



**UPDATE
for the
HOUSE INTERIM
COMMITTEE
ON HUMAN SERVICES**

December 18, 2020

Presenters

Tony Black, Director,
Integrated Eligibility

Kim Fredlund, Director,
Eligibility Transformation

Oregon^{one}eligibility



Oregonians can apply for benefits any way they choose – online, over the phone, or in person at a local office

ODHS staff will have new tools to help any Oregonian – regardless of where they live or the benefits they receive

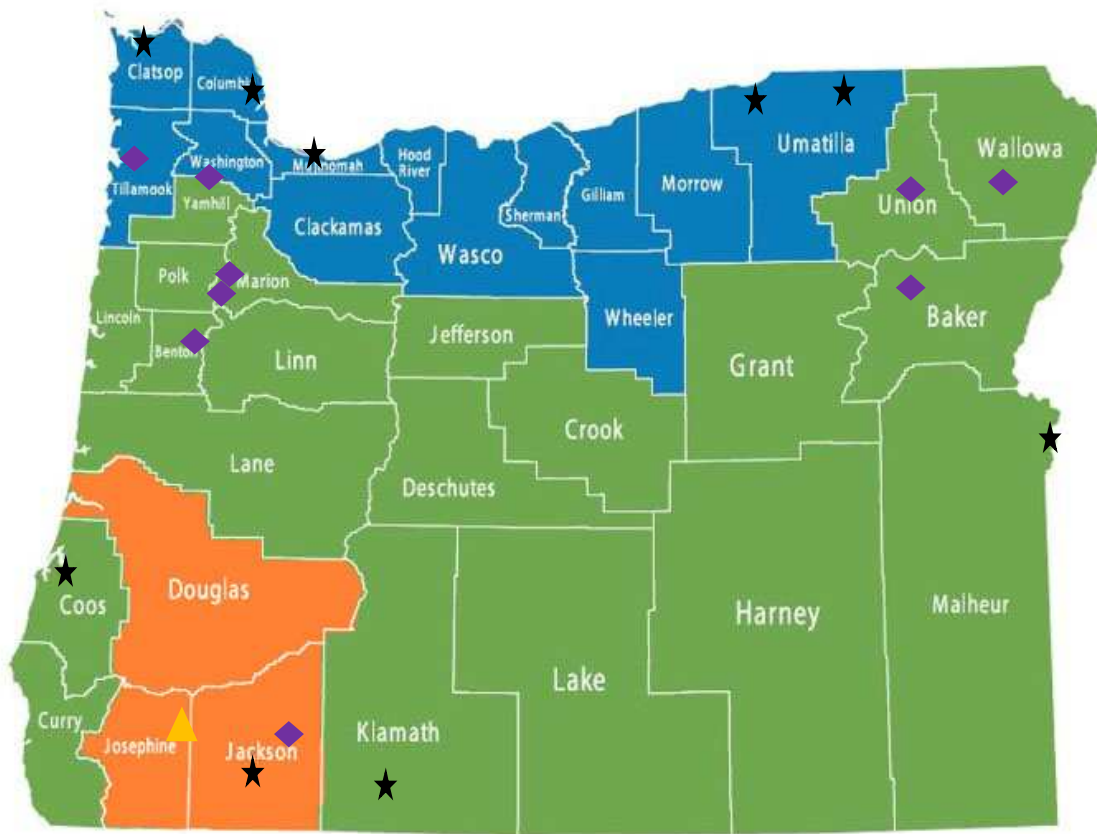
FOR OREGONIANS
APPLICANT PORTAL







FOR WORKERS
WORKER PORTAL

THE INTEGRATED ONE SYSTEM

- *One* Application for Multiple Programs
 - *Medical*
 - *Food*
 - *Cash*
 - *Childcare*
- Information Sharing Across Programs
- Person-Centered Approach

Oregon eligibility



	July 6, 2020	All medical processing centers
	Aug. 3, 2020	Grants Pass pilot
	Sept. 21, 2020	200 Self-Sufficiency Programs processing center staff
	Sept. 21, 2020	Jackson, Josephine Counties and parts of Douglas County
	Nov. 2, 2020	Wave 1: 21 counties plus select AAA offices
	Feb. 1, 2021	Wave 2. 15 counties and Multnomah County AAA

Oregon^{one}eligibility

BETTER ACCESS, CONVENIENCE & CUSTOMER SERVICE

The upgraded ONE system will make it easier to apply for benefits, renew coverage, update case information, and comply with program rules.



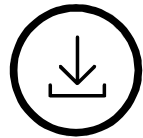
Received 101,571 applications in ONE from July 6 through December 1, 2020



Expanded language services

Oregoneligibility

NEXT STEPS



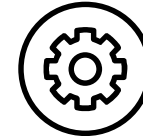
**Wave 2
Go-Live**



**Stabilizing and
Supporting Staff
Adoption**



**Integrated
Eligibility Project
Closure**



**Eligibility
Transformation
Project Transition**

Oregon eligibility

LEGISLATIVE SUPPORT

ODHS Legislative Liaison

If you and your staff have questions or need help with a constituent issue, please contact our ODHS legislative liaison:

Point of Contact: Nicole Stapp

E-mail: Nicole.Stapp@dhsosha.state.or.us

Phone: 971-719-0123



Project Leadership

We are here to support you. Please contact us if you have any questions, concerns or requests:

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