



Oregon

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ORS 418.485 and 418.580
Report to Legislative Assembly for 2017
Strengthening, Preserving and Reunifying Families Programs
Department of Human Services - Child Welfare
May 15, 2017

The Department of Human Services is submitting this report to the Oregon Legislature as required by Senate Bill 964 enacted in the 2011 Regular Legislative Session and now part of Chapter 418 of the Oregon Revised Statute. This report relates to the Strengthening, Preserving, and Reunifying Families (SPRF) programs throughout Oregon. The specific requirements of the report are as follows: The Department, in consultation with programs, shall report annually to the Governor and the appropriate interim committees of the Legislative Assembly that address child welfare issues on the progress toward and projected costs of full implementation of ORS 418.575 to 418.598. This report consists of updated information regarding implementation; program funds and allocation; and program outcomes and evaluation.

Status on Implementation of SPRF Contracts:

The Department has had SPRF contracts executed for services in all 36 counties statewide since December, 2014 and those services are consistent with those outlined in ORS 418.580.

Each county continues to review their individualized service array through means which may include conversations with county partners and program staff. Initially, they held specific meetings to identify gaps in service provision and capacity issues in services already in place. Once the gaps were identified, contracts were written to address the gaps. In the original discussions, a variety of county partners had representatives at meetings in many of the counties, provided valuable input, and participated in planning the service array for their individual counties. Some of those partners included: Judicial Department, Tribes, law enforcement, county employees, faith-based organizations,

school districts/education, drug and alcohol and mental health programs, parent programs, etc. They will continue to include community partners moving forward as they reassess their individualized service array.

The following list provides themes in the contracted service array across the state:

- **Navigators:** Specialists to help navigate social service agencies. Multnomah, Washington, Lane, Clackamas, Tillamook, Klamath, Lake, Malheur, Grant, Harney, Lincoln, Clatsop, Polk, Josephine, Jackson, Hood River, Wasco, Benton and Linn.
- **Parenting:** Father, Culturally Specific, and Intensive parenting classes. Multnomah and Lane.
- **Parent, Educate and Coach/Mentoring:** Specialists to reinforce parenting behaviors, supportive services. Tillamook, Marion, Malheur, Clackamas, Umatilla, Josephine, Jackson, Multnomah, Lane, Klamath, Lake, Sherman, Gilliam, Wheeler, Douglas, Coos, Curry, Lincoln, Linn, and Washington.
- **Relief Nursery:** Childcare, parenting, support services. Umatilla, Jackson, Coos, Malheur, Curry, Josephine and Lane.
- **Alcohol and Drug Treatment:** Inpatient/Outpatient alcohol and drug treatment or recovery focused services that focus on multi-dimensional issues such as parenting, domestic violence services, and childcare. Jackson, Columbia, Washington, Marion, Douglas and Yamhill.
- **Housing:** Short-term, Long-term, Emergency, Treatment Based and Transitional Housing services. Umatilla, Jackson, Multnomah, Malheur, Clackamas, Tillamook, Lane, Columbia, Coos, Yamhill, Marion, Washington, Benton, Lincoln, Deschutes and Douglas.
- **Front End Intervention:** Specialists (Alcohol and Drug, Mental Health, Domestic Violence, and human service generalists) responding with CPS workers. Umatilla, Linn, Lincoln, Coos, Curry, Baker, Union, Wallowa, Josephine, Multnomah, Clackamas and Lane.
- **Reconnecting Families:** Specialists used to engage families and conduct relative searches for additional familial resources/placements. Lincoln, Josephine and Deschutes.
- **Trauma Services and therapeutic services:** Mental Health services and Intensive services to trauma affected families and children. Multnomah, Jackson, Douglas, Coos, Hood River and Wasco.
- **Family Visitation Support and Coaching:** Marion, Clatsop, Hood River, Wasco, Jackson, Multnomah, Lane, Columbia, Deschutes, Linn, Lincoln, Crook, Jefferson and Douglas.
- **Transportation Services:** Clatsop and Klamath.
- **Employment Related Services:** Lane.

- **Family Strengths & Needs Assessment:** Lane, Klamath, Lake, Washington, Clackamas, Coos, Curry, Jackson, Josephine, Linn, Benton and Lincoln.
- **Enhanced Meeting Facilitation:** Clatsop, Columbia, Tillamook, Marion, Curry, Douglas, Multnomah and Washington.

As of May 15, 2017 there are 133 active SPRF contracts statewide.

Program Budget and Allocation:

For the 2015-2017 biennium, we continued to use the same allocation methodology as the previous biennium. Each county budget allocation is based on the population of families served by Child Welfare in the following proportion: 50% of their total accounts for families who are served in their home, 25% for substitute care/children in foster care, and 25% for Child Protective Services assigned referrals/open assessments.

In 2015-2017 a 5% infrastructure differential was allocated in 16 identified counties to allow additional funding to support development of an infrastructure to support the increased service array in smaller communities. Those counties include: Clatsop, Tillamook, Lincoln, Curry, Josephine, Sherman, Gilliam, Wheeler, Crook, Jefferson, Lake, Morrow, Union, Wallowa, Grant and Harney.

Program Outcomes and Evaluation:

Child Welfare's overarching goal is the safe and equitable reduction of children in foster care. One strategy to achieve this goal is statewide implementation of the Strengthening, Preserving and Reunifying Families (SPRF) program.

In an effort to understand outcomes associated with implementation of the SPRF services the Department completed the implementation of Performance-Based Contracts for the SPRF program contracts statewide in 2015. A generally accepted definition of Performance-Based Contracting is a results-oriented contracting method that focuses on the outputs, quality, or outcomes that may tie at least a portion of a contractor's payment, contract extensions, or contract renewals to the achievement of specific, measurable performance standards and requirements.

In Oregon, the first step has been focusing on defining outcomes, capturing baseline measurements and collaborative continuous improvement with our contracted providers. The emphasis has been on outcome based contracting versus pay for performance. This work is foundational for our overall ability to report on outcomes associated with the SPRF program.

The Department facilitated Performance-Based Contracting meetings with DHS staff and in collaboration with our SPRF contractors created definitions of client-focused

outcomes. All of the current SPRF contracts include performance-based contract language and outcomes, as will all new SPRF contracts in the future.

From April, 2016 through March, 2017 statewide data from the reports submitted by the contractors through the invoicing process show the following outcomes pertaining to achievement of service goals:

- 1) Achieved 66%
- 2) Partially Achieved 15%
- 3) Not Achieved 19%

Lastly, the University of Illinois is conducting an evaluation of Differential Response which will help analyze the impact of the child welfare service array.

Please contact Stacy Lake at 503-945-5915 or stacy.l.lake@state.or.us if you have any questions or concerns.

Thank you.