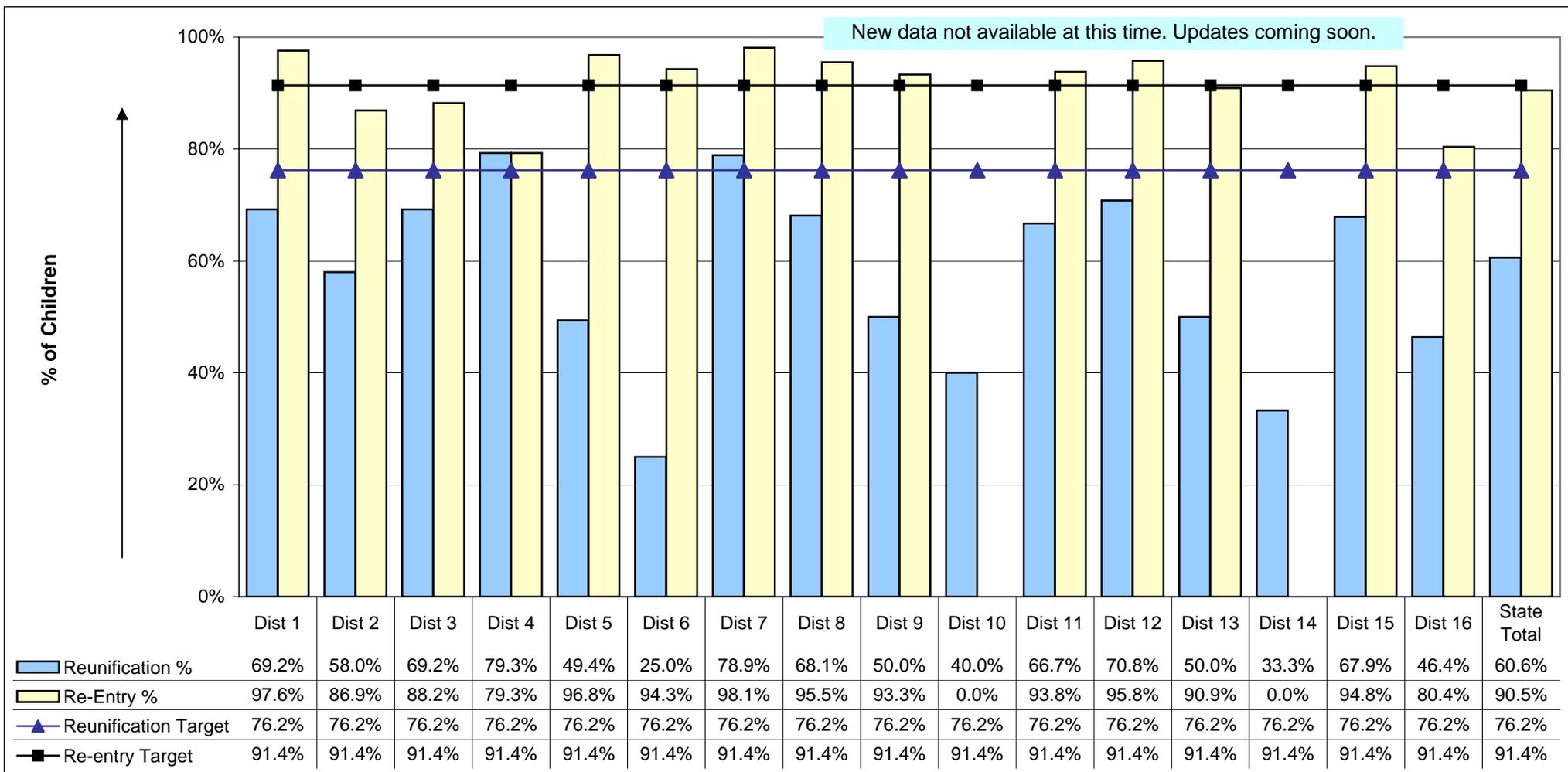
June 2011

Please See Appendix



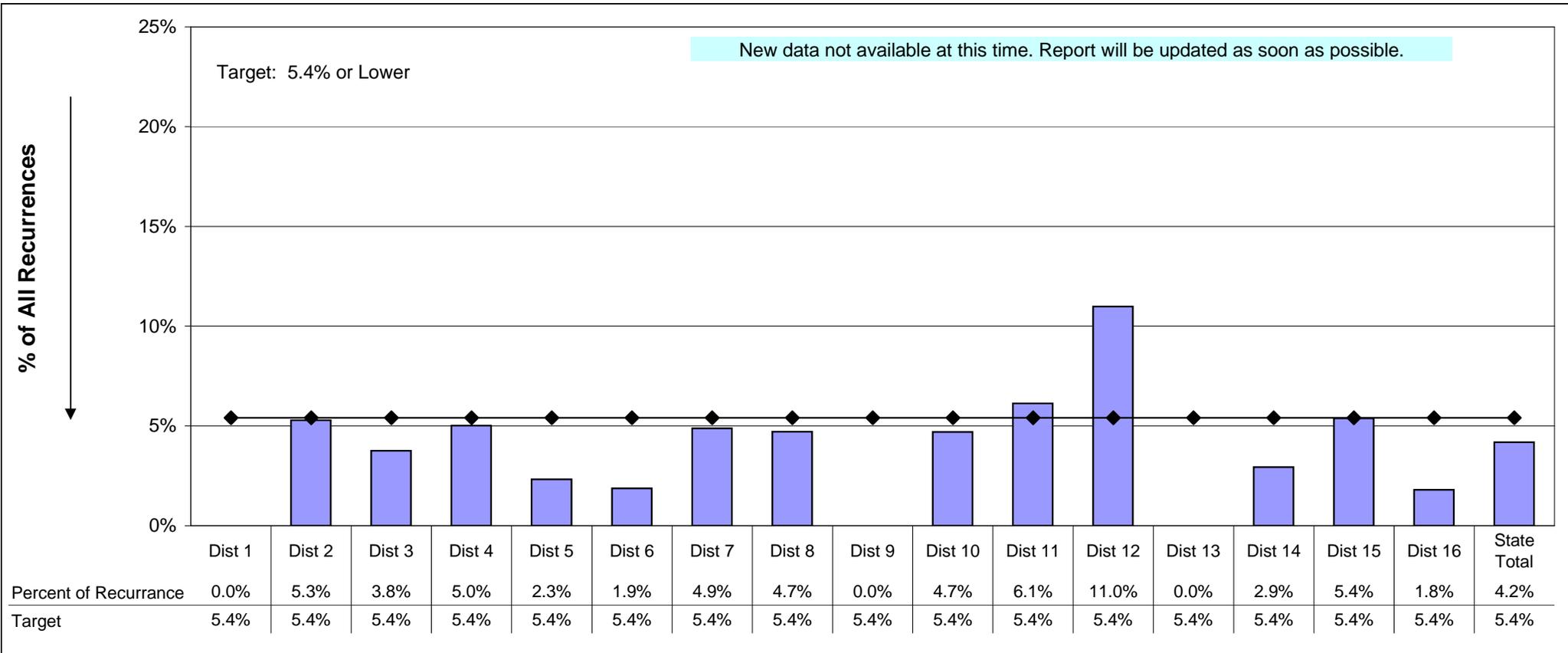
**Reunification-Percent of children reunified in <12 months**  
**Re-entry-Percent who did not re-enter in <12 months**  
**Quarter Ending June 30, 2011**

**OREGON**



# Reabuse Through December 2010 (Initial Abuse Apr '10- June '10)

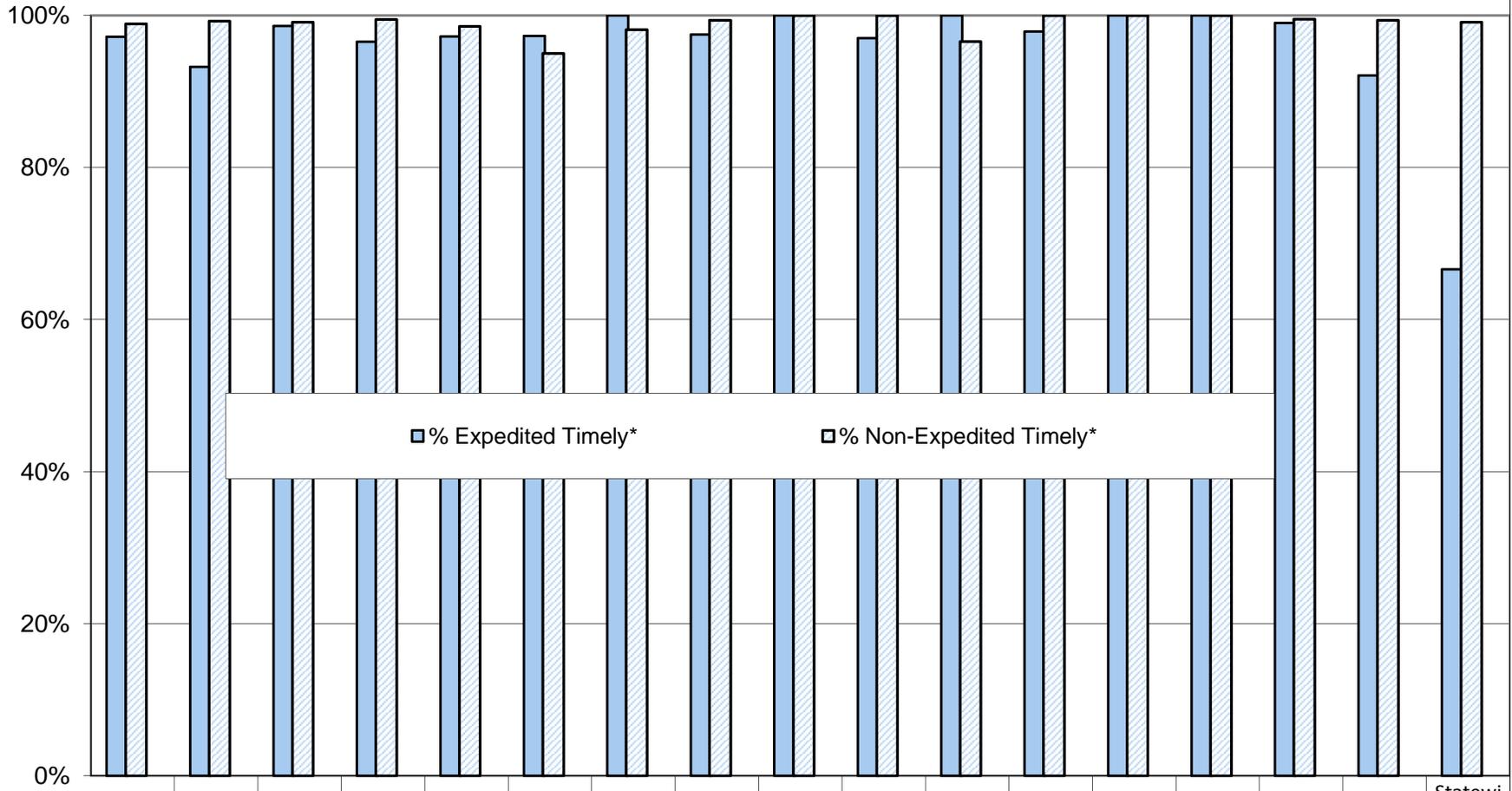
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# SNAP Timeliness: 'New' Issuance -Expedited / Non-Expedited June 2014

Oregon

Percent of Timely Issuance

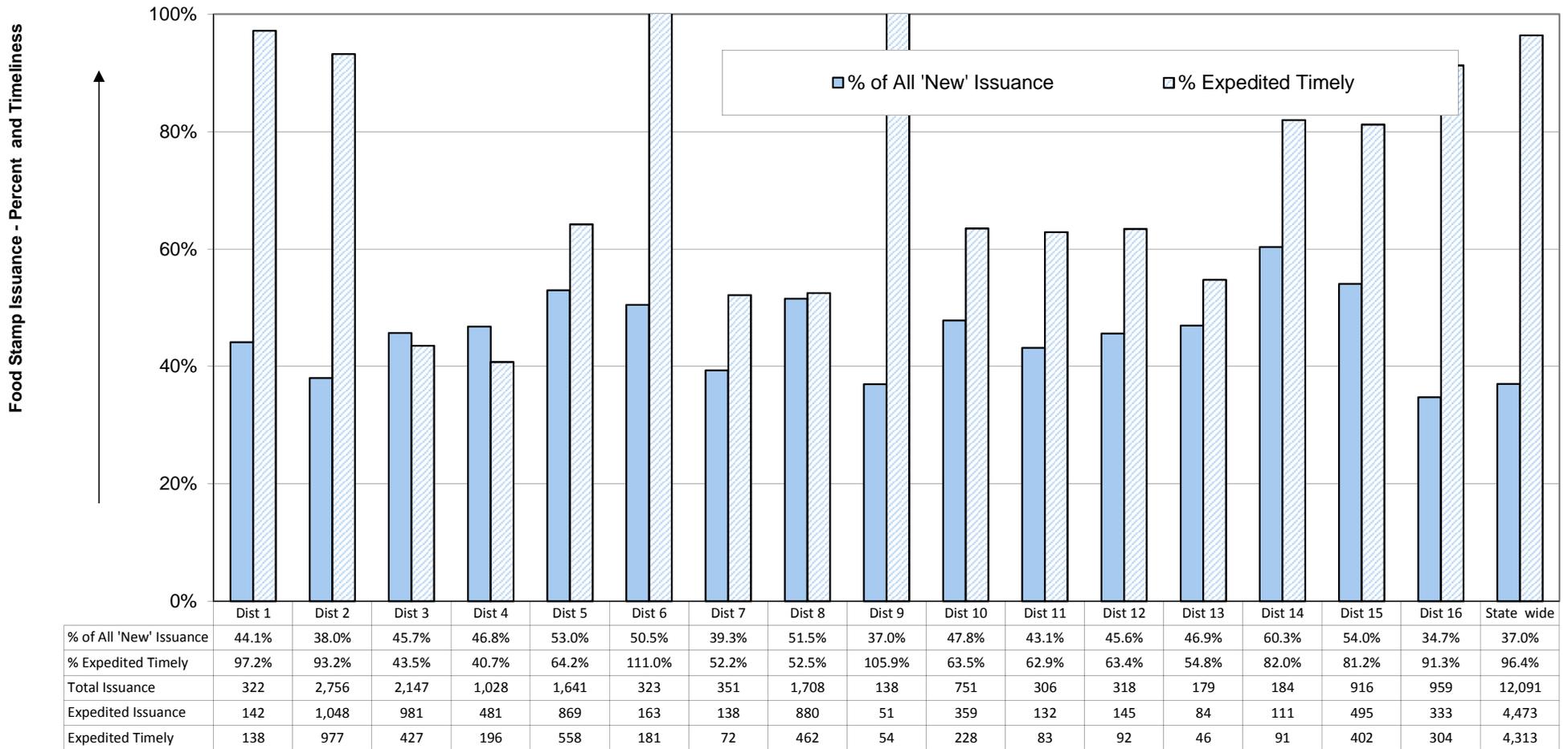


	Dist 1	Dist 2	Dist 3	Dist 4	Dist 5	Dist 6	Dist 7	Dist 8	Dist 9	Dist 10	Dist 11	Dist 12	Dist 13	Dist 14	Dist 15	Dist 16	Statewide
% Expedited Timely*	97.2%	93.2%	98.6%	96.6%	97.2%	97.3%	100.0%	97.5%	100.0%	97.0%	100.0%	97.9%	100.0%	100.0%	99.0%	92.1%	66.6%
Total Expedited	142	1,048	433	203	574	186	72	474	54	235	83	94	46	91	406	330	4,473
Expedited Timely*	138	977	427	196	558	181	72	462	54	228	83	92	46	91	402	304	4,313
% Non-Expedited Timely*	98.9%	99.2%	99.1%	99.5%	98.6%	95.0%	98.1%	99.4%	100.0%	100.0%	96.6%	100.0%	100.0%	100.0%	99.5%	99.4%	99.1%
Total Non-Expedited	180	1,708	1,166	547	772	160	213	828	87	392	174	173	95	73	421	626	7,618
Non-Expedited Timely*	178	1,695	1,156	544	761	152	209	823	87	392	168	173	95	73	419	622	7,550

\* Difference between top of bar and 100%= % of untimely issuance, over 7 days (expedited) or 30 days (non-exp).  
9/25/2014

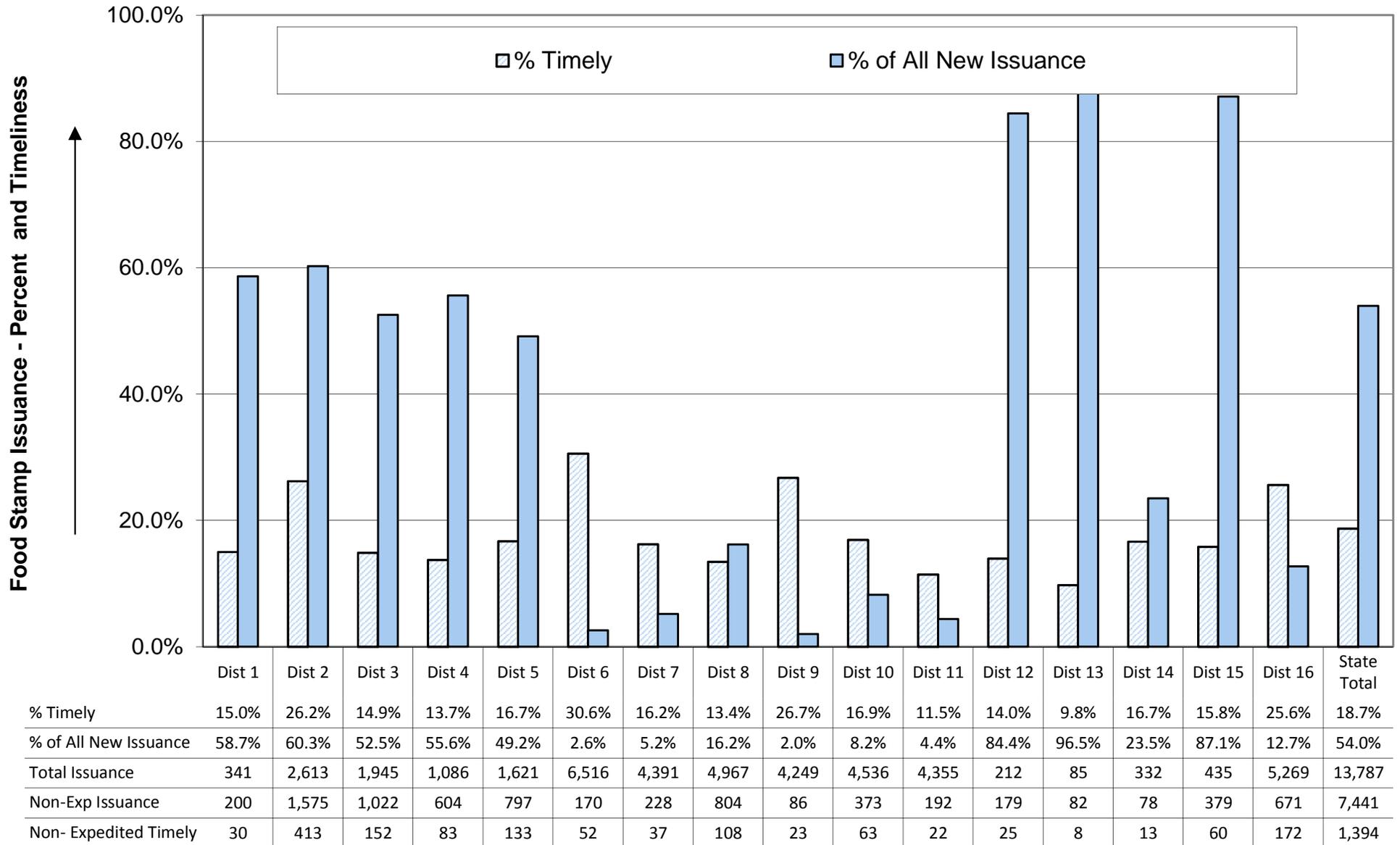
SNAP - Expedited: Percent of All 'New' Issuance/Percent Timely  
May 2014

Oregon



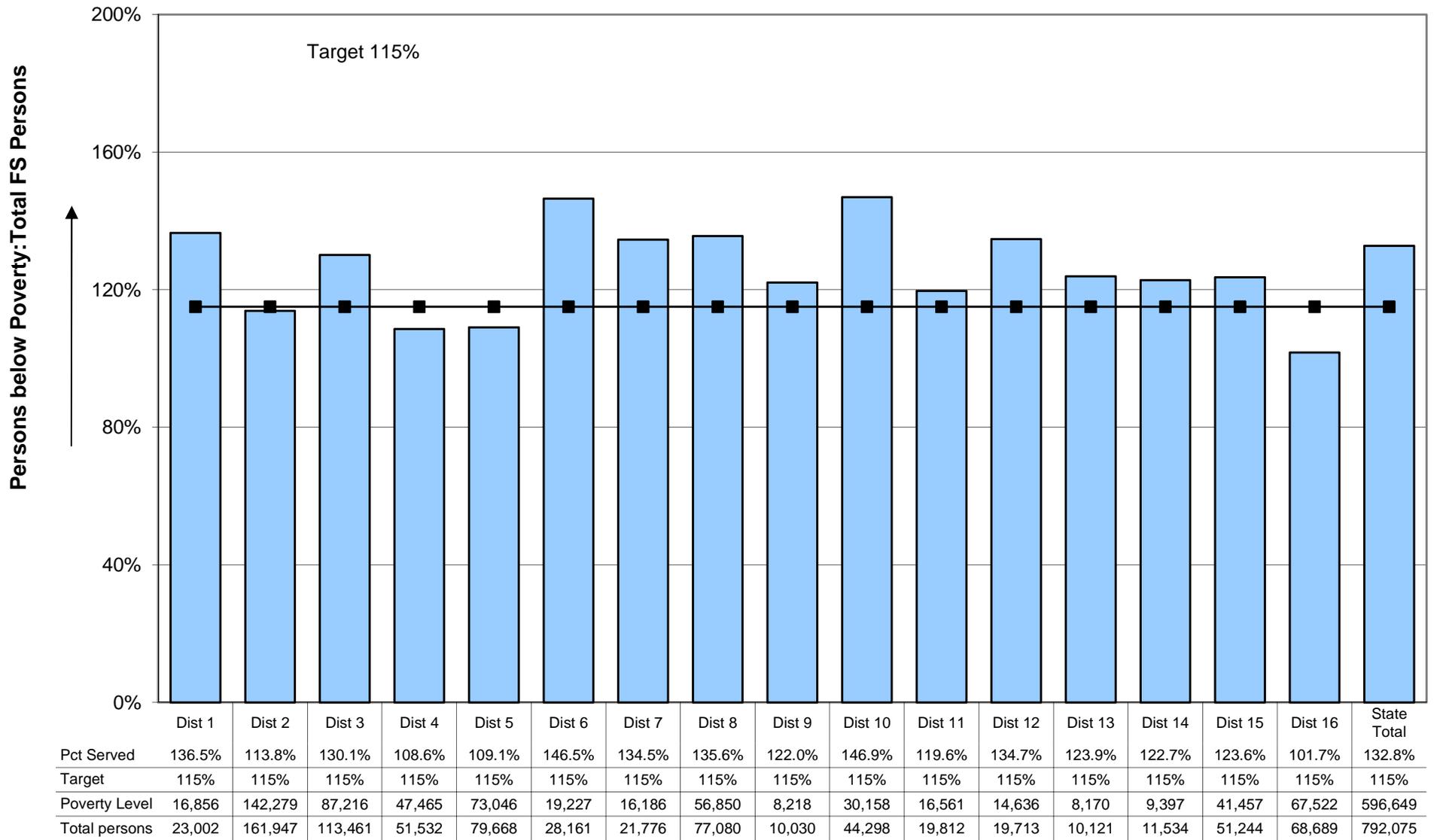
SNAP - Non Expedited: Percent of All 'New' Issuance/Percent Timely  
June 2014

Oregon



# SNAP Use Compared to Poverty Level May 2014

Oregon



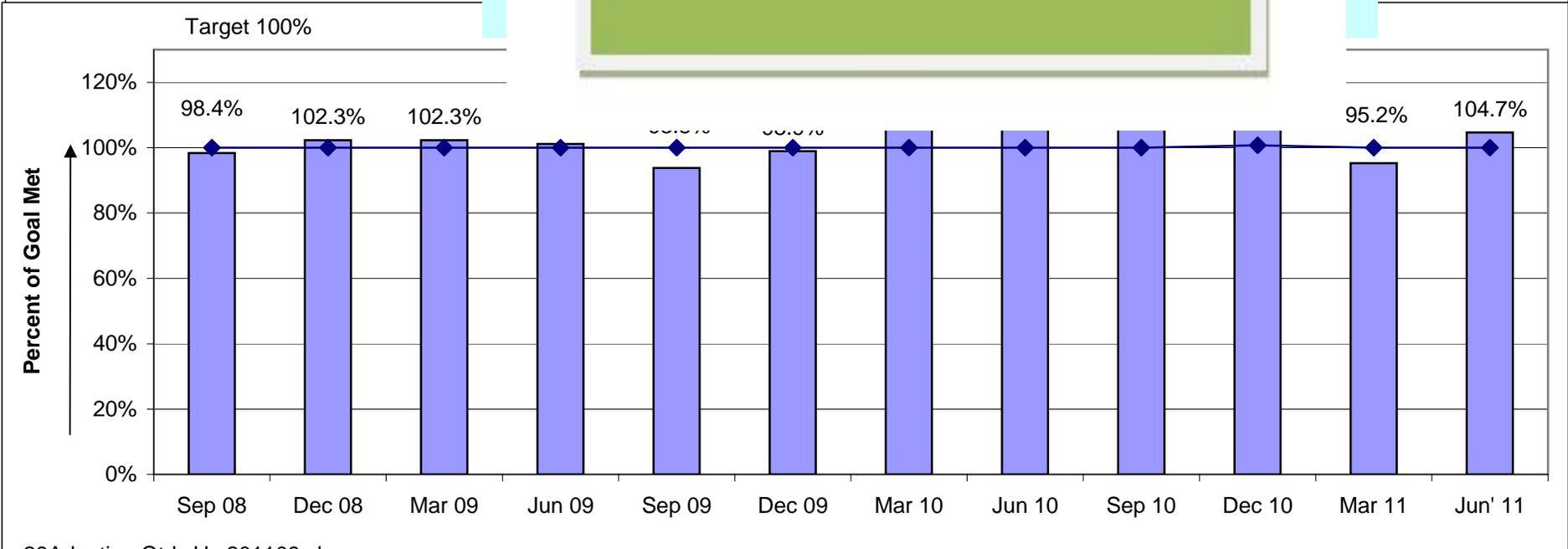
*Performance Measure History*

# Median Months to Adoption Quarterly - History

Oregon

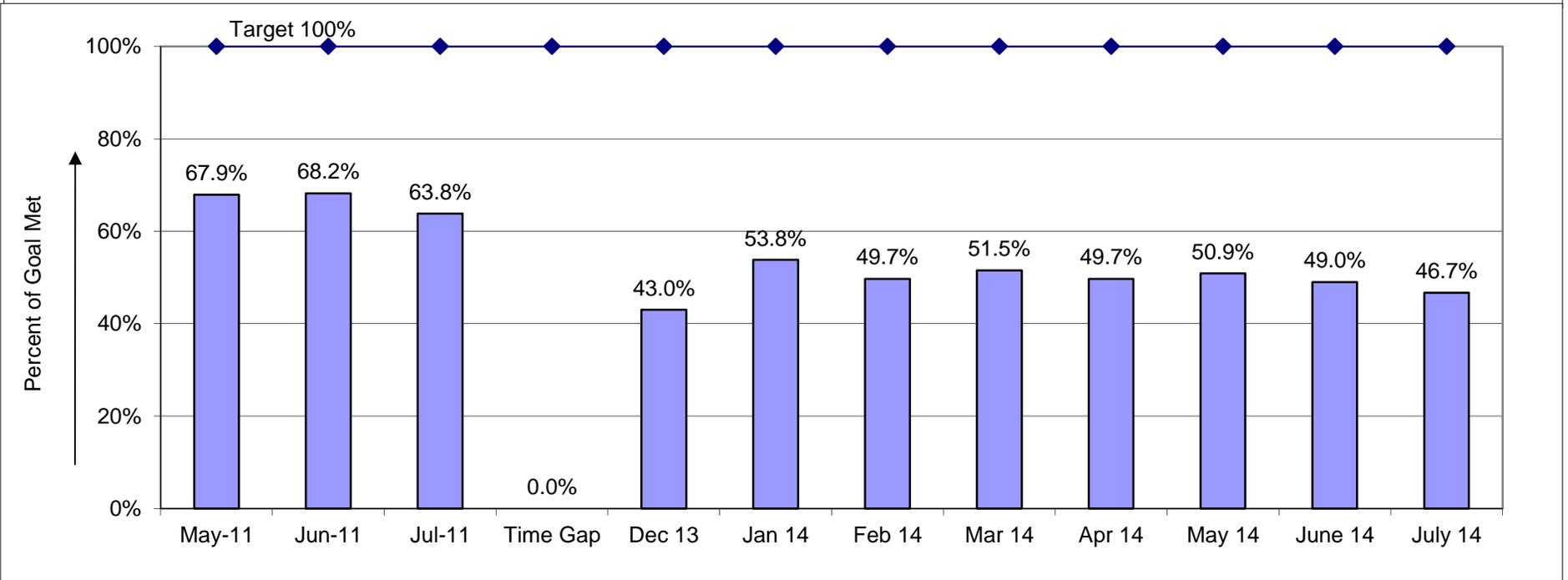
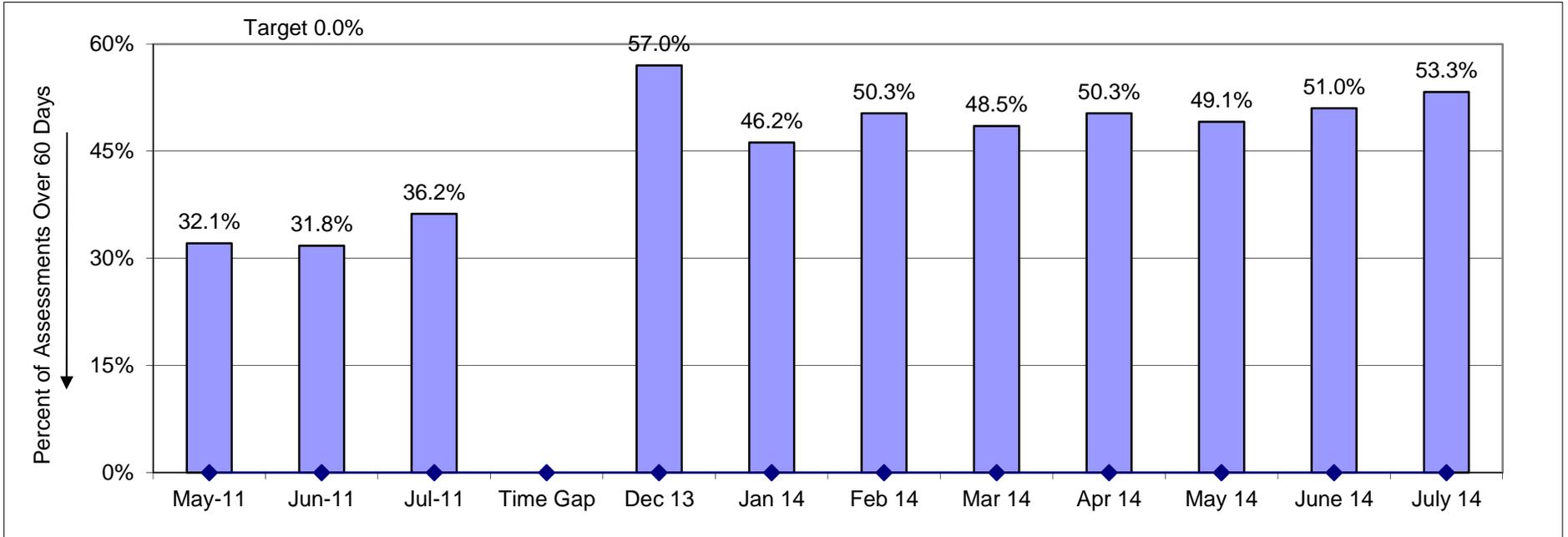


Please See Appendix



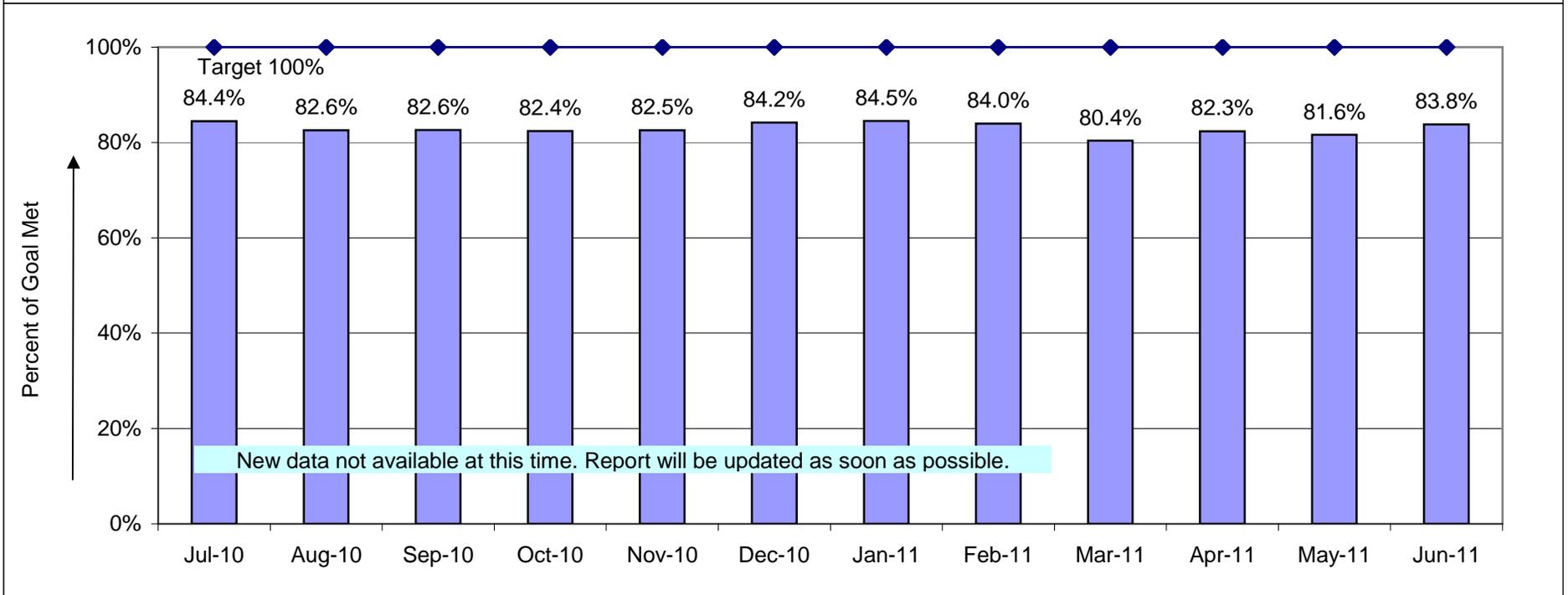
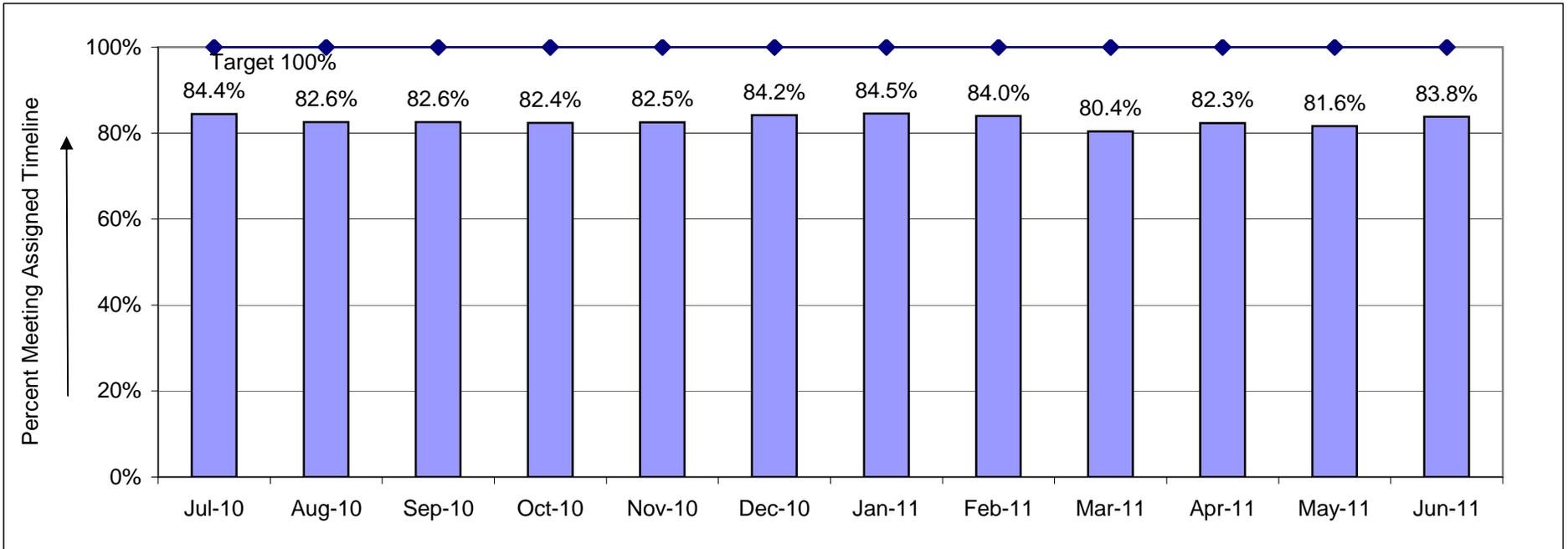
# CPS Assessments Timeliness - History

Oregon



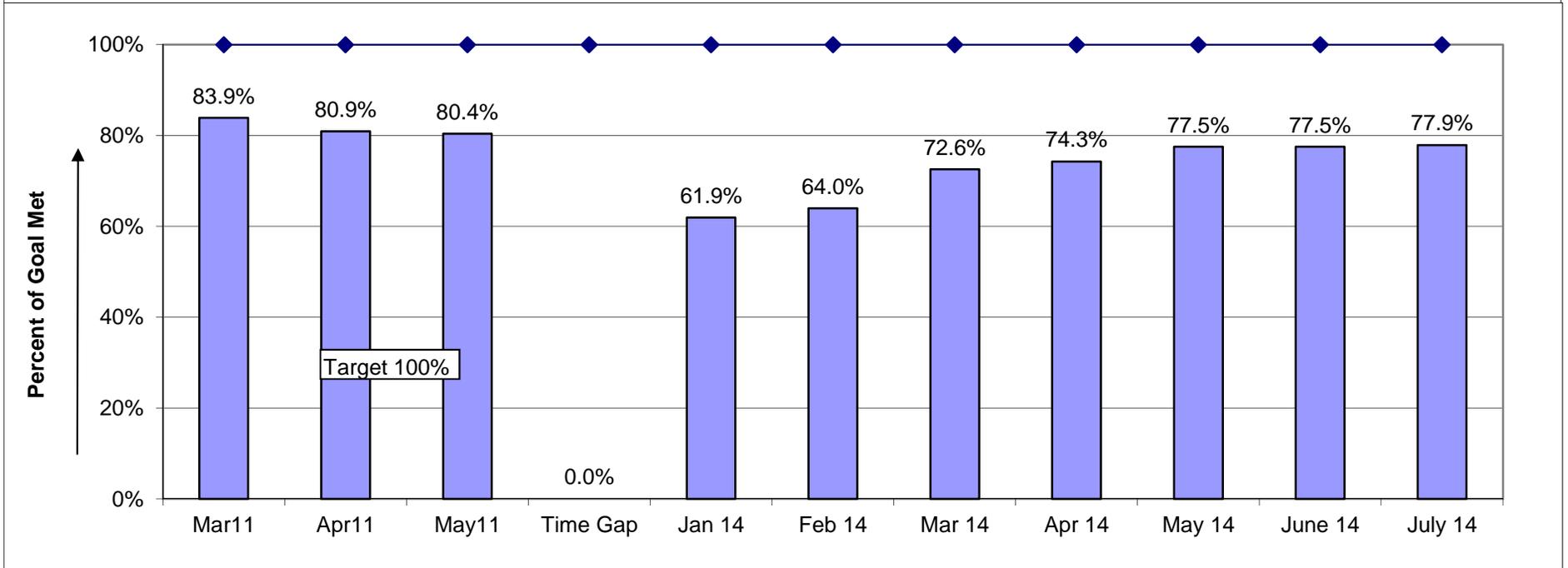
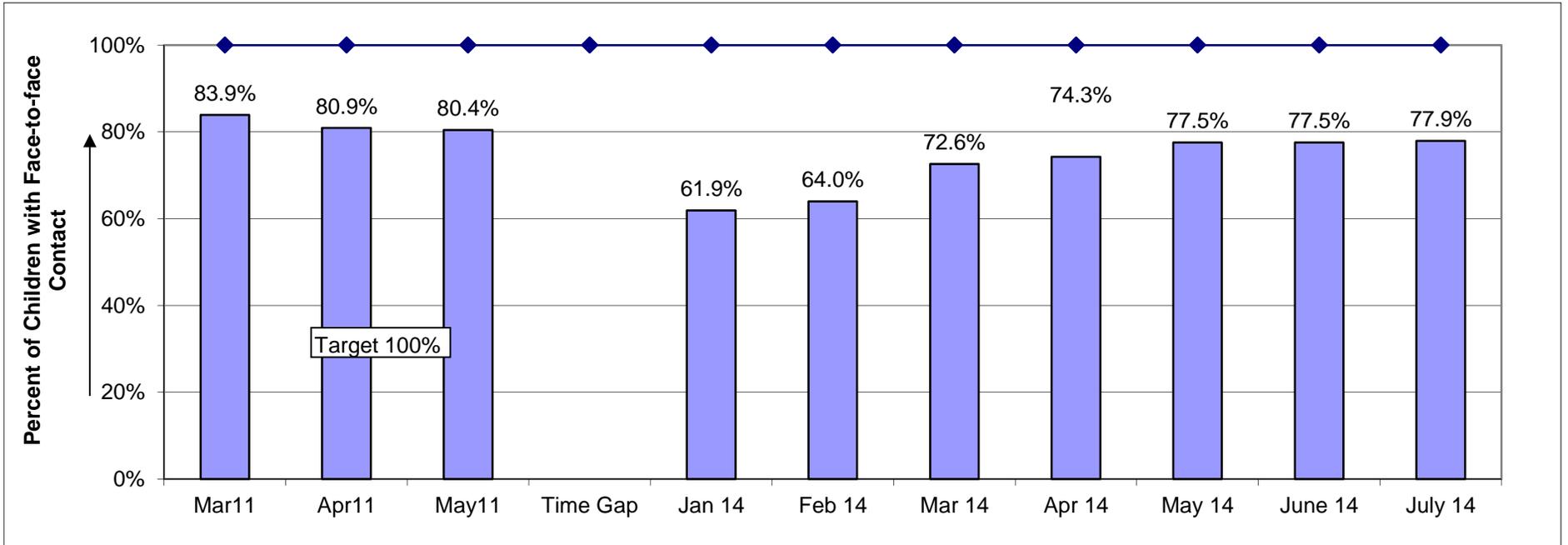
# Timeliness of CPS Response - History

Oregon



# Face-to-Face Contact Within 30 Days - Children - History

Oregon



**First Placement: Percent of Times Children Were Placed in Relative Care or Family Shelter Care on First Episode/First Placement**

July 2002 through December 2010

NOTES: This data was adjusted to exclude those instances where SEFC is only a payment code.  
SMED Service Type NOT included.

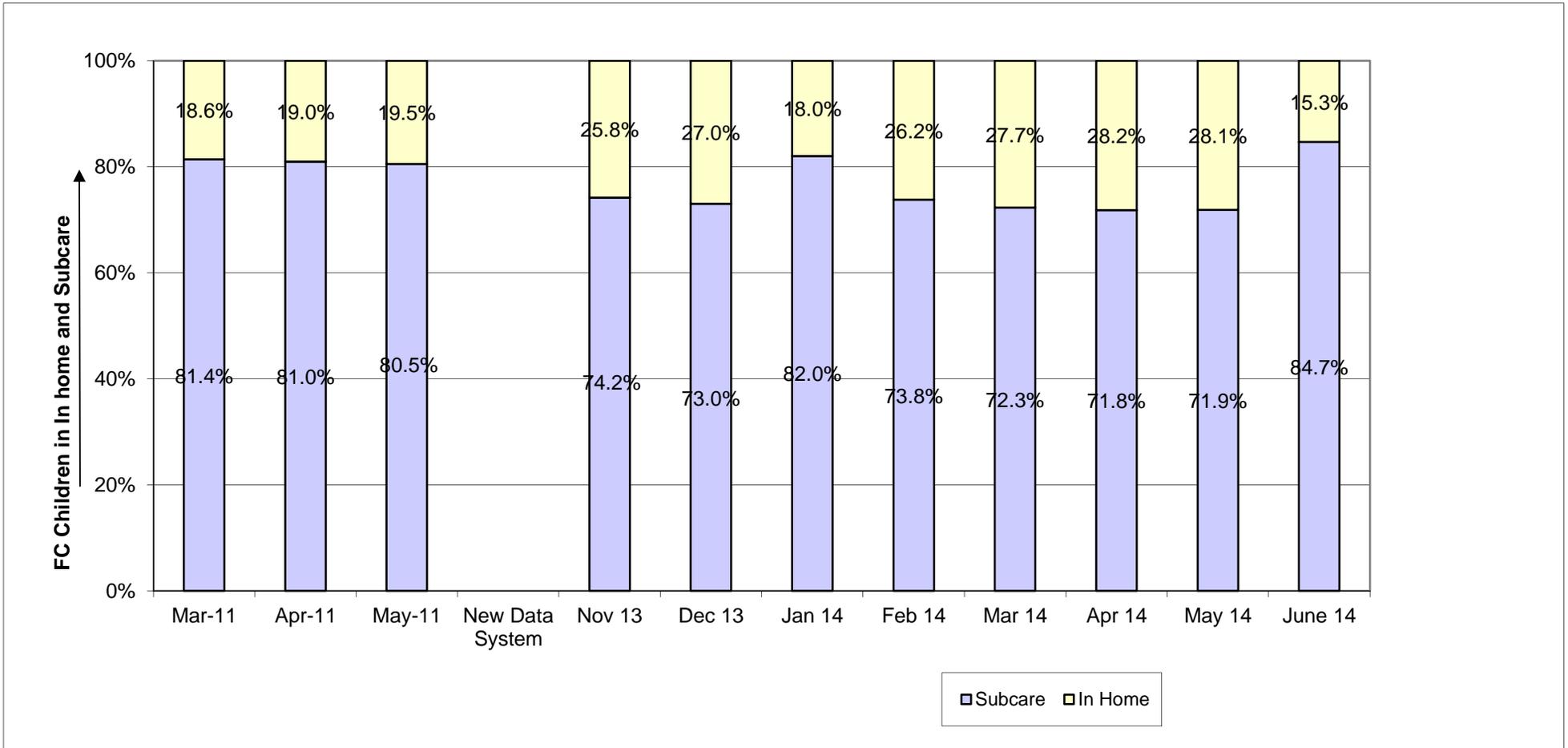
		Percent with Relative Care on First Placement																
Branch	Branch Description	July - Dec. 2002	Jan. - June 2003	July - Dec 2003*	Jan. - June 2004	July - Dec. 2004	Jan. - June 2005	July - Dec. 2005	Jan - Jun 2006	July - Dec. 2006	Jan - Jun 2007	July - Dec. 2007	Jan - Jun 2008	Jul - Dec 2008	Jan - Jun 2009	Jul-Dec 2009	Jan - Jun 2010	Jul - Dec 2010
1	BAKER	0.0%	11.8%	10.5%	0.0%	26.7%	25.0%	12.5%	20.0%	0.0%	0.0%	30.0%	0.0%	0.0%	33.3%	36.4%	0.0%	50.0%
2	BENTON	0.0%	30.8%	10.0%	9.5%	14.3%	11.8%	7.1%	20.0%	11.1%	57.1%	0.0%	50.0%	20.0%	37.5%	33.3%	11.1%	10.0%
3	CLACKAMAS	9.1%	15.6%	18.1%	10.5%	8.9%	14.0%	16.0%	13.6%	13.1%	7.1%	0.0%	0.0%	9.5%	17.2%	27.3%	28.8%	24.5%
4	CLATSOP	10.0%	4.3%	21.9%	25.7%	0.0%	7.7%	11.5%	11.1%	31.3%	4.0%	9.1%	5.9%	26.7%	18.2%	35.0%	45.0%	14.3%
5	COLUMBIA	18.8%	0.0%	0.0%	4.2%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	11.1%	31.8%	28.6%	4.5%	14.3%	14.3%	28.1%
6	COOS	0.0%	3.6%	10.5%	7.1%	3.8%	6.3%	14.6%	8.1%	3.6%	13.0%	28.6%	3.6%	9.7%	8.2%	18.2%	39.5%	22.4%
7	CROOK	10.0%	0.0%	14.3%	16.7%	31.3%	17.6%	0.0%	0.0%	0.0%	33.3%	40.0%	0.0%	55.6%	0.0%	28.6%	40.0%	44.4%
8	CURRY	30.0%	45.5%	18.2%	21.4%	0.0%	0.0%	10.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	15.4%	9.5%	54.5%	13.0%
9	DESCHUTES	21.7%	2.6%	9.4%	18.9%	11.4%	22.7%	37.5%	5.3%	11.1%	12.0%	11.4%	15.6%	30.8%	15.0%	27.8%	25.0%	33.3%
10	DOUGLAS	0.0%	13.2%	12.5%	21.4%	23.1%	23.9%	10.1%	20.3%	21.6%	16.4%	21.2%	16.0%	17.0%	23.1%	0.0%	38.2%	25.4%
11	GILLIAM	0.0%	66.7%	0.0%	0.0%	100.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	GRANT	0.0%	42.9%	0.0%	0.0%	12.5%	66.7%	10.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
13	HARNEY	0.0%	0.0%	0.0%	0.0%	9.5%	18.8%	0.0%	25.0%	11.1%	0.0%	55.6%	0.0%	16.7%	8.3%	44.4%	0.0%	40.0%
14	HOOD RIVER	25.0%	13.6%	14.3%	14.3%	7.7%	0.0%	25.0%	14.3%	28.6%	0.0%	0.0%	0.0%	0.0%	16.7%	33.3%	0.0%	0.0%
15	JACKSON	7.8%	14.4%	5.5%	26.6%	17.9%	21.6%	17.7%	24.8%	20.7%	17.4%	23.5%	18.5%	23.2%	29.6%	35.1%	38.5%	46.8%
16	JEFFERSON	33.3%	44.4%	0.0%	0.0%	20.0%	50.0%	30.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	66.7%	16.7%	15.0%	11.1%
17	JOSEPHINE	23.3%	18.0%	20.9%	31.7%	26.6%	26.3%	2.4%	20.0%	28.6%	14.0%	23.9%	3.9%	16.7%	24.4%	17.5%	22.7%	30.6%
18	KLAMATH	8.3%	20.5%	5.4%	20.5%	20.3%	6.8%	14.3%	23.6%	13.7%	17.3%	13.3%	14.5%	19.4%	13.0%	29.8%	16.1%	28.9%
19	LAKE	20.0%	14.3%	0.0%	81.8%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	60.0%	0.0%	100.0%	0.0%	40.0%	20.0%	27.3%
20	LANE	25.8%	16.4%	26.9%	28.8%	24.0%	27.8%	26.8%	25.6%	22.4%	29.2%	23.1%	30.6%	29.6%	33.3%	26.7%	28.7%	37.4%
21	LINCOLN	3.0%	3.2%	25.0%	6.0%	14.6%	18.4%	8.3%	31.8%	19.2%	23.8%	7.1%	4.3%	36.0%	7.1%	4.0%	20.7%	26.9%
22	LINN	18.4%	14.6%	3.4%	9.9%	16.8%	22.7%	10.1%	12.7%	18.3%	7.4%	14.1%	20.8%	13.2%	5.6%	25.0%	23.1%	12.5%
23	MALHEUR	0.0%	3.7%	23.3%	0.0%	11.1%	15.6%	7.5%	15.2%	3.0%	16.7%	12.5%	14.3%	4.0%	5.6%	18.2%	50.0%	37.5%
24	MARION	20.8%	17.5%	9.2%	5.1%	9.5%	12.3%	12.8%	9.9%	16.0%	8.5%	11.1%	7.6%	15.4%	14.5%	18.3%	13.1%	8.8%
25	MORROW	20.0%	0.0%	30.0%	0.0%	18.2%	11.1%	0.0%	0.0%	0.0%	0.0%	62.5%	0.0%	25.0%	20.0%	0.0%	33.3%	33.3%
27	POLK	0.0%	15.6%	0.0%	9.1%	32.5%	18.2%	13.5%	7.1%	11.8%	18.8%	13.3%	18.5%	6.3%	15.4%	23.5%	32.6%	23.3%
28	SHERMAN	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	N/A	N/A	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	NA	33.3%
29	TILLAMOOK	40.0%	20.0%	27.3%	20.0%	11.1%	20.0%	0.0%	33.3%	28.6%	0.0%	0.0%	0.0%	0.0%	25.0%	25.0%	19.2%	0.0%
30	UMATILLA	0.0%	0.0%	9.5%	9.7%	9.6%	4.8%	6.7%	6.8%	2.7%	7.7%	15.8%	18.5%	30.0%	41.9%	23.5%	18.0%	17.2%
31	UNION	13.6%	22.2%	9.5%	20.8%	0.0%	22.2%	7.1%	53.3%	9.1%	8.3%	0.0%	11.1%	0.0%	50.0%	10.0%	0.0%	13.3%
32	WALLOWA	N/A	N/A	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	N/A	0.0%	0.0%	0.0%	0.0%	0.0%	NA	50.0%	N/A
33	WASCO	5.6%	20.0%	8.7%	14.8%	10.5%	18.8%	22.2%	9.5%	16.0%	0.0%	27.3%	20.0%	0.0%	0.0%	42.9%	66.7%	11.8%
34	HILLSBORO -WAS	24.6%	16.6%	21.6%	24.0%	12.1%	17.1%	17.4%	14.4%	14.7%	15.1%	36.7%	23.3%	8.6%	12.5%	21.5%	33.8%	21.6%
35	WHEELER	0.0%	N/A	0.0%	100.0%	0.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	NA	NA	0.0%	N/A
36	YAMHILL	20.0%	17.6%	21.1%	22.6%	20.0%	3.7%	10.7%	14.3%	25.0%	0.0%	15.4%	16.7%	11.1%	17.9%	23.8%	9.7%	17.0%
38	HERMISTON	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	NA	NA	NA	N/A
40	MULT ST JNS	21.6%	34.7%	4.7%	8.8%	11.9%	31.4%	25.0%	0.0%	N/A	N/A	N/A	N/A	0.0%	NA	NA	NA	N/A
42	MULT EAST	15.7%	3.9%	12.6%	29.9%	12.1%	21.8%	16.3%	27.9%	0.0%	20.0%	22.2%	10.3%	6.0%	7.1%	13.2%	24.1%	20.3%
43	MULT MIDTWN	16.3%	11.1%	16.4%	24.7%	14.5%	22.6%	12.0%	12.7%	30.2%	8.8%	17.2%	21.2%	19.6%	31.5%	31.0%	24.4%	45.8%
44	MULT NE	27.0%	3.9%	14.1%	16.3%	17.2%	21.1%	7.0%	21.1%	9.9%	10.3%	25.0%	21.8%	29.5%	24.6%	35.9%	40.4%	21.4%
46	ROCKWOOD			NOT ESTABLISHED				0.0%	60.0%	4.3%	7.1%	11.4%	7.4%	9.4%	6.8%	14.3%	16.2%	31.4%
47	GRESHAM	22.7%	12.6%	21.2%	25.4%	10.8%	16.2%	13.0%	12.5%	17.5%	16.3%	26.8%	9.2%	19.3%	18.6%	13.9%	37.7%	39.6%
49	NEW MARKET	14.3%	5.3%	5.9%	26.5%	16.2%	11.4%	10.0%	25.0%	22.2%	8.7%	0.0%	10.0%	11.1%	8.1%	16.7%	15.0%	20.8%
50	WOODBURN	0.0%	42.9%	20.0%	16.7%	0.0%	0.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	NA	NA	NA	N/A
70	BEAVERTON			NOT ESTABLISHED			7.9%	21.3%	15.6%	8.7%	9.3%	22.5%	26.7%	21.9%	26.0%	30.0%	34.9%	23.5%
75	TIGARD			NOT ESTABLISHED			6.9%	11.8%	0.0%	N/A	N/A	N/A	N/A	N/A	NA	NA	NA	N/A
78	N CLACKAMAS									50.0%	12.5%	2.6%	26.3%	35.0%	2.3%	6.8%	4.1%	21.1%
85	GRAND RONDE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	NA	NA	NA	N/A
86	WARM SPRINGS	0.0%	0.0%	0.0%	0.0%	12.5%	13.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%
87	UMATILLA TRIBE	N/A	N/A	N/A	N/A	N/A	N/A	16.7%	N/A	0.0%	N/A	N/A	N/A	N/A	NA	NA		33.3%
88	COQUILLE																	100.0%
90	SILETZ	100.0%	100.0%	75.0%	87.5%	50.0%	83.3%	N/A	0.0%	N/A	100.0%	N/A	N/A	0.0%	NA		100.0%	66.7%
	<b>State Percentages</b>	<b>16.6%</b>	<b>14.3%</b>	<b>14.4%</b>	<b>18.1%</b>	<b>15.1%</b>	<b>17.4%</b>	<b>14.7%</b>	<b>15.3%</b>	<b>15.8%</b>	<b>12.6%</b>	<b>17.5%</b>	16.3%	18.3%	18.8%	21.7%	25.4%	25.8%

NA - No children entered care during the 6 month period

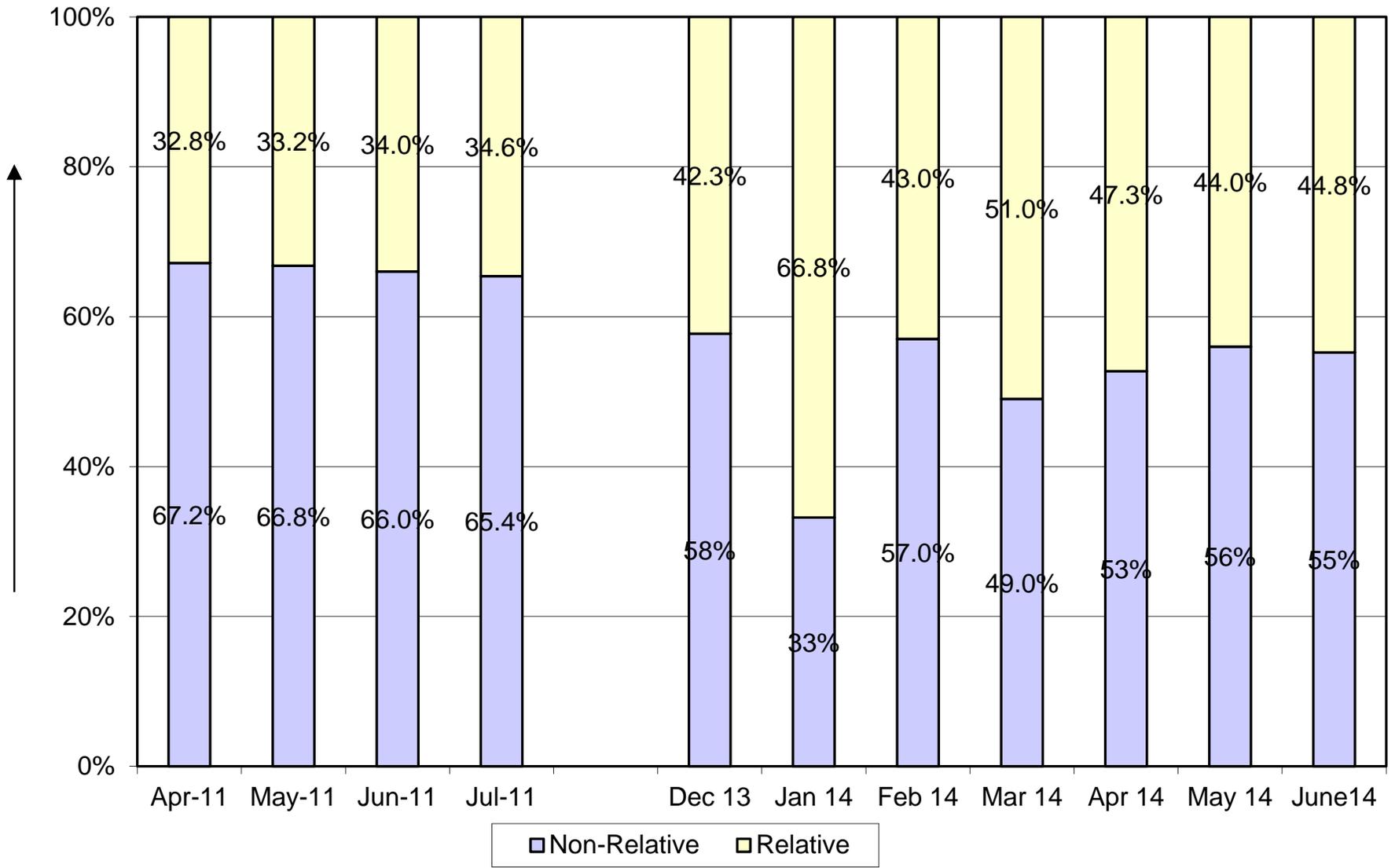
Source: CSDM Casey Table

# FC Children - In Home and Out of Home Care - History

Oregon

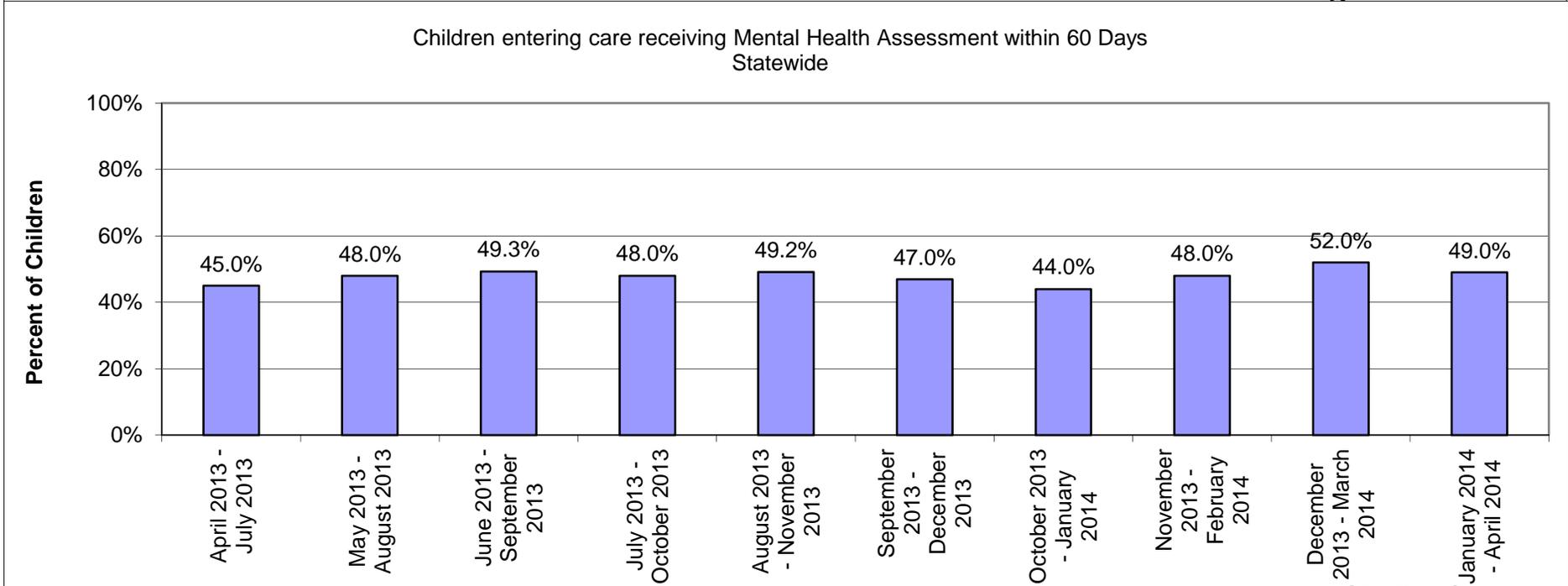
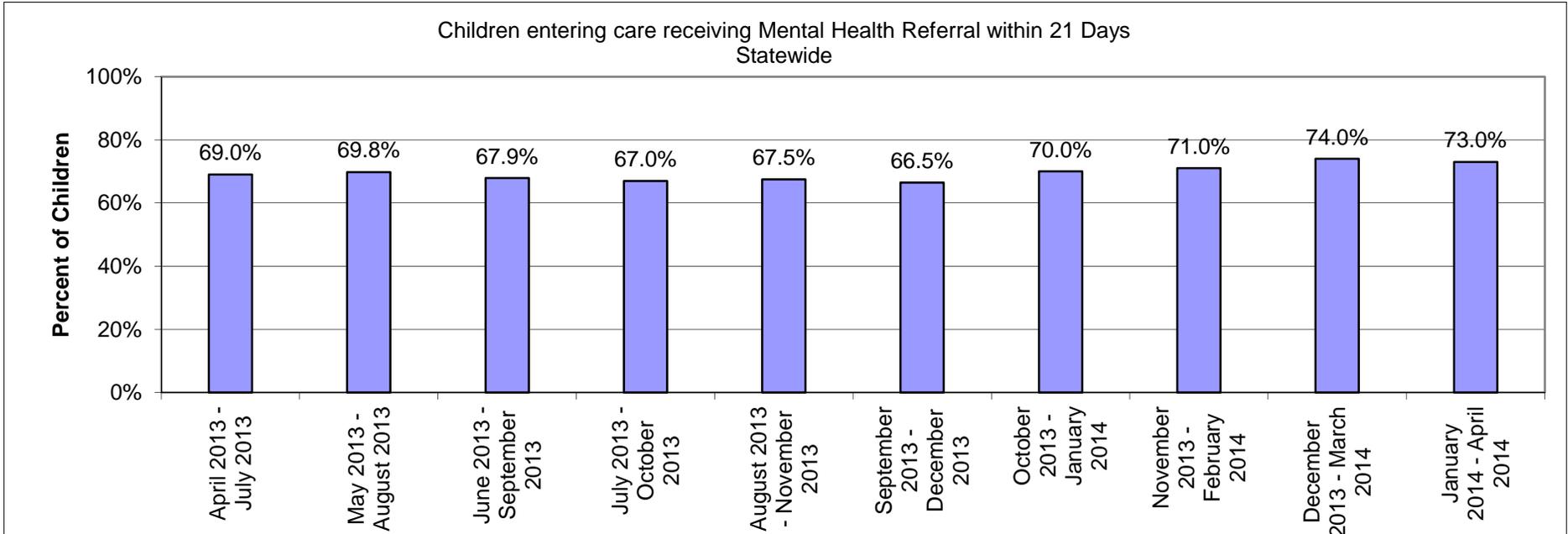


FC Children in Relative and Non-Relative Care percents



# Mental Health Assessments History

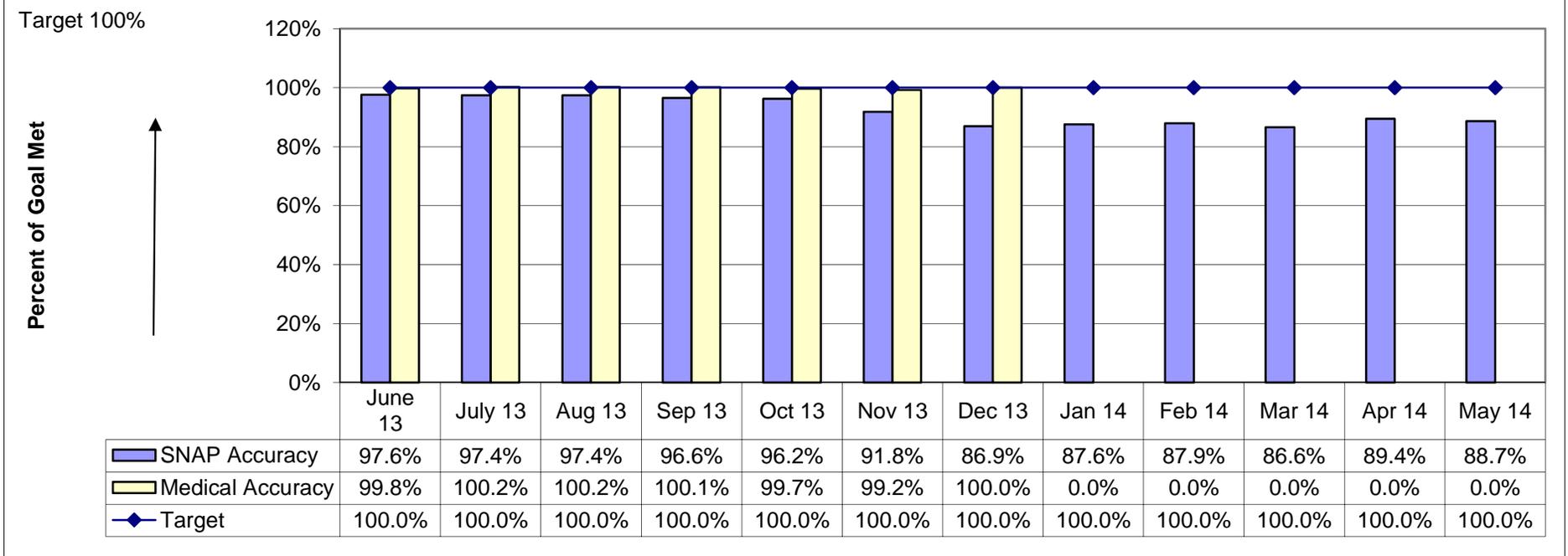
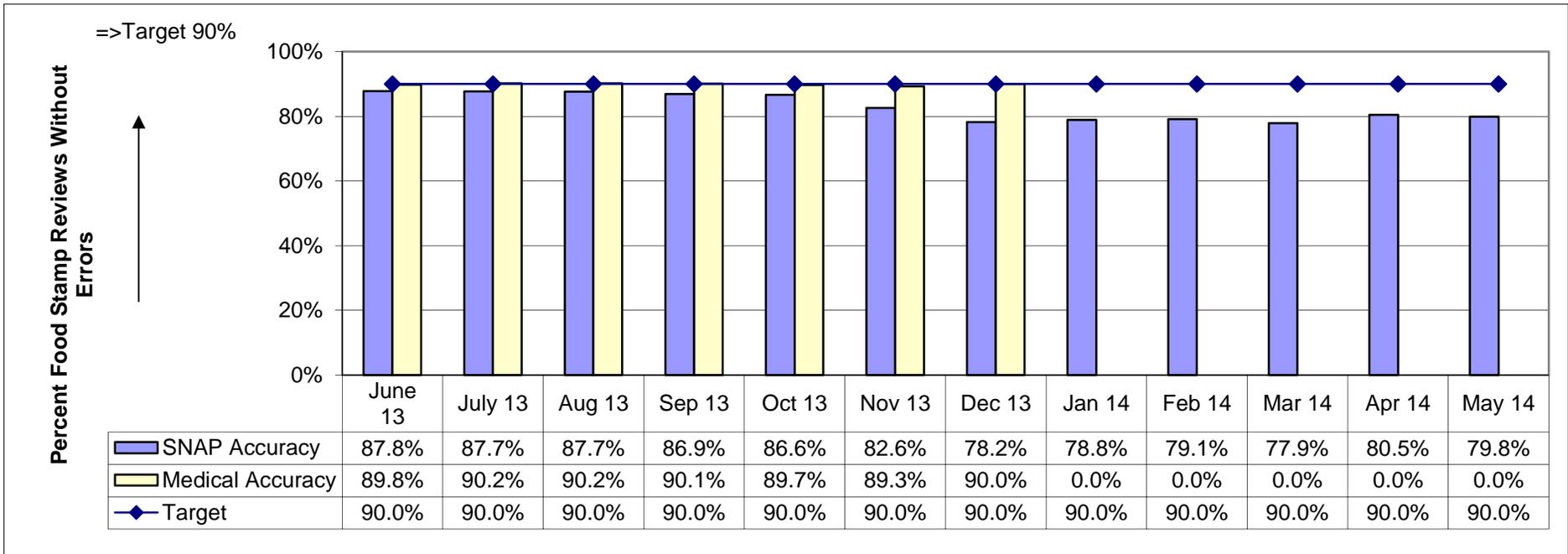
Oregon



OBI, Data Collection

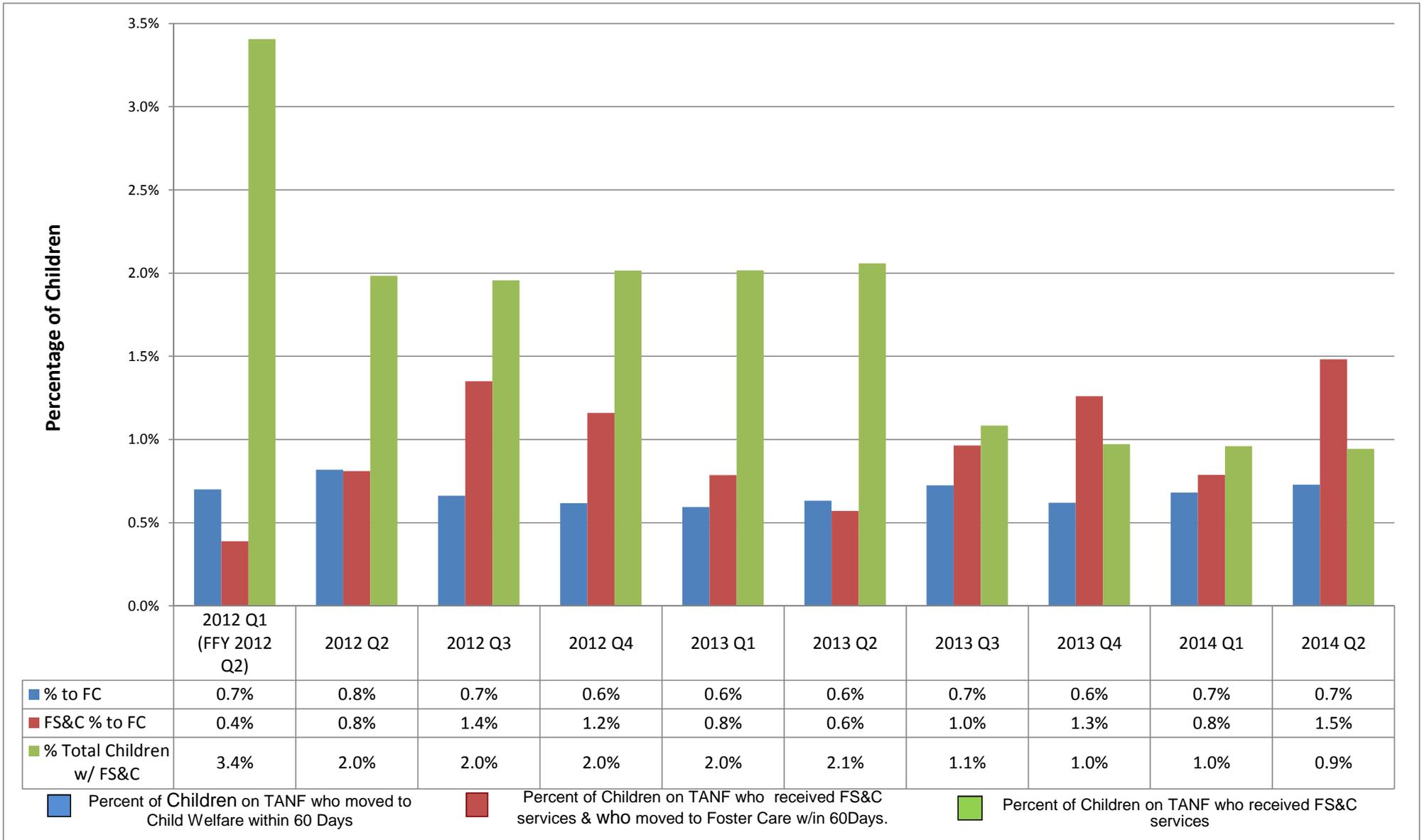
# Targeted SNAP and Medical Program Reviews- History

Oregon



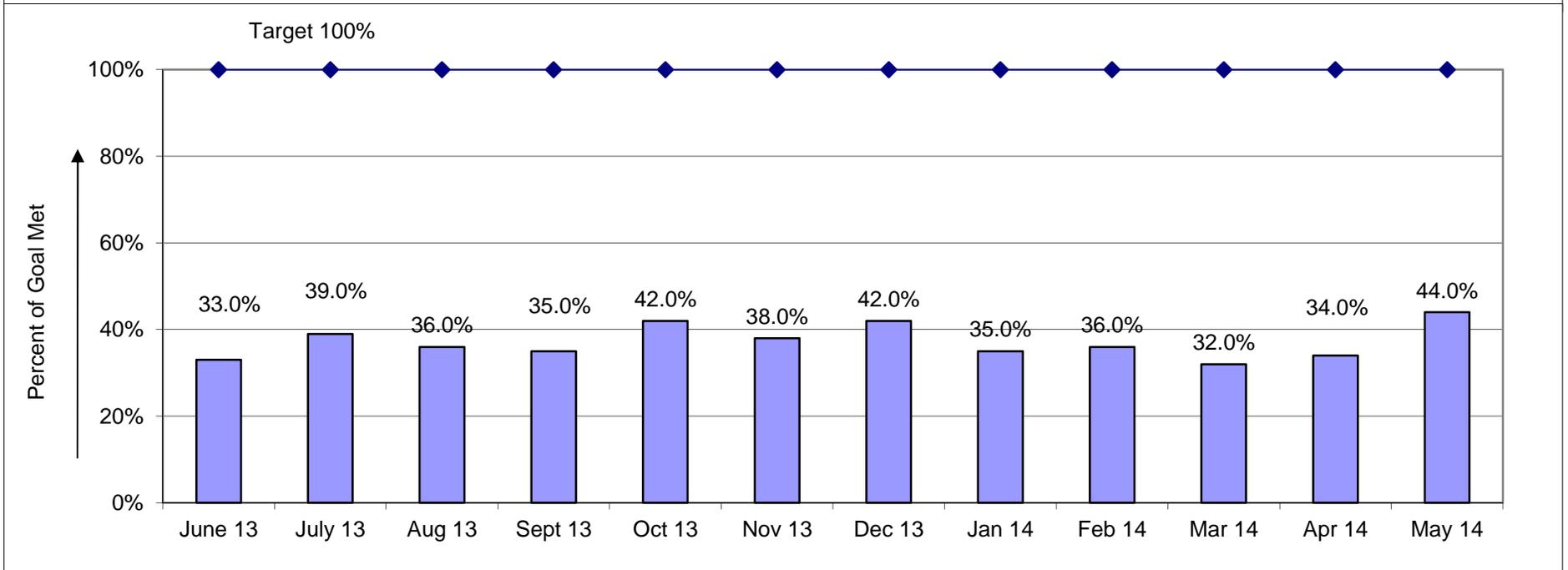
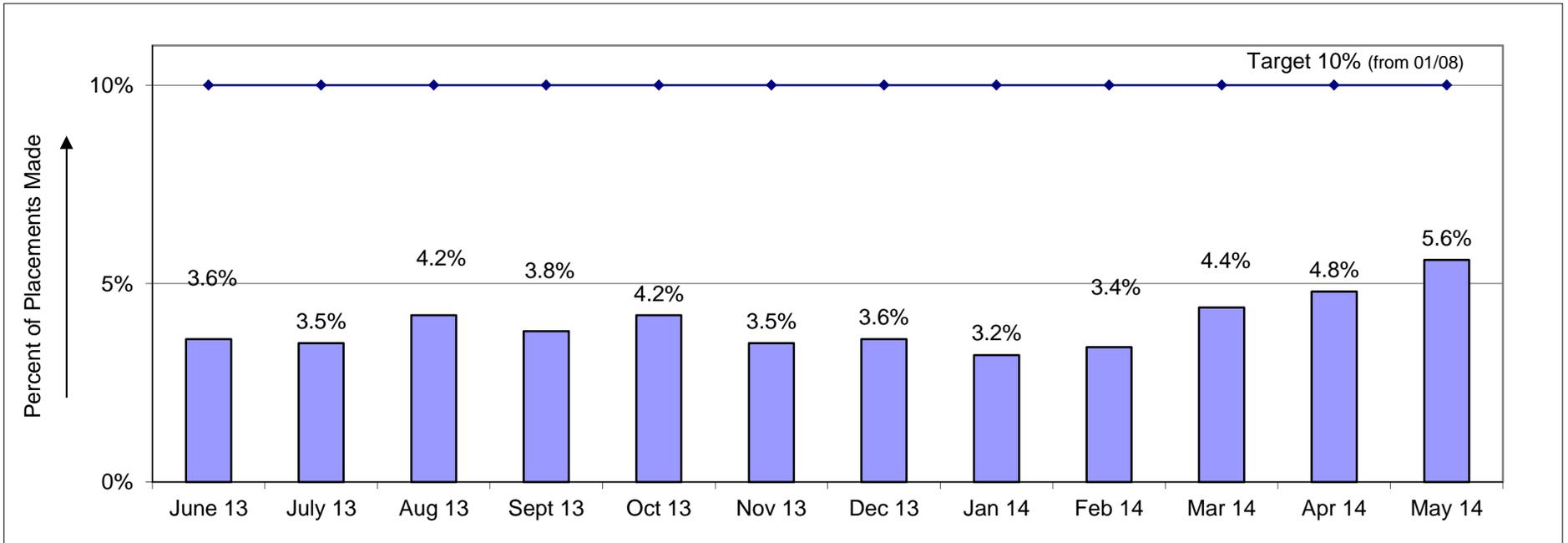
# TANF Family Stability Statewide History

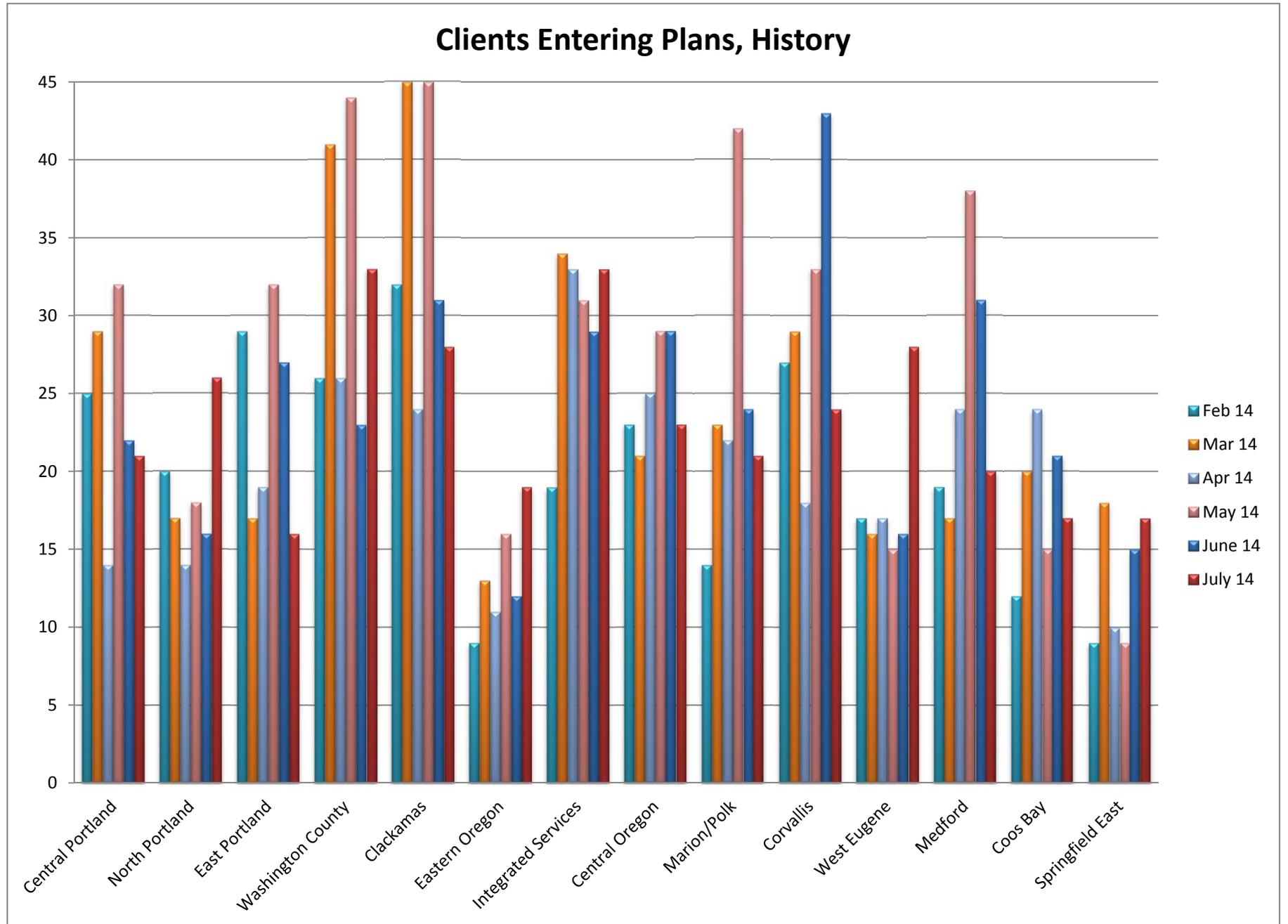
Oregon



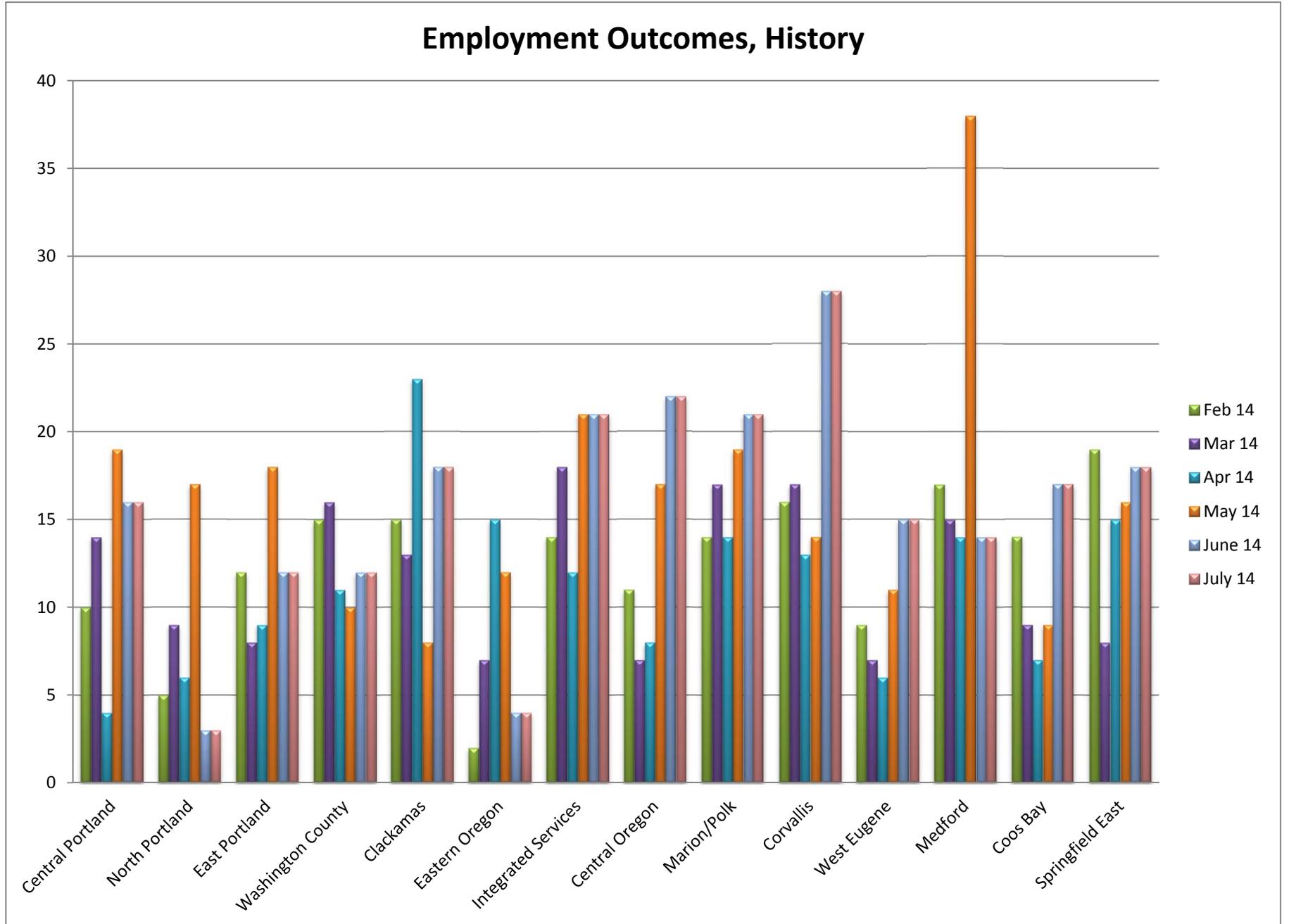
# TANF Validated Placements - History

Oregon





### Employment Outcomes, History



**Dashboard Reports - Definition of Measures**  
**Contact: Natalie Seney, [Natalie.l.seney@state.or.us](mailto:Natalie.l.seney@state.or.us)**

**Child Welfare Program Improvement Plan**

**Face-to-Face Contact within 30 days-Children**

This report is identical to that for adults except that it reports the number of children for whom a 30-day face-to-face contact is required and for whom a contact was documented during the reporting period.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) 45 Day Face-to-Face Report.

**Median Months to Adoption**

Our goal for this measure is to achieve adoption for a child in 36 months or less. This quarterly report captures children adopted within this quarter, and measures the length of time from the date of removal to adoption finalization. As the goal of this measure is to have fewer months on the rankings charts the higher the bar, the worse the rank (it runs “backward”).

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Adoption Report.

**Percentage of children served in home vs. in substitute care**

This number is the statewide percentage of children receiving child welfare services at home with parents (including children who have been in foster care and have been reunified with their parents on a "trial" basis,) as compared to the percentage of children receiving child welfare services in out-of-home care settings (This number includes children who are runaways at the time of the report).

(Goal is to increase the number of children receiving child welfare services safely at home) Currently there is no target.

**Placement of children with relatives in family foster care**

This number is the statewide percentage of children in family foster care who are living with relatives. Family foster care includes all foster care that occurs in a family setting (family shelter care, enhanced family shelter care, regular family foster care, relative shelter care, enhanced relative shelter care, and relative family foster care). Relative foster care includes relative shelter care, enhanced relative shelter care, relative family foster care, and Pre Adoptive Placement.

(Goal is to increase number of children safely placed with relatives)- Currently there is no target.

**Foster Care Children entries and exits from care**

The race of foster children is the first race recorded for foster children. Children who are of Hispanic origin are reported under “Hispanic (any race).” This report is a monthly snapshot all children entering and exiting foster care during the report month.

An entry into one of these service types generates the start of an episode: Service Codes included in this report are SEAS, SEFC, SERC, SFAM, SGRP, SHOS, SIND, SREL, SRES, SSMC, NDDR, NDDF, NPHR, NPHF, TRHV, YTRA, AGAP and XTRA.

When a child physically returns home, a child is considered to be in a trial home visit (an ATRA code is usually opened), until DHS care and/or custody is closed or for up to 182 days, at which time the child is considered to have exited from foster care.

**Foster Care Children Disproportionality by race**

The race of foster children is the first race recorded for foster children. Children who are of Hispanic origin are reported under “Hispanic (any race).”

Disproportionality is the level to which groups of children are present in the child welfare system at higher or lower percents than their presence in the general child population.

For example disproportionality for African American children in the child welfare system is calculated by dividing the percent of African American children in the child welfare system by the percent of African American children in the general child population.

$$DISPROPORTIONALITY_{black} = \frac{\left( \frac{Black\_in\_ChildWelfare}{Total\_in\_ChildWelfare} \right)}{\left( \frac{Black\_population}{Total\_population} \right)}$$

The population demographics are developed and maintained by the [National Center for Juvenile Justice](#), with funding from the [Office of Juvenile Justice and Delinquency Prevention](#) (OJJDP), Office of Justice Programs, U.S. Department of Justice. Source: The Puzzanchera, C., Sladkey, A. and Kang, W. (2009). Easy Access to Juvenile Populations: 1990-2009. Online. Available: <http://www.ojjdp/ncjrs.gov/ojstatbb/ezapop/>

### **Timeliness of CPS Response Percent of All Referrals Meeting Assigned Initial Contact Timeline**

This chart indicates the number and percentage of CPS referrals that have met policy time frames for CPS initial contact. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Timeliness Report.

### **CPS Assessments – Timeliness**

All open referrals that have not yet been completed, which includes supervisor review, which is open for more than 60 days after receiving the report.

**For More Data:** Due and Overdue Assessments Report

### **Benefit Delivery**

#### **Supplemental Nutrition Assistance Program (SNAP) - Accuracy of eligibility determination.**

Statewide Targeted Reviews - This reports the number of cases in the targeted review process that do not have errors in Household Composition, Earned Income or Unearned Income. The statewide goal is an accuracy rate of 90% or greater.

**For More Data:** For reports through October 2006 <http://apps.dhs.state.or.us> (requires username and password) Food Stamp Review Tracker

For reports beginning November 2006 <http://apps.dhs.state.or.us/art> (requires username and password) All Review Tracker

**Additional Information:** Targeted SNAP Review Definitions effective 1/1/2011. (Request full document from [natalie.l.seney@state.or.us](mailto:natalie.l.seney@state.or.us)) Or <http://www.dhs.state.or.us/training/foodstamps/webtools.htm>

#### **Food Stamp Benefit Timeliness**

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. ‘New’ is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

#### **Medical Programs - Accuracy of eligibility determination.**

Statewide Targeted Reviews of MAA/MAF/OHP/CHIP/EXT/CEM/CEC/HKC

This reports the number of cases in the targeted review process that do not have errors in Deprivation , Pursuit of Assets , Earned Income, Unearned Income, Correct Medical Program - Note: For purposes of Targeted Reviews, OPU is considered a separate program because of the lower benefit level; CHIP is considered a separate program because of different TPL rules and different funding source; OPP, OPC, OP6 will be considered one program; MAA, MAF, EXT, CEC, CEM and HKC will each be considered separate programs.

The statewide goal is an accuracy rate of 90% or greater.

**For More Data:** Targeted Med Review Definitions effective 1/1/2011. (Request full document from [natalie.l.seney@state.or.us](mailto:natalie.l.seney@state.or.us)) Or <http://apps.dhs.state.or.us/art> (requires username and password) All Review Tracker

### **Employment Placements- Validated**

#### **Percent of TANF Cases Placed in Employment**

Once a placement has been entered on TRACS AND there is an open plan, it is then subjected to the following tests in the month in which the placement was recorded AND in the following 3 months. Any one of these conditions would validate the placement:

1. There is a reduction in the grant from the prior month (case was 2/82 CP in prior month and in current month).
2. Case has gone from 2/82 CP in prior month to CL or NA.
3. Case has gone from 2/82 CP in prior month to M5/P2, CP/VP.
4. Case has gone from P2 with PRE NR to P2 without PRE NR or Closed.
5. Case has gone from P2 PRE in prior month (open Pre-TANF date on JAS) to M5/P2 not PRE (PRE-Tanf has end date) or Closed

If they do not meet **any** of the above criteria during the 4 potential months, they are then placed in a not counted file.

Under the validated placement criteria, the placement will count in the month it is validated. So, a "January" placement is one that may have been recorded in Oct, Nov, Dec, or Jan, and was VALIDATED by one of the above 5 steps, in January. The goal is placements of 10%.

### **Workforce and Employment Plans**

#### **The TANF Participation Rate Measure**

This measure has been changed to a monthly report. 50% of TANF work eligible individual must meet the participation requirements. For details regarding the method of calculation please see the document Robi Henifin sent with her reports.

### **Management Tools**

#### **Rank and Average Percentage of Goals Met**

These charts group the measures together to show each DISTRICT it's all over standing on one page. On the "Rank" chart it is possible for DISTRICTs to have the same rank, in which case the next rank down will not be used (if two DISTRICTs have the rank of 3, the next rank is 5). The "Percentage of Goals Met" chart measures how close each DISTRICT was to meeting the goal for the measure, if the DISTRICT exceeded the goal the percentage would be more than 100 percent.

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## **Secondary Measure Descriptions**

## **Child Welfare Program Improvement Plan**

### **Timeliness of CPS Response Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline**

This chart indicates the number and percentage of CPS reports that have met policy time frames for CPS assessment. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Timeliness Report.

### **Face-to-Face Contact with 30 days-Adults**

This chart reports the number of adults on open plans for whom a face-to-face contact was required by policy and documented for the reporting period. The data is reported in this chart by DISTRICT and by branch within the DISTRICT. This report is compiled 45 days after the end of the reporting period to allow for data entry to occur. In order for this data to be captured, a face-to-face contact must be done by the caseworker assigned to the plan. The system accommodates policy variances including courtesy supervision, permanent foster care, and residential treatment. The goal for accomplishment of 30-day contact with adults is 100%.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) 45 Day Face-to-Face Report.

### **Foster care re-entries**

A State meets the national standard for this indicator if, of all children who entered foster care during the period under review, **8.6%** or fewer of those children re-entered foster care within 12 months of a prior foster care episode. Quarterly report.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) Reentry Report.

### **Foster Care Placements**

Percent of children in relative care on a point-in-time basis; count of children where the child's current service is Relative Foster Care (SREL), divided by the count of all children in subcare services (excluding Medical coverage only (SMED), children served via Seniors and Peoples with Disabilities in a developmentally disable foster home, children on trial home visits and children on runaway status).

**Source:** Child Welfare datamart

### **Foster Care Placements**

Six month data. First Placement; percent of times children were placed in relative care on first episode/first placement. Data was adjusted to reflect those instances where Family Shelter Care (SEFC) is only a payment code (i.e. placement counted as relative when the second listed subcare service is Relative Foster Care, but has the same provider number as the Family Shelter Care service listed as the first placement. (excluding Medical coverage only SMED),).

**Source:** Child Welfare datamart

### **Adoption Achieved in less than 24 Months**

Percentage of children whose adoptions were finalized in less than 24 months from the time of latest removal from home. The goal is 32 percent or greater. Quarterly report.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) Adoption Report.

### **Reunification - Percent of Children Reunified Within 12 Months**

This chart reports the number of children who were reunified with their parents during the quarter and the percentage of those, which were reunified within 12 months from the date of removal to substitute care. The goal is 76.2% or greater.

**For More Data:** <http://apps.dhs.state.or.us> (requires username and password) Reunification Report.

### **Reabuse**

All Recurrences = Percentage of abused/neglected children who were reabused within six months of prior victimization. Quarterly report. The goal is 5.4% or less and is based on FFY 2004 National Outcomes. This report has a nine-month lag time.

**Source:** <http://apps.dhs.state.or.us> (requires username and password) Reabuse Report.

### **Food Stamp Benefit Delivery**

#### **Food Stamp Benefit Timeliness**

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

#### **Client Access to Food Stamp Benefits Measure**

These charts report the ratio of persons at or below 100% of the federal poverty level to those persons receiving food stamp benefits. Eligibility begins at the 130% of poverty level. The number of persons in poverty is based upon 2007 census information from the U.S. census bureau and does not include people in military barracks, institutional group quarters or children in foster care. The target is 115%.

**For More Data:** <http://www.oregon.gov/DHS/assistance/data/papage.shtml>

### **Workforce and Employment Plans**

#### **The TANF Participation Rate Measure**

The requirement for adults is 30 hours per week in core or non-core activities of which 20 hour must be in core activities, the target for adult participation is 50%. Requirement for teen parents is to be enrolled in an educational activity and making satisfactory progress, the target for teens is 100%. Post TANF cases were added to the data October 2007.

### **Employment Placements**

#### **Percent of TANF Cases Placed in Employment**

This measure compares the monthly placement total for clients identified as receiving a TANF grant or engaged in the Pre-TANF Program to the monthly sum of TANF JOBS mandatory adults and Pre-TANF program clients only (field "category" coded TANF or PRE45). This modified measure better focuses on the Department's success with the TANF population that is actively seeking employment. Higher percentages indicate better performance.

### **Composite History**

Publish date will always be three months ahead of the composite data, for example; July 2007 meeting dashboard will contain April 2007 composite data and charts.

All nine primary measures are averaged. All months are actual month of activity. If there was no activity or reporting for a measure in a particular month the cell is blank so as not to effect averaging. The exception is quarterly measures; the results for quarterly measures are used for all three months of the quarter. Some months will have no data for the quarterly measures (example: the report released 07/07 does not have quarterly data for 04/07 through 06/07, the data will not be available until the 08/07 report).

A free copy of Acrobat Reader can be downloaded here: <http://www.adobe.com/products/acrobat/readstep2.html>, or contact your Help Desk for assistance.