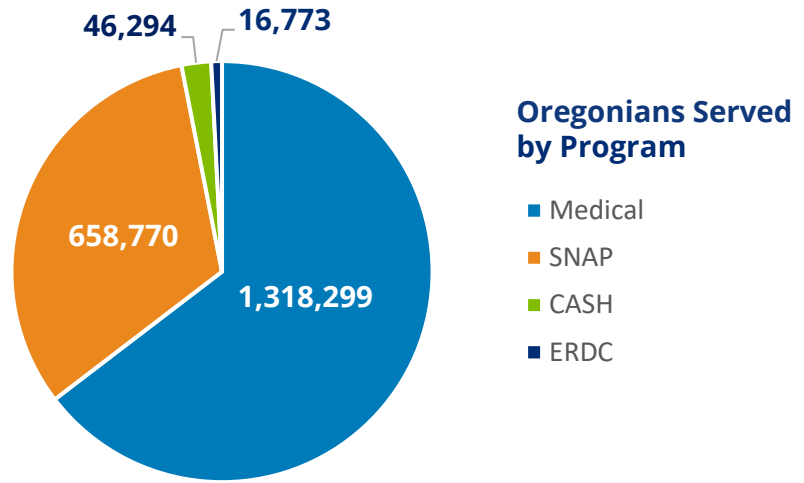


# ONE Operations Data – September 2021

## Oregonians with Active Benefits

Oregon<sup>one</sup>eligibility

**1,409,754**  
Oregonians with Active Benefits



- Medical** – Medical benefits which may include OHP, OHP based on LTC, and Medicare savings program
- SNAP** – Cash food benefits which includes Expedited SNAP
- CASH** – Cash benefit for families or refugees
- ERDC** – Employment-Related Day Care (ERDC) is subsidized child care benefit for working parents/guardians

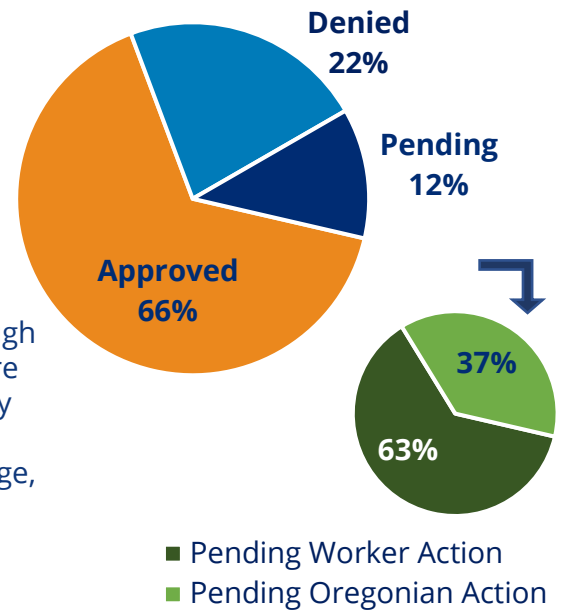
Oregonians can receive benefits from multiple programs at one time

## Applications Processed

**269,915**  
Applications Received since April 2021

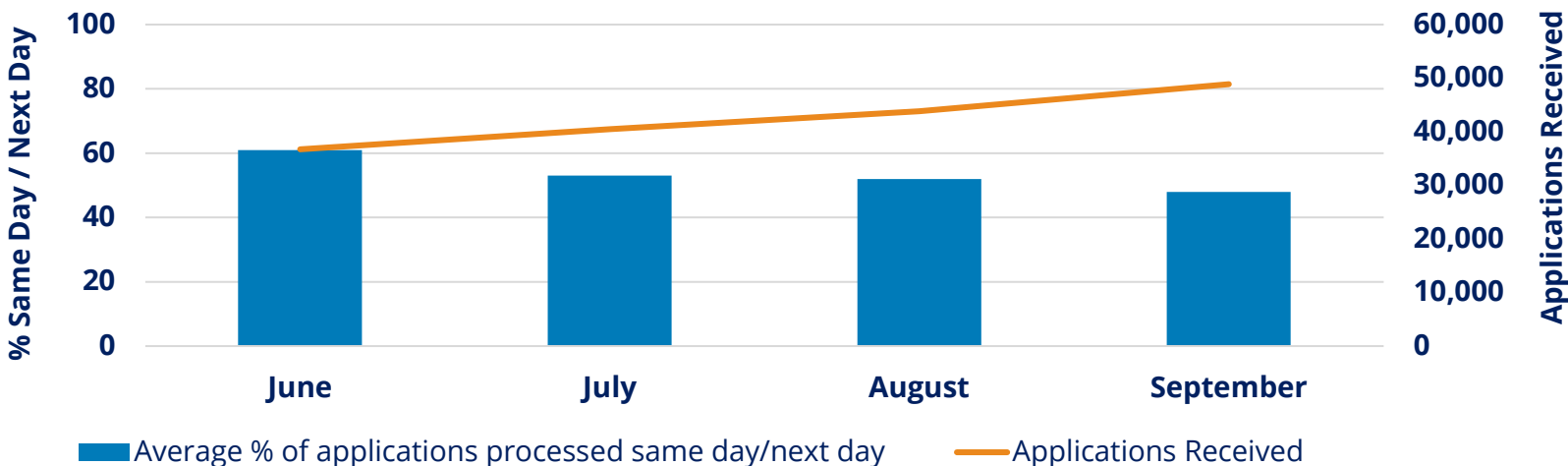
**58%**  
Processed Same Day /Next Day since April 2021

**32,204**  
Current Applications Pending



- Since April 2021, 269,915 applications have been processed through the ONE system. 66% were approved per eligibility rules; 22% were denied per eligibility rules; and 12% are awaiting further action (by the Oregonian or Eligibility Worker)
- From April 2021 – September 2021, 58% of applications, on average, were processed the same day or the next day
- The operational goal is same day/next day, and the federal requirements vary by program.

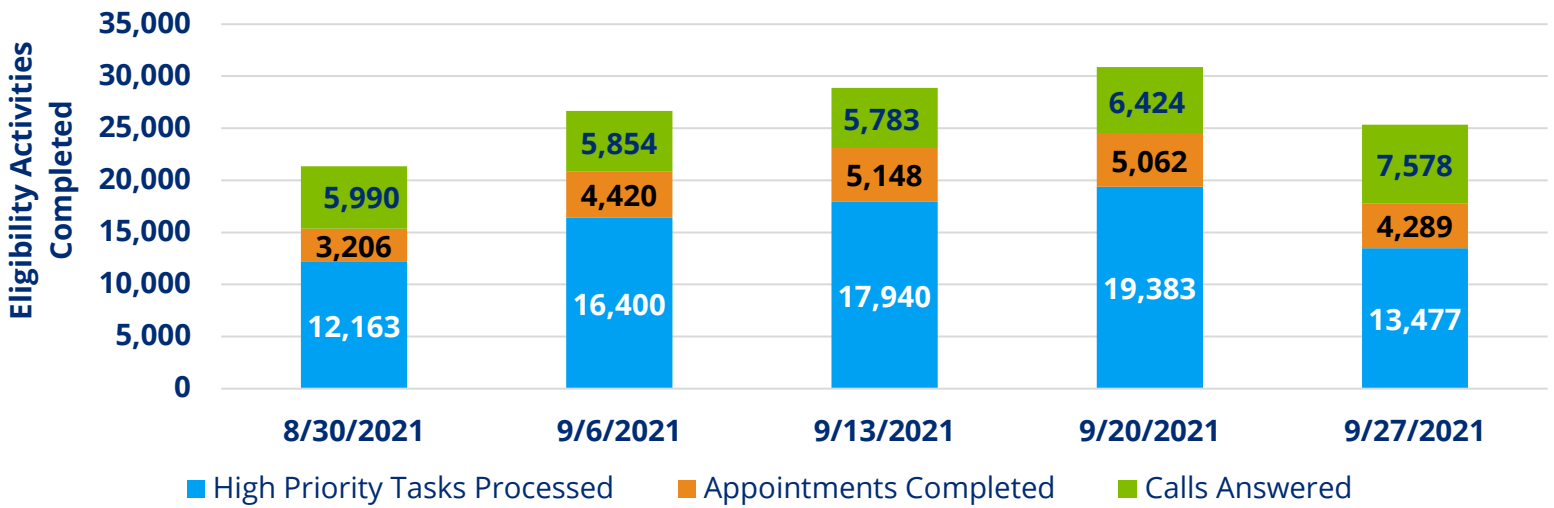
### Applications Processed Same Day/Next Day



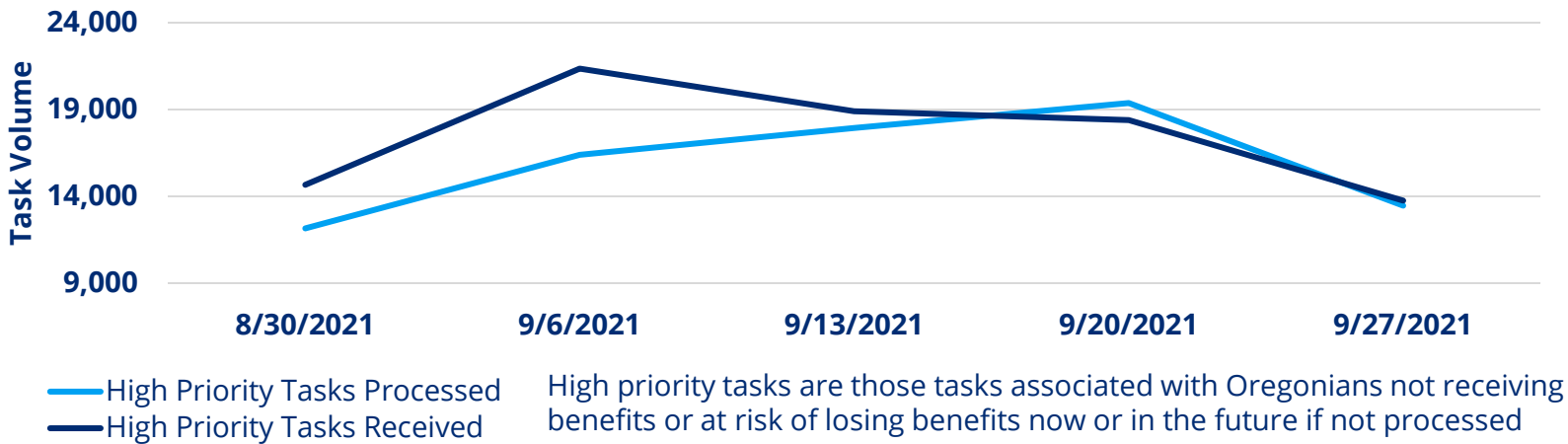
# ONE Operations Data – September 2021

## Eligibility – Work Completed

Oregoneligibility



## High Priority Tasks Processed vs. Received



## Call Center Data

