

FSRC Notes Sept 1, 2016

Commission Membership

Tawna met with Kim to find out what the next step is in order to get members approved quicker. Kim agreed to get ahold of folks in the governor's office to try to get that moving again.

She also discussed getting assistance with recruitment. Kim said she will put out a request to other partners for this. Note: Has Oscar applied? Kevin has applied but has never been approved.

Action: Ask Kim to report back in October about this.

Health Care for foster kids:

Watched you tube video https://youtu.be/W6sPJsZA_LM

Rachel expressed concern that there is no collaborative care between OHA and Child Welfare

Q – Why is this not a standard of care? Should FSRC or SSP reach out? Dan suggested FSRC. Do we need to invite Dr. R or Clyde to discuss this further?

ACTION: Invite someone from CW and OHA to discuss this video at the October meeting. Dan Haun will approach CW and help identify the correct person, starting with Jeanine Beatrice. Rachel will reach out to OHA.

SSP Innovation – Xochitl Esparza

Xochitl is the new SSP Innovation Manager. The work is still evolving. She is looking at what are some continuous improvements for SSP and best practices nationally that could be adopted. What it is that we measure currently and what is it that we should be measuring on Quarterly Basis Reports? There are many reports that go out from central office too many. Analysis on those reports is being worked on. As an example of her work, there was an opportunity to apply for a grant for the 2 Generation. It is a technical assistance grant to help the state produce a plan that is 2 generational. Summary: A way of working with the whole family. How well the parents and the children do with programs that are aligned for both. Measuring those outcomes. Tracking the kids as well as the adults. Aligning the programs and including all family members; not just one member

This is a 2-year grant. \$100k to help the state produce a 2 generation plan. Xochitl is also working with the Dept. of Education. Will find out by end of sept whether Oregon is awarded the grant.

Legislative Updates – Jill Gray

Stakeholder meeting update.

There are two legislative concepts for 2017; both are for TANF and are pretty usual submissions for the long session.

- Extending TANF another year
- TANF Reinvestment work

The TANF Alliance is not meeting with Kim until September 30th. What will DHS do should measure IB27; And what if measure 97 passes or fails?

September Legislative days are September 21-23. CW has heavy legislative days; however, SS does not have much to participate in or report on. Focus will be on CW / DHS

SSP Updates – Dan Haun

Support from governor's office - Dani's last day was yesterday. There is no replacement yet.

Update on GAO Native American Case - It doesn't appear there has been follow up from the client; however, there was a tribal stakeholder meeting to discuss similar cases. He is looking forward to working with tribal relationships to make agreements so this does not happen again. We have a lot of work in the state to make sure connections are made. The Warm Springs office has both tribal and DHS staff working together making local decisions. More offices are needed like this.

Contingency plan for budget cuts, priorities, vision: there is always a fine dance when looking at possible cuts. We see value in all of our programs and don't like to see cuts. TANF seems to be the only place to make cuts as the other programs are smaller. If 97 fails, then cuts are inevitable.

Question: Can FSRC see the proposed list of cuts? Dan will look to see if he can share the possible cuts. At some point FSRC can/will write a letter as to why xyz programs should not be cut.

Training

Reviewed handouts for SSP Fundamentals, Engagement for Eligibility (E4E), and Coaching for Family Success (Formerly TANF Case Management). Included lesson plan for customer service.

Question: Is there a cultural responsiveness included? Yes, but perhaps not enough. Working with OEMS to develop equity "lenses" for training. Also, currently we are not offering any training in other languages, so we are working on project to train staff with other native languages to know policies in another language. Starting with Spanish since 90% of other language is Spanish. We started with a survey for bilingual staff.

There is a vision for onsite, ongoing, training. We haven't trained to the extent that we would like. Changing all PD's so jobs will be more specific. Will also be doing intensive training for managers.

There are two reviewer units that review federal requirements and Quality Assurance review. The QA team was recently moved to the SSP design team. 18 are already in branches.

We could bring in a trainer or present an online course at a future meeting.

Re-engagement - Patrick Ring

The Reengagement report is not finalized. Looked at about 300 cases, 281 with disabilities, 19 with TADVS. There has been some improvement. Some comments about the TADVS training – best training sessions around the state. We are working with WOU to develop training for folks who work with people with disabilities. PSU is hosting mental health training including depression PTSD, Bipolar, etc. There are 8 sessions around the state

Question: is there training for x-offender TANF participants? It would be useful to have some actual numbers on how many re-entering from incarceration and where this is most prevalent.

ACTION – Send out article from Marc Jolin

ACTION: Invite Rhonda and Gene Evans to October agenda to discuss customer satisfaction survey.

Copy of survey questions. What do we know about the people who respond to the survey?

What % of the total? Demographics; Trends of populations satisfied or not satisfied. Ethnicity?

Action: Send survey Link to FSRC (done - ra)

Respectfully Submitted.

RuthAnn Seim
DHS/SSP Executive Support