Taking online courses in iLearnOregon

It’s important to use the right browser to take iLearn courses. Which browser depends on whether you’re using Windows 7 or Windows 10.

Am I using Windows 7 or Windows 10?

The Windows 7 Start button is round and colorful, like this:

The Windows 10 Start button resembles four white windowpanes, like this:

If you’re using Windows 10

- Use Microsoft Edge as your browser.

- To access Edge:
  1. Click the magnifying glass at the lower left corner of your screen. It’s next to the Start icon.
  2. In the search field, type: edge
  3. Click on Microsoft Edge. Use Edge to access your iLearn account (https://ilearn.oregon.gov)

If you need assistance, contact OHA Training: OHA.Training@dhsoha.state.or.us

If you’re using Windows 7

- Use Firefox as your browser and download the most recent version. To access Firefox:
  1. Click the magnifying glass at the lower left corner of your screen. It’s next to the Start icon.
  2. In the search field, type: firefox
3. Click on Firefox and use it to access your iLearn account
(https://ilearn.oregon.gov)

- After installation, check the popup blocker in Firefox:
  1. In the upper-right corner, click the 3 horizontal bars.
  2. From the dropdown menu, select Options.
  3. Click Privacy & Security. To the right of Block pop-up windows, click the Exceptions button.
     a. In the Address of website field, add: https://ilearn.oregon.gov
     b. Click Allow.
     c. Close and re-open Firefox before logging into your iLearn account.

- In Firefox, copy and paste the course link or type ilearn.oregon.gov directly into the new browser window.

**NOTE:** If this doesn’t work or requires an administrator password, try using a different browser.

Other information
- Note that some courses (especially older courses) will only work in IE, while other courses will only work in Firefox or Edge.
- If the browser won’t work, try a different browser.
- In some courses, you’ll click a link that opens a new browser window. The browser may hide the course. To return to the course, minimize all other browser windows.
- When you finish all the courses, check your iLearn transcript to make sure they show as Completed. If any courses are still marked as Started:
  o For OHA, contact OHA Training: oha.training@dhsoha.state.or.us
  o For DHS, contact DHS Training: dhs.training@dhsoha.state.or.us