

ORS 418.259 Report

July 5, 2022

Oregon Department of Human Services

**Oregon Department of Human Services
Substantiated Investigation Quarterly Report
to Legislative Committees on Child Welfare**

Period: Closed January 1, 2022 to March 31, 2022

Report date: July 5, 2022

Senate Bill 1515 (2016) directs the Oregon Department of Human Services (ODHS) to submit a quarterly report to the interim legislative committees on child welfare regarding substantiated reports of abuse occurring in ODHS-licensed child caring agencies (CCAs).

Senate Bill 243 (2017) also directs ODHS to submit a quarterly report to the interim legislative committees on child welfare regarding substantiated reports of abuse occurring in ODHS-certified resource homes (formerly called foster homes) and developmental disabilities residential facilities licensed by ODHS Office of Developmental Disabilities Services (ODDS).

The quarterly reports are for the purposes of legislative and public review and oversight of the quality and safety of providers that are licensed or certified by ODHS to provide care or services to children in care.

The following report includes data from CCAs, ODHS Child Welfare (CW)-certified resource homes, ODDS-certified foster homes, and ODDS licensed group homes in the first quarter of 2022, January 1, 2022 through March 31, 2022.

The data is separated by provider type for clarity.

Related to Child Caring Agencies (CCAs): Information provided in this section contains:

- The name of any child-caring agency or proctor resource home where the department conducted an investigation that resulted in a finding that the report of abuse was substantiated during this quarter;
- The approximate date that the abuse occurred;
- The nature of the abuse and a brief narrative description of the abuse that occurred;
- Whether physical injury, sexual abuse or death resulted from the abuse; and
- Corrective actions taken or ordered by the department and the outcome of the corrective actions.

Time Period: Child Caring Agency (CCA)/Child Caring Provider (CCP) Abuse Reports Closed January 1, 2022 through March 31, 2022.

Summary: (3) Office of Training, Investigations and Safety (OTIS) investigations with a total of three substantiated allegations.

Explanation of terms:

- OTIS is responsible for investigating allegations of abuse or neglect in a child-caring agency, proctor foster home or developmental disabilities residential facility.
- The outcome of the following reports could change upon appeal.

Report/ Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
CCA210036 (20 allegations)	Madrona Recovery	03/2021	Yes
<p>Nature of Abuse and Brief Narrative: Twenty allegations of neglect were substantiated against two different staff after those staff failed to supervise several youth participating in an art therapy group allowing some of the youth to remove “sharps” from the classroom leading to multiple incidents of self-harm including homemade tattoos and piercings.</p>		<p>Corrective Actions Taken or Ordered by the Department, and Outcome: An employee had brought the sharps into the program to be used by youth in care, under staff supervision while creating art. The sharps are no longer present in the facility, and the program has in place a process whereby any art supplies must be approved by the program director before being brought in. The cabinet where art supplies are kept has been modified to automatically close and lock. Requirements and expectations for supervision of youth were reviewed with the two identified employees at the time the incident came to light. Youths interviewed during the investigation consistently mentioned that one of the identified employees was frequently distracted and disengaged while at work and consistently failed to supervise youth appropriately. This</p>	

	<p>individual is no longer employed at the program. The other identified employee is appealing the findings of neglect. If the findings of neglect are upheld in the case of this employee, ODHS will ensure Madrona Recovery initiates a new background check and fitness determination by the ODHS Background Check Unit to determine if the employee can continue to work in their current role.</p>
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Report/ Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
CCA210078 (6 allegations)	Looking Glass Community Services	10/2017	Yes
<p>Nature of Abuse and Brief Narrative: Three allegations of sexual abuse, and three allegations of neglect were substantiated against one former staff member for three alleged victims. In this case, the respondent had sexual contact with three youth by kissing and groping them and allowing the youth to kiss and grope the staff. The staff member also provided the youth with marijuana and smoked it with them while on community outings.</p>		<p>Corrective Actions Taken or Ordered by the Department, and Outcome: The incidents that led to the substantiations occurred five years ago and just recently came to light. The identified employee has not worked at Looking Glass since 2017. The program’s current policies call for three staff to be on the unit at all times and dash cameras have been installed in the program’s vehicles to record transports off-site. The program reports all staff currently complete in-depth training about professional boundaries.</p>	

Report/ Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
CCA220010 (2 allegations)	Parrott Creek Child and Family Services	12/25/2021-01/25/2022	No
<p>Nature of Abuse and Brief Narrative: Two allegations of neglect were substantiated on an unknown staff after two youth reported being unsupervised on more than one occasion and engaged in sexual behaviors while unsupervised.</p>		<p>Corrective Actions Taken or Ordered by the Department, and Outcome: The investigation revealed that the identified youths conspired to evade staff supervision to have sexual contact. Since the incidents were reported, a lock has been installed on the door to the downstairs area where the youth were meeting, and program residents are not admitted into the area without staff supervision.</p>	

Reporting time frame (indicate which quarter in months and year):	01-01-2022/03-31-2022
The total number of restraints used in programs that quarter.	774
The total number of programs that reported the use of restraints of children in care that quarter.	35
The total number of individual children in care who were placed in restraints by programs that quarter.	141
The number of reportable injuries to children in care that resulted from those restraints.	139
The number of incidents in which an individual who was not appropriately trained in the use of restraint performed a restraint on a child in care in a program.	13
The number of incidents that were reported for potential inappropriate use of restraint.	59

Related to Child Welfare-certified Resource Parents and Relative Resource Parents: Information provided in this report contains:

- The number of allegations (children) for each report and type of allegation (neglect, physical abuse, sexual abuse, and threat of harm);
- Name of the county (provided that there are five or more certified foster homes in the county) where DHS conducted an investigation pursuant to section 37, chapter 106, Oregon Laws 2016;
- The approximate date the abuse occurred;
- The nature of the abuse and a brief narrative description of the abuse that occurred;
- Whether physical injury, sexual abuse or death resulted from the abuse; and
- Actions the department has taken following the substantiated findings.
 - NOTE: The cases listed in this report include cases that are designated founded at the time of the report. When an individual has ‘founded’ or ‘substantiated’ allegation of abuse, that individual has a due process right to request a review of the finding. OAR 413-010-0700 governs the review process.

Time Period: Child Welfare-certified resource home abuse reports substantiated from January 1, 2022-March 31-2022. Reports may have been received prior to the reporting period.

Summary: Twenty three current Child Welfare certified resource providers had a founded allegation against them during this reporting period.

Note: The number of certified families varies from month to month, there are approximately 3,300 Child Welfare certified resource providers in the quarter ending March 2022.

Explanation of terms: All applicants who apply to become a resource or relative caregiver family for Child Welfare must be assessed to determine if they are appropriate to care for children/youth in community resource care or to care for a specific child. There are two types of certificates:

- General Certificate of Approval: Issued to individuals who do not have a previous relationship with a child in care and are applying to become resource parents for the general resource child/young adult population.
- Child Specific Certificate of Approval: Issued to individuals to provide care for a specific child/young adult, including relatives of the child/young adult or others who know the child or family of the child needing placement.

Inter State Compact for the Placement of Children (ICPC): A case where a state requests that Child Welfare assess and certify a home for placement of a specific child from their state.

Inactive referral status: A designation given to a foster resource or relative caregiver home where no additional children may be placed in the home.

Review process when there is an allegation of abuse in a Child Welfare certified resource or relative caregiver home:

Local offices are required to submit a “Sensitive Issue Memo” each time there is an allegation of abuse in a Child Welfare-certified home. The memo is sent electronically to management/ leadership of the department.

Local offices are required by Oregon Administrative Rule and Child Welfare procedure to staff all concerns (allegations of abuse, closed at screenings or other concerns). This staffing involves certification staff, Child Protective Services (CPS) staff, and casework staff for each child placed in the home. Concerns/allegations are discussed, and a plan is developed.

When there is an assessment of abuse in a resource home, the home is placed on “inactive referral status” and no additional children may be placed in the home.

Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3448506	Malheur	12/20/2021	No
Neglect (2)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Relative resource parent allowed the biological mother of the children to visit the home frequently, at times while under the influence.		Children were moved from the home. Certification and further placement decisions pending resource parents request for review of the founded allegation.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3442953	Douglas	12/2/2021	No
Physical abuse (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Child disclosed the resource parent spanked him with her hand and a wooden spoon. The child reported that the spanking hurt and made him cry.		Child moved from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3452266	Columbia	1/6/2022	No
Neglect in care (2)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	

Children disclosed that the resource parent would yell, scream and swear at them "all the time." They reported feeling sad and one child began to have physical symptoms of the stress while residing in the home, including weight loss and change in menstrual cycle. The resource parent also admitted to providing the teen foster child marijuana and allowing her to smoke it in the home.		Children moved from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3432416	Jackson	10/27/2021	No
Neglect (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
During the time the child was placed with the relative resource parent, she missed several dentist appointments, several neurologist appointments and was not being provided her medications on a regular basis. This resulted in the child having an abscessed tooth that was not removed when needed and caused her pain. The child also missed seizure medications which resulted in more frequent seizures and hindered the neurologist's ability to monitor the effectiveness of the medication. The child also had a urinary tract infection and the resource parent did not pick up the medication for several weeks		Child moved from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3449692	Union	12/26/2021	Yes
Sexual Abuse (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Historical sexual abuse by another child in the resource home.		No allegations regarding resource parent	

Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3352300	Lane	2/3/2021	No
Threat of Harm (2), Involuntary Seclusion in Care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
The resource parent was exhibiting grooming behaviors towards the female children in the home, such as having them sit on his lap, having sleepovers in the living room with only the father and none of the male children, similar with camping in the backyard and day trips to the beach. The resource parent also used as a primary form of discipline extensive periods of time where the children were made to sit on their beds alone in their rooms for upwards of multiple days at a time.		Resource parents were certified for their young nieces. Their teenage daughter's friend who was in foster care needed a placement and was placed with the family. The family struggled to meet her needs which led to the poor choice to provide alcohol to the two teen girls. The teen girl was moved from the home, although the family is still in contact with her. The family adopted their two nieces, and they are no longer certified as resource parents.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3424909	Harney	10/4/2021	Yes
Sexual Abuse (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Other adult in home of resource parent touched child inappropriately while he thought she was sleeping.		Other adult is no longer in home, assessment was unfounded as to neglect/threat of harm by resource parents.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3437300	Marion	11/5/2021	No
Threat of Harm (3)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Threat of harm to children in resource care by the resource parent's adult son who had expressed both suicidal and homicidal ideation. Additionally, he was under criminal investigation for allegedly drugging and raping a 13-year-old girl.		Founded threat of harm against adult son who was staying at the home due to an on-going sex abuse assessment from California. Adult son no longer in home.	

Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3426904	Coos	10/10/2021	No
Involuntary seclusion in care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Six-year-old foster child disclosed being forced to stay in her room for extended periods of time and was not allowed to leave her room for food, drink or to use the bathroom.		Child moved from home. Home on inactive status, further certification actions pending resource parent request for review of disposition.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3446946	Marion	12/15/2021	No
Neglect in care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource family experienced a flea infestation in their home and as a result the foster child was noted as having flea bites that would likely result in scarring and possibly result in infection. Resource parent failed to communicate any of this information to ODHS or to take the child to the doctor.		Child moved from home. Certification is closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3419957	Harney	9/17/2021	No
Neglect in care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource parent was observed driving with two-year-old foster child not secured in a car seat, as he was too big for the car seat and able to unfasten the buckle and get out. The resource parent did not take appropriate steps to ensure he had a safe car seat that fit him properly.		Child moved from home. Certification is closed.	

Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3443283	Clatsop	12/3/2021	No
Neglect (3), threat of harm (3)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Relative resource parent was unable to recognize the biological father as a threat to the children and further unable to de-escalate him when triggered, causing explosive behavior that would in turn trigger the children to when he was violent with their mother. Founded against relative caregiver as well as father for threat of harm.		Child removed from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3350966	Polk	1/29/2021	No
Neglect (3), wrongful restraint in care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Relative resource parents were providing marijuana to the foster child and smoking it with her. Relative resource parent also restrained the foster child's movements without having reasonable cause to believe she was in immediate risk of severe harm to herself or others.		Children moved from home. Certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3442550	Umatilla	12/1/2021	No
Neglect (5), neglect in care (5), abandonment in care (5), verbal abuse in care (3)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	

Resource parent left five foster children at home without supervision or without notifying ODHS when she went on vacation out of the country. On a separate occasion the resource parent left the foster children to be babysat overnight by another foster child. When the resource parent returned from her vacation, she called one child a "bitch" and humiliated two other children for having toileting accidents.		Children moved from home. Certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3389116	Hood River	6/1/2021	No
Threat of harm (2), neglect in care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource parents engaged in an intense argument without thinking of or providing for the foster child in the home.		ICPC placement. Child returned to sending state.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3449491	Lane	12/24/2021	Yes
Sexual abuse (2)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Former child in resource care disclosed sexual abuse by two older boys while he was in resource care. The two older boys did not reside in the resource home and law enforcement is working to determine who they are.		Certification was closed as of 2017. Historical report.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3409588	Multnomah	8/11/2021	Yes
Sexual abuse in care (1), threat of harm (2)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource father touched foster child inappropriately, provided her sex toys and		Certification was closed as of 2017. Historical report.	

threatened to kill her if she told anyone. The resource father posed a threat of harm to the other children in the household.			
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3424624	Lane	10/2/2021	No
Neglect (2)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
The home was discovered to be in a state which posed direct safety threats to the child in the form of unsanitary living conditions, as well as subsequent unsafe conditions. The child was also found in a full, dirty diaper and his body was covered in his own feces while still in his crib around 10:30 in the morning while the resource mother slept.		Child moved from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3340461	Lane	12/21/2020	Yes
Sexual abuse (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource parent engaged in inappropriate sexual contact with child in resource care The resource parent's DNA was found on the child's vagina during a Sexual Assault Nurse Examiner (SANE) exam.		Children moved from home May 2020. Additional information reported by youth in treatment. Law enforcement involved.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3448699	Klamath	12/21/2021	No
Neglect (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource parent was aware of the child's needs, however, did not follow through with medical and physical therapy appointments. Additionally, the resource parent failed to administer medication prescribed for the child's acid reflux and failed to seek medical attention for the child's diaper rash.		Children moved from home; certification closed.	

Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3425691	Lane	10/6/2021	No
Threat of harm (2), neglect in care (1), physical abuse (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource parent engaged in a physical altercation with his adult brother that included choking as well as a knife being pulled. The child in care attempted to intervene and was struck accidentally by the adult brother.		Children moved from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3444885	Wasco	12/8/2021	Yes
Neglect in care (4)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Resource parents had knowledge that one of the children in care was sexually abusing another, years before informing ODHS. The resource parents continued to allow the two to share a bedroom. They failed to meet the child's medical and mental health needs.		Child moved from home; certification closed.	
Report/ Allegation	County	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
3454979	Klamath	1/14/2022	No
Neglect in care (1)			
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	
Relative resource parent dropped the child off with the biological mother despite only having supervised visits at the time. The biological mother notified the agency.		Children moved from home; certification closed.	

Related to ODDS-Certified Foster Care: During this reporting period, there were no substantiated reports in ODDS certified foster care.

Related to ODDS-Licensed Group Homes: Information provided in this section contains:

- The name of any developmental disabilities residential facility where the department conducted an investigation that resulted in a finding that the report of abuse was substantiated during this quarter;
- The approximate date the abuse occurred;
- The nature of the abuse and a brief narrative description of the abuse that occurred;
- Whether physical injury, sexual abuse or death resulted from the abuse; and
- Corrective actions taken or ordered by the ODHS and the outcome of the corrective actions

Time Period: Children’s residential setting Abuse Reports Closed from January 1, 2022, through March 31, 2022.

Summary: Ten OTIS investigations with a total of nine (9) substantiated allegations.

Explanation of terms:

- OTIS is responsible for investigating allegations of abuse or neglect in a child-caring agency, proctor foster home, or developmental disabilities residential facility. Child Welfare is responsible for investigating allegations of abuse or neglect in certified resource homes.
- The outcome of the following reports could change upon appeal.

Report/Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
120981 (3 allegations)	Albertina Kerr Centers (AKC)	01/16/2021	Yes
Nature of Abuse and Brief Narrative: One allegation of neglect, one allegation of physical abuse and one allegation of wrongful restraint were substantiated against a specific staff after that staff engaged in a power struggle with a youth and followed him into his bedroom, which led to a physical altercation. The staff sat on his back while the youth was in a prone position on his floor and caused him several physical injuries including an injury to his groin.		Corrective Actions Taken or Ordered by the Department, and Outcome: Staff was terminated and will have no further contact with AKC children. These cases were reported to the local police department. The District Attorney’s office declined to prosecute. Issued civil penalty of \$1500.	

Report/ Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
121936 (1 allegation)	Albertina Kerr Centers	Unknown	No
Nature of Abuse and Brief Narrative: One allegation of financial exploitation was substantiated against an unknown staff after the youth was missing several medications with no explanation as to what happened to them.		Corrective Actions Taken or Ordered by the Department, and Outcome: Inconclusive on specific staff – substantiated on unknown perpetrator. Medication retraining occurred on 3/29/22. Issued civil penalty of \$500. Issued Advisory Letter.	

Report/ Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
00177756.00177757 (2 allegations)	Partnerships in Community Living	Unknown	No
Nature of Abuse and Brief Narrative: Two allegations of financial exploitation were substantiated against an unknown/unidentified staff member after a report that two clients' money were stolen or misplaced from the home's safe. No respondents were identified, but the program replaced the clients' money, while also making changes to the financial tracking system and security at this home.		Corrective Actions Taken or Ordered by the Department, and Outcome: The agency changed the safe, retraining on keeping funds was completed and the manager no longer works for the agency. Residential Specialist reviewed funds and no other concerns noted. No civil penalty issued.	

Report/ Allegation	Provider	Approximate Date Abuse Occurred	Did physical injury, sexual abuse or death result?
177317.177322.177329 (4 allegations)	Center for Continuous Improvement	12/31/2021	No
Nature of Abuse and Brief Narrative:		Corrective Actions Taken or Ordered by the Department, and Outcome:	

<p>Three allegations of neglect and one allegation of verbal abuse were substantiated against a specific staff after that staff intentionally gave the youth access to the sharps cabinet, left multiple knives unattended on a kitchen counter and attempted to give the youth a “knife safety lesson” by handing them knives and showing them how to sharpen them, before another staff was able to intervene. One of the youth began threatening other youth with the knife. The staff also threatened to stab one of the youth.</p>	<p>Substantiated Staff was terminated Issued civil penalty of \$2,000.</p>
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For more information, please contact:

Roberto Gutierrez

ODHS Government Relations Unit Manager

Work: 971-317-1265

Email: Roberto.Gutierrez@dhsosha.state.or.us

